

**2020 Commonwealth Fund International Health Policy Survey  
FINAL VERSION**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

SUBJECTS FOR QUESTIONNAIRE:

**Average Time in Minutes  
(US English)**

SECTION 500: COUNTRY LIST ORDER FROM THE 55+ AND PHYSICIANS STUDIES.....	XX
SECTION 600: SAMPLE PRELOAD.....	XX
SECTION 700: INTRODUCTION & SCREENER.....	XX
SECTION 1100: ACCESS & PRIMARY CARE .....	XX
SECTION 1200: USE OF SPECIALISTS.....	XX
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER.....	XX
SECTION 1400: HEALTH CARE COVERAGE .....	XX
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS.....	XX
SECTION 1600: PRESCRIPTION DRUG USE.....	XX
SECTION 1700: MEDICAL ERRORS.....	XX
SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE.....	XX
SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH .....	XX
SECTION 1900: MENTAL HEALTH .....	XX
SECTION 1950: SOCIAL SERVICE NEEDS .....	XX
SECTION 1975: OVERALL SYSTEM VIEWS AND OPINIONS .....	XX
SECTION 2000: DEMOGRAPHICS .....	<u>XX</u>

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**P.N.- IN THE DATASET, PLEASE CONVERT ALL ‘D’ RESPONSE VALUES TO CODE ‘8’; AND ALL ‘R’ RESPONSE VALUES TO CODE ‘9’. SIMILARLY, ALL “DD” CODE VALUES EQUAL “98” AND ALL ‘RR’ CODE VALUES EQUAL ‘99’. AND SO FORTH, ‘DDD=998’ ‘RRR=999’.**

**P.N. - 82% of interviews in Quebec to be completed in French. Program will need to be set up in a way that allows terminating according to language/region.**

## **GLOBAL PROGRAMMING INSTRUCTIONS**

### **TEXT**

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

### **WEB VS. PHONE**

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- Questions marked with “(PN: MAKE A GRID)” should be shown in the web survey on one screen in a user-friendly grid
- In the WEB program, respondents should be able to “skip” any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

### **NON-RESPONSE CODES**

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

### **MULTIPLE - RESPONSE**

- We will NET the new ‘Multi-punch’ code with “Not sure” for all cases where “Not Sure” is offered as an option as a separate variable.
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

### **GLOBAL WEB PROGRAMMING NOTES:**

- **2020 International Health Care Experiences Study**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as a 9 and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

US FOOTER (Q600=11)

If you have any technical trouble with this survey, please contact us by emailing **info@internationalhealthstudy.org** or call **Christian Kline** at **1-800-633-1986, Ext. 4428**. If you would like to know more about the Commonwealth Fund, click [here](#).

- Question-text should be in larger font than response-options.
- Question-numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
  - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
  - If possible, we would like grids NOT to display table lines
  - Columns should be of equal width
  - Rows should be shaded – starting with the first row
  - No vertical shading – i.e. columns
- **EM1: [ERROR MESSAGE]:** (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) OR THE FIRST SURVEY QUESTION (SWITZERLAND Q600=9: Q1000; ALL OTHER COUNTRIES: Q1105): EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 “Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?”**

## **PN – WEB LINK LOGO**

For Desktops: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on the landing page and every screen in the survey – centered on the screen. The logo should display at 1/4 of the original file's size.

For Mobile: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on ONLY the landing page – centered on the screen.

## **Landing Page Text (U.S. Web):**

Welcome to the 2020 International Health Care Experiences Study!

¡Bienvenido al 2020 International Health Care Experiences Study!

To get started, please enter your unique password that you received by mail here:  
Para empezar, introduzca aquí la contraseña única que recibió por correo postal:

[IF DESKTOP, DISPLAY: "For additional instructions on how to complete this survey, please click here."]

You can also contact us about any technical trouble with this survey by emailing [info@internationalhealthstudy.org](mailto:info@internationalhealthstudy.org) or call Christian Kline at 800-633-1986, Ext. 4428.

[IF DESKTOP, DISPLAY: "Para recibir instrucciones adicionales sobre cómo completar esta encuesta, haga clic aquí."]

Si tiene algún problema técnico con esta encuesta, también puede envía un correo electrónico a [info@internationalhealthstudy.org](mailto:info@internationalhealthstudy.org) o llama a Christian Kline al 800-633-1986, int. 4428.

## **Survey Instructions for English (linked to 'please click here'):**

Survey Instructions

NAVIGATING:

Do not use the browser's back button or browser menus while taking the survey. To move from page to page, use the navigation buttons at the bottom of each screen. On the bottom of each page, there are 3 buttons to help move you through the survey:

"BACK" to go back to an earlier question.

"NEXT" to go to the next question.

"FINISH LATER" to temporarily stop taking the survey.

ANSWERING QUESTIONS:

Please answer EACH question by selecting the item or category that best describes your response.

To select responses in questions with buttons, click on the button beside your response. If a question asks for a text response, click in the box and begin typing.

FINISH LATER:

When you wish to resume, return to the link you were provided, and it will take you to the last question you answered.

## Survey Instructions for Spanish (linked to 'haga clic aquí'):

Información de la Encuesta:

### NAVEGACIÓN:

No utilice el botón "Atrás" ni los menús del navegador cuando esté contestando la encuesta. Para pasar de una página a otra, utilice los botones de navegación ubicados en la parte inferior de cada pantalla. En la parte inferior de cada pantalla, encontrará 3 botones que lo ayudarán a navegar en la encuesta:

"ATRÁS" para volver a la pregunta anterior.

"SIGUIENTE" para pasar a la siguiente pregunta.

"FINALIZAR MÁS TARDE" para interrumpir temporalmente la encuesta.

### RESPONDER PREGUNTAS:

Conteste CADA pregunta seleccionando la opción o la categoría que mejor describa su respuesta.

Para seleccionar las respuestas a las preguntas con botones, haga clic en el botón que se encuentra al lado de su respuesta. En las preguntas en las que sea necesario que escriba su respuesta, haga clic en el cuadro de texto y comience a escribir.

### FINALIZAR MÁS TARDE:

Cuando desee retomar la encuesta, vuelva a hacer clic en el enlace que recibió y este lo llevará a la última pregunta que respondió.

**PN - PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED - THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.**

## **SECTION 600: SAMPLE PRELOAD**

*(IHP 2016 Q600 Modified – Put in alphabetical order, IHP 2013 Q600)*

### **BASE: ALL RESPONDENTS**

**Q600** COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

*(IHP 2016 Q600a)*

### **BASE: ALL RESPONDENTS**

**Q600a.** MODE OF COMPLETION

(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

*(IHP 2016 Q600b)*

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

*(IHP 2016 Q601, IHP 2013 Q601)*

**BASE: AUSTRALIA (Q600=1)**

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample (oversample)
- 2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

*(IHP 2020 New)*

**BASE: UK (Q600=10)**

Q603. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

**Q602 Removed – 11/26/19 – ADDED BACK 06/16/20**

*(IHP 2016 Q602)*

**BASE: AUSTRALIA (Q.600=1)**

**Q602** VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

*(IHP 2020 New)*

**BASE: CAN (Q600=2)**

Q604. QUEBEC SAMPLE

- 1 Quebec Regional Oversample
- 2 Not Quebec Regional Oversample (other Canada sample)

(IHP 2016 Q615, IHP 2014 Q615)

**BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND  
ONLY (Q600=4,7,9)**

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

**Q615.** COMMUNITY TYPE

- [P.N. - **Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland**  
- **Code as 'Missing' if other country**]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2016 Q617)

**BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)**

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

**Q617.** COMMUNITY TYPE (Derived via registry-based postal code)

- [P.N. - **Code as '97' if data/sample info is unavailable for Sweden**  
- **Code as 'Missing' if other country**]

- 01 Metropolitan municipalities
- 02 Suburban municipalities
- 03 Large cities
- 04 Suburban municipalities to large cities
- 05 Commuter municipalities
- 06 Tourism and travel industry municipalities
- 07 Manufacturing municipalities
- 08 Sparsely populated municipalities
- 09 Municipalities in densely populated regions
- 10 Municipalities in sparsely populated regions
- 97 Not Available For This Country/These Countries

(IHP 2016 Q620, IHP 2014 Q620)

**BASE: ALL RESPONDENTS - CANADA (Q600=2)**

**Q620. COMMUNITY SIZE**

- [P.N. - Code as '97' if sample info is unavailable for Canada  
- Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2016 Q625, IHP 2014 Q625)

**BASE: ALL RESPONDENTS - US ONLY (Q600=11)**

**Q625. AREA TYPE**

- [P.N. - Code as '97' if data/sample info is unavailable for US  
- Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

**US ONLY (Q600=11) – METRO STATUS (variable name: METRO)**

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA



*(IHP 2016 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2013 Q630 – MODIFIED regions for France)*

**BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-8,10,11)**

**Q630. REGION -**

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-89 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS** AND CODES 110-122 FOR FRANCE.]

[P.N. - **Code as ‘997’ if data/sample info is unavailable per country**  
- **Code as ‘Missing’ if other country (ONLY SWITZERLAND SHOULD BE MISSING)]**

- 1 NSW**
- 2 VIC**
- 3 QLD**
- 4 WA**
- 5 SA**
- 6 TS**
- 7 ACT**
- 8 NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales

- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland

85 Troms og Finnmark  
 86 Trøndelag  
 87 Vestfold og Telemark  
 88 Vestland  
 89 Viken  
**98 Drenthe**  
**99 Flevoland**  
**100 Friesland**  
**101 Gelderland**  
**102 Groningen**  
**103 Limburg**  
**104 Noord-Brabant**  
**105 Noord-Holland**  
**106 Overijssel**  
**107 Utrecht**  
**108 Zeeland**  
**109 Zuid-Holland**  
 110 Alsace, Champagne-Ardenne, Lorraine  
 111 Aquitaine Limousin Poitou-Charentes  
 112 Auvergne-Rhône-Alpes  
 113 Bourgogne, Franche-Comté  
 114 Bretagne  
 115 Centre, Val de Loire  
 116 Corse  
 117 Île-de-France  
 118 Languedoc-Roussillon, Midi-Pyrénées  
 119 Nord-Pas-de-Calais, Picardie  
 120 Normandie  
 121 Pays de la Loire  
 122 Provence-Alpes, Côte-d'Azur  
 997 Not Available For This Country/These Countries

**FOR FRANCE métropolitaine (Q600=3)**

*(IHP 2016, IHP 2014)*

**+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone. if Landline and postal code 'QD-ZF' was refused use sample info)**

<b><u>1. IDF</u></b>
<b><u>2. Bassin Parisien OUEST</u></b>
<b><u>3. Bassin Parisien EST</u></b>
<b><u>4. Nord</u></b>
<b><u>5. Ouest</u></b>
<b><u>6. Est</u></b>
<b><u>7. Sud Ouest</u></b>
<b><u>8. Sud Est</u></b>
<b><u>9. Méditerranée</u></b>

**RECODE CC - CITY/TOWN SIZE VARIABLE - REMOVED ON 03/03/16**

(IHP 2016 Q635, IHP 2013 Q635)

**BASE: ALL RESPONDENTS – US ONLY (Q600=11)**

**Q635. STATE**

**[P.N. - Code as '97' if data/sample info is unavailable for US  
- Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota

- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

*(IHP 2016 Q620, IHP 2013 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**Q640. CANTONS**

**[P.N. - Code as '97' if data/sample info is unavailable for Switzerland**  
**- Code as 'Missing' if other country]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

*(IHP 2016 Q642, IHP 2014 Q642)*

**BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)**

**Q642.** LINGUISTIC REGIONS - PRELOAD

[P.N. - Code as '7' if sample info is unavailable for Switzerland  
- Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

*(IHP 2016 Q645, IHP 2013 Q645)*

**BASE: ALL RESPONDENTS - UK only (Q600=10)**

**Q645.** PRELOAD

[P.N. - Code as '7' if data/sample info is unavailable for UK  
- Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

*(IHP 2016 Q650 Modified - added ABS, IHP 2013 Q650)*

**BASE: ALL RESPONDENTS**

**Q650.** CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS

*(IHP 2016 Q655, IHP 2013 Q655)*

**BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)**

**Q655.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]  
|\_|\_|\_|\_|\_|\_|

*(IHP 2016 Q660, IHP 2013 Q660)*

**BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**

**Q660.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]  
|\_|\_|\_|\_|

*(IHP 2016 Q665)*

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

**Q665.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|

*(IHP 2016 Q666)*

**BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)**

**Q666.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|

*(IHP 2016 Q667)*

**BASE: ALL RESPONDENTS - NORWAY ONLY (Q600=7)**

**Q667.** Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|\_|\_|

999 Age missing in sample

**ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.**

*(IHP 2020 New)*

**BASE: CANADA (Q600=2 AND Q99=1)**

Prefer\_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

## **SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

***(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)***

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10,11)**

### **INTRO 1**

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **(INSERT ONLY IF Q601=1 “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]**

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]



[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

(IF US (Q600=11) AND PREPAID CELL: If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

*(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK OVERSAMPLE (Q600=10 AND Q603=1 AND Q99=1)**

D-UK-OS. So that we can make sure we are representing everyone in the UK, in which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK-OS=26-34,98,99 TERMINATE – IF UK Oversample and D-UK-OS is NOT Wales, Scotland, or Northern Ireland]

[PN: STORE RESPONSE FROM D-UK-OS IN D-UK REGION VARIABLE]

*(IHP 2016 SC2, IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10,11)**

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself [(IF NZ (Q600=6) ADD: “, including boarders” ], how many adults, 18 or older, live in your household?

\_\_\_\_\_ (1-5)

- 96 None
- 6 6 or more adults
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused

(IF Q.SC2 = 'N None' THANK AND TERM)

*(IHP 2016 SC2a, IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-8,10,11)**

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | SET UP CALLBACK                                    |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC2a <b>ADULTUnable</b>   |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC2a                     |

*(IHP 2016 SC3a Modified – logic updated to At Home Selection, IHP 2014 SC3a - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (Q.SC2 = 2 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on the phone.)

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3a <b>ADULTUnable</b>   |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC3a                     |

*(IHP 2016 SC3b Modified – logic updated to At Home Selection, IHP 2014 SC3b - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT (P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on.)

**(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)**

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 4 | No adult in HH                                       | THANK & TERM.                                      |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3b ADULTUnable          |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC3b                     |

*(IHP 2016 SC4 Modified – NOR, UK, QUE, ONT updated, IHP 2014 SC4)*

**BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-7, 10,11)**

**PN: INSERT ‘the’ for US and UK (Q600=10,11)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **(INSERT ONLY IF Q601=1 “the Bureau of Health Information, and”)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other

national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l'assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything. ]

1    Agreed to interview      GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3  
9    (DO NOT READ) Refused      THANK & TERM. RECORD AS RQSC4

*(IHP 2016 SC4a, IHP 2014 Sc4)*

**BASE: IF SWEDEN (Q600=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2 ]**

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

*(IHP 2016 SC4a follow up, IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

Are you interested in participating?

- |   |                       |                                |
|---|-----------------------|--------------------------------|
| 1 | Agreed to interview   | GO TO INTRO3                   |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4a |

*(IHP 2020 New)*

**BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q600a=3)**

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [info@internationalhealthstudy.org](mailto:info@internationalhealthstudy.org).

Do you agree to participate in the survey?

- |   |                       |                               |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview   | GO TO Q710                    |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC5 |

**INTRO3**

*(IHP 2016 Modified – updated base and reading quality text to all, IHP 2014)*

**BASE: ALL NON-SWEDEN, NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-7,10,11 AND Q600a=3 AND Q650=1 AND Q99=1)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations .

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

**(P.N.- INSERT “the” for USA and UK only (Q600=10,11))**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

*(IHP 2016 CP-1, IHP 2013 CP-1 – Modified to include “And so that I can ask you the right questions”)*

**BASE: NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-8,10,11)**

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

- |   |                       |                               |
|---|-----------------------|-------------------------------|
| 1 | Under 18              | THANK & TERM. RECORD AS TCP-1 |
| 2 | 18 or older           | GO TO CP_2                    |
| 9 | (DO NOT READ) REFUSED | THANK & TERM. RECORD AS RCP-1 |
| X | (WEB BLANK)           | THANK & TERM. RECORD AS RCP-1 |

*(IHP 2016 CP\_2 Modified – removed \$5 text, IHP 2014 CP\_2)*

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

**BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-8,10,11)**

CP\_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- |   |  |                                  |
|---|--|----------------------------------|
| 1 | Not driving                            | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving                                | SET UP CALL BACK                 |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS TQCP_1   |
| 9 | (DO NOT READ) Refused                  | THANK & TERM. RECORD AS RQCP_1   |
| X | (WEB BLANK)                            | THANK & TERM. RECORD AS RQCP_1   |

*(IHP 2016 CP\_3text modified for GDPR, IHP 2014 CP\_3)*

CP\_3 text:

**READ TO NON-SWEDEN, NON-SWITZERLAND AND NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ:  
We are including cell phone numbers in the survey so we can talk to the widest sample of  
[INSERT Q600]'s residents]

*(IHP 2020 New)*

**READ TO GDPR AND NOT DRIVING (CP 2=1 AND Q600=3,4,5,7,10)**

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [info@internationalhealthstudy.org](mailto:info@internationalhealthstudy.org).

Do you agree to participate in the survey?

**READ TO NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)**

- |   |                       |               |
|---|-----------------------|---------------|
| 1 | Agreed to interview   | GO TO Q710    |
| 9 | (DO NOT READ) Refused | THANK & TERM. |

*(IHP 2020 New)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

Prefer\_Lang1. Do you prefer to take the survey in English or Spanish?  
¿Prefiere llenar sus encuestas en inglés o en español?

- |   |         |
|---|---------|
| 1 | English |
| 2 | Español |



*(IHP 2020 New)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

**WEBINTRO. 2020 International Health Care Experiences Study** [BOLD AND CENTERED ON THE SCREEN]

Welcome and thank you for taking part in the 2020 International Health Care Experiences Study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 10 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time. If necessary, you have the option to pause the survey and finish it later by clicking "Finish the survey later." To resume taking the survey, go to the survey home page at [www.internationalhealthstudy.org](http://www.internationalhealthstudy.org), log in again with your passcode, and click the link to take you to the page where you left off. You will also need to log in again after thirty minutes of inactivity.

**Thank you for your help with this important study.**

Please click 'NEXT' to continue.

For more information about the 2020 International Health Care Experiences Study, click here.  
[PN: LINK THE "click here" TEXT TO THE FAQ PAGE]

(IHP 2020 New)

**BASE: U.S. ABS CALL-INS (Q600=11 AND Q650=3 AND Q600a=3)**

CALLIN1. Hello, I am \_\_\_\_\_, at SSRS. Thank you for calling to take part in the 2020 International Health Care Experiences Study.

IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

This interview may be recorded for training and quality control purposes.

(IHP 2020 New)

**BASE: U.S. ABS RESPONDENTS (Q600=11 AND Q650=3)**

[PN: SHOW EM1 IF S1a=9; TERMINATE IF S1a=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1a. To confirm we have the correct person, are you the adult, age 18 or older, living in the household who has had the most recent birthday?

1 Yes (GO TO Q710)

2 No (GO TO S1aa)

9 PHONE: (DO NOT READ) REFUSED/ WEB BLANK THANK & SUSPEND; RECORD AS BQS1a. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO

(IHP 2020 New)

**BASE: U.S. ABS RESPONDENTS WHO ARE NOT THE YOUNGEST ADULT LIVING IN HOUSEHOLD  
(Q600=11 AND Q650=3 AND S1a=2)**

[PN: SHOW EM1 IF S1aa=9; TERMINATE IF S1aa=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1aa. We are sorry but only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Is this person available to complete the survey?

- |   |   |   |
|---|---|---|
| 1 | Yes, this person is available now       | GO TO CALLIN1/WEBINTRO AND S1a,<br>THEN TO Q710   |
| 2 | No, not available now                   | THANK & SUSPEND; RECORD AS BQS1aa.<br>ALLOW TO COMPLETE ON ALL MODES<br>STILL. WHEN ACCESS SURVEY AGAIN,<br>START AT INTRO    |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK | THANK & SUSPEND; RECORD AS<br>BQS1aa. ALLOW TO COMPLETE<br>ON ALL MODES STILL. WHEN<br>ACCESS SURVEY AGAIN, START<br>AT INTRO |

[IF (S1a=9 OR S1aa=2,9), THANK AND TERM. SHOW: Thank you for your interest in our survey. Only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Have a great day!]

*(IHP 2016 Q710 Modified – Updated question wording and ranges, IHP 2014 Q710)*

**BASE: ALL**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1912-2002 IS ENTERED, THANK & TERMINATE]

Q710. First, what year were you born?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1953)

INSERT YEAR OF BIRTH \_\_\_\_\_ (RANGE 1912-2002)

9997 PHONE ONLY: (DO NOT READ) Year of birth is greater than 2002

9998 PHONE ONLY: (DO NOT READ) Don't Know / Cannot remember year of birth

9999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

X (WEB BLANK)

**PN: - If 9997 is selected for both CELL PHONE, Thank & Term GEN-IN AS CODE 6 UNDER Q.730.**

**PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.**

*(IHP 2016 Q710a, IHP 2014 Q710a Modified – code 996 added)*

**BASE: ALL AND Q710 = 9998/9999/X 'Respondent cannot remember year of birth or refused to provide year of birth'**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

Q710a. What is your age?

\_\_\_\_\_ (RECORD NUMBER 18-108)

996 PHONE ONLY: (DO NOT READ) Over 18 but exact age refused

997 PHONE ONLY: (DO NOT READ) Under 18 THANK AND TERM AS Q710a

999 PHONE ONLY: (DO NOT READ) Refused THANK AND TERM AS Q710a

X (WEB BLANK) THANK AND TERM AS Q710a

(IHP 2016 Q715 Modified Years for ranges, IHP 2014 Q715)

**BASE: NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 1908-1998 OR Q710a=18-108)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q715.[P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 18 -108]

(AGE = 2020 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8,10,11))  
OR IF (Non-Switzerland (Q600=1-8,10,11) AND Q710a=18-108 and Q710=9998) then  
AGE=Q710a)

OR IF Switzerland (Q600=9) then AGE=Q710a)

(IHP 2013 – Q720 – MODIFIED added code 7)

**BASE: ALL**

Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

- |   |   |                                  |
|---|---|----------------------------------|
| 2 | 18-24                                     | (Q710=2002-1996 OR Q710a =18-24) |
| 3 | 25-34                                     | (Q710=1995-1986 OR Q710a =25-34) |
| 4 | 35-49                                     | (Q710=1985-1971 OR Q710a =35-49) |
| 5 | 50-64                                     | (Q710=1970-1956 OR Q710a =50-64) |
| 6 | 65+                                       | (Q710=1955-1908 OR Q710a=65-108) |
| 7 | Over 18 but exact age refused (Q710a=996) |                                  |
| 9 | Decline to answer (q710a=997,999)         |                                  |

**[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]**

(IHP 2016 Q725 Modified – Removal of US, CAN, SWITZ from base, IHP 2014 Q725)

**BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK**

**(Q600=1,3,4,5,6,7,8,10)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS,  
PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female

(IHP 2016 Q726, IHP 2014 Q726)

**BASE: AGE 18+ FROM SWITZERLAND (Q720 = 2-7 AND Q600=9)**

Q726.(RESPONDENT LANGUAGE)

(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- 1 French
- 2 Italian
- 3 German

*(IHP 2016 Q730, IHP 2014 Q730)*

**BASE: ALL**

Q730.SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

**[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]**

- |   |                     |                |
|---|---------------------|----------------|
| 1 | QUALIFIED           | ASK Q740       |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

*(IHP 2016 Q740, IHP 2014 Q740)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740.QUOTA SET – BEHIND THE SCENES

- |    |             |                      |
|----|-------------|----------------------|
| 1  | AUSTRALIA   | (Q600=1 AND Q730=1)  |
| 2  | CANADA      | (Q600=2 AND Q730=1)  |
| 3  | NEW ZEALAND | (Q600= 6 AND Q730=1) |
| 4  | UK          | (Q600=10 AND Q730=1) |
| 5  | US          | (Q600=11 AND Q730=1) |
| 6  | GERMANY     | (Q600=4 AND Q730=1)  |
| 7  | NETHERLANDS | (Q600=5 AND Q730=1)  |
| 8  | FRANCE      | (Q600=3 AND Q730=1)  |
| 9  | NORWAY      | (Q600=7 AND Q730=1)  |
| 10 | SWEDEN      | (Q600=8 AND Q730=1)  |
| 11 | SWITZERLAND | (Q600=9 AND Q730=1)  |

*(IHP 2016 Q742, IHP 2014 Q742)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q742.QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA

(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARAIABLE)

- |   |                  |                         |
|---|------------------|-------------------------|
| 1 | ENGLAND          | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND         | (Q630=36 AND Q730=1)    |
| 3 | WALES            | (Q630=35 AND Q730=1)    |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1)    |
| 5 | NSW              | (Q630=1 AND Q730=1)     |
| 6 | NON-NSW          | (Q630=2-8 AND Q730=1)   |
| 7 | ALL OTHERS       |                         |

*(IHP 2016 Q743, IHP 2014 Q743)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if data/sample info is unavailable for Australia  
Code as 'Missing' if other country]

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

*(IHP 2016 Q750, IHP 2014 Q750)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if data/sample info is unavailable for Canada  
- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

*(IHP 2016 Q99, IHP 2014 Q99)*

**BASE: ALL RESPONDENTS**

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

*(IHP 2016 D-Z2, IHP 2014 -D-Z2)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A -1A1. 'A' BEING A LETTER FROM ALPHABET AND '0' BEING ANY DIGIT.)

**(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)**

D-Z2. What is your postal code?

-- --  
999999 (DO NOT READ) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**Can I verify that you provided the following postal code?**

**(INSERT POSTAL CODE)**

**INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.**

- |   |     |                      |
|---|-----|----------------------|
| 1 | Yes | <b>(CONTINUE)</b>    |
| 2 | No  | <b>(RE-ASK D-Z2)</b> |

**(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A -1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:**

**"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"**

**(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)**

*(IHP 2016 QD-Z2truncated, IHP 2014 QD-Z2truncated)*

**(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated.First three digits of postal code for Canada  
(GENERATE FROM QD-Z2)

*(IHP 2020 New)*

PN: IF Q604=1, CHECK DZ-2 AGAINST "CSBE\_Codes\_20200420\_RVSD\_05.21.20\_v2.xlsx"

PN: IF Q604=1 AND DZ-2 DOESN'T MATCH ANY POSTAL CODES ON

"CSBE\_Codes\_20200420\_RVSD\_05.21.20\_v2.xlsx", ASK D-Z3



(IHP 2016 QD-Z3, IHP 2014 QD-Z3)

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE OR QUEBEC OVERSAMPLE RESPONDENTS WHO DON'T PROVIDE VALID ZIPCODE (Q99=1 AND Q600=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=999999) OR (Q604=1 AND D-Z2 DOESN'T MATCH LIST)])**

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused

PN: IF Q604=1 AND D-Z3=1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 99 THANK & TERMINATE

(IHP 2016 D-Z3a, IHP 2014 D-Z3a)

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)  
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)  
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

**\*\*IF LL (Q650=1) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid)) AND NO SAMPLE INFO (Q750= 7)**

**OR**

**IF CELL (Q650=2) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

**\*\*\*IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 ‘missing CANADA’ (code 14)**

*(IHP 2020 New)*

**BASE: QUEBEC OS CELL RESPONDENTS WHO DO NOT PROVIDE A VALID POSTAL CODE OR DK/REF POSTAL CODE AND LIVE IN QUEBEC (Q604=1 AND D-Z3=5 AND Q650=2)**

D-Z3aa. What health region, or health authority, do you live in?

(READ LIST IF NECESSARY)

- 01 Bas-Saint-Laurent
- 02 Saguenay-Lac-St-Jean
- 03 Capitale-Nationale
- 04 Mauricie et Centre-du-Québec
- 05 Estrie
- 06 Montréal
- 07 Outaouais
- 08 Abitibi-Témiscamingue
- 09 Côte-Nord
- 10 Nord-du-Québec
- 11 Gaspésie-Îles-de-la-Madeleine
- 12 Chaudière-Appalaches
- 13 Laval
- 14 Lanaudière
- 15 Laurentides
- 16 Montérégie
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused

IF D-Z3aa=98 OR 99, THANK & TERMINATE

(IHP 2020 New)

**BASE: ALL QUEBEC OS RESPONDENTS IN CANADA (Q604=1)**

PN: POPULATE USING SAMPLE POSTAL CODE AND OVERWRITE USING RESPONDENT PROVIDED POSTAL CODE WHEN ABLE SO THIS VARIABLE IS FULLY POPULATED.

PN: IF D-Z3aa IS ASKED, USE ANSWER AT D-Z3aa TO POPULATE D-Z3ab

D-Z3ab. BEHIND THE SCENES – QUEBEC REGIONS

	<b><u>QUOTA</u></b>
01 Bas-Saint-Laurent	226
02 Saguenay–Lac-St-Jean	205
03 Capitale-Nationale	154
04 Mauricie et Centre-du-Québec	197
05 Estrie	184
06 Montréal	252
07 Outaouais	223
08 Abitibi-Témiscamingue	228
09 Côte-Nord	228
10 Nord-du-Québec	228
11 Gaspésie–Îles-de-la-Madeleine	226
12 Chaudière-Appalaches	208
13 Laval	197
14 Lanaudière	191
15 Laurentides	174
16 Montérégie	95

PN : SET UP COUNTER WITH 999 AT EACH CODE, SO WE CAN EASILY CHANGE THE NUMBER IF WE NEED TO START SHUTTING DOWN REGIONS

*(IHP 2016 QD-ZA Modified NSW screening process to no longer account for PHN as no longer necessary as there are no PHN quotas, IHP 2014 QD-ZA)*

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)  
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

**1 Yes (CONTINUE)**  
**2 No (RE-ASK D-ZA)**

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920
Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

*(IHP 2016 Modified logic based on above updates, IHP 2013 D-ZAR)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA**

**OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =REFUSED OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living?  
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused
- X (WEB BLANK)

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

[PN: IF VICTORIA OVERSAMPLE (Q602=1) AND QD-ZA NOT VICTORIA POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT VICTORIA (QD-ZAR=1, 3-99), TERMINATE]

**Removed QVICTORIAREGIONS, QCOLLAPSEDVICTORIAREGIONS, AND QSAMPLEVICTORIAREGIONS - 11/26/19 - ADDED BACK 6/16/20**

**(PN: JUST NEED DATA LOCATIONS FOR THESE 3 QUESTIONS - WE WILL POPULATE THEM ON THE BACK END)**

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QVICTORIAREGIONS. Regions in Victoria

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed

- 01 Rural [QVICTORIAREGIONS=01-05]  
06 North & West Metropolitan (Urban)  
07 Southern Metropolitan (Urban)  
08 Eastern Metropolitan (Urban)  
09 Duplicate (Postal codes that overlap across regions)  
99 Victoria region missing (e.g., due to invalid postal code)

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)**

**(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)**

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)  
02 Barwon-South Western (Rural)  
03 Hume (Rural)  
04 Grampians (Rural)  
05 Gippsland (Rural)  
06 North & West Metropolitan (Urban)  
07 Southern Metropolitan (Urban)  
08 Eastern Metropolitan (Urban)  
09 Duplicate (Postal codes that overlap across regions)  
99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK (Q600=10 AND Q99=1 AND (Q603=2 OR D-UK-OS IS BLANK))**

[PN: STORE D-UK-OS RESPONSE IN D-UK]

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East  
27 Yorks & Humber  
28 East Midlands  
29 Eastern  
30 London  
31 South East  
32 South West  
33 West Midlands  
34 North West  
35 Wales  
36 Scotland  
37 Northern Ireland  
98 PHONE ONLY: (DO NOT READ) Don't know  
99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

*(IHP 2020 New)*

**BASE: CANADA, UNITED STATES (Q600=2, 11)**

Q755. PHONE ONLY: What is your gender?

WEB ONLY: What is your gender?

PHONE ONLY: (INTERVIEWER: READ LIST IF NECESSARY)

- 1 Male (Man)
- 2 Female (Woman)
- 3 TransMale (TransMan)
- 6 TransFemale (TransWoman)
- 4 Gender non-conforming (Non-binary/Genderqueer)
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I identify as a different gender,  
(please specify: \_\_\_\_\_)
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: SWITZERLAND ONLY (Q600=9)**

Q760. PHONE ONLY: What is your gender?

WEB ONLY: What is your gender?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Male (Man)
- 2 Female (Woman)
- 3 Other, such as: (specify: \_\_\_\_\_)
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1100: ACCESS & PRIMARY CARE**

*(IHP 2016 Q1900 Modified Base)*

**BASE: SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)**

Q1100. How would you rate the (PHONE ONLY: "overall"; WEB ONLY: "overall") quality of medical care in INSERT [country]?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1005, IHP 2013 Q1805)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. In general, how would you describe your own health?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1110 modified – code 08 added and QN wording updated for Swiss, IHP 2013 Q1110)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Do not show code 08 on the web for Switzerland]

Q1110. Last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor or a nurse? Please do not include a visit to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department.”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room.”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall.”].

PHONE ONLY: Did you get an appointment...?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 01 On the same day
- 02 The next day
- 03 In 2 to 5 days
- 04 In 6 to 7 days
- 05 In 8 to 14 days
- 06 After more than two weeks
- 07 (PHONE ONLY: Or were you never able to get an appointment) (WEB ONLY: Never able to get an appointment)
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I went to an urgent care facility or clinic
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



*(IHP 2016 Q1115 Modified – Swiss and UK wording updated, IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. How easy or difficult is it to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “A and E Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall?”]

PHONE ONLY: Is it...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]”

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1120, IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE ITEMS A1-A4]

Q1120. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
  - 2 No
  - 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
  - 8 PHONE ONLY: (DO NOT READ) Not Sure
  - 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank
- 
- A1. had a medical problem but did not [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visit”] a doctor because of the cost
  - A2. skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
  - A3. did not [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “fill” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] a prescription for medicine, or you skipped doses of your medicine because of the cost
  - A4. skipped dental care or dental checkups because of the cost

**[P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q1120A1”, “Q1106A2” ...and “Q1120An”]**

*(IHP 2016 Q1126 Modified – Made a Canada, Netherlands and Swiss specific question / A3 revised for Canada / lead in text for second and third item updated, IHP 2013 Q1126)*

**BASE: CANADA, NETHERLANDS, SWITZERLAND (Q99=1 AND Q600=2,5,9)**

Q1126. Now thinking about the past 2 years, when receiving care for a medical problem, was there EVER a time when [INSERT 1st ITEM]?

And, was there EVER a time in the past 2 years when [INSERT NEXT ITEM]?

- 1 Yes
- 2 No
- 3 (DO NOT READ) Not Applicable
- 8 PHONE ONLY: (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

- A1. test results or medical records were not available at the time of your scheduled medical care appointment
- A2. you received conflicting information from different doctors or health care professionals
- A3. doctors ordered a medical test that you felt was unnecessary [IF NETH OR SWITZ (Q600=5,9), DISPLAY: “because the test had already been done”]

*(IHP 2016 Q1130 modified – Sweden wording updated and codes 1,2,4 wording updated, IHP 2014 Q905)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

**[IF US (Q600=11), SHOW :** “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant’”]

**[IF CANADA (Q600=2), SHOW :** “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant’”]

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** “Is there one GP you usually go to for your medical care?”]

**[IF SWEDEN (Q600=8), DISPLAY:** “This means, do you have a specific person at a GP-Practitioner's office you usually contact about health care?”]

- 1 Yes, I have one [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]
- 2 (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: regular doctor; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]
- 3 No
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, I have one regular nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1132 Modified – UK wording updated, IHP 2014 Q910)  
("d'urgence" replaced with "des urgences" in Canada per feedback from partner)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR  
DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)**

Q1132. Is there one doctor's group, health center, [IF GER OR UK (Q600=4,10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] or clinic you usually go to for most of your medical care?

**[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9),  
DISPLAY: Please do not include the hospital emergency department.]**

**[IF UK (Q600=10), DISPLAY: Please do not include the hospital  
A and E Department.]**

**[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you  
registered with a GP practice]**

**[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital  
emergency room].**

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1135, IHP 2014 Q915)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

**[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF  
HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL  
OTHERS, GET CODE 3.]**

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q1130=1, 4, 5)
- 2 HAS REGULAR PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)
- 3 NO REGULAR DOC/PLACE (Q1130=3,8,9 AND Q1132=2,8,9)

*(IHP 2016 Q1140 Modified – Updated question wording for US, Canada and Sweden / Removed web note, IHP 2013 Q1140 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1140. How long have you been [IF US (Q600=11 & Q1130= 1), DISPLAY: “seeing your regular doctor”, IF US (Q600=11 & Q1130=4), DISPLAY: “seeing this nurse practitioner or physician assistant”, IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9 & Q1130= 1), DISPLAY: “seeing this doctor”, IF CAN, SWE (Q600=2 OR 8 & Q1130=5), DISPLAY: “seeing this nurse or physician assistant”, IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135= 1), DISPLAY: “seeing this GP”, IF Q1135=2, DISPLAY: “going to this place”] for your medical care?

PHONE ONLY: (INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

PHONE ONLY: (INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Less than 1 year
- 2 1 to less than 3 years
- 3 3 to less than 5 years
- 4 5 years or more
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1150 Modified – Added “This could be by phone, though email or electronically” for all countries / Removed web note, IHP 2013 Q1150 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: When you contact your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: When you contact your regular GP’s office with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

PHONE ONLY: (INTERVIEWER: IF NECESSARY: Please think about your current (or primary) doctor)

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have never tried to contact my regular doctor’s office
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1160 Heavily Modified – QN wording change / A1 modified /A3 and A4 are new / Code 7 updated to include “a smartphone”; IHP 2013 Q1160 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1, A3, A4, A2]

[PN: IF OPTION 7 (I don't have email or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don't have email or a computer)]

- Q1160. In the last two years, have you used a (PHONE ONLY: **“secure website or patient portal or an app on your mobile phone”**; WEB ONLY: **“secure website or patient portal or an app on your mobile phone”**) to [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: A **mobile phone app** is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.)

WEB ONLY: [“Note: A mobile phone app is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.”]

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ) I don't have email, a smartphone or a computer
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. communicate or email with your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “regular practice” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] about a medical question or concern
- A3. request prescription refills from your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11) DISPLAY: “regular practice” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]
- A4. request an appointment with your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “regular practice” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]
- A2. view online or downloaded your health information, such as visit summaries or your tests or laboratory results

*(IHP 2016 Q1166 Modified – code 05 no longer shown for web, IHP 2013 Q1166 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1-A4]

Q1166. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135= 1), DISPLAY: “When you need care or treatment, how often does your regular doctor or medical provider you see”; IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135=1) DISPLAY: “When you need care or treatment, how often does your GP or medical provider you see”; IF Q1135=2 DISPLAY: “When you need care or treatment, how often does the doctor or medical provider you see”] [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ) Not applicable
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. know important information about your medical history
- A2. spend enough time with you
- A3. involve you as much as you want in decisions about your care and treatment
- A4. explain things in a way that is easy to understand



*(IHP 2016 Q1170 Modified base – made country specific, IHP 2013 Q1170 Modified)*

**BASE: CANADA, SWEDEN (Q99=1 AND Q600=2,8) AND HAS REGULAR DOCTOR/PLACE**

**(Q1135=1,2)**

Q1170. [IF CAN, SWE (Q600=2,8), DISPLAY: How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

PHONE ONLY: (INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [Note: Think about the practice you go to the most, if you have multiple regular doctors or practices.]

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to see any other doctors/health professionals or did not need any coordination
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1190 Modified – Switzerland Specific Question, IHP 2013 Q1190)*

**BASE: SWITZERLAND (Q99=1 AND Q600=9) AND HAS REGULAR DOCTOR/PLACE**

**(Q1135=1,2)**

Q1190. [IF SWITZ (Q600=9), DISPLAY: Overall, how do you rate the medical care that you have received in the past 12 months from your regular doctor's practice or clinic?]

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not received medical care in the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1200: USE OF SPECIALISTS**

*(IHP 2016 Q1210 Modified – Add phone and web note “Please do not include dentists”)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1210. Have you seen or needed to see any [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist doctors”] [IF AUS, GER, NZ, UK, (Q600=1,4,6,10), ADD “(or consultants)”] in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health.”] [IF NETH (Q600=5) “neurology.”]

PHONE ONLY: (IF NECESSARY: Please do not include dentists.)

WEB ONLY: *Note: Please do not include dentists.*

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1220 Heavily Modified – Asks for range now rather than exact time)*

### **BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)**

Q1220. After you were advised to see or decided to see a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”] [IF AUS, GER, NZ, UK (Q600=1,4,6,10) ADD “(or consultant)”], how long did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

- 1 Less than one week
- 2 One week to less than one month
- 3 One month to less than two months
- 4 Two months to less than one year
- 5 One year or more
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: SAW SPECIALIST IN ONE WEEK (Q1220=1)**

Q1221. How many days did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*

*Please provide your best estimate.”]*

- 1 Days \_\_ [RANGE 0-6]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q1220=2 OR 3)**

**PN: IF Q1220=2 RANGE SHOULD BE [1-4]; IF Q1220=3 RANGE SHOULD BE [4-10]**

Q1222. How many weeks did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.”*

*Note: Please provide your best estimate.”]*

- 1 Weeks \_\_ [RANGE 1-10]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q1220=4)**

Q1223. How many months did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*

*Please provide your best estimate.”]*

- 1 Months \_\_ [RANGE 2-12]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1226, IHP 2013 Q1226)

**BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)**

Q1226. In the past two years, have you experienced the following when seeing a [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]?

1 Yes

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never saw a [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. The [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, GER, NZ, UK (Q600=1,4,6,10) ADD "(or consultant)"] did not have basic medical information or test results from [IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "your regular doctor", IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "your GP"] [IF (Q1135=2), DISPLAY: "the place you usually go for medical care"] about the reason for your visit.

A2. After you saw the [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"], your [IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "regular doctor" IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "GP"] [IF (Q1135=2), DISPLAY: "doctor"] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, GER, NZ, UK, (Q600=1,4,6,10) ADD "(or consultant)"]

(IHP 2020 New)

**BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)**

Q1230. How many different [IF SWEDEN (Q600=8, DISPLAY: "doctors in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialists") [IF AUS, GER, NZ, UK (Q600=1,4,6,10) ADD "(or consultants)"] have you seen in the past 2 years?

PHONE ONLY: (IF NECESSARY: Do not count any time you may have spent in the ER or were hospitalized)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: *Note: Please do not count any time you may have spent hospitalized or in the ER.*

WEB ONLY: *Note: Please provide your best estimate.*

\_\_\_\_\_ [RANGE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one doctor but don't know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER**

(IHP 2016 Q1305 Modified – Read if Necessary statement now read or shown to all respondents / Updated surgeries included as examples, IHP 2013 Q1305)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1305. Have you needed non-emergency or elective surgery in the past 2 years?

By non-emergency or elective surgery we mean surgery for conditions that aren't immediately life threatening, such as a torn ligament or cataract removal.

1 Yes

2 No

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1310 Heavily Modified – Updated to ask about ranges rather than exact time)*

**BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)**

**(PN: derived 'days' variable added to SPSS for all countries)**

Q1310. After you were advised you needed surgery, how long did you have to wait for the non-emergency or elective surgery?

PHONE ONLY: (INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

PHONE ONLY: (PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: *Note: If you had more than one elective surgery in the past two years, please think about your most recent surgery. If you are still waiting, please indicate how long you have waited so far.*

- 1 Less than one week
- 2 One week to less than one month
- 3 One month to less than two months
- 4 Two months to less than one year
- 5 One year or more
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to set up non-emergency/elective surgery
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: HAD TO WAIT LESS THAN 1 WEEK FOR SURGERY (Q1310=1)**

Q1311. How many days did you have to wait for the non-emergency or elective surgery?

PHONE ONLY: (INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

WEB ONLY: *Note: If you had more than one elective surgery in the past two years, please think about your most recent surgery. If you are still waiting, please indicate how long you have waited so far.*

WEB ONLY: *Note: Please provide your best estimate.*

1 Days \_\_ [RANGE 0-6]

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: HAD TO WAIT ONE WEEK TO LESS THAN TWO MONTHS FOR SURGERY (Q1310=2,3)**

**PN: IF Q1310=2. RANGE SHOULD BE [1-4]; IF Q1310=3. RANGE SHOULD BE [4-10]**

Q1312. How many weeks did you have to wait for the non-emergency or elective surgery?

PHONE ONLY: (INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

WEB ONLY: *Note: If you had more than one elective surgery in the past two years, please think about your most recent surgery. If you are still waiting, please indicate how long you have waited so far.*

WEB ONLY: *Note: Please provide your best estimate.*

1 Weeks \_\_ [RANGE 1-10]

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



(IHP 2020 New)

**BASE: HAD TO WAIT 2 MONTHS TO LESS THAN ONE YEAR FOR SURGERY (Q1310=4)**

Q1313. How many months did you have to wait for the non-emergency or elective surgery?

PHONE ONLY: (INTERVIEWER: If had more than one surgery in past two years, ask about most recent surgery.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (PROBE: IF STILL WAITING FOR SURGERY, PROBE: How long have you been waiting so far?)

WEB ONLY: *Note: If you had more than one elective surgery in the past two years, please think about your most recent surgery. If you are still waiting, please indicate how long you have waited so far.*

WEB ONLY: *Note: Please provide your best estimate.*

- 1 Months \_\_ [RANGE 2-12]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1320, IHP 2013 Q1320 modified question text; EHIS HC1)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1320. During the past 2 years, have you been in the hospital as an inpatient, that is overnight or longer?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 EHIS Introduction Modified – Changed base so not shown to all / moved placement to after Q1320)

**[SHOW TO THOSE WHO HAVE BEEN IN HOSPITAL INPATIENT IN PAST 2 YEARS (Q1320=1)]**

The next set of questions are about time spent in a hospital. Visits to emergency departments and emergency rooms should not be included.

(IHP 2016 Q1322)

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1322. Thinking about the last time you were in the hospital, were you involved as much as you wanted in decisions about your care and treatment?

PHONE ONLY: (INTERVIEWER, IF YES: "Would you say "yes, definitely" or "yes, to some extent?"")

- 1 Yes, definitely
- 2 Yes, to some extent
- 3 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1323 Modified – Added interviewer/web note, NEW, HCAHPS Q5)

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1323. During this hospital stay, how often did (PHONE ONLY: "**doctors**"; WEB ONLY: "doctors") treat you with courtesy and respect?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Never
- 2 Sometimes
- 3 Usually
- 4 Always
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1324 Modified – added interviewer/web note, NEW, HCAHPS Q1)*

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1324. During this hospital stay, how often did (PHONE ONLY: “**nurses**”; WEB ONLY: “nurses”) treat you with courtesy and respect?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Never
- 2 Sometimes
- 3 Usually
- 4 Always
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1340 Modified – Question wording updated / interviewer/web note added, IHP 2013 Q1340, IHP 2016 revised)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1325. During this hospital stay, did you get information in writing about what symptoms or health problems to watch out for after you left the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1330 Modified – Question wording updated / interviewer and web note added, IHP 2013 Q1330)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1330. Before you left the hospital, did someone review with you all your prescribed medications, including those you were taking before your hospital stay?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I was not prescribed any medications and was not taking any medications before the hospital stay
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1335 Modified – interviewer and web note added, IHP 2013 Q1335)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1335. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable – did not need follow up care
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**PN: HOLD FOR FRA2**

*(IHP 2016 Q1345 Modified – interviewer and web note added, IHP 2013 Q1345)*

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE  
(Q1320=1 AND Q1135=1,2)**

Q1345. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.*

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## EMERGENCY DEPARTMENT USE

*(IHP 2016 Q1350 – UK question wording updated to “A and E”, IHP 2013 Q1350)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1350. [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “How many times have you used a hospital emergency department for your own medical care in the past 2 years?” IF UK (Q600=10), DISPLAY: “How many times have you used a hospital A and E Department for your own medical care in the past 2 years?”; IF SWE, US (Q600=8,11), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

\_\_\_\_\_ [RANGE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than once but don’t know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1360 Modified – UK question wording updated to «A and E», IHP 2013 Q1360)*

**BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)**

Q1360. The last time you went to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

1 Yes

2 No

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1361 Modified – UK Question wording updated to «A and E», IHP 2013 Q1355)*

**BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)**

Q1361. [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “The last time you went to the hospital emergency department, how long did you wait before being treated?”

IF UK (Q600=10), DISPLAY: “The last time you went to the hospital A and E Department, how long did you wait before being treated?”

IF SWE, US (Q600=8,11), DISPLAY: “The last time you went to the hospital emergency room, how long did you wait before being treated?”]

PHONE ONLY: (INTERVIEWER: DO NOT READ LIST)

PHONE ONLY: (INTERVIEWER: PROBE FOR BEST ESTIMATE IF UNSURE.)

WEB ONLY: *Note: Please provide your best estimate.*

- 01 Less than 30 minutes
- 02 30 minutes to less than 1 hour
- 03 1 to less than 2 hours
- 04 2 to less than 3 hours
- 05 3 to less than 4 hours
- 06 4 to less than 5 hours
- 07 5 to less than 8 hours
- 08 8 hours or more
- 09 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never treated/Left without being treated
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1400: HEALTH CARE COVERAGE**

PHONE ONLY: Now I'd like to ask you about health care coverage.

WEB ONLY: The next few questions are about health care coverage.

*(IHP 2016 Q1405 Modified – France removed from base, IHP 2013 Q1405)*

**BASE: AUSTRALIA, CANADA, NEW ZEALAND (Q600=1, 2, 6 AND Q99=1)**

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q1405a. Currently, are you covered by complementary health insurance, which reimburses care in addition to Social Security?

- 1 Yes, you benefit from the complementary health solidarity, formerly called CMU or ACS.
- 2 Yes, you benefit from private health insurance, more often called mutual insurance
- 3 No, you are not covered by complementary health insurance.
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1406 Modified – Addition of Q1405=1 to base)*

**BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1 AND Q1405=1)**

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

- 1 Yes, I had to pay and/or use private health cover
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



*(IHP 2016 Q1407 Heavily Modified – Base updated [addition of Q1405a=2] / Question text and answer options heavily modified)*

**BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1405a=2 AND Q99=1)**

Q1407. How did you get this complementary health / mutual benefit?

PHONE ONLY: (INTERVIEWER: READ LIST.)

- 1 I am covered by a complementary company health insurance
- 2 I am covered by complementary health insurance for civil servants
- 3 I am covered by supplementary individual health
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1415, IHP 2013 Q1415 Modified – response option 1 updated)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q1415. What kind of health insurance do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

PHONE ONLY: (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1420, IHP 2013 Q1420 Modified - interviewer note updated)*

**BASE: NORWAY OR UNITED KINGDOM (Q600=7, 10 AND Q99=1)**

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1425, IHP 2013 Q1425 Modified – changes made to translation 12.22.15)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1427, IHP 2013 Q1427 Modified - question text and amount)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1430, IHP 2013 Q1430)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q1430. What type of personal health insurance (compulsory basic insurance) do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

- 1 General health insurance with deductible
- 2 Bonus insurance
- 3 HMO insurance
- 4 Family GP model
- 5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 NEW)*

**BASE: SWITZERLAND ONLY 65 OR OLDER (Q99=1 AND Q600=9 AND Q710a=65-108)**

QSWI6. Apart from your AHV pension: do you also receive supplementary benefits?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1440 Modified – Question text updated to reflect HIIA survey)*

**BASE: UNITED STATES (Q600=11)**

Q1440. Do you currently have health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New [HIIA Survey])

**(BASE: UNITED STATES (Q600=11 AND Q1440=1))**

Q1445. How do you obtain your (PHONE ONLY: “**main**”; WEB ONLY: “**main**”) health insurance?

PHONE ONLY: Is it through your or your spouse’s employer or union, Medicare, Medicaid, or in some other way such as through the marketplace or through coverage you’ve purchased on your own?

PHONE ONLY: (INTERVIEWER NOTE: EMPLOYER INSURANCE COULD BE THROUGH THE RESPONDENT’S CURRENT OR FORMER JOB OR SOMEONE ELSE’S JOB.)

PHONE ONLY: (INTERVIEWER NOTE: SELECT CODE 1 IF RESPONDENT IS COVERED THROUGH MILITARY). SELECT CODE 3 IF THE RESPONDENT IS COVERED THROUGH MEDICAID.

PHONE ONLY: SELECT CODE 4 IF THE RESPONDENT IS COVERED THROUGH THE MARKETPLACE (AFFORDABLE CARE ACT) OR A PRIVATE PLAN BOUGHT DIRECTLY FROM A HEALTH PLAN/INSURANCE COMPANY.)

WEB ONLY: *Note: Health insurance through an employer could be through your current or former job, or someone else’s job. If you have insurance through the military, please select ‘through your or your spouse’s employer or union’.*

- 1 A plan through your or your spouse’s employer or union
- 2 Medicare (PHONE: IF NECESSARY/SHOW IN WEB PROGRAM: (This is the government program that pays health care bills for people over age 65 and for some disabled people.))
- 3 Medicaid
- 4 Some other type of health insurance (e.g., through the marketplace or through coverage you purchased on your own)
- 0 (PHONE: DO NOT READ) I am uninsured
- 8 PHONE ONLY: (DO NOT READ) Don’t know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1450, IHP 2013 Q1450 Modified – base updated)

**BASE: US AND INSURED ((Q600=11 AND (Q1440=1) AND Q99=1))**

Q1450. In the past year, was there ever a time when you did (PHONE ONLY: “**not**”; WEB ONLY: “**not**”) have any health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1455 Modified – no longer asked in Switzerland, IHP 2013 Q1455 Modified – no longer asked in AUS or US)*

**BASE: GER, NETH (Q600=4 OR 5 AND Q99=1)**

Q1455. [IF NETH-(Q600=5), DISPLAY: “In the past 3 years, how many times have you changed health insurance or health plans?” IF GER (Q600=4), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

PHONE ONLY: (INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

WEB ONLY: [“Note: Please include company/employer changing plans.”]

- 1 Not at all
- 2 One time
- 3 2 or more times
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not been insured during past 3 years
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1460, IHP 2013 Q1460 Modified – new interviewer note)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

PHONE ONLY: (INTERVIEWER: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS**

*(IHP 2016 Q1505, IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1505. [IF FR, GER, NETH, NZ, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

**READ TO ALL – This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services (but does not include premiums).**

**ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums”)**

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

WEB ONLY: [*Note: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.*]

PHONE ONLY: (ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”).)

----- (RANGE 0 – 999997)

999998 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure

999999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1510, IHP 2013 Q1510 Modified – question text updated)*

**BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)**

Q1510. If you can't recall exactly how much [IF AUS, CAN, UK (Q600=1, 2, 10), DISPLAY: "of your own money"] have you and your family spent out-of-pocket for medical treatments or services, please provide your best estimate.

This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1420=2,) DO NOT SHOW "but does not include premiums" but show to all others (but does not include premiums).

PHONE ONLY: Was it...?

PHONE ONLY: (INTERVIEWER: READ LIST)

[PN: IF AUS, CAN, US (Q600=1,2,11), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €90
- 07 €90 to less than €450
- 08 €450 to less than €900
- 09 €900 to less than €1,800
- 10 €1,800 or more
- 11 Less than \$150
- 12 \$150 to less than \$750
- 13 \$750 to less than \$1,500
- 14 \$1,500 to less than \$3,000
- 15 \$3,000 or more
- 16 Less than 825kr
- 17 825kr to less than 4,175kr
- 18 4,175kr to less than 8,350kr
- 19 8,350kr to less than 16,700kr
- 20 16,700kr or more
- 21 Less than 650kr
- 22 650kr to less than 3,250kr
- 23 3,250kr to less than 6,500kr
- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 Less than 100CHF
- 27 100CHF to less than 500CHF
- 28 500CHF to less than 1000CHF
- 29 1000CHF to less than 2000CHF

- 30 2000CHF or more
- 31 Less than £70
- 32 £70 to less than £350
- 33 £350 to less than £700
- 34 £700 to less than £1,400
- 35 £1,400 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1516 Modified – Removed interviewer/web note, IHP 2013 Q1516 Modified – added interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: Please show code '3' only for item A3 only]**

Q1516. In the past 12 months, were there times when [INSERT ITEM]?

- 1 Yes
  - 2 No
  - 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Do not have insurance/Have not had insurance for the past 12 months
  - 8 PHONE ONLY: (DO NOT READ) Not sure
  - 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
- A1. you had (PHONE ONLY: “**serious**”; WEB ONLY: “**serious**”) problems paying or were unable to pay your medical bills
- A2. you spent a lot of time on paperwork or disputes related to medical bills
- A3. your insurance [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] denied payment for your medical care or did not pay as much as you expected

*(IHP 2020 New)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

QSWI5. Did you or someone else from the household receive cantonal contributions for premium reductions from health insurance last year?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



## **SECTION 1600: PRESCRIPTION DRUG USE**

*(IHP 2016 Q1605 Modified – Interviewer/web note now read to everyone, IHP 2013 Q1605)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1605. How many (PHONE ONLY: “**different**”; WEB ONLY: “**different**”) prescription medications are you taking on a regular or ongoing basis?

‘Regular or ongoing basis’ does not include prescriptions you may be taking for short term conditions such as allergy, an ear infection, or strep. Please only include medications that you needed a prescription to obtain.

[IF UK (Q600=10): PHONE ONLY: (INTERVIEWER: “Do not count medications that you can buy over the counter; only count medications that you need a prescription to obtain and could not purchase without a prescription.”)]

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

*Note: Please provide your best estimate.”]*

\_\_\_\_\_ [RANGE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one prescription medication but don’t know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1611 Modified – removal of items A2 and A3, IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)*

### **BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)**

Q1611. In the past 12 months, has a doctor, [**ALL COUNTRIES BUT FRANCE Q600=1-2, 4-11: nurse,**] or pharmacist [INSERT ITEM]?

1 Yes

2 No

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. reviewed with you all the medications you take

## **SECTION 1700: MEDICAL ERRORS**

*(IHP 2016 Q1705, IHP 2013 Q1705)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1705. In the past 2 years, have you ever been given the wrong medication or wrong dose by a doctor, nurse, hospital or pharmacist?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1710, IHP 2013 Q1710)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1710. In the past 2 years, was there a time you thought a medical mistake was made in your treatment or care?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.)

WEB ONLY: [*Note: By medical mistake we mean an error made by a doctor, nurse, hospital or health care professional.*]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1715)

**BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=9 AND Q1705=1 OR Q1710=1)**

Q1715. Where did this mistake or medical error occur?

PHONE ONLY: Was it [INSERT] ?

PHONE ONLY: (IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: "think about the most recent")

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [*Note: If you experienced more than one medical error, please think about the most recent time.*]

- 1 At your regular place of care
- 2 In a hospital, emergency department, surgery or with a specialist
- 3 At an ambulatory and stationary care or treatment
- 4 Home care
- 5 Somewhere else
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1716 Modified – removal of Canada from base, IHP 2013 Q1740 Modified – base updated)

**BASE: SWITZERLAND ONLY -GIVEN WRONG MEDICATION/DOSE (Q600=9 AND Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=9 AND Q1710=1)**

Q1716. Did the doctor or health professional involved tell you that a medical error had been made in your treatment?

PHONE ONLY: (IF NECESSARY: IF RESPONDENT HAS EXPERIENCED MORE THAN ONE MEDICAL ERROR, PLEASE SAY: "think about the most recent")

WEB ONLY: [*Note: If you experienced more than one medical error, please think about the most recent time.*]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE**

*(IHP 2016 Q1811 Modified - A4, A2 and A1 reworded / A10 added for Sweden only, IHP 2013 Q1811 Modified – 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]**

Q1811. Have you ever been told by a doctor that you [ITEMS A1 to A7 display "have" ITEM A9 display "had" [INSERT ITEM]]?

PHONE ONLY: (INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

WEB ONLY: [*Note: Include borderline conditions.*]

- 1 Yes, have been told
- 2 No, have not been told
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. arthritis
- A2. asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A3. cancer
- A4. depression, anxiety or other mental health conditions
- A5. diabetes
- A6. heart disease, including heart attack
- A7. hypertension or high blood pressure
- A9. a stroke
- A10. (SWEDEN ONLY Q600=8) Other chronic condition

*(IHP 2016 Q1817 Modified – A4 and A1 from Q1811 reworded, IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1811 A1-A9 =1 FOR ANY AND Q99=1)**

[PN: IF CODE 3 (No longer treating this condition) IS SELECTED AT ANY ITEM, RESPONDENT SHOULD SKIP OUT OF REMAINING ITEMS AND CODE AS 3 (No longer treating this condition)]

Q1817. During the past year, when you received care, has any health care professional you see for your

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1811 ACCORDING TO THE FOLLOWING HIERARCHY:

“diabetes”; if (Q1811A5 =1);

“hypertension or high blood pressure” if (Q1811A7 = 1);

“heart disease” if (Q1811A6=1);

“asthma or chronic lung problems” if (Q1811A2=1);

“depression, anxiety, or another mental health condition” if (Q1811A4=1);

“cancer” if (Q1811A3=1)

“arthritis” if (Q1811A1=1)];

“stroke” if (Q1811A9=1)]...

(INSERT ITEM) ?

1 Yes

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. discussed with you your main goals or priorities in caring for this condition

A2. discussed with you your treatment options, including possible side effects

A4. given you a written plan to help you manage your own care

A5. (SWEDEN ONLY Q600=8) informed you about the next step in your care and treatment

*(IHP 2016 Q1820 Modified – Base updated to include any ‘yes’ at Q1811)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1811 A1-A9 =1 FOR ANY AND Q99=1)**

Q1820. In general, do you feel that you have had as much support from health professionals as you need to help you manage your health problems?

PHONE ONLY: (INTERVIEWER, IF YES: “Would you say “yes, definitely” or “yes, to some extent?”)

1 Yes, definitely

2 Yes, to some extent

3 No

8 PHONE ONLY: (DO NOT READ) Don’t know

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**PN: HOLD FOR POTENTIAL Q1821**

## **SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH**

### **SHOW TO ALL QUALIFIED RESPONDENTS (Q99=1):**

The following questions are about your use of tobacco products, alcohol and other substances. We know this information is personal, but remember that your answers will be kept confidential.

*(IHP 2016 Q1825 Heavily Modified – Question wording and items updated, IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options) [US Behavioral Risk Factor Surveillance System, 2017]*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1850. Do you smoke cigarettes or use any other tobacco product every day, some days, or not at all?

- 1 Every day
- 2 Some days
- 3 Not at all
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New) [US Behavioral Risk Factor Surveillance System modified, 2017]*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1855. Do you use e-cigarettes or other electronic vaping products every day, some days, or not at all?

- 1 Every day
- 2 Some days
- 3 Not at all
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1856A3 Modified – Question wording and code 7 updated)*

### **BASE: SMOKE/USE TOBACCO EVERY DAY OR SOME DAYS (Q1850=1,2 OR Q1855=1,2)**

Q1856. During the past 12 months, did any doctor or other health care professional talk with you about the health risks of smoking and ways to quit?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New) [EHIS]

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1860. During the past 12 months, how often did you have [FOR WOMEN, {(Q600=2,11 AND Q755=2,3,4,5,8,9) OR (Q600=9 AND Q760=2,3,8,9) OR (Q600=1,3,4,5,6,7,8,10 AND Q725=2)}, INSERT ("4 or more"); [FOR MEN, {(Q600=2,11 AND Q755=1) OR (Q600=9 AND Q760=1) (Q600=1,3,4,5,6,7,8,10 AND Q725=1) INSERT ("5 or more")] drinks containing alcohol (PHONE ONLY: "**on one occasion**"; WEB ONLY: "on one occasion")?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: One drink is equivalent to one 12-ounce beer, one 5-ounce glass of wine or one drink with one shot of liquor.)

WEB ONLY: ["*Note: one drink is equivalent to one 12-ounce beer, one 5-ounce glass of wine, or a drink with one shot of liquor.*"]

- 1 Never
- 2 Less than monthly
- 3 Monthly
- 4 Weekly
- 5 Daily or almost daily
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1856A4 Modified – Question wording and code 3 updated)

**BASE: RESPONDENTS WHO HAVE HAD X DRINKS AT LEAST ONCE IN PAST 12 MONTHS (Q1860=2,3,4,5)**

Q1865. During the past 12 months, did any doctor or other health care professional talk with you about your alcohol use?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New) [EHIS, AL3 modified]

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1870. During the past 12 months, have you used marijuana or cannabis?

- 1 Yes, have used
- 2 No, have not used
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New) [EHIS, AL3 modified to replace "illegal" with illicit drugs and added examples of drugs]*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1875. PHONE ONLY: During the past 12 months, have you used any other drugs such as cocaine, amphetamines (AM-FEH-TA-MEANS), heroin or other similar substances?

WEB ONLY: During the past 12 months, have you used any other drugs such as cocaine, amphetamines, heroin or other similar substances?

- 1 Yes, have used
- 2 No, have not used
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: USED MARIJUANA OR ANY OTHER DRUG (Q1870=1 OR Q1875=1)**

Q1880. PHONE ONLY: During the past 12 months, did any doctor or other health care professional talk with you about your use of marijuana, cannabis or any other drugs such as cocaine, amphetamines (AM-FEH-TA-MEANS), heroin or other similar substances?

WEB ONLY: During the past 12 months, did any doctor or other health care professional talk with you about your use of marijuana, cannabis or any other drugs such as cocaine, amphetamines, heroin or other similar substances?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1885. PHONE ONLY: Have you ever taken prescription pain medicine **without a doctor's prescription or differently than how a doctor told you to use it?** [FOR US (Q600=11), INSERT: "Prescription pain medications include: codeine (CO-DEAN), Vicodin (VI-CO-DIN), OxyContin (OXY-CON-TIN), Hydrocodone (HI-DRO-CO-DONE), and Percocet (PER-CO-CET)."; FOR CAN (Q600=2), INSERT: "Prescription pain medications include: Tylenol #3 (acetaminophen with codeine), OxyNEO, MS Contin, and Percocet (PER-CO-CET)."; FOR NET (Q600=4), INSERT: "Prescription pain medications include: codeine, OxyContin, OxyCodin."; FOR FRA (Q600=3), INSERT: "Prescription pain medications include: Tramadol, Ixprim, Oxycodone, Fentanyl, etc."; FOR AUSTRALIA (Q600=1), INSERT: "Prescription pain medications include: Endone, Mersyndol, Panadol Forte, and Diamorphine"; FOR NZ (Q600=6), INSERT: "Prescription pain medications include: Tramadol, Percocet, Meperidine, and Hydromorphone"; FOR UK (Q600=10), INSERT: "Prescription pain medications include: Codeine, Tramadol, Morphine, and Oramorph"; FOR SWITZ (Q600=9), INSERT: "Prescription pain medications include: Co-Dafalgan, Codein, Oxycodon, Tramadol, Fentanyl"; FOR GERMANY (Q600=4), INSERT: "Prescription pain medications include: Andolor, Fentanyl, Pethidin, Piritramid, Tilidin und Tramadol"; FOR NORWAY (Q600=7), INSERT: "Prescription pain medications include: codeine, OxyContin, Tramadol, Oxycodone, or Fentanyl"]

WEB ONLY: Have you ever taken prescription pain medicine without a doctor's prescription or differently than how a doctor told you to use it? [FOR US (Q600=11), INSERT: "Prescription pain medications include: codeine, Vicodin, OxyContin, Hydrocodone, and Percocet."; FOR SWITZ (Q600=9), INSERT: "Prescription pain medications include: Co-Dafalgan, Codein, Oxycodon, Tramadol, Fentanyl"]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: USED ALCOHOL, DRUGS OR SUBSTANCES, OR PRESCRIPTION PAIN MEDICINE**

**(Q1860=2-5 OR Q1870=1 OR Q1875=1 OR Q1885=1)**

[PN: IF R QUALIFIES FOR MULTIPLE INSERTS, SHOW ALL AND INSERT 'or' BETWEEN LAST AND SECOND TO LAST ITEM]

Q1890. During the past 12 months, was there a time when you needed treatment or counseling for [IF Q1860=2-5, INSERT: your alcohol use; IF Q1870=1, INSERT: your use of marijuana; IF Q1875=1, INSERT: your use of any other drugs or other substances; IF Q1885=1, INSERT: your use of prescription medication for nonmedical reasons]?

[PN: IF RESPONDENT SAYS Q1860=2-5 AND Q1870=1 AND Q1875=1 AND Q1885=1, INSERT: your alcohol or drug use]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: NEEDED TREATMENT (Q1890=1)**

Q1895. Were you able to get the treatment or counseling that you needed?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1856 Modified – removal of A3, A4 and A5 / code 07 wording updated / question wording updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE A1-A2]

Q1896. During the past 12 months, did any doctor or other health care professional talk with you about (INSERT ITEM)?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not seen/talked to a doctor or other health care professional in the past 12 months
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. a healthy diet and healthy eating
- A2. exercise or physical activity

*(IHP 2016 Q1857 Modified – Base and question wording updated to reflect changes at Q1896)*

**BASE: ALL SWEDEN RESPONDENTS (Q600=8) ANSWERING YES TO (Q1896 A1=1 'Diet' OR Q1896 A2=1 'Exercise')**

Q1898. Have any of these conversations contributed to you changing your habits regarding

**[DISPLAY PER Q1896A1 OR A2=1---- IF Q1896A1=1, DISPLAY: "diet", IF Q1896A2=1, DISPLAY: "exercise"]?**

**[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1896, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or exercise?"]**

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1900: MENTAL HEALTH**

*(IHP 2020 New)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1910. In the past 12 months, was there ever a time when you wanted to talk to a doctor or other health professional about your mental health?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New) [US Behavioral Risk Factor Surveillance System modified, 2017]*

**BASE: WANTED/NEEDED TO TALK WITH HEALTH PROFESSIONAL ABOUT MENTAL HEALTH (Q1910=1 OR Q1811A4=1)**

Q1915. In the past 12 months, have you received (PHONE ONLY: "any"; WEB ONLY: "any") counseling or treatment for your mental health?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1930. When you received counseling or treatment, did the health professional you talked with treat you with courtesy and respect?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1935. Were you able to get the treatment or counseling that you needed?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1950: SOCIAL SERVICE NEEDS**

*(IHP 2016 Q1866 Modified – A2 Removed; A4 & A5 New; Updated Intro for Web)*

### **BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1951. PHONE ONLY: Now, I'm going to ask you about several factors that can affect a person's health.

WEB ONLY: The next few questions are about several factors that can affect a person's health.

How often in the past 12 months would you say you were worried or stressed about [INSERT]?

PHONE ONLY: Would you say (READ LIST)?

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 7 (PHONE: DO NOT READ) Not applicable
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

### **[RANDOMIZE]**

- A1. having enough food
- A3. having enough money to pay your rent or mortgage
- A4. having a clean and safe place to sleep
- A5. having a stable job or source of income

*(IHP 2020 New)*

### **BASE: HAS REPLACE AND WORRIED ABOUT HAVING ENOUGH FOOD, STABLE HOUSING, STABLE JOB OR INCOME (Q99=1 AND Q1135=1,2 AND [Q1951A1=1,2,3 OR Q1951A3=1,2,3 OR Q1951A4=1,2,3 OR Q1951A5=1,2,3])**

Q1953. Have you ever received information on how to get help with [IF (Q1951A1=1,2,3) DISPLAY: "getting enough food"; IF (Q1951A4=1,2,3) DISPLAY: "finding stable housing"; IF (Q1951A3=1,2,3 OR Q1951A5=1,2,3) DISPLAY: "finding a stable job or income"] from your [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: regular doctor's office; IF AUS, NETH, NZ, NOR (Q600= 1,5,6,7), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery]?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never discussed this with my [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: regular doctor's office; IF AUS, NETH, NZ, NOR (Q600= 1,5,6,7), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **1975: OVERALL SYSTEM VIEWS AND OPINIONS**

PHONE ONLY: READ TO ALL: Now thinking more broadly about health care in [INSERT country].

WEB ONLY: The next questions are more broadly about health care in [INSERT country].

*(IHP 2019 Q1)*

### **BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)**

Q1980. How would you rate the overall performance of the healthcare system in [INSERT COUNTRY]?

PHONE ONLY: Would you say it is... (READ LIST)?

- 1 Very good
- 2 Good
- 3 Acceptable
- 4 Poor
- 5 Very Poor
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q1905 Modified – asked of Australia only)*

### **BASE: AUSTRALIA ONLY (Q99=1 AND Q600=1)**

Q1985. Which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.
- 2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
- 3 Our health care system has so much wrong with it that we need to completely rebuild it.
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **Supplemental COVID-19 Questions**

*(IHP 2020 New)*

**READ TO AUS MAIN, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)))**

PHONE ONLY: The next few questions are about the new coronavirus or COVID-19 (PRONOUNCED: Co-Vid nineteen) pandemic, that is spreading around the world, including [INSERT COUNTRY].

WEB ONLY: The next few questions are about the new coronavirus or COVID-19 pandemic, that is spreading around the world, including [INSERT COUNTRY].

*(IHP 2020 New)*

**BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

COR01. Have you been tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: IF COR01=2,8,9**

COR02. Have you wanted to get tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

COR03. Have you been told by a health care professional that you have or had the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: IF CORO3=1**

CORO4. Have you been able to get the care that you needed to treat your coronavirus symptoms?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**(ASK ITEM A IF CORO4=2,8,9)**

**(ASK ITEM B IF CORO4=2,8,9 AND (Q600=3,5,6,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

[PN: ROTATE A-B]

CORO5. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Why have you not been able to get the care that you need or needed to treat your coronavirus symptoms?)

PHONE ONLY: (SHOW FOR EACH ITEM: Is it because [INSERT ITEM]?)

PHONE ONLY: (SHOW FOR SECOND ITEM ONLY: IF NECESSARY: Is this a reason you have not been able to get the care that you need or needed to treat your coronavirus symptoms?)

WEB ONLY: Have you not been able to get the care that you need or needed to treat your coronavirus symptoms because (INSERT ITEM)?

- 1 Yes
  - 2 No
  - 8 PHONE ONLY: (DO NOT READ) Not sure
  - 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
- a. the care was not available
  - b. you were concerned about the amount you would need to pay out-of-pocket



*(IHP 2020 New)*

**BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

[PN: RANDOMIZE A-D]

[PN: SHOW CODE 3 FOR ITEM B ONLY]

COR06. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Have you experienced any of the following because of the coronavirus pandemic?)

PHONE ONLY: SHOW FOR FIRST ITEM ONLY: Have you (INSERT FIRST ITEM) because of the coronavirus?

PHONE ONLY: SHOW FOR SUBSEQUENT ITEMS: How about (INSERT NEXT ITEM)?

PHONE ONLY: (SHOW FOR SUBSEQUENT ITEMS: IF NECESSARY: Have you experienced this because of the coronavirus?)

WEB ONLY: Have you (INSERT ITEM) because of the coronavirus pandemic?

- 1 Yes
- 2 No
- 3 FOR ITEM B ONLY: (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I don't have/never had any savings
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. been unable to pay for basic necessities like food, heat or rent
- b. used up all or most of your savings
- c. lost a job or source of income
- d. borrowed money or taken out a loan

*(IHP2017, Q1488, revised)*

**BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

COR07. Since the coronavirus outbreak started, have you experienced stress, anxiety or great sadness that you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017)

**BASE: CORO7=1**

COR08. When you felt this way, were you able to get help from a professional when you needed it?

(PHONE ONLY: INTERVIEWER NOTE: IF NO, ASK "Was this because you did not want to see a professional, or you could not get help or could not afford to see a professional, or for some other reason?")

- 1 Yes, I was able to get help from a professional
- 2 No, I did not want to see a professional
- 3 No, I was not able to get help or I could not afford to see a professional
- 4 No, for some other reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))**

[PN: DO NOT ASK ITEM C FOR FRANCE Q600=3]

[PN: RANDOMIZE A-C]

COR09. PHONE ONLY: SHOW FOR FIRST ITEM ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?  
Would you say (READ LIST)?

PHONE ONLY: SHOW FOR 2<sup>nd</sup> AND 3<sup>rd</sup> ITEMS ONLY: How about [INSERT NEXT ITEM]?

PHONE ONLY: SHOW FOR 2<sup>nd</sup> AND 3<sup>rd</sup> ITEMS ONLY: (IF NECESSARY: How good of a job do you think [INSERT BELOW] [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?)

WEB ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?

- 1 Very good
- 2 Good
- 3 Acceptable
- 4 Poor
- 5 Very poor
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. hospitals, doctors, and nurses
- b. [IF Q600=2 INSERT: your Provincial or Territorial leaders; IF Q600=3 INSERT: public powers; IF Q600=5 INSERT: your provincial government leaders and municipalities; IF Q600=6 INSERT: your government leaders; IF Q600=7 INSERT: your regional health authorities or municipalities; IF Q600=10 INSERT: local NHS and council leaders; IF Q600=1,11 INSERT: your state and local government leaders]
- c. [IF Q600=1 INSERT: Prime Minister Scott Morrison; IF Q600=2 INSERT: Prime Minister Justin Trudeau; IF Q600=5 INSERT: Prime Minister Mark Rutte; IF Q600=6 INSERT: Prime Minister Jacinda Ardern; IF Q600=7 INSERT: Prime Minister Erna Solberg; IF Q600=10 INSERT: the UK government; IF Q600=11 INSERT: President Donald Trump; IF Q600=4 INSERT: Prime Minister Angela Merkel"; IF Q600=8 INSERT: the national government]

## **SECTION 2000: DEMOGRAPHICS**

READ ALL: We just have a few final questions

*(IHP 2016 Q2005 Modified – Based updated and added “yourself” to question wording, IHP 2013 Q2005)*

**BASE: ASKED OF CELL PHONE SAMPLE AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, UK, US (Q99=1 AND Q650=2 AND Q600=1-8,10-11)] ASKED OF ALL RESPONDENTS IN SWITZ ((Q99=1 AND Q600=9)) ASKED OF ABS RESPONDENTS US (Q99=1 AND Q600=11 AND ABS SAMPLE [COMPLETING WEB OR CATI])**

Q2005. Including yourself, how many adults, 18 or older, live in your household [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_ (1-5)

6 6 or more adults

98 PHONE ONLY: (DO NOT READ) Don’t Know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)**

Q2006. How many children, under age 18, are living in your household [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_ (0-5)

6 6 or more children

98 PHONE ONLY: (DO NOT READ) Don’t Know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 Q2015, IHP 2014 Q2015)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2020, IHP 2013 Q2020 Modified – response options updated)*

*(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school graduation
- 02 High school graduate or equivalent
- 03 Some community college, technical, trade, or vocational college
- 04 College or university degree, or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2025, IHP 2013 Q2025)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 NCEA Level 1 - Year 11 (formally known as 5th form school certificate)
- 03 NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)
- 04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2030, IHP 2013 Q2030)*

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2035, IHP 2013 Q2035)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2040 Modified – new code 97 for no degree, IHP 2013 Q2040)*

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- 97 Kein Abschluss
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2045, IHP 2013 Q2045)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2050 Modified – Question wording / Modified code 03 / Added code 06, IHP 2013 Q2050)*

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 06 No schooling
- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2055, IHP 2013 Q2055)*

**BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2055. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2059)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q2059. Where were you born?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2060 Modified – updated answer options and added codes 06 and 09, IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read “Grundskola eller motsvarande” or “Compulsory school or equivalent”. Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymnasium mentions were incorporated.)*

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

PHONE ONLY: (INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN “CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE”.)

PHONE ONLY: (INTERVIEWER NOTE: “2 YEAR GYMNASIUM” SHOULD BE INCLUDED IN “CODE 3 - GYMNASIENIVÅ”.)

- 01 Primary and secondary education less than 9 years
- 02 Primary and secondary education 9 (or equivalent)
- 03 Upper secondary education
- 04 Post-secondary education
- 05 Post-secondary education 2 years or more
- 06 Post-graduate education
- 09 No information about level of educational attainment
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2065, IHP 2013 Q2065)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Pre-primary education
- 02 Primary education
- 03 Lower secondary education
- 04 (Upper) secondary education
- 05 Post-secondary non tertiary education
- 06 First stage of tertiary education (not leading directly to an advanced research qualification)
- 07 Second stage of tertiary education (leading to an advanced research qualification)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



*(IHP 2016 Q2070 Modified – pipe amounts for AUS, CAN, UK, US, and NETH, IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)*

*(In IHP 2016 for Netherlands added “(uw brutotoinkomen)” to the translated version per partner feedback)*

*(IHP 2016 – “netto” was removed from the question text per partner feedback in Norway on 4/20/16)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2070. The average household income of families in this country is around **[ENTER AMOUNT FROM PN BELOW]** a [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: “year’ IF SWITZ (Q600=9, DISPLAY: “month (13th month payments and any other income included)”].

PHONE ONLY: INTERVIEWER NOTE: IF ASKED: “I mean, pre-tax income before any other deductions”

By comparison, is your household income:

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB NOTE: “Note: This means, pre-tax income before any other deductions.”

[PN: IF AUS (Q600=1) ENTER “\$90,000”; IF CAN (Q600=2) ENTER “\$70,336”; IF NZ (Q600=6) ENTER “\$66,000”; IF UK (Q600=10) ENTER “£29,400”; IF US (Q600=11) ENTER “\$62,000”; IF GER (Q600=4) ENTER “49,000 Euros”; NETH (Q600=5) ENTER “35,000 Euros”; IF FRANCE (Q600=3), ENTER “36,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “340,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF8500”].

- 1 Much above average
- 2 Somewhat above average
- 3 Average
- 4 Somewhat below average
- 5 Much below average
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2075 Modified – Breaks updated for AUS, CAN, US, NETH, SWISS, IHP 2013 Q2075)*

**BASE: Q2070=1-5)**

Q2075. PHONE ONLY: Now, just stop me when I get to the right category.

Was your household income:

PHONE ONLY: (IF NECESSARY: Your best guess is fine)

WEB NOTE: “Note: Your best guess is fine.”

PHONE ONLY: (READ LIST)

**[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:**

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR  
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR  
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR  
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR  
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR  
IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR  
IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR  
IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR  
IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR  
IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR  
IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR  
IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR  
IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR  
IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR  
IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR  
IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR  
IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR  
IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR  
IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR  
IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR  
IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR  
IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR

IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

01 Less than \$45,000  
02 \$45,000 to less than \$80,000  
03 \$80,000 to less than \$100,000  
04 \$100,000 to less than \$135,000  
05 \$135,000 to less than \$180,000  
06 \$180,000 or more

07 Less than \$30,000  
08 \$30,000 to less than \$60,000  
09 \$60,000 to less than \$90,000  
10 \$90,000 to less than \$125,000  
11 \$125,000 to less than \$150,000  
12 \$150,000 or more

13 Less than \$33,000  
14 \$33,000 to less than \$66,000  
15 \$66,000 to less than \$99,000  
16 \$99,000 to less than \$132,000  
17 \$132,000 or more

18 Less than £14,000  
19 £14,000 to less than £25,000  
20 £25,000 to less than £31,000  
21 £31,000 to less than £42,000  
22 £42,000 to less than £56,000  
23 £56,000 or more

24 Less than \$26,000  
25 \$26,000 to less than \$36,000  
26 \$36,000 to less than \$65,000  
27 \$65,000 to less than \$100,000  
28 \$100,000 or more

29 Less than €23,000  
30 €23,000 to less than €41,000  
31 €41,000 to less than €50,000  
32 €50,000 to less than €68,000  
33 €68,000 to less than €90,000  
34 €90,000 or more

35 Less than €20,000  
36 €20,000 to less than €35,000  
37 €35,000 to less than €40,000  
38 €40,000 to less than €55,000  
39 €55,000 to less than €72,000  
40 €72,000 or more

- 41 Less than €21,000
- 42 €21,000 to less than €37,000
- 43 €37,000 to less than €45,000
- 44 €45,000 to less than €62,000
- 45 €62,000 to less than €82,000
- 46 €82,000 or more
  
- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more
  
- 53 Less than 170,000 SEK
- 54 170,000 SEK to less than 300,000 SEK
- 55 300,000 SEK to less than 370,000 SEK
- 56 370,000 SEK to less than 510,000 SEK
- 57 510,000 SEK to less than 680,000 SEK
- 58 680,000 SEK or more
  
- 59 Less than CHF 4'500
- 60 CHF 4'500 to less than CHF 7'500
- 61 CHF 7'500 to less than CHF 9'500
- 62 CHF 9'500 to less than CHF 13'000
- 63 CHF 13'000 to less than CHF 17'000
- 64 CHF 17'000 or more
  
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2080 Modified – Removed intro sentence and updated answer options; updated text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)*

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)**  
**(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)**

Q2080. Were you born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: "the"] [INSERT COUNTRY FROM Q600] [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: "or somewhere else"] [IF GER (Q600=4) AND Q710<1945, DISPLAY: "or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)"] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: "(This also includes the former DDR.)"]?

- 1 Yes, born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: "the"] [INSERT COUNTRY FROM Q600]
- 2 No, I was born somewhere else
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2084)*

**BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)**

Q2084. At what age did you enter AUSTRALIA?

[RANGE: 00-100]

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2090, IHP 2013 Q2090)*

**BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)**

Q2090. Were your parents born in Canada or somewhere else?

PHONE ONLY: (READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2100, IHP 2013 Q2100)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2100. Were your parents born in Germany or somewhere else?

PHONE ONLY: (INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

1 Yes, both parents were born in Germany

2 No, both parents were born in some other country

3 One parent was born in Germany and the other was born in some other country

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2105 Modified – question wording updated, IHP 2013 Q2105)*

**BASE: FRANCE (Q600=3 AND Q99=1)**

Q2105. Were your parents born in France?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Yes, both parents were born in France

2 No, both parents were born in some other country

3 One parent was born in France and the other was born in some other country

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2110)

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q2110. To which ethnic group do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2115)

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q2115. Were your parents born in Switzerland or somewhere else?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in the Switzerland
- 2 No, both parents were born in some other country
- 3 One parent was born in the Switzerland and the other was born in some other country
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2120, IHP 2013 Q2120)

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2195)

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2122. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 Q2123, IHP 2013 Q2123)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2123. To which ethnic group or groups do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2124, IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1)**

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?  
(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 Q2125, IHP 2013 Q2125)*

**BASE: UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2125. To which of the following groups do you consider you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2130, IHP 2013 Q2130)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2135 Modified – code 05 updated for web, IHP 2013 Q2135)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2135. Do you consider yourself:

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Some other race or multiple races
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

***Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS***

*(IHP 2016 Q2150, IHP 2013 Q2150)*

**BASE: UK OR NORWAY OR GERMANY (Q600=4, 7, 10 AND Q99=1)**

Q2150. Which of the following describes where you live?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 Q2155, IHP 2013 Q2155)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



(IHP 2016 Q2160, IHP 2013 Q2160)

**BASE: FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 QSWI1a)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) AND SAID YES TO SKIPPING CARE BECAUSE OF COST (Q1120 A1=1)**

QSWI1a. Earlier you said that you had a medical problem during the last 12 months but did not visit a doctor because of the cost.

Has this medical problem become worse, stayed the same, or has it gotten better?

PHONE ONLY: (IF NECESSARY: IF RESPONDENT HAS NOT GONE TO THE DOCTOR MORE THAN ONCE, PLEASE SAY: "think about the most recent medical problem you did not seek treatment for")

WEB ONLY: ["Note: If you experienced more than one medical problem that you did not seek treatment for, please think about most recent time."]

- 1 Become worse
- 2 Stayed the same
- 3 Gotten better
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 QSWI1b)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) and medical problem has gotten worse or stayed the same or gotten better (QSW1a=1,2,3)**

QSWI1b. You said that this problem [IF QSWI1a=1 INSERT: "got worse"; IF QSWI1a=2 INSERT: "stayed the same"; IF QSWI1a=3 INSERT "got better"], did you or are you planning to see a doctor about this problem?

PHONE ONLY: (INTERVIEWER NOTE: If no, ask whether respondent plans to see doctor or not.)

- 1 Yes, I have seen a doctor about this problem (and may see the doctor again in the future)
- 2 Yes, I plan to see a doctor about this problem in the future
- 3 No, I have not seen a doctor and do not have any plans to see a doctor
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I still cannot afford to see the doctor about this problem
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2016 LL1, IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=9)**

**P.N - USE “mobile” if NZ,UK,AUS (Q600=1,6,10); USE “cell” for all others (Q600=2-5,7-9,11)**

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes (SHOW IF PHONE: ,respondent or someone in household has (cell/mobile) phone)
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 C3)*

**BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-8,10-11) OR SWITZERLAND AND HAS A CELLPHONE (Q600=9 AND QLL1=1)**

(PN - Allow for ZERO)

C3. How many different cell phone numbers do you personally answer calls on?

\_\_\_\_\_ (ENTER # CELL PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

*(IHP 2016 CP1, IHP 2013 CP1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600 =1-8,10-11) OR SWITZERLAND ASK ALL (Q600 =9)**

**P.N - USE “mobile” if NZ,UK,AUS (Q600=1,6,10); USE “cell” for all others (Q600=2-5,7-9,11)**

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes (SHOW IF PHONE: , has a home telephone)
- 2 No (SHOW IF PHONE: , no home telephone)
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 C3a)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-8,10-11 AND (Q650=1 OR C1=1))**

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

\_\_\_\_\_ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2016 C3b)

**BASE: SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=9 AND Q650=1 OR C1=1)**

CATI:

- C3b. How many different landline telephone numbers does your household have that I could have reached you on?

(IF NECESSARY: Not extensions, but different telephone numbers, not counting (cell/mobile) phones?)

WEB:

- C3b. How many different landline telephone numbers does your household have that you could be reached on?

*Note: Not extensions, but different telephone numbers, not counting (cell/mobile) phones.*

\_\_\_\_\_ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: US SAMPLE AND CATI (Q99=1 AND Q600=11 AND COMPLETING VIA CATI [EITHER OUTBOUND OR INBOUND])**

- C4. Do you or any member of your household have access to the internet at home? This could be internet access by paying a cell phone company or an internet service provider.

1 Yes

2 No

8 PHONE ONLY: (DO NOT READ) Don't know

9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-Z1, IHP 2013 D-Z1)

**BASE: ALL QUALIFIED RESPONDENTS -UNITED STATES ONLY (Q99=1 AND Q600 = 11)**

D-Z1. What is your zip code/postal code?

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)**

1 Yes (CONTINUE)

2 No (RE-ASK D-Z1)

(IHP 2016 D-Z4, IHP 2013 D-Z4)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 9)**

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

9999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z4)

***QD-ZSW – DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE***

(IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)**

D-ZSWU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 Predominantly an urban region
- 2 Both urban and rural (intermediate)
- 3 Predominantly a rural region
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-ZF, IHP 2013 D-ZF)

**BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)

**D-ZFA –TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 – REMOVED ON 03/03/16**

*(IHP 2016 D-ZFR)*

**BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=3 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]**

D-ZFR. Which region do you live in?

PHONE ONLY: (INTERVIEWER READ LIST)

- 1 Alsace, Champagne-Ardenne, Lorraine
- 2 Aquitaine Limousin Poitou-Charentes
- 3 Auvergne-Rhône-Alpes
- 4 Bourgogne, Franche-Comté
- 5 Bretagne
- 6 Centre, Val de Loire
- 7 Corse
- 8 Île-de-France
- 9 Languedoc-Roussillon, Midi-Pyrénées
- 10 Nord-Pas-de-Calais, Picardie
- 11 Normandie
- 12 Pays de la Loire
- 13 Provence-Alpes, Côte-d'Azur
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 D-Z1a, IHP 2013 D-Z1a)*

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland

- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 QDZ-NETH, IHP 2013 QDZ-NETH)*

**BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=5 and Q650=2)**

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 PHONE ONLY: (DO NOT READ) Other

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: ALL RESPONDENTS – NORWAY ONLY (Q600=7)**

**(P.N - 4 digit postal code)**

QDZ-NORa. What is your postal code?

9999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- |   |     |                  |
|---|-----|------------------|
| 1 | Yes | (CONTINUE)       |
| 2 | No  | (RE-ASK DZ-NORa) |

*(IHP 2016 QDZ-NOR Modified – included Cell respondents and updated regions for 2020 national definitions, IHP 2013 QDZ-NOR)*

**BASE: ALL RESPONDENTS THAT REFUSED POSTAL CODE AT DZ-NORa – NORWAY ONLY (Q600=7 and QDZ-NORa=9999)**

QDZ-NOR. What COUNTY do you live in ?

- 79 Agder (Aust-Agder, Vest-Agder)
- 80 Innlandet (Hedmark, Oppland)
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark (Troms, Finnmark, Svalbard)
- 86 Trøndelag (Sør-Trøndelag, Nord-Trøndelag)
- 87 Vestfold og Telemark (Vestfold, Telemark)
- 88 Vestland (Hordaland, Sogn og Fjordane)
- 89 Viken (Østfold, Akershus, Buskerud)
- 98 PHONE ONLY: (DO NOT READ) Other
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 D-NZ, IHP 2013 D-NZ)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZ. In which region are you living ?

PHONE ONLY: (READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2016 D-NZU, IHP 2013 D-NZU)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank



*(IHP 2016 QDZ-GER, IHP 2013 QDZ-GER Modified – removed code “997 – Other”)*

**BASE:GERMANY ONLY (Q600=4)**

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 990 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

***QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING  
ZIPCODE TO DERIVE THIS***

*(IHP 2020 New)*

**BASE: U.S. ABS RESPONDENTS THAT ARE HISPANIC OR LOW-INCOME (Q600=11 AND Q650=3  
AND bSTRATA3=11-64)**

MONEY. As a thank you for completing the survey, we would like to offer you \$10 in the form of an Amazon gift code or a check in the mail. Which of these would you like to receive?

- 1 I want to receive a \$10 Amazon gift code
- 2 I want to receive a \$10 check
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want to receive \$10;  
WEB BLANK

(IHP 2020 New)

**BASE: U.S. PREPAID CELL OR MONEY=1,2)**

[PN: IF PREPAID CELL OR MONEY=2, SHOW CODES 1-7,9; IF MONEY=1, SHOW CODES 8,9]

MONEY2. (SHOW IF PREPAID CELL: We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?)

(SHOW IF MONEY=2: We just need to confirm your full name and a mailing address where we can send the \$10 check. (PHONE ONLY: "What is your full name and mailing address?"))

(SHOW IF (PREPAID CELL OR MONEY=2) AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Your gift code will be emailed to you. (PHONE ONLY: "What is your email address?"; WEB ONLY: "Please provide your email address in the box below."))

(SHOW IF MONEY=1 AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give email address, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Please be on the lookout for your gift code from [rewards@tremendous.com](mailto:rewards@tremendous.com). The email subject will be 'SSRS sent you \$10'. Once you open the email and click 'View Reward', you'll be able to obtain Amazon gift code.

You should receive the email within the next business day. If you do not receive it, please send an email to [info@internationalhealthstudy.org](mailto:info@internationalhealthstudy.org).)

- 1 [ENTER FIRST NAME] (PHONE ONLY: "- INTERVIEWER: PLEASE VERIFY SPELLING")
- 2 [ENTER LAST NAME]
- 3 STREET ADDRESS
- 4 APT
- 5 [City]
- 6 [State]
- 7 CONFIRM ZIP from above
- 8 Email
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want the \$10 sent to me;  
WEB BLANK

**[GIFT ROCKET INCENTIVE EMAIL TEXT]**

**Email subject:** 'SSRS sent you \$10'

**Email text:**

Thank you for completing the 2020 International Health Care Experiences Study! Here is our promised incentive.

(IHP 2016 Q2165, IHP 2013 Q2165)

**BASE: ALL RESPONDENTS**

Q2165. [IF Q600=1 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Australia, please visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>".]

[IF Q600=2 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Canada, please visit "[www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html](http://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html)".]

[IF Q600=3 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in France, a toll-free number answers your questions about the Coronavirus COVID-19 permanently, 24 hours a day and 7 days a week: 0 800 130 000. Or, please visit "<https://www.gouvernement.fr/info-coronavirus>".]

[IF Q600=5 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the Netherlands, please visit "<https://www.rivm.nl/coronavirus/covid-19>" or "<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19>".]

[IF Q600=6 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in New Zealand, please visit "[covid19.govt.nz](https://covid19.govt.nz)" or "[www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus](http://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus)".]

[IF Q600=7 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Norway, please visit "[www.fhi.no/sv/smittsomme-sykdommer/corona](http://www.fhi.no/sv/smittsomme-sykdommer/corona)" or "[www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-coronavirus-2019-ncov](http://www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-coronavirus-2019-ncov)".]

[IF Q600=10 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the UK, please visit "[www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)".]

[IF Q600=11 AND Q600a=3 SHOW (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

[IF Q600=11 AND Q600a=1 SHOW For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

IF RESPONDENT IS IN WALES, SCOTLAND, OR NORTHERN IRELAND, PROVIDE:

- Wales: [gov.wales/coronavirus](http://gov.wales/coronavirus)
- Scotland: [www.gov.scot/coronavirus-covid-19/](http://www.gov.scot/coronavirus-covid-19/)

- Northern Ireland: [www.nidirect.gov.uk/](http://www.nidirect.gov.uk/) ]

PHONE ONLY: Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.

WEB ONLY: Those are all the questions we have. We greatly appreciate your participation in this study. Thank you and have a nice day.

*(IHP 2020 New)*

**BASE: SWEDEN ONLY (Q600=8)**

QSWE1. In the past three months, have you considered yourself in need of medical care but still refrained from seeking care?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: SWEDEN ONLY AND REFRAINED FROM SEEKING CARE IN PAST 3 MONTHS (Q600=8 AND QSWE1=1)**

QSWE2. What was the reason (s) why you did not seek medical attention? Several options can be specified.

- 1 Economic reasons
- 2 Did not know how to seek help
- 3 Distance to health care is too far
- 4 Another reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 New)*

**BASE: SWEDEN ONLY (Q600=8)**

QSWE3. In the past three months, have you refrained from buying medicines for which you have been prescribed?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: SWEDEN ONLY AND REFRAINED FROM BUYING MEDICINES PRESCRIBED (Q600=8 AND QSW3=1)**

QSW4. What was the reason (s) why you did not buy medicine? Several options can be specified.

(WEB NOTE: Think of medicine for which you have been prescribed)

- 1 Economic reasons
- 2 Distance to the pharmacy is too far
- 3 Another reason
- 4 Economic reasons AND Distance to the pharmacy is too far
- 5 Economic reasons AND Another reason
- 6 Distance to the pharmacy is too far AND Another reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

**BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)**

Earlier you were asked about if you did forgo a medical treatment or a visit to a doctor because of the cost and you said no.

(IHP 2020 New)

**BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI3=1)**

QSWI4. Have you not gone to a doctor or have you decided to give up treatment for the following reasons? Please answer yes or no to any reason. You gave up because...

- 01 Yes
  - 02 No
  - 98 PHONE ONLY: (DO NOT READ) Not sure
  - 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
- 
- a. ...you wanted to wait and see if the medical problem would go away on its own
  - b. ...you did not want to cause more health care costs to the general public
  - c. ...you were afraid of what the doctor might tell you
  - d. ...you have a lack of trust in doctors, hospitals, examination or treatment in general
  - e. ...you do not know a good doctor
  - f. ...you have difficulties communicating in a national language
  - g. ...you did not get an appointment
  - h. ...you did not have time for professional reasons
  - i. ...you did not have time because of caring for children or other persons
  - j. ...you could not travel
  - k. ...you did not need medical treatment

*(IHP 2020 New)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

We are almost at the end of the questionnaire. The last questions are about health and consumer issues.

*(IHP 2020 New)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

QSWI7. Have you heard of (INSERT ITEM)?

- 1 Yes, have heard of
- 2 No, have not heard of
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. Salmonella in food
- A2. Genetically modified food
- A3. Antibiotic resistances
- A4. Residues of plant protectants in foods
- A5. Aluminum in food packages or containers
- A6. Microplastics in food
- A7. Glyphosate in food (PHONE ONLY: INTERVIEWER NOTE: Glyphosate is a weed killer; WEB ONLY: Glyphosate is a weed killer)
- A8. Mold poisons in food
- A9. Campylobacter in food (PHONE ONLY: INTERVIEWER NOTE: Campylobacter are bacteria that cause infectious diarrhea; WEB ONLY: Campylobacter are bacteria that cause infectious diarrhea.)
- A10. Genome Editing (PHONE ONLY: INTERVIEWER NOTE: Genome editing are molecular biology techniques for the targeted alteration of DNA; WEB ONLY: Genome editing are molecular biology techniques for the targeted alteration of DNA.)

(IHP 2020 New)

**BASE: SWITZERLAND ONLY AND HAVE HEARD OF ITEM BEFORE (Q99=1 AND Q600=9 AND QSWI7=1)**

PN: ASK IMMEDIATELY AFTER EACH ITEM IN QSWI7 FOR EVERY ITEM RESPONDENT SAID YES

QSWI8. To what extent are you worried about (INSERT ITEM)?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Very worried
- 2 Rather worried
- 3 Rather little worried
- 4 Not worried
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. Salmonella in food
- A2. Genetically modified food
- A3. Antibiotic resistances
- A4. Residues of plant protectants in foods
- A5. Aluminum in food packages or containers
- A6. Microplastics in food
- A7. Glyphosate in food (PHONE ONLY: INTERVIEWER NOTE: Glyphosate is a weed killer; WEB ONLY: Glyphosate is a weed killer)
- A8. Mold poisons in food
- A9. Campylobacter in food (PHONE ONLY: INTERVIEWER NOTE: Campylobacter are bacteria that cause infectious diarrhea; WEB ONLY: Campylobacter are bacteria that cause infectious diarrhea.)
- A10. Genome Editing (PHONE ONLY: INTERVIEWER NOTE: Genome editing are molecular biology techniques for the targeted alteration of DNA; WEB ONLY: Genome editing are molecular biology techniques for the targeted alteration of DNA.)