

**2020 Commonwealth Fund International Health Policy Survey
FINAL VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

**Average Time in Minutes
(US English)**

SECTION 500: COUNTRY LIST ORDER FROM THE 55+ AND PHYSICIANS STUDIES.....	XX
SECTION 600: SAMPLE PRELOAD.....	XX
SECTION 700: INTRODUCTION & SCREENER.....	XX
SECTION 1100: ACCESS & PRIMARY CARE	XX
SECTION 1200: USE OF SPECIALISTS	XX
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER.....	XX
SECTION 1400: HEALTH CARE COVERAGE	XX
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS.....	XX
SECTION 1600: PRESCRIPTION DRUG USE.....	XX
SECTION 1700: MEDICAL ERRORS.....	XX
SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE.....	XX
SECTION 1850: SOCIAL CONTEXT AND BEHAVIORAL FACTORS AFFECTING HEALTH	XX
SECTION 1900: OVERALL SYSTEM VIEWS	XX
SECTION 1950: SOCIAL SERVICE NEEDS	XX
SECTION 1975: OVERALL SYSTEM VIEWS AND OPINIONS	XX
SECTION 2000: DEMOGRAPHICS	XX

P.N.- IN THE DATASET, PLEASE CONVERT ALL ‘D’ RESPONSE VALUES TO CODE ‘8’; AND ALL ‘R’ RESPONSE VALUES TO CODE ‘9’. SIMILARLY, ALL “DD” CODE VALUES EQUAL “98” AND ALL ‘RR’ CODE VALUES EQUAL ‘99’. AND SO FORTH, ‘DDD=998’ ‘RRR=999’.

P.N. - 82% of interviews in Quebec to be completed in French. Program will need to be set up in a way that allows terminating according to language/region.

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

WEB VS. PHONE

- The "(DO NOT READ)" response options should be shown in phone only unless otherwise specified
- Questions marked with "(PN: MAKE A GRID)" should be shown in the web survey on one screen in a user-friendly grid
- In the WEB program, respondents should be able to "skip" any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with "(WEB NOTE ONLY:...)." These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE "WEB" MODE
- CODES IN THE "PHONE" MODE MARKED WITH A "V" OR "VOL." STAND FOR "VOLUNTARY" AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE

- We will NET the new 'Multi-punch' code with "Not sure" for all cases where "Not Sure" is offered as an option as a separate variable.
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

GLOBAL WEB PROGRAMMING NOTES:

- **2020 International Health Policy Survey**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as a 9 and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

US FOOTER (Q600=11)

If you have any technical trouble with this survey, please contact us by emailing info@internationaldoctorsurvey.org or call **Christian Kline** at **1-800-633-1986, Ext. 4428**. If you would like to know more about the Commonwealth Fund, click [here](#).

- Question-text should be in larger font than response-options.
- Question-numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
 - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
 - If possible, we would like grids NOT to display table lines
 - Columns should be of equal width
 - Rows should be shaded – starting with the first row
 - No vertical shading – i.e. columns
- **EM1: [ERROR MESSAGE]:** (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) OR THE FIRST SURVEY QUESTION (SWITZERLAND Q600=9: Q1000; ALL OTHER COUNTRIES: Q1105): EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 “Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?”**

PN – WEB LINK LOGOS

For Desktops: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on the landing page and every screen in the survey – centered on the screen. The logo should display at 1/4 of the original file's size.

For Mobile: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on ONLY the landing page – centered on the screen.

Landing Page Text (U.S. Web):

Welcome to the 2020 International Health Care Experiences Study!
¡Bienvenido al 2020 International Health Care Experiences Study!

To get started, please enter your unique password that you received by mail here:
Para empezar, introduzca aquí la contraseña única que recibió por correo postal:

[IF DESKTOP, DISPLAY: “For additional instructions on how to complete this survey, please click here.”]

You can also contact us about any technical trouble with this survey by emailing info@internationalhealthstudy.org or call Christian Kline at 800-633-1986, Ext. 4428.

[IF DESKTOP, DISPLAY: “Para recibir instrucciones adicionales sobre cómo completar esta encuesta, haga clic aquí.”]

Si tiene algún problema técnico con esta encuesta, también puede envía un correo electrónico a info@internationalhealthstudy.org o llama a Christian Kline al 800-633-1986, int. 4428.

Survey Instructions for English (linked to ‘please click here’):

Survey Instructions

NAVIGATING:

Do not use the browser's back button or browser menus while taking the survey. To move from page to page, use the navigation buttons at the bottom of each screen. On the bottom of each page, there are 3 buttons to help move you through the survey:

"BACK" to go back to an earlier question.

"NEXT" to go to the next question.

"FINISH LATER" to temporarily stop taking the survey.

ANSWERING QUESTIONS:

Please answer EACH question by selecting the item or category that best describes your response.

To select responses in questions with buttons, click on the button beside your response. If a question asks for a text response, click in the box and begin typing.

FINISH LATER:

When you wish to resume, return to the link you were provided, and it will take you to the last question you answered.

Survey Instructions for Spanish (linked to 'haga clic aquí'):

Información de la Encuesta:

NAVEGACIÓN:

No utilice el botón "Atrás" ni los menús del navegador cuando esté contestando la encuesta. Para pasar de una página a otra, utilice los botones de navegación ubicados en la parte inferior de cada pantalla. En la parte inferior de cada pantalla, encontrará 3 botones que lo ayudarán a navegar en la encuesta:

"ATRÁS" para volver a la pregunta anterior.

"SIGUIENTE" para pasar a la siguiente pregunta.

"FINALIZAR MÁS TARDE" para interrumpir temporalmente la encuesta.

RESPONDER PREGUNTAS:

Conteste CADA pregunta seleccionando la opción o la categoría que mejor describa su respuesta.

Para seleccionar las respuestas a las preguntas con botones, haga clic en el botón que se encuentra al lado de su respuesta. En las preguntas en las que sea necesario que escriba su respuesta, haga clic en el cuadro de texto y comience a escribir.

FINALIZAR MÁS TARDE:

Cuando desee retomar la encuesta, vuelva a hacer clic en el enlace que recibió y este lo llevará a la última pregunta que respondió.

PN - PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED - THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

SECTION 600: SAMPLE PRELOAD

(IHP 2016 Q600 Modified - Put in alphabetical order, IHP 2013 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

(IHP 2016 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2016 Q601, IHP 2013 Q601)

BASE: AUSTRALIA (Q600=1)

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample (oversample)
- 2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

(IHP 2020 New)

BASE: UK (Q600=10)

Q603. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

Q602 Removed - 11/26/19 - ADDED BACK 06/16/20

(IHP 2016 Q602)

BASE: AUSTRALIA (Q.600=1)

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2020 New)

BASE: CAN (Q600=2)

Q604. QUEBEC SAMPLE

- 1 Quebec Regional Oversample
- 2 Not Quebec Regional Oversample (other Canada sample)

(IHP 2016 Q615, IHP 2014 Q615)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600=4,7,9)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q615. COMMUNITY TYPE

- [P.N. - **Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland**
- **Code as 'Missing' if other country**]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2016 Q617)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

- [P.N. - **Code as '97' if data/sample info is unavailable for Sweden**
- **Code as 'Missing' if other country**]

- 01 Metropolitan municipalities
- 02 Suburban municipalities
- 03 Large cities
- 04 Suburban municipalities to large cities
- 05 Commuter municipalities
- 06 Tourism and travel industry municipalities
- 07 Manufacturing municipalities
- 08 Sparsely populated municipalities
- 09 Municipalities in densely populated regions
- 10 Municipalities in sparsely populated regions
- 97 Not Available For This Country/These Countries

(IHP 2016 Q620, IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

- [P.N. - Code as '97' if sample info is unavailable for Canada
- Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2016 Q625, IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q625. AREA TYPE

- [P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) - METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

(IHP 2016 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2013 Q630 – MODIFIED regions for France)

BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-8,10,11)

Q630. REGION -

[USE CODES 1-8 FOR AUSTRALIA, CODES 9-21 FOR CANADA, CODES 22-25 FOR NEW ZEALAND, CODES 26-37 FOR UK, CODES 38-41 FOR US, CODES 42-57 FOR GERMANY, CODES 58-78 FOR SWEDEN, CODES 79-89 FOR NORWAY, CODES 98-109 FOR THE NETHERLANDS AND CODES 110-122 FOR FRANCE.]

**[P.N. - Code as '997' if data/sample info is unavailable per country
- Code as 'Missing' if other country (ONLY SWITZERLAND SHOULD BE MISSING)]**

- 1 NSW**
- 2 VIC**
- 3 QLD**
- 4 WA**
- 5 SA**
- 6 TS**
- 7 ACT**
- 8 NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales

- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland

- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Alsace, Champagne-Ardenne, Lorraine
- 111 Aquitaine Limousin Poitou-Charentes
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre, Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Languedoc-Roussillon, Midi-Pyrénées
- 119 Nord-Pas-de-Calais, Picardie
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2016, IHP 2014)

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

<u>1. IDF</u>
<u>2. Bassin Parisien OUEST</u>
<u>3. Bassin Parisien EST</u>
<u>4. Nord</u>
<u>5. Ouest</u>
<u>6. Est</u>
<u>7. Sud Ouest</u>
<u>8. Sud Est</u>
<u>9. Méditerranée</u>

RECODE CC - CITY/TOWN SIZE VARIABLE - REMOVED ON 03/03/16

(IHP 2016 Q635, IHP 2013 Q635)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q635. STATE

**[P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi

- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2016 Q620, IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. CANTONS

**[P.N. - Code as '97' if data/sample info is unavailable for Switzerland
- Code as 'Missing' if other country]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen

- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

(IHP 2016 Q642, IHP 2014 Q642)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q642. LINGUISTIC REGIONS - PRELOAD

**[P.N. - Code as '7' if sample info is unavailable for Switzerland
- Code as 'Missing' if other country]**

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2016 Q645, IHP 2013 Q645)

BASE: ALL RESPONDENTS - UK only (Q600=10)

Q645. PRELOAD

**[P.N. - Code as '7' if data/sample info is unavailable for UK
- Code as 'Missing' if other country]**

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2016 Q650 Modified - added ABS, IHP 2013 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS

(IHP 2016 Q655, IHP 2013 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]

|_|_|_|_|_|_|_|

(IHP 2016 Q660, IHP 2013 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|

(IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(IHP 2016 Q667)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600=7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|_|_|_|

999 Age missing in sample

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

(IHP 2020 New)

BASE: CANADA (Q600=2 AND Q99=1)

Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10,11)

INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **(INSERT ONLY IF Q601=1 “the Bureau of Health Information, and”)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, AND ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, AND ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IF US (Q600=11) AND PREPAID CELL: If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)

BASE: UK OVERSAMPLE (Q600=10 AND Q603=1 AND Q99=1)

D-UK-OS. So that we can make sure we are representing everyone in the UK, in which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK-OS=26-34,98,99 TERMINATE – IF UK Oversample and D-UK-OS is NOT Wales, Scotland, or Northern Ireland]

[PN: STORE RESPONSE FROM D-UK-OS IN D-UK REGION VARIABLE]

(IHP 2016 SC2, IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10,11)

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself [(IF NZ (Q600=6) ADD: “, including boarders”], how many adults, 18 or older, live in your household?

- _____ (1-5)
- 96 None
 - 6 6 or more adults
 - 98 (V) Ne sait pas
 - 99 (DO NOT READ) Refused

(IF Q.SC2 = 'N None' THANK AND TERM)

(IHP 2016 SC2a, IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)

BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-8,10,11)

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | SET UP CALLBACK |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC2a ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC2a |

(IHP 2016 SC3a Modified – logic updated to At Home Selection, IHP 2014 SC3a - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (Q.SC2 = 2 AND Q600=1-8,10,11)

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on the phone.)

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3a ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC3a |

(IHP 2016 SC3b Modified – logic updated to At Home Selection, IHP 2014 SC3b - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-8,10,11)

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT (P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on.)

(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 4 | No adult in HH | THANK & TERM. |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3b ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC3b |

(IHP 2016 SC4 Modified – NOR, UK, QUE, ONT updated, IHP 2014 SC4)

BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-7, 10,11)

PN: INSERT ‘the’ for US and UK (Q600=10,11)

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of (**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l'assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

1 Agreed to interview GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
9 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4

(IHP 2016 SC4a, IHP 2014 Sc4)

BASE: IF SWEDEN (Q600=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2)

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2016 SC4a follow up, IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|-----------------------|--------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4a |

(IHP 2020 New)

BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q600a=3)

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@internationalhealthstudy.org.

Do you agree to participate in the survey?

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview | GO TO Q710 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC5 |

INTRO3

(IHP 2016 Modified – updated base and reading quality text to all, IHP 2014)

BASE: ALL NON-SWEDEN, NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-7,10,11 AND Q600a=3 AND Q650=1 AND Q99=1)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT “the” for USA and UK only (Q600=10,11’))

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

(IHP 2016 CP-1, IHP 2013 CP-1 – Modified to include “And so that I can ask you the right questions”)

BASE: NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-8,10,11)

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Under 18 | THANK & TERM. RECORD AS TCP-1 |
| 2 | 18 or older | GO TO CP_2 |
| 9 | (DO NOT READ) REFUSED | THANK & TERM. RECORD AS RCP-1 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RCP-1 |

(IHP 2016 CP_2 Modified – removed \$5 text, IHP 2014 CP_2)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-8,10,11)

CP_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|--|----------------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS TQCP_1 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQCP_1 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RQCP_1 |

(IHP 2016 CP_3text modified for GDPR, IHP 2014 CP_3)

CP_3 text:

READ TO NON-SWEDEN, NON-SWITZERLAND AND NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

(IHP 2020 New)

READ TO GDPR AND NOT DRIVING (CP 2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@internationalhealthstudy.org.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)

- | | | |
|---|-----------------------|---------------|
| 1 | Agreed to interview | GO TO Q710 |
| 9 | (DO NOT READ) Refused | THANK & TERM. |

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

Prefer_Lang1. Do you prefer to take the survey in English or Spanish?
¿Prefiere llenar sus encuestas en inglés o en español?

- 1 English
- 2 Español

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

WEBINTRO. **2020 International Health Care Experiences Study** [BOLD AND CENTERED ON THE SCREEN]

Welcome and thank you for taking part in the 2020 International Health Care Experiences Study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 10 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time. If necessary, you have the option to pause the survey and finish it later by clicking "Finish the survey later." To resume taking the survey, go to the survey home page at www.internationalhealthstudy.org, log in again with your passcode, and click the link to take you to the page where you left off. You will also need to log in again after thirty minutes of inactivity.

Thank you for your help with this important study.

Please click 'NEXT' to continue.

For more information about the 2020 International Health Care Experiences Study, click here.
[PN: LINK THE "click here" TEXT TO THE FAQ PAGE]

(IHP 2020 New)

BASE: U.S. ABS CALL-INS (Q600=11 AND Q650=3 AND Q600a=3)

CALLIN1. Hello, I am _____, at SSRS. Thank you for calling to take part in the 2020 International Health Care Experiences Study.

IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

This interview may be recorded for training and quality control purposes.

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

[PN: SHOW EM1 IF S1a=9; TERMINATE IF S1a=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1a. To confirm we have the correct person, are you the adult, age 18 or older, living in the household who has had the most recent birthday?

- | | | | |
|---|---|--------------|--|
| 1 | Yes | (GO TO Q710) | |
| 2 | No | (GO TO S1aa) | |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK | | THANK & SUSPEND; RECORD AS BQS1a. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

(IHP 2020 New)

BASE: U.S. ABS RESPONDENTS WHO ARE NOT THE YOUNGEST ADULT LIVING IN HOUSEHOLD (Q600=11 AND Q650=3 AND S1a=2)

[PN: SHOW EM1 IF S1aa=9; TERMINATE IF S1aa=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1aa. We are sorry but only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Is this person available to complete the survey?

- | | | |
|---|---|---|
| 1 | Yes, this person is available now | GO TO CALLIN1/WEBINTRO AND S1a, THEN TO Q710 |
| 2 | No, not available now | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

[IF (S1a=2,9 OR S1aa=2,9), THANK AND TERM. SHOW: Thank you for your interest in our survey. Only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Have a great day!]

(IHP 2016 Q710 Modified – Updated question wording and ranges, IHP 2014 Q710)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1912-2002 IS ENTERED, THANK & TERMINATE]

Q710. **Tout d'abord, en quelle année êtes-vous né(e)?**

(ENQUETEUR: SI NECESSAIRE: Nous avons besoin de cette information afin de vous poser uniquement les questions qui vous concernent.)

(INTERVIEWER: ENTRER UN NUMERO A QUATRE CHIFFRES, EX 1953)

INSERER ANNEE DE NAISSANCE _____ (FOURCHETTE 1912-2002)

9997 PHONE ONLY: **(V) Année de naissance supérieure à 2002**

9998 PHONE ONLY: **(V) Ne sait pas/ Ne se souvient pas de l'année de naissance**

9999 PHONE ONLY: **(V) Refus** /WEB ONLY: Blank

X (WEB BLANK)

PN: - If 9997 is selected for both CELL PHONE, Thank & Term GEN-IN AS CODE 6 UNDER Q.730.

PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.

(IHP 2016 Q710a, IHP 2014 Q710a Modified – code 996 added)

BASE: ALL AND Q710 = 9998/9999 'Respondent cannot remember year of birth or refused to provide year of birth'

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. **Quel est votre âge?**

_____ (ENREGISTREZ LE NOMBRE 18-108)

996 PHONE ONLY: (DO NOT READ) Over 18 but exact age refused

997 PHONE ONLY: (V) Plus jeune que 18 ans

THANK AND TERM AS Q710a

999 PHONE ONLY: (V) Refus

THANK AND TERM AS Q710a

X (WEB BLANK)

THANK AND TERM AS Q710a

(IHP 2016 Q715 Modified Years for ranges, IHP 2014 Q715)

BASE: NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 1908-1998 OR Q710a=18-108)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[FOURCHETTE 18 -108]

(AGE = 2020 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8,10,11))

OR IF (Non-Switzerland (Q600=1-8,10,11) AND Q710a=18-108 and Q710=9998) then

AGE=Q710a)

OR IF Switzerland (Q600=9) then AGE=Q710a)

(IHP 2013 - Q720 - MODIFIED added code 7)

BASE: ALL

Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|---|----------------------------------|
| 2 | 18-24 | (Q710=2002-1996 OR Q710a =18-24) |
| 3 | 25-34 | (Q710=1995-1986 OR Q710a =25-34) |
| 4 | 35-49 | (Q710=1985-1971 OR Q710a =35-49) |
| 5 | 50-64 | (Q710=1970-1956 OR Q710a =50-64) |
| 6 | 65+ | (Q710=1955-1908 OR Q710a=65-108) |
| 7 | Over 18 but exact age refused (Q710a=996) | |
| 9 | Decline to answer (q710a=997,999) | |

[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2016 Q725 Modified - Removal of US, CAN, SWITZ from base, IHP 2014 Q725)

BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK

(Q600=1,3,4,5,6,7,8,10)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. **RESPONDENT SEX) (ENQUETEUR: SI LE SEXE EST EVIDENT, SEULEMENT CONFIRMER. SI PAS SUR: "Êtes-vous...?")**

- | | |
|---|-----------|
| 1 | un homme |
| 2 | une femme |

(IHP 2016 Q726, IHP 2014 Q726)

BASE: AGE 18+ FROM SWITZERLAND (Q720 = 2-7 AND Q600=9)

Q726. **(LANGUE DE L'INTERLOCUTEUR)**

(INTERVIEWER NOTE: MERCI DE CONFIRMER LA LANGUE DE L' INTERVIEW)

- | | |
|---|----------|
| 1 | Français |
| 2 | Italien |
| 3 | allemand |

(IHP 2016 Q730, IHP 2014 Q730)

BASE: ALL

Q730.SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2016 Q740, IHP 2014 Q740)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740.QUOTA SET - BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | NEW ZEALAND | (Q600= 6 AND Q730=1) |
| 4 | UK | (Q600=10 AND Q730=1) |
| 5 | US | (Q600=11 AND Q730=1) |
| 6 | GERMANY | (Q600=4 AND Q730=1) |
| 7 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 8 | FRANCE | (Q600=3 AND Q730=1) |
| 9 | NORWAY | (Q600=7 AND Q730=1) |
| 10 | SWEDEN | (Q600=8 AND Q730=1) |
| 11 | SWITZERLAND | (Q600=9 AND Q730=1) |

(IHP 2016 Q742, IHP 2014 Q742)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q742.QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA

(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | NON-NSW | (Q630=2-8 AND Q730=1) |
| 7 | ALL OTHERS | |

(IHP 2016 Q743, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if data/sample info is unavailable for Australia
Code as 'Missing' if other country]

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2016 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if data/sample info is unavailable for Canada
- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2016 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

(IHP 2016 D-Z2, IHP 2014 -D-Z2)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A -1A1. 'A' BEING A LETTER FROM ALPHABET AND '0' BEING ANY DIGIT.)

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

____-____-____
999999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z2)**

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A -1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2016 QD-Z2truncated, IHP 2014 QD-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated.First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2020 New)

PN: IF Q604=1, CHECK DZ-2 AGAINST "CSBE_Codes_20200420_RVSD_05.21.20_v2.xlsx"

PN: IF Q604=1 AND DZ-2 DOESN'T MATCH ANY POSTAL CODES ON

"CSBE_Codes_20200420_RVSD_05.21.20_v2.xlsx", ASK D-Z3

(IHP 2016 QD-Z3, IHP 2014 QD-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE OR QUEBEC OVERSAMPLE RESPONDENTS WHO DON'T PROVIDE VALID ZIPCODE (Q99=1 AND Q600=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=999999) OR (Q604=1 AND D-Z2 DOESN'T MATCH LIST)]]

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused

PN: IF Q604=1 AND D-Z3=1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 99 THANK & TERMINATE

(IHP 2016 D-Z3a, IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid)) AND NO SAMPLE INFO (Q750= 7)**

OR

IF CELL (Q650=2) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid))

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2020 New)

BASE: QUEBEC OS CELL RESPONDENTS WHO DO NOT PROVIDE A VALID POSTAL CODE OR DK/REF POSTAL CODE AND LIVE IN QUEBEC (Q604=1 AND D-Z3=5 AND Q650=2)

D-Z3aa. What health region, or health authority, do you live in?

(READ LIST IF NECESSARY)

- 01 Bas-Saint-Laurent
- 02 Saguenay-Lac-St-Jean
- 03 Capitale-Nationale
- 04 Mauricie et Centre-du-Québec
- 05 Estrie
- 06 Montréal
- 07 Outaouais
- 08 Abitibi-Témiscamingue
- 09 Côte-Nord
- 10 Nord-du-Québec
- 11 Gaspésie-Îles-de-la-Madeleine
- 12 Chaudière-Appalaches
- 13 Laval
- 14 Lanaudière
- 15 Laurentides
- 16 Montérégie
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused

IF D-Z3aa=98 OR 99, THANK & TERMINATE

(IHP 2020 New)

BASE: ALL QUEBEC OS RESPONDENTS IN CANADA (Q604=1)

PN: POPULATE USING SAMPLE POSTAL CODE AND OVERWRITE USING RESPONDENT PROVIDED POSTAL CODE WHEN ABLE SO THIS VARIABLE IS FULLY POPULATED.

PN: IF D-Z3aa IS ASKED, USE ANSWER AT D-Z3aa TO POPULATE D-Z3ab
D-Z3ab. BEHIND THE SCENES – QUEBEC REGIONS

	<u>QUOTA</u>
01 Bas-Saint-Laurent	226
02 Saguenay–Lac-St-Jean	205
03 Capitale-Nationale	154
04 Mauricie et Centre-du-Québec	197
05 Estrie	184
06 Montréal	252
07 Outaouais	223
08 Abitibi-Témiscamingue	228
09 Côte-Nord	228
10 Nord-du-Québec	228
11 Gaspésie–Îles-de-la-Madeleine	226
12 Chaudière-Appalaches	208
13 Laval	197
14 Lanaudière	191
15 Laurentides	174
16 Montérégie	95

PN : SET UP COUNTER WITH 999 AT EACH CODE, SO WE CAN EASILY CHANGE THE NUMBER IF WE NEED TO START SHUTTING DOWN REGIONS

(IHP 2016 QD-ZA Modified NSW screening process to no longer account for PHN as no longer necessary as there are no PHN quotas, IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
2 No (RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920
Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2016 Modified logic based on above updates, IHP 2013 D-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =REFUSED OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused
- X (WEB BLANK)

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

[PN: IF VICTORIA OVERSAMPLE (Q602=1) AND QD-ZA NOT VICTORIA POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT VICTORIA (QD-ZAR=1, 3-99), TERMINATE]

Removed QVICTORIAREGIONS, QCOLLAPSEDVICTORIAREGIONS, AND QSAMPLEVICTORIAREGIONS - 11/26/19 - ADDED BACK 6/16/20

(PN: JUST NEED DATA LOCATIONS FOR THESE 3 QUESTIONS - WE WILL POPULATE THEM ON THE BACK END)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

- QVICTORIAREGIONS. Regions in Victoria
- 01 Loddon Mallee (Rural)
 - 02 Barwon-South Western (Rural)
 - 03 Hume (Rural)
 - 04 Grampians (Rural)
 - 05 Gippsland (Rural)
 - 06 North & West Metropolitan (Urban)
 - 07 Southern Metropolitan (Urban)
 - 08 Eastern Metropolitan (Urban)
 - 09 Duplicate (Postal codes that overlap across regions)
 - 99 Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

- QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed
01 Rural **[QVICTORIAREGIONS=01-05]**
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)

(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

- QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based
01 Loddon Mallee (Rural)
02 Barwon-South Western (Rural)
03 Hume (Rural)
04 Grampians (Rural)
05 Gippsland (Rural)
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)

BASE: UK (Q600=10 AND Q99=1 AND (Q603=2 OR D-UK-OS IS BLANK))

[PN: STORE D-UK-OS RESPONSE IN D-UK]

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2020 New)

BASE: CANADA, UNITED STATES (Q600=2, 11)

Q755. PHONE ONLY: Pardon me, but I'm required to verify, what is your gender?

WEB ONLY: What is your gender?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Male/Man
- 2 Female/Woman
- 3 Transgender
- 4 Non-binary/Gender non-conforming/Genderqueer
- 5 I identify as a different gender, (please specify: _____)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWITZERLAND ONLY (Q600=9)

Q760. PHONE ONLY: Excusez-moi, mais je dois obligatoirement vérifier – êtes-vous...

WEB ONLY: Êtes-vous...

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Un homme
- 2 Une femme
- 3 Autre (spécifier: _____)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1100: ACCESS & PRIMARY CARE

(IHP 2016 Q1900 Modified Base)

BASE: SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

Q1100. Comment évaluez-vous tout à fait généralement la qualité des soins médicaux en Suisse? (PHONE) Vous pouvez me dire...

- 1 Excellente
- 2 Très bonne
- 3 Bonne
- 4 Passable
- 5 Mauvaise
- 8 (V) Ne sait pas
- 9 (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1005, IHP 2013 Q1805)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. Comment décririez-vous votre santé en général?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Excellente
- 2 Très bonne
- 3 Bonne
- 4 Passable
- 5 Mauvaise
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1110 modified – code 08 added and QN wording updated for Swiss, IHP 2013 Q1110)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: Do not show code 08 on the web for Switzerland]

Q1110. La dernière fois que avez été malade ou que vous avez eu besoin d'un médecin, en l'espace de combien de temps avez-vous obtenu un rendez-vous chez le médecin? Veuillez ne pas considérer [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: "emergency department"; IF UK (Q600=10), DISPLAY: "Accident and Emergency (A and E) Department."; IF SWE OR US (Q600=8,11), DISPLAY: "emergency room."; IF SWITZ (Q600=9), DISPLAY: "les soins aux urgences d'un hôpital ou dans un cabinet de garde ou une permanence"].

PHONE ONLY: Avez-vous obtenu un rendez-vous...?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 01 le même jour
- 02 le lendemain
- 03 dans les 2 à 5 jours
- 04 dans les 6 à 7 jours
- 05 dans les 8 à 14 jours
- 06 après plus de deux semaines
- 07 (PHONE ONLY: Ou n'avez-vous jamais réussi à obtenir un rendez-vous) (WEB ONLY: Je n'ai jamais réussi à obtenir un rendez-vous)
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Il n'était pas nécessaire de fixer un rendez-vous
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Je suis allé(e) aux urgences
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1115 Modified – Swiss and UK wording updated, IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115. Dans quelle mesure est-il facile ou difficile de recevoir des soins médicaux le soir, durant les week-ends ou les jours fériés sans se rendre [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “aux urgences d’un hôpital ou dans un cabinet de garde ou une permanence?”]

PHONE ONLY: Est-ce...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 très facile
- 2 assez facile
- 3 assez difficile
- 4 très difficile
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu besoin de soins le soir, durant les week-ends ou les jours fériés
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1120, IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: RANDOMIZE ITEMS A1-A4]

Q1120. Durant les 12 derniers mois, vous est-il arrivé [INSERT ITEM]?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. d’avoir eu un problème médical mais de ne pas avoir consulté un docteur à cause du coût [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY:]

A2. de ne pas avoir effectué pour des raisons de coût un test médical, un traitement ou un examen de contrôle recommandés par un médecin.

A3. de ne pas avoir [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “retiré” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] un médicament sur ordonnance ou de ne pas avoir pris des doses de votre médicament pour des raisons de coût.

A4. d’avoir sauté un soin dentaire ou un check up chez le dentiste en raison du coût

[P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q1120A1”, “Q1106A2” ...and “Q1120An”]

(IHP 2016 Q1126 Modified – Made a Canada, Netherlands and Swiss specific question / A3 revised for Canada / lead in text for second and third item updated, IHP 2013 Q1126)

BASE: CANADA, NETHERLANDS, SWITZERLAND (Q99=1 AND Q600=2,5,9)

Q1126. Je vous prie de penser aux 2 dernières années: en recevant des soins pour un problème de santé, vous est-il DEJA arrivé... [INSERT 1st ITEM]?

En pensant de nouveau aux 2 dernières années, en recevant des soins pour un problème de santé, vous est-il DEJA arrivé... [INSERT NEXT ITEM]?

- 1 Oui
- 2 Non
- 3 (V) Pas concerné
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. que des résultats d'un test ou votre dossier médical ne soient pas disponibles au moment du rendez-vous pour les soins

A2. de recevoir des informations contradictoires de différents médecins ou professionnels de la santé

A3. que des médecins prescrivent un test médical que vous jugiez inutile parce que le test avait déjà été effectué

(IHP 2016 Q1130 modified – Sweden wording updated and codes 1,2,4 wording updated, IHP 2014 Q905)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “Consultez-vous généralement le même médecin quand vous avez besoin de vous faire soigner?”**

[IF US (Q600=11), SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant”]

[IF CANADA (Q600=2), SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN (Q600=8), DISPLAY: “This means, do you have a specific person at a GP-Practitioners office you usually contact about health care?”]

- 1 Oui, je consulte le même [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), médecin/généraliste; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]
- 2 (DO NOT READ/SHOW IN WEB PROGRAM) Oui, mais j’ai plusieurs [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: médecins/généralistes; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]
- 3 Non
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, I have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1132 Modified – UK wording updated, IHP 2014 Q910)
("d'urgence" replaced with "des urgences" in Canada per feedback from partner)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)

Q1132. **Consultez-vous généralement le même groupe de médecins, le même centre de santé [IF GER OR UK (Q600=4,10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] ou la même clinique quand vous avez besoin de vous faire soigner?**

[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9), DISPLAY: Veuillez ne pas inclure les urgences de l'hôpital, les cabinets de garde ou les permanences.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department.]

[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1135, IHP 2014 Q915)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q1130=1, 4, 5)
- 2 HAS REGULAR PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)
- 3 NO REGULAR DOC/PLACE (Q1130=3,8,9 AND Q1132=2,8,9)

(IHP 2016 Q1140 Modified – Updated question wording for US, Canada and Sweden / Removed web note, IHP 2013 Q1140 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1140. **Depuis combien de temps vous rendez-vous** [IF US (Q600=11 & Q1130= 1), DISPLAY: “seeing your regular doctor”, IF US (Q600=11 & Q1130=4), DISPLAY: “seeing this nurse practitioner or physician assistant”, IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9 & Q1130= 1), DISPLAY: “chez ce médecin/généraliste”, IF CAN, SWE (Q600=2 OR 8 & Q1130=5), DISPLAY: “seeing this nurse or physician assistant”, IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135= 1), DISPLAY: “seeing this GP”, IF Q1135= 2, DISPLAY: “à cet endroit”] **pour vos soins médicaux?**

PHONE ONLY: (INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

PHONE ONLY: (ENQ: SI NÉCESSAIRE: Pensez à votre médecin actuel)

PHONE ONLY: (ENQUÊTEUR: LIRE LES REPONSES)

WEB ONLY: [Veuillez penser à votre médecin actuel.]

- 1 moins d'un an
- 2 1 jusqu'à moins de 3 ans
- 3 3 jusqu'à moins de 5 ans
- 4 5 ans ou plus
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1150 Modified – Added “This could be by phone, though email or electronically” for all countries / Removed web note, IHP 2013 Q1150 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: Quand vous contactez votre médecin habituel en raison d'un problème médical durant les heures de consultation régulières, à quelle fréquence recevez-vous une réponse le même jour? Cela peut être par téléphone, e-mail ou électroniquement

[IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: When you contact your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

PHONE ONLY: (ENQ: SI NÉCESSAIRE: Pensez à votre médecin actuel)

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

1 toujours

2 souvent

3 parfois

4 Rarement ou jamais

5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai encore jamais essayé de contacter le cabinet de mon médecin habituel

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1160 Heavily Modified – QN wording change / A1 modified /A3 and A4 are new / Code 7 updated to include “a smartphone”; IHP 2013 Q1160 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

[PN: RANDOMIZE A1, A3, A4, A2]

[PN: IF OPTION 7 (I don't have email or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don't have email or a computer)]

Q1160. Ces deux dernières années, avez-vous [INSERT ITEM] via un site web sécurisé ou un portail patient ou une application mobile?

PHONE ONLY: (INTERVIEWER: SI NECESSAIRE: Une **application pour téléphone portable** est un programme informatique ou un logiciel conçu pour fonctionner sur un appareil mobile tel qu'un téléphone, une tablette ou une montre.)

WEB ONLY: [“Note: Une **application pour téléphone portable** est un programme informatique ou un logiciel conçu pour fonctionner sur un appareil mobile tel qu'un téléphone, une tablette ou une montre.”]

1 Oui

2 Non

7 (PHONE: DO NOT READ) Non, n'a pas d'email, de smartphone ou d'ordinateur

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. Communiqué avec votre [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “médecin/généraliste” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] à propos d'une question médicale ou d'une préoccupation par e-mail ou

A3. Demandé un renouvellement d'ordonnance de la part de votre [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11) DISPLAY: “médecin/généraliste” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]

A4. Demandé un rendez-vous avec votre [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “médecin/généraliste” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]

A2. Consulté en ligne ou téléchargé de l'Internet vos informations de santé, comme p. ex. des examens ou des analyses de laboratoire

(IHP 2016 Q1166 Modified – code 05 no longer shown for web, IHP 2013 Q1166 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

[PN: RANDOMIZE A1-A4]

Q1166. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135= 1), DISPLAY: “Lorsque vous avez besoin de soins ou d’un traitement, à quelle fréquence votre médecin habituel ou le personnel de santé que vous voyez généralement”; IF AUS, NZ, UK, NETH, NOR (Q600=1,5-7,10 & Q1135=1) DISPLAY: “When you need care or treatment, how often does your GP or medical provider you see”; IF Q1135=2 DISPLAY: “Lorsque vous avez besoin de soins ou d’un traitement, à quelle fréquence le médecin ou le personnel de santé que vous voyez”] [INSERT ITEM]?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

PHONE ONLY: Diriez-vous ...?

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou jamais
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. connaissent les informations importantes sur votre passé au niveau de la santé

A2. passent assez de temps avec vous

A3. vous impliquent autant que vous le souhaitez dans les décisions concernant vos soins et traitements?

A4. expliquent les choses d’une manière facilement compréhensible

(IHP 2016 Q1170 Modified base – made country specific, IHP 2013 Q1170 Modified)

BASE: CANADA, SWEDEN (Q99=1 AND Q600=2,8) AND HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1170. [IF CAN, SWE (Q600=2,8), DISPLAY: How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

PHONE ONLY: (INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.)

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

WEB ONLY: [Note: Think about the practice you go to the most, if you have multiple regular doctors or practices.]

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to see any other doctors/health professionals or did not need any coordination
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1190 Modified – Switzerland Specific Question, IHP 2013 Q1190)

BASE: SWITZERLAND (Q99=1 AND Q600=9) AND HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1190. Comment jugez-vous globalement les soins médicaux que vous avez reçus durant les 12 derniers mois dans le cabinet ou la clinique de votre médecin habituel?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Excellents
- 2 Très bons
- 3 Bons
- 4 Passables
- 5 Mauvais
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas eu de soins médicaux au cours de l'année
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1200: USE OF SPECIALISTS

(IHP 2016 Q1210 Modified – Add phone and web note “Please do not include dentists”)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1210. Avez-vous consulté ou eu besoin de consulter un [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “spécialiste”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10), ADD “(or consultants)”] au cours des deux dernières années?

Par «spécialiste», nous entendons les médecins qui se spécialisent dans un domaine des soins de santé comme la chirurgie, la cardiologie, une allergie ou [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “la santé mentale.”] [IF NETH (Q600=5) “neurology.”]

PHONE ONLY: (IF NECESSARY: Veuillez ne pas inclure le dentiste.)

WEB ONLY: Note: Veuillez ne pas inclure le dentiste

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1220 Heavily Modified – Asks for range now rather than exact time)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

Q1220. Après que l'on vous ait recommandé ou que vous ayez décidé de consulter un [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “spécialiste”] [IF AUS, NZ, UK, GER (Q600=1,4,6,10) ADD “(or consultant)”], combien de temps avez-vous dû attendre pour avoir un rendez-vous?

PHONE ONLY: (ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

WEB ONLY: [“Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois.”]

- 1 Moins d'une semaine
- 2 Une semaine à moins d'un mois
- 3 Un mois à moins de deux mois
- 4 Deux mois à moins d'un an
- 5 Un an et plus
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a jamais essayé d'obtenir un rendez-vous
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucune période d'attente
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN ONE WEEK (Q1220=1)

Q1221. Combien de jours avez-vous eu à attendre pour un rendez-vous?

PHONE ONLY: ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

WEB ONLY: ["Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois."

Veuillez donner une estimation si vous ne le savez pas exactement."]

- 1 Jours _ [FOURCHETTE 0-6]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q1220=2 OR 3)

PN: IF Q1220=2 RANGE SHOULD BE [1-4]; IF Q1220=3 RANGE SHOULD BE [4-10]

Q1222. Combien de semaines avez-vous eu à attendre pour un rendez-vous?

PHONE ONLY: ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

WEB ONLY: ["Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois."

Veuillez donner une estimation si vous ne le savez pas exactement."]

- 1 Semaines _ [FOURCHETTE 1-10]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q1220=4)

Q1223. Combien de mois avez-vous eu à attendre pour un rendez-vous?

PHONE ONLY: ENQUETEUR: Si le répondant a été orienté vers ou a eu besoin de voir plus d'un spécialiste, demander pour la dernière fois.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

WEB ONLY: ["Si vous avez été orienté(e) vers plusieurs spécialistes, veuillez penser à la dernière fois."]

Veuillez donner une estimation si vous ne le savez pas exactement."]

1 Mois __ [FOURCHETTE 2-12]

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1226, IHP 2013 Q1226)

BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)

Q1226 Au cours des 2 dernières années, vous est-il arrivé les choses suivantes chez un [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialiste"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]?

1 Oui

2 Non

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a jamais été chez un [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialiste"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. Le [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialiste"] [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD "(or consultant)"] n'avait pas de renseignements médicaux basiques ou les résultats des tests de [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "votre médecin habituel", IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "your GP"] [IF (Q1135=2), DISPLAY: "l'endroit habituel où vous allez pour un traitement médical"] concernant la raison de votre visite.

A2. Après avoir vu le [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialiste"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"], votre [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "médecin habituel" IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "GP"] [IF (Q1135=2), DISPLAY: "médecin"] ne semblait pas informé et au courant des dernières informations concernant les soins que vous aviez reçus du spécialiste [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

(IHP 2020 New)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

Q1230. Combien de [IF SWEDEN (Q600=8, DISPLAY: "doctors in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialistes") [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultants)"] différents avez-vous consultés dans les deux dernières années?

PHONE ONLY: (SI NECESSAIRE: Ne prenez pas en compte les fois où vous avez été aux urgences ou avez été hospitalisé(e)

PHONE ONLY: (ENQUÊTEUR: INCITER A DONNER LA MEILLEURE ESTIMATION SI NE PEUT PAS DONNER DE NOMBRE)

WEB ONLY: *Veillez ne pas prendre en compte les fois où vous avez été aux urgences ou avez été hospitalisé(e).*

WEB ONLY: *Veillez s'il vous plaît fournir la meilleure estimation.*

_____ [FOURCHETTE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'un docteur mais ne sait pas le nombre exact

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER

(IHP 2016 Q1305 Modified – Read if Necessary statement now read or shown to all respondents / Updated surgeries included as examples, IHP 2013 Q1305)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1305. **Au cours des 2 dernières années, avez-vous eu besoin d'une opération non-urgente ou prévisible?**

Des opérations non-urgentes ou prévisibles sont des opérations pour des raisons qui ne mettent pas immédiatement en danger la survie, par exemple un ligament déchiré ou une opération de la cataracte.)

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1310 Heavily Modified – Updated to ask about ranges rather than exact time)

BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)

(PN: derived 'days' variable added to SPSS for all countries)

Q1310. **Après avoir appris que vous aviez besoin d'une opération, combien de temps avez-vous dû attendre pour une opération non-urgente ou prévisible?**

PHONE ONLY: (ENQUETEUR: S'il y a eu plus d'une opération durant les 2 dernières années, demander pour la dernière opération.)

PHONE ONLY: (RELANCER: SI TOUJOURS EN ATTENTE POUR L'ATTENTE, DEMANDER: Depuis combien de temps attendez-vous maintenant?)

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

WEB ONLY: *Si vous avez eu plus de deux opérations durant les 2 dernières années, veuillez répondre en vous référant à la dernière opération que vous avez eue. Si vous êtes toujours en attente pour l'opération, depuis combien de temps attendez-vous maintenant?*

- 1 Moins d'une semaine
- 2 Une semaine à moins d'un mois
- 3 Un mois à moins de deux mois
- 4 Deux mois à moins d'un an
- 5 Un an et plus
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais essayé d'obtenir un rendez-vous pour une opération non-urgente/prévisible
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucune période d'attente
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT LESS THAN 1 WEEK FOR SURGERY (Q1310=1)

Q1311. Combien de jours avez-vous dû attendre pour votre opération non-urgente ou prévisible?

PHONE ONLY: (ENQUETEUR: S'il y a eu plus d'une opération durant les 2 dernières années, demander pour la dernière opération.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

PHONE ONLY: (RELANCER: SI TOUJOURS EN ATTENTE POUR L'ATTENTE, DEMANDER: Depuis combien de temps attendez-vous maintenant?)

WEB ONLY: Si vous avez eu plus de deux opérations durant les 2 dernières années, veuillez répondre en vous référant à la dernière opération que vous avez eue. Si vous êtes toujours en attente pour l'opération, depuis combien de temps attendez-vous maintenant?

WEB ONLY: Veuillez donner une estimation si vous ne le savez pas exactement.

- 1 Jours __ [FOURCHETTE 0-6]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT ONE WEEK TO LESS THAN TWO MONTHS FOR SURGERY (Q1310=2,3)

PN: IF Q1310=2, RANGE SHOULD BE [1-4]; IF Q1310=3, RANGE SHOULD BE [4-10]

Q1312. **Combien de semaines avez-vous dû attendre pour votre opération non-urgente ou prévisible?**

PHONE ONLY: (ENQUETEUR: S'il y a eu plus d'une opération durant les 2 dernières années, demander pour la dernière opération.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

PHONE ONLY: (RELANCER: SI TOUJOURS EN ATTENTE POUR L'ATTENTE, DEMANDER: Depuis combien de temps attendez-vous maintenant?)

WEB ONLY: *Si vous avez eu plus de deux opérations durant les 2 dernières années, veuillez répondre en vous référant à la dernière opération que vous avez eue. Si vous êtes toujours en attente pour l'opération, depuis combien de temps attendez-vous maintenant?*

WEB ONLY: *Veuillez donner une estimation si vous ne le savez pas exactement.*

- 1 Semaines _ [FOURCHETTE 1-10]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT 2 MONTHS TO LESS THAN ONE YEAR FOR SURGERY (Q1310=4)

Q1313. Combien de mois avez-vous dû attendre pour votre opération non-urgente ou prévisible?

PHONE ONLY: (ENQUETEUR: S'il y a eu plus d'une opération durant les 2 dernières années, demander pour la dernière opération.)

PHONE ONLY: (ENQUETEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIT PAS LE NOMBRE EXACT)

PHONE ONLY: (RELANCER: SI TOUJOURS EN ATTENTE POUR L'ATTENTE, DEMANDER: Depuis combien de temps attendez-vous maintenant?)

WEB ONLY: Si vous avez eu plus de deux opérations durant les 2 dernières années, veuillez répondre en vous référant à la dernière opération que vous avez eue. Si vous êtes toujours en attente pour l'opération, depuis combien de temps attendez-vous maintenant?

WEB ONLY: Veuillez donner une estimation si vous ne le savez pas exactement.

- 1 Mois __ [FOURCHETTE 2-12]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1320, IHP 2013 Q1320 modified question text; EHIS HC1)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1320. Au cours des 2 dernières années, avez-vous passé au moins une nuit en tant que patient(e) dans un hôpital?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 EHIS Introduction Modified – Changed base so not shown to all / moved placement to after Q1320)

[SHOW TO THOSE WHO HAVE BEEN IN HOSPITAL INPATIENT IN PAST 2 YEARS (Q1320=1)]

Les prochaines questions concernent les séjours hospitaliers. Veuillez ne pas compter les séjours au service des urgences.

(IHP 2016 Q1322)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1322. En pensant à votre dernier séjour hospitalier, avez-vous été impliqué(e) autant que vous le souhaitiez dans les décisions concernant vos soins et traitements?

PHONE ONLY: ENQ: si oui, lire les catégories)

- 1 Oui, tout à fait
- 2 Oui, en partie
- 3 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1323 Modified – Added interviewer/web note, NEW, HCAHPS Q5)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1323. Durant ce séjour à l'hôpital, combien de fois les médecins vous ont-ils traité(e) avec courtoisie et respect?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.

- 1 Jamais
- 2 Parfois
- 3 Souvent
- 4 Toujours
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1324 Modified – added interviewer/web note, NEW, HCAHPS Q1)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1324. Durant ce séjour à l'hôpital, combien de fois le personnel infirmier vous a-t-il traité(e) avec courtoisie et respect?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.

- 1 Jamais
- 2 Parfois
- 3 Souvent
- 4 Toujours
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1340 Modified – Question wording updated / interviewer/web note added, IHP 2013 Q1340, IHP 2016 revised)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1325. Lors de votre sortie d'hôpital, avez-vous reçu des informations écrites sur quels symptômes et problèmes de santé vous devriez surveiller dès votre retour à domicile?

Veillez penser à la dernière fois où vous avez été hospitalisé/e pendant une nuit au moins au cours des deux dernières années.

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1330 Modified – Question wording updated / interviewer and web note added, IHP 2013 Q1330)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1330. Lors de votre sortie d'hôpital, est-ce que quelqu'un vous a expliqué les raisons de prendre chacun de vos médicaments, y compris ceux que vous preniez avant votre séjour à l'hôpital?

Veillez penser à la dernière fois où vous avez été hospitalisé/e pendant une nuit au moins au cours des deux dernières années.

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucun médicament ne m'a été prescrit et je ne prenais aucun médicament avant mon séjour à l'hôpital
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1335 Modified – interviewer and web note added, IHP 2013 Q1335)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1335. Lorsque vous avez quitté l'hôpital, est ce que l'hôpital a pris des arrangements ou s'est assuré que vous aviez des soins de suivi avec un médecin ou un autre professionnel de santé?

Veillez penser à la dernière fois où vous avez été hospitalisé/e pendant une nuit au moins au cours des deux dernières années.

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne s'applique pas - n'a pas eu besoin de soins de suivi
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

PN: HOLD FOR FRA2

(IHP 2016 Q1345 Modified – interviewer and web note added, IHP 2013 Q1345)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1320=1 AND Q1135=1,2)

Q1345. Lors de votre sortie d'hôpital, les médecins ou le personnel de l'endroit où vous recevez généralement les soins médicaux ont-ils semblé informés et au courant des dernières informations concernant les soins que vous aviez reçus à l'hôpital?

Veillez penser à la dernière fois où vous avez été hospitalisé/e pendant une nuit au moins au cours des deux dernières années.

1 Oui

2 Non

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas vu un/son médecin après la sortie d'hôpital

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

EMERGENCY DEPARTMENT USE

(IHP 2016 Q1350 – UK question wording updated to “A and E”, IHP 2013 Q1350)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1350. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “Combien de fois avez-vous utilisé un service d'urgence hospitalier pour vos propres soins médicaux dans les 2 dernières années?” IF UK (Q600=10), DISPLAY: “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”; IF US, SWE (Q600=8,11), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

[FOURCHETTE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une fois mais ne sais pas le nombre exact

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1360 Modified – UK question wording updated to «A and E», IHP 2013 Q1360)

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)

Q1360. La dernière fois que vous vous êtes rendu(e) aux [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “urgences d'un hôpital”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”], était-ce pour un problème de santé dont vous pensiez qu'il aurait pu être traité par les médecins ou le personnel de l'endroit où vous recevez habituellement les soins médicaux s'ils avaient été disponibles?

1 Oui

2 Non

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1361 Modified – UK Question wording updated to «A and E», IHP 2013 Q1355)

BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)

Q1361. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “La dernière fois que vous vous êtes rendu(e) aux urgences d’un hôpital, combien de temps avez-vous attendu avant d’être traité(e)?”

IF UK (Q600=10), DISPLAY: “The last time you went to the hospital A and E Department, how long did you wait before being treated?”

IF US, SWE (Q600=8,11), DISPLAY: “The last time you went to the hospital emergency room, how long did you wait before being treated?”]

PHONE ONLY: (ENQUETEUR: NE PAS LIRE LES REPONSES)

PHONE ONLY: (ENQUETEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI PAS SUR.)

WEB ONLY: Veuillez donner une estimation si vous ne le savez pas exactement.

01 Moins de 30 minutes

02 30 minutes à moins d’une heure

03 1 heure à moins de 2 heures

04 2 heures à moins de 3 heures

05 3 heures à moins de 4 heures

06 4 heures à moins de 5 heures

07 5 heures à moins de 8 heures

08 8 heures ou plus

09 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Jamais traité(e)/Parti(e) sans être traité(e)

98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1400: HEALTH CARE COVERAGE

(PHONE) J'aimerais maintenant vous poser quelques questions sur l'assurance maladie.

(WEB) Voici à présent quelques questions sur l'assurance maladie.

(IHP 2016 Q1405 Modified – France removed from base, IHP 2013 Q1405)

BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1, 2, 3, 6 AND Q99=1)

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE : FRANCE (Q600=3 AND Q99=1)

Q1405a. Currently, are you covered by complementary health insurance, which reimburses care in addition to Social Security?

- 1 Yes, you benefit from the complementary health solidarity, formerly called CMU or ACS.
- 2 Yes, you benefit from private health insurance, more often called mutual insurance
- 3 No, you are not covered by complementary health insurance.
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1406 Modified – Addition of Q1405=1 to base)

BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1)

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

- 1 Yes, I had to pay and/or use private health cover
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1407 Heavily Modified – Base updated [addition of Q1405a=2] / Question text and answer options heavily modified)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1405a=2 AND Q99=1)

Q1407. How did you get this complementary health / mutual benefit?

PHONE ONLY: (INTERVIEWER: READ LIST.)

- 1 I am covered by a complementary company health insurance
- 2 I am covered by complementary health insurance for civil servants
- 3 I am covered by supplementary individual health
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1415, IHP 2013 Q1415 Modified – response option 1 updated)

BASE: GERMANY (Q600=4 AND Q99=1)

Q1415. What kind of health insurance do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

PHONE ONLY: (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1420, IHP 2013 Q1420 Modified - interviewer note updated)

BASE: NORWAY OR UNITED KINGDOM (Q600=7, 10 AND Q99=1)

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1425, IHP 2013 Q1425 Modified – changes made to translation 12.22.15)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1427, IHP 2013 Q1427 Modified - question text and amount)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1430, IHP 2013 Q1430)

BASE: SWITZERLAND (Q600=9 AND Q99=1)

Q1430. Quel modèle d'assurance-maladie avez-vous personnellement pour l'assurance de base obligatoire?

(ENQUETEUR: LIRE LES REPONSES.)

- 1 une assurance ordinaire
- 2 une assurance BONUS
- 3 une assurance en réseau de santé (HMO)
- 4 un modèle de médecin de famille
- 5 (PHONE) un modèle prévoyant une consultation médicale par téléphone au préalable/avant chaque visite médicale, donc le modèle par téléphone
- 5 (WEB) un modèle prévoyant une consultation médicale par téléphone au préalable/avant chaque visite médicale, (modèle par téléphone)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY 65 OR OLDER (Q99=1 AND Q600=9 AND Q710a=65-108)

QSWI6. **A part votre pension AVS: recevez-vous également des prestations supplémentaires?**

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1440 Modified – Question text updated to reflect HIIA survey)

BASE: UNITED STATES (Q600=11)

Q1440. Do you currently have health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New [HIIA Survey])

(BASE: UNITED STATES (Q600=11 AND Q1440=1))

Q1445. How do you obtain your (PHONE ONLY: “**main**”; WEB ONLY: “**main**”) health insurance?

PHONE ONLY: Is it through your or your spouse’s employer or union, Medicare, Medicaid, or in some other way such as through the marketplace or through coverage you’ve purchased on your own?

PHONE ONLY: (INTERVIEWER NOTE: EMPLOYER INSURANCE COULD BE THROUGH THE RESPONDENT’S CURRENT OR FORMER JOB OR SOMEONE ELSE’S JOB.)

PHONE ONLY: (INTERVIEWER NOTE: SELECT CODE 1 IF RESPONDENT IS COVERED THROUGH MILITARY). SELECT CODE 3 IF THE RESPONDENT IS COVERED THROUGH MEDICAID.

PHONE ONLY: SELECT CODE 4 IF THE RESPONDENT IS COVERED THROUGH THE MARKETPLACE (AFFORDABLE CARE ACT) OR A PRIVATE PLAN BOUGHT DIRECTLY FROM A HEALTH PLAN/INSURANCE COMPANY.)

WEB ONLY: *Note: Health insurance through an employer could be through your current or former job, or someone else’s job. If you have insurance through the military, please select ‘through your or your spouse’s employer or union’.*

- 1 A plan through your or your spouse’s employer or union
- 2 Medicare (PHONE: IF NECESSARY/SHOW IN WEB PROGRAM: (This is the government program that pays health care bills for people over age 65 and for some disabled people.))
- 3 Medicaid
- 4 Some other type of health insurance (e.g., through the marketplace or through coverage you purchased on your own)
- 0 (PHONE: DO NOT READ) I am uninsured
- 8 PHONE ONLY: (DO NOT READ) Don’t know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1450, IHP 2013 Q1450 Modified – base updated)

BASE: US AND INSURED ((Q600=11 AND (Q1440=1) AND Q99=1))

Q1450. In the past year, was there ever a time when you did (PHONE ONLY: “**not**”; WEB ONLY: “**not**”) have any health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1455 Modified – no longer asked in Switzerland, IHP 2013 Q1455 Modified – no longer asked in AUS or US)

BASE: GER, NETH (Q600=4 OR 5 AND Q99=1)

Q1455. [IF NETH-(Q600=5), DISPLAY: “In the past 3 years, how many times have you changed health insurance or health plans?” IF GER (Q600=4), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

PHONE ONLY: (INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

WEB ONLY: [“*Note: Please include company/employer changing plans.*”]

- 1 Not at all
- 2 One time
- 3 2 or more times
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not been insured during past 3 years
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1460, IHP 2013 Q1460 Modified – new interviewer note)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

PHONE ONLY: (INTERVIEWER: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS

(IHP 2016 Q1505, IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1505. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “Au cours des 12 derniers mois, combien avez-vous ainsi que votre famille, dépensé pour des traitements ou des services médicaux qui ne sont pas couverts par votre assurance de base obligatoire ou une assurance complémentaire?”]

READ TO ALL – Cela comprend ce que vous avez payé pour les médicaments sur ordonnance, les soins médicaux et dentaires, y compris les copaiements pour ces services (mais ne comprend pas les primes).

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums”

PHONE ONLY: (NOTE À L'INTERVIEWEUR: SI NÉCESSAIRE: merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.)

WEB ONLY: [“Merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.”]

PHONE ONLY: (ENTRER uniquement unités entières de monnaie. ENTRER "999998" SI "NE SAIT PAS",. "999999" SI "refuse de répondre".)

(FOURCHETTE 0 – 999997)

999998 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas

999999 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1510, IHP 2013 Q1510 Modified – question text updated)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)

Q1510. Si vous ne vous souvenez pas exactement du montant que vous et votre famille avez dépensé pour les traitements ou les services médicaux, veuillez donner l'estimation la plus proche.

Cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, y compris les copaiements pour ces services (mais ne comprend pas les primes).

PHONE ONLY: Était-ce ...?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

[PN: IF AUS, CAN, US (Q600=1,2,11), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €90
- 07 €90 to less than €450
- 08 €450 to less than €900
- 09 €900 to less than €1,800
- 10 €1,800 or more
- 11 Less than \$150
- 12 \$150 to less than \$750
- 13 \$750 to less than \$1,500
- 14 \$1,500 to less than \$3,000
- 15 \$3,000 or more
- 16 Less than 825kr
- 17 825kr to less than 4,175kr
- 18 4,175kr to less than 8,350kr
- 19 8,350kr to less than 16,700kr
- 20 16,700kr or more
- 21 Less than 650kr
- 22 650kr to less than 3,250kr
- 23 3,250kr to less than 6,500kr
- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 moins de 100CHF
- 27 100CHF jusqu'à moins de 500CHF
- 28 500CHF jusqu'à moins de 1000CHF

- 29 1000CHF jusqu'à moins de 2000CHF
- 30 2000CHF ou plus
- 31 Less than £70
- 32 £70 to less than £350
- 33 £350 to less than £700
- 34 £700 to less than £1,400
- 35 £1,400 or more
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1516 Modified – Removed interviewer/web note, IHP 2013 Q1516 Modified – added interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: Please show code '3' only for item A3 only]

Q1516. Au cours des 12 derniers mois, y'a-t-il eu des moments où...?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'a pas d'assurance/ n'a pas eu d'assurance pour les 12 derniers mois
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. vous aviez de **sérieux** problèmes ou étiez incapables de payer vos factures médicales

A2. vous avez passé beaucoup de temps avec des formalités ou des litiges liés à des factures médicales

A3. votre assurance [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] a refusé de payer votre traitement médical ou n'a pas payé autant que vous pensiez

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

QSWI5. Avez-vous ou quelqu'un d'autre de votre ménage reçu des contributions cantonales pour des réductions de primes d'assurance maladie l'année passée?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1600: PRESCRIPTION DRUG USE

(IHP 2016 Q1605 Modified – Interviewer/web note now read to everyone, IHP 2013 Q1605)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. Combien de **différents** médicaments sur ordonnance prenez-vous régulièrement et de façon continue?

Régulièrement et de façon continue» ne comprend pas les médicaments que vous pourriez prendre pour des problèmes de santé de courte durée comme une allergie, une infection d'oreille ou un streptocoque. Veuillez n'inclure que les médicaments pour lesquels vous avez eu besoin d'une ordonnance pour les obtenir

[IF UK (Q600=10): PHONE ONLY: (INTERVIEWER: "Do not count medications that you can buy over the counter; only count medications that you need a prescription to obtain and could not purchase without a prescription.)"]

PHONE ONLY: (ENQUÊTEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI NE CONNAIT PAS LE NOMBRE EXACT)

Veillez donner une estimation si vous ne connaissez pas le nombre exact.

[FOURCHETTE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une ordonnance médicale mais ne sais pas combien exactement

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1611 Modified – removal of items A2 and A3, IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)

BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)

Q1611. Au cours des 12 derniers mois, est ce qu'un médecin, [ALL COUNTRIES BUT FRANCE Q600=1-2, 4-11: une infirmière] ou un pharmacien...?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. à revu avec vous tous les médicaments que vous prenez

SECTION 1700: MEDICAL ERRORS

(IHP 2016 Q1705, IHP 2013 Q1705)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1705. Au cours des 2 dernières années, vous est-il arrivé qu'un médecin, une infirmière, quelqu'un d'un hôpital ou un pharmacien vous ait donné le mauvais médicament ou une mauvaise dose?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1710, IHP 2013 Q1710)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1710 Au cours des 2 dernières années, vous est-il arrivé de penser qu'une erreur médicale a été commise dans votre traitement ou vos soins?

(ENQUETEUR: SI NECESSAIRE: Par erreur médicale nous voulons dire une erreur commise par un médecin, une infirmière, un hôpital ou un professionnel de la santé.)

(WEB NOTE: "Note: Par erreur médicale nous voulons dire une erreur commise par un médecin, une infirmière, un hôpital ou un professionnel de la santé.")

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1715)

BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=9 AND Q1705=1 OR Q1710=1)

Q1715. Où cette erreur médicale s'est-elle produite?

PHONE ONLY: Etait-ce [INSERT] ?

(SI NECESSAIRE: SI L'INTERLOCUTEUR A FAIT L'OBJET DE PLUSIEURS ERREURS MEDICALES , MERCI DE DIRE : « pensez à la plus récente »)

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

(WEB NOTE: "S'il y a eu plusieurs erreurs médicales, veuillez penser à l'erreur la plus récente. »)

- 1 Chez votre médecin habituel
- 2 Dans un hôpital: aux urgences, lors d'une opération ou chez un spécialiste
- 3 Les deux, chez votre médecin et à l'hôpital
- 4 Lors d'un traitement médical à votre domicile ... ou ...
- 5 Ailleurs
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1716 Modified – removal of Canada from base, IHP 2013 Q1740 Modified – base updated)

BASE: SWITZERLAND ONLY -GIVEN WRONG MEDICATION/DOSE (Q600=9 AND Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=9 AND Q1710=1)

Q1716. Est-ce que le médecin ou le professionnel de santé impliqué vous a dit qu'une erreur médicale a été faite dans votre traitement?

(SI NECESSAIRE: SI L'INTERLOCUTEUR A FAIT L'OBJET DE PLUSIEURS ERREURS MEDICALES , MERCI DE DIRE : « pensez à la plus récente »)

(WEB NOTE: "S'il y a eu plusieurs erreurs médicales, veuillez penser à l'erreur la plus récente. »)

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE

(IHP 2016 Q1811 Modified - A4, A2 and A1 reworded / A10 added for Sweden only, IHP 2013 Q1811 Modified - 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]

Q1811. Est-ce qu'un médecin vous a déjà dit que vous avez [INSERT ITEM]?

(ENQ: EGALEMENT CODIFIER DES CAS LIMITES, COMME P. EX. DE L'ASTHME LEGER)

(WEB) Comptez également tous les cas limites comme.

- 1 Oui, a été dit
- 2 Non, n'a pas été dit
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[RANDOMIZE]

- A1. de l'arthrite
- A2. de l'asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive
- A3. un cancer
- A4. une dépression, de l'anxiété ou une autre maladie psychique
- A5. du diabète
- A6. une maladie cardiaque, y compris crise cardiaque
- A7. de l'hypertension ou une haute pression sanguine
- A9. ...que vous avez déjà eu un accident vasculaire cérébral?
- A10. (SWEDEN ONLY Q600=8) Other chronic condition

(IHP 2016 Q1817 Modified – A4 and A1 from Q1811 reworded, IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION

(Q1811 A1-A9 =1 FOR ANY AND Q99=1)

[PN: IF CODE 3 (No longer treating this condition) IS SELECTED AT ANY ITEM, RESPONDENT SHOULD SKIP OUT OF REMAINING ITEMS AND CODE AS 3 (No longer treating this condition)]

Q1817. Au cours de l'année dernière, lorsque vous avez reçu des soins pour ...[INSERT DISEASE], le professionnel de la santé ...

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1811 ACCORDING TO THE FOLLOWING HIERARCHY:

"le diabète"; if (Q1811A5 =1);

"l'hypertension" if (Q1811A7 = 1);

"la maladie cardiaque" if (Q1811A6=1);

"l'asthme ou le problème pulmonaire chronique tel que la bronchite chronique" if (Q1811A2=1);

"une dépression, de l'anxiété ou une autre maladie psychique" if (Q1811A4=1);

"le cancer" if (Q1811A3=1)

"les douleurs articulaires ou l'arthrite" if (Q1811A1=1)];

"l'accident vasculaire cérébral" if (Q1811A9=1)]...

(INSERT ITEM) ?

1 Oui

2 Non

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne traite plus ce problème de santé

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. a-t-il parlé avec vous de vos priorités ou des principaux objectifs que vous souhaitez atteindre en soignant ce problème de santé?

A2. ...a-t-il parlé avec vous des options de traitement et des éventuels effets secondaires?

A4. ...vous a-t-il donné des instructions écrites pour vous aider à gérer vos propres soins?

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

(IHP 2016 Q1820 Modified – Base updated to include any 'yes' at Q1811)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION

(Q1811 A1-A9 =1 FOR ANY AND Q99=1)

Q1820. Pensez-vous que vous avez obtenu le soutien nécessaire de la part des professionnels de santé pour pouvoir mieux gérer vos problèmes de santé? (CATI) Vous pouvez me dire...

(ENQ: si oui, lire les catégories)

1 Oui, tout à fait

2 Oui, en partie

3 Non

8 PHONE ONLY: (DO NOT READ) Don't know

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

PN: HOLD FOR POTENTIAL Q1821

SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH

SHOW TO ALL QUALIFIED RESPONDENTS (Q99=1):

Les questions suivantes portent sur votre consommation des produits du tabac, d'alcool et d'autres substances. Nous savons que ces informations sont personnelles, c'est pourquoi nous vous rappelons que vos réponses seront gardées confidentielles.

(IHP 2016 Q1825 Heavily Modified – Question wording and items updated, IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options) [US Behavioral Risk Factor Surveillance System, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1850. Est-ce que vous fumez des cigarettes ou consommez tout autre produit du tabac tous les jours, certains jours, ou pas du tout?

- 1 Tous les jours
- 2 Certains jours
- 3 Pas du tout
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1855. Utilisez-vous des e-cigarettes ou d'autres produits de vapotage électronique tous les jours, certains jours, ou pas du tout?

- 1 Tous les jours
- 2 Certains jours
- 3 Pas du tout
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1856A3 Modified – Question wording and code 7 updated)

BASE: SMOKE/USE TOBACCO EVERY DAY OR SOME DAYS (Q1850=1,2 OR Q1855 =1,2)

Q1856. Au cours des 2 dernières années, avez-vous parlé des risques du tabagisme pour la santé et des moyens de cesser de fumer avec votre médecin ou d'autres personnes de l'équipe médicale de l'endroit où vous vous rendez d'habitude pour les soins?

- 1 Oui
- 2 Non
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas consulté de médecin ou d'autre personnel medical durant les 12 derniers mois
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New) [EHIS]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1860. Durant les 12 derniers mois, à quelle fréquence avez-vous eu, à une occasion, [FOR WOMEN, {(Q600=2,11 AND Q755=2,3,4,5,8,9) OR (Q600=9 AND Q760=2,3,8,9) OR (Q600=1,3,4,5,6,7,8,10 AND Q725=2)}, INSERT ("4 boissons ou plus"); [FOR MEN, {(Q600=2,11 AND Q755=1) OR (Q600=9 AND Q760=1) (Q600=1,3,4,5,6,7,8,10 AND Q725=1) INSERT ("5 boissons ou plus")] contenant de l'alcool?

PHONE ONLY: (ENQUETEUR: SI NECESSAIRE: Une boisson est équivalente à une bière de 350 ml, un verre de 150 ml de vin, ou une boisson avec un shot de liqueur.

WEB ONLY: ["Note: une boisson est équivalente à une bière de 33ml, un verre de 150ml de vin, ou une boisson avec un shot de liqueur"]

- 1 Jamais
- 2 Moins d'une fois par mois
- 3 Au moins une fois par mois
- 4 Au moins une fois par semaine
- 5 Chaque jour ou presque chaque jour
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1856A4 Modified – Question wording and code 3 updated)

BASE: RESPONDENTS WHO HAVE HAD X DRINKS AT LEAST ONCE IN PAST 12 MONTHS

(Q1860=2,3,4,5)

Q1865. Au cours des 12 derniers mois, avez-vous parlé de votre consommation d'alcool avec votre médecin ou d'autres personnes de l'équipe médicale de l'endroit où vous vous rendez d'habitude pour les soins?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas consulté de médecin ou d'autre personnel médical durant les 12 derniers mois
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW) [EHIS, AL3 modified]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1870. Dans les 12 derniers mois, avez-vous consommé de la marijuana ou du cannabis?

- 1 Oui, j'en ai consommé
- 2 Non, je n'en ai pas consommé
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW) [EHIS, AL3 modified to replace "illegal" with illicit drugs and added examples of drugs]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1875. Au cours des 12 derniers mois, avez-vous consommé toute autre drogue comme p. ex. cocaïne, amphétamines, héroïne ou d'autres substances similaires?

- 1 Oui, j'en ai consommé
- 2 Non, je n'en ai pas consommé
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: USED MARIJUANA OR ANY OTHER DRUG (Q1870=1 OR Q1875=1)

Q1880. Au cours des 12 derniers mois, avez-vous parlé de votre consommation de marijuana, cannabis ou toute autre drogue avec votre médecin ou d'autres personnes de l'équipe médicale de l'endroit où vous vous rendez d'habitude pour les soins?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas consulté de médecin durant les 12 derniers mois
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New) [Youth Behavioral Risk Survey -2019]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1885. Avez-vous déjà pris des médicaments anti-douleurs d'ordonnance sans avoir une ordonnance d'un médecin ou différemment de la manière dont votre médecin vous a prescrit de le consommer? [FOR US (Q600=11), INSERT: "Prescription pain medications include: codeine (CO-DEAN), Vicodin (VI-CO-DIN), OxyContin (OXY-CONTIN), Hydrocodone (HI-DRO-CO-DONE), and Percocet (PER-CO-CET)."; FOR CAN (Q600=2), INSERT: "Prescription pain medications include: Tylenol #3 (acetaminophen with codeine), OxyNEO, MS Contin, and Percocet (PER-CO-CET)."; FOR NET (Q600=4), INSERT: "Prescription pain medications include: codeine, OxyContin, OxyCodin."; FOR FRA (Q600=3), INSERT: "Prescription pain medications include: Tramadol, Ixprim, Oxycodone, Fentanyl, etc."; FOR AUSTRALIA (Q600=1), INSERT: "Prescription pain medications include: Endone, Mersyndol, Panadol Forte, and Diamorphine"; FOR NZ (Q600=6), INSERT: "Prescription pain medications include: Tramadol, Percocet, Meperidine, and Hydromorphone"; FOR UK (Q600=10), INSERT: "Prescription pain medications include: Codeine, Tramadol, Morphine, and Oramorph"; FOR SWITZ (Q600=9), INSERT: "Exemples de médicaments anti-douleurs d'ordonnance : Co-Dafalgan, Codéine, Oxycodon, Tramadol, Fentanyl"; FOR GERMANY (Q600=4), INSERT: "Prescription pain medications include: Andolor, Fentanyl, Pethidin, Piritramid, Tilidin und Tramadol"; FOR NORWAY (Q600=7), INSERT: "Prescription pain medications include: codeine, OxyContin, Tramadol, Oxycodone, or Fentanyl"]

1 Oui

2 Non

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: USED ALCOHOL, DRUGS OR SUBSTANCES, OR PRESCRIPTION PAIN MEDICINE

(Q1860=2-5 OR Q1870=1 OR Q1875=1 OR Q1885=1)

[PN: IF R QUALIFIES FOR MULTIPLE INSERTS, SHOW ALL AND INSERT 'or' BETWEEN LAST AND SECOND TO LAST ITEM]

Q1890. Au cours des 12 derniers mois, avez-vous eu besoin de traitement ou de conseils pour [IF Q1860=2-5, INSERT: votre consommation d'alcool; IF Q1870=1, INSERT: votre consommation de marijuana; IF Q1875=1, INSERT: votre consommation de toutes autres drogues ou substances ; IF Q1885=1, INSERT: votre usage de médicaments sous ordonnance sans raison médicale]?

[PN: IF RESPONDENT SAYS Q1860=2-5 AND Q1870=1 AND Q1875=1 AND Q1885=1, INSERT: votre consommation d'alcool ou de drogue]

1 Oui

2 Non

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: NEEDED TREATMENT (Q1890=1)

Q1895. Avez-vous pu obtenir le traitement ou les conseils dont vous aviez besoin?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1856 Modified – removal of A3, A4 and A5 / code 07 wording updated / question wording updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: RANDOMIZE A1-A2]

Q1896. Au cours des 12 derniers mois, avez-vous parlé (INSERT ITEM) avec votre médecin ou d'autres personnes de l'équipe médicale de l'endroit où vous vous rendez d'habitude pour les soins?

- 1 Oui
- 2 Non
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas consulté de médecin ou d'autre personnel médical durant les 12 derniers mois
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

A1. ... d'une alimentation saine et de nourriture saine

A2. ... d'exercices ou d'activités physiques

(IHP 2016 Q1857 Modified – Base and question wording updated to reflect changes at Q1896)

BASE: ALL SWEDEN RESPONDENTS (Q600=8) ANSWERING YES TO (Q1896 A1=1 'Diet' OR Q1896 A2=1 'Exercise')

Q1898. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1896A1 OR A2=1---- IF Q1896A1=1, DISPLAY: "diet", IF Q1896A2=1, DISPLAY: "exercise"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1896, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or exercise?"]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1900: MENTAL HEALTH

(IHP 2020 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1910. Dans les 12 derniers mois, avez-vous, à un moment donné, voulu parler de votre santé mentale avec un médecin ou un autre professionnel de la santé?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: WANTED/NEEDED TO TALK WITH HEALTH PROFESSIONAL ABOUT MENTAL HEALTH (Q1910=1 OR Q1811A4=1)

Q1915. Dans les 12 derniers mois, avez-vous reçu des conseils ou un traitement pour votre santé mentale?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)

Q1930. Lorsque vous avez reçu des conseils ou un traitement, est-ce que le professionnel de la santé avec qui vous vous êtes entretenu vous a traité(e) avec courtoisie et respect?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)

Q1935. Avez-vous pu recevoir le traitement ou les conseils dont vous aviez besoin?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1950: SOCIAL SERVICE NEEDS

(IHP 2016 Q1866 Modified – A2 Removed; A4 & A5 New; Updated Intro for Web)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

- Q1951. (PHONE) Je vais vous poser maintenant quelques questions sur différents facteurs qui peuvent affecter la santé d'une personne.
(WEB) Les questions qui suivent portent sur différents facteurs qui peuvent affecter la santé d'une personne.

Au cours des 12 derniers mois, à quelle fréquence vous êtes-vous fait du souci...

PHONE ONLY: Would you say (READ LIST)?

- 1 Toujours
- 2 Généralement
- 3 Parfois
- 4 Rarement ou
- 5 Jamais
- 7 (V) Pas concerné(e)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[RANDOMIZE]

- A1. concernant le fait d'avoir assez de nourriture
- A3. concernant le fait d'avoir assez d'argent pour payer votre loyer ou votre hypothèque
- A4. concernant le fait d'avoir un lieu propre et en sécurité pour dormir
- A5. concernant le fait d'avoir un travail stable ou une source de revenus

(IHP 2020 New)

BASE: HAS REGPLACE AND WORRIED ABOUT HAVING ENOUGH FOOD, STABLE HOUSING, STABLE JOB OR INCOME (Q99=1 AND Q1135=1,2 AND [Q1951A1=1,2,3 OR Q1951A3=1,2,3 OR Q1951A4=1,2,3 OR Q1951A5=1,2,3])

- Q1953. Est-ce que votre [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: cabinet médical habituel; IF AUS, NETH, NZ (Q600= 1,5,6), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery] vous a fourni des informations sur comment trouver de l'aide pour [IF (Q1951A1=1,2,3) DISPLAY: "avoir assez de nourriture"; IF (Q1951A4=1,2,3) DISPLAY: "trouver un hébergement stable"; IF (Q1951A3=1,2,3 OR Q1951A5=1,2,3) DISPLAY: "trouver un travail stable ou une source de revenus"]?

- 1 Oui
- 2 Non
- 7 (DO NOT READ/SHOW IN WEB PROGRAM) Jamais discuté dans mon [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: cabinet médical habituel; IF AUS, NETH, NZ, NOR (Q600= 1,5,6,7), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery]
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

1975: OVERALL SYSTEM VIEWS AND OPINIONS

(PHONE) Parlons maintenant plus généralement du système de santé en Suisse.

(WEB) Les questions suivantes concernent plus généralement le système de santé en Suisse.

(IHP 2019 Q1)

BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)

Q1980. **Comment évalueriez-vous la performance générale du système de santé en Suisse?**

PHONE ONLY: Diriez-vous qu'elle est... (READ LIST)?

1 Très bonne

2 Bonne

3 Acceptable

4 Mauvaise

5 Très mauvaise

8 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Ne sait pas**

9 **PHONE ONLY: (V) Refus; WEB ONLY: Blank**

(IHP 2016 Q1905 Modified – asked of Australia only)

BASE: AUSTRALIA ONLY (Q99=1 AND Q600=1)

Q1985. Which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.

2 There are some good things in our health care system, but fundamental changes are needed to make it work better.

3 Our health care system has so much wrong with it that we need to completely rebuild it.

8 **PHONE ONLY: (V) Ne sait pas**

9 **PHONE ONLY: (V) Refus; WEB ONLY: Blank**

Supplemental COVID-19 Questions

READ TO AUS MAIN, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3.5.6.7.10.11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)))

PHONE ONLY: The next few questions are about the new coronavirus or COVID-19 (PRONOUNCED: Co-Vid nineteen) pandemic, that is spreading around the world, including [INSERT COUNTRY].

WEB ONLY: The next few questions are about the new coronavirus or COVID-19 pandemic, that is spreading around the world, including [INSERT COUNTRY].

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1))

COR01. Have you been tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: IF COR01=2,8,9

COR02. Have you wanted to get tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

COR03. Have you been told by a health care professional that you have or had the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: IF COR03=1

COR04. Have you been able to get the care that you needed to treat your coronavirus symptoms?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

(ASK ITEM A IF CORO4=2,8,9)

(ASK ITEM B IF CORO4=2,8,9 AND (Q600=3,5,6,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: ROTATE A-B]

CORO5. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Why have you not been able to get the care that you need or needed to treat your coronavirus symptoms?)

PHONE ONLY: (SHOW FOR EACH ITEM: Is it because [INSERT ITEM]?)

PHONE ONLY: (SHOW FOR SECOND ITEM ONLY: IF NECESSARY: Is this a reason you have not been able to get the care that you need or needed to treat your coronavirus symptoms?)

WEB ONLY: Have you not been able to get the care that you need or needed to treat your coronavirus symptoms because (INSERT ITEM)?

1 Yes

2 No

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

a. the care was not available

b. you were concerned about the amount you would need to pay out-of-pocket

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: RANDOMIZE A-D]

[PN: SHOW CODE 3 FOR ITEM B ONLY]

COR06. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Have you experienced any of the following because of the coronavirus pandemic?)

PHONE ONLY: SHOW FOR FIRST ITEM ONLY: Have you (INSERT FIRST ITEM) because of the coronavirus?

PHONE ONLY: SHOW FOR SUBSEQUENT ITEMS: How about (INSERT NEXT ITEM)?

PHONE ONLY: (SHOW FOR SUBSEQUENT ITEMS: IF NECESSARY: Have you experienced this because of the coronavirus?)

WEB ONLY: Have you (INSERT ITEM) because of the coronavirus pandemic?

- 1 Yes
 - 2 No
 - 3 FOR ITEM B ONLY: (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I don't have/never had any savings
 - 8 PHONE ONLY: (DO NOT READ) Not sure
 - 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
- a. been unable to pay for basic necessities like food, heat or rent
 - b. used up all or most of your savings
 - c. lost a job or source of income
 - d. borrowed money or taken out a loan

(IHP2017, Q1488, revised)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

COR07. Since the coronavirus outbreak started, have you experienced stress, anxiety or great sadness that you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017)

BASE: COR07=1

COR08. When you felt this way, were you able to get help from a professional when you needed it?

(PHONE ONLY: INTERVIEWER NOTE: IF NO, ASK "Was this because you did not want to see a professional, or you could not get help or could not afford to see a professional, or for some other reason?")

- 1 Yes, I was able to get help from a professional
- 2 No, I did not want to see a professional
- 3 No, I was not able to get help or I could not afford to see a professional
- 4 No, for some other reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: DO NOT ASK ITEM C FOR FRANCE Q600=3]

[PN: RANDOMIZE A-C]

CORO9. PHONE ONLY: SHOW FOR FIRST ITEM ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?
Would you say (READ LIST)?

PHONE ONLY: SHOW FOR 2nd AND 3rd ITEMS ONLY: How about [INSERT NEXT ITEM]?

PHONE ONLY: SHOW FOR 2nd AND 3rd ITEMS ONLY: (IF NECESSARY: How good of a job do you think [INSERT BELOW] [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?)

WEB ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?

- 1 Very good
- 2 Good
- 3 Acceptable
- 4 Poor
- 5 Very poor
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. hospitals, doctors, and nurses
- b. [IF Q600=2 INSERT: your Provincial or Territorial leaders; IF Q600=3 INSERT: public powers; IF Q600=5 INSERT: your provincial government leaders and municipalities; IF Q600=6 INSERT: your government leaders; IF Q600=7 INSERT: your regional health authorities or municipalities; IF Q600=10 INSERT: local NHS and council leaders; IF Q600=1,11 INSERT: your state and local government leaders]
- c. [IF Q600=1 INSERT: Prime Minister Scott Morrison; IF Q600=2 INSERT: Prime Minister Justin Trudeau; IF Q600=5 INSERT: Prime Minister Mark Rutte; IF Q600=6 INSERT: Prime Minister Jacinda Ardern; IF Q600=7 INSERT: Prime Minister Erna Solberg; IF Q600=10 INSERT: the UK government; IF Q600=11 INSERT: President Donald Trump; IF Q600=4 INSERT: Prime Minister Angela Merkel"; IF Q600=8 INSERT: the national government]

SECTION 2000: DEMOGRAPHICS

(PHONE) Il me reste à vous poser quelques questions.

(WEB) Merci de répondre encore à quelques questions.

(IHP 2016 Q2005 Modified – Based updated and added “yourself” to question wording, IHP 2013 Q2005)

BASE: ASKED OF CELL PHONE SAMPLE AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, UK, US (Q99=1 AND Q650=2 AND Q600=1-8,10-11)] ASKED OF ALL RESPONDENTS IN SWITZ ((Q99=1 AND Q600=9)) ASKED OF ABS RESPONDENTS US (Q99=1 AND Q600=11 AND ABS SAMPLE [COMPLETING WEB OR CATI])

Q2005. **Vous y compris, combien d’adultes d’au moins 18 ans vivent dans votre ménage** [IF NZ (Q600=6) ADD: , “including boarders”]?

_____ (1-5)

6 6 adultes ou plus

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)

Q2006. **Combien d’enfants de moins de 18 ans vivent dans votre foyer** [IF NZ (Q600=6) ADD: , “including boarders”]?

_____ (0-5)

6 6 enfants ou plus

98 PHONE ONLY: (DO NOT READ) Ne sait pas

99 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2016 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2020, IHP 2013 Q2020 Modified – response options updated)
(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school graduation
- 02 High school graduate or equivalent
- 03 Some community college, technical, trade, or vocational college
- 04 College or university degree, or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2025, IHP 2013 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 NCEA Level 1 - Year 11 (formally known as 5th form school certificate)
- 03 NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)
- 04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2030, IHP 2013 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2035, IHP 2013 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2040 Modified – new code 97 for no degree, IHP 2013 Q2040)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- 97 Kein Abschluss
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2045, IHP 2013 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2050 Modified – Question wording / Modified code 03 / Added code 06, IHP 2013 Q2050)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 06 No schooling
- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccaalaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2055, IHP 2013 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2059)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2059. Where were you born?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2060 Modified – updated answer options and added codes 06 and 09, IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read “*Grundskola eller motsvarande*” or “*Compulsory school or equivalent*”. Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

PHONE ONLY: (INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN “CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE”.)

PHONE ONLY: (INTERVIEWER NOTE: “2 YEAR GYMANISUM” SHOULD BE INCLUDED IN “CODE 3 - GYMNASIENIVÅ”.)

- 01 Primary and secondary education less than 9 years
- 02 Primary and secondary education 9 (or equivalent)
- 03 Upper secondary education
- 04 Post-secondary education less than 2 years
- 05 Post-secondary education 2 years or more
- 06 Post-graduate education
- 09 No information about level of educational attainment
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2065, IHP 2013 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. **Quel est le niveau de formation le plus élevé que vous avez atteint?**

(ENQUETEUR: LIRE LES REponses JUSQU'A CE QU'UNE REponse EST CHOISIE.)

(1) 1	Pre-primary education	Pas achevé la scolarité obligatoire
(2) 2	Primary education	Achévé la scolarité obligatoire
(3) 3	Lower secondary education	1 année de formation (10e année scolaire, année d'enseignement ménager, préapprentissage, etc.)
(4) 4	(Upper) secondary education	2 années de formation professionnelle initiale; attestation fédérale de formation professionnelle (AFP), formation élémentaire
(5)		2 années d'école professionnelle à plein temps, école de commerce

(6)		Formation de 2-3 ans: école d'enseignement général (école de degré diplôme, école de culture générale)
(7)		3-4 années d'apprentissage (CFC)
(8)		3-4 années d'école professionnelle à plein temps, école des métiers, école supérieure de commerce
(9)		Ecole normale
(10)		Maturité gymnasiale
(11)		Maturité professionnelle ou spécialisée
(12) 5	Post-secondary non tertiary education	Formation professionnelle supérieure avec brevet fédéral/ diplôme/maîtrise fédérale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Ecole supérieure (ES)
(14)		Haute école spécialisée (HES)
(15)		Haute école pédagogique (HEP)
(16)		Université, EPF avec examen propédeutique, licence, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doctorat à l'université, EPF

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2070 Modified – pipe amounts for AUS, CAN, UK, US, and NETH, IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)

(In IHP 2016 for Netherlands added “(uw brutoinkomen)” to the translated version per partner feedback)

(IHP 2016 – “netto” was removed from the question text per partner feedback in Norway on 4/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. Le revenu moyen d'un ménage pour une famille en Suisse se situe à environ 8'500 francs par [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: “year’ IF SWITZ (Q600=9, DISPLAY: “mois (y compris 13ème salaire et d’autres revenus) ”].

NOTE ENQUETEUR : SI NECESSAIRE : “C’est à dire, le revenu brut avant impôt et avant tout autres déductions”

En comparaison, le revenu de votre ménage est-il:

(ENQUETEUR: LIRE LES REPONSES)

(WEB) *Il s'agit du revenu brut avant impôt et toutes autres déductions.*

[PN: IF AUS (Q600=1) ENTER “\$90,000”; IF CAN (Q600=2) ENTER “\$70,336”; IF NZ (Q600=6) ENTER “\$66,000”; IF UK (Q600=10) ENTER “£29,400”; IF US (Q600=11) ENTER “\$62,000”; IF GER (Q600=4) ENTER “49,000 Euros”; NETH (Q600=5) ENTER “35,000 Euros”; IF FRANCE (Q600=3), ENTER “36,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “340,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF8500”].

- 1 beaucoup plus élevé que la moyenne
- 2 un peu plus élevé que la moyenne
- 3 dans la moyenne
- 4 un peu plus bas que la moyenne
- 5 beaucoup plus bas que la moyenne
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2075 Modified – Breaks updated for AUS, CAN, US, NETH, SWISS, IHP 2013 Q2075)

BASE: Q2070=1-5)

Q2075. Le revenu de votre ménage est:

(ENQ: demander la meilleure estimation possible)

(ENQUETEUR: LIRE LES REPONSES)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR
IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR
IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR
IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR
IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

- 01 Less than \$45,000
- 02 \$45,000 to less than \$80,000
- 03 \$80,000 to less than \$100,000
- 04 \$100,000 to less than \$135,000
- 05 \$135,000 to less than \$180,000
- 06 \$180,000 or more

- 07 Less than \$30,000
- 08 \$30,000 to less than \$60,000
- 09 \$60,000 to less than \$90,000
- 10 \$90,000 to less than \$125,000
- 11 \$125,000 to less than \$150,000
- 12 \$150,000 or more

- 13 Less than \$33,000
- 14 \$33,000 to less than \$66,000
- 15 \$66,000 to less than \$99,000
- 16 \$99,000 to less than \$132,000
- 17 \$132,000 or more

- 18 Less than £14,000
- 19 £14,000 to less than £25,000
- 20 £25,000 to less than £31,000
- 21 £31,000 to less than £42,000
- 22 £42,000 to less than £56,000
- 23 £56,000 or more

- 24 Less than \$26,000
- 25 \$26,000 to less than \$36,000
- 26 \$36,000 to less than \$65,000
- 27 \$65,000 to less than \$100,000
- 28 \$100,000 or more

- 29 Less than €23,000
- 30 €23,000 to less than €41,000
- 31 €41,000 to less than €50,000
- 32 €50,000 to less than €68,000
- 33 €68,000 to less than €90,000
- 34 €90,000 or more

- 35 Less than €20,000
- 36 €20,000 to less than €35,000
- 37 €35,000 to less than €40,000
- 38 €40,000 to less than €55,000
- 39 €55,000 to less than €72,000
- 40 €72,000 or more

- 41 Less than €21,000
- 42 €21,000 to less than €37,000
- 43 €37,000 to less than €45,000
- 44 €45,000 to less than €62,000
- 45 €62,000 to less than €82,000
- 46 €82,000 or more

- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more

- 53 Less than 170,000 SEK
- 54 170,000 SEK to less than 300,000 SEK
- 55 300,000 SEK to less than 370,000 SEK
- 56 370,000 SEK to less than 510,000 SEK
- 57 510,000 SEK to less than 680,000 SEK
- 58 680,000 SEK or more

- 59 Moins de 4'500 francs
- 60 4'500 francs à moins de 7'500 francs
- 61 7'500 francs à moins de 9'500 francs
- 62 9'500 francs à moins de 13'000 francs
- 63 13'000 francs à moins de 17'000 francs
- 64 17'000 francs ou plus

- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2080 Modified – Removed intro sentence and updated answer options; updated text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)

(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)

Q2080. Êtes-vous né(e) en [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Suisse [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “ou ailleurs”] [IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”]

- 1 Oui, né(e) en [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Suisse
- 2 Non, pas né(e) en Suisse
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

[FOURCHETTE: 00-100]

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2090, IHP 2013 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

PHONE ONLY: (READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2100, IHP 2013 Q2100)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2100. Were your parents born in Germany or somewhere else?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

[IF GER (Q600=4), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2105 Modified – question wording updated, IHP 2013 Q2105)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2105. Were your parents born in France?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2110)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q2110. To which ethnic group do you belong?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2115)

BASE: SWITZERLAND (Q600=9 AND Q99=1)

Q2115. Est-ce que vos parents sont nés en Suisse ou autre part ?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Oui, les deux parents sont nés en Suisse
- 2 Non, les deux parents sont nés dans un autre pays
- 3 Un parent est né en Suisse et l'autre est né dans un autre pays
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2120, IHP 2013 Q2120)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q2195)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2122. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 Q2123, IHP 2013 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2123. To which ethnic group or groups do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2124, IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?
(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 Q2125, IHP 2013 Q2125)

BASE: UNITED KINGDOM (Q600=10 AND Q99=1)

Q2125. To which of the following groups do you consider you belong?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2130, IHP 2013 Q2130)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2135 Modified – code 05 updated for web, IHP 2013 Q2135)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135. Do you consider yourself:

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Some other race or multiple races
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS

(IHP 2016 Q2150, IHP 2013 Q2150)

BASE: UK OR NORWAY OR GERMANY (Q600=4, 7, 10 AND Q99=1)

Q2150. Which of the following describes where you live?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2155, IHP 2013 Q2155)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2160, IHP 2013 Q2160)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 QSWI1a)

BASE: SWITZERLAND (Q600=9 AND Q99=1) AND SAID YES TO SKIPPING CARE BECAUSE OF COST (Q1120 A1=1)

QSWI1a. Vous avez indiqué tout à l'heure que vous avez eu un problème médical au cours des 12 derniers mois mais n'étiez pas chez le médecin pour des raisons de coûts.

Est-ce que ce problème médical s'est aggravé, est resté pareil ou s'est amélioré depuis?

(ENQ: SI LE RÉPONDANT N'EST PAS ALLÉ PLUSIEURS FOIS CHEZ LE MÉDECIN, DIRE: "Pensez à la dernière fois où vous avez eu un problème médical et n'êtes pas allé chez le médecin")

(WEB NOTE: "Si c'était le cas plusieurs fois, pensez à la dernière fois où vous avez eu un problème médical et n'êtes pas allé(e) chez le médecin..")

- 1 S'est aggravé
- 2 Est resté pareil
- 3 S'est amélioré
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 QSW11b)

BASE: SWITZERLAND (Q600=9 AND Q99=1) and medical problem has gotten worse or stayed the same or gotten better (QSW1a=1,2,3)

QSW11b. Vous avez dit que ce problème [Antwort aus QSW11a]. Etes-vous allé(e) chez le médecin pour ce problème ou avez-vous encore l'intention d'y aller?

(WEB) Vous avez indiqué que ce problème [Antwort aus QSW11a]. Etes-vous allé(e) chez le médecin pour ce problème ou avez-vous encore l'intention d'y aller?

(PHONE)

- 1 Oui, est allé(e) chez le médecin pour ce problème (va peut-être y retourner)
- 2 Oui, prévoit d'aller chez le médecin pour ce problème
- 3 Non, n'est pas allé(e) chez le médecin et n'a pas l'intention d'y aller
- 4 (PHONE: DO NOT READ) N'a toujours pas les moyens d'aller chez le médecin pour ce problème

(WEB)

- 1 Je suis allé(e) chez le médecin pour ce problème (et vais peut-être y retourner)
- 2 Je prévois d'aller chez le médecin pour ce problème
- 3 Je ne suis pas allé(e) chez le médecin et n'ai pas l'intention d'y aller
- 4 (SHOW IN WEB PROGRAM) Je n'ai pas les moyens d'aller chez le médecin pour ce problème d'aller chez le médecin pour ce problème

- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 LL1, IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. (PHONE) Si vous pensez maintenant à l'utilisation de votre téléphone... Est-ce qu'une personne de votre ménage, vous inclus(e), possède un téléphone mobile qui fonctionne?

(WEB) Pensez maintenant à l'utilisation de votre téléphone. Est-ce qu'une personne de votre ménage, vous inclus(e), possède un téléphone mobile qui fonctionne?

- 1 Oui (PHONE), la PC ou une autre personne du ménage a un téléphone mobile
- 2 Non
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 C3)

BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-8,10-11) OR SWITZERLAND AND HAS A CELLPHONE (Q600=9 AND QLL1=1)

(PN - Allow for ZERO)

C3. Combien de numéros de téléphone mobile différents utilisez-vous activement?

_____ numéros de téléphone mobile

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2016 CP1, IHP 2013 CP1 - Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600 =1-8,10-11) OR SWITZERLAND ASK ALL (Q600 =9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)

C1. Y a-t-il dans votre logement au moins un téléphone qui fonctionne et qui ne soit pas un téléphone mobile?

1 oui, un téléphone fixe

2 Non, pas de téléphone fixe

8 PHONE ONLY: (DO NOT READ) Don't know

9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 C3a)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-8,10-11 AND (Q650=1 OR C1=1))

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

_____ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2016 C3b)

BASE: SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=9 AND Q650=1 OR C1=1)

CATI:

C3b. Sur combien de numéros de téléphone fixe différents aurais-je pu vous joindre dans votre ménage?

(ENQ: UNIQUEMENT LES DIFFÉRENTS NUMÉROS DE TÉLÉPHONE FIXE, PAS LES NUMÉROS DE TÉLÉPHONE MOBILE.)

(WEB) Ne comptez que les différents numéros de téléphone fixe, pas les numéros de téléphone mobile.

_____ numéros de téléphone fixe

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: US SAMPLE AND CATI (Q99=1 AND Q600=11 AND COMPLETING VIA CATI [EITHER OUTBOUND OR INBOUND])

C4. Do you or any member of your household have access to the internet at home? This could be internet access by paying a cell phone company or an internet service provider.

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-Z1, IHP 2013 D-Z1)

BASE: ALL QUALIFIED RESPONDENTS -UNITED STATES ONLY (Q99=1 AND Q600 = 11)

D-Z1. What is your zip code/postal code?

_____ 99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2016 D-Z4, IHP 2013 D-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 9)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. **Quel est votre code postal?**

_____ 9999 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: **ENQ: LA PC A-T-ELLE INDIQUÉ CE NUMÉRO POSTAL? (INSERT POSTAL CODE)**

- 1 Oui (CONTINUE)
- 2 Non (RE-ASK D-Z4)

QD-ZSW - DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE

(IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)

D-ZSWU. Définiriez-vous la région où vous habitez comme étant :

(LIRE LA LISTE)

- 1 principalement une zone urbaine
- 2 une zone mi-urbaine, mi-rurale (intermédiaire)
- 3 principalement une zone rurale
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-ZF, IHP 2013 D-ZF)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)

D-ZFA -TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 - REMOVED ON 03/03/16

(IHP 2016 D-ZFR)

BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=3 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]

D-ZFR. Which region do you live in?

PHONE ONLY: (INTERVIEWER READ LIST)

- 1 Alsace, Champagne-Ardenne, Lorraine
- 2 Aquitaine Limousin Poitou-Charentes
- 3 Auvergne-Rhône-Alpes
- 4 Bourgogne, Franche-Comté
- 5 Bretagne
- 6 Centre, Val de Loire
- 7 Corse
- 8 Île-de-France
- 9 Languedoc-Roussillon, Midi-Pyrénées

- 10 Nord-Pas-de-Calais, Picardie
- 11 Normandie
- 12 Pays de la Loire
- 13 Provence-Alpes, Côte-d'Azur
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-Z1a, IHP 2013 D-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon

- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 QDZ-NETH, IHP 2013 QDZ-NETH)

BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=5 and Q650=2)

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 PHONE ONLY: (DO NOT READ) Other
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2020 New)

BASE: ALL RESPONDENTS – NORWAY ONLY (Q600=7)

(P.N - 4 digit postal code)

QDZ-NORa. What is your postal code?

9999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK DZ-NORa)**

(IHP 2016 QDZ-NOR Modified – included Cell respondents and updated regions for 2020 national definitions, IHP 2013 QDZ-NOR)

BASE: ALL RESPONDENTS THAT REFUSED POSTAL CODE AT DZ-NORa – NORWAY ONLY (Q600=7 and QDZ-NORa=9999)

QDZ-NOR. What COUNTY do you live in ?

- 79 Agder (Aust-Agder, Vest-Agder)
- 80 Innlandet (Hedmark, Oppland)
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark (Troms, Finnmark, Svalbard)
- 86 Trøndelag (Sør-Trøndelag, Nord-Trøndelag)
- 87 Vestfold og Telemark (Vestfold, Telemark)
- 88 Vestland (Hordaland, Sogn og Fjordane)
- 89 Viken (Østfold, Akershus, Buskerud)
- 98 PHONE ONLY: (DO NOT READ) Other
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-NZ, IHP 2013 D-NZ)

BASE: NZ (Q600=6 and Q99=1)

D-NZ. In which region are you living ?

PHONE ONLY: (READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-NZU, IHP 2013 D-NZU)

BASE: NZ (Q600=6 and Q99=1)

D-NZU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 QDZ-GER, IHP 2013 QDZ-GER Modified – removed code “997 – Other”)

BASE:GERMANY ONLY (Q600=4)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 990 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

***QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING
ZIPCODE TO DERIIVE THIS***

(IHP 2020 New)

**BASE: U.S. ABS RESPONDENTS THAT ARE HISPANIC OR LOW-INCOME (Q600=11 AND Q650=3
AND bSTRATA3=11-64)**

MONEY. As a thank you for completing the survey, we would like to offer you \$10 in the form of an Amazon gift code or a check in the mail. Which of these would you like to receive?

- 1 I want to receive a \$10 Amazon gift code
- 2 I want to receive a \$10 check
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want to receive \$10;
WEB BLANK

(IHP 2020 New)

BASE: U.S. PREPAID CELL OR MONEY=1,2)

[PN: IF PREPAID CELL OR MONEY=2, SHOW CODES 1-7,9; IF MONEY=1, SHOW CODES 8,9]

MONEY2. (SHOW IF PREPAID CELL: We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?)

(SHOW IF MONEY=2: We just need to confirm your full name and a mailing address where we can send the \$10 check. (PHONE ONLY: "What is your full name and mailing address?"))

(SHOW IF (PREPAID CELL OR MONEY=2) AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Your gift code will be emailed to you. (PHONE ONLY: "What is your email address?"; WEB ONLY: "Please provide your email address in the box below."))

(SHOW IF MONEY=1 AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give email address, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Please be on the lookout for your gift code from rewards@tremendous.com. The email subject will be 'SSRS sent you \$10'. Once you open the email and click 'View Reward', you'll be able to obtain Amazon gift code.

You should receive the email within the next business day. If you do not receive it, please send an email to info@internationalhealthstudy.org.)

- 1 [ENTER FIRST NAME] (PHONE ONLY: "- INTERVIEWER: PLEASE VERIFY SPELLING")
- 2 [ENTER LAST NAME]
- 3 STREET ADDRESS
- 4 APT
- 5 [City]
- 6 [State]
- 7 CONFIRM ZIP from above
- 8 Email
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want the \$10 sent to me;
WEB BLANK

[GIFT ROCKET INCENTIVE EMAIL TEXT]

Email subject: 'SSRS sent you \$10'

Email text:

Thank you for completing the 2020 International Health Care Experiences Study! Here is our promised incentive.

(IHP 2016 Q2165, IHP 2013 Q2165)

BASE: ALL RESPONDENTS

Q2165. [IF Q600=1 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Australia, please visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>".]

[IF Q600=2 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Canada, please visit "www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html".]

[IF Q600=3 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in France, a toll-free number answers your questions about the Coronavirus COVID-19 permanently, 24 hours a day and 7 days a week: 0 800 130 000. Or, please visit "<https://www.gouvernement.fr/info-coronavirus>".]

[IF Q600=5 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the Netherlands, please visit "<https://www.rivm.nl/coronavirus/covid-19>" or "<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19>".]

[IF Q600=6 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in New Zealand, please visit "covid19.govt.nz" or "www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus".]

[IF Q600=7 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Norway, please visit "www.fhi.no/sv/smittsomme-sykdommer/corona" or "www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-covid-19".]

[IF Q600=10 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the UK, please visit "www.gov.uk/coronavirus".]

[IF Q600=11 AND Q600a=3 SHOW (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

[IF Q600=11 AND Q600a=1 SHOW For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

IF RESPONDENT IS IN WALES, SCOTLAND, OR NORTHERN IRELAND, PROVIDE:

- Wales: gov.wales/coronavirus
- Scotland: www.gov.scot/coronavirus-covid-19/
- Northern Ireland: www.nidirect.gov.uk/]

(PHONE) Nous sommes arrivés à la fin de l'interview. Merci beaucoup pour votre participation. Il peut arriver que nous devions vous rappeler brièvement pour une demande de précisions ou en cas d'incertitude. Mais cela n'arrive que rarement. Nous vous souhaitons encore une excellente soirée et vous remercions pour ces précieux renseignements.

(WEB) Nous vous souhaitons encore une excellente journée et vous remercions pour vos précieux renseignements.

(IHP 2020 New)

BASE: SWEDEN ONLY (Q600=8)

QSWE1. In the past three months, have you considered yourself in need of medical care but still refrained from seeking care?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY AND REFRAINED FROM SEEKING CARE IN PAST 3 MONTHS (Q600=8 AND QSWE1=1)

QSWE2. What was the reason (s) why you did not seek medical attention? Several options can be specified.

- 1 Economic reasons
- 2 Did not know how to seek help
- 3 Distance to health care is too far
- 4 Another reason
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY (Q600=8)

QSWE3. In the past three months, have you refrained from buying medicines for which you have been prescribed?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY AND REFRAINED FROM BUYING MEDICINES PRESCRIBED (Q600=8 AND QSWE3=1)

QSWE4. What was the reason (s) why you did not buy medicine? Several options can be specified.

(WEB NOTE: Think of medicine for which you have been prescribed)

- 1 Economic reasons
- 2 Distance to the pharmacy is too far
- 3 Another reason
- 4 Economic reasons AND Distance to the pharmacy is too far
- 5 Economic reasons AND Another reason
- 6 Distance to the pharmacy is too far AND Another reason
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)

Précédemment, nous vous avons demandé si vous aviez renoncé à un traitement médical ou une visite chez le médecin pour des raisons de coût.

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI3=1)

QSWI4. N'avez-vous pas effectué de visite chez le médecin ou avez renoncé à des soins de santé pour les raisons suivantes ? Merci de répondre par oui ou non à chaque raison. Vous avez renoncé parce que...

- 01 Oui
- 02 Non
- 98 PHONE ONLY: (DO NOT READ) Ne sait pas
- 99 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

- a ... vous vouliez attendre et voir si le problème médical finirait par partir de lui-même
- b ... vous ne vouliez pas causer plus de coûts de santé à la population
- c ... vous aviez peur de ce que le médecin pourrait vous dire
- d ... vous manquez de confiance en les médecins, hôpitaux, examens et traitements en général
- e ... vous ne connaissez pas de bon médecin
- f ... vous avez des difficultés à communiquer dans une langue nationale
- g ... vous n'avez pas eu de rendez-vous
- h ... vous n'avez pas eu le temps pour des raisons professionnelles
- i ... vous n'avez pas eu le temps car vous deviez vous occuper d'enfants ou d'autres personnes
- j ... vous ne pouviez pas vous déplacer
- k ... vous n'aviez pas besoin d'un traitement médical

(IHP 2020 New)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

Nous sommes presque à la fin du questionnaire. Les dernières questions portent sur la santé et des problématiques de consommation.

(IHP 2020 New)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

QSWI7. Avez-vous déjà entendu parler (INSERT ITEM)

- 1 Oui, j'en ai déjà entendu parler
- 2 Non, je n'en ai pas entendu parler
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

- A1. De la salmonelle dans la nourriture
- A2. De la nourriture génétiquement modifiée
- A3. Des résistances aux antibiotiques
- A4. Des résidus de pesticides dans les aliments
- A5. De l'aluminium dans les emballages d'aliments ou dans les conteneurs
- A6. Des microplastiques dans les aliments
- A7. Du glyphosate dans la nourriture (PHONE ONLY: NOTE ENQUETEUR: Le glyphosate est un désherbant; WEB ONLY: Le glyphosate est un désherbant)
- A8. Des poisons dû à la moisissure dans les aliments
- A9. De la bactérie Campylobacter dans la nourriture (PHONE ONLY: NOTE ENQUETEUR: les Campylobacter sont des bactéries qui causent des diarrées infectieuses; WEB ONLY: les Campylobacter sont des bactéries qui causent des diarrées infectieuses.)
- A10. De l'édition génomique (PHONE ONLY: NOTE ENQUETEUR: L'édition génomique regroupe des techniques de biologie moléculaire pour altérer l'ADN; WEB ONLY: L'édition génomique regroupe des techniques de biologie moléculaire pour altérer l'ADN.)

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND HAVE HEARD OF ITEM BEFORE (Q99=1 AND Q600=9 AND QSWI7=1)

PN: ASK IMMEDIATELY AFTER EACH ITEM IN QSWI7 FOR EVERY ITEM RESPONDENT SAID YES

QSWI8. **Dans quelle mesure êtes-vous préoccupé(e) à propos (INSERT ITEM)?**

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Très préoccupé(e)
- 2 Plutôt préoccupé(e)
- 3 Plutôt peu préoccupé(e)
- 4 Pas préoccupé(e)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

- A1. De la salmonelle dans la nourriture
- A2. De la nourriture génétiquement modifiée
- A3. Des résistances aux antibiotiques
- A4. Des résidus de pesticides dans les aliments
- A5. De l'aluminium dans les emballages d'aliments ou dans les conteneurs
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- A10. De l'édition génomique (PHONE ONLY: NOTE ENQUETEUR: L'édition génomique regroupe des techniques de biologie moléculaire pour altérer l'ADN; WEB ONLY: L'édition génomique regroupe des techniques de biologie moléculaire pour altérer l'ADN.)