



**2017 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
FINAL SWITZERLAND ITALIAN VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: PRE-LOADED SAMPLE
SECTION 700: SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR & PRESCRIPTION USE
SECTION 1000: COORDINATION OF CARE & EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND SURGERY
SECTION 1400: ADLS & CARE ASSISTANCE & INFORMAL CAREGIVING
SECTION 1415: CHRONIC ILLNESS
SECTION 1480: HEALTH PROMOTION
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1590: MATERIAL HARDSHIP
SECTION 1600: OUT OF POCKET COSTS
SECTION 2000: DEMOGRAPHICS

P.N.- IN THE DATASET, PLEASE CONVERT ALL 'D' RESPONSE VALUES TO CODE '8'; AND ALL 'R' RESPONSE VALUES TO CODE '9'. SIMILARLY, ALL "DD" CODE VALUES EQUAL "98" AND ALL 'RR' CODE VALUES EQUAL '99'. AND SO FORTH, 'DDD=998' 'RRR=999'.

FOR WEB ADAPTATION; RESPONDENTS SHOULD BE ALLOWED TO SKIP QUESTIONS. IF A RESPONDENT SKIPS A QUESTION CODE AS "X" WITH THE SAME NUMBER OF X'S AS COLUMN LOCATIONS (E.G., A VARIABLE WITH 2 VALUES WOULD HAVE XX FOR A SKIPPED QUESTION). THIS QUESTIONNAIRE HAS ALL WEB BLANK RESPONSES SHOWN. THE DATA LAYOUT DOES NOT HAVE X VALUES SHOWN.



SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]

(IHP 2013 Q600)

BASE: ALL RESPONDENTS

Q500 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 New Zealand
- 4 United Kingdom
- 5 United States
- 6 Germany
- 7 Netherlands
- 8 France
- 9 Norway
- 10 Sweden
- 11 Switzerland

(IHP 2014 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States



(IHP 2016 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2014 Q601)

BASE: AUSTRALIA (Q.600=1)

Q.601 NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

(IHP 2016 Q602)

BASE: AUSTRALIA (Q.600=1)

Q.602 VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(New)

BASE: AUSTRALIA (Q.600=1)

Q.603 AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample



(IHP 2014 Q615, remove Sweden)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 4, 7, 8, 9)

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland - Code as 'Missing' if other country]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(New)

BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK ONLY (Q600= 1,3,4,5,6,10)

Q615a. URBAN/RURAL

[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK - Code as 'Missing' if other country]

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries



(IHP 2016 Q617 modified codes)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden Code as 'Missing' if other country]

- 01 Large cities and municipalities near large cities
- 02 Medium-sized towns and municipalities near medium-sized towns
- 03 Smaller towns/urban areas and rural municipalities
- 97 Not Available for This Country/These Countries

(IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. Code as '97' if sample info is unavailable for Canada Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries



(IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q625. AREA TYPE

[P.N. Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) – METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA



(IHP 2014 Q630 – France region codes modified)

BASE: ALL COUNTRIES

Q630. REGION -

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-97 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N.- Please note that unlike IHP 2013, data for Switzerland IS included in IHP 2014 for this question)

[P.N.- Code as '997' if data/sample info is unavailable per country)

- 1 **NSW**
- 2 **VIC**
- 3 **QLD**
- 4 **WA**
- 5 **SA**
- 6 **TS**
- 7 **ACT**
- 8 **NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands



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- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Østfold
- 80 Akershus



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- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Alsace, Champagne-Ardenne, Lorraine
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Occitanie
- 119 Hauts-de France
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 132 ZH Zürich**
- 133 BE Bern**
- 134 LU Luzern**
- 135 UR Uri**
- 136 SZ Schwyz**



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- 137 OW Obwalden
- 138 NW Nidwalden
- 139 GL Glarus
- 140 ZG Zug
- 141 FR Fribourg
- 142 SO Solothurn
- 143 BS Basel-Stadt
- 144 BL Basel-Landschaft
- 145 SH Schaffhausen
- 146 AR Appenzell Ausserrhoden
- 147 AI Appenzell Innerrhoden
- 148 SG St. Gallen
- 149 GR Graubünden
- 150 AG Aargau
- 151 TG Thurgau
- 152 TI Ticino
- 153 VD Vaud
- 154 VS Valais
- 155 NE Neuchatel
- 156 GE Geneva
- 157 JU Jura
- 997 Not Available For This Country/These Countries



FOR FRANCE métropolitaine

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

RECODE CC REMOVED



(IHP 2014 Q635)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. -Code as '97' if data/sample info is unavailable for US Code as 'Missing' if other country]

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island



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- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640a. CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for Switzerland Code as 'Missing' if other country]

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura



97 Not Available For This Country/These Countries

(IHP 2014 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2013/2010]

[P.N. Code as '7' if sample info is unavailable for Switzerland Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2014 Q645)

BASE: ALL RESPONDENTS – UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2014 Q650)

BASE: ALL RESPONDENTS

(P.N. FOR SWITZERLAND GENERATE FROM "TELNO_INT" VARIABLE)

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile

(NEW)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650a. PRELOAD NUMBER OF CELL PHONE NUMBERS

(shows the number of cell phone numbers at which a given individual could have been reached at)



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(NEW)

BASE: ALL NORWAY RESPONDENTS Q600=7

Q650b. PRELOAD NUMBER OF LANDLINE PHONE NUMBERS

(shows the number of landline phone numbers at which a given individual could have been reached at)



(IHP 2014 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file – PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|_|_|_|_|_|_|_|

(IHP 2014 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(New)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|_|

(New)

BASE: ALL RESPONDENTS FROM NZ (Q600=6)

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Refused



(NEW)

BASE: ALL QUALIFIED - NORWAY ONLY (Q600=7)

Q663. County from sample file - PRELOAD

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other

(IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|

(IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|



(IHP 2016 Q667)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

□□□

999 Age missing in sample

(NEW)

BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen



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(NEW)

BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)

Q669. NETHERLANDS PROVINCE – PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other

(NEW)

BASE: ALL QUALIFIED - UK ONLY (Q600=10)

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland



SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-SWISS AND NORWAY RESPONDENTS (Q600=1-6,8,10-11)

INTRO 1

(IHP 2014)

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of ((**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and” **INSERT ONLY IF Q602=1** “the Department of Health and Human Services (DHS), and”)) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government’s intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l’Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health



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Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)



(IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND AND NORWAY LANDLINE SAMPLE (Q.650=1 AND Q600=1-6,8,10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)	
NN None	THANK AND TERM (TQHH1)
6 6 or more adults age 18 or older	
98 (DO NOT READ) Not sure	THANK AND TERM (TQHH1)
99 (DO NOT READ) Refused	ASK QB1
XX (WEB BLANK)	ASK QB1

(IHP 2014 A1 – updated base modified age from 54 to 64)

BASE : ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10-11)

A1. And is this adult between 18 and 64 years old or over 64 years old?

1 18-64 years old	THANK AND TERM (TQA1)
2 Over 64	ASK QA2
8 (DO NOT READ) Not sure	THANK AND TERM (TQA1)
9 (DO NOT READ) Refused	THANK AND TERM (RQA1)
X (WEB BLANK)	THANK AND TERM (RQA1)



(IHP 2014 A1 – updated base, modified age to be 65, refusal spec updated to RQA2, new interviewer note)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10-11)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QA2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQA2) |
| X | (WEB BLANK) | THANK AND TERM (RQA2) |



(IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6 or RR AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

- | | | |
|-------|--|-----------------------|
| _____ | (1 through #of adults in HH1 max value set at 5) | |
| 6 | 6 or more adults age 65 or older (P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6) | |
| NN | None | THANK AND TERM (TQB1) |
| 98 | (DO NOT READ) Not sure | THANK AND TERM (TQB1) |
| 99 | (DO NOT READ) Refused | ASK QB3b |
| XX | (WEB BLANK) | ASK QB3b |

(IHP 2014 B2 – updated base, modified age to be 65, refusal spec updated to RQB2, new interviewer note)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB2 65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB2) |
| X | (WEB BLANK) | THANK AND TERM (RQB2) |



(IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB3a65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB3a) |
| X | (WEB BLANK) | THANK AND TERM (RQB3a) |



(IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND AND NORWAY LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10-11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SLECTED)

P.N. – SHOW THIRD INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the adult on the phone if he/she is age 65 or older.)

- | | | |
|---|--|---|
| 1 | Qualified adult 65+ is on the phone | GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD
AS QB3b65+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM
(RQB3b) |
| X | (WEB BLANK) | THANK AND TERM
(RQB3b) |



(IHP 2017 NEW)

BASE: ALL NORWAY (Q600=7)

B4 Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- | | | |
|---|--|--|
| 1 | Qualified adult 65+ is on the phone | GO TO Q.SC4 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO Q.SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS QB465+Unable |
| 9 | (DO NOT READ) Refused | THANK AND TERM (RQB4) |
| X | (WEB BLANK) | THANK AND TERM (RQB4) |



(IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

**BASE: IF NON-SWITZERLAND/SWEDEN (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)
AND (Q600=1-6,10-11) OR NORWAY (QB4=1,2 AND Q600=7)**

PN: INSERT 'the' for US and UK (Q.600=4,5)

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 "the Bureau of Health Information, and" INSERT ONLY IF Q602=1 "the Department of Health and Human Services (DHS), and"))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND 'NOT ONTARIO, OR QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'ONTARIO SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Health Quality Ontario, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND 'QUEBEC SAMPLE'**), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Quebec Health and Welfare Commissioner, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

(INTERVIEWER NOTE – If the respondent asks if the Commissioner has not been abolished, reply: this is the government's intention, but it has not yet been done)]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé, Caisse Nationale de l'Assurance Maladie des Travailleurs Salaries and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, verbonden aan het Radboudumc te



Nijmegen and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Norwegian Institute of Public Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RQSC4 |

(IHP 2014 SC4a)

BASE: IF QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2 AND FROM SWEDEN (Q600=8) SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



53 West Baltimore Pike. Media, PA 19063
484-840-4300 www.ssrs.com

(IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|-----------------------|-----------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQSC4a |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQSC4a |



INTRO3

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

(IHP 2014)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS (Q600=1-8,10-11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.



(IHP 2014 CP-1 – modified age from 54 to 64)

BASE: ALL NON-SWITZERLAND AND NORWAY CELL SAMPLE (Q.650=2 AND Q600=1-6,8,10-11)

CP-1.

(P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11:

And so that I can ask you the right questions, could you please tell me if you are under 18, between the ages of 18 and 64 or over 64 years of age?)

(P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN USA Q600=1-10

And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

1 P.N. PLEASE USE THIS TEXT FOR USA ONLY Q600=11

Under 18, or 18 to 64 years old THANK & TERM. RECORD AS TCP-1

P.N. PLEASE USE THIS TEXT FOR COUNTRIES OTHER THAN US Q600=1-10

Younger than age 65 THANK & TERM. RECORD AS TCP-1

2 Age 65 or older GO TO CP_2

7 (DO NOT READ) 65+ respondent infirmed, unable to do interview
THANK & TERM. RECORD AS
QCP1_65+Unable

9 (DO NOT READ) REFUSED THANK & TERM. RECORD AS RCP-1

X (WEB BLANK) THANK & TERM. RECORD AS RCP-1

(IHP 2014 CP_2 – modified, removed note about incentives)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND AND NORWAY CELL SAMPLE AND 65+ (CP-1=2 AND Q600=1-6,8, 10-11)

IN NORWAY ASK ALL CELL RESPONDENTS (Q650=2 AND Q600=7)

CP_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|--|-----------------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS
TQCP_1 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS
RQCP_2 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS
RQCP_2 |



(IHP 2014)

BASE: IF NON-SWITZERLAND AND CP 2=1 (CP 2=1 AND Q600=1-8, 10-11)

CP_3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. [IF FR (Q600=3), DISPLAY: "This interview may be recorded for training and quality control purposes."].

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

BASE: US/CAN (Q600=2,11)

PN: THIS IS SHOWN AFTER DISPOSITION SCREEN IN PROGRAM SHELL. DO NOT PROGRAM TWICE.

This interview may be recorded for training and quality control purposes.

BASE: SHOW IF NECESSARY NOTES IF NORWAY AND SC4=1 AND Q650=2

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

BASE: ALL SWISS RESPONDENTS (Q600=9)

WEB INTRO

Sondaggio sulla sanità

Benvenuto e grazie per la Sua partecipazione a questo sondaggio, condotto dall'Ufficio federale della sanità pubblica. Questo sondaggio fornisce ai responsabili politici una migliore comprensione delle visioni e delle esperienze dei medici di base nelle cure ai loro pazienti. Le Sue risposte sono molto importanti e ci aiutano a capire meglio come i medici di base vedono il sistema sanitario in Svizzera.



Questo sondaggio richiederà 20 minuti del Suo tempo. Se necessario, ha la possibilità di mettere in pausa il sondaggio e di finirlo più tardi facendo clic su “Finire il sondaggio dopo”. Per riprendere il sondaggio, vada sulla homepage <https://survey.mis-trend.ch/IHP17>, e esegui il login nuovamente con i Suoi dati di accesso. Dovrà effettuare nuovamente il login dopo dieci minuti di inattività.

La ringraziamo per aver accettato di aiutarci con questo importante studio.

Cliccare su “Avanti” per continuare.

INTRO_CH

Buongiorno/ buona sera, il mio nome è _____. Conduciamo un'inchiesta presso la popolazione sul sistema sanitario per la quale ha ricevuto una lettera dell'Ufficio Federale della Sanità Pubblica. (Non vendiamo niente).

Potrei parlare a [RESPONDENT'S NAME] ? La durata dell'intervista è di circa 20 minuti.

- | | | |
|----|---|---|
| 1 | (V) Iniziare l'intervista | GO TO TELNO_INT |
| 2 | (V) Momentaneamente assente / Appuntamento | SET UP CALLBACK |
| 3 | (V) Nessuno risponde | → RECALL |
| 4 | (V) Telefono occupato | → RECALL |
| 5 | (V) Segreteria telefonica | → RECALL |
| 6 | (V) changement de langue | → SELECT LANGUAGE German/French/Italian |
| 7 | (V) Cambiamento / nuovo numero di telefono | GO TO CHANGE_TELNOa |
| 8 | (V) Blocco tecnico della chiamata (per tutti i numeri disponibili) | STOP |
| 9 | (V) rifiuto di partecipare | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) Tutti i numeri di telefono sono invalidi | → STOP |
| 12 | (V) EMS, Home, istituzione | → STOP |
| 13 | (V) Problema di lingua (non parla né francese, né italiano, né tedesco) | → STOP |
| 17 | (V) Pers. selezionata di 65+ anni fragile, impossibile di rispondere | THANK & TERM. RECORD AS QSC2a65+Unable |
| 18 | (V) Pers. selezionata non vive (più) nell'economia domestica contattata | → TRACKINGa |

(La ringrazio. Tutte le Sue risposte in questo sondaggio rimarranno confidenziali e se c'è una domanda a cui preferisce non rispondere si passerà oltre).

INTERVIEWER: SE L'INTERVISTATO CHIEDE DI CHI È QUESTO STUDIO:

Questo studio è condotto in Svizzera Dall'Ufficio Federale della Sanità Pubblica. Del resto, è realizzato anche in numerosi altri paesi e la coordinazione internazionale è assicurata dal Commonwealth Fund, una organizzazione no-profit.



INTERVIEWER: SE L'INTERVISTATO CHIEDE, PER QUALE MOTIVO DOVETE SAPERE QUESTE INFORMAZIONI:

Questo studio è condotto per aiutare i politici della Svizzera a capire le Sue esperienze con il sistema sanitario. È condotto in altri 10 paesi. Questo studio è assolutamente confidenziale. Le Sue risposte saranno combinate a quelle di altre persone e niente nei risultati potrà farLa identificare.

(IF NECESSARY: L'intervista prenderà approssimativamente dai 20 minuti, a seconda delle Sue risposte)

IF NECESSARY: Le risposte che ci darà saranno strettamente confidenziali e usate soltanto allo scopo di capire come funziona il sistema sanitario svizzero in confronto a quello di altri paesi.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Potrebbe dirmi, per favore, perché [NAME OF RESPONDENT] non abita (più) nella sua economia domestica?

- | | | |
|---|--|-----------------|
| 1 | (V) E partire dall'economia domestica (non importa la ragione) e vive in un'altra economia domestica privata in Svizzera | GO TO TRACKINGb |
| 2 | (V) E partire dall'economia domestica (non importa la ragione) e vive in un'istituzione (EMS, Ospedale, ecc.) | STOP |
| 3 | (V) Ha lasciato la Svizzera | STOP |
| 4 | (V) Persona selezionata sconosciuta | STOP |
| 5 | (V) Altra situazione | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Potrebbe dirmi, per favore, dove abita adesso [NAME OF RESPONDENT] e darmi il suo numero di telefono attuale?

- | | | |
|---|--|---------------------|
| 1 | (V) Dà un numero di telefono attuale | GO TO CHANGE_TELNOa |
| 2 | (V) Nessuna indicazione di un numero di telefono attuale | → STOP |

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9

CHANGE_TELNOa

Quale numero di telefono deve essere cambiato / inserito di nuovo

- Telno1: 0 __ / _____
- Telno2: 0 __ / _____
- Telno3: 0 __ / _____

→ GO TO INTRO_CH



BASE: INTRO CH=9 AND Q600=9

REF_reason

INTERVIEWER: Annotare la ragione esatta del rifiuto: _____

→ STOP

BASE: INTRO CH=9 AND Q600=9

NUMBEROFFONES

(shows the number of phone numbers at which a given individual could have been reached at)

BASE: INTRO CH=1 AND Q600=9

TELNO_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. Per prima cosa, in che anno è nato/a?

(INTERVISTATORE: SE NECESSARIO: Questa informazione ci serve solo per farLe le domande pertinenti secondo la Sua età.)

(INTERVISTATORE: INSERIMENTO numero di quattro cifre, ad esempio, 1953)

INSERIRE ANNO DI NASCITA (INTERVALLO 1909-1952)

9997 (V) Anno di nascita è superiore a 1952

9998 (V) Non sa/ Non si ricorda l'anno di nascita

9999 (V) Rifiuta di rispondere

XXXX (WEB BLANK)

PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q.730.

PN: PLEASE NOTE THAT IN IHP 2014 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.

(IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

BASE: (NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 = 9998 'RESPONDENT CANNOT REMEMBER YEAR OF BIRTH' OR 9999 'REFUSED') OR SWITZERLAND (Q600=9)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. Qual è la Sua età?

(REGISTRARE NUMERO 65-108)

996 (NON LEGGERE) Più di 65 anni ma rifiuta di dare l'età esatta

997 (V) Sotto i 65 anni THANK AND TERM AS Q710a

999 (V) Rifiuto THANK AND TERM AS Q710a

XXX (WEB BLANK) THANK AND TERM AS Q710a



(IHP 2014 Q715 –MODIFIED for 65+)

**BASE: NON-SWITZERLAND (Q600=1-8, 10, 11) AND Q710 =1909-1952 OR Q710A=65-108)
OR SWITZERLAND (Q600=9)**

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65 -108]

(**AGE** = 2017 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)) OR IF (Non-Switzerland (Q600=1-8, 10, 11) AND Q710a=65-108 and Q710=9998) then **AGE**=Q710a) OR IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|-------------------------------|---|
| 2 | 65-69 | (Q710= 1948-1952 OR Q710a=65-69) |
| 3 | 70-74 | (Q710= 1943-1947 OR Q710a=70-74) |
| 4 | 75+ | (Q710= 1909-1942 OR Q710a=75+) |
| 7 | Over 65 but exact age refused | (Q710a=996) |
| 9 | Decline to answer | (Q710= 9999, XXXX OR Q710a=997, 999, XXX) |

[PN: IF AGE 65 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2014 Q725 modified base and added codes 7,9)

BASE: AGE 65+ 'Q720 = 2-7'

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (SESSO DELLA PERSONA INTERVISTATA) (INTERVISTATORE NOTA: SE IL SESSO È OVVIO, CONFERMARE. SE NON È SICURO, CHIEDERE, "Lei è...?")

- 1 Uomo
- 2 Donna
- 7 (V) Altro
- 9 (V) Preferisco non rispondere

X (WEB BLANK)

(IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. (LINGUA DELL'INTERVISTATO)



(NOTA INTERVISTATORE: SI PREGA DI CONFERMARE LA LINGUA NELLA QUALE SI SVOLGE IL COLLOQUIO)

- 1 Francese
- 2 Italiano
- 3 Tedesco

(IHP 2014 –MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET – BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2014 Q742 – modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)

Q742. QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
(PN – OTHER COUNTRIES SHOULD BE “MISSING” AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |



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- 6 NON-NSW
- 7 ALL OTHERS

(Q630=2-8 AND Q730=1)



(IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for Australia Code as 'Missing' if other country]

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for Canada Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)



(IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A0A –oAo. ‘A’ BEING A LETTER FROM ALPHABET AND ‘0’ BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

999999 (DO NOT READ) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT ‘V’ AS IN ‘VICTOR’ ‘CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?’) IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z2)

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A –1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

“INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)”

(P.N.- QD-Z2 ‘postal code for CANADA’ – should NOT be included in any “CLIENT” deliverables. We will need it in our “INTERNAL” versions for checking; though this should please be removed from ANY client deliverables. However, variable “QD-Z2truncated”, which is outlined below should be included.)



(P.N. – PLEASE GENERATE “QD-Z2truncated” VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada

(GENERATE FROM QD-Z2)

(IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=RR AND ‘no sample info’) OR (Q650=2 AND D-Z2=999999)]])

(PN – as there is no CELL sample in Canada for IHP 2014 only the first part of this skip applies)

D-Z3. What province is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)



(IHP 2013)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
- IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND REFUSED ZIP (D-Z2=RR) AND NO SAMPLE INFO (Q750= 7) OR IF CELL (Q650=2) AND REFUSED ZIP (D-Z2=RR)**

- IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)
- IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)
- IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)
- IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)
- IF D-Z3 = 5 PROVINCE = Quebec (code 5)
- IF D-Z3 = 6 PROVINCE = Ontario (code 6)
- IF D-Z3 = 7 PROVINCE = Manitoba (code 7)
- IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)
- IF D-Z3 = 9 PROVINCE = Alberta (code 9)
- IF D-Z3 = 10 PROVINCE = British Columbia (code 10)
- IF D-Z3 = 11 PROVINCE = Yukon (code 11)
- IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)
- IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)



(IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes (CONTINUE)
2 No (RE-ASK D-ZA)

(P.N.-IF QD-ZA = 'postal code NOT from NSW, VICTORIA OR 9999/refusal' ' NOT NSW/Victoria/REFUSAL AT QD-ZA -- ASK QD-ZAR)

(P.N.-IF QD-ZA = 'postal code from NSW ' NSW AT QD-ZA -- SKIP TO NSW DATABASSED VARIABLE CREATION AND USE SELF-REPORTED POSTAL CODE at QD-ZA TO CODE)

(IHP 2014 QD-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR DID NOT ENTER A NSW OR VICTORIA POSTAL CODE [(QD-ZA = 9999 OR QD-ZA = 'not NSW or Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

01 New South Wales
02 Victoria
03 Queensland
04 Western Australia
05 South Australia
06 Tasmania
07 Australian Capital Territory
08 Northern Territory
98 (DO NOT READ) Not sure
99 (DO NOT READ) Refused
XX (WEB BLANK)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and SAMPLE POSTAL = NSW – USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSW Databased=1)

(P.N.-IF QD-ZAR = NSW (01) and Q650=1 (Land Line) and NOT NSW – THANK AND TERM)



(P.N.-IF QD-ZAR = NSW (01) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT NSW (02, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and SAMPLE POSTAL = NSW - USE SAMPLE INFORMATION TO ALLOCATE TO NSW; will result in NSWDatabase=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and NOT NSW – SKIP TO NSWDATABASED VARIABLE CREATION (NSWDatabase=0))

NSW-DATABASED VARIABLE

**NSWdatabased = 1 IF CONFIRMED NSW
NSWdatabased =0 (Otherwise)**

(IHP 2016 QVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QVICTORIAREGIONS.	Regions in Victoria
01	Loddon Mallee (Rural)
02	Barwon-South Western (Rural)
03	Hume (Rural)
04	Grampians (Rural)
05	Gippsland (Rural)
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)
09	Duplicate (Postal codes that overlap across regions)
99	Victoria region missing (e.g., due to invalid postal code)

(IHP 2016 QCOLLAPSEDVICTORIAREGIONS)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

QCOLLAPSEDVICTORIAREGIONS.	Regions in Victoria with Rural Collapsed [QVICTORIAREGIONS=01-05)
01	Rural
06	North & West Metropolitan (Urban)
07	Southern Metropolitan (Urban)
08	Eastern Metropolitan (Urban)



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- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N. CREATE THE QVICTORIAREGIONS AND QCOLLAPSEDVICTORIAREGIONS VARIABLES BASED ON THE POSTAL CODE TO REGION SPREADSHEET FOR VICTORIA, THIS SHOULD BE BASED ON SELF-REPORTED POSTAL CODE, BUT IF SELF-REPORTED POSTAL CODE IS NOT FROM VICTORIA OR IS REFUSED OR IS INVALID, THEN USE SAMPLE-BASED POSTAL CODE; IF STILL MISSING/INVALID CODE AS “99 Victoria region missing (e.g., due to invalid postal code”; THIS WOULD ONLY BE DONE TO CASES THAT ARE CATEGORIZED AS BEING FROM “VICTORIA” ACCORDING TO THE Q630 DEFINITION WE HAVE BEEN USING)



(IHP 2016 QSAMPLEVICTORIAREGIONS)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)

(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

(P.N.-IF QD-ZA = 'postal code from Victoria ' VICTORIA AT QD-ZA -- SKIP TO VICTORIADATABASED VARIABLE CREATION)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=1 (Land Line) and Sample Postal Code=Not Victoria; – THANK AND TERM)

(P.N.-IF QD-ZAR = Victoria (02) and Q650=2 (CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08)' and Q650=2 (CELL) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=2(CELL) – TERMINATE)

(P.N.-IF QD-ZAR 'NOT Victoria (01, 03, 04, 05, 06, 07, 08) but NOT 'Refused (98/99)' and Q650=1 (Land Line) – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabased =0))

(P.N.-IF QD-ZAR 'Refused (98/99)' Q650=1 (Land Line) and Sample Postal Code=Victoria; will result in VictoriaDatabased=1)

(P.N.-IF QD-ZAR 'Refused (98/99)' – and Q650=1 (Land Line) – and Sample Postal Code=Not Victoria – SKIP TO VICTORIADATABASED VARIABLE CREATION (VictoriaDatabase=0))

Victoria-DATABASED VARIABLE

victoriadatabased = 1 IF Victoria postal or Victoria region (D-ZAR) and Victoria sample info

victoriadatabased =0 (Otherwise)



SECTION 800: ACCESS TO HEALTHCARE

(New – added 12/8/16, modified responses)

BASE ALL QUALIFIED RESPONDENTS (Q99=1)

Q800. Globalmente, quanto è soddisfatto/a della qualità delle cure mediche che ha ricevuto negli ultimi 12 mesi? Direbbe di essere...

(INTERVISTATORE: LEGGERE LISTA)

- 1 Completamente soddisfatto/a
- 2 Molto soddisfatto/a
- 3 Mediamente soddisfatto/a
- 4 Per niente soddisfatto/a
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho ricevuto cure nell'ultimo anno
- 8 (NON LEGGERE) Non sa
- 9 (NON LEGGERE) Rifiuto
- X (WEB BLANK)

(IHP 2014 Q810 item A4 to be asked to all)

BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)

Q810. (PHONE) Negli ultimi 12 mesi, è successo che Lei [INSERIRE ELEMENTO]?
(WEB) Negli ultimi 12 mesi, Le è successo di...?

- 1 Sì
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non si applica
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE ITEMS A1- A3]

- A1 Non sia andata/o a prendere una ricetta per medicinali, o abbia saltato dosi dei Suoi medicinali a causa dei costi.
- A2 Aveva un problema medico, ma non ha [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visitato"] un medico a causa dei costi
- A3 Abbia saltato un test medico, non abbia seguito un trattamento, o una postassistenza che Le erano stati raccomandati da un medico a causa dei costi.
- A4 Non sia andato/a dal dentista quando ne ha avuto bisogno a causa dei costi

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")



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DELETE Q813

Q820 MOVED AFTER Q830 AND RENUMBERED TO Q832

(IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. Quanto è facile o difficile ottenere cure mediche di sera, nei fine settimana o durante le vacanze, senza andare al pronto soccorso di un ospedale o in un centro di pronto soccorso o presso un servizio medico permanente? (PHONE) È...?

(INTERVIEWER: LEGGERE LISTA)

[IF NETH (Q600=7), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care suing the evening or weekend.)]"

1 Molto facile

2 Abbastanza facile

3 Abbastanza difficile

4 Molto difficile

6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai avuto bisogno di cure di sera, durante i fine settimana o le vacanze

8 (V) Non sa

9 (V) Rifiuta di rispondere

X (WEB BLANK)



(IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only:
Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q832. L'ultima volta che è stato/a malato/a o che ha avuto bisogno di cure mediche, entro quanto ha potuto avere un appuntamento da un medico [DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND 'Q600=1-2, 5-8,10-11: “or a nurse”]?

Per favore, non includa una visita al pronto soccorso di un ospedale. Ha ottenuto un appuntamento...?

(INTERVISTATORE: LEGGERE LISTA)

- 1 Lo stesso giorno
- 2 Il giorno dopo
- 3 Dai 2 ai 5 giorni seguenti
- 4 Dai 6 ai 7 giorni seguenti
- 5 Dagli 8 ai 14 giorni seguenti
- 6 Dopo più di due settimane
- 7 Non riesco mai a ottenere un appuntamento
- 0 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non era necessario fissare un appuntamento
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR

(IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: “Ha un medico dal quale va abitualmente per le Sue cure mediche?”**

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 4”]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as 5”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 **Si, ho un medico abituale/medico di famiglia**
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) **Si, ma ho più di un medico abituale/medico di famiglia**
- 3 **No**
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse practitioner or physician assistant”
- 5 **PN - SHOW CODE 5 FOR CAN ONLY (Q600=2)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 6 **PN - SHOW CODE 6 FOR SWE ONLY (Q600=08)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse
- 8 (PHONE) **Non sa**
- 9 (PHONE) **Nessuna indicazione**
- 8 (WEB) (V) **Non so**
- 9 (WEB) (V) **Nessuna risposta**
- X (WEB BLANK)



(IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)

Q910. Ha uno studio medico, un centro sanitario o una clinica a cui di solito si rivolge per la maggior parte delle Sue esigenze mediche?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: (PHONE) Non includa il pronto soccorso dell'ospedale o di un altro centro di pronto soccorso o altro servizio medico permanente.]

(WEB) Si prega di non includere il pronto soccorso dell'ospedale o altro centro di pronto soccorso, o il servizio medico permanente.

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

- 1 Si
- 2 No
- 8 (V) Non sono sicuro/a
- 9 (V) Preferisco non rispondere
- X (WEB BLANK)

(IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5, 6)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)



(IHP 2016 Q1150, IHP 2014 Q935, modified "call" changed to "contact" and response option 5 updated, added interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. [IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2], DISPLAY: Se, durante gli orari normali di apertura, per motivi medici contatta il medico al quale si rivolge normalmente: con quale frequenza riceve una risposta lo stesso giorno?]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day?]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP's practice with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day?]

(INT: SE NECESSARIO: Pensi al Suo medico attuale)

(INT: SE NECESSARIO: Voglia anche includere i contatti presi per telefono, SMS, email, via un portale web, etc.)

(WEB) Pensi al Suo medico attuale e includere i contatti presi per telefono, SMS, email, via un portale web, etc.

(Leggere l'elenco)

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho mai provato a contattarlo
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A5 added – previously Q1065a2)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q940. [IF FR, SWE, SWITZ, (Q600=3,8,9 & Q915= 1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “Quanto spesso il Suo medico abituale o il personale medico che vede di solito”];

IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1) DISPLAY: “How often does your GP or medical staff you see”; IF Q915=2 OR Q905=4, 5, 6 DISPLAY: “Quanto spesso il personale medico che vede nel posto in cui va di solito”]...?

(INTERVISTATORE: LEGGERE LISTA)

Lei direbbe...?

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non applicabile
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE ITEMS – A1-A5]

- A1. Conosce informazioni importanti sulla sua storia medica
- A2. Passa abbastanza tempo con Lei
- A3. La incoraggia a porre domande
- A4. Le spiega le cose in maniera che sia facile da capire per Lei
- A5. La coinvolge nella misura da Lei desiderata nella presa di decisioni concernenti l'assistenza e il trattamento?



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(IHP2014 QSWED2 – question text modified)

BASE: SWEDISH RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915 = 1,2 AND Q99=1 AND Q600=8)

QSWED2. Have you been forced to visit your health center for a “health issue” that could have been treated at a single visit (READ LIST)?

- 1 Often
- 2 Sometimes
- 3 Never
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)



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SECTION 1000: COORDINATION OF CARE

(IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000. Quanti medici diversi ha visto negli ultimi mesi, senza contare gli eventuali ricoveri all'ospedale?

(INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

(INTERVISTATORE: Se viene chiesto se contare il medico abituale/medico di famiglia o specialisti, rispondere di sì. Se viene chiesto se contare i dentisti, rispondere di no.)

(INT: non contare le ammissioni in un centro di pronto soccorso)

(WEB NOTE: "Non conti le ammissioni in un centro di pronto soccorso.")

(WEB NOTE: "Se non conosce il numero esatto, indichi una stima.")

(WEB NOTE: "Grazie di includere il Suo medico abituale/medico di famiglia e specialisti ma di non includere i dentisti.")

_____ [INTERVALLO 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di un medico, ma non si sa il numero esatto

0 CAWI Non ho visto nessun medico

98 (V) Non sa

99 (V) Rifiuta di rispondere

XX (WEB BLANK)



(IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. [IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: (PHONE) Quante volte il Suo medico abituale o qualcuno del suo studio L'aiuta a organizzare o a coordinare il trattamento prescritto da altri medici o ottenuti in altri luoghi?

(WEB) Quante volte il medico dal quale va abitualmente, o un altro studio medico, L'aiuta a organizzare o a coordinare il trattamento che Le è stato prescritto da altri medici o in altri luoghi?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordinare può includere aiutarla ad ottenere appuntamenti, seguirla per assicurarsi che ottiene le cure raccomandate, e assicurarsi che altri dottori abbiano le informazioni importanti.

INTERVIEWER, IF NECESSARY: Pensi allo studio medico presso il quale va più spesso.)

WEB NOTE: Se va regolarmente da diversi medici o specialisti, pensi allo studio medico presso il quale va più spesso.

(INTERVISTATORE: LEGGERE LISTA)

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai avuto bisogno di coordinamento
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(New – modified 1/20/16)

BASE: RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q1003=3, 4)

Q1005. Negli ultimi 12 mesi, ha avuto bisogno di aiuto per organizzare o coordinare le cure o il trattamento che ha ricevuto da diversi professionisti della salute?

- 1 Sì
- 2 No



- 8 (DO NOT READ) Non sono sicuro
- 9 (DO NOT READ) Rifiuto di rispondere
- X (WEB BLANK)

Q1010 MOVED BEFORE Q1005 AND RENUMBERED TO Q1003

(IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1015. CATI) Ora pensi agli ultimi 2 anni, quando ha ricevuto cure per un problema medico, è MAI successo che...?

(WEB) Se ora pensa agli scorsi 2 anni: quando ha ricevuto cure per un problema medico, Le è MAI successo che ...

E, è mai successo negli ultimi 2 anni che [INSERT NEXT ITEM]?

- 1 Si, è successo
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non applicabile
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

A1. I risultati di test o la documentazione medica non siano stati disponibili nel giorno previsto del suo appuntamento medico

A2. Abbia ricevuto informazioni contraddittorie da diversi dottori o professionisti della sanità

A3. Medici Le abbiano prescritto un test medico che non Le sembrava necessario perché il test era già stato fatto

A4. Lei abbia pensato che un errore era stato commesso nel Suo trattamento o nelle Sue cure. Questo include aver ricevuto il medicamento sbagliato o un risultato sbagliato da un test medico.

[INTERVISTATORE, SE CHIESTO: Per errore medico intendiamo un errore fatto da un medico, un'infermiera, un ospedale o un professionista della salute]

[WEB NOTE: Per errore medico intendiamo un errore fatto da un medico, un'infermiera, un ospedale o un professionista della salute]



SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Negli scorsi 2 anni è stato da uno specialista? [IF AUS, NZ, UK, GER,
(Q600=1,6,10,4), ADD "(or consultants)"]?

Per "specialista" intendiamo i medici che si specializzano in un settore della sanità come chirurgia, cuore, allergie o la salute mentale.

- 1 Si
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014 Q1030 – Modified, Sweden pipe in added in question, code 6 added, ranges changed from starting at “0” to “1”, added interviewer note)

[PN: There should be a total of 13 variables for this question. HID1030MP_1 through HID1030MP_9 are 0/1 punches for response options 1-9 and Q1030A1 to Q1030A4 are numeric variables for how many days, weeks, months, or years respondents said they waited.]

(P.N - DERIVED ‘DAYS’ VARIABLE SHOULD BE ADDED TO SPSS)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND SAW SPECIALIST IN PAST 2 YEARS (Q1020=1)

Q1030. Quando ha deciso di consultare uno specialista, o Le è stato consigliato di farlo, quanti giorni, settimane o mesi ha dovuto aspettare per un appuntamento?

(INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

(INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

[INTERVIEWER NOTE: se il rispondente ha programmato un appuntamento ricorrente, codificare “7 Nessun periodo di attesa”]

[INTERVIEWER NOTE: Se il rispondente dice che sta ancora aspettando un appuntamento, codificare “8 Non sa”]

(WEB NOTE: Se ha visto più specialisti, pensi a quello più recente..”)

(WEB NOTE: “ Se non ricorda esattamente, indichi una stima.”)

(SELEZIONA TUTTO CIÒ CHE RISULTA APPLICABILE)

- 1 Giorni __ [BEREICH 1-20, 98 Not sure, 99 Decline to Answer] -- PN- Q1030A1 in SPSS
- 2 Settimane __ [BEREICH 1-10, 98 Not sure, 99 Decline to Answer] -- PN- Q1030A2 in SPSS
- 3 Mesi __ [BEREICH 1-11, 98 Not sure, 99 Decline to Answer] - PN- Q1030A3 in SPSS
- 4 Anni __ [BEREICH: 1-8, 98 Not sure, 99 Decline to Answer] - PN- Q1030A4 in SPSS
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai tentato di ottenere un appuntamento
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ha provato ma non ha mai ottenuto un appuntamento
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nessun periodo di attesa
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere
- X (WEB BLANK)



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(IHP 2014 Q1045 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1) AND ASK ONLY IF NOT SURE/DECLINE TO ANSWER ABOUT HOW LONG WAITED FOR SPECIALIST APPOINTMENT (Q1030=98,99 AND Q99=1)

Q1045. **E stato...?**

(SE NECESSARIO: Dopo che Le è stato consigliato di vedere o dopo aver deciso di vedere un medico specialista, quanto tempo ha dovuto aspettare per un appuntamento?)

(LEGGERE L'ELENCO)

- 1 Meno di quattro settimane
- 2 Da quattro a otto settimane
- 3 Più di otto settimane
- 8 (V) Non sono sicuro/a
- 9 (V) Preferisco non rispondere
- X (WEB BLANK)



(IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

Q1050. Negli ultimi due anni è successo che

1 Si

2 No

3 (V) Mai visto uno specialista

P.N. –SHOW CODE 4 FOR ITEM A2 ONLY

4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho visto il mio medico abituale dopo la visita dallo specialista

8 (V) Non sa

9 (V) Rifiuta di rispondere

X (WEB BLANK)

- A1. uno specialista [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”] non ha avuto informazioni mediche di base o risultati dei controlli [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “dal Suo medico curante”, IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: “your GP”] [IF (Q915=2 OR Q905=4, 5), DISPLAY: “dal posto nel quale va di solito per le cure mediche”] circa il motivo della vostra visita.
- A2. Dopo aver visto lo specialista [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD “(or consultant)”], [IF FR, SWE, SWITZ (Q600=3,8,9 & Q915=1) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q.905=1,2, DISPLAY: “il Suo dottore abituale” IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: “your GP”] [IF (915=2 OR Q905=4, 5), DISPLAY: “il posto dove va per le Sue cure mediche”] non sembrava informato né aggiornato sulle cure che ha ricevuto dallo specialista. [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD “(or consultant)”]

DELETE Q1065



SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. Quanti **diversi** medicinali soggetti all'obbligo di ricetta assume sempre o regolarmente?

(CATI) (INT: Non contare medicinali, vitamine, complementi alimentari ecc. ottenibili senza ricetta medica.)

(CATI) (INT: RILANCIARE PER OTTENERE UNA STIMA SE NON CONOSCE IL NUMERO ESATTO.)

(WEB) "Sempre o regolarmente non include eventuali medicinali assunti per un periodo limitato contro disturbi come allergie, otiti, infiammazioni della gola ecc..."

(WEB) Se non conosce il numero esatto, indichi una stima."

_____ [INTERVALLO 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di un medicamento soggetto all'obbligo di ricetta, ma non sa/so il numero esatto

0 CAWI : Non prendo nessun medicamento soggetto all'obbligo di ricetta

98 (V) Non sa

99 (V) Rifiuta di rispondere

X (WEB BLANK)

(IHP 2014 Q1110 – modified items A2 and A2 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. Negli ultimi 12 mesi, un professionista della salute...?

[INTERVISTATORE, SE CHIESTO: Questo può includere un dottore, un'infermiera, o farmacista]

[WEB NOTE: Questo può includere un dottore, un'infermiera o un farmacista]

1 Sì

2 No

8 (V) Non sa

9 (V) Rifiuta di rispondere

X (WEB BLANK)

A1. Le ha fatto un resoconto di tutti i medicinali assunti

A2. Le ha spiegato i potenziali effetti collaterali di ogni medicamento che Le è stato prescritto

A3. Le ha dato una lista scritta di tutti i Suoi medicinali prescritti



SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

TRANSITION TEXT REMOVED 1/20/17

(IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. Lei è stata/o ricoverato per almeno una notte negli ultimi due anni?

- 1 Si
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[P.N. - RANDOMIZE Q1310 A1 through Q1310A4 – ALWAYS KEEPING ITEM Q1310A3 FOLLOWING Q1310A2; AND Q1310A4 SHOULD ALWAYS SHOW LAST]

(IHP 2014 Q1310A1 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. (PHONE) Quando è stato/a dimesso/a dall'ospedale, ha ricevuto informazioni scritte su cosa fare quando sarebbe tornato/a a casa e su quali sintomi doveva stare attento/a?

(WEB) Quando è stato/a dimesso/a dall'ospedale, ha ricevuto informazioni scritte su cosa fare quando sarebbe tornato/a a casa e su quali sintomi doveva prestare attenzione?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Si
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere



(IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. Quando ha lasciato l'ospedale, l'ospedale ha preso le disposizioni o ha garantito che fosse seguito/a da un medico o da un altro operatore sanitario per le cure successive?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Sì
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non pertinente - non avevo bisogno di cure ulteriori
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2014 Q1310A3 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A3. Quando ha lasciato l'ospedale, qualcuno Le ha spiegato lo scopo di ognuno dei medicinali che doveva prendere?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Sì
- 2 No
- 3 (PHONE) (V) Non doveva prendere farmaci
- 3 (WEB) (V) Non dovevo prendere medicinali
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014 Q1310A4 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A4. Quando ha lasciato l'ospedale, sapeva chi contattare se avesse avuto una domanda sulle Sue condizioni o sul Suo trattamento?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Si
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325. (PHONE) Quando è stato/a dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

(WEB) Quando è stato dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: "Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.")

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non visto il medico/il medico di famiglia dopo aver lasciato l'ospedale
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(New – added 12/8/16)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1328. Quando è stato/a dimesso/a dall'ospedale, ha sentito di avere il supporto e i servizi di cui aveva bisogno per aiutarla a gestire il Suo stato di salute a casa?

(INTERVIEWER NOTE: Se il rispondente è stato ricoverato più di una volta, chiedere della volta più recente in cui è stato ricoverato per almeno una notte negli ultimi 2 anni.)

(WEB NOTE: “Nota: Grazie di pensare alla volta più recente in cui Lei è stato/a ricoverato/a per almeno una notte negli ultimi 2 anni.”)

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho avuto bisogno di supporto per gestire la mia salute
- 8 (DO NOT READ) Non sa
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9)

DISPLAY: “Negli ultimi 2 anni, quante volte ha fatto ricorso al pronto soccorso di un ospedale per le proprie cure mediche?”

IF UK (Q600=10), DISPLAY: “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”;

IF US, SWE (Q600=11,8), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

- _____ [INTERVALLO 0-50]
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di una volta, ma non conosco il numero esatto
- 0 CAWI : Nessun ricorso fatto al pronto soccorso
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. Pensi all'ultima volta che è stato/a al pronto soccorso. È stato a causa di disturbi che a Suo avviso i medici o il personale medico dello studio in cui va abitualmente avrebbero potuto curare se fossero stati disponibili?

- 1 Sì
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

SECTION 1400: GETTING CARE ASSISTANCE AT HOME

READ TO ALL: Ora vorrei parlare della Sua salute e di altre esperienze in relazione alla salute

(IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. In generale, come descriverebbe la Sua salute?

(INTERVISTATORE: LEGGERE LISTA)

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Passabile
- 5 Pessima
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

DELETE Q1402

DELETE Q1405

DELETE Q1407



(New added 12/8/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1403. A causa di un problema di salute, Lei ha bisogno di qualcuno che La aiuti con i lavori domestici, per preparare i pasti, per gestire i medicinali quotidiani o per la spesa?

- 1 Sì
- 2 No
- 8 (DO NOT READ) Non sa
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)

(New modified 1/2016)

BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)

Q1406. Spesso qualcuno La aiuta in una qualsiasi di queste attività?

Pensi per favore sia all'assistenza da professionisti che all'assistenza da familiari o amici.

(INTERVISTATORE: LEGGERE LISTA)

[SE NECESSARIO: Questo può includere aiuto con i lavori domestici, per preparare i pasti, gestire le attività quotidiane]

(WEB NOTE: "Questo può includere aiuto con i lavori domestici, per preparare i pasti, gestire le attività quotidiane.")

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente
- 5 Mai
- 8 (NON LEGGERE) Non sa
- 9 (NON LEGGERE) Rifiuta di rispondere
- X (WEB BLANK)



(New added 12/8/16 – Item A3 is CANADA only)

BASE: HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2,3,4)

Q1408. Riceve aiuto da... (INSERT ITEM)?

- 1 Sì
- 2 No
- 8 (NON LEGGERE) Non è sicuro
- 9 (NON LEGGERE) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE A1-A2 WHICH QUESTION IS ASKED FIRST]

A1 un assistente, un'infermiera, o un altro professionista della salute (P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=9 AND Q99=1): un aiuto professionale pagato come Spitex)

A2 un familiare o un amico

A3 [P.N. SHOW THE FOLLOWING ONLY CAN ONLY un'organizzazione religiosa o caritativa

(IHP 2014 Q1410 modified base)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)

Q1410. Nell'ultimo anno, è successo che Lei NON abbia ricevuto l'aiuto di cui aveva bisogno a causa dei costi?

- 1 Sì
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(New added 1/25/16)

BASE: ALL QUALIFIED RESPONDENTS AGE 75+ (Q99=1 AND Q720=4)

Q1411. In generale, come valterebbe le Sue probabilità di cadere?

(INTERVISTATORE: LEGGERE LISTA)

- 1 Alte
- 2 Moderate
- 3 Basse
- 4 (PHONE ONLY: DO NOT READ; SHOW IN WEB) Nessun rischio di cadere
- 8 (DO NOT READ) Non è sicuro
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)



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(New added 1/25/16)

BASE: QUALIFIED RESPONDENTS WHO SAID THEY HAD A MODERATE OR HIGH RISK OF FALLING (Q99=1 and Q1411=1,2)

Q1411a. Ha parlato con il Suo dottore di cadute?

- 1 Si
- 2 No
- 8 (NON LEGGERE) Non è sicuro
- 9 (NON LEGGERE) Rifiuta di rispondere
- X (WEB BLANK)

(New modified 1/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1412. Con che frequenza si sente isolato/a dagli altri?

(INTERVISTATORE: LEGGERE LISTA)

[PN: Rotate response options 1-3/3-1]

- 1 Raramente o mai
- 2 Ogni tanto
- 3 Spesso
- 8 (NON LEGGERE) Non è sicuro
- 9 (NON LEGGERE) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014 Q1490)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1414. Lei fornisce cure o assistenza almeno una volta alla settimana ad una o più persone che soffrono di problemi legati all'età, disturbi di salute cronici o disabilità?

(SE NECESSARIO: escludere le cure che lei fornisce per professione).

(SE NECESSARIO: Problemi legati all'età possono includere perdita di memoria o difficoltà nel lavarsi o nel mangiare.)

(WEB NOTE: escludere le cure che lei fornisce per professione).

(WEB NOTE: Problemi legati all'età possono includere perdita di memoria o difficoltà nel lavarsi o nel mangiare.)

- 1 Si
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(New – added 1/24/17, added Q600=2 to the base)

BASE: CANADIAN RESPONDENTS WHO PROVIDE INFORMAL CARE (Q99=1 AND Q600=2 AND Q1414=1)

QCAN1493. To accommodate you in your caregiving duties, have you received any government help such as occasional relief or respite (pronounced RESS-PIT) care, financial support or tax credits?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer



(IHP 2014 QSWED12)

BASE: SWEDISH RESPONDENTS WHO PROVIDE CARE OR ASSISTANCE (Q1414=1 AND Q99=1 AND Q600=8)

QSWED12. Do you need support from the municipality to be able to cope with your role as a family-care provider?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

2/6/17 DELETE QSWED13

(New)

BASE: SWEDISH RESPONDENTS WHO NEED SUPPORT FROM THE MUNICIPALITY TO COPE WITH THIS ROLE AS A FAMILY CARE PROVIDER (QSWED12=1 AND Q99=1 AND Q600=8)

QSWED12a. Do you receive the support?

- 1 Yes, I receive the support
- 2 No, I applied for the support but it has not been approved
- 3 No, I didn't applied for the support
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ)
- X (WEB BLANK)



SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2014 Q1415 modified 1) "ever" is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1415. **Le prossime domande sono su alcuni disturbi specifici che potrebbe avere.**

Un medico Le ha detto [INSERT ITEM]?

(INTERVISTATORE, SE NECESSARIO: SE IL RISPONDENTE CHIEDE SE DEVE INCLUDERE I CASI LIMITE DI DISTURBI CHE LEI POTREBBE AVERE, DIRE DI SÌ.)

(WEB NOTE: "Note: La preghiamo di includere i casi limite di disturbi che potrebbe avere.")

1 Sì

2 No

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia

8 (V) Non è sicuro/a

9 (V) Rifiuta di rispondere

X (WEB BLANK)

[RANDOMIZE]

A1. che soffre di ipertensione o pressione sanguigna alta

A2. che soffre di malattie cardiache, inclusi attacchi di cuore

A3. che soffre di diabete

A4. che soffre di asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO (Broncopneumopatia Cronica Ostruttiva)

A5. che soffre di depressione, ansia o altri problemi di salute mentale

A6. che soffre di cancro

A8. che soffre di dolori alle giunture o artrite

A9. di aver avuto un ictus

A10. [SWITZERLAND ONLY] che soffre di problemi neurologici come demenza/malattia di Alzheimer



(New)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION
(Q1415A1- A8 =1,7 FOR ANY AND Q99=1)**

Q1420vrhb. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 **diabete** (Q1415A3=1,7)
- 2 **ipertensione, alta pressione sanguigna** (Q1415A1=1,7 AND Q1415A3=2,8,9,X)
- 3 **disturbi cardiaci** (Q1415A2=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X)
- 4 **problemi polmonari cronici** (Q1415A4=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X)
- 5 **depressione, ansia, o altri problemi di salute mentale** (Q1415A5=1,7 AND
Q1415A3=2,8,9,X AND Q1415A1=2,8,9,X
AND Q1415A2=2,8,9,X AND Q1415A4=2,8,9,X)
- 6 **cancro** (Q1415A6=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X)
- 7 **Dolori alle giunture o artrite** (Q1415A8=1,7 AND Q1415A3=2,8,9,X AND
Q1415A1=2,8,9,X AND Q1415A2=2,8,9,X AND
Q1415A4=2,8,9,X AND Q1415A5=2,8,9,X AND
Q1415A6=2,8,9,X)



(IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) THEN DO NOT SHOW Q1420 AND AUTOCODE Q1420=7. IF THE FIRST ITEM SHOWN AT Q1420 IS CODED AS “NO LONGER TREATING THIS CONDITION” AUTOCODE THE SECOND AND THIRD ITEMS SHOWN AT Q1420=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1415A1- A8 =1,7 FOR ANY AND Q99=1)

Q1420. Nello corso dello scorso anno, quando ha ricevuto cure per il Suo/la Sua/ i Suoi (INSERT CONDITION SELECTED AT Q1420VRBH) ha ...(INSERT ITEM)?

- 1 Si
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE]

A1. Parlato con lei dei principali obiettivi o delle priorità relativamente alla cura dei suoi disturbi

A3. Fornito istruzioni chiare circa i sintomi da tenere sotto controllo e quando richiedere ulteriore assistenza

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

DELETE Q1420-A4

Q1422 MOVED AFTER Q1425



(IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1425 AND AUTOCODE Q1425=7. SHOW CODE 6 FOR ITEM A2 ONLY.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415=A1- A8=1,7 FOR ANY AND Q99=1)

Q1425. **Fra due visite mediche, c'è un operatore sanitario che (LEGGERE L'ELENCO)?**

1 **Si**

2 **No**

6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ha mai dovuto contattare qualcuno tra le visite

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia

8 (V) Non sono sicuro/a

9 (V) Preferisco non rispondere

X (WEB BLANK)

[ROTATE]

A1 La contatta per sapere come stanno andando le cose

A2 Può contattare facilmente per fare domande o avere consigli sulle Sue condizioni di salute



(IHP 2014 Q1422 modified code 7 added and programming autocode added)

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS “NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1427 AND AUTOCODE Q1427=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1415A1- A8=1,7 FOR ANY AND Q99=1)

Q1427. **Ha un piano di trattamento per il Suo/la Sua** (INSERT CONDITION SELECTED AT Q1420VRBH) **che può eseguire nella Sua vita di tutti i giorni?**

- 1 **Si**
- 2 **No**
- 7 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia**
- 8 **(V) Non è sicuro/a**
- 9 **(V) Rifiuta di rispondere**
- X **(WEB BLANK)**



(IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added))

PN: IF CONDITION SELECTED FOR HIERARCHY WAS CODED AS "NO LONGER TREATING THIS CONDITION AT Q1415 (Q1415=7) OR Q1420 (Q1420=7) THEN DO NOT SHOW Q1429 AND AUTOCODE Q1429=7.

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1415A1-A8 =1,7 FOR ANY AND Q99=1)

Q1429. Quanto è fiducioso/a di poter controllare e superare i Suoi problemi di salute?

Lei è...

(INTERVISTATORE: LEGGERE LISTA)

- 1 Molto fiducioso/a
- 2 Fiducioso/a
- 3 Non molto fiducioso/a
- 4 Per niente fiducioso/a
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sta più curando questa patologia
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

DELETE Q1423

DELETE Q1428

(IHP 2014 QSWED8 REVISED question text and response options)

BASE: SWEDISH RESPONDENTS WHO HAVE AT LEAST ONE CHRONIC CONDITION (Q1415A1-A8=1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED8. How often do you receive regular treatment at the hospital or at your health clinic for your chronic condition?

(READ LIST)

- 1 Every week
- 3 Every Month
- 4 A couple times per year
- 5 Never
- 7 Not applicable
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP2014 QSWED9 REVISED question text)

BASE: SWEDISH RESPONDENTS WHO RECEIVE RECURRENT TREATMENT AT HOSPITAL FOR YOUR CHRONIC CONDITION MORE THAN ONE TIME PER YEAR (QSWED8=1-4 AND Q99=1 AND Q600=8)

QSWED9. If you had the right kind of support from medical staff and education, would you be able to conduct some of your treatment yourself at home?

(IF YES, ASK: Is that for most of the treatment or for some of the treatment?)

- 1 Yes, most of the treatment
- 2 Yes, some of the treatment
- 3 No
- 8 (V) Not sure
- 9 (V) Decline to answer
- X (WEB BLANK)

SECTION 1480: HEALTH PROMOTION

(IHP 2014 Q1480 added item and A5)

(PN: If CODE 7 is selected for first item, do not ask remaining items, GEN IN CODE 7 for remaining items)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1480. Negli ultimi 2 anni, c'è qualche professionista della salute che ha parlato con Lei...?

- 1 Sì
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non è stato dal medico negli ultimi 2 anni
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE]

- A1. ... di una dieta salutare e il mangiar sano
- A2. ... di movimento o attività fisica
- A3. ... di cose della Sua vita che La preoccupano o Le causano stress?
- A5. ... dei problemi legati all'alcol?



(IHP2014 QSWED10; modified "alcohol" added, updated base and pipe-in)

BASE: SWEDISH RESPONDENTS WHO DURING THE PAST 2 YEARS HAD ANY PROFESSIONAL CONVERSATION ABOUT HEALTHY DIET, EXERCISE, STRESS, ALCOHOL (Q1480 A1-A5 =1 'FOR ANY' AND Q99=1 AND Q600=8)

QSWED10. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1480A1-A3=1 ---- IF Q1480A1=1, DISPLAY: "diet", IF Q1480A2=1, DISPLAY: "exercise", IF Q1480A3=1, DISPLAY: "stress"], IF Q1480A5=1, DISPLAY: "alcohol"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1480, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or stress?"]

- 1 Yes
- 2 No
- 8 (V) Not sure
- 9 (V) Decline to answer

(IHP 2014 Q1483 – base changed)

BASE: FRANCE, SWITZERLAND ONLY (Q600=3, 9)

Q1483. **Fuma sigarette o fa uso di tabacco?**

- 1 Si
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2014 Q1485 – base changed)

BASE: FRANCE, SWITZERLAND ONLY AND SMOKE CIGARETTES (Q1483=1)

Q1485. **Negli ultimi 2 anni qualche professionista della salute ha parlato con Lei dei rischi per la salute del fumo o dell'uso di tabacco e dei modi per smettere di fumare?**

- 1 Si
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho visto un medico negli ultimi 2 anni
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



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(IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1488. Negli ultimi due anni, ha sofferto di disturbi psichici, come ansia o tristezza immensa, che aveva l'impressione di riuscire ad affrontare da solo soltanto con difficoltà?

- 1 Si
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2016-Q1865)

BASE: HAD EMOTIONAL DISTRESS (Q1488=1)

Q1490. Quando si sentiva così, ha avuto la possibilità di ottenere un aiuto professionale? Può dire...

(INTERVISTATORE NOTA: SE DICE DI NO, CHIEDERE SE E' STATO PERCHE' NON HA VOLUTO VEDERE UN PROFESSIONISTA O PERCHE' NON HA POTUTO OTTENERE AIUTO)

- 1 Si
- 2 No, non ha voluto un aiuto professionale
- 3 No, non era possibile o non poteva permettersi di ricevere un aiuto professionale
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nessun professionista disponibile vicino a casa o vicino al lavoro
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

DELETE Q1492

DELETE Q1494



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SECTION 1495: END OF LIFE CARE WISHES

READ TO ALL: Ora le farò delle domande su alcune conversazioni che potrebbe aver avuto riguardo le Sue cure future.

(IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. Nel caso in cui si ammalasse o si ferisse gravemente e non potesse prendere decisioni per sé stesso/a, ha avuto una discussione con la famiglia, un amico intimo o con un professionista della salute su quale trattamento sanitario **VORREBBE** o **NON VORREBBE?**

- 1 Sì
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2014-Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Lei ha un documento scritto che descrive il trattamento sanitario che vuole o non vuole alla fine della Sua vita?

- 1 Sì, ho un piano scritto
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

(IHP 2014-Q1497)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1497. Ha un documento scritto che nomina qualcuno che prenda decisioni mediche per Lei se non potesse prendere decisioni per sé?

- 1 Sì
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2014, Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Lei è membro di un'organizzazione di autodeterminazione e assistenza al suicidio come Exit, Dignitas?

(SE IL RISPONDENTE DICE "NO ", CHIEDERE : Ha intenzione di diventare membro?)

- 1 Si
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No, però ho intenzione di diventarne membro
- 3 No
- 8 (V) Non sa
- 9 (V) Rifiuto
- X (WEB BLANK)

(New)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3 Negli ultimi 12 mesi, quando ha avuto bisogno di cure mediche, un dottore o un professionista delle cure mediche ha mai parlato con Lei dei Suoi desideri riguardo a morire o alla Sua morte?

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ha mai avuto bisogno di cure mediche negli ultimi 12 mesi
- 8 (DO NOT READ) Non è sicuro
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)

(New – added 1/12/17, removed first sentence, modified code 2 and mode code 3 a DO NOT READ)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on "medical assistance in dying" only if asked: "Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules")

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

Le prossime domande riguardano la Sua copertura sanitaria.

(IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q1510 (FRANCE ONLY) USE Q1506 INSTEAD

DELETE Q1511 (FRANCE ONLY)

DELETE Q1512 (FRANCE ONLY), SSRS TO CONFIRM WITH FRANCE

(IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1520 – updated interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY
(Q600=10, 7 AND Q99=1)**

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. (PHONE) Quale tipo di assicurazione malattie ha personalmente per l'assicurazione di base obbligatoria? Mi può dire...

(WEB) Quale tipo di assicurazione malattie ha personalmente per quanto riguarda l'assicurazione obbligatoria di base?

(INT: LEGGERE TUTTA LA LISTA)

- 1 Assicurazione malattie normale
- 2 Assicurazione con bonus
- 3 Assicurazione HMO (medici associati)
- 4 Modello "medico di famiglia"
- 5 Assicurazione con consulenza medica per telefono prima di recarsi, vale a dire "modello telefonico"
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

DELETE Q1533 (SWISS ONLY)



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(IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. Di quanti franchi è la franchigia annuale, vale a dire l'importo che deve pagare in ogni caso da solo(a)?

(WEB) A quanto ammonta la franchigia annua, vale a dire l'importo che in ogni caso deve pagare da solo/a?

(INTERVISTATORE: LEGGERE LISTA.)

- 1 300 franchi
- 2 500
- 3 1000
- 4 1500
- 5 2000 (PHONE) o ...
- 6 2500 franchi
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

DELETE Q1537 (Switzerland only)



(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some disabled people?

(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551 Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



(New - Biennial 2016;MCBS H1MC3)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1553 Medicare allows beneficiaries to enroll in either a Medicare supplement plan also known as “Medigap” or a Medicare Advantage plan. Are you currently enrolled in

(READ LIST)

(IF NEEDED: Medicare supplement or “Medigap” are plans that work with original Medicare and may cover certain costs that traditional Medicare does not cover. Medicare Advantage plans are an alternative to original Medicare and provide Medicare benefits through the private insurance companies and not through the federally administered program.)

- 1 a Medicare Supplement (also known as a “Medigap”) plan, or
- 2 a Medicare Advantage plan, which is a managed care plan such as an H-M-O or P-P-O,
- 3 or you do not have either a Supplement or a Medicare Advantage plan
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)

(IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

ASK ITEM ‘A3’ ONLY IF A1=2,D,R and A2=2,D,R

Q1555 (IF HAS MEDICARE (Q1546=1): “In addition to Medicare, do you also have...”) (IF DOES NOT HAVE MEDICARE (Q1546=2, D, R): “Do you have...”)

- 1 Yes
- 2 No
- D (DO NOT READ) Not sure
- R (DO NOT READ) Decline to answer
- X (WEB BLANK)

- A1. Health insurance through your or someone else’s employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source, such as the Veteran’s Administration or the Indian Health Service.

DELETE Q1550 (US-ONLY QUESTION)

DELETE Q1553 (US-ONLY QUESTION)



(IHP 2014 Q1560 – added interview note to match 2016)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q1565)

BASE: ALL RESPONDENTS (Q99=1)

Q1565. Negli ultimi 12 mesi, ha avuto problemi nel pagare o non è stato in grado di pagare delle fatture mediche?

[NOTA PER L'INTERVISTATORE: includere delle fatture di medici, dentisti, ospedali, terapeuti, medicinali, attrezzature, case di cura o cure a domicilio.]

(Web Note: Sono incluse le fatture di medici, dentisti, ospedali, terapeuti, per dei medicinali, delle attrezzature, delle case di cura o cure a domicilio)

[NOTA PER L'INTERVISTATORE: SE CHIESTO, QUESTO PUÒ INCLUDERE FATTURE MEDICHE PER UN MEMBRO DELLA FAMIGLIA]

- 1 Sì
- 2 No
- 8 (V) Non è sicuro/a
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



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SECTION 1590: MATERIAL HARDSHIP

(IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1590. Ora Le pongo alcune domande su vari fattori che possono influire sulla salute di una persona. Negli ultimi 12 mesi, quante volte si è preoccupato/a...

(INTERVIEWER: LEGGERE LISTA)

- 1 Sempre
- 2 Normalmente
- 3 A volte
- 4 Raramente (PHONE) o
- 5 Mai
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non si applica
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

[RANDOMIZE-A3 is always asked last]

- A1. ... di avere abbastanza soldi per comprare **alimenti sani?**
- A2. ... di avere abbastanza soldi per pagare l'affitto o l'ipoteca?
- A3. ... di avere abbastanza soldi per altre bollette mensili, come elettricità, riscaldamento e il Suo telefono



SECTION 1600: OUT OF POCKET COSTS

(IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

(CATI) [IF SWITZ (Q600=9), DISPLAY: “Negli ultimi 12 mesi, quanto ha speso di tasca propria Lei e la Sua famiglia per i trattamenti medici o servizi che non erano coperti dall'assicurazione obbligatoria di base o da assicurazioni supplementari?”]

READ TO ALL – Ciò include anche i costi per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, ma non l'ammontare dei premi.

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”)

(INT: SE NECESSARIO: Conti solo l'importo speso da Lei stesso/a e dai membri del Suo nucleo familiare. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.)

(WEB NOTE: ONLY IF NEEDED: “Conti solo gli importi spesi da Lei stesso/a e dai membri della Sua economia domestica. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.”)

(INSERIRE SOLO VALORI INTERI. INDICARE "999998" SE "NON SICURO"; "999999" SE "RIFIUTA DI RISPONDERE".)

----- (INTERVALLO 0 – 899999)
(PHONE) 999998 (V) Non sa



(PHONE) 999999 (V) Rifiuta di rispondere
(WEB) 999998 (V) Non so
XXXXXX (WEB BLANK)

(IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK, added 'in the past 12 months' to question text)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Può darci la Sua migliore stima di quanto Lei e la Sua famiglia avete speso di tasca propria per trattamenti medici o servizi negli ultimi 12 mesi? Direbbe che è stato...?

(INT: Ciò include anche spese per farmaci soggetti a prescrizione medica, cure mediche e dentistiche, ma non l'ammontare dei premi.)

(WEB NOTE: ONLY IF NEEDED: "Ciò include anche i costi per i farmaci soggetti a prescrizione medica, cure mediche e dentistiche, ma non l'ammontare dei premi. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.")

(LEGGERE L'ELENCO)

01 [INSERT CODE 1 AMOUNT FROM TABLE]
02 [INSERT CODE 2 AMOUNT FROM TABLE]
03 [INSERT CODE 3 AMOUNT FROM TABLE]
04 [INSERT CODE 4 AMOUNT FROM TABLE]
05 [INSERT CODE 5 AMOUNT FROM TABLE]

98 (PHONE) (V) Non sa
98 (WEB) (V) Non so
99 (V) Rifiuta di rispondere
XX (WEB BLANK)

	AUS/CAN/ US	FRA/GER/ NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3,4,5	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	Meno di 100 franchi	Less than £80
02	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	da 100 franchi a meno di 500 franchi	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500 franchi a meno di 1000 franchi	£400 to less than £800



04	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000 franchi a meno di 2000 franchi	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2000 franchi o più	£1,600 or more

DELETE Q1621 1/20/17
SECTION 2000: DEMOGRAPHICS

(ALL EXCEPT CAN (Q600=1,3-11) SHOW: "Siamo quasi arrivati alla fine.") La prossima serie di domande è a scopo di classificazione.

(NEW added 12/15/16, code 6 modified)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. Incluso/a Lei stesso/a, quante persone vivono nella Sua economia domestica?

(INTERVISTATORE NOTA SE IL RISPONDENTE ESITA GRAZIE DI RASSICURARLO. Questo è solo a scopo di classificazione.)

_____ [RANGE: 01-5]

- 6 6 o più persone
- 98 (DO NOT READ) Non è sicuro
- 99 (DO NOT READ) Rifiuta
- XX (WEB BLANK)

(IHP 2014 Q2005 – updated range and base)

BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1))

(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK Q600=7,9 AND Q99=1 AND Q2000>1)

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. Lei inclusa, quanti adulti, di 65 anni o più, vivono nella Sua economia domestica ?

_____ [INTERVALLO: 01-5]

- 6 6 adulti o di più
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere
- 99 (WEB) Nessuna risposta
- XX (WEB BLANK)



(IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2020, response options modified)

(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2050)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. Qual è il grado di formazione più elevato che ha portato a termine fino ad ora?

(INT: LEGGERE DALLA LISTA FINO A QUANDO INDICA LA RISPOSTA.)

(1) 1	Pre-primary education	Scuola dell'obbligo non completata
(2) 2	Primary education	Scuole dell'obbligo
(3) 3	Lower secondary education	Formazione di 1 anno (10° anno scolastico, anno di economia domestica, pretirocinio ecc.)
(4) 4	(Upper) secondary education	Formazione professionale di base di 2 anni: certificato fed. di formazione pratica (CFP)
(5)		Scuola professionale a tempo pieno di 2 anni, scuola di commercio
(6)		Formazione di 2-3 anni: scuola di formazione generale (scuola di diploma, scuola specializzata)
(7)		Tirocinio di 3-4 anni (AFC)

(8)		Scuola professionale a tempo pieno di 3-4 anni, scuola d'arti e mestieri, scuola di commercio
(9)		Scuola magistrale
(10)		Maturità liceale/ginnasiale
(11)		Maturità professionale o maturità specializzata
(12) 5	Post-secondary non tertiary education	Formazione professionale superiore con attestato/diploma/diploma di maestria federale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Scuola specializzata superiore (SSS)
(14)		Scuola universitaria professionale (SUP)
(15)		Alta scuola pedagogica (ASP)
(16)		Università, ETH con prediploma, licenza, bachelor, master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Dottorato universitario/ETH

98 (V) Non sa
99 (V) Rifiuta di rispondere
(WEB) 99 Nessuna risposta
XX (WEB BLANK)

DELETE Q2070

DELETE Q2075



(New)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Può dirci in quale fascia si trova il patrimonio totale della Sua economia domestica (proprietà immobiliari incluse) ?

(INT: LEGGERE LA LISTA)

(WEB/PHONE: Una stima è sufficiente)

- 1 Meno di 10'000.- CHF
- 2 Da 10'000 a meno di 50'000.- CHF
- 3 Da 50'000 a meno di 100'000.- CHF
- 4 Da 100'000 a meno di 500'000.- CHF
- 5 Da 500'000 a meno di 1 milione CHF
- 6 1 milione CHF o più
- 98 (DO NOT READ) Non è sicuro
- 99 (DO NOT READ) Rifiuta di rispondere
- XX (WEB BLANK)



(New)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Può indicare in che categoria si trovano i redditi totali della Sua economia domestica (di tutte le persone comprese i salari, rendite AVS, ev. prestazioni complementari, rendite della cassa pensione, 3° pilastro e altri redditi).

(INT: LEGGERE LISTA)

- 1 Meno di 2'000.- CHF
- 2 Di 2'000 a meno di 3'500.- CHF
- 3 Di 3'500 a meno di 5'000.- CHF
- 4 Di 5'000 a meno di 7'000.- CHF
- 5 Di 7'000 a meno di 9'000.- CHF
- 6 Di 9'000 a meno di 11'000 - CHF
- 7 11000 CHF o piu
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$55,000
- 4 \$55,000 to less than \$80,000
- 5 \$80,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: NORWAY (Q600=7)

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: GERMANY (Q600=4)

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(New)

BASE: FRANCE. (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1,000 €
- 2 1,000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(New – added 1/24/17)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer
- X (WEB BLANK)



(IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)

(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. Siamo quasi giunti al termine dell'intervista. Ho ancora alcune domande per la statistica.

È nato in Svizzera o altrove?

[IF GER (Q600=6), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)]

- 1 Si, nato in Svizzera
- 2 No, non è nato in Svizzera
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)

Deleted Q2085-CAN ONLY QUESTION

(IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

_____ [RANGE: 00-100]

- 998 (DO NOT READ) Not sure
- 999 (DO NOT READ) Refused
- XXX(WEB BLANK)

(IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

- 1 Yes, both parents were born in Canada
- 2 No, both parents were born in some other country
- 3 One parent was born in Canada and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2013 Q2100)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: “(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)”]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2105)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2013 Q2115)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600=9)

Q2115. **I suoi genitori sono nati in Svizzera o in altri paesi?**

(INTERVISTATORE: LEGGERE LA LISTA)

- 1 Sì, entrambi i genitori sono nati in Svizzera
- 2 No, entrambi i genitori sono nati in un altro paese
- 3 Un genitore è nato in Svizzera e l'altro è nato in un altro Paese
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere
- X (WEB BLANK)



(IHP 2016 Q2059)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2110)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 Q2120)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 Q2155)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2160)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2123)

[PN: There should be a total of 11 variables for this question. HID2165MP_01 through HID2165MP_11 are 0/1 punches for response options 01-99.]

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 Q2125)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2128)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2130)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2015 Q2135)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(New – added 1/19/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q500=2)

Q2195. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused
- X (WEB BLANK)



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PLACE OF RESIDENCE AND CELL PHONE USE

(IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

DELETE Q2170

(IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND QUALIFIED RESPONDENTS FROM CELL SAMPLE (Q.650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

CP1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

99999(DO NOT READ) Refused
XXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code?
(INSERT ZIP CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. Qual è il Suo codice di avviamento postale?

9999 (V) Rifiuta di rispondere
XXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INT: LA PERSONA INTERVISTATA LE HA INDICATO QUESTO NUMERO POSTALE?

- 1 Si (CONTINUE)
- 2 No (RE-ASK D-Z4)



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(IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999(V) Refused
XXXXXX (WEB BLANK)

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code?
(INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)



(IHP 2014 QD-Z1a)

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE
ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=RR AND Q99=1)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota



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- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused
- XX (WEB BLANK)

(IHP 2014 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused
- XXX(WEB BLANK)



(IHP 2014 QDZ-NOR)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM NORWAY ONLY (Q600=7
and Q650=2 AND Q99=1)**

QDZ-NOR. What COUNTY do you live in?

- 79 Østfold
- 80 Akershus
- 81 Oslo
- 82 Hedmark
- 83 Oppland
- 84 Buskerud
- 85 Vestfold
- 86 Telemark
- 87 Aust-Agder
- 88 Vest-Agder
- 89 Rogaland
- 90 Hordaland
- 91 Sogn og Fjordane
- 92 Møre og Romsdal
- 93 Sør-Trøndelag
- 94 Nord-Trøndelag
- 95 Nordland
- 96 Troms
- 97 Finnmark
- 98 (V) Other
- 99 (V) Refused
- XX (WEB BLANK)



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(IHP 2014 QD-UK)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

(READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)



(IHP 2014 QD-NZ)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- XX (WEB BLANK)

(IHP 2014 QD-NZU)

BASE: ALL QUALIFIED RESPONDENTS FROM NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



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(IHP 2014 QDZ-GER modified delete code 997)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused
- XX (WEB BLANK)



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DELETE QDZ-SWED – Sweden region derived from postal code (postal code not in datafile)

DELETE INT1



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BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):

Abbiamo quasi finito l'intervista. Rimangono solo alcune domande che sono poste solo in Svizzera perché riguardano specificamente il nostro sistema sanitario.

(New, there were two QSWISS1, changed the first to QSWISS0, modified item D)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. Negli ultimi due anni, Lei ha...

- 1 Sì
- 2 No
- 8 (DO NOT READ) Non è sicuro
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)

- a. mandato mail a un qualsiasi professionista della salute per una questione medica?
- b. visto online o scaricato delle informazioni relative alla Sua salute, come le Sue analisi o risultati di laboratorio?
- c. usato internet per informarsi su temi relative alla salute?
- d. usato un'applicazione digitale (p.es. siti web, applicazioni) per raccogliere delle informazioni relative alla Sua salute ma da non condividere con un professionista della salute?
- e. usato un'applicazione digitale (p.es. siti web, applicazioni) per raccogliere delle informazioni relative alla Sua salute per condividerle poi con un professionista della salute?

(IHP 2014 – text modified in English only to be more understandable)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS1. Concernente le cure mediche di base o i trattamenti: potrebbe immaginare di ricevere un trattamento successivo da un professionista in cure specializzate (e.g. infermieri specializzati) invece che da un dottore?

- 1 Sì
- 2 No
- 8 (V) Non sa
- 9 (V) Rifiuto
- X (WEB BLANK)



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(IHP 2016)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

QSWISS2. Se pensa a tutte le prestazioni mediche che ha ricevuto negli ultimi 12 mesi, direbbe che (PHONE) ha ricevuto...

(PHONE)

- 1 troppo poche prestazioni mediche
- 2 la misura giusta ... o
- 3 troppe prestazioni mediche?

(WEB)

- 1 ho ricevuto troppo poche prestazioni mediche
- 2 ho ricevuto la quantità giusta di prestazioni mediche
- 3 ho ricevuto troppe prestazioni mediche

- 7 (PHONE: DO NOT READ) Non ha avuto bisogno di prestazioni mediche
(SHOW IN WEB PROGRAM) Non ho avuto bisogno di prestazioni mediche
- 8 (DO NOT READ) Non sa
- 9 (DO NOT READ) Rifiuta di rispondere
- X (WEB BLANK)



SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF Q630=12 INSERT: “such as the Extra Mural Program”; IF Q630=13 INSERT “such as C-L-S-Cs”; IF Q630=14 INSERT “such as C-C-A-Cs” or LHINs (pronounced: LINNS); ALL OTHER CANADA INSERT “through your regional health authority”].)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2805. Who from your household received government home care services in the past twelve months?
(READ LIST)

- 1 You
- 2 Someone else in your household
- 3 Both you and someone else in your household
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2808. Approximately how long did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household”] wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17, added phonetic spelling for physiotherapy and palliative)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

(PN: IF Q2815 is asked to respondents item A6 needs the full question text read again).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2810. In the past twelve months, did [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “someone else in your household”] receive [INSERT ITEM] from a government home care program?

PN FOR ALL SUBSEQUENT ITEMS SHOW: How about [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling.
- A3 Medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Any other services



(New – added 1/12/17, base updated to Q2805=3)

BASE: CANADIAN RESPONDENTS WHO RECEIVED HOME CARE AND DID NOT GET PALLIATIVE CARE AND SAID SOMEONE ELSE IN THE HOUSEHOLD RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2805= 3 AND Q2810A5=2,8,9)

Q2810A5a. In the past twelve months, did someone else in your household receive palliative care or end-of-life care from a government home care program?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

PN: SHOW Q2815 DIRECTLY AFTER Q2810A5 IF RESPONDENT SAID YES

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED PALLIATIVE CARE OR SOMEONE ELSE IN HOUSEHOLD HAS PALLIATIVE CARE (Q99=1 AND Q2800=1 AND Q2810A5=1 OR Q2810A5A=1)

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2815. How satisfied or dissatisfied [IF Q2810A5=1 AND Q2805=1,3 INSERT “were you”; IF (Q2810A5=1 AND Q2805=2) OR Q2810A5A=1 INSERT “was the other person in household] with the palliative care or end-of-life care services provided by a government home care program?
(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED/SOMEONE HAS RECEIVED AT LEAST ONE TYPE OF HOME CARE EXCLUDING PALLIATIVE CARE (Q99=1 AND Q2800=1 AND (ANY Q2810A1=1 OR Q2810A2=1 OR Q2810A3=1 OR Q2810A4=1 OR Q2810A6=1) AND ((Q2805=1,2 AND Q2810A5=2,8,9) OR (Q2805=3 AND Q2810A5=2,8,9) AND Q2810A5A=2,8,9))

(PN: ROTATE RESPONSE OPTIONS 1-5/5-1)

Q2820. Overall, how satisfied or dissatisfied [IF Q2805=1,3 INSERT “were you”; IF Q2805=2 INSERT “was the other person in household] with the government home care services received?

(READ LIST)

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

(PN: IF NECESSARY text for items A1 should appear under the question, not as part of the inserted text).

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT WERE NOT SATISFIED WITH SERVICES (Q99=1 AND Q2800=1 AND (Q2815=3,4,5 OR Q2820=3,4,5))

Q2822. [IF Q2805=1,3 INSERT “Were you”; IF Q2805=2 INSERT “Was the other person in household”] not satisfied with the government home care services because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Of poor quality (IF NECESSARY: Poor quality includes concerns about provider competence, reliability of services, etc.)
- A2 Services did not address [IF Q2805=1,3 INSERT “your”; IF Q2805=2 INSERT “their”] needs
- A3 Services provided were insufficient
- A4 Of long wait times to receive services
- A5 Of some other reason



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2825. Thinking of the home care services [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “the other person in your household] received through a government home care program, did these services help [IF Q2805=1,3 INSERT “you”; IF Q2805=2 INSERT “this person”] stay at home?

(INTERVIEWER NOTE: By “stay at home” we mean that it enabled this person to stay out of a hospital, nursing home, hospice, or assisted living facility.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=2,8,9)

Q2830a. During the past 12 months was there ever a time when you felt that government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q600=2 AND Q2800=1)

Q2830b. During the past 12 months was there ever a time when you felt that more government home care services were needed for you or someone else in your household but were not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/24/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNEMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: ASK ITEM A1 TO ALL; ASK A2 THROUGH A7 IF A1=2,8,9; SCRAMBLE ITEMS A2 THROUGH A6, ALWAYS ASK ITEM A7 LAST)

(PN: IF NECESSARY text for item A5 should appear under the question, not as part of the inserted text).

Q2831. Were these government home care services not received because [INSERT ITEM]?

PN FOR ALL SUBSEQUENT ITEMS SHOW: Because [INSERT ITEM]?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Services were not available in your area
- A2 Waiting times were too long
- A3 Costs were too expensive
- A4 You did not know where to go
- A5 You were not eligible for home care (Interviewer note: Code as 'yes' if respondent says that the other person in the household did not care get care because he/she was not eligible for home care)
- A6 Of inconvenient hours
- A7 Of some other reason



(New – added 1/12/17, Added phonetic spelling for "physiotherapy" and "palliative")

BASE: ALL CANADA RESPONDENTS WHO HAVE NOT RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM BUT SAID THEY NEEDED IT (Q99=1 AND Q600=2 AND Q2830a=1)

(PN: SHOW TEXT: "What types of home care..." FOR ITEM A1 ONLY)

(PN: IF NECESSARY text for items A1 and A3 should appear under the question, not as part of the inserted text).

Q2832. What types of home care services were needed but not received in your home?
[INSERT ITEM] needed but not received?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

- A1 Was nursing care (IF NECESSARY: Nursing care includes bandage changes, preparing medications or a check-up from a nurse.)
- A2 Were other health care services such as physiotherapy (pronounced: fis-ee-oh-ther-uh-pee), occupational therapy, speech therapy and nutrition counselling
- A3 Were medical equipment or supplies (IF NECESSARY: Equipment and supplies include: wheelchair, pads for incontinence, help with using a ventilator or oxygen equipment.)
- A4 Was personal or home support such as help with bathing, housekeeping or meal preparation
- A5 Was palliative (pronounced: pal-ee-uh-tiv) care or end-of-life care
- A6 Were any other services

(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2833. Thinking about the government home care received in the past twelve months, did [IF Q2805=1,3 INSERT "you"; IF Q2805=2 INSERT "someone else in your household"] start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



(New – added 1/12/17)

BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)

Q2835. In general, how would you rate the level of coordination between [IF Q2805=1 INSERT “your”; IF Q2805=2 INSERT “the other member of your household’s”] government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?
(READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer



SECTION 2850: DIGITAL TECHNOLOGIES QUESTIONS

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2850. The following questions are about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused

(New – added 1/12/17)

BASE: ALL CANADA RESPONDENTS WHO HAVE USED DIGITAL TECHNOLOGIES (Q99=1 AND Q600=2 AND Q2850=1)

Q2855. Are you using this technology in partnership with a care provider, such as a nurse or doctor, who views this data to remotely support you and help you manage your health at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused



SECTION 2900: SWEDEN ONLY QUESTIONS

READ TO ALL SWEDEN RESPONDENTS (Q600=10)

“We have nearly finished the interview. There are only few questions remaining.”

(IHP 2016 QSWED6)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED6. In the last twelve months, how many times have you visited a doctor’s group, health center or clinic within primary care?

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED7. Again, if you think about the health care you have received in the last twelve months, about how many times have you visited a specialist health-care facility such as a hospital? Please do not include the hospital emergency room.

[PN: ALLOW RESPONDENT TO ENTER 0-96]

- 97 Not applicable
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED20. Today healthcare records are separated from records in local community care facilities. This means that GP’s and nursing staff at nursing homes often are unable to see each other’s records. Do you think that this should be changed?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)



(NEW)

BASE: SWEDEN RESPONDENTS WHO THINK SEPERATION OF HEALTHCARE RECORDS SHOULD CHANGE (Q600=10 AND Q99=1 AND QSWED20=1)

QSWED21. Do you think...

[PN: ROTATE OPTIONS 1 AND 2]

- 1 GP's should be able to see records from nursing homes but not vice versa?
- 2 Nursing staff at nursing homes should be able to see GP records, but not vice versa?
- 3 Or do you think they should both be able to see each other's records?
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(NEW)

BASE: SWEDEN (Q600=10 AND Q99=1)

QSWED22. To what extent are you limited in the activities people usually do, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing? Would you say you are severely limited, somewhat limited, or not limited at all with ANY of these activities?

- 1 Severely limited
- 2 Somewhat limited, or
- 3 Not limited at all
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer
- X (WEB BLANK)

(IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300. (PHONE) Siamo arrivati alla fine dell'intervista. La ringrazio moltissimo per la Sua partecipazione. Può succedere che per approfondire una domanda o in caso di incertezze dobbiamo richiamarla brevemente. Ma ciò succede molto raramente. Le auguro ancora una bella serata e La ringrazio per le Sue preziose informazioni.

(WEB) L'intervista si conclude qui. Grazie di cuore! Le auguriamo ancora una bella giornata e La ringraziamo per le preziose informazioni.