

**2021 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
PRE-TEST VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: SAMPLE PRELOADS
SECTION 700: INTRODUCTION AND SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER
SECTION 1000: COORDINATION OF CARE
SECTION 1020: EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE
SECTION 1400: GETTING CARE ASSISTANCE AT HOME
SECTION 1415: CHRONIC ILLNESS CARE
SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH
SECTION 1450: MATERIAL HARDSHIP
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1600: OUT OF POCKET COSTS
SECTION 2000: DEMOGRAPHICS

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

WEB VS. PHONE

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- In the WEB program, respondents should be able to “skip” any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE

- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

PN – PLEASE CALCULATE THE RESPONDENT’S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]

(IHP 2017 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

(IHP 2017 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION

(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2017 Q600b, IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2017 Q601, IHP 2014 Q601)

BASE: AUSTRALIA (Q600=1)

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

(IHP 2017 Q602)

BASE: AUSTRALIA (Q600=1)

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2017 Q603)

BASE: AUSTRALIA (Q600=1)

Q603. AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample

(IHP 2020 Q603)

BASE: UK (Q600=10)

Q604. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

(IHP 2017 Q615, IHP 2014 Q615 – remove Sweden)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 4,7,9)

FOR NORWAY, GERMANY SHOULD BE BASED OFF Q2200

Q615. COMMUNITY TYPE

**[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland.
Code as 'Missing' if other country.]**

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2017 Q615a)

BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK ONLY (Q600= 1,3,4,5,6,10)

Q615a. URBAN/RURAL

[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK - Code as 'Missing' if other country]

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries

(IHP 2017, IHP 2016 Q617 modified codes)

BASE: ALL RESPONDENTS -SWEDEN ONLY (Q600=8)

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden. Code as 'Missing' if other country.]

- 01 Large cities and municipalities near large cities
- 02 Medium-sized towns and municipalities near medium-sized towns
- 03 Smaller towns/urban areas and rural municipalities
- 97 Not Available for This Country/These Countries

(IHP 2017 Q620, IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. Code as '97' if sample info is unavailable for Canada. Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2017 Q625, IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q625. AREA TYPE

[P.N. Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) - METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

(IHP 2017 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2014 Q630 – France region codes modified, Switzerland added back IHP 2017)

BASE: ALL COUNTRIES

Q630. REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-89 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N. - Please note that data for Switzerland IS included in IHP 2021 for this question]

[P.N. - Code as '997' if data/sample info is unavailable per country]

- 1 NSW**
- 2 VIC**
- 3 QLD**
- 4 WA**
- 5 SA**
- 6 TS**
- 7 ACT**
- 8 NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland

- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark

86 Trøndelag
87 Vestfold og Telemark
88 Vestland
89 Viken
98 Drenthe
99 Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
110 Grand Est
111 Nouvelle Aquitaine
112 Auvergne-Rhône-Alpes
113 Bourgogne, Franche-Comté
114 Bretagne
115 Centre-Val de Loire
116 Corse
117 Île-de-France
118 Occitanie
119 Hauts-de France
120 Normandie
121 Pays de la Loire
122 Provence-Alpes, Côte-d'Azur
132 ZH Zürich
133 BE Bern
134 LU Luzern
135 UR Uri
136 SZ Schwyz
137 OW Obwalden
138 NW Nidwalden
139 GL Glarus
140 ZG Zug
141 FR Fribourg
142 SO Solothurn
143 BS Basel-Stadt
144 BL Basel-Landschaft
145 SH Schaffhausen
146 AR Appenzell Ausserrhoden
147 AI Appenzell Innerrhoden
148 SG St. Gallen
149 GR Graubünden
150 AG Aargau
151 TG Thurgau

152 TI Ticino
 153 VD Vaud
 154 VS Valais
 155 NE Neuchatel
 156 GE Geneva
 157 JU Jura

997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2017, IHP 2014)

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone. if Landline and postal code 'QD-ZF' was refused use sample info)

<u>1. IDF</u>
<u>2. Bassin Parisien OUEST</u>
<u>3. Bassin Parisien EST</u>
<u>4. Nord</u>
<u>5. Ouest</u>
<u>6. Est</u>
<u>7. Sud Ouest</u>
<u>8. Sud Est</u>
<u>9. Méditerranée</u>

(IHP 2017 Q635, IHP 2014 Q635)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. -Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]

01 Alabama
 02 Alaska
 03 Arizona
 04 Arkansas
 05 California
 06 Colorado
 07 Connecticut
 08 Delaware
 09 District of Columbia
 10 Florida
 11 Georgia
 12 Hawaii
 13 Idaho
 14 Illinois
 15 Indiana
 16 Iowa
 17 Kansas
 18 Kentucky
 19 Louisiana

- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2017 Q640A, IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640a. CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

(IHP 2017 Q640, IHP 2014 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2020]

[P.N. Code as '7' if sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2017 Q645, IHP 2014 Q645)

BASE: ALL RESPONDENTS - UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK. Code as 'Missing' if other country.]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2017 Q650 Modified - added ABS, IHP 2014 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS

(IHP 2017 Q650a)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650a. PRELOAD NUMBER OF CELL PHONE NUMBERS

(shows number of cell phone numbers at which a given individual could have been reached)

(IHP 2017 Q650b)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650b. PRELOAD NUMBER OF LANDLINE PHONE NUMBERS

(shows number of landline phone numbers at which a given individual could have been reached)

(IHP 2017 Q655, IHP 2014 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file - PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|_|_|_|_|_|_|_|

(IHP 2017 Q660, IHP 2014 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(IHP 2017 Q661)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2017 Q662)

BASE: ALL RESPONDENTS FROM NEW ZEALAND (Q600=6)

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 97 Not available for this country/these countries

(IHP 2017 Q663 Modified – updated Norwegian regions for 2020 definitions)

BASE: ALL QUALIFIED - NORWAY ONLY (Q600=7)

Q663. County from sample file - PRELOAD

- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 97 Not available for this country/these countries

(IHP 2017 Q665, IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2017 Q666, IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|

(IHP 2017 Q667, IHP 2016 Q667)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|_|_|

999 Age missing in sample

(IHP 2017 Q668)

BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 97 Not available for this country/these countries

(IHP 2017 Q669)

BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)

Q669. NETHERLANDS PROVINCE – PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 97 Not available for this country/these countries

(IHP 2017 Q670)

BASE: ALL QUALIFIED - UK ONLY (Q600=10)

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 97 Not available for this country/these countries

(IHP 2020 Prefer_Lang2)

BASE: CANADA (Q600=2)

Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN BELOW NOTE ON SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS. NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10-11)
INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF US (Q600=11) AND PRESCREENED OMNI OR PREPAID CELL): If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2017 HH1, IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND AND NON-NORWAY LANDLINE SAMPLE (Q650=1 AND Q600=1-6,8,10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)

96 None

THANK AND TERM (TQHH1)

6 6 or more adults age 18 or older

98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQHH1)

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B1

(IHP 2017 A1 Modified – Removed US from base, IHP 2014 A1 – updated base modified age from 54 to 64)

BASE : ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10)

A1. And is this adult between 18 and 64 years old or over 64 years old?

1 18-64 years old

THANK AND TERM (TQA1)

2 Over 64

ASK A2

8 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQA1)

9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND
TERM (RQA1)

(IHP 2021 New)

BASE : ALL US LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=11)

A1US. And is this adult between 18 and 59 years old or over 59 years old?

- | | | |
|---|--|--------------------------|
| 1 | 18-59 years old | THANK AND TERM (TQA1) |
| 2 | Over 59 | ASK A2 |
| 8 | PHONE ONLY: (DO NOT READ) Not sure | THANK AND TERM (TQA1) |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQA1) |

(IHP 2017 A2 Modified – removed US from base, IHP 2014 A1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD
AS QA2 65+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQA2) |

(IHP 2021 New)

BASE: ALL US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 60+ (A1US=2 AND Q600=11)

A2US. May I please speak with the adult age 60 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 60+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|---|--|---|
| 1 | Qualified adult 60+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 60+ is not available at this time | SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND) |

- 7 PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview
THANK & TERM. RECORD
AS QA2US 60+Unable
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND
TERM (RQA2)

(IHP 2017 B1 Modified – removed US, IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6.99 AND Q600=1-6.8,10)

B1. And how many of these adults are age 65 or older?

- _____ (1 through #of adults in HH1 **max value set at 5**)
- 6 6 or more adults age 65 or older **(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)**
- 96 None THANK AND TERM (TQB1)
- 98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1)
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3b

(IHP 2021 New)

BASE: ALL US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6.99 AND Q600=11)

B1US. And how many of these adults are age 60 or older?

- _____ (1 through #of adults in HH1 **max value set at 5**)
- 6 6 or more adults age 60 or older **(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)**
- 96 None THANK AND TERM (TQB1US)
- 98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1US)
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3bUS

(IHP 2017 B2 Modified – US removed from base, IHP 2014 B2 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6.8,10)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- 1 Qualified adult 65+ is on the phone GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3
- 2 Qualified adult 65+ is available (not on phone and brought to phone)
ASK FOR, GO TO SC4
- 3 Qualified adult 65+ is not available at this time SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND)
- 7 PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD
AS QB2 65+Unable

9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

THANK AND
TERM (RQB2)

(IHP 2021 New)

BASE: ALL US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 60+ (B1US=1 AND Q600=11)

B2US. May I please speak with the person living in this household who is age 60 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 60+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|---|---|--|
| 1 | Qualified adult 60+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 60+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB2US 60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB2) |

(IHP 2017 B3a Modified – removed US/updated code 3, IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the other adult age 65 or older.)

- | | | |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB3a65+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB3a) |

(IHP 2021 New)

BASE: ALL US LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 60+ (B1US=2 AND Q600=11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

B3aUS May I please speak with the (younger/older) of the two adults age 60 or older?

(INTERVIEWER NOTE: If adult age 60 or older asked for is not at home or not available, interviewer can continue with the other adult age 60 or older.)

- | | | |
|---|---|----------------------|
| 1 | Qualified adult 60+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 60+ is not available at this time | SCHEDULE CB |
| | (PN PLEASE SET UP AS A SUSPEND) | |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB3aUS 60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB3a) |

(IHP 2017 B3b Modified – removed US, IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with another adult age 65 or older who is at home.)

(INTERVIEWER NOTE – If an adult age 65 or older is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- | | | |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | (PN PLEASE SET UP AS A SUSPEND) | |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD |
| | | AS QB3b65+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB3b) |

(IHP 2021 New)

BASE: ALL US LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 60+ (B1US=3-6,99 AND Q600=11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

B3bUS. May I please speak with the person living in this household who is age 60 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 60 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 60 or older asked for is not at home or not available, interviewer can continue with another adult age 60 or older who is at home.)

(INTERVIEWER NOTE – If adult age 60 or older is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- | | | |
|---|---|--|
| 1 | Qualified adult 60+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 60+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM RECORD |
| | | AS QB3b60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB3b) |

(IHP 2017 B4)

BASE: ALL NORWAY (Q600=7)

B4. Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- | | | |
|---|---|--|
| 1 | Qualified adult 65+ is on the phone | GO TO SC4 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB465+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND |
| | | TERM (RQB4) |

(IHP 2017 SC4 Modified – updated timing and most countries’ text-inserts and removed Sweden from base, IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

BASE: IF AUS, CAN, FR, GER, NETH, NZ, UK AND 65+ (Q600=1-6, 10 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)) OR US AND 60+ (Q600=11 AND (QA2US=2 OR QB2US=2 OR QB3aUS=2 OR QB3bUS=2)) OR NORWAY AND 65+ (Q600=7 AND Qb4=1.2).

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse nationale de l’assurance maladie and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- | | | | |
|---|--|---|----------------------------------|
| 1 | Agreed to interview | GO TO SC5 IF GDPR COUNTRY; OTHERWISE,
GO TO INTRO3 | |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | | THANK & TERM.
RECORD AS RQSC4 |

(IHP 2017 SC4a, IHP 2014 SC4a)

BASE: IF SWEDEN AND 65+ (Q600=8 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))
SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2017, IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|--|--------------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS
RQSC4a |

(IHP 2020 SC5)

BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q650=1)

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@ssrs.com.

Do you agree to participate in the survey?

- | | | |
|---|--|------------|
| 1 | Agreed to interview | GO TO Q710 |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | |

THANK & TERM.
RECORD AS
RQSC5

INTRO3

(IHP 2017 Modified – updated base and read quality text to all, IHP 2014)

BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-8,10-11 AND Q650=1 AND Q99=1)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care.

Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

(P.N.- INSERT “the” for USA and UK only ‘Q600=10,11’)

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

(IHP 2017 CP-1, IHP 2014 CP-1 – modified age from 54 to 64, modified to include “And so that I can ask you the right questions”, modified to exclude Norway)

BASE: ALL NON-SWITZERLAND AND NON-NORWAY AND NON-US CELL SAMPLE (Q650=2 AND Q600=1-6,8,10)

CP-1. And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?

- | | | |
|---|---|---|
| 1 | Younger than age 65 | THANK & TERM. RECORD AS TCP-1 |
| 2 | Age 65 or older | GO TO CP-2 |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS
QCP1_65+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS RCP-
1 |

(New IHP 2021)

BASE: ALL US CELL SAMPLE (Q650=2 AND Q600=11)

CP-1US. And so that I can ask you the right questions, could you please tell me your age?

- | | | |
|---|---|---|
| 1 | Younger than age 60 | THANK & TERM. RECORD AS TCP-1US |
| 2 | Age 60 or older | GO TO CP-2 |
| 7 | (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS
QCP1US_60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS RCP-
1US |

(IHP 2017 CP_2 Modified – Updated base for US respondents to be based on separate CP-1US question, IHP 2014 CP_2 – modified, removed note about incentives, base modified to ask of all Norway cell sample)

BASE: NON-SWITZERLAND CELL SAMPLE AND 65+ (((CP-1=2 OR CP-1US=2) AND Q600=1-6,8,10-11) OR (Q600=7 AND Q650=2))

CP-2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|--|--------------------------------------|
| 1 | Not driving | GO TO QCP-3 text and then Q710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS
TQCP-2 |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS
RQCP_2 |

(IHP 2017 CP_3 Modified – text updated to read quality to all and modified for GDPR, IHP 2014)

BASE: IF NON-SWITZERLAND AND CP-2=1 (CP-2=1 AND Q600=1-8,10-11)

CP-3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

READ TO GDPR AND NOT DRIVING (CP-2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@ssrs.com.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP-2=1 AND Q600=1-8,10,11)

- 1 Agreed to interview
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

GO TO Q710
THANK &
TERM.

BASE: ALL SWISS RESPONDENTS (Q600=9)

INTRO_CH

WEB INTRO

International Health Policy Survey 2021

Welcome and thank you for participating in this survey conducted by the Federal Office of Public Health. This survey provides decision makers with a better understanding of the views and experiences healthcare in your country. Your answers are very important to help us better understand how the healthcare system in Switzerland is performing.

This survey should take about 20 minutes of your time. If necessary, you can take a break in the survey and finish it later by clicking on "Finish the survey later". To resume the survey, go to the homepage of the study <https://survey.mis-trend.ch/IHP15> and log in again with your access data. You will also have to reconnect after ten minutes of inactivity.

Thank you for your help in this important survey.

Please click on "Next" to continue.

CATI INTRO

Hello, my name is _____. I am calling on behalf of the Federal Office of Public Health. We are conducting a population survey of the healthcare system. You recently received a letter about this from the Federal Office of Public Health. (We are not selling anything).

May I please speak with [RESPONDENT'S NAME] ? The survey will take about 20 minutes.

- | | | |
|---|---------------------------------|-------------------|
| 1 | (V) Takes part in the interview | GO TO TELNO_INT |
| 2 | (V) Currently not at home | SET UP CALLBACK |
| 3 | (V) No answer | → RECALL |
| 4 | (V) Line busy | → RECALL |
| 5 | (V) Answering machine | → RECALL |
| 6 | (V) Change language | → SELECT LANGUAGE |

German/French/Italian

- | | | |
|----|--|---|
| 7 | (V) Changed/new telephone number | GO TO CHANGE_TELNOa |
| 8 | (V) Call blocking (on all available numbers) | STOP |
| 9 | (V) Refusal to take part | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) All available telephone numbers invalid | → STOP |
| 12 | (V) Home (for the elderly), institution | → STOP |
| 13 | (V) Language problem (does not speak German, French or Italian) | → STOP |
| 17 | (V) Target person aged over 65 fragile, unable to answer | THANK & TERM.
RECORD AS
QSC2a65+Unable |
| 18 | (V) Target person not living (any longer) in the household reached | →
TRACKINGa |

(Thank you very much. All your answers in this survey will be treated confidentially. If you would prefer not to answer any one question, just say "Pass").

INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHOM THE STUDY IS INTENDED FOR:

This survey is being conducted in Switzerland for the Federal Office of Public Health. It is also being conducted in many other countries and is being coordinated internationally by the Commonwealth Fund, a charitable foundation.

INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHY YOU NEED THIS INFORMATION: This survey is being conducted in order to help politicians in Switzerland to understand your experiences with the healthcare system. It is also being conducted in 10 other countries. The survey is absolutely confidential. Your answers are mixed with other people's answers, and nothing in the end result will allow you to be identified.

(IF NECESSARY: This survey takes approximately 20 minutes, depending on your answers)
IF NECESSARY: Your answers are absolutely confidential and are only needed in order to understand how efficiently Switzerland's healthcare system is working compared to that of other countries.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Can you please tell me why [NAME OF RESPONDENT] is not living (any longer) in your household?

- | | | |
|---|--|-----------------|
| 1 | (V) Has left the household (<u>regardless</u> of reason) and is living in another <u>private household in Switzerland</u> | GO TO TRACKINGb |
| 2 | (V) Has left the household (<u>regardless</u> of reason) and is now living in an institution (home for the elderly, hospital, etc.) | STOP |
| 3 | (V) Has left Switzerland | STOP |
| 4 | (V) Target person unknown | STOP |
| 5 | (V) Other situation | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Could you please tell me where [NAME OF RESPONDENT] is living now and give me his/her current telephone number?

- | | | |
|---|---------------------------------------|---------------------|
| 1 | (V) Gives a current telephone number | GO TO CHANGE_TELNOa |
| 2 | (V) No current telephone number given | → STOP |

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9
CHANGE_TELNOa

What telephone number should be changed/re-entered?

- Telno1: 0 __ / -----
- Telno2: 0 __ / -----
- Telno3: 0 __ / -----

→ GO TO INTRO_CH

BASE: INTRO CH=9 AND Q600=9

REF_reason

INTERVIEWER: Note down exact reason for refusal: _____

→ STOP

BASE: INTRO CH=9 AND Q600=9

NUMBEROFPHONES

(shows the number of phone numbers at which a given individual could have been reached at)

BASE: INTRO CH=1 AND Q600=9

TELNO_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry

(IHP 2017 Q710 Modified – updated ranges, IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. First, what year were you born?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1956)

INSERT YEAR OF BIRTH _____ (IF Q600=1-10, RANGE 1913-1956; IF Q600=11, RANGE 1913-1961)

9997 (DO NOT READ) Year of birth is greater than (IF Q600=1-10, SHOW: "1956"; IF Q600=11, SHOW: "1961")

9998 (DO NOT READ) Not sure / Cannot remember year of birth

9999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q730.

PN: PLEASE NOTE THAT IN IHP 2017 ALL LL and CELL RESPONDENTS got terminated if code '9997' was selected at Q710.

(IHP 2017 Q710a, IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

BASE: (NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 9998,9999) OR SWITZERLAND (Q600=9)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. What is your age?

_____ (IF Q600=1-8,10, RECORD NUMBER 65-108; IF Q600=11, RECORD NUMBER 60-108)

996 (DO NOT READ) Over (IF Q600=1-8,10, SHOW: "65"; IF Q600=11, SHOW: "60") but exact age refused

997 (DO NOT READ) Under age (IF Q600=1-8,10, SHOW: "65"; IF Q600=11, SHOW: "60")

THANK AND TERM AS Q710a

999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

THANK AND
TERM AS Q710a

(IHP 2017 Q715 Modified – updated ranges, IHP 2014 Q715 –MODIFIED for 65+)

BASE: NON-SWITZERLAND AND REPORTED AGE/YEAR OF BIRTH ((Q600=1-8,10 AND Q710=1913-1956) OR (Q600=11 AND Q710=1913-1961)) OR ((Q600=1-8,10 AND Q710a=65-108) OR (Q600=11 AND Q710a=60-108)) OR SWITZERLAND (Q600=9)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[IF Q600=1-8,10, RANGE 65-108; IF Q600=11, RANGE 60-108]

- **AGE** = 2021 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)
- OR IF ((Non-Switzerland/US (Q600=1-8, 10) AND Q710a=65-108 AND Q710=9998) OR IF (US (Q600=11) AND Q710a=60-108 AND Q710=9998)) then **AGE**=Q710a
- OR IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2017 Q720 Modified – updated ranges, added code 1 for 60-64 in the US, updated text of code 7 to account for 60+ in the US, IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|--|----------------------------------|
| 1 | 60-64 | (Q710= 1957-1961 OR Q710a=60-64) |
| 2 | 65-69 | (Q710= 1952-1956 OR Q710a=65-69) |
| 3 | 70-74 | (Q710= 1947-1951 OR Q710a=70-74) |
| 4 | 75+ | (Q710= 1913-1946 OR Q710a=75+) |
| 7 | Over 60 in the US / 65 elsewhere but exact age refused | (Q710a=996) |
| 9 | Decline to answer | (Q710=9999 OR Q710a=997,999) |

[PN: IF (Q600=1-10 AND AGE 65 OR OLDER (Q720 =2-7)) OR (Q600=11 AND Q720=1-7)), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2017 Q725 Modified – removed US, CAN, SWITZ from base, IHP 2014 Q725 modified base and added codes 7,9)

BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK
((Q600=1,3,4,5,6,7,8,10) AND 65+ (Q720 = 2-7))

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female
- 7 (DO NOT READ) Something else/Other
- 9 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2017 Q726, IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. (RESPONDENT LANGUAGE)
(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- 1 French
- 2 Italian
- 3 German

(IHP 2017 Q730, IHP 2014 -MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2017 Q740, IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET - BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2017 Q742, IHP 2014 Q742 - modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1.10)

Q742. QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA
(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | VICTORIA | (Q630=2 AND Q730=1) |
| 7 | NON-NSW/VIC | (Q630=3-8 AND Q730=1) |
| 8 | ALL OTHERS | |

(IHP 2017 Q743 Modified – added note to use sample-data if self-report is missing, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q730=1 AND Q600=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for Australia. Code as 'Missing' if other country.]

- P.N. SHOULD USE SAMPLE FIELD, 'bAreaType' TO POPULATE.

- IF bAreaType IS MISSING, USE SELF-REPORTED POSTAL CODE.

- IF SELF-REPORTED POSTAL CODE IS MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2017 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q730=1 AND Q600=2)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for Canada. Code as 'Missing' if other country.]

- | | | |
|---|--|--------------------------------------|
| 1 | Ontario | (Q630=14 AND Q730=1) |
| 2 | Quebec | (Q630=13 AND Q730=1) |
| 3 | Alberta | (Q630=17 AND Q730=1) |
| 4 | All other provinces | (Q630=9-12, 15-16, 18-21 AND Q730=1) |
| 7 | Not Available For This Country/These Countries | |

(IHP 2017 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q730=1 (QUALIFIED), Q99=1 (QUALIFIED)

(IHP 2017 D-Z2, IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A#A -#A#. 'A' BEING A LETTER FROM ALPHABET AND '#' BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

____ PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- | | | |
|----------|------------|----------------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-Z2) |

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A#A -#A#, PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A#A#A#)"

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2017 D-Z2truncated, IHP 2014 D-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2017 D-Z3 Modified – added text for territories, IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=999999 AND 'no sample info') OR (Q650=2 AND D-Z2=999999)]])

(PN – as there is no CELL sample in Canada for IHP 2021 only the first part of this skip applies)

D-Z3. What province or territory is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2017 D-Z3a, IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador

(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' = Nunavut (code 13)

****IF LL (Q650=1) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid)) AND NO SAMPLE INFO (Q750= 7)**

OR

****IF CELL (Q650=2) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=999999 AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2014 QD-ZA)

BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)

D-ZA. What is your postal code?

9999 PHONE ONLY: (V) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1	Yes	(CONTINUE)
2	No	(RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920

Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2017 D-ZAR Modified- updated base to match IHP 2020, IHP 2014 QD-ZAR, base modified to account for Victoria oversample)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =9999 OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

(IHP 2017 QD-UK Modified – moved up to be part of screening, IHP 2014 QD-UK)

BASE: UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q604=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2020)

BASE: CANADA, UNITED STATES (Q600=2, 11)

Q755. What is your gender?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Male (Man)
- 2 Female (Woman)
- 3 TransMale (TransMan)
- 6 TransFemale (TransWoman)
- 4 Gender non-conforming (Non-binary/Genderqueer)
- 5 (DO NOT READ) I identify as a different gender, (please specify: _____)
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020)

BASE: SWITZERLAND ONLY (Q600=9)

Q760. What is your gender?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Male (Man)
- 2 Female (Woman)
- 3 Other, such as: (specify: _____)
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 800: ACCESS TO HEALTHCARE

(IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)

BASE ALL QUALIFIED RESPONDENTS (Q99=1)

Q800. Overall, how satisfied are you with the quality of health care you have received during the past 12 months? Would you say you are ...

(INTERVIEWER: READ LIST)

- 1 Completely satisfied
- 2 Very satisfied
- 3 Somewhat satisfied
- 4 Not at all satisfied

(PHONE ONLY: "OR")

- 5 Have you not received health care in past 12 months
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q810, IHP 2014 Q810 item A4 to be asked to all)

BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)

Q810. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1- A3]

- A1 Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,11,3,7,9), DISPLAY: "fill" IF NZ, UK, GER, NETH, SWE (Q600=6,10,4,5,8), DISPLAY "collect"] a prescription for medicine, or you skipped doses of your medicine because of the cost
- A2 Had a medical problem but did not [IF UK (Q600=10), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visit"] a doctor because of the cost
- A3 Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
- A4 Did not visit a dentist when you needed to because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")

(IHP 2017 Q830 Modified – updated specific country wording to match 2020 and personalized by adding “for you,” IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. How easy or difficult is it for you to get medical care in the evenings, on weekends, or holidays without going to the hospital **[IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “emergency department or to an ambulatory emergency unit such as “Permanence” or “City Notfall?”]**

(INTERVIEWER: READ LIST)

[IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q832 Modified – Added code 08 to match 2020, changed text to reference needing to “see a doctor,” and added note about in person or virtual visit, IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only: Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)*

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q832. Last time you were sick or needed to see a doctor [**DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND ‘Q600=1-2, 5-8,10-11: “or a nurse”**], how quickly could you get an appointment?

This can include an in person appointment or an appointment you had over the telephone or through video.

Please do not include a visit to the hospital [**IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “A and E Department.”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room.”**]. Did you get an appointment...?

(INTERVIEWER: READ LIST)

- 01 On the same day
- 02 The next day
- 03 In 2 to 5 days
- 04 In 6 to 7 days
- 05 In 8 to 14 days
- 06 After more than two weeks
- 07 Or were you never able to get an appointment
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I went to an urgent care facility or clinic
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q835. In the past 12 months, did any appointment you had with a doctor or other healthcare professional get cancelled or postponed because of the coronavirus? Please think about all healthcare-related appointments including regular checkups and routine screening tests.

PHONE ONLY: (IF NECESSARY: Please do not include dentists.)

[WEB ONLY: Note: Please do not include dentists.]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q945. In the past 12 months, did you have any appointments with a doctor or other healthcare professional over the telephone or through video?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q950. Before the coronavirus pandemic, did you ever have an appointment with a doctor or other healthcare professional over the telephone or through video?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER

(IHP 2017 Q905 Modified – updated code verbiage to match 2020, code 6 removed, IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have one regular nurse practitioner or physician assistant””]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant””]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 Yes, I have one **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:** regular doctor; **IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** GP]
- 2 (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one **[IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY:** regular doctor; **IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** GP; **IF US (Q600=11), DISPLAY:** regular doctor, nurse practitioner or physician assistant]
- 3 No
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(DO NOT READ) Yes, I have one regular nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q910, IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)

Q910. Is there one doctor's group, health center, [IF GER, UK (Q600=4, 10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q915 Modified – code 6 removed from Q905 logic, IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- | | | |
|---|------------------------------|------------------------------------|
| 1 | HAS REGULAR DOCTOR/GP/NP, PA | (Q905=1, 2, 4, 5) |
| 2 | HAS REGULAR PLACE | (Q905=3,8,9 AND Q910=1) |
| 3 | NO REGULAR DOC/PLACE | (Q905=3,8,9 AND Q910=2,8,9) |

(IHP 2017 Q935 Modified – added “This could be by phone or text, through email or electronically” to match 2020/updated code 5, added emphasis to “regular place” text for the US/Canada as in other text-inserts, IHP 2016 Q1150, IHP 2014 Q935, modified “call” changed to “contact” and response option 5 updated)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q905=1,2], DISPLAY:** When you contact your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day? This could be by phone or text, through email or electronically.]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

(READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have never tried to contact my regular doctor’s office
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q940 Modified – Asked in Sweden only, items A3 and A4 deleted, and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A4 deleted)

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE
(Q600=8 AND Q915=1, 2 AND Q99=1)**

Q940. [IF (Q905=1,2), DISPLAY: “How often does your regular doctor or medical staff you see”; IF Q915=2 OR Q905=5, DISPLAY: “How often does the medical staff you see at your usual place of care”]...?

(INTERVIEWER: READ LIST)

Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS – A1-A5]

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A5. Involve you as much as you want in decisions about your treatment or care

Q945 & Q950 – MOVED TO DISPLAY AFTER Q835 02/05/21

Q955 & Q960 – DELETED 1/29/21

SECTION 1000: COORDINATION OF CARE

(IHP 2017 Q1000 Modified – added Note about in person and virtual visits, IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000. Not counting any time you may have been hospitalized, how many different doctors have you seen in the past 12 months?

This can include an in person appointment or an appointment you had over the telephone or through video.

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(INTERVIEWER: If asked whether to count their regular doctor/GP or specialists, say yes. If asked whether to count dentists, say no.)

(IF NECESSARY: Do not count any time you may have spent in the ER)

[WEB NOTE: *Please do not count any time you may have spent in the ER.*]

[WEB NOTE: *Please provide your best estimate.*]

[WEB NOTE: *Please include your regular doctor/SP and specialists but do not include dentists.*]

_____ [RANGE 0-65]

- 0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Didn't see a doctor
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one doctor but doesn't know exact number
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1003 Modified – code 5 updated verbiage, IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY:** How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following up to make sure you get recommended care, and making sure other doctors have important information.

INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

[WEB NOTE: *Think about the practice you go to the most, if you have multiple regular doctors or practices.*]

(INTERVIEWER: READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not needed to see any other doctors/health professionals or have not needed any coordination
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1005 Modified – Canada Only Question)

BASE: CANADA RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q600=2 AND Q1003=3, 4)

Q1005. In the last 12 months, did you need any help to arrange or coordinate the care or treatment you received from different health care professionals?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1015 Modified – Asked in Sweden only, items A1, A3, and A4 deleted, emphasis added “ever,” IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q1015A2. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when you received conflicting information from different doctors or health care professionals?

- 1 Yes, this happened
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2017 Q1020, IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Have you seen or needed to see any [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist doctors”] [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD “(or consultants)”] in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health”] [IF NETH (Q600=5) “neurology”.]

PHONE ONLY: (IF NECESSARY: Please do not include dentists.)

[WEB ONLY: *Note: Please do not include dentists.*]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2020 Q1220 Modified – Updated base to be Canada-only and added Interviewer Notes for handling recurring appointments and “still waiting” responses, IHP 2017 Q1030 Heavily Modified)
BASE: CANADA RESPONDENTS WHO SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS
(Q600=2 AND Q1020=1)

Q1025. After you were advised to see or decided to see a specialist, how long did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER NOTE: If respondent has scheduled a recurrent appointment, code as “7 No waiting period”)

PHONE ONLY: (INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as “8 Not Sure”)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

- 1 Less than one week
- 2 One week to less than one month
- 3 One month to less than two months
- 4 Two months to less than one year
- 5 One year or more
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q1221 – Updated base to be Canada-only)

BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK (Q600=2 AND Q1025=1)

Q1030. How many days did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

Note: Please provide your best estimate.

- 1 Days __ [RANGE 0-6]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q1222– Updated base to be Canada-only)

BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q600=2 AND Q1025=2 OR 3)

(PN: IF Q1025=2 RANGE SHOULD BE [1-4]; IF Q1025=3 RANGE SHOULD BE [4-10])

Q1035. How many weeks did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

Note: Please provide your best estimate.

- 1 Weeks __ [RANGE 1-10]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q1223 – Updated base to be Canada-only)

BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q600=2 AND Q1025=4)

Q1040. How many months did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

Please provide your best estimate.]

1 Months __ [RANGE 2-12]

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q1050 Modified – Code 3 updated and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

Q1050. In the past two years, was there a time (INSERT ITEM)?

- 1 Yes
 - 2 No
 - 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never saw a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”) [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]
P.N. –SHOW CODE 4 FOR ITEM A2 ONLY
 - 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not see regular doc/GP since seeing specialist/consultant
 - 8 (DO NOT READ) Not sure
 - 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank
- A1. When a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, ((Q600=1-7, 9-11), DISPLAY: “specialist”) [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] did not have basic medical information or test results from [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: “your regular doctor”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”) [IF (Q915=2 OR Q905=4,5), DISPLAY: “the place you usually go for medical care”] about the reason for your visit.
- A2. After you saw the [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”) [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], that [IF FR,SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: “your regular doctor” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”) [IF (915=2 OR Q905=4,5), DISPLAY: “the place you go to for your medical care”] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2017 Q1105 Modified – note read to everyone rather than if necessary, added emphasis to “does not,” and emphasized “only” to match 2020’s survey, IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. How many different prescription medications are you taking on a regular or ongoing basis?

‘Regular or ongoing basis’ **does not** include prescriptions you may be taking for short term conditions such as allergy, an ear infection, or strep. Please only include medications that you needed a prescription to obtain.

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN’T PROVIDE NUMBER)

[WEB NOTE: *Please provide your best estimate.*]

_____ [RANGE 0-65]

- 0 PN – **SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Do not take any prescription medication
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one prescription medication but don’t know exact number
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1110 Modified – A2 & A3 removed, IHP 2014 Q1110 – modified items A2 and A3 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. In the past 12 months, has a health care professional reviewed with you all the medications you take?

[INTERVIEWER, IF ASKED: This could include a doctor, nurse, or pharmacist.]

[WEB NOTE: *This could include a doctor, nurse, or pharmacist.*]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

(IHP 2017 Q1300 Modified – placed frame of reference at the beginning of the question and clarified text to read “for at least one night,” IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. In the past 2 years, have you been admitted to the hospital for at least one night?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1310A3 Modified – to match IHP 2020 wording, IHP 2014 Q1310A3 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A3. Before you left the hospital, did someone review with you all your prescribed medications, including those you were taking before your hospital stay?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I was not prescribed any medications and was not taking any medications before the hospital stay
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[P.N. - ROTATE Q1310A1 AND Q1310A2]

(IHP 2017 Q1310A1, IHP 2014 Q1310A1 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1310A2, IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS

(Q1300=1 AND Q99=1)

Q1310A2. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable – did not need follow up care
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1310A4 Modified – asked in Sweden only, IHP 2014 Q1310A4 – modified interviewer note)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS

(Q600=8 AND Q1300=1 AND Q99=1)

Q1310A4. When you left the hospital, did you know who to contact if you had a question about your condition or treatment?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1325 Modified – asked in Sweden only, IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1328)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1328. After you left the hospital, did you feel that you had the support and services you needed to help you manage your health condition at home?

(INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not need support to manage my health
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1330 Modified – added note about visiting ED for coronavirus testing, IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. **[IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY:** “How many times have you used a hospital emergency department for your own medical care in the past 2 years?” Please do not include using a hospital emergency department to get tested for the coronavirus.

F UK (Q600=10), DISPLAY: “How many times have you used a hospital A and E Department for your own medical care in the past 2 years?”; Please do not include using a hospital A and E Department to get tested for the coronavirus.

IF US, SWE (Q600=11,8), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?” Please do not include using a hospital emergency room to get tested for the coronavirus.]

_____ [RANGE 0-50]

- 0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9) WEB ONLY:** Didn't go to a hospital emergency department
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than once but don't know exact number
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1335 Modified – added note about visiting ED for coronavirus testing, IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. The last time you went to the hospital **[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ, (Q600=1-7,9), DISPLAY:** “emergency department”, **IF UK (Q600=10), DISPLAY:** “A and E Department”, **IF US, SWE (Q600=11,8), DISPLAY:** “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care if they had been available?

(IF NECESSARY: Please do not include using a hospital emergency department to get tested for the coronavirus.)

[WEB ONLY: Please do not include using a hospital emergency department to get tested for the coronavirus.]

- 1 Yes
- 2 No
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1400: GETTING CARE ASSISTANCE AT HOME

READ TO ALL: Now, I would like to talk to you about your health and other health-related experiences.

(IHP 2017 Q1401, IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. In general, how would you describe your own health?

(READ LIST)

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 QSWED22 Modified – made ASK ALL)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1402. To what extent are you limited in everyday activities, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing, or using the toilet? Would you say you are severely limited, somewhat limited, or not limited at all with any of these activities?

- 1 Severely limited
- 2 Somewhat limited
- 3 Not limited at all
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1403)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1403. Because of a health problem, do you need someone to help you with housework, preparing meals, managing daily medications, or shopping?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1406)

BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)

Q1406. How often does someone help you with any of these activities?

Please think of both professional care and care from family or friends.

(INTERVIEWER: READ LIST)

[IF NECESSARY: This would include help with housework, preparing meals, managing daily activities.]

[WEB ONLY: *This would include help with housework, preparing meals, managing daily activities.*]

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely, or
- 5 Never
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1408 Modified – updated A1 language for the UK, updated A2 to include “member of your community,” and removed A3)

BASE: HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2, 3, 4)

Q1408. Do you receive help from (INSERT ITEM)?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[PN: RANDOMIZE A1-A2]

- A1. **(IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, US (Q600=1-8,11), DISPLAY: “An aide, nurse, or other health professional”, IF SWITZ (Q600=9), DISPLAY: “paid professional help such as Spitex”, IF UK (Q600=10), DISPLAY: A care assistant or care professional)**
- A2. Someone else such as a family member, friend or member of your community

(IHP 2017 Q1410 Modified – Added items A2 & A3 and updated emphasis to be on “did not receive” rather than just the word “not”)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)

Q1410. In the past 12 months, was there a time that you **did not receive** the help you needed because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[PN: RANDOMIZE ITEMS A1-A3, KEEP A2 & A3 TOGETHER]

- A1. Of the cost
- A2. Services were canceled or very limited due to the coronavirus pandemic
- A3. You did not want to have anyone in your home due to the coronavirus pandemic

(IHP 2021 New)

BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1) AND Q1408A1=1

QSWI1. Due to the coronavirus pandemic did you need help from Spitex [IF SWISS FRENCH INTERVIEW, DISPLAY: “(home care and assistance)”] or another paid professional service...?

- 1 More often
- 2 About the same as before the coronavirus pandemic
- 3 Less often
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1414 – Modified made Swiss Only Question)

BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1)

Q1414. Do you provide care or assistance at least once a week to one or more persons living with some age-related problem, chronic health condition or disability?

(IF NECESSARY: Exclude any care provided as part of your profession).

(IF NECESSARY: Age-related problems may include memory loss or difficulty with bathing or eating.)

[WEB ONLY: *Please exclude any care provided as part of your profession.*]

[WEB ONLY: *Age-related problems may include memory loss or difficulty with bathing or eating.*]

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2017 Q1415 Modified – A10 & A11 added, IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

BASE FOR ITEM A11: ALL QUALIFIED RESPONDENTS FROM US (Q600=11 AND Q99=1)

Q1415. The next few questions are about some specific conditions you may have.

Have you been told by a doctor that you have [INSERT ITEM]?

(INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

(WEB NOTE: *Note: Include borderline conditions.*)

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health conditions
- A6. Cancer
- A8. joint pain or arthritis
- A9. Had a stroke
- A10. **[SWITZERLAND ONLY]** Neurological problems-like dementia/Alzheimer’s disease’
- A11. **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2021 New)

BASE FOR EACH ITEM: ALL QUALIFIED RESPONDENTS WHO SAID THEY HAVE BEEN TOLD THEY HAVE CONDITION (Q99=1 AND Q1415A1-A11=1)

PN: ASK FOR EACH ITEM WHERE Q1415=1 (YES)

PN: SHOW DIRECTLY AFTER EACH Q1415=1 (YES)

Q1416. Are you currently treating or seeing a health care professional to help manage your (INSERT ITEM FROM Q1415)?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE – SAME ORDER AS Q1415]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health conditions
- A6. Cancer
- A8. joint pain or arthritis
- A9. stroke
- A10. **[SWITZERLAND ONLY]** Neurological problems-like dementia/Alzheimer's disease'
- A11. **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2017 Q1420vrhh Modified – Stroke and Chronic Kidney added and updated to be based on Q1416)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)

Q1420vrhh. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 chronic kidney disease or kidney failure (Q1416A11=1,7)
- 2 diabetes (Q1416A3=1,7 AND Q1416A11=2,8,9)
- 3 high blood pressure (Q1416A1=1,7 AND Q1416A3=2,8,9 AND Q1416A11=2,8,9)
- 4 heart disease (Q1416A2=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A11=2,8,9)
- 5 chronic lung problems (Q1416A4=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A11=2,8,9)
- 6 depression, anxiety, or another mental health problem (Q1416A5=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A11=2,8,9)
- 7 cancer (Q1416A6=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A11=2,8,9)
- 8 stroke (Q1416A9=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A6=2,8,9 AND Q1416A11=2,8,9)
- 9 Joint pain or arthritis (Q1416A8=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A6=2,8,9 AND Q1416A9=2,8,9 AND Q1416A11=2,8,9)

(IHP 2017 Q1420 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 verbiage updated, IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)

Q1420. During the past year, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)...**(INSERT ITEM)**?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. Discussed with you your main goals or priorities in caring for this condition
- A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment
- A5. **(SWEDEN ONLY Q600=8)** Informed you about the next step in your care and treatment

(IHP 2017 Q1427 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, IF NEEDED statement added, and code 7 verbiage updated, IHP 2014 Q1422 modified code 7 added and programming autocode added)

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)

Q1427. Do you have a treatment plan for your (INSERT CONDITION SELECTED AT Q1420VRBH) that you can carry out in your daily life?

(IF NEEDED: A treatment plan outlines the goals and objectives of managing your condition. This plan can include taking medication regularly, participating in a healthy lifestyle, or getting regular follow-up care.)

(WEB NOTE: A treatment plan outlines the goals and objectives of managing your condition. This plan can include taking medication regularly, participating in a healthy lifestyle, or getting regular follow-up care.)

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1425 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, and code 7 verbiage updated, IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)

Q1425. Between doctor visits, is there a health care professional **(INSERT ITEM)**?

- 1 Yes
- 2 No
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have never had to contact between visits.
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[ROTATE]

- A1. Who contacts you to see how things are going
- A2. You can easily contact to ask a question or get advice about your health condition(s)

(IHP 2017 Q1429 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 removed, IHP 2014 Q1424 modified code 7 added and programming autocode added and “Are you” added)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)

Q1429. How confident are you that you can control and manage your health conditions? Are you...

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH

READ TO ALL: The next questions are about how you feel about different aspects of your life.

(IHP 2017 Q1412 Modified – updated scale to separate “Never” and “Hardly ever” as individual response-options)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

PN: ROTATE RESPONSE OPTIONS 1-4/4-1

Q1412. How often do you feel isolated from others?

(INTERVIEWER: READ LIST)

- 1 Never
- 2 Hardly ever
- 3 Some of the time
- 4 Often
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

PN: ROTATE ITEMS IN PARENS WITH SCALE 1-2/2-1

Q1413. Since the coronavirus pandemic began, have you felt (more) socially connected to family and friends, (less) socially connected to family and friends, or about the same?

- 1 More socially connected
- 2 Less socially connected
- 3 About the same
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

Q1424 – DELETED 1/29/2021

(IHP 2017 Q1488 Modified – updated time frame, IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1430. In the past 12 months, have you experienced emotional distress such as anxiety or great sadness which you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 COR08 Modified – Swiss note added, code 1 text updated, and code 3 text slightly updated, IHP 2017 Q1490 Modified, IHP 2016-Q1865)

BASE: HAD EMOTIONAL DISTRESS (Q1430=1)

Q1435. When you felt this way, were you able to get help from a professional when you needed it?

(PHONE ONLY: INTERVIEWER NOTE: IF NO, ASK “Was this because you did not want to see a professional, or you could not get help or could not afford to see a professional, or for some other reason?”)

SWITZ ONLY (Q600=9): For example, your regular doctor or medical staff you see or a professional help such as Spitex

- 1 Yes
- 2 No, did not want to see a professional
- 3 No, could not get help or could not afford to see a professional
- 4 No, for some other reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1440. About how often, if ever, do you use the internet on a computer, tablet, smartphone or other electronic device to connect with friends, family or others in your community? This can be through video, social media, or some other way.

- 1 At least once a day
- 2 Several times a week
- 3 Once or twice a week
- 4 A few times a month
- 5 Less often

(PHONE ONLY: “OR”)

- 6 Never
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1450: MATERIAL HARDSHIP

(IHP 2017 Q1590, IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1450. How often in the past 12 months would you say you were worried or stressed about [INSERT ITEM], would you say?

(INTERVIEWER: READ LIST)

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[PN: RANDOMIZE A1 & A2 - A3 is always asked last]

- A1. Having enough money to buy nutritious meals
- A2. Having enough money to pay your rent or mortgage
- A3. Having enough money to pay for other monthly bills, like electricity, heat, and your telephone

(IHP 2020 CORO6 Modified – removed A1 (“a” in 2020) and A4 (“d” in 2020), and updated A3)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1455. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Have you experienced any of the following because of the coronavirus pandemic?)

PHONE ONLY: SHOW FOR FIRST ITEM ONLY: Have you (INSERT FIRST ITEM) because of the coronavirus?

PHONE ONLY: SHOW FOR SUBSEQUENT ITEMS: How about (INSERT NEXT ITEM)?

PHONE ONLY: (SHOW FOR SUBSEQUENT ITEMS: IF NECESSARY: Have you experienced this because of the coronavirus?)

WEB ONLY: Have you (INSERT ITEM) because of the coronavirus pandemic?

- 1 Yes
- 2 No
- 3 FOR ITEM A2 ONLY: (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I don't have/never had any savings
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A2- A3]

- A2. used up all or most of your savings
- A3. lost a job or source of income including a reduction in retirement or pension plan payments

Q1460 – DELETED 1/29/2021

SECTION 1495: END OF LIFE CARE WISHES

READ TO ALL: Now I am going to ask you about some conversations you may have had about your care in the future.

(IHP 2017 Q1495, IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. In the event you become very ill or injured and you cannot make decisions for yourself, have you had a discussion with family, a close friend, or with a health care professional about what healthcare treatment you want, or do not want?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1496, IHP 2014 Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Do you have a written plan or document describing the health care treatment you want or do not want at the end of your life?

- 1 Yes, have a written plan
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1497, IHP 2014-Q1497)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1497. Do you have a written document that names someone to make treatment decisions for you if you cannot make decisions for yourself?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1499, IHP 2014 Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Are you a member of a self-determined living and dying organization such as Exit, Dignitas?

(IF RESPONDENT SAYS "NO", PROBE: "Is there an intention to become a member?")

- 1 Yes
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No, but there is an intention to become a member
- 3 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 QSWISS3)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3. In the past 12 months, when you needed medical care, has a doctor or a health care professional ever talked with you about your wishes regarding dying or your death?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed medical care in past 12 months
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 QCAN3)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on “medical assistance in dying” only if asked: “Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules”)

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 QCAN4)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

For the next few questions, we are interested in hearing more about your health coverage.

(IHP 2017 Q1505 Modified – Added France-specific text at the end of the question, IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides [IF FRANCE (Q600=3), DISPLAY: “, including complementary CMU (CMUC)”]?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1506, IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1515, IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1520, IHP 2014 Q1520 – updated interviewer note)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY (Q600=10, 7 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1525, IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1527, IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1530, IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. What type of personal health insurance (compulsory basic insurance) do you have?

(INTERVIEWER: READ LIST.)

- 1 General health insurance with deductible
- 2 Bonus insurance
- 3 HMO insurance
- 4 Family GP model
- 5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1535, IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. What is the amount of your annual excess that you have to pay yourself?

(INTERVIEWER: READ LIST.)

- 1 CHF 300
- 2 500
- 3 1000
- 4 1500
- 5 2000
- 6 2500
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1546 modified, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some people with disabilities?

(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1550. Do you receive these benefits through a Medicare Advantage Plan?

(IF NECESSARY: "These are sometimes called a Medicare HMO (that is a Health Maintenance Organization) or Medicare Managed Care.")

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1551, Modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551. Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1555 Modified – Updated A3's base to be asked of all US respondents and A3's text to make examples ready only IF NECESSARY, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1555. (IF HAS MEDICARE (Q1546=1): "In addition to Medicare, do you also have...") (IF DOES NOT HAVE MEDICARE (Q1546=2, 8, 9): "Do you have...")

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

- A1. Health insurance through your or someone else's employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source (IF NECESSARY: For example, through the Veteran's Administration or the Indian Health Service)

(IHP 2017 Q1560, IHP 2014 Q1560 – added interview note to match 2016)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

1 Yes

2 No

8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

Q1565 – DELETED 3/3/2021

SECTION 1600: OUT OF POCKET COSTS

(IHP 2017 Q1605, IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

READ TO ALL – This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services (but does not include premiums).

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”)

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(WEB ONLY: *Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.*)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

----- (RANGE 0 – 8999999)

999998 (DO NOT READ) Not sure

999999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1610 Modified – updated ranges, IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Can you provide your best estimate of what you and your family spent out-of-pocket for medical treatments or services in the past 12 months? Would you say it was...?

(INTERVIEWER NOTE: ONLY IF NEEDED: “This would include what you paid for prescription medicines, medical and dental care, (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums” but show to all others (but does not include premiums).”)

(READ LIST)

01 [INSERT CODE 1 AMOUNT FROM TABLE]

02 [INSERT CODE 2 AMOUNT FROM TABLE]

03 [INSERT CODE 3 AMOUNT FROM TABLE]

04 [INSERT CODE 4 AMOUNT FROM TABLE]

05 [INSERT CODE 5 AMOUNT FROM TABLE]

98 (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

	AUS/CAN/ US	FRA/ NET	GER	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,5	Q600=4	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than €100	Less than \$140	Less than 800 kr	Less than 650kr	Less than 100CHF	Less than £80
02	\$100 to less than \$500	€90 to less than €450	€100 to less than €500	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100CHF to less than 500CHF	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	€500 to less than €1000	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500CHF to less than 1000CHF	£400 to less than £800
04	\$1,000 to less than \$2,000	€900 to less than €1,800	€1,000 to less than €2,000	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000CHF to less than 2000CHF	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	€2,000 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2000CHF or more	£1,600 or more

SECTION 1800: CORONAVIRUS VACCINATION

(IHP 2021 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1800. Have you received a vaccine for the coronavirus?

(INTERVIEWER NOTE: IF RESPONDENT SAYS THEY HAVE RECEIVED ONE OF TWO DOSES OR ONLY ONE DOSE, CODE AS 'Yes'.)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Already had the coronavirus
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: RESPONDENTS WHO HAVE NOT RECEIVED THE CORONAVIRUS VACCINE (Q1800=2,3,8,9)

Q1805. Do you plan to get vaccinated for the coronavirus?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Already had the coronavirus
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: RESPONDENTS WHO DO NOT PLAN TO GET THE VACCINE WHEN AVAILABLE (Q1805=2,3,8,9)

PN: RANDOMIZE OPTIONS 1-5

Q1810. What is the **main** reason you do not plan to get the coronavirus vaccine?

(INTERVIEWER: READ LIST)

- 1 You do not trust vaccines in general
- 2 You are worried about the possible side effects
- 3 You do not trust the government to make sure the vaccine is safe
- 4 It is too difficult to get the vaccine
- 5 You do not think you need the vaccine
- OR
- 7 Some other reason
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 2000: DEMOGRAPHICS

(ALL EXCEPT CAN (Q600=1.3-11) SHOW: “We are nearly finished.”) The next series of questions is for classification purposes only.

(IHP 2017 Q2000)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. Including yourself, how many people live in your household?

(INTERVIEWER NOTE IF RESPONDENT HESITATES PLEASE RE ASSURE THEM. This is for classification purposes only.)

____ [RANGE: 01-5]

6 6 or more people

98 (DO NOT READ) Not sure

99 (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2017 Q2005 Modified – added “yourself” to question-wording, IHP 2014 Q2005 – updated range and base)

BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1))

OR

(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK (Q600=7,9 AND Q99=1 AND Q2000>1))

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. Including yourself, how many adults, age [IF US (Q600=11) INSERT: “60”, ALL OTHERS INSERT: “65”] or older, live in your household **[IF NZ (Q600=6) ADD: “including boarders”]**?

____ [RANGE: 01-5]

6 6 or more adults

98 (DO NOT READ) Not sure

99 (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2017 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2020, IHP 2014 Q2020)

("en collège communautaire, collège technique ou professionnel" replaced with "collégiales, techniques ou professionnelles" in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2025, IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2030, IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2035, IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2040, IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2045, IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2050, IHP 2014 Q2050 – response options modified)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2055, IHP 2014 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2065, IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Pre-primary education
- 02 Primary education
- 03 Lower secondary education
- 04 (Upper) secondary education
- 05 Post-secondary non tertiary education
- 06 First stage of tertiary education (not leading directly to an advanced research qualification)
- 07 Second stage of tertiary education (leading to an advanced research qualification)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-US)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2075-SWI)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Could you tell us, in what range the overall fortune (incl. residential property) in your household is?

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 10'000.- CHF
- 2 From 10'000 to 50'000.- CHF
- 3 From 50'000 to 100'000.- CHF
- 4 From 100'000 to 500'000.- CHF
- 5 From 500'000 to 1 Million CHF
- 6 1 Million CHF or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-SWI)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Could you tell us, what range of monthly income your household has?

(READ LIST)

- 1 Less than 2'000.- CHF
- 2 From 2'000 to less than 3'500.- CHF
- 3 From 3'500 to less than 5'000.- CHF
- 4 From 5'000 to less than 7'000.- CHF
- 5 From 7'000 to less than 9'000.- CHF
- 6 From 9'000 to less than 11'000 - CHF
- 7 11'000 CHF or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-UK)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits?
Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-CAN Modified – updated ranges)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$30,000
- 2 \$30,000 to less than \$50,000
- 3 \$50,000 to less than \$80,000
- 4 \$80,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-NZ)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits?
Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-NOR)

BASE: NORWAY (Q600=7)

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-AUS)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-GER)

BASE: GERMANY (Q600=4)

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-NETH)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-FRA)

BASE: FRANCE (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1.000 €
- 2 1.000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2076-SWE)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

Q2078 - DELETED 3/3/2021

(IHP 2017 Q2080 Modified – Updated answer options and text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. Were you born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600] [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “or somewhere else”] [IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”?

- 1 Yes, born in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]
- 2 No, I was born somewhere else
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2084, IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

____ [RANGE: 00-100]

998 (DO NOT READ) Not sure

999 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2090, IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2100, IHP 2013 Q2100)

BASE: GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2105 Modified – Updated question-text, IHP 2013 Q2105)

BASE: FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2115, IHP 2013 Q2115)

BASE: SWITZERLAND (Q99=1 AND Q600=9)

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in the Switzerland
- 2 No, both parents were born in some other country
- 3 One parent was born in the Switzerland and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2120, IHP 2016 Q2059 – will not be in datafile)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2125, IHP 2014 Q2110)

BASE: THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2130, IHP 2014 Q2120)

BASE: CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2155, IHP 2014 Q2155)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2160, IHP 2014 Q2160)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2165, IHP 2014 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2170, IHP 2014 Q2125)

BASE: THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2180, IHP 2014 Q2128)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2017 Q2185, IHP 2014 Q2130)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2015 Q2135)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2195 Modified – revised question-text and updated to be multi-response)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-3; CODES 4,8,9 SHOULD BE SINGLE-PUNCH.

Q2195. Do you identify as First Nations, Métis (pronounced: MAY-TEE) and/or Inuk/Inuit (pronounced: in-ook, in-OO-it)?

(INTERVIEWER NOTE: IF YES, CLARIFY WHICH THEY IDENTIFY WITH AND SELECT APPLICABLE CODES 1-3.)

- 1 Yes, First Nations
- 2 Yes, Métis
- 3 Yes, Inuk/Inuit
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1700: HEALTH EQUITY

READ TO ALL: Now I am going to ask you about the health care system in [IF UK, US, NETH (Q600=5,10,11) **DISPLAY:** “the”][INSERT COUNTRY FROM Q600].

(IHP 2021 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1700. How often, if ever, do you think the health care system in [IF UK, US, NETH (Q600=5,10,11) **DISPLAY:** “the”][INSERT COUNTRY FROM Q600] treats people unfairly based on their race or ethnic background?

(INTERVIEWER: READ LIST)

- 1 Very often
- 2 Often
- 3 Sometimes
- 4 Rarely
- 5 Never
- 8 (DO NOT READ) Don’t know
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 New)

BASE: ALL US RESPONDENTS (Q99=1 AND Q600=11)

Q1705. When receiving health care, have you ever (INSERT ITEM) because of your racial or ethnic background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

- A1. Been treated unfairly
- A2. Felt your health concerns were not taken seriously

(IHP 2021 New)

BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1705A1=1 OR Q1705A2=1)

Q1710. As a result of [IF Q1705A1=1, INSERT: "being treated unfairly"; IF Q1705A2=1, INSERT: "feeling your health concerns were not taken seriously"; IF Q1705A1=1 AND Q1705A2=1, INSERT: "being treated unfairly or feeling your health concerns were not taken seriously"] because of your racial or ethnic background, have you ever not gotten care or treatment you felt you needed it?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q2200, IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

INFORMATION ON TELEPHONES, POSTAL CODES

(IHP 2017 LL1, IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 CP1, IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

INT1 - MOVED 2/3/21 AND RENAMED Q1440

INT2, INT3, INT4 - DELETED 1/29/21

(IHP 2017 D-Z1, IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

_____ 99999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2017 D-Z4, IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

_____ 9999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- | | | |
|---|-----|---------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-Z4) |

(IHP 2017 D-ZF, IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

_____ 99999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- | | | |
|---|-----|---------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-ZF) |

(IHP 2017 D-Z1a, IHP 2014 QD-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99 AND Q99=1)

D-Z1a. What state do you live in?

- | | |
|----|----------------------|
| 01 | Alabama |
| 02 | Alaska |
| 03 | Arizona |
| 04 | Arkansas |
| 05 | California |
| 06 | Colorado |
| 07 | Connecticut |
| 08 | Delaware |
| 09 | District of Columbia |
| 10 | Florida |
| 11 | Georgia |
| 12 | Hawaii |

- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2017 QDZ-NETH , IHP 2014 QDZ-NETH)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)**

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused; WEB ONLY: Blank

(IHP 2020 QDZ-NORa)

**BASE: ALL RESPONDENTS – NORWAY ONLY (Q600=7)
(P.N - 4 digit postal code)**

QDZ-NORa. What is your postal code?

9999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK DZ-NORa)**

(IHP 2017 QDZ-NOR Modified – updated base for all respondents from Norway and updated regions for 2020 national definitions, IHP 2014 QDZ-NOR)

BASE: ALL RESPONDENTS THAT REFUSED POSTAL CODE AT DZ-NORa – NORWAY ONLY (Q600=7 and QDZ-NORa=9999)

QDZ-NOR. What COUNTY do you live in?

- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 (V) Other
- 99 (V) Refused; WEB ONLY: Blank

(IHP 2017 D-NZ, IHP 2014 QD-NZ)

BASE: NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 D-NZU , IHP 2014 QD-NZU)

BASE: NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 DZ-GER , IHP 2014 QDZ-GER modified delete code 997)

BASE: GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused; WEB ONLY: Blank

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

We have nearly finished the interview. There are only few questions remaining, which are asked only in Switzerland, because they affect specifically our Health-System.

(IHP 2017 QSWISS0 Modified – Added item A1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. In the past two years, have you...

- 1 Yes
 - 2 No
 - 8 (DO NOT READ) Not sure
 - 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank
-
- a1. Sent text messages to any health professional with a medical question?
 - a. Emailed any health professional with a medical question?
 - b. Viewed online or downloaded your health information, such as your tests or laboratory results?
 - c. Used online resources to inform yourself about health related subjects?
 - d. Used any type of digital application (i.e. website, app) to collect health related information but not to share with a health professional?
 - e. Used any type of digital application (i.e. website, app) to collect health related information in order to share them with a health professional?

(IHP 2017 QSWISS1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS1. Concerning medical basic care or treatment: could you imagine getting follow-up care or treatment by a specialised care professional (e.g., a specialised nurse) instead of a doctor?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 QSWISS2)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

QSWISS2. Thinking about all of the medical care that you received in the past 12 months, do you think you have received...

- 1 Too little care
- 2 About the right amount of care
- 3 Too much care
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need any care
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 QSWI4 Modified – Added item L, updated base to be asked to all Swiss respondents, and added programming autocode logic at item k based on QSWISS2)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

PN: IF QSWISS2=7, AUTO-CODE QSWI4k AS CODE 01 AND DO NOT DISPLAY.

QSWI4. Have you not gone to a doctor or have you decided to give up treatment in the last 12 months for the following reasons? Please answer yes or no to any reason. You gave up because...

01 Yes

02 No

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. ...you wanted to wait and see if the medical problem would go away on its own
- b. ...you did not want to cause more health care costs to the general public
- c. ...you were afraid of what the doctor might tell you
- d. ...you have a lack of trust in doctors, hospitals, examination or treatment in general
- e. ...you do not know a good doctor
- f. ...you have difficulties communicating in a national language
- g. ...you did not get an appointment
- h. ...you did not have time for professional reasons
- i. ...you did not have time because of caring for children or other persons
- j. ...you could not travel
- k. ...you did not need medical treatment
- l. ...you were afraid of getting infected with the coronavirus in your doctor's practice

SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(IHP 2017 Q2800)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF **New Brunswick:**] *such as the Extra Mural Program* [IF **Quebec:**] *such as CLSCs* [IF **Ontario:**] *such as CCACs or LHINs (pronounced: LINNS)* [IF ANY OTHER PROVINCE/TERRITORY:] *through your regional health authority.*)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(IHP 2017 Q2808 Modified to account for removal of Q2805)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2808. Approximately how long did you or the other person in your household wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(IHP 2017 Q2833 Modified to account for removal of Q2805)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2833. Thinking about the government home care received in the past twelve months, did you or someone else in your household start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(IHP 2017 Q2835 Modified to account for removal of Q2805)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2835. In general, how would you rate the level of coordination between your or the other member of your household's government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?

(INTERVIEWER: READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(IHP 2017 Q2850)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2850. The following question is about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

(IHP 2021 New)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2855. How confident are you that you will have enough services in your community to support you at the end of life in the location of your choice? (READ LIST)

- 1 Very confident
- 2 Somewhat confident
- 3 Not confident
- 8 Don't know enough about services available
- 9 (DO NOT READ) Decline to answer

(IHP 2017 Q2300, IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300. [IF Q600=1 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Australia, please visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>".]

[IF Q600=2 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Canada, please visit "www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html".]

[IF Q600=3 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in France, a toll-free number answers your questions about the Coronavirus COVID-19 permanently, 24 hours a day and 7 days a week: 0 800 130 000. Or, please visit "<https://www.gouvernement.fr/info-coronavirus>".]

[IF Q600=5 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the Netherlands, please visit "<https://www.rivm.nl/coronavirus/covid-19>" or "<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19>".]

[IF Q600=6 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in New Zealand, please visit "covid19.govt.nz" or "www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus".]

[IF Q600=7 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Norway, please visit "www.fhi.no/sv/smittsomme-sykdommer/corona" or "www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-covid-19".]

[IF Q600=10 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the UK, please visit "www.gov.uk/coronavirus".]

[IF Q600=11 AND Q600a=3 SHOW (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the US, please visit "<https://www.coronavirus.gov>".]

IF RESPONDENT IS IN WALES, SCOTLAND, OR NORTHERN IRELAND, PROVIDE:

- Wales: gov.wales/coronavirus
- Scotland: www.gov.scot/coronavirus-covid-19/
- Northern Ireland: www.nidirect.gov.uk/]

Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.