

2024 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
Swiss Italian Translation**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: SAMPLE PRELOADS
SECTION 700: INTRODUCTION AND SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER
SECTION 1000: COORDINATION OF CARE
SECTION 1020: EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE
SECTION 1400: GETTING CARE ASSISTANCE AT HOME
SECTION 1415: CHRONIC ILLNESS CARE
SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH
SECTION 1450: MATERIAL HARDSHIP
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1600: OUT OF POCKET COSTS
SECTION 1700: HEALTH EQUITY
SECTION 1800: CORONAVIRUS VACCINATION
SECTION 2000: DEMOGRAPHICS

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

WEB VS. PHONE

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- In the WEB program, respondents should be able to “skip” any questions and be coded as 999. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 999 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE

- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

PN – PLEASE CALCULATE THE RESPONDENT’S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

- **EM1: [ERROR MESSAGE]: (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) AND THE FIRST SURVEY QUESTION THAT IS SKIPPED: EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)**
- **EM1 “Le Sue risposte sono di grande importanza per noi. Potrebbe dedicarci un momento per rispondere alla domanda qui sotto?”**

SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED "DATA/SAMPLE" IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF 'DATA-BASED' INFO IS UNAVAILABLE, THEN 'SAMPLE-BASED' INFO MAY BE EMPLOYED]

(IHP 2021 Q600, IHP 2017 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

(IHP 2021 Q600a, IHP 2017 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2021 Q600b, IHP 2017 Q600b, IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2021 Q601, IHP 2017 Q601, IHP 2014 Q601)

BASE: AUSTRALIA (Q600=1)

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

(IHP 2021 Q602, IHP 2017 Q602)

BASE: AUSTRALIA (Q600=1)

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2021 Q603, IHP 2017 Q603)

BASE: AUSTRALIA (Q600=1)

Q603. AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample

(IHP 2021 Q604, IHP 2020 Q603)

BASE: UK (Q600=10)

Q604. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

(IHP 2021 Q615 modified – Norway and Switzerland removed from base, IHP 2017 Q615, IHP 2014 Q615 – remove Sweden)

BASE: ALL RESPONDENTS – GERMANY ONLY (Q600= 4)

FOR GERMANY SHOULD BE BASED OFF Q2200

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if data/sample info is unavailable for Germany. Code as 'Missing' if other country.]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2021 Q615a modified – Germany removed from base, IHP 2017 Q615a Modified – NZ removed from base)

BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, NETHERLANDS, UK ONLY (Q600= 1,3,5,10)

Q615a. URBAN/RURAL

[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, NETHERLANDS, UK. Code as 'Missing' if other country.]

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries

(IHP 2021 Q617, IHP 2017 Q617, IHP 2016 Q617 modified codes)

BASE: ALL RESPONDENTS -SWEDEN ONLY (Q600=8)

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden. Code as 'Missing' if other country.]

- 01 Cities (densely populated areas)
- 02 Towns and suburbs (intermediate density areas)
- 03 Rural areas (thinly populated areas)
- 97 Not Available for This Country/These Countries

(IHP 2021 Q620, IHP 2017 Q620, IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. Code as '97' if sample info is unavailable for Canada. Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2021 Q630, IHP 2017 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2014 Q630 – France region codes modified, Switzerland added back IHP 2017)

BASE: ALL COUNTRIES

Q630. REGION -

[USE CODES 1-8 FOR AUSTRALIA, CODES 9-21 FOR CANADA, CODES 22-25 FOR NEW ZEALAND, CODES 26-37 FOR UK, CODES 38-41 FOR US, CODES 42-57 FOR GERMANY, CODES 58-78 FOR SWEDEN, CODES 79-89 FOR NORWAY, CODES 98-109 FOR THE NETHERLANDS, CODES 110-122 FOR FRANCE, CODES 132-157 FOR SWITZERLAND.]

[P.N. - Please note that data for Switzerland IS included in IHP 2021 for this question]

[P.N. - Code as '997' if data/sample info is unavailable per country]

- 1 NSW
- 2 VIC
- 3 QLD
- 4 WA
- 5 SA
- 6 TS
- 7 ACT
- 8 NT
- 9 Newfoundland and Labrador
- 10 Prince Edward Island

- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**

- 60 **Södermanland**
- 61 **Östergötland**
- 62 **Jönköping**
- 63 **Kronoberg**
- 64 **Kalmar**
- 65 **Gotland**
- 66 **Blekinge**
- 67 **Skåne**
- 68 **Halland**
- 69 **Västra Götaland**
- 70 **Värmland**
- 71 **Örebro**
- 72 **Västmanland**
- 73 **Dalarna**
- 74 **Gävleborg**
- 75 **Västernorrland**
- 76 **Jämtland**
- 77 **Västerbotten**
- 78 **Norrbottn**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 **Drenthe**
- 99 **Flevoland**
- 100 **Friesland**
- 101 **Gelderland**
- 102 **Groningen**
- 103 **Limburg**
- 104 **Noord-Brabant**
- 105 **Noord-Holland**
- 106 **Overijssel**
- 107 **Utrecht**
- 108 **Zeeland**
- 109 **Zuid-Holland**
- 110 Grand Est
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse

117 Île-de-France
 118 Occitanie
 119 Hauts-de France
 120 Normandie
 121 Pays de la Loire
 122 Provence-Alpes, Côte-d'Azur
132 ZH Zürich
133 BE Bern
134 LU Luzern
135 UR Uri
136 SZ Schwyz
137 OW Obwalden
138 NW Nidwalden
139 GL Glarus
140 ZG Zug
141 FR Fribourg
142 SO Solothurn
143 BS Basel-Stadt
144 BL Basel-Landschaft
145 SH Schaffhausen
146 AR Appenzell Ausserrhoden
147 AI Appenzell Innerrhoden
148 SG St. Gallen
149 GR Graubünden
150 AG Aargau
151 TG Thurgau
152 TI Ticino
153 VD Vaud
154 VS Valais
155 NE Neuchatel
156 GE Geneva
157 JU Jura
 997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2021, IHP 2017, IHP 2014)

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

<u>1. IDF</u>
<u>2. Bassin Parisien OUEST</u>
<u>3. Bassin Parisien EST</u>
<u>4. Nord</u>
<u>5. Ouest</u>
<u>6. Est</u>
<u>7. Sud Ouest</u>
<u>8. Sud Est</u>
<u>9. Méditerranée</u>

(IHP 2021 Q635, IHP 2017 Q635, IHP 2014 Q635)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. -Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota

- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2021 Q640A, IHP 2017 Q640A, IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640a. CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

(IHP 2021 Q640, IHP 2017 Q640, IHP 2014 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2020]

[P.N. Code as '7' if sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2021 Q645, IHP 2017 Q645, IHP 2014 Q645)

BASE: ALL RESPONDENTS - UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK. Code as 'Missing' if other country.]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2021 Q650 Modified - added code 4 for prob panel, IHP 2017 Q650 Modified - added ABS, IHP 2014 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS
- 4 Probability Panel

(IHP 2021 Q655, IHP 2017 Q655, IHP 2014 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file - PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]
|_|_|_|_|_|_|

(IHP 2021 Q660, IHP 2017 Q660 Modified - populated for Australia and New Zealand, IHP 2014 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA AND NEW ZEALAND (Q600=1.6)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|_|_|_|_|

(IHP 2021 Q661, IHP 2017 Q661)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2021 Q662, IHP 2017 Q662)

BASE: ALL RESPONDENTS FROM NEW ZEALAND (Q600=6)

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 97 Not available for this country/these countries

(IHP 2021 Q665, IHP 2017 Q665, IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2021 Q666, IHP 2017 Q666, IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

NOTE: SWITZERLAND DID NOT PROVIDE DUE TO PII CONCERNS

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|

(IHP 2021 Q668, IHP 2017 Q668)

BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 97 Not available for this country/these countries

(IHP 2021 Q669, IHP 2017 Q669)

BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)

Q669. NETHERLANDS PROVINCE - PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 97 Not available for this country/these countries

(IHP 2021 Q670, IHP 2017 Q670)

BASE: ALL QUALIFIED - UK ONLY (Q600=10)

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 97 Not available for this country/these countries

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

(IHP 2021 Prefer_Lang2, IHP 2020 Prefer_Lang2)

BASE: CANADA (Q600=2)

Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN BELOW NOTE ON SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10-11)

INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’ (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’ (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’ (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

(IF US (Q600=11) AND PRESCREENED OMNI OR PREPAID CELL): If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2021 HH1, IHP 2017 HH1, IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-6.8.10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)

- | | | |
|-----|--|------------------------|
| 96 | None | THANK AND TERM (TQHH1) |
| 6 | 6 or more adults age 18 or older | |
| 98 | PHONE ONLY: (DO NOT READ) Not sure | THANK AND TERM (TQHH1) |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | ASK B1 |

(IHP 2021 A1 Modified – added US back into base, IHP 2017 A1 Modified – Removed US from base, IHP 2014 A1 – updated base modified age from 54 to 64)

BASE : ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6.8.10-11)

A1. And is this adult between 18 and 64 years old or over 64 years old?

- | | | |
|-----|--|-----------------------|
| 1 | 18-64 years old | THANK AND TERM (TQA1) |
| 2 | Over 64 | ASK A2 |
| 8 | PHONE ONLY: (DO NOT READ) Not sure | THANK AND TERM (TQA1) |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND TERM (RQA1) |

(IHP 2021 A2 modified – added US back into base, IHP 2017 A2 Modified – removed US from base, IHP 2014 A1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6.8.10-11)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|-----|---|---|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD
AS QA2 65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND TERM (RQA2) |

(IHP 2021 B1 modified – added US back into base, IHP 2017 B1 Modified – removed US, IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6,999 AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

_____ (1 through #of adults in HH1 **max value set at 5**)

- 6 6 or more adults age 65 or older (**P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6**)
- 96 None THANK AND TERM (TQB1)
- 98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1)
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3b

(IHP 2021 B2 modified – added US back into base, IHP 2017 B2 Modified – US removed from base, IHP 2014 B2 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- 1 Qualified adult 65+ is on the phone GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3
- 2 Qualified adult 65+ is available (not on phone and brought to phone)
ASK FOR, GO TO SC4
- 3 Qualified adult 65+ is not available at this time SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND)
- 7 PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD
AS QB2 65+Unable
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND
TERM (RQB2)

(IHP 2021 B3a modified – added US back into base, IHP 2017 B3a Modified – removed US/updated code 3, IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6.8.10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

B3a. May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the other adult age 65 or older.)

- 1 Qualified adult 65+ is on the phone GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3
- 2 Qualified adult 65+ is available (not on phone and brought to phone)
ASK FOR, GO TO SC4
- 3 Qualified adult 65+ is not available at this time SCHEDULE CB
(PN PLEASE SET UP AS A SUSPEND)
- 7 PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD
AS QB3a65+Unable
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND
TERM (RQB3a)

(IHP 2021 B3b modified – added US back into base, IHP 2017 B3b Modified – removed US, IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or 999 AND Q600=1-6,8,10-11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with another adult age 65 or older who is at home.)

(INTERVIEWER NOTE – If an adult age 65 or older is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- | | | |
|-----|---|---|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD
AS QB3b65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQB3b) |

(IHP 2021 SC4 modified – simplified US base, removed Norway, updated France’s sponsoring organization, IHP 2017 SC4 Modified – updated timing and most countries’ text-inserts and updated US text to mention SSRS and removed Sweden from base, IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

BASE: IF AUS, CAN, FR, GER, NETH, NZ, UK, US AND 65+ (Q600=1-6, 10-11 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’** (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’** (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’** (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

1	Agreed to interview	GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4

(IHP 2021 SC4a, IHP 2017 SC4a, IHP 2014 SC4a)

BASE: IF SWEDEN AND 65+ (Q600=8 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2021, IHP 2017, IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

1	Agreed to interview	GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4a

(IHP 2021 SC5 modified – updated email address, IHP 2020 SC5)

BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q650=1)

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

1 Agreed to interview

GO TO Q710

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

THANK & TERM.
RECORD AS
RQSC5

INTRO3

(IHP 2021 Intro3, IHP 2017 Modified – updated base and read quality text to all, IHP 2014)

BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-8,10-11 AND Q650=1 AND Q99=1)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care.

Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

(P.N.- INSERT “the” for USA and UK only ‘Q600=10,11’)

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

(IHP 2021 CP-1 modified – US added back into base, IHP 2017 CP-1 Modified – Updated text for the UK, Netherlands, and France, IHP 2014 CP-1 – modified age from 54 to 64, modified to include “And so that I can ask you the right questions”, modified to exclude Norway)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q600=1-6.8.10-11)

CP-1. **(Q600=1,2,4,6,8, SHOW:** And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

(Q600=3,5,10, SHOW: And so that I can ask you the right questions, could you please tell me your age?)

- | | | |
|-----|---|---|
| 1 | Younger than age 65 | THANK & TERM. RECORD AS TCP-1 |
| 2 | Age 65 or older | GO TO CP-2 |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS
QCP1_65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS RCP-
1 |

(IHP 2021 CP-2 modified – base simplified after removal of CP-1US, IHP 2017 CP_2 Modified – Updated base for US respondents to be based on separate CP-1US question, IHP 2014 CP_2 – modified, removed note about incentives, base modified to ask of all Norway cell sample)

BASE: NON-SWITZERLAND CELL SAMPLE AND 65+ (((CP-1=2) AND Q600=1-6.8. 10-11)))

CP-2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|-----|--|--------------------------------------|
| 1 | Not driving | GO TO QCP-3 text and then Q710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS
TQCP-2 |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS
RQCP_2 |

(IHP 2021 CP-3, IHP 2017 CP_3 Modified – text updated to read quality to all and modified for GDPR, IHP 2014)

BASE: IF NON-SWITZERLAND AND CP-2=1 (CP-2=1 AND Q600=1-8,10-11)

CP-3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

READ TO GDPR AND NOT DRIVING (CP-2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP-2=1 AND Q600=1-8,10,11)

1 Agreed to interview

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

GO TO Q710

THANK &
TERM.

NOTE: THE FOLLOWING QUESTIONS WERE USED FOR GERMANY'S SELECTION PROCESS AND REPLACE HH1-SC5 AND CP1-CP3 IN GERMANY ONLY.

To identify exactly who should be interviewed in your household, we first ask a few short statistical questions. Would you be kind enough to tell us how many people live in your household who are 18 years old or older, including yourself?

If necessary: This theoretically gives every household member the same chance to take part in our survey. The aim is to achieve the best possible reflection of the population in the Federal Republic! All household members who live and work together and who finance their living together must be included.

yes 01

no 02

In order to make a selection, I would need the age and gender of these people from you. Please start with yourself and then continue in order, starting with the youngest person.

Our random sampling identified the <SELS>-year-old <BER1>e person in your household who is to be interviewed. Is that you or can you get the person on the phone?

10: KP (contact person) is ZP (target person)

11: KP gets ZP

12: KP: ZP not there/ can't at the moment - make an appointment => /CB

13: KP refuses on behalf of ZP => /END

14: KP: TP is definitely/permanently unable to answer (illness; etc.) => /END

15: KP: TP does not understand enough German => /END

16: KP: ZP is absent for a long time or cannot be reached during field time => /END

17: KP: ZP is warped => /END

18: KP: TP is deceased => /END

<INSERT KISH SELECTION GRID>

First of all: The survey is of course voluntary. In addition to questions about yourself, there are also questions about your health. Your telephone number will be stored separately from the survey results - i.e. your answers - and will be deleted immediately after the interview has been completed. The Robert Koch Institute only receives the survey results for scientific evaluation in anonymized form and therefore without any conclusions being drawn about you personally. Of course, you can choose not to answer individual questions at any time if you wish. If you do not participate, you will of course not suffer any disadvantages. Further information on data protection and the content of the study can also be found on the Robert Koch Institute website at www.rki.de/ihp. You can cancel the survey at any time. In this case, we will delete all data that has already been collected up to that point. Are you over 65 years old and would you like to take part in this survey?

On request: The interview lasts around 20 minutes, depending on your personal situation. Upon request: Revocation: As soon as the interview has been completed and your telephone number has been deleted, the data record can no longer be assigned to you. From this point on, you can no longer revoke your consent and no longer have your data deleted.

BASE: ALL US PANEL RESPONDENTS (Q600=11 AND Q650=4)

WEB INTRO

Welcome and thank you for your help with this important study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 9 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time

BASE: ALL SWISS RESPONDENTS (Q600=9)

INTRO_CH

WEB INTRO

International Health Policy Survey 2024

Le diamo il benvenuto e La ringraziamo per la Sua partecipazione a questa inchiesta condotta dall'Ufficio federale della sanità pubblica. Questa inchiesta fornisce alle persone che prendono decisioni in materia una migliore comprensione delle opinioni e delle esperienze in materia di assistenza sanitaria nel Suo Paese. Le Sue risposte sono molto importanti per aiutarci a capire meglio come si comporta il sistema sanitario in Svizzera.

Questo questionario dovrebbe richiedere all'incirca 20 minuti del Suo tempo. Se necessario, può mettere in pausa il questionario e finirlo in seguito cliccando su "Finire il questionario più tardi". Per continuare il questionario, vada alla pagina principale dell'inchiesta <https://survey.mis-trend.ch/IHP24> e si connetta nuovamente con i Suoi dati di accesso.

La ringraziamo per il Suo aiuto in quest'inchiesta importante.

Voglia cliccare su "Prossimo" per continuare.

CATI INTRO

Buongiorno/Buonasera, mi chiamo _____. La chiamo da parte dell'Ufficio federale della sanità pubblica. Stiamo realizzando un'inchiesta presso la popolazione sul sistema di assistenza sanitaria. Dovrebbe aver ricevuto di recente una lettera a proposito da parte dell'Ufficio federale di sanità pubblica. (Non vendiamo niente).

Posso parlare per favore con [NOME DELLA PERSONA CERCATA]? Il questionario prenderà circa 20 minuti.

- | | | |
|---|---------------------------------|-------------------|
| 1 | (V) Takes part in the interview | GO TO TELNO_INT |
| 2 | (V) Currently not at home | SET UP CALLBACK |
| 3 | (V) No answer | → RECALL |
| 4 | (V) Line busy | → RECALL |
| 5 | (V) Answering machine | → RECALL |
| 6 | (V) Change language | → SELECT LANGUAGE |

German/French/Italian

- | | | |
|----|--|--|
| 7 | (V) Changed/new telephone number | GO TO CHANGE_TELNOa |
| 8 | (V) Call blocking (on all available numbers) | STOP |
| 9 | (V) Refusal to take part | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) All available telephone numbers invalid | → STOP |
| 12 | (V) Home (for the elderly), institution | → STOP |
| 13 | (V) Language problem (does not speak German, French or Italian) | → STOP |
| 17 | (V) Target person aged over 65 fragile, unable to answer | THANK & TERM.
RECORD AS
QSC2a65+Unable |
| 18 | (V) Target person not living (any longer) in the household reached | → |

(Grazie mille. Tutte le sue risposte a questa inchiesta saranno confidenziali. Se preferisce non rispondere ad una qualunque domanda, le basta dire "Prossima domanda").

INTERVIEWER: SE LA PERSONA VUOLE SAPERE PER CHI VIENE CONDOTTA L'INCHIESTA:

Questa inchiesta è condotta in Svizzera per l'Ufficio federale della sanità pubblica. È anche condotta in diversi Paesi ed è coordinata internazionalmente dal Commonwealth Fund, una fondazione caritatevole.

INTERVIEWER: SE LA PERSONA VUOLE SAPERE PERCHÉ ABBIAMO BISOGNO DI QUESTE INFORMAZIONI: Questa inchiesta è realizzata per aiutare i politici in Svizzera a capire le sue esperienze con il sistema sanitario. L'inchiesta è anche realizzata in altri 10 Paesi. Il questionario è assolutamente confidenziale. Le sue risposte vengono mischiate con le risposte degli altri o delle altre partecipanti e non ci sarà alcun modo di identificarla nei risultati finali.

(SE NECESSARIO: Questo questionario prende circa 20 minuti, a dipendenza delle sue risposte)
SE NECESSARIO: Le sue risposte sono assolutamente confidenziali e sono necessarie unicamente per capire quanto sia efficiente il sistema sanitario in Svizzera rispetto ai sistemi di altri Paesi.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Potrebbe dirmi perché [NOME DELLA PERSONA CERCATA] non vive (più) nella sua economia domestica?

- | | | |
|---|---|-----------------|
| 1 | (V) Ha lasciato l'economia domestica (<u>per qualunque</u> ragione) e attualmente vive in un'altra <u>economia domestica privata in Svizzera</u> | GO TO TRACKINGb |
| 2 | (V) Ha lasciato l'economia domestica (<u>per qualunque</u> ragione) e attualmente vive in un istituto (casa anziani, ospedale, ecc.) | STOP |
| 3 | (V) Non vive più in Svizzera | STOP |
| 4 | (V) Persona cercata sconosciuta | STOP |
| 5 | (V) Altra situazione | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Potrebbe dirmi per favore dove [NOME DELLA PERSONA CERCATA] vive attualmente e potrebbe darmi il suo numero di telefono attuale?

- | | | |
|---|--|---------------------|
| 1 | (V) Fornisce un numero di telefono attuale | GO TO CHANGE_TELNOa |
| 2 | (V) Non comunica nessun numero di telefono attuale | → STOP |

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9
CHANGE_TELNOa

Quale numero di telefono deve essere modificato/re-inserito?

- Telno1: 0 __/-----
- Telno2: 0 __/-----
- Telno3: 0 __/-----

→ GO TO INTRO_CH

BASE: INTRO CH=9 AND Q600=9

REF_reason

INTERVIEWER: Annotare la ragione esatta per il rifiuto: _____

→ STOP

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry

(IHP 2021 Q710 modified – updated ranges, IHP 2017 Q710 Modified – updated ranges, IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1915-2005 IS ENTERED, THANK & TERMINATE]

Q710. Per prima cosa, in che anno è nato/a?

(INTERVISTATORE: SE NECESSARIO: Questa informazione ci serve solo per farLe solamente le domande pertinenti.)

(INTERVISTATORE: Inserire numero di quattro cifre, ad esempio: 1956)

INSERT YEAR OF BIRTH _____ (RANGE 1916-1959)

9997 “(NON LEGGERE) Anno di nascita è superiore al 1959

9998 (V) Non sa/ Non si ricorda l’anno di nascita

9999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q730.

PN: PLEASE NOTE THAT IN IHP 2017 ALL LL and CELL RESPONDENTS got terminated if code ‘9997’ was selected at Q710.

(IHP 2021 Q710a modified to reflect all countries among 65+, response options for web, IHP 2017 Q710a, IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

BASE: (NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 9998,9999) OR SWITZERLAND (Q600=9)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. Qual è la Sua età?

_____ (RECORD NUMBER 65-108)

996 (PHONE: NON LEGGERE/WEB: DO NOT SHOW) Più di 65 anni

997 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Meno di 65 anni THANK AND
TERM AS Q710a

999 PHONE ONLY: (V) Rifiuto; WEB ONLY: Blank THANK AND
TERM AS Q710a

(IHP 2021 Q715 modified – updated to reflect all countries 65+, IHP 2017 Q715 Modified – updated ranges, IHP 2014 Q715 –MODIFIED for 65+)

BASE: NON-SWITZERLAND AND REPORTED AGE/YEAR OF BIRTH ((Q600=1-8,10 AND Q710=1913-1956) OR (Q600=11 AND Q710=1913-1961)) OR ((Q600=1-8,10 AND Q710a=65-108) OR (Q600=11 AND Q710a=60-108)) OR SWITZERLAND (Q600=9)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65-108]

- AGE = 2024 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)
- OR IF ((Non-Switzerland (Q600=1-8, 10-11) AND Q710a=65-108 AND Q710=9998-then AGE=Q710a
- OR IF Switzerland (Q600=9) then AGE=Q710a

(IHP 2021 Q720 modified – removed code for age 60-64, ranges updated, IHP 2017 Q720 Modified – updated ranges, added code 1 for 60-64 in the US, updated text of code 7 to account for 60+ in the US, IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	65-69	(Q710= 1955-1959 OR Q710a=65-69)
3	70-74	(Q710= 1950-1954 OR Q710a=70-74)
4	75+	(Q710= 1916-1949 OR Q710a=75+)
7	Over 65 but exact age refused	(Q710a=996)
999	Decline to answer	(Q710=9999 OR Q710a=997,999)

[PN: IF (Q600=1-10 AND AGE 65 OR OLDER (Q720 =2-7)) OR (Q600=11 AND Q720=1-7)), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2021 Q725 modified – Germany removed from base, IHP 2017 Q725 Modified – removed US, CAN, SWITZ from base, IHP 2014 Q725 modified base and added codes 7,9)

BASE: AUSTRALIA, FRANCE, NETHERLANDS, NEW ZEALAND, SWEDEN ((Q600=1.3.5.6.7.8) AND UK PHONE (Q600=10 AND Q650=1.2) AND 65+ (Q720 = 2-7))

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (SESSO DELLA PERSONA INTERVISTATA) (INTERVISTATORE NOTA: SE IL SESSO È OVVIO, CONFERMARE. SE NON È SICURO, CHIEDERE, "Lei è...?")

- 1 Uomo
- 2 Donna
- 7 (V) Altro
- 999 PHONE ONLY: (V) Preferisco non rispondere; WEB ONLY: Blank

(IHP 2021 Q726, IHP 2017 Q726, IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. **(LINGUA DELL'INTERVISTATO)**

(NOTA INTERVISTATORE: SI PREGA DI CONFERMARE LA LINGUA NELLA QUALE SI SVOLGE IL COLLOQUIO)

- 1 **Francese**
- 2 **Italiano**
- 3 **Tedesco**

(IHP 2021 Q730, IHP 2017 Q730, IHP 2014 -MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. **SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)**

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2021 Q740, IHP 2017 Q740, IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. **QUOTA SET - BEHIND THE SCENES**

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2021 Q742, IHP 2017 Q742, IHP 2014 Q742 – modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | VICTORIA | (Q630=2 AND Q730=1) |
| 7 | NON-NSW/VIC | (Q630=3-8 AND Q730=1) |
| 8 | ALL OTHERS | |

(IHP 2021 Q743, IHP 2017 Q743 Modified – added instructions for populating from both sample-data and self-report, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q730=1 AND Q600=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as ‘7’ if sample info is unavailable for Australia. Code as ‘Missing’ if other country.]

- P.N. SHOULD USE SAMPLE FIELD, ‘bAreaType’ TO POPULATE.
- IF bAreaType IS MISSING, USE SELF-REPORTED POSTAL CODE.
- IF SELF-REPORTED POSTAL CODE IS MISSING, USE SAMPLE-BASED POSTAL CODE.

- | | |
|---|--|
| 1 | Major cities |
| 2 | Inner regional |
| 3 | Outer regional |
| 4 | Remote |
| 5 | Very Remote |
| 7 | Not Available For This Country/These Countries |

(IHP 2021 Q750, IHP 2017 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q730=1 AND Q600=2)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as ‘7’ if data/sample info is unavailable for Canada. Code as ‘Missing’ if other country.]

- | | | |
|---|--|--------------------------------------|
| 1 | Ontario | (Q630=14 AND Q730=1) |
| 2 | Quebec | (Q630=13 AND Q730=1) |
| 3 | Alberta | (Q630=17 AND Q730=1) |
| 4 | All other provinces | (Q630=9-12, 15-16, 18-21 AND Q730=1) |
| 7 | Not Available For This Country/These Countries | |

(IHP 2021 Q99, IHP 2017 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q730=1 (QUALIFIED), Q99=1 (QUALIFIED)

(IHP 2021 D-Z2, IHP 2017 D-Z2, IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A#A -#A#. 'A' BEING A LETTER FROM ALPHABET AND '#' BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

--- ---
999999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z2)**

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A#A -#A#, PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A#A#A#)"

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2021 D-Z2truncated, IHP 2017 D-Z2truncated, IHP 2014 D-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2021 D-Z3, IHP 2017 D-Z3 Modified – added text for territories, IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=999999 AND 'no sample info') OR (Q650=2 AND D-Z2=999999)])

(PN – as there is no CELL sample in Canada for IHP 2021 only the first part of this skip applies)

D-Z3. What province or territory is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2021 D-Z3a, IHP 2017 D-Z3a, IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador

(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid)) AND NO SAMPLE INFO (Q750= 7)**

OR

****IF CELL (Q650=2) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=999999 AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2021 QD-ZA, IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 PHONE ONLY: (V) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)
2 No (RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920
Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2021 D-ZAR, IHP 2017 D-ZAR Modified- updated base to match IHP 2020, IHP 2014 QD-ZAR, base modified to account for Victoria oversample)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =9999 OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-999), TERMINATE]

(IHP 2021 QD-UK, IHP 2017 QD-UK Modified – moved up to be part of screening, IHP 2014 QD-UK)

BASE: UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q604=1 AND D-UK=26-34,98,999 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2021 Q755 modified – Switzerland and Germany added to base, UK web added to base, IHP 2020 Q755)

BASE: CANADA, GERMANY, SWITZERLAND, UNITED STATES (Q600=2, 4, 9, 11) AND UK WEB (Q600=10 AND Q650=4)

Q755. Qual'è il Suo genere?

PHONE ONLY: (INT: LEGGERE LA LISTA SE NECESSARIO)

- 1 Uomo
- 2 Donna
- 3 Uomo trans (FtM)
- 6 Donna trans (MtF)
- 4 Non conformità di genere (Identità non binaria)
- 5 (DO NOT READ Mi identifico in un genere diverso, (specificare, per favore: _____))
- 8 (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 800: ACCESS TO HEALTHCARE

(IHP 2021 Q800 Modified – response options updated, phone only text specified, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)

BASE: ALL QUALIFIED RESPONDENTS EXCEPT IN GERMANY (Q600=1-3;5-11 AND Q99=1)

NOTE: Due to translation error, respondents in the Germany were asked Q800_Germany Q800. Globalmente, quanto Lei è soddisfatto/a della qualità delle cure mediche che ha ricevuto negli ultimi 12 mesi?

PHONE ONLY: Direbbe di essere...

PHONE ONLY: (INTERVISTATORE: LEGGERE LISTA)

[ROTATE CODES 1-5/5-1]

- 1 Molto soddisfatto/a
 - 2 Abbastanza soddisfatto/a
 - 3 Ne soddisfatto/a ne insoddisfatto/a
 - 4 Abbastanza insoddisfatto/a
 - 5 Molto insoddisfatto/a
- (PHONE ONLY: "OPPURE")
- 6 [PHONE ONLY: Lei] non ha ricevuto cure negli ultimi 12 mesi
 - 98 PHONE ONLY: (NON LEGGERE) Non sa
 - 999 PHONE ONLY: (NON LEGGERE) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q800, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)

BASE ALL QUALIFIED RESPONDENTS IN GERMANY (Q600=4 AND Q99=1)

Q800_Germany. Overall, how satisfied are you with the quality of health care you have received during the past 12 months? Would you say you are ...

(INTERVIEWER: READ LIST)

- 1 Completely satisfied
- 2 Very satisfied
- 3 Somewhat satisfied
- 4 Not at all satisfied

(PHONE ONLY: "OR")

5 Have you not received health care in past 12 months

98 (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 Q810 modified – item A5 added, IHP 2017 Q810, IHP 2014 Q810 item A4 to be asked to all)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q810. Negli ultimi 12 mesi, è successo che Lei [INSERIRE ELEMENTO]?

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non si applica

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (NON LEGGERE) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE ITEMS A1- A5]

A1 non sia andato/a a prendere una ricetta per medicinali, o abbia saltato dosi dei Suoi medicinali a causa dei costi

A2 aveva un problema medico, ma non ha visitato un medico a causa dei costi

A3 abbia saltato un test medico, non abbia seguito un trattamento, o una postassistenza che Le erano stati raccomandati da un medico a causa dei costi

A4 non sia andato/a dal dentista quando ne ha avuto bisogno a causa dei costi

A5 non ha ottenuto servizi di salute mentale quando ne aveva bisogno a causa dei costi

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as “Q810A1”, “Q810A2” ...and “Q810An”)

(IHP 2021 Q830 modified – spelling for Huisartsenpost updated, IHP 2017 Q830 Modified – updated specific country wording to match 2020 and personalized by adding “for you,” IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. Quanto è facile o difficile per lei ottenere cure mediche di sera, nei fine settimana o durante le vacanze, senza andare al [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “pronto soccorso di un ospedale o in un centro di pronto soccorso ambulatoriale?”]

(INTERVIEWER: LEGGERE LISTA)

[IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpost should be included when seeking medical care suing the evening or weekend.)]

1 Molto facile

2 Abbastanza facile

3 Abbastanza difficile

4 Molto difficile

5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai avuto bisogno di cure di sera, durante i fine settimana o le vacanze

98 PHONE ONLY: (V) Non sa

999 **PHONE ONLY: (NON LEGGERE) Rifiuta di rispondere; WEB ONLY: Blank**

*(IHP 2021 Q832, IHP 2017 Q832 Modified – Added code 08 to match 2020, changed text to reference needing to “see a doctor,” and added note about in person or virtual visit, IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only: Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)*

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 0

Q832. **L'ultima volta che è stato/a malato/a o che ha avuto bisogno di vedere un medico [DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND 'Q600=1-2, 5-8,10-11: “or a nurse”], entro quanto ha potuto avere un appuntamento?**

Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.

Per favore, non includa una visita al pronto soccorso di un ospedale. Ha ottenuto un appuntamento...?

(INTERVISTATORE: LEGGERE LISTA)

- 01 **Lo stesso giorno**
- 02 **Il giorno dopo**
- 03 **Dai 2 ai 5 giorni seguenti**
- 04 **Dai 6 ai 7 giorni seguenti**
- 05 **Dagli 8 ai 14 giorni seguenti**
- 06 **Dopo più di due settimane**
- 07 **Non riesco mai a ottenere un appuntamento**
- 00 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non era necessario fissare un appuntamento**
- 08 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Sono andato in un centro o una clinica di pronto soccorso**
- 98 **PHONE ONLY: (V) Non sa**
- 999 **PHONE ONLY: (NON LEGGERE) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2023 Q1160a Modified – UK text of “remote care” added)

BASE. ALL RESPONDENTS

Q840. Per le prossime domande voglia pensare alle cure mediche che ha ricevuto tramite [IF CAN (Q600=2), DISPLAY: “virtual care”; IF UK (Q600=10), DISPLAY: “remote care”; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: “telemedicina negli ultimi 12 mesi. Voglia includere assistenza clinica e altri servizi legati alla salute forniti da un medico via video o telefono al posto di una visita di persona.

Negli ultimi 12 mesi, ha ricevuto assistenza sanitaria da (INSERT) tramite [IF CAN (Q600=2), DISPLAY: “virtual care”; IF UK (Q600=10), DISPLAY: “remote care”; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: “telemedicina”]?

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

A1. un prestatario di cure di base (medico generalista)

A3. un professionista della salute mentale

(IHP 2023 Q1161 Modified – UK text of “remote care” added)

BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q840A1 = 1 OR Q840A3 = 1)

[PN: ASK Q845A1 or Q845A3 IMMEDIATELY AFTER EACH ITEM Q840=1]

Q845(A1, A3). In generale quanto è soddisfatto/a delle Sue visite tramite [IF CAN (Q600=2), DISPLAY: “virtual care”; IF UK (Q600=10), DISPLAY: “remote care”; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: “telemedicina”] con un (IF Q840A1=1 INSERT: prestatario principale di cure; IF Q840A3=1 INSERT: professionista della salute mentale)?

1 Molto soddisfatto/a

2 Parzialmente soddisfatto/a

3 Ne soddisfatto/a o insoddisfatto/a

4 Parzialmente insoddisfatto/a

5 Molto insoddisfatto/a

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 Q1166a modified – asked about primary care provider or mental health provider)
BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q840A1 = 1 OR Q840A3 = 1)

[PN: ASK Q850A1 or Q850A3 IMMEDIATELY AFTER Q845 FOR EACH ITEM Q840=1]

Q850(A1, A3). Con che frequenza il Suo (IF Q840A1=1 prestatario principale di cure; IF Q840A3=1 professionista della salute mentale) La tratta con cortesia e rispetto durante le Sue visite di telemedicina?

1. Sempre
2. Spesso
3. Talvolta
4. Raramente o mai

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER

(IHP 2021 Q905, IHP 2017 Q905 Modified – updated code verbiage to match 2020, code 6 removed, IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: “Ha un/a medico/a dal/la quale va abitualmente per le Sue cure mediche?”**

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have one regular nurse practitioner or physician assistant”]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

1 **Si, ho un medico abituale**

2 **(NON LEGGERE/DON'T SHOW IN WEB PROGRAM) Si, ma ho più di un [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: medico abituale; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]**

4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11) “(DO NOT READ) Yes, I have one regular nurse practitioner or physician assistant”**

3 **No**

5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8) “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant**

98 **PHONE ONLY: (V) Non sa**

999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q910 modified – added UK web note, IHP 2017 Q910, IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,98,999 AND Q99=1)

Q910. Ha uno studio medico, un centro sanitario o una clinica a cui di solito si rivolge per la maggior parte delle Sue esigenze mediche?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: (PHONE) Non includa il pronto soccorso dell'ospedale o di un altro centro di pronto soccorso o altro servizio medico permanente.]

(WEB) Si prega di non includere il pronto soccorso dell'ospedale o altro centro di pronto soccorso, o il servizio medico permanente.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice. IF WEB, DISPLAY: This means are you registered with a GP practice.]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

1 **Si**
2 **No**

98 **PHONE ONLY: (V) Non sono sicuro/a**

999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q915, IHP 2017 Q915 Modified – code 6 removed from Q905 logic, IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5)
2 HAS REGULAR PLACE (Q905=3,98,999 AND Q910=1)
3 NO REGULAR DOC/PLACE (Q905=3,98,999 AND Q910=2,98,999)

(IHP 2021 Q935 modified – interviewer instructions marked as phone only, IHP 2017 Q935 Modified – added “This could be by phone or text, through email or electronically” to match 2020/updated code 5, added emphasis to “regular place” text for the US/Canada as in other text-inserts, IHP 2016 Q1150, IHP 2014 Q935, modified “call” changed to “contact” and response option 5 updated)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q905=1,2], DISPLAY:** Quando contatta, per motivi medici, lo studio del/la suo/a medico/a abituale durante gli orari normali di apertura, con che frequenza riceve una risposta lo stesso giorno? Può essere per telefono, messaggio, e-mail o elettronicamente.]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day? This could be by phone or text, through email or electronically.]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

PHONE ONLY: (Leggere l'elenco)

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 **(PHONE: NON LEGGERE/DON’T SHOW IN WEB PROGRAM) Non ho mai provato a contattare lo studio del mio medico abituale**
- 98 **PHONE ONLY: (V) Non sa**
- 999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q940 modified – interviewer instructions made phone only, IHP 2017 Q940 Modified – Asked in Sweden only, items A3 and A4 deleted, and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A4 deleted)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1, 2 AND Q99=1)

Q940. [IF (Q905=1,2), DISPLAY: “How often does your regular doctor or medical staff you see”; IF Q915=2 OR Q905=5, DISPLAY: “How often does the medical staff you see at your usual place of care”]...?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE ITEMS – A1-A5]

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A5. Involve you as much as you want in decisions about your treatment or care

(IHP 2023 Q1160 modified – item A5 added, A2 modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q915=1,2)

[PN: RANDOMIZE A1-A5]

[PN: ASK ITEMS A3 AND A4 FOR CANADA AND SWEDEN ONLY (Q600=2,8)]

[PN: IF OPTION 7 (Non ho la mail, smartphone o il computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (Non ho la mail, smartphone o il computer)]

Q970. Negli ultimi 2 anni ha [INSERT ITEM] (PHONE ONLY: “tramite un sito sicuro o portale per pazienti o tramite app per telefono cellulare”; WEB ONLY: “tramite un sito sicuro o portale per pazienti o tramite app per telefono cellulare”)?

PHONE ONLY: (INTERVISTATORE: SE NECESSARIO: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.)

WEB ONLY: [“Nota: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.”]

1 Si

2 No

7 (PHONE: DO NOT READ) Non ho la mail, smartphone o il computer

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. comunicato con il Suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] a proposito di una domanda o un problema medico via e-mail, oppure

A3. request prescription refills from your regular practice

A4. request an appointment with your regular practice

A2. visto risultati di test

A5. visto resoconti di visite

SECTION 1000: COORDINATION OF CARE

(IHP 2021 Q1000 modified – response options updated for web, IHP 2017 Q1000 Modified – added Note about in person and virtual visits, IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000. Quanti/e medici/che diversi/e ha visto negli ultimi mesi, senza contare gli eventuali ricoveri all'ospedale?

Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.

(INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

(INTERVISTATORE: Se viene chiesto se contare il medico abituale/medico di famiglia o specialisti, rispondere di sì. Se viene chiesto se contare i dentisti, rispondere di no.)

(INT: SE NECESSARIO: non contare le ammissioni in un centro di pronto soccorso)

[WEB NOTE: “Non conti le ammissioni in un centro di pronto soccorso.”]

[WEB NOTE: “Se non conosce il numero esatto, indichi una stima.”]

[WEB NOTE: “Grazie di includere il Suo medico abituale/medico di famiglia e specialisti ma di non includere i dentisti.”]

_____ [RANGE 0-65]

0 PN – SHOW CODE ONLY FOR SWITZ (Q600=9) WEB ONLY: Non ho visto nessun medico

97 (PHONE: NON LEGGERE/SHOW IN WEB PROGRAM) Più di un medico ma (PHONE: non sa/WEB: non so) il numero esatto

98 (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1003 modified – interviewer notes made phone only, IHP 2017 Q1003 Modified – code 5 updated verbiage, IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: (PHONE) Quante volte il Suo medico abituale o qualcuno del suo studio L'aiuta a organizzare o a coordinare il trattamento prescritto da altri medici o ottenuti in altri luoghi?**

(WEB) Quante volte il medico dal quale va abitualmente, o un altro studio medico, L'aiuta a organizzare o a coordinare il trattamento che Le è stato prescritto da altri medici o in altri luoghi?

Coordinare può includere aiutarla ad ottenere appuntamenti, seguirla per assicurarsi che ottiene le cure raccomandate, e assicurarsi che altri dottori abbiano le informazioni importanti.

PHONE ONLY: INTERVIEWER, IF NECESSARY: Pensi allo studio medico presso il quale va più spesso.

[WEB NOTE: Se va regolarmente da diversi medici o specialisti, pensi allo studio medico presso il quale va più spesso.]

PHONE ONLY: (INTERVISTATORE: LEGGERE LISTA)

1 **Sempre**

2 **Spesso**

3 **A volte**

4 **Raramente o mai**

5 **(PHONE: NON LEGGERE/SHOW IN WEB PROGRAM) Non ho avuto bisogno di vedere nessun altro medico/professionista della salute o non ho avuto bisogno di nessun coordinamento**

98 **PHONE ONLY: (V) Non sa**

999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q1015, IHP 2017 Q1015 Modified – Asked in Sweden only, items A1, A3, and A4 deleted, emphasis added “ever,” IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q1015A2. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when you received conflicting information from different doctors or health care professionals?

1 Yes, this happened

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2021 Q1020, IHP 2017 Q1020 Modified – added interviewer note, IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Negli scorsi 2 anni è stato/a da uno specialista?

Per "specialista" intendiamo i medici che si specializzano in un settore della sanità come chirurgia, cuore, allergie o la salute mentale.

PHONE ONLY: (IF NECESSARY: Si prega di non includere i dentisti.)

WEB ONLY: Note: Si prega di non includere i dentisti.

- 1 Si
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1025 Modified – Germany and Switzerland added to base, “or consultant” added for Germany, interviewer note about in person vs. telephone or video added, IHP 2020 Q1220 Modified – Updated base to be Canada-only and added Interviewer Notes for handling recurring appointments and “still waiting” responses, IHP 2017 Q1030 Heavily Modified)

BASE: CANADA, GERMANY, AND SWITZERLAND RESPONDENTS WHO SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q600=2, 4, 9 AND Q1020=1)

Q1025. Quando ha deciso di consultare uno specialista, o Le è stato consigliato di farlo, quanto tempo ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (NOTA PER L'INT: Se la persona ha fissato un appuntamento ricorrente, codificare “7 Nessun periodo di attesa”)

PHONE ONLY: (NOTA PER L'INT: Se la persona dice che sta ancora aspettando per un appuntamento, codificare “98 Non sa”)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.)

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

WEB ONLY: [*“Se ha visto più specialisti, pensi a quello più recente.”*]

1 Meno di 1 settimana

2 Da 1 settimana a meno di 1 mese

3 Da 1 mese a meno di 2 mesi

4 Da 2 mesi a meno di 1 anno

5 1 anno o più

6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai tentato di ottenere un appuntamento

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nessun periodo di attesa

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1030 Modified – Germany and Switzerland added to base, IHP 2020 Q1221 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK (Q600=2, 4, 9 AND Q1025=1)

Q1030. Quanti giorni ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.)

WEB ONLY: ["Se ha visto più specialisti, pensi a quello più recente."]

WEB ONLY : ["Se non ricorda esattamente, indichi una stima."]

1 Giorni __ [RANGE 0-6]

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1035 Modified – Germany and Switzerland added to base, IHP 2020 Q1222– Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q600=2, 4, 9 AND Q1025=2 OR 3)

(PN: IF Q1025=2 RANGE SHOULD BE [1-4]; IF Q1025=3 RANGE SHOULD BE [4-10])

Q1035. Quante settimane ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.)

WEB ONLY: ["Se ha visto più specialisti, pensi a quello più recente."]

WEB ONLY : ["Se non ricorda esattamente, indichi una stima."]

1 Settimane __ [RANGE 1-10]

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1040 Modified – Germany and Switzerland added to base, IHP 2020 Q1223 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q600=2, 4, 9 AND Q1025=4)

Q1040. **Quanti mesi ha dovuto aspettare per un appuntamento?**

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Può essere un appuntamento di persona o un appuntamento telefonico o tramite video.)

WEB ONLY: [*“Se ha visto più specialisti, pensi a quello più recente.”*]

WEB ONLY : [*“Se non ricorda esattamente, indichi una stima*

1 Mesi __ [RANGE 2-12]

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1050 Modified – response options 1 and 2 modified, IHP 2017 Q1050 Modified – Code 3 updated and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTIONS 3 OR 4

Q1050. Negli ultimi due anni è successo che

1 Sì, è successo

2 No, non è successo

3 (PHONE: NON LEGGERE/DON'T SHOW IN WEB PROGRAM) Mai visto uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”) [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]

P.N. -SHOW CODE 4 FOR ITEM A2 ONLY

4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) IF Q600=1-3,5-6,9-11, SHOW: Non ho visto il mio medico abituale dopo la visita dallo specialista; IF Q600=4, SHOW: Do not have GP

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. uno specialista [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD “(or consultant)”] non ha avuto informazioni mediche di base o risultati dei controlli [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: “dal Suo medico curante”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”) [IF (Q915=2 OR Q905=4, 5), DISPLAY: “dal posto nel quale va di solito per le cure mediche”] circa il motivo della vostra visita.

A2. Dopo aver visto lo specialista [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: “il Suo dottore abituale” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”) [IF (915=2 OR Q905=4, 5), DISPLAY: “il posto dove va per le Sue cure mediche”] non sembrava informato né aggiornato sulle cure che ha ricevuto dallo specialista. [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2021 Q1105 modified – interviewer notes made phone only, IHP 2017 Q1105 Modified – note read to everyone rather than if necessary, added emphasis to “does not,” and emphasized “only” to match 2020’s survey, IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. Quanti **diversi** medicinali soggetti all'obbligo di ricetta assume sempre o regolarmente?

'Sempre o regolarmente' **non** include medicinali assunti per un periodo limitato contro disturbi come allergie, otiti o infiammazioni della gola. Voglia includere **unicamente** i medicinali che può ottenere solo con una ricetta.

(CATI) (INT: RILANCIARE PER OTTENERE UNA STIMA SE NON CONOSCE IL NUMERO ESATTO.

(WEB) *Se non conosce il numero esatto, indichi una stima.*”)

_____ [RANGE 0-65]

0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9) WEB ONLY:** Non prendo nessun medicamento soggetto all'obbligo di ricetta

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di un medicamento soggetto all'obbligo di ricetta, ma non sa/so il numero esatto

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1110 modified – interview note made phone only, IHP 2017 Q1110 Modified – A2 & A3 removed, IHP 2014 Q1110 – modified items A2 and A3 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. Negli ultimi 12 mesi, un professionista della salute le ha fatto un resoconto di tutti i medicinali assunti ...?

[INTERVISTATORE, SE CHIESTO: Questo può includere un dottore, un'infermiera, o farmacista]

[WEB NOTE: *Questo può includere un dottore, un'infermiera o un farmacista*]

1 **Si**

2 **No**

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1115. How concerned, if at all, are you that you have been prescribed more medications than necessary in the past 12 months?

INTERVIEWER: READ LIST

- 1 Very concerned
- 2 Somewhat concerned
- 3 Not too concerned
- 4 Not at all concerned
- 5 (DO NOT READ) Have not been prescribed medication in the past 12 months
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1120. Over the past 12 months, how comfortable, if at all, have you felt talking to your health care provider about any medication concerns, such as side effects, the number of medications being prescribed, or how well the medications were working for you?

INTERVIEWER: READ LIST

- 1 Very comfortable
- 2 Somewhat comfortable
- 3 Not too comfortable
- 4 Not at all comfortable
- 5 (DO NOT READ) Have not been prescribed medication in the past 12 months
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

(IHP 2021 Q1300, IHP 2017 Q1300 Modified – placed frame of reference at the beginning of the question and clarified text to read “for at least one night,” IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. **Lei è stato/a ricoverato/a in ospedale per almeno una notte negli ultimi due anni?**

- 1 **Si**
- 2 **No**
- 98 **PHONE ONLY: (V) Non sa**
- 999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q1310A3 modified – interviewer note made phone only, IHP 2017 Q1310A3 Modified – to match IHP 2020 wording, IHP 2014 Q1310A3 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS
(Q1300=1 AND Q99=1)**

NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q1310A3. Prima di lasciare l'ospedale, qualcuno Le ha spiegato lo scopo di ognuno dei Suoi medicinali prescritti, inclusi quelli che prendeva prima della Sua ammissione in ospedale?

PHONE ONLY: (NOTA PER L'INT: Se la persona è stata ospedalizzata più di una volta, chiedere dell'ultima volta in cui è stata ricoverata in ospedale durante la notte negli ultimi 2 anni.)

[WEB ONLY: La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.]

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non mi sono stati prescritti medicinali e non stavo prendendo nessun medicamento prima dell'ammissione in ospedale
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[P.N. - ROTATE Q1310A1 AND Q1310A2]

(IHP 2021 Q1310A1 modified – interviewer note made phone only, IHP 2017 Q1310A1, IHP 2014 Q1310A1 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS
(Q1300=1 AND Q99=1)**

Q1310A1. (PHONE) Quando è stato/a dimesso/a dall'ospedale, ha ricevuto informazioni scritte su cosa fare quando sarebbe tornato/a a casa e su quali sintomi doveva stare attento/a?

(WEB) Quando è stato/a dimesso/a dall'ospedale, ha ricevuto informazioni scritte su cosa fare quando sarebbe tornato/a a casa e su quali sintomi doveva prestare attenzione?

PHONE ONLY: (INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Si
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1310A2 modified – interviewer note made phone only, IHP 2017 Q1310A2, IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. Quando ha lasciato l'ospedale, l'ospedale ha preso le disposizioni o ha garantito che fosse seguito/a da un medico o da un altro operatore sanitario per le cure successive?

PHONE ONLY: (INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: “Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.”)

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non pertinente - non avevo bisogno di cure ulteriori
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1325 modified – interviewer note made phone only, IHP 2017 Q1325 Modified – asked in Sweden only, IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: Please think about the most recent time you were hospitalized overnight in the past 2 years.]

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1328 modified – interviewer note made phone only, IHP 2017 Q1328)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1328. Quando è stato/a dimesso/a dall'ospedale, ha sentito di avere il supporto e i servizi di cui aveva bisogno per aiutarla a gestire il Suo stato di salute a casa?

PHONE ONLY: (INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB ONLY: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

1 Si

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho avuto bisogno di supporto per gestire la mia salute

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1330 Modified – note about coronavirus testing removed, IHP 2017 Q1330 Modified – added note about visiting ED for coronavirus testing, IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY: "Negli ultimi 2 anni, quante volte ha fatto ricorso ad un pronto soccorso di un ospedale per le proprie cure mediche?"

IF UK (Q600=10), DISPLAY: "How many times have you used a hospital A and E Department for your own medical care in the past 2 years?"

IF US, SWE (Q600=11,8), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"

[RANGE 0-50]

0 PN – SHOW CODE ONLY FOR SWITZ (Q600=9) WEB ONLY: Nessun ricorso fatto al pronto soccorso

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di una volta, ma non conosco il numero esatto

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1335 Modified – note about coronavirus testing removed, language for regular doctor updated, IHP 2017 Q1335 Modified – added note about visiting ED for coronavirus testing, IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. L'ultima volta che è andato/a al [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: "pronto soccorso", IF UK (Q600=10), DISPLAY: "A and E Department", IF SWE, US (Q600=8,11), DISPLAY: "emergency room"] di un'ospedale, era a causa di un disturbo che a Suo avviso avrebbe potuto essere curato dai medici o dal personale medico presso cui riceve le Sue cure abituali, incluso il suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: "medico di famiglia" IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: "GP practice" IF UK (Q600=10) DISPLAY: "GP surgery"], se fossero stati disponibili?

- 1 Sì
- 2 No
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1400: GETTING CARE ASSISTANCE AT HOME

PHONE ONLY: Ora vorrei parlare della Sua salute e di altre esperienze in relazione alla salute.

WEB ONLY: Le prossime domande riguardano la Sua salute e altre esperienze in relative alla salute.

(IHP 2021 Q1401 modified – interviewer note made phone only, IHP 2017 Q1401, IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. In generale, come descriverebbe la Sua salute?

PHONE ONLY: (INTERVISTATORE: LEGGERE LISTA)

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Passabile
- 5 Pessima
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1402 modified – interviewer note made phone only, IHP 2017 QSWED22 Modified – made ASK ALL)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1402. Quanto è limitato/a nelle sue attività quotidiane, come ad esempio nutrirsi da solo/a, andare a / scendere dal letto, vestirsi e svestirsi, lavarsi o usare il gabinetto?

PHONE ONLY: Direbbe di essere fortemente limitato/a, un po' limitato/a, o per nulla limitato/a in qualunque di queste attività?

1 Fortemente limitato/a

2 Un po' limitato/a

3 Per nulla limitato/a

98 PHONE ONLY: (NON LEGGERE) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE SEVERELY OR SOMEWHAT LIMITED (Q1402=1, 2)

Q1402a. Lei riceve aiuto da (INSERT ITEM) per scendere dal letto, vestirsi/svestirsi, lavarsi o usare il gabinetto?

A1. (IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, US (Q600=1-8,11), DISPLAY: “un assistente, un infermiere/a o un altro/a professionista della salute”, IF SWITZ (Q600=9), DISPLAY: “un servizio di assistenza professionale come ad es. Spitex”, IF UK (Q600=10), DISPLAY: A care assistant or care professional)

A2. qualcun altro, come un membro della famiglia, amico/a o membro della sua comunità

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: HAS A FAMILY MEMBER, FRIEND, OR MEMBER OF THE COMMUNITY HELP THEM WITH THEIR ACTIVITIES (Q1402aA2=1)

Q1402b. Lei ha detto che una persona, come un membro della famiglia, amico/a o membro della sua comunità la aiuta nelle sue attività quotidiane o nelle cure. Qual è la ragione principale per scegliere questa opzione?

1 Il costo di un servizio professionale è troppo alto

2 Preferisco che sia una persona prossima a me a fornire questi servizi

3 Non so come ottenere un aiuto professionale per questi servizi

4 Altre ragioni

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: DOES NOT GET HELP WITH ANY ACTIVITIES (Q1402aA1=2,98,999 AND Q1402aA2=2,98,999)

Q1402c. Lei ha detto di non ricevere nessun aiuto per delle attività come lavarsi e vestirsi. Qual è la ragione principale per cui non riceve attualmente nessun aiuto per queste attività?

- 1 Il costo di un servizio professionale è troppo alto
- 2 Il tempo di attesa per ricevere aiuto era troppo lungo
- 3 Non sapeva chi contattare o dove recarsi per ricevere l'assistenza necessaria
- 4 Pensava che l'assistenza ricevuta non sarebbe stata sufficiente
- 5 Non crede di aver bisogno di alcun aiuto
- 6 Altre ragioni
- 98 PHONE ONLY: (DO NOT READ) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1403 modified – made Switzerland only, moved to after Q1402c, IHP 2017 Q1403)

BASE: ALL QUALIFIED RESPONDENTS IN SWITZERLAND (Q600=9)

Q1403. A causa di un problema di salute, Lei ha bisogno di qualcuno che La aiuti con i lavori domestici, per preparare i pasti, per gestire i medicinali quotidiani o per la spesa?

- 1 Sì
- 2 No
- 8 (DO NOT READ) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1414, IHP 2017 Q1414 – Modified made Swiss Only Question)

BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1)

Q1414. Lei fornisce cure o assistenza almeno una volta alla settimana ad una o più persone che soffrono di problemi legati all'età, disturbi di salute cronici o disabilità?

(SE NECESSARIO: escludere le cure che lei fornisce per professione).

(SE NECESSARIO: Problemi legati all'età possono includere perdita di memoria o difficoltà nel lavarsi o nel mangiare.)

(WEB NOTE: escludere le cure che lei fornisce per professione).

(WEB NOTE: Problemi legati all'età possono includere perdita di memoria o difficoltà nel lavarsi o nel mangiare.)

- 1 Sì
- 2 No
- 98 PHONE ONLY: (V) Non è sicuro/a
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2021 Q1415 Modified – Netherlands added to base for A10, interviewer note made phone only, IHP 2017 Q1415 Modified – A10 & A11 added, IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM NETHERLANDS AND SWITZERLAND (Q600=5,9 AND Q99=1)

BASE FOR ITEM A11: ALL QUALIFIED RESPONDENTS FROM US (Q600=11 AND Q99=1)

Q1415. **Le prossime domande sono su alcuni disturbi specifici che potrebbe avere.**

Un medico Le ha detto [INSERT ITEM]?

(INTERVISTATORE, SE NECESSARIO: SE IL RISPONDENTE CHIEDE SE DEVE INCLUDERE I CASI LIMITE DI DISTURBI CHE LEI POTREBBE AVERE, DIRE DI SI.)

(WEB NOTE: “Note: La preghiamo di includere i casi limite di disturbi che potrebbe avere.”)

- 1 **Si**
- 2 **No**
- 7 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia**
- 98 **PHONE ONLY: (V) Non è sicuro/a**
- 999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

[RANDOMIZE]

- A1. **che soffre di ipertensione o pressione sanguigna alta**
- A2. **che soffre di malattie cardiache, inclusi attacchi di cuore**
- A3. **che soffre di diabete**
- A4. **che soffre di asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO (Broncopneumopatia Cronica Ostruttiva)**
- A5. **che soffre di depressione, ansia o altri problemi di salute mentale**
- A6. **che soffre di cancro**
- A8. **che soffre di dolori alle giunture o artrite**
- A9. **di aver avuto un ictus**
- A10. **[SWITZERLAND AND NETHERLANDS ONLY] che soffre di problemi neurologici come demenza/malattia di Alzheimer**
- A11. **[US ONLY] chronic kidney disease or kidney failure**

(IHP 2021 Q1416)

BASE FOR EACH ITEM: ALL QUALIFIED RESPONDENTS WHO SAID THEY HAVE BEEN TOLD THEY HAVE CONDITION (Q99=1 AND Q1415A1-A11=1)

PN: ASK FOR EACH ITEM WHERE Q1415=1 (YES)

PN: SHOW DIRECTLY AFTER EACH Q1415=1 (YES)

Q1416. È attualmente in cura o sta vedendo un professionista della salute per aiutarla a gestire la Sua/il Suo/le Sue/i Suoi (INSERT ITEM FROM Q1415)?

1 Si

2 No

7 (PHONE: NON LEGGERE/DON'T SHOW IN WEB PROGRAM) Prende medicinali per il disturbo ma non vede attualmente un professionista della salute

98 PHONE ONLY: (V) Non è sicuro/a

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE - SAME ORDER AS Q1415]

A1. ipertensione o pressione sanguigna alta

A2. malattie cardiache, inclusi attacchi di cuore

A3. diabete

A4. asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO

(Broncopneumopatia Cronica Ostruttiva)

A5. depressione, ansia o altri problemi di salute mentale

A6. cancro

A8. dolori alle giunture o artrite

A9. ictus

A10. [SWITZERLAND AND NETHERLANDS ONLY] problemi neurologici come demenza/malattia di Alzheimer

A11. [US ONLY] chronic kidney disease or kidney failure

(IHP 2021 Q1420vrhb, IHP 2017 Q1420vrhb Modified – Stroke and Chronic Kidney added and updated to be based on Q1416)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)

Q1420vrhb. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 chronic kidney disease or kidney failure (Q1416A11=1,7)
- 2 **diabete** (Q1416A3=1,7 AND Q1416A11=2,98,999)
- 3 **pressione sanguigna alta** (Q1416A1=1,7 AND Q1416A3=2,98,999 AND Q1416A11=2,98,999)
- 4 **malattie cardiache** (Q1416A2=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A11=2,98,999)
- 5 **malattie croniche dei polmoni** (Q1416A4=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A2=2,98,999 AND Q1416A11=2,98,999)
- 6 **depressione, ansia o altri problemi di salute mentale** (Q1416A5=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A2=2,98,999 AND Q1416A4=2,98,999 AND Q1416A11=2,98,999)
- 7 **cancro** (Q1416A6=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A2=2,98,999 AND Q1416A4=2,98,999 AND Q1416A5=2,98,999 AND Q1416A11=2,98,999)
- 8 **ictus** (Q1416A9=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A2=2,98,999 AND Q1416A4=2,98,999 AND Q1416A5=2,98,999 AND Q1416A6=2,98,999 AND Q1416A11=2,98,999)
- 9 **dolori alle giunture o artrite** (Q1416A8=1,7 AND Q1416A3=2,98,999 AND Q1416A1=2,98,999 AND Q1416A2=2,98,999 AND Q1416A4=2,98,999 AND Q1416A5=2,98,999 AND Q1416A6=2,98,999 AND Q1416A9=2,98,999 AND Q1416A11=2,98,999)

(IHP 2021 Q1420 – base updated to remove Germany, IHP 2017 Q1420 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 verbiage updated, IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

BASE: QUALIFIED RESPONDENTS IN ALL COUNTRIES BUT GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1,7 FOR ANY AND Q99=1 AND Q600=1-3;5-11)

Q1420. Durante lo scorso anno, è capitato che un professionista della salute che vede per il Suo/la Sua/i Suoi (INSERT CONDITION SELECTED AT Q1420VRBH) le abbia...(INSERT ITEM)?

1 Sì

2 No

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Prende medicinali per il disturbo ma non vede attualmente un professionista della salute

98 PHONE ONLY: (V) Non è sicuro/a

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE]

A1. Parlato con lei dei principali obiettivi o delle priorità relativamente alla cura dei suoi disturbi

A3. Fornito istruzioni chiare circa i sintomi da tenere sotto controllo e quando richiedere ulteriore assistenza

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1 FOR ANY AND Q99=1)

Q1420_Germany. During the past year, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)...(INSERT ITEM)?

1 Yes

2 No

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

A1. Discussed with you your main goals or priorities in caring for this condition

A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment

A5. Informed you about the next step in your care and treatment

(IHP 2021 Q1429 modified – made Switzerland only, IHP 2017 Q1429 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 removed, IHP 2014 Q1424 modified code 7 added and programming autocode added and “Are you” added)

BASE: ALL SWITZERLAND RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1416A1- A9,A11 =1,7 FOR ANY AND Q600=9)

Q1429. Quanto è fiducioso/a nel poter controllare e gestire i Suoi problemi di salute?

Lei è...

(INTERVISTATORE: LEGGERE LISTA)

1 Molto fiducioso/a

2 Fiducioso/a

3 Non molto fiducioso/a

4 Per niente fiducioso/a

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH

READ TO ALL: Le prossime domande trattano di come lei si sente in diversi aspetti della sua vita.

(IHP 2021 Q1412 modified – interviewer note made phone only, IHP 2017 Q1412 Modified – updated scale to separate “Never” and “Hardly ever” as individual response-options)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

PN: ROTATE RESPONSE OPTIONS 1-4/4-1

Q1412. Con che frequenza si sente isolato/a dagli altri?

PHONE ONLY: (INTERVISTATORE: LEGGERE LISTA)

- 1 Mai
- 2 Raramente
- 3 Ogni tanto
- 4 Spesso

98 PHONE ONLY: (NON LEGGERE) Non è sicuro

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1430, IHP 2017 Q1488 Modified – updated time frame, IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1430. Nell'ultimo anno ha vissuto dei disagi emotivi come ansia o tristezza immensa che ha trovato difficile da affrontare da solo/a?

- 1 Sì
- 2 No

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 Q1915 Modified – response options changed, IHP 2020 Q1915 – moved to before Q1910 and modified to ask all, added UK prob panel spelling) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1445. Negli ultimi 12 mesi, ha ricevuto (PHONE ONLY: “**una qualsiasi**”; WEB ONLY: “**una qualsiasi**”) consulenza o un trattamento per la Sua salute mentale? Ciò include la consulenza o il trattamento eventualmente ricevuto per la depressione, l'ansia o altre condizioni di salute mentale.

- 1 Sì
- 2 No

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: HAVE NOT RECEIVED MENTAL HEALTH CARE IN THE LAST 12 MONTHS (Q1445=2)

Q1445a. Qual è il motivo principale per cui non ha ricevuto **qualsiasi** consulenza o trattamento per la sua salute mentale negli ultimi 12 mesi?

[RANDOMIZE 1:4]

- 1 Non poteva permettersi il costo
- 2 Non è stato possibile trovare un prestatario o un operatore sanitario appropriato
- 3 Non sapeva come trovare la consulenza o il trattamento di cui aveva bisogno
- 4 Il tempo di attesa per una consultazione con un prestatario di servizi o un operatore sanitario è stato troppo lungo
- 96 Non si desiderava o non si aveva bisogno di una consultazione con un prestatario di servizi o un professionista della sanità
- 97 Per altre ragioni
- 98 PHONE ONLY: (DO NOT READ) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2024 New)

BASE: RECEIVED MENTAL HEALTH COUNSELING/TREATMENT FOR MENTAL HEALTH AND HAS A REGULAR DOCTOR OR REGULAR PLACE (Q1445=1 AND Q915=1, 2)

Q1446. Negli ultimi 12 mesi, ha visto un prestatario di cure per la salute mentale che fa parte dello studio presso cui si reca per le sue cure principali?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1450: MATERIAL HARDSHIP

(IHP 2021 Q1450 Modified – item A1 text modified, item A4 added, interviewer note made phone only, IHP 2017 Q1590, IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 7. SWEDEN'S DATA ARE EXCLUDED FOR COMPARABILITY REASONS.

Q1450. Negli ultimi 12 mesi, quanto spesso direbbe di essersi preoccupato/a o sentito/a stressato/a [INSERT ITEM]?

PHONE ONLY: Direbbe...

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

- 1 Sempre
- 2 Normalmente
- 3 A volte
- 4 Raramente (PHONE) o
- 5 Mai

- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non si applica
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[PN: RANDOMIZE A1 & A2 & A4- A3 is always asked last]

A1. ... di avere abbastanza cibo

A2. ... di avere abbastanza soldi per pagare l'affitto o l'ipoteca

A3. ... di avere abbastanza soldi per altre bollette mensili, come elettricità, riscaldamento e il
Suo telefono

A4. ... di avere una fonte di guadagno stabile

SECTION 1495: END OF LIFE CARE WISHES

PHONE ONLY: Ora seguiranno alcune domande su conversazioni che potrebbe aver avuto riguardo le Sue cure future.

WEB ONLY: Ora seguiranno alcune domande su conversazioni che potrebbe aver avuto riguardo le Sue cure future.

(IHP 2021 Q1495, IHP 2017 Q1495, IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. Nel caso in cui si ammalasse o si ferisse gravemente e non potesse prendere decisioni per sé stesso/a, ha avuto una discussione con la famiglia, un amico intimo o con un professionista della salute su quale trattamento sanitario VORREBBE o NON VORREBBE?

1 Sì

2 No

98 PHONE ONLY: (V) Non è sicuro/a

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1496, IHP 2017 Q1496, IHP 2014 Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Lei ha un documento scritto che descrive il trattamento sanitario che vuole o non vuole alla fine della Sua vita?

1 Sì, ho un piano scritto

2 No

98 PHONE ONLY: (V) Non è sicuro/a

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1497 modified – made Switzerland only, IHP 2017 Q1497, IHP 2014-Q1497)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9)

Q1497. Ha un documento scritto che nomina qualcuno che prenda decisioni mediche per Lei se non potesse prendere decisioni per sé?

1 Sì

2 No

98 PHONE ONLY: (V) Non è sicuro/a

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1499, IHP 2017 Q1499, IHP 2014 Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Lei è membro di un'organizzazione di autodeterminazione e assistenza al suicidio come Exit, Dignitas?

(SE IL RISPONDENTE DICE "NO ", CHIEDERE : Ha intenzione di diventare membro?)

1 Sì

2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No, però ho intenzione di diventarne membro

3 No

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 QSWISS3, IHP 2017 QSWISS3)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3. Negli ultimi 12 mesi, quando ha avuto bisogno di cure mediche, un dottore o un professionista delle cure mediche ha mai parlato con Lei dei Suoi desideri riguardo a morire o alla Sua morte?

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ha mai avuto bisogno di cure mediche negli ultimi 12 mesi

98 PHONE ONLY: (DO NOT READ) Non è sicuro

999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 QCAN3, IHP 2017 QCAN3)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on "medical assistance in dying" only if asked: "Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules")

1 Yes

2 No

3 (DO NOT READ) No, it is not an option I/we would consider

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QCAN4, IHP 2017 QCAN4)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

Le prossime domande riguardano la Sua copertura sanitaria

(IHP 2021 Q1505, IHP 2017 Q1505 Modified – Added France-specific text at the end of the question, IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides [IF FRANCE (Q600=3), DISPLAY: “, including complementary CMU (CMUC)”]?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1506, IHP 2017 Q1506, IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1515, IHP 2017 Q1515, IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1520 modified – added interviewer note to web, IHP 2017 Q1520, IHP 2014 Q1520 – updated interviewer note)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED/SHOW ON WEB: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1525, IHP 2017 Q1525, IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525. In addition to the "basic insurance," are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1527, IHP 2017 Q1527, IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1530, IHP 2017 Q1530, IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. (PHONE) Quale tipo di assicurazione malattie ha personalmente per l'assicurazione di base obbligatoria? Mi può dire...

(WEB) Quale tipo di assicurazione malattie ha personalmente per quanto riguarda l'assicurazione obbligatoria di base?

(INT: LEGGERE TUTTA LA LISTA)

- 1 Assicurazione malattie normale
- 2 Assicurazione con bonus
- 3 Assicurazione HMO (medici associati)
- 4 Modello "medico di famiglia"
- 5 Assicurazione con consulenza medica per telefono prima di recarsi, vale a dire "modello telefonico"
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1535, IHP 2017 Q1535, IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. A quanto ammonta la franchigia annua, vale a dire l'importo che in ogni caso deve pagare da solo/a?

(INTERVISTATORE: LEGGERE LISTA.)

- 1 300 franchi
- 2 500
- 3 1000
- 4 1500
- 5 2000 (PHONE) o ...
- 6 2500 franchi
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1546 modified – web notes added, IHP 2017 Q1546, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. PHONE ONLY: Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

WEB ONLY: The next few questions are about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some people with disabilities?

PHONE ONLY: (IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

WEB ONLY: Note: Medicare is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered through the Medicare program, like HMOs.

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1550 modified – web notes added)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1550. Do you receive these benefits through a Medicare Advantage Plan?

PHONE ONLY: (IF NECESSARY: “These are sometimes called a Medicare HMO (that is a Health Maintenance Organization) or Medicare Managed Care.”)

WEB ONLY: *Note: These are sometimes called a Medicare HMO (Health Maintenance Organization) or Medicare Managed Care.*

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1551, IHP 2017 Q1551, Modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551. Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

1 Excellent

2 Very good

3 Good

4 Fair

5 Poor

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1555 Modified – item A4 added, web notes added IHP 2017 Q1555 Modified – Updated A3’s base to be asked of all US respondents and A3’s text to make examples ready only IF NECESSARY, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1555. (IF HAS MEDICARE (Q1546=1): “In addition to Medicare, do you also have...”) (IF DOES NOT HAVE MEDICARE (Q1546=2, 8, 9): “Do you have...”)

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. Health insurance through your or someone else’s employer or union (IF PHONE: IF NECESSARY: This can include retiree insurance through a former employer.; IF WEB: *(this can include retiree insurance through a former employer)*)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source (IF PHONE: IF NECESSARY: For example, through the Veteran’s Administration or the Indian Health Service; IF WEB: *(for example, through the Veteran’s Administration or the Indian Health Service)*)
- A4. Medicare Supplemental Insurance, also known as Medigap

SECTION 1600: OUT OF POCKET COSTS

(IHP 2021 Q1605 Modified – “please provide your best estimate” note added, IHP 2017 Q1605 Modified – updated READ TO ALL note, IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “Negli ultimi 12 mesi, quanto ha speso di tasca propria Lei e la Sua famiglia per i trattamenti medici o servizi che non erano coperti dall'assicurazione obbligatoria di base o da assicurazioni supplementari?”]

SHOW TO PHONE AND WEB – Ciò include quanto ha pagato per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, incluse le aliquote per questi servizi (ma non l'ammontare dei premi).

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”

Voglia stimare al meglio, per favore.

[INT: SE NECESSARIO: Conti solo l'importo speso da Lei stesso/a e dai membri del Suo nucleo familiare. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.]

[WEB ONLY: Conti solo gli importi spesi da Lei stesso/a e dai membri della Sua economia domestica. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.]

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”.)

----- (RANGE 0 – 899999)

999998 (V) Non sa
 999999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q1610, IHP 2017 Q1610 Modified – updated ranges, IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Può darci la Sua migliore stima di quanto Lei e la Sua famiglia avete speso di tasca propria per trattamenti medici o servizi negli ultimi 12 mesi? Direbbe che è stato...?

(INTERVIEWER NOTE: ONLY IF NEEDED/SHOW IF UK WEB (Q600=10 AND Q650=4):
 INT: Ciò include anche spese per farmaci soggetti a prescrizione medica, cure mediche e dentistiche, ma non l'ammontare dei premi.)

(WEB ONLY: "Ciò include anche i costi per i farmaci soggetti a prescrizione medica, cure mediche e dentistiche, ma non l'ammontare dei premi. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.")

(LEGGERE L'ELENCO)

01 [INSERT CODE 1 AMOUNT FROM TABLE]
 02 [INSERT CODE 2 AMOUNT FROM TABLE]
 03 [INSERT CODE 3 AMOUNT FROM TABLE]
 04 [INSERT CODE 4 AMOUNT FROM TABLE]
 05 [INSERT CODE 5 AMOUNT FROM TABLE]
 98 PHONE ONLY: (V) Non sa
 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

	AUS/CAN/ US	FRA/ GER/NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,4,5	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	Meno di 100 franchi	Less than £80
02	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	da 100 franchi a meno di 500 franchi	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500 franchi a meno di 1000 franchi	£400 to less than £800
04	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000 franchi a meno	£800 to less than £1,600

						di 2000 franchi	
05	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2000 franchi o più	£1,600 or more

SECTION 1700: HEALTH EQUITY

(IHP 2023, Q1997, IHP 2021 Q1705 modified – removed reference to race in this question, made base all countries, moved after section 1600)

BASE: ALL RESPONDENTS

Q1705. Quando ha ricevuto delle cure, (INSERT ITEM)?

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

A1. si è **mai** sentito/a trattato/a ingiustamente

A2. ha **mai** sentito che le preoccupazioni per la Sua salute non fossero prese sul serio

(IHP 2023 Q1998 modified – item A8 added)

BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1705A1=1 OR Q1705A2=1)

[PN: RANDOMIZE RESPONSE OPTIONS A1-A7]

Q1706. Le prossime domande parlano di motivi per cui le persone possono venir trattate ingiustamente o sentire che le preoccupazioni per la loro salute non vengono prese sul serio quando si tratta di ricevere delle cure. [PN: DISPLAY ONLY FOR FIRST ITEM]

Ha mai [IF Q1705A1=1, INSERT: “subito un trattamento ingiusto”; IF Q1705A2=1, INSERT: “sentito che le preoccupazioni per la Sua salute non fossero prese sul serio”; IF Q1705A1=1 AND Q1705A2=1 INSERT: “subito un trattamento ingiusto o sentito che le preoccupazioni per la Sua salute non fossero prese sul serio ”] a causa (INSERT ITEM)?

1 Sì

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

A1. della Sua etnia

A2. della Sua età

A3. del Suo sesso o genere

A4. del suo orientamento sessuale

A5. di una disabilità, un impedimento, una malattia cronica o una condizione di salute di lunga durata

A6. della sua religione o del suo credo

A7. del suo paese di origine

A8. di una barriera linguistica

(IHP 2023 Q1999, IHP 2021 Q1710 modified – based on responses to Q1705, previously only asked about race/ethnicity, moved to after section 1600, made base all countries)

BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1706A1-A7=1)

[PN: ASK Q1710 IMMEDIATELY AFTER EACH ITEM Q1706=1]

Q1710. A seguito di [IF Q1705A1=1, INSERT: “un trattamento ingiusto”; IF Q1705A2=1, INSERT: “aver percepito che le preoccupazioni per la Sua salute non venivano prese sul serio”; IF Q1705A1=1 AND Q1705A2=1 INSERT: “un trattamento ingiusto o di aver percepito che le preoccupazioni per la Sua salute non venivano prese sul serio”] a causa (INSERT Q1706 ITEM), Lei non ha ricevuto le cure o il trattamento che sentiva di aver bisogno?

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 2000: DEMOGRAPHICS

[ALL PHONE EXCEPT CAN (Q600=1,3-11 AND Q650=1,2) SHOW: "Siamo quasi arrivati alla fine." (IF UK OR US AND PROB PANEL (Q600=10,11 AND Q650=4) SHOW: "The survey is nearly finished.") La prossima serie di domande è a scopo di classificazione.

(IHP 2021 Q2000, IHP 2017 Q2000)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. **Incluso/a Lei stesso/a, quante persone vivono nella Sua economia domestica?**

(INTERVISTATORE NOTA SE IL RISPONDENTE ESITA GRAZIE DI RASSICURARLO. Questo è solo a scopo di classificazione.)

- _____ [RANGE: 01-5]
- 6 **6 o più persone**
- 98 **PHONE ONLY: (DO NOT READ) Non è sicuro**
- 999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q2005 modified – age range updated to 65+ for all countries, base updated, IHP 2017 Q2005 Modified – added "yourself" to question-wording, IHP 2014 Q2005 – updated range and base)

BASE: (ALL GERMANY RESPONDENTS (Q600=4)) OR (ALL COUNTRIES EXCEPT SWEDEN AND SWITZERLAND ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-3,5-6,10-11 AND Q2000>1)) OR UK WEB (Q600=10 AND Q650=4)

OR

(IN SWITZERLAND ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK (Q600=9 AND Q99=1 AND Q2000>1))

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. **Lei incluso/a, quanti adulti, di 65 o più, vivono nella Sua economia domestica [IF NZ (Q600=6) ADD: "including boarders"]?**

- _____ [RANGE: 01-5]
- 6 **6 persone o più, di almeno 65 anni**
- 98 **PHONE ONLY: (V) Non sa**
- 999 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2021 Q2015, IHP 2017 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2020, IHP 2017 Q2020, IHP 2014 Q2020)

("en collège communautaire, collège technique ou professionnel" replaced with "collégiales, techniques ou professionnelles" in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2025, IHP 2017 Q2025, IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2030, IHP 2017 Q2030, IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2035, IHP 2017 Q2035, IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2040, IHP 2017 Q2040, IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2045, IHP 2017 Q2045, IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2050, IHP 2017 Q2050, IHP 2014 Q2050 – response options modified)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2060, IHP 2017 Q2060, IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN “CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE”.)

(INTERVIEWER NOTE: “2 YEAR GYMANISUM” SHOULD BE INCLUDED IN “CODE 3 - GYMNASIENIVÅ”.)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2065, IHP 2017 Q2065, IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. Qual è il grado di formazione più elevato che ha portato a termine fino ad ora?

(INT: LEGGERE DALLA LISTA FINO A QUANDO INDICA LA RISPOSTA.)

(1) 1	Pre-primary education	Scuola dell'obbligo non completata
(2) 2	Primary education	Scuole dell'obbligo
(3) 3	Lower secondary education	Formazione di 1 anno (10° anno scolastico, anno di economia domestica, pretirocinio ecc.)
(4) 4	(Upper) secondary education	Formazione professionale di base di 2 anni: certificato fed. di formazione pratica (CFP)
(5)		Scuola professionale a tempo pieno di 2 anni, scuola di commercio
(6)		Formazione di 2-3 anni: scuola di formazione generale (scuola di diploma, scuola specializzata)
(7)		Tirocinio di 3-4 anni (AFC)
(8)		Scuola professionale a tempo pieno di 3-4 anni, scuola d'arti e mestieri, scuola di commercio
(9)		Scuola magistrale
(10)		Maturità liceale/ginnasiale
(11)		Maturità professionale o maturità specializzata
(12) 5	Post-secondary non tertiary education	Formazione professionale superiore con attestato/diploma/diploma di maestria federale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Scuola specializzata superiore (SSS)
(14)		Scuola universitaria professionale (SUP)
(15)		Alta scuola pedagogica (ASP)
(16)		Università, ETH con prediploma, licenza, bachelor, master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Dottorato universitario/ETH

- 98 PHONE ONLY: (DO NOT READ) Non sa
999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q2076-US modified – interview notes made phone only, IHP 2017 Q2076-US)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans?

PHONE ONLY: Just stop me when I get to the right category.

PHONE ONLY: (READ LIST)

PHONE ONLY: (PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
 - 2 \$25,000 to less than \$35,000
 - 3 \$35,000 to less than \$50,000
 - 4 \$50,000 to less than \$75,000
 - 5 \$75,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2075-SWI, IHP 2017 Q2075-SWI)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Può dirci in quale fascia si trova il patrimonio totale della Sua economia domestica (proprietà immobiliari incluse) ?

(INT: LEGGERE LA LISTA)

(WEB/PHONE: Una stima è sufficiente)

- 1 Meno di 10'000.- CHF
 - 2 Tra 10'000 e 50'000.- CHF
 - 3 Tra 50'000 e 100'000.- CHF
 - 4 Tra 100'000 e 500'000.- CHF
 - 5 Tra 500'000 e 1 milione CHF
 - 6 1 milione CHF o più
- 98 PHONE ONLY: (DO NOT READ) Non è sicuro
999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q2076-SWI, IHP 2017 Q2076-SWI)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Può indicare in che categoria si trovano i redditi totali mensili della Sua economia domestica (di tutte le persone compresi i salari, rendite AVS, ev. prestazioni complementari, rendite della cassa pensione, 3° pilastro e altri redditi)?

(INT: LEGGERE LISTA)

- 1 Meno di 2'000.- CHF
- 2 Tra 2'000 e meno di 3'500.- CHF
- 3 Tra 3'500 e meno di 5'000.- CHF
- 4 Tra 5'000 e meno di 7'000.- CHF
- 5 Tra 7'000 e meno di 9'000.- CHF
- 6 Tra 9'000 e meno di 11'000 - CHF
- 7 11'000 CHF o più
- 98 PHONE ONLY: (DO NOT READ) Non è sicuro
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q2076-UK modified – updated to include web, IHP 2017 Q2076-UK)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits?
(IF PHONE) Just stop me when I get to the right category.

(READ LIST)

PROBE/SHOW ON WEB: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-CAN, IHP 2017 Q2076-CAN Modified – updated ranges for English but they were not updated in French)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$30,000
- 2 \$30,000 to less than \$50,000
- 3 \$50,000 to less than \$80,000
- 4 \$80,000 to less than \$100,000
- 5 \$100,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NZ, IHP 2017 Q2076-NZ)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-AUS, IHP 2017 Q2076-AUS)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q2075)

BASE: GERMANY (Q600=4)

NOTE: GERMANY ASKED THE GEN POP INCOME QUESTION, RATHER THAN THE OLDER ADULTS INCOME QUESTION

Q2076-GER. PHONE ONLY: Now, just stop me when I get to the right category.

Was your household income:

PHONE ONLY: (IF NECESSARY: Your best guess is fine)

PHONE ONLY: (READ LIST)

- 1 Less than €2.333
- 2 €2.333 to less than €4.333
- 3 €4.333 to less than €5.083
- 4 €5.083 to less than €6.917
- 5 €6.917 to less than €9.167
- 6 €9.167 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NETH modified – ranges updated, IHP 2017 Q2076-NETH)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 45.000 €
- 5 45.000 € to less than 55.000 €
- 6 55.000 € or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-FRA, IHP 2017 Q2076-FRA)

BASE: FRANCE (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1.000 €
- 2 1.000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-SWE, IHP 2017 Q2076-SWE)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2080 – removed “the” in Netherlands insert, IHP 2017 Q2080 Modified – Updated answer options and text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. È nato/a in [IF UK, US (Q600=10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]
[IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “o in un altro paese”]
[IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”?

- 1 Sì, nato/a in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]
- 2 No, non è nato/a in Svizzera
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q2084, IHP 2017 Q2084, IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

____ [RANGE: 00-100]

998 (DO NOT READ) Not sure

999 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2090, IHP 2017 Q2090, IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2100, IHP 2017 Q2100, IHP 2013 Q2100)

BASE: GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2105, IHP 2017 Q2105 Modified – Updated question-text, IHP 2013 Q2105)

BASE: FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2115, IHP 2017 Q2115, IHP 2013 Q2115)

BASE: SWITZERLAND (Q99=1 AND Q600=9)

Q2115. I suoi genitori sono nati in Svizzera o in altri paesi?

(INTERVISTATORE: LEGGERE LA LISTA)

- 1 Sì, entrambi i genitori sono nati in Svizzera
- 2 No, entrambi i genitori sono nati in un altro paese
- 3 Un genitore è nato in Svizzera e l'altro è nato in un altro Paese
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 Q2120, IHP 2017 Q2120, IHP 2016 Q2059 – will not be in datafile)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2125, IHP 2017 Q2125, IHP 2014 Q2110)

BASE: THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2130, IHP 2017 Q2130, IHP 2014 Q2120)

BASE: CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2155, IHP 2017 Q2155, IHP 2014 Q2155)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2160, IHP 2017 Q2160, IHP 2014 Q2160)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2165, IHP 2017 Q2165, IHP 2014 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2170, IHP 2017 Q2170, IHP 2014 Q2125)

BASE: THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2180, IHP 2017 Q2180, IHP 2014 Q2128)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2185, IHP 2017 Q2185, IHP 2014 Q2130)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2190 modified – interviewer note made phone only, IHP 2017 Q2190, IHP 2015 Q2135)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2195, IHP 2017 Q2195 Modified – revised question-text and updated to be multi-response)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-3; CODES 4,8,9 SHOULD BE SINGLE-PUNCH.

Q2195. Do you identify as First Nations, Métis (pronounced: MAY-TEE) and/or Inuk/Inuit (pronounced: in-ook, in-OO-it)?

(INTERVIEWER NOTE: IF YES, CLARIFY WHICH THEY IDENTIFY WITH AND SELECT APPLICABLE CODES 1-3.)

- 1 Yes, First Nations
- 2 Yes, Métis
- 3 Yes, Inuk/Inuit
- 4 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-9; CODES 98 AND 99 SHOULD BE SINGLE-PUNCH.

Q2196. Which category or categories best describes your race or racial background? Please select all that apply:

INTERVIEWER: READ LIST

INTERVIEWER NOTE IF NECESSARY: In our society, people are often described by their race or racial background. These are not based in science, but our race may influence the way we are treated by individuals and institutions, and this may affect our health.

- 1 Black (IF NECESSARY: for example, African, Afro-Caribbean, African Canadian descent)
- 2 East Asian (IF NECESSARY: for example, Chinese, Korean, Japanese, Taiwanese descent)
- 3 Indigenous (IF NECESSARY: First Nations, Inuk/Inuit (pronounced: in-ook, in-OO-it), Métis (pronounced: MAY-TEE))
- 4 Latin American (IF NECESSARY: for example, Latino/Latina/Latinx, Hispanic descent)
- 5 Middle Eastern (IF NECESSARY: for example, Arab, Persian, West Asian descent such as Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish descent)
- 6 South Asian (IF NECESSARY: for example, Indian, Pakistani, Bangladeshi, Sri Lankan, Indo-Caribbean descent)
- 7 Southeast Asian (IF NECESSARY: for example, Filipino, Vietnamese, Cambodian, Thai, Indonesian descent)
- 8 White (IF NECESSARY: for example, European descent)
- 9 Another race category
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2200 Modified – Norway removed from base, IHP 2017 Q2200, IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR GERMANY (Q600=10,4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

INFORMATION ON TELEPHONES, POSTAL CODES

(IHP 2021 LL1, IHP 2017 LL1, IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 C1, IHP 2017 CP1, IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 INTFREQA)

BASE: US RESPONDENTS (Q600=11)

INTFREQA. About how often do you use the Internet?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 0 PHONE ONLY: (DO NOT READ) Never
- 1 Almost constantly
- 2 Several times a day
- 3 About once a day

- 4 Several times a week
- 5 Less often
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2021 D-Z1, IHP 2017 D-Z1, IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

_____ (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2021 D-Z4, IHP 2017 D-Z4, IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. Qual è il Suo codice di avviamento postale?

_____ (V) Rifiuta di rispondere; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INT: LA PERSONA INTERVISTATA LE HA INDICATO QUESTO NUMERO POSTALE?

- 1 Si (CONTINUE)
- 2 No (RE-ASK D-Z4)

(IHP 2023 D-ZSWU, IHP 2020 D-ZSWU, IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)

(PN: NOT ASKED BUT FILLED IN FROM SAMPLE)

D-ZSWU. Definirebbe la zona dove abita come un'area:

PHONE ONLY: (LEGGERE LISTA)

- 1 prevalentemente urbana
- 2 urbana e rurale (intermedia)
- 3 prevalentemente rurale
- 98 PHONE ONLY: (V) Non sa
- 999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 D-ZF, IHP 2017 D-ZF, IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

_____ 99999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-ZF)**

(IHP 2021 D-Z1a, IHP 2017 D-Z1a, IHP 2014 QD-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99999 AND Q99=1)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska

- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: US RESPONDENTS (Q600=11)

OWNHOME. Is your home owned or rented?

- 1 Owned
- 2 Rented
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-NETH, IHP 2017 QDZ-NETH , IHP 2014 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY (Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht

108 Zeeland
109 Zuid-Holland
997 (V) Other
999 (V) Refused; WEB ONLY: Blank

(IHP 2021 D-NZ, IHP 2017 D-NZ, IHP 2014 QD-NZ)

BASE: NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 D-NZU, IHP 2017 D-NZU, IHP 2014 QD-NZU)

BASE: NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-GER, IHP 2017 DZ-GER, IHP 2014 QDZ-GER modified delete code 997)

BASE: GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 999 (V) Refused; WEB ONLY: Blank

(IHP 2023 MONEY2 Modified – updated base and question-text to apply to prepaid cell sample exclusively, IHP 2020 MONEY2)

BASE: U.S. PREPAID CELL ('bPrepaid Cell Flag').any('Y')

MONEYP. We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.

- 1 [ENTER FIRST NAME] (INTERVIEWER: PLEASE VERIFY SPELLING)
- 2 [ENTER LAST NAME]
- 3 STREET ADDRESS
- 4 APT
- 5 [City]
- 6 [State]
- 7 CONFIRM ZIP from above
- 999 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want the \$10 sent to me;
WEB BLANK

(IHP 2024 New)

BASE: U.S. PROB PANEL (Q600=11 AND Q650=4)

[PN: INSERT COMPENSATION AMOUNT BASED ON PROB. PANEL STANDARD SETUP]

[PN: QUESTION IS REQUIRED; DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP, SHOW ERROR MESSAGE: "This is a required question. Please respond."]

[PN: STANDARD PANEL INCENTIVES ARE \$10 IF LTHS (pEDUCATION=1) OR SPANISH (language=10); ELSE \$5]

MONEYW. In appreciation of your time, we would like to offer you <<\$INSERT>> in compensation via an electronic gift code immediately upon completion of this survey. Would you like to receive this compensation?

- 1 Yes
- 2 No

COUNTRY-SPECIFIC QUESTIONS INCLUDED IN 2021

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

Ha quasi finito l'intervista. Rimangono solo alcune domande che sono poste solo in Svizzera perché riguardano specificamente il nostro sistema sanitario.

(IHP 2021 QSWISS0 modified – item a2 added, b modified, IHP 2017 QSWISS0 Modified – Added item A1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. Negli ultimi due anni, Lei ha...

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non è sicuro

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

a1. inviato una richiesta di informazioni mediche a un qualsiasi professionista della salute tramite un messaggio di testo (SMS, Whatsapp, ecc.) via smartphone (tranne che per fissare un appuntamento)?

a2. discusso di un problema medico con un professionista della salute tramite un'app (sito web sicuro, applicazione sicura) basata sul web (tranne che per fissare un appuntamento)?

a. mandato mail a un qualsiasi professionista della salute per una questione medica?

c. usato internet per informarsi su temi relativi alla salute?

d. usato un'applicazione digitale (p.es. siti web, app) per raccogliere delle informazioni relative alla Sua salute ma da non condividere con un professionista della salute (ad es. dati per il rilevamento del movimento come i pedometri o funzioni vitali come la frequenza cardiaca)?

e. usato un'applicazione digitale (p.es. siti web, app) per raccogliere delle informazioni relative alla Sua salute per condividerle poi con un professionista della salute (ad es. dati per il rilevamento del movimento come i pedometri o funzioni vitali come la frequenza cardiaca)?

(IHP 2021 QSWISS1 modified – Germany added to base, IHP 2017 QSWISS1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND AND GERMANY (Q600=4,9 AND Q99=1)

QSWISS1. Concernente le cure mediche di base o i trattamenti: potrebbe immaginare di ricevere un trattamento successivo da un professionista in cure specializzate (ad es. infermieri specializzati) invece che da un dottore?

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 QSWISS2 modified – Germany added to base, IHP 2017 QSWISS2)

BASE: ALL SWITZERLAND AND GERMANY RESPONDENTS (Q600=4,9 AND Q99=1)

QSWISS2. Se pensa a tutte le prestazioni mediche che ha ricevuto negli ultimi 12 mesi, direbbe che ha ricevuto...

- 1 troppe poche prestazioni mediche
- 2 la quantità giusta di prestazioni mediche
- 3 troppe prestazioni mediche?
- 7 (PHONE: DO NOT READ) Non ha avuto bisogno di prestazioni mediche
(SHOW IN WEB PROGRAM) Non ho avuto bisogno di prestazioni mediche
- 98 PHONE ONLY: (DO NOT READ) Non sa
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2021 QSWI4 modified – Germany added to base, item L removed, IHP 2020 QSWI4 Modified – Added item L, updated base to be asked to all Swiss respondents, and added programming autocode logic at item k based on QSWISS2)

BASE: SWITZERLAND AND GERMANY ONLY (Q99=1 AND Q600=4,9)

PN: IF QSWISS2=7. AUTO-CODE QSWI4k AS CODE 01 AND DO NOT DISPLAY.

QSWI4. Non è andato da un medico o ha deciso di rinunciare a delle cure negli ultimi 12 mesi per i motivi seguenti? Si prega di rispondere sì o no ad ogni motivo. Ha rinunciato perché...

- 01 Sì
- 02 No
- 98 PHONE ONLY: (DO NOT READ) Non so
- 999 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

- a ... ha voluto aspettare e vedere se il problema medico sarebbe sparito da solo
- b ... Non voleva generare ulteriori costi alla sanità pubblica
- c ... aveva paura di quello che i dottori avrebbero potuto dirle
- d ... ha una mancanza di fiducia in generale nei medici, ospedali, esami o trattamenti
- e ... non conosce un buon medico
- f ... ha delle difficoltà a comunicare in una lingua nazionale
- g ... non le è stato fissato un appuntamento
- h ... non ha avuto tempo per ragioni professionali
- i ... non ha avuto tempo perché doveva prendersi cura di bambini o di altre persone
- j ... non poteva spostarsi
- k ... non ha avuto bisogno di un trattamento medicale

SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities.

(IHP 2021 Q2800 modified – additional interviewer note added, IHP 2017 Q2800)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF **New Brunswick:**] such as the Extra Mural Program [IF **Quebec:**] such as CLSCs [IF **Ontario:**] such as CCACs or LHINs (pronounced: LINNS) [IF **ANY OTHER PROVINCE/TERRITORY:**] through your regional health authority.)

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE SERVICES (Q99=1 AND Q600=2 AND Q2800=1)

Q2800b. Was this service for palliative care?

INTERVIEWER NOTE IF NECESSARY: Palliative care is specialized medical care that focuses on providing relief from pain and other symptoms of a serious illness.

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2300 modified – coronavirus resource links removed, IHP 2017 Q2300, IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300. **Con questo siamo giunti alla fine dell'intervista. La ringraziamo per le preziose informazioni.**