

**2020 Commonwealth Fund International Health Policy Survey
FINAL VERSION**

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

**Average Time in Minutes
(US English)**

SECTION 500: COUNTRY LIST ORDER FROM THE 55+ AND PHYSICIANS STUDIES.....	XX
SECTION 600: SAMPLE PRELOAD.....	XX
SECTION 700: INTRODUCTION & SCREENER.....	XX
SECTION 1100: ACCESS & PRIMARY CARE	XX
SECTION 1200: USE OF SPECIALISTS	XX
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER.....	XX
SECTION 1400: HEALTH CARE COVERAGE	XX
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS.....	XX
SECTION 1600: PRESCRIPTION DRUG USE.....	XX
SECTION 1700: MEDICAL ERRORS.....	XX
SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE	XX
SECTION 1850: SOCIAL CONTEXT AND BEHAVIORAL FACTORS AFFECTING HEALTH	XX
SECTION 1900: OVERALL SYSTEM VIEWS	XX
SECTION 1950: SOCIAL SERVICE NEEDS	XX
SECTION 1975: OVERALL SYSTEM VIEWS AND OPINIONS	XX
SECTION 2000: DEMOGRAPHICS	XX

P.N.- IN THE DATASET, PLEASE CONVERT ALL ‘D’ RESPONSE VALUES TO CODE ‘8’; AND ALL ‘R’ RESPONSE VALUES TO CODE ‘9’. SIMILARLY, ALL “DD” CODE VALUES EQUAL “98” AND ALL ‘RR’ CODE VALUES EQUAL ‘99’. AND SO FORTH, ‘DDD=998’ ‘RRR=999’.

P.N. - 82% of interviews in Quebec to be completed in French. Program will need to be set up in a way that allows terminating according to language/region.

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

WEB VS. PHONE

- The "(DO NOT READ)" response options should be shown in phone only unless otherwise specified
- Questions marked with "(PN: MAKE A GRID)" should be shown in the web survey on one screen in a user-friendly grid
- In the WEB program, respondents should be able to "skip" any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with "(WEB NOTE ONLY:...)." These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE "WEB" MODE
- CODES IN THE "PHONE" MODE MARKED WITH A "V" OR "VOL." STAND FOR "VOLUNTARY" AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE

- We will NET the new 'Multi-punch' code with "Not sure" for all cases where "Not Sure" is offered as an option as a separate variable.
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

GLOBAL WEB PROGRAMMING NOTES:

- **2020 International Health Policy Survey**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as a 9 and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

US FOOTER (Q600=11)

If you have any technical trouble with this survey, please contact us by emailing info@internationaldoctorsurvey.org or call **Christian Kline** at **1-800-633-1986, Ext. 4428**. If you would like to know more about the Commonwealth Fund, click [here](#).

- Question-text should be in larger font than response-options.
- Question-numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
 - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
 - If possible, we would like grids NOT to display table lines
 - Columns should be of equal width
 - Rows should be shaded – starting with the first row
 - No vertical shading – i.e. columns
- **EM1: [ERROR MESSAGE]:** (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) OR THE FIRST SURVEY QUESTION (SWITZERLAND Q600=9: Q1000; ALL OTHER COUNTRIES: Q1105): EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 “Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?”**

PN – WEB LINK LOGOS

For Desktops: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on the landing page and every screen in the survey – centered on the screen. The logo should display at 1/4 of the original file's size.

For Mobile: Please display the logo at this link ([..\Mailing Materials\Logos\2020 International Health Care Experiences Study.jpg](#)) in the Web program on ONLY the landing page – centered on the screen.

Landing Page Text (U.S. Web):

Welcome to the 2020 International Health Care Experiences Study!
¡Bienvenido al 2020 International Health Care Experiences Study!

To get started, please enter your unique password that you received by mail here:
Para empezar, introduzca aquí la contraseña única que recibió por correo postal:

[IF DESKTOP, DISPLAY: “For additional instructions on how to complete this survey, please click here.”]

You can also contact us about any technical trouble with this survey by emailing info@internationalhealthstudy.org or call Christian Kline at 800-633-1986, Ext. 4428.

[IF DESKTOP, DISPLAY: “Para recibir instrucciones adicionales sobre cómo completar esta encuesta, haga clic aquí.”]

Si tiene algún problema técnico con esta encuesta, también puede envía un correo electrónico a info@internationalhealthstudy.org o llama a Christian Kline al 800-633-1986, int. 4428.

Survey Instructions for English (linked to ‘please click here’):

Survey Instructions

NAVIGATING:

Do not use the browser's back button or browser menus while taking the survey. To move from page to page, use the navigation buttons at the bottom of each screen. On the bottom of each page, there are 3 buttons to help move you through the survey:

"BACK" to go back to an earlier question.

"NEXT" to go to the next question.

"FINISH LATER" to temporarily stop taking the survey.

ANSWERING QUESTIONS:

Please answer EACH question by selecting the item or category that best describes your response.

To select responses in questions with buttons, click on the button beside your response. If a question asks for a text response, click in the box and begin typing.

FINISH LATER:

When you wish to resume, return to the link you were provided, and it will take you to the last question you answered.

Survey Instructions for Spanish (linked to 'haga clic aquí'):

Información de la Encuesta:

NAVEGACIÓN:

No utilice el botón "Atrás" ni los menús del navegador cuando esté contestando la encuesta. Para pasar de una página a otra, utilice los botones de navegación ubicados en la parte inferior de cada pantalla. En la parte inferior de cada pantalla, encontrará 3 botones que lo ayudarán a navegar en la encuesta:

"ATRÁS" para volver a la pregunta anterior.

"SIGUIENTE" para pasar a la siguiente pregunta.

"FINALIZAR MÁS TARDE" para interrumpir temporalmente la encuesta.

RESPONDER PREGUNTAS:

Conteste CADA pregunta seleccionando la opción o la categoría que mejor describa su respuesta.

Para seleccionar las respuestas a las preguntas con botones, haga clic en el botón que se encuentra al lado de su respuesta. En las preguntas en las que sea necesario que escriba su respuesta, haga clic en el cuadro de texto y comience a escribir.

FINALIZAR MÁS TARDE:

Cuando desee retomar la encuesta, vuelva a hacer clic en el enlace que recibió y este lo llevará a la última pregunta que respondió.

PN - PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED - THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

SECTION 600: SAMPLE PRELOAD

(IHP 2016 Q600 Modified - Put in alphabetical order, IHP 2013 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

(IHP 2016 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2016 Q601, IHP 2013 Q601)

BASE: AUSTRALIA (Q600=1)

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample (oversample)
- 2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

(IHP 2020 New)

BASE: UK (Q600=10)

Q603. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

Q602 Removed - 11/26/19 - ADDED BACK 06/16/20

(IHP 2016 Q602)

BASE: AUSTRALIA (Q.600=1)

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2020 New)

BASE: CAN (Q600=2)

Q604. QUEBEC SAMPLE

- 1 Quebec Regional Oversample
- 2 Not Quebec Regional Oversample (other Canada sample)

(IHP 2016 Q615, IHP 2014 Q615)

BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600=4,7,9)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q615. COMMUNITY TYPE

- [P.N. - **Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland**
- **Code as 'Missing' if other country**]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2016 Q617)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)

FOR UK, NORWAY, GERMANY SHOULD BE BASED OFF Q2150

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

- [P.N. - **Code as '97' if data/sample info is unavailable for Sweden**
- **Code as 'Missing' if other country**]

- 01 Metropolitan municipalities
- 02 Suburban municipalities
- 03 Large cities
- 04 Suburban municipalities to large cities
- 05 Commuter municipalities
- 06 Tourism and travel industry municipalities
- 07 Manufacturing municipalities
- 08 Sparsely populated municipalities
- 09 Municipalities in densely populated regions
- 10 Municipalities in sparsely populated regions
- 97 Not Available For This Country/These Countries

(IHP 2016 Q620, IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

- [P.N. - Code as '97' if sample info is unavailable for Canada
- Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2016 Q625, IHP 2014 Q625)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q625. AREA TYPE

- [P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

US ONLY (Q600=11) - METRO STATUS (variable name: METRO)

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

(IHP 2016 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2013 Q630 – MODIFIED regions for France)

BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-8,10,11)

Q630. REGION -

[USE CODES 1-8 FOR AUSTRALIA, CODES 9-21 FOR CANADA, CODES 22-25 FOR NEW ZEALAND, CODES 26-37 FOR UK, CODES 38-41 FOR US, CODES 42-57 FOR GERMANY, CODES 58-78 FOR SWEDEN, CODES 79-89 FOR NORWAY, CODES 98-109 FOR THE NETHERLANDS AND CODES 110-122 FOR FRANCE.]

**[P.N. - Code as '997' if data/sample info is unavailable per country
- Code as 'Missing' if other country (ONLY SWITZERLAND SHOULD BE MISSING)]**

- 1 NSW**
- 2 VIC**
- 3 QLD**
- 4 WA**
- 5 SA**
- 6 TS**
- 7 ACT**
- 8 NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales

- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland

- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Alsace, Champagne-Ardenne, Lorraine
- 111 Aquitaine Limousin Poitou-Charentes
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre, Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Languedoc-Roussillon, Midi-Pyrénées
- 119 Nord-Pas-de-Calais, Picardie
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2016, IHP 2014)

+ RECODE uda => (To be derived using self-reported postal code at 'OD-ZF' for Landline and Cellphone, if Landline and postal code 'OD-ZF' was refused use sample info)

<u>1. IDE</u>
<u>2. Bassin Parisien OUEST</u>
<u>3. Bassin Parisien EST</u>
<u>4. Nord</u>
<u>5. Ouest</u>
<u>6. Est</u>
<u>7. Sud Ouest</u>
<u>8. Sud Est</u>
<u>9. Méditerranée</u>

RECODE CC - CITY/TOWN SIZE VARIABLE - REMOVED ON 03/03/16

(IHP 2016 Q635, IHP 2013 Q635)

BASE: ALL RESPONDENTS - US ONLY (Q600=11)

Q635. STATE

**[P.N. - Code as '97' if data/sample info is unavailable for US
- Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota

- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2016 Q620, IHP 2013 Q640)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q640. CANTONS

- [P.N. - Code as '97' if data/sample info is unavailable for Switzerland**
- Code as 'Missing' if other country]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

(IHP 2016 Q642, IHP 2014 Q642)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q642. LINGUISTIC REGIONS - PRELOAD

[P.N. - Code as '7' if sample info is unavailable for Switzerland
- Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2016 Q645, IHP 2013 Q645)

BASE: ALL RESPONDENTS - UK only (Q600=10)

Q645. PRELOAD

[P.N. - Code as '7' if data/sample info is unavailable for UK
- Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2016 Q650 Modified - added ABS, IHP 2013 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS

(IHP 2016 Q655, IHP 2013 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]
|_|_|_|_|_|_|_|

(IHP 2016 Q660, IHP 2013 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|_|_|_|_|

(IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|_|

(IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|_|

(IHP 2016 Q667)

BASE: ALL RESPONDENTS - NORWAY ONLY (Q600=7)

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|_|_|_|

999 Age missing in sample

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

(IHP 2020 New)

BASE: CANADA (Q600=2 AND Q99=1)

Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10,11)

INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of (**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IF US (Q600=11) AND PREPAID CELL: If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)

BASE: UK OVERSAMPLE (Q600=10 AND Q603=1 AND Q99=1)

D-UK-OS. So that we can make sure we are representing everyone in the UK, in which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK-OS=26-34,98,99 TERMINATE – IF UK Oversample and D-UK-OS is NOT Wales, Scotland, or Northern Ireland]

[PN: STORE RESPONSE FROM D-UK-OS IN D-UK REGION VARIABLE]

(IHP 2016 SC2, IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10,11)

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself [(IF NZ (Q600=6) ADD: “, including boarders”)], how many adults, 18 or older, live in your household?

- _____ (1-5)
- 96 None
 - 6 6 or more adults
 - 98 (V) Ne sait pas
 - 99 (DO NOT READ) Refused

(IF Q.SC2 = 'N None' THANK AND TERM)

(IHP 2016 SC2a, IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)

BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-8,10,11)

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | SET UP CALLBACK |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC2a ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC2a |

(IHP 2016 SC3a Modified – logic updated to At Home Selection, IHP 2014 SC3a - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (Q.SC2 = 2 AND Q600=1-8,10,11)

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

P.N. – SHOW INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3a. May I please speak with the (younger/older) of the two adults?

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on the phone.)

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3a ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC3a |

(IHP 2016 SC3b Modified – logic updated to At Home Selection, IHP 2014 SC3b - Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)

BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-8,10,11)

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT (P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

P.N. – SHOW SECOND INTERVIEWER NOTE FOR NORWAY ONLY (Q600=7)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult asked for is not at home or not available, interviewer can continue with the adult on.)

(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)

- | | | |
|---|--|--|
| 1 | Already on phone | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone | GO TO Q.SC4 |
| 3 | Not at home now | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 4 | No adult in HH | THANK & TERM. |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3b ADULTUnable |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC3b |

(IHP 2016 SC4 Modified – NOR, UK, QUE, ONT updated, IHP 2014 SC4)

BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-7, 10,11)

PN: INSERT ‘the’ for US and UK (Q600=10,11)

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of (**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l'assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

1 Agreed to interview GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
9 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4

(IHP 2016 SC4a, IHP 2014 Sc4)

BASE: IF SWEDEN (Q600=8) ANDQSc2a=2 OR Q.SC3a OR Q.SC3b = 2)

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2016 SC4a follow up, IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

- | | | |
|---|-----------------------|--------------------------------|
| 1 | Agreed to interview | GO TO INTRO3 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4a |

(IHP 2020 New)

BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q600a=3)

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@internationalhealthstudy.org.

Do you agree to participate in the survey?

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Agreed to interview | GO TO Q710 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC5 |

INTRO3

(IHP 2016 Modified – updated base and reading quality text to all, IHP 2014)

BASE: ALL NON-SWEDEN, NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-7,10,11 AND Q600a=3 AND Q650=1 AND Q99=1)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only (Q600=10,11'))

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]'s health care system works in comparison to other countries.

(IHP 2016 CP-1, IHP 2013 CP-1 – Modified to include "And so that I can ask you the right questions")

BASE: NON-SWITZERLAND CELL SAMPLE (Q.650=2 AND Q600=1-8,10,11)

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

- | | | |
|---|-----------------------|-------------------------------|
| 1 | Under 18 | THANK & TERM. RECORD AS TCP-1 |
| 2 | 18 or older | GO TO CP_2 |
| 9 | (DO NOT READ) REFUSED | THANK & TERM. RECORD AS RCP-1 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RCP-1 |

(IHP 2016 CP_2 Modified – removed \$5 text, IHP 2014 CP_2)

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-8,10,11)

CP_2: Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|---|--|----------------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then Q.710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS TQCP_1 |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQCP_1 |
| X | (WEB BLANK) | THANK & TERM. RECORD AS RQCP_1 |

(IHP 2016 CP_3text modified for GDPR, IHP 2014 CP_3)

CP_3 text:

READ TO NON-SWEDEN, NON-SWITZERLAND AND NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

(IHP 2020 New)

READ TO GDPR AND NOT DRIVING (CP 2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at info@internationalhealthstudy.org.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)

- | | | |
|---|-----------------------|---------------|
| 1 | Agreed to interview | GO TO Q710 |
| 9 | (DO NOT READ) Refused | THANK & TERM. |

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

Prefer_Lang1. Do you prefer to take the survey in English or Spanish?

¿Prefiere llenar sus encuestas en inglés o en español?

- | | |
|---|---------|
| 1 | English |
| 2 | Español |

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

WEBINTRO. 2020 International Health Care Experiences Study [BOLD AND CENTERED ON THE SCREEN]

Welcome and thank you for taking part in the 2020 International Health Care Experiences Study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 10 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time. If necessary, you have the option to pause the survey and finish it later by clicking "Finish the survey later." To resume taking the survey, go to the survey home page at www.internationalhealthstudy.org, log in again with your passcode, and click the link to take you to the page where you left off. You will also need to log in again after thirty minutes of inactivity.

Thank you for your help with this important study.

Please click 'NEXT' to continue.

For more information about the 2020 International Health Care Experiences Study, click here.
[PN: LINK THE "click here" TEXT TO THE FAQ PAGE]

(IHP 2020 New)

BASE: U.S. ABS CALL-INS (Q600=11 AND Q650=3 AND Q600a=3)

CALLIN1. Hello, I am _____, at SSRS. Thank you for calling to take part in the 2020 International Health Care Experiences Study.

IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

This interview may be recorded for training and quality control purposes.

(IHP 2020 New)

BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=3)

[PN: SHOW EM1 IF S1a=9; TERMINATE IF S1a=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1a. To confirm we have the correct person, are you the adult, age 18 or older, living in the household who has had the most recent birthday?

- | | | | |
|---|---|--------------|--|
| 1 | Yes | (GO TO Q710) | |
| 2 | No | (GO TO S1aa) | |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK | | THANK & SUSPEND; RECORD AS BQS1a. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

(IHP 2020 New)

BASE: U.S. ABS RESPONDENTS WHO ARE NOT THE YOUNGEST ADULT LIVING IN HOUSEHOLD (Q600=11 AND Q650=3 AND S1a=2)

[PN: SHOW EM1 IF S1aa=9; TERMINATE IF S1aa=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1aa. We are sorry but only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Is this person available to complete the survey?

- | | | | |
|---|---|--|---|
| 1 | Yes, this person is available now | | GO TO CALLIN1/WEBINTRO AND S1a, THEN TO Q710 |
| 2 | No, not available now | | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK | | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

[IF (S1a=2,9 OR S1aa=2,9), THANK AND TERM. SHOW: Thank you for your interest in our survey. Only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Have a great day!]

(IHP 2016 Q710 Modified – Updated question wording and ranges, IHP 2014 Q710)

BASE: ALL

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1912-2002 IS ENTERED, THANK & TERMINATE]

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710. **Per prima cosa, qual'è la Sua data di nascita?**

(INTERVISTATORE: SE NECESSARIO: Questa informazione ci serve solo x farLe le domande pertinenti secondo la Sua età.)

(INTERVISTATORE: INSERIMENTO numero di quattro cifre, ad esempio, 1953)

INSERIRE ANNO DI NASCITA _____ (INTERVALLO 1912-2002)

9997 (V) Anno di nascita è maggiore di 2002

9998 (V) Non sa/ Non si ricorda l'anno di nascita

9999 (V) Rifiuta di rispondere /WEB ONLY: Blank

X (WEB BLANK)

PN: - If 9997 is selected for both CELL PHONE, Thank & Term GEN-IN AS CODE 6 UNDER Q.730.

PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.

(IHP 2016 Q710a, IHP 2014 Q710a Modified – code 996 added)

BASE: ALL AND Q710 = 9998/9999 'Respondent cannot remember year of birth or refused to provide year of birth'

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. **Qual'è la Sua età?**

_____ (REGISTRARE NUMERO 18-108)

996 (NON LEGGERE) Più di 18 anni, ma rifiuta di dare l'età esatta

997 (V) Sotto i 18 anni THANK AND TERM AS Q710a

999 (V) Rifiuto THANK AND TERM AS Q710a

X (WEB BLANK) THANK AND TERM AS Q710a

(IHP 2016 Q715 Modified Years for ranges, IHP 2014 Q715)

BASE: NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 1908-1998 OR Q710a=18-108)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[FOURCHETTE 18 -108]

(AGE = 2020 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8,10,11))

OR IF (Non-Switzerland (Q600=1-8,10,11) AND Q710a=18-108 and Q710=9998) then

AGE=Q710a)

OR IF Switzerland (Q600=9) then AGE=Q710a)

(IHP 2013 - Q720 - MODIFIED added code 7)

BASE: ALL

Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

- | | | |
|---|---|----------------------------------|
| 2 | 18-24 | (Q710=2002-1996 OR Q710a =18-24) |
| 3 | 25-34 | (Q710=1995-1986 OR Q710a =25-34) |
| 4 | 35-49 | (Q710=1985-1971 OR Q710a =35-49) |
| 5 | 50-64 | (Q710=1970-1956 OR Q710a =50-64) |
| 6 | 65+ | (Q710=1955-1908 OR Q710a=65-108) |
| 7 | Over 18 but exact age refused (Q710a=996) | |
| 9 | Decline to answer (q710a=997,999) | |

[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2016 Q725 Modified - Removal of US, CAN, SWITZ from base, IHP 2014 Q725)

BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK

(Q600=1,3,4,5,6,7,8,10)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (SESSO DELLA PERSONA INTERVISTATA) (INTERVISTATORE NOTA: SE IL SESSO È OVVIO, CONFERMARE. SE NON È SICURO, CHIEDERE, "Lei è...?")

- 1 Uomo
- 2 Donna

(IHP 2016 Q726, IHP 2014 Q726)

BASE: AGE 18+ FROM SWITZERLAND (Q720 = 2-7 AND Q600=9)

Q726. (LINGUA DELL'INTERVISTATO)

(NOTA INTERVISTATORE: SI PREGA DI CONFERMARE LINGUA NELLA QUALE SI SVOLGE IL COLLOQUIO)

- 1 Francese
- 2 Italiano
- 3 Tedesco

(IHP 2016 Q730, IHP 2014 Q730)

BASE: ALL

Q730.SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2016 Q740, IHP 2014 Q740)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740.QUOTA SET - BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | NEW ZEALAND | (Q600= 6 AND Q730=1) |
| 4 | UK | (Q600=10 AND Q730=1) |
| 5 | US | (Q600=11 AND Q730=1) |
| 6 | GERMANY | (Q600=4 AND Q730=1) |
| 7 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 8 | FRANCE | (Q600=3 AND Q730=1) |
| 9 | NORWAY | (Q600=7 AND Q730=1) |
| 10 | SWEDEN | (Q600=8 AND Q730=1) |
| 11 | SWITZERLAND | (Q600=9 AND Q730=1) |

(IHP 2016 Q742, IHP 2014 Q742)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q742.QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA

(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | NON-NSW | (Q630=2-8 AND Q730=1) |
| 7 | ALL OTHERS | |

(IHP 2016 Q743, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if data/sample info is unavailable for Australia
Code as 'Missing' if other country]

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2016 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if data/sample info is unavailable for Canada
- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2016 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

(IHP 2016 D-Z2, IHP 2014 -D-Z2)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A -1A1. 'A' BEING A LETTER FROM ALPHABET AND '0' BEING ANY DIGIT.)

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

____-____-____
999999 (DO NOT READ) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z2)**

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A -1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2016 QD-Z2truncated, IHP 2014 QD-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated.First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2020 New)

PN: IF Q604=1, CHECK DZ-2 AGAINST "CSBE_Codes_20200420_RVSD_05.21.20_v2.xlsx"

PN: IF Q604=1 AND DZ-2 DOESN'T MATCH ANY POSTAL CODES ON

"CSBE_Codes_20200420_RVSD_05.21.20_v2.xlsx", ASK D-Z3

(IHP 2016 QD-Z3, IHP 2014 QD-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE OR QUEBEC OVERSAMPLE RESPONDENTS WHO DON'T PROVIDE VALID ZIPCODE (Q99=1 AND Q600=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=999999) OR (Q604=1 AND D-Z2 DOESN'T MATCH LIST)]]

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused

PN: IF Q604=1 AND D-Z3=1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 99 THANK & TERMINATE

(IHP 2016 D-Z3a, IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

- IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

****IF LL (Q650=1) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid)) AND NO SAMPLE INFO (Q750= 7)**

OR

IF CELL (Q650=2) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid))

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

*****IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2020 New)

BASE: QUEBEC OS CELL RESPONDENTS WHO DO NOT PROVIDE A VALID POSTAL CODE OR DK/REF POSTAL CODE AND LIVE IN QUEBEC (Q604=1 AND D-Z3=5 AND Q650=2)

D-Z3aa. What health region, or health authority, do you live in?

(READ LIST IF NECESSARY)

- 01 Bas-Saint-Laurent
- 02 Saguenay-Lac-St-Jean
- 03 Capitale-Nationale
- 04 Mauricie et Centre-du-Québec
- 05 Estrie
- 06 Montréal
- 07 Outaouais
- 08 Abitibi-Témiscamingue
- 09 Côte-Nord
- 10 Nord-du-Québec
- 11 Gaspésie-Îles-de-la-Madeleine
- 12 Chaudière-Appalaches
- 13 Laval
- 14 Lanaudière
- 15 Laurentides
- 16 Montérégie
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused

IF D-Z3aa=98 OR 99, THANK & TERMINATE

(IHP 2020 New)

BASE: ALL QUEBEC OS RESPONDENTS IN CANADA (Q604=1)

PN: POPULATE USING SAMPLE POSTAL CODE AND OVERWRITE USING RESPONDENT PROVIDED POSTAL CODE WHEN ABLE SO THIS VARIABLE IS FULLY POPULATED.

PN: IF D-Z3aa IS ASKED, USE ANSWER AT D-Z3aa TO POPULATE D-Z3ab
D-Z3ab. BEHIND THE SCENES – QUEBEC REGIONS

	<u>QUOTA</u>
01 Bas-Saint-Laurent	226
02 Saguenay–Lac-St-Jean	205
03 Capitale-Nationale	154
04 Mauricie et Centre-du-Québec	197
05 Estrie	184
06 Montréal	252
07 Outaouais	223
08 Abitibi-Témiscamingue	228
09 Côte-Nord	228
10 Nord-du-Québec	228
11 Gaspésie–Îles-de-la-Madeleine	226
12 Chaudière-Appalaches	208
13 Laval	197
14 Lanaudière	191
15 Laurentides	174
16 Montérégie	95

PN : SET UP COUNTER WITH 999 AT EACH CODE, SO WE CAN EASILY CHANGE THE NUMBER IF WE NEED TO START SHUTTING DOWN REGIONS

(IHP 2016 QD-ZA Modified NSW screening process to no longer account for PHN as no longer necessary as there are no PHN quotas, IHP 2014 QD-ZA)

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

 9999 (V) Refused

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
2 No (RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920
Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2016 Modified logic based on above updates, IHP 2013 D-ZAR)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA

OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =REFUSED OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused
- X (WEB BLANK)

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

[PN: IF VICTORIA OVERSAMPLE (Q602=1) AND QD-ZA NOT VICTORIA POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT VICTORIA (QD-ZAR=1, 3-99), TERMINATE]

Removed QVICTORIAREGIONS, QCOLLAPSEDVICTORIAREGIONS, AND QSAMPLEVICTORIAREGIONS - 11/26/19 - ADDED BACK 6/16/20

(PN: JUST NEED DATA LOCATIONS FOR THESE 3 QUESTIONS - WE WILL POPULATE THEM ON THE BACK END)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

- QVICTORIAREGIONS. Regions in Victoria
- 01 Loddon Mallee (Rural)
 - 02 Barwon-South Western (Rural)
 - 03 Hume (Rural)
 - 04 Grampians (Rural)
 - 05 Gippsland (Rural)
 - 06 North & West Metropolitan (Urban)
 - 07 Southern Metropolitan (Urban)
 - 08 Eastern Metropolitan (Urban)
 - 09 Duplicate (Postal codes that overlap across regions)
 - 99 Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)

- QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed
01 Rural **[QVICTORIAREGIONS=01-05]**
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)

(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)

- QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based
01 Loddon Mallee (Rural)
02 Barwon-South Western (Rural)
03 Hume (Rural)
04 Grampians (Rural)
05 Gippsland (Rural)
06 North & West Metropolitan (Urban)
07 Southern Metropolitan (Urban)
08 Eastern Metropolitan (Urban)
09 Duplicate (Postal codes that overlap across regions)
99 Victoria region missing (e.g., due to invalid postal code)

(IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)

BASE: UK (Q600=10 AND Q99=1 AND (Q603=2 OR D-UK-OS IS BLANK))

[PN: STORE D-UK-OS RESPONSE IN D-UK]

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2020 New)

BASE: CANADA, UNITED STATES (Q600=2, 11)

Q755. PHONE ONLY: Pardon me, but I'm required to verify, what is your gender?

WEB ONLY: What is your gender?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 Male/Man
- 2 Female/Woman
- 3 Transgender
- 4 Non-binary/Gender non-conforming/Genderqueer
- 5 I identify as a different gender, (please specify: _____)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWITZERLAND ONLY (Q600=9)

Q760. PHONE ONLY: Le chiedo scusa, ma ho l'obbligo di verificare, qual'è il suo genere?

WEB ONLY: Qual'è il suo genere?

PHONE ONLY: (INTERVISTATORE: LEGGERE LISTA)

- 1 Uomo
- 2 Donna
- 3 Altro, cioè: (specificare: _____)
- 8 (V) Non sa
- 9 (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1100: ACCESS & PRIMARY CARE

(IHP 2016 Q1900 Modified Base)

BASE: SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)

Q1100. In generale, come valuta la qualità dell'assistenza medica in Svizzera?

(PHONE) Può dire...

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Sufficiente
- 5 Pessima
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1005, IHP 2013 Q1805)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105. In generale, come descriverebbe la Sua salute?

(INTERVISTATORE: LEGGERE LISTA)

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Passabile
- 5 Pessima
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1110 modified – code 08 added and QN wording updated for Swiss, IHP 2013 Q1110)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: Do not show code 08 on the web for Switzerland]

Q1110. L'ultima volta che è stato/a malato/a o ha avuto bisogno di un medico, entro quanto ha potuto avere un appuntamento da un medico? Per favore, non includa le visite [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: "emergency department"; IF UK (Q600=10), DISPLAY: "Accident and Emergency (A and E) Department."; IF SWE OR US (Q600=8,11), DISPLAY: "emergency room."; IF SWITZ (Q600=9), DISPLAY: "al pronto soccorso di un ospedale, in un centro di pronto soccorso o servizio medico permanente."].

(PHONE ONLY) Ha ottenuto un appuntamento...?

(INTERVISTATORE: LEGGERE LISTA)

- 01 Lo stesso giorno
- 02 Il giorno dopo
- 03 Dai 2 ai 5 giorni seguenti
- 04 Dai 6 ai 7 giorni seguenti
- 05 Dagli 8 ai 14 giorni seguenti
- 06 Dopo più di due settimane
- 07 (PHONE) 0 non sono mai riuscito a ottenere un appuntamento (WEB) Non sono mai riuscito/a a ottenere un appuntamento
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non era necessario fissare un appuntamento
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Sono andato in un centro o una clinica di pronto soccorso
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1115 Modified – Swiss and UK wording updated, IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1115. Quanto è facile o difficile ottenere cure mediche di sera, nei fine settimana o durante le vacanze, senza andare al [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “pronto soccorso di un ospedale o in un centro di pronto soccorso o presso un servizio medico permanente?”]

PHONE ONLY: È...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]

(INTERVISTATORE: LEGGERE LISTA)

- 1 Molto facile
- 2 Abbastanza facile
- 3 Abbastanza difficile
- 4 Molto difficile
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai avuto bisogno di cure di sera, durante i fine settimana o le vacanze
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1120, IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: RANDOMIZE ITEMS A1-A4]

Q1120. (PHONE) Negli ultimi 12 mesi, Le è successo di... [INSERIRE ELEMENTO]?
(WEB) Negli ultimi 12 mesi, Le è successo di...?

- 1 Sì
- 2 No
- 3 (V) Non si applica
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Avere un problema medico, ma non ha [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visitato”] un medico a causa dei costi

A2. avere saltato un test medico, non abbia seguito un trattamento, o una postassistenza che Le erano stati raccomandati da un medico a causa dei costi.

A3. non essere andata/o a [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “prendere” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] una ricetta per medicinali, o abbia saltato dosi dei Suoi medicinali a causa dei costi.

A4. aver saltato le cure dentistiche o visite dentistiche a causa dei costi

[P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q1120A1", "Q1106A2" ...and "Q1120An"]

(IHP 2016 Q1126 Modified – Made a Canada, Netherlands and Swiss specific question / A3 revised for Canada / lead in text for second and third item updated, IHP 2013 Q1126)

BASE: CANADA, NETHERLANDS, SWITZERLAND (Q99=1 AND Q600=2.5.9)

Q1126. (PHONE) Ora pensi agli ultimi 2 anni, quando ha ricevuto cure per un problema medico, è MAI successo che...?

(WEB) Se ora pensa agli scorsi 2 anni: quando ha ricevuto cure per un problema medico, Le è MAI successo che ...

Pensando sempre agli ultimi 2 anni: quando ha ricevuto cure per un problema medico, Le è MAI successo che ... [INSERT NEXT ITEM]?

- 1 Si
- 2 No
- 3 (V) Non pertinente
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. i risultati di test o la documentazione medica non siano stati disponibili nel giorno previsto del suo appuntamento medico

A2. abbia ricevuto informazioni contraddittorie da diversi dottori o professionisti della sanità

A3. medici Le abbiano prescritto un test medico che non Le sembrava necessario perché il test era già stato fatto

(IHP 2016 Q1130 modified – Sweden wording updated and codes 1,2,4 wording updated, IHP 2014 Q905)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “Ha un medico dal quale va abitualmente per le Sue cure mediche?”**

[IF US (Q600=11), SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant”]

[IF CANADA (Q600=2), SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN (Q600=8), DISPLAY: “This means, do you have a specific person at a GP-Practitioners office you usually contact about health care?”]

- 1 Sì, ho un **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: medico abituale; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]**
- 2 **(DO NOT READ/SHOW IN WEB PROGRAM) Sì, ma ho più di un [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: medico abituale; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]**
- 3 **No**
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11) “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, I have nurse practitioner or physician assistant”**
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8) “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant**
- 8 **PHONE ONLY: (V) Non sa**
- 9 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

(IHP 2016 Q1132 Modified – UK wording updated, IHP 2014 Q910)
("d'urgence" replaced with "des urgences" in Canada per feedback from partner)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)

Q1132. Ha uno studio medico, un centro sanitario [IF GER OR UK (Q600=4,10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] o una clinica a cui di solito si rivolge per la maggior parte delle Sue esigenze mediche?

[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9),
DISPLAY: Non includa il pronto soccorso dell'ospedale o di un altro centro di pronto soccorso o altro servizio medico permanente.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department.]

[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

1 Si

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1135, IHP 2014 Q915)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]

1 HAS REGULAR DOCTOR/GP/NP, PA (Q1130=1, 4, 5)

2 HAS REGULAR PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2)

3 NO REGULAR DOC/PLACE (Q1130=3,8,9 AND Q1132=2,8,9)

(IHP 2016 Q1140 Modified – Updated question wording for US, Canada and Sweden / Removed web note, IHP 2013 Q1140 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1140. Da quanto tempo [[IF US (Q600=11 & Q1130= 1), DISPLAY: “seeing your regular doctor”, IF US (Q600=11 & Q1130=4), DISPLAY: “seeing this nurse practitioner or physician assistant”, IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9 & Q1130= 1), DISPLAY: “va da questo “operatore sanitario”, IF CAN, SWE (Q600=2 OR 8 & Q1130=5), DISPLAY: “seeing this nurse or physician assistant”, IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135= 1), DISPLAY: “seeing this GP”, IF Q1135= 2, DISPLAY: “va in questo posto”] per le Sue cure mediche?

PHONE ONLY: (INTERVIEWER: IF RESPONDENT SAYS THEY SEE A NURSE PRACTITIONER OR PHYSICIAN ASSISTANT, PLEASE ANSWER THE QUESTION FOR THAT PROVIDER.)

PHONE ONLY IF NECESSARY: (INT: SE NECESSARIO: Pensi al Suo medico attuale)

(INTERVISTATORE: LEGGERE LISTA)

(WEB NOTE) Pensi al Suo medico attuale.

- 1 Meno di 1 anno
- 2 Da 1 anno a meno di 3 anni
- 3 Da 3 a meno di 5 anni
- 4 5 anni o più
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1150 Modified – Added “This could be by phone, though email or electronically” for all countries / Removed web note, IHP 2013 Q1150 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: Se, durante gli orari normali di apertura, per motivi medici contatta il medico al quale si rivolge normalmente: con quale frequenza riceve una risposta lo stesso giorno?] Può essere per telefono, via e-mail o elettronicamente.

[IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: When you contact your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

PHONE ONLY: (INT: SE NECESSARIO: pensi al Suo medico attuale)

(INTERVISTATORE: LEGGERE LISTA)

1 Sempre

2 Spesso

3 A volte

4 Raramente o mai

5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho mai provato a contattare lo studio del mio medico abituale

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1160 Heavily Modified – QN wording change / A1 modified /A3 and A4 are new / Code 7 updated to include “a smartphone”; IHP 2013 Q1160 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

[PN: RANDOMIZE A1, A3, A4, A2]

[PN: IF OPTION 7 (I don't have email or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don't have email or a computer)]

Q1160. Negli ultimi 2 anni ha [INSERT ITEM] tramite un sito sicuro o portale per pazienti o tramite app per telefono cellulare?

PHONE ONLY: (INTERVISTATORE: SE NECESSARIO: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.)

WEB ONLY: [“Nota: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.”]

1 Sì

2 No

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho la mail, smartphone o il computer

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

- A1. comunicato con il suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] a proposito di una domanda o un problema medico via e-mail, oppure
- A3. richiesto delle ricariche di medicinali soggetti a prescrizione al suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11) DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]
- A4. richiesto un appuntamento presso il suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]
- A2. ha consultato online delle informazioni riguardanti la Sua salute, come resoconti di visite, i Suoi test o analisi di laboratorio?

(IHP 2016 Q1166 Modified – code 05 no longer shown for web, IHP 2013 Q1166 Modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

[PN: RANDOMIZE A1-A4]

Q1166. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135= 1), DISPLAY: “Quando ha bisogno di assistenza o di un trattamento, con che frequenza il suo medico abituale o il personale medico che consulta”; IF AUS, NZ, UK, NETH, NOR (Q600=1,5-7,10 & Q1135=1) DISPLAY: “When you need care or treatment, how often does your GP or medical provider you see”; IF Q1135=2 DISPLAY: “Quando ha bisogno di assistenza o di un trattamento, con che frequenza il suo medico o il personale medico che consulta abitualmente”] [INSERT ITEM]?

(INTERVISTATORE: LEGGERE LISTA)

Lei direbbe...?

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non pertinente
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Conosce informazioni importanti sulla sua storia medica

A2. Passa abbastanza tempo con Lei

A3. La coinvolge nella misura da Lei desiderata nella presa di decisioni concernenti l'assistenza e il trattamento?

A4. Le spiega le cose in maniera che sia facile da capire per Lei

(IHP 2016 Q1170 Modified base – made country specific, IHP 2013 Q1170 Modified)

BASE: CANADA, SWEDEN (Q99=1 AND Q600=2,8) AND HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1170. [IF CAN, SWE (Q600=2,8), DISPLAY: How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

Coordination could include helping you get appointments, following-up to make sure you get recommended care, and making sure other doctors have important information.

PHONE ONLY: (INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.)

PHONE ONLY: (INT: LEGGERE)

WEB ONLY: [Note: Think about the practice you go to the most, if you have multiple regular doctors or practices.]

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to see any other doctors/health professionals or did not need any coordination
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1190 Modified – Switzerland Specific Question, IHP 2013 Q1190)

BASE: SWITZERLAND (Q99=1 AND Q600=9) AND HAS REGULAR DOCTOR/PLACE (Q1135=1,2)

Q1190. **Nell'insieme, come giudica le cure mediche ricevute negli ultimi 12 mesi nello studio del Suo medico abituale?**

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

- 1 **Eccellenti**
- 2 **Molto buone**
- 3 **Buone**
- 4 **Passabili**
- 5 **Pessime**
- 7 **(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho ricevuto cure mediche nel corso dell'anno passato**
- 8 **PHONE ONLY: (V) Non sa**
- 9 **PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank**

SECTION 1200: USE OF SPECIALISTS

(IHP 2016 Q1210 Modified – Add phone and web note “Please do not include dentists”)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1210. Ha consultato, o avuto bisogno di consultare, uno [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10), ADD “(or consultants)”] durante gli ultimi 2 anni?

Per “specialista” intendiamo i medici che si specializzano in un settore della sanità come chirurgia, cuore, allergie o [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “la salute mentale.”] [IF NETH (Q600=5) “neurology.”]

PHONE ONLY: (IF NECESSARY: Si prega di non includere i dentisti.)

WEB ONLY: Note: Si prega di non includere i dentisti.

- 1 Si
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1220 Heavily Modified – Asks for range now rather than exact time)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

Q1220. Quando ha deciso di consultare uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER (Q600=1,4,6,10) ADD “(or consultant)”], o Le è stato consigliato di farlo, quanto tempo ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

WEB ONLY: [“Se ha visto più specialisti, pensi a quello più recente.”]

- 1 Meno di 1 settimana
- 2 Da 1 settimana a meno di 1 mese
- 3 Da 1 mese a meno di 2 mesi
- 4 Da 2 mesi a meno di 1 anno
- 5 1 anno o più
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai tentato di ottenere un appuntamento
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nessun periodo di attesa
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN ONE WEEK (Q1220=1)

Q1221. Quanti giorni ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

WEB ONLY: [*“Se ha visto più specialisti, pensi a quello più recente.”*]

WEB ONLY : [*“Se non ricorda esattamente, indichi una stima.”*]

1 Giorni _ [INTERVALLO 0-6]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q1220=2 OR 3)

PN: IF Q1220=2 RANGE SHOULD BE [1-4]; IF Q1220=3 RANGE SHOULD BE [4-10]

Q1222. Quante settimane ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

WEB ONLY: [*“Se ha visto più specialisti, pensi a quello più recente.”*]

WEB ONLY : [*“Se non ricorda esattamente, indichi una stima.”*]

1 Settimane _ [INTERVALLO 1-10]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q1220=4)

Q1223. Quanti mesi ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

WEB ONLY: [*“Se ha visto più specialisti, pensi a quello più recente.”*]

WEB ONLY : [*“Se non ricorda esattamente, indichi una stima*

1 Mesi __ [INTERVALLO 2-12]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1226, IHP 2013 Q1226)

BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)

Q1226 (PHONE) Negli ultimi due anni, quando ha visto uno [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"], le è capitato di fare le seguenti esperienze?

(WEB) Negli ultimi due anni, Le è successo di fare le esperienze indicate qui di seguito quando è stato da uno [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]?

1 Sì

2 No

3 (PHONE) (V) Mai visto uno [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

(WEB) (V) Non sono mai stato/a da uno [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Lo [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD "(or consultant)"] non aveva ricevuto informazioni mediche di base o risultati dei controlli [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "da parte del medico dal quale va abitualmente", IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "your GP"] [IF (Q1135=2), DISPLAY: "da parte del luogo presso il quale va abitualmente per cure mediche"] riguardo al motivo della sua 13 visita.

A2. Dopo che è stato/a dallo [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialista"] [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD "(or consultant)"], [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: "il medico dal quale va abitualmente" IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: "GP"] [IF (Q1135=2), DISPLAY: "il suo medico"] apparentemente non era informato o aggiornato sulle cure che ha ricevuto dallo specialista. [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD "(or consultant)"]

(IHP 2020 New)

BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)

Q1230. Quanti [IF SWEDEN (Q600=8, DISPLAY: "medici in cure specialistiche" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialisti") [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(o consulenti)"] diversi ha visto negli ultimi 2 anni?

PHONE ONLY: (SE NECESSARIO: Non tenga conto di eventuali visite al pronto soccorso o ospedalizzazioni)

PHONE ONLY: (INT. : AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

WEB ONLY: *Per favore, non tenga conto di eventuali visite al pronto soccorso o ospedalizzazioni.*

WEB ONLY: *Voglia inserire la stima più corretta.*

_____ [FOURCHETTE 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di un medico ma non sa il numero esatto

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER

(IHP 2016 Q1305 Modified – Read if Necessary statement now read or shown to all respondents / Updated surgeries included as examples, IHP 2013 Q1305)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1305. Negli ultimi due anni, ha dovuto essere sottoposto/a a interventi chirurgici non urgenti o che erano pianificabili?

Per interventi chirurgici non urgenti o pianificabili intendiamo interventi per disturbi che non mettano immediatamente in pericolo la vita, come uno strappo ai legamenti o un'operazione della cataratta.)

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1310 Heavily Modified – Updated to ask about ranges rather than exact time)

BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)

(PN: derived 'days' variable added to SPSS for all countries)

Q1310. Dopo che Le è stato consigliato di sottoporsi a un intervento chirurgico, quanto tempo ha dovuto aspettare per questo intervento non urgente o pianificabile?

(INTERVISTATORE: Se più di un intervento negli ultimi due anni, considerare il più recente.)

(INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

(INTERVISTATORE CHIEDERE: SE STA ANCORA ASPETTANDO PER L'INTERVENTO: Da quanto tempo sta aspettando?)

(WEB NOTE: "Se negli ultimi due anni ha avuto più di due interventi chirurgici, risponda alla domanda riferendosi all'ultimo intervento al quale è stato/a sottoposto/a. Se è ancora in attesa dell'intervento chirurgico: da quanto tempo sta aspettando?)

- 1 Meno di 1 settimana
- 2 Da 1 settimana a meno di 1 mese
- 3 Da 1 mese a meno di 2 mesi
- 4 Da 2 mesi a meno di 1 anno
- 5 1 anno o più
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai provato a ottenere un appuntamento per un intervento chirurgico
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nessun periodo di attesa
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT LESS THAN 1 WEEK FOR SURGERY (Q1310=1)

Q1311. Quanti giorni ha dovuto aspettare per questo intervento non urgente o pianificabile?

PHONE ONLY: (INTERVISTATORE: Se più di un intervento negli ultimi due anni, considerare il più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVISTATORE CHIEDERE: SE STA ANCORA ASPETTANDO PER L'INTERVENTO: Da quanto tempo sta aspettando?)

(WEB NOTE: "Se negli ultimi due anni ha avuto più di due interventi chirurgici, risponda alla domanda riferendosi all'ultimo intervento al quale è stato/a sottoposto/a.")

(WEB NOTE: "Se non ricorda esattamente, indichi una stima. ")

(WEB NOTE: "Se è ancora in attesa dell'intervento chirurgico: da quanto tempo sta aspettando?")

1 Giorni __ [INTERVALLO 0-6]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT ONE WEEK TO LESS THAN TWO MONTHS FOR SURGERY (Q1310=2,3)

PN: IF Q1310=2, RANGE SHOULD BE [1-4]; IF Q1310=3, RANGE SHOULD BE [4-10]

Q1312. **Quante settimane ha dovuto aspettare per questo intervento non urgente o pianificabile?**

PHONE ONLY: (INTERVISTATORE: Se più di un intervento negli ultimi due anni, considerare il più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVISTATORE CHIEDERE: SE STA ANCORA ASPETTANDO PER L'INTERVENTO: Da quanto tempo sta aspettando?)

(WEB NOTE: "Se negli ultimi due anni ha avuto più di due interventi chirurgici, risponda alla domanda riferendosi all'ultimo intervento al quale è stato/a sottoposto/a.")

(WEB NOTE: "Se non ricorda esattamente, indichi una stima.")

(WEB NOTE: "Se è ancora in attesa dell'intervento chirurgico: da quanto tempo sta aspettando?")

1 Settimane _ [INTERVALLO 1-10]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: HAD TO WAIT 2 MONTHS TO LESS THAN ONE YEAR FOR SURGERY (Q1310=4)

Q1313. Quanti mesi ha dovuto aspettare per questo intervento non urgente o pianificabile?

PHONE ONLY: (INTERVISTATORE: Se più di un intervento negli ultimi due anni, considerare il più recente.)

PHONE ONLY: (INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

PHONE ONLY: (INTERVISTATORE CHIEDERE: SE STA ANCORA ASPETTANDO PER L'INTERVENTO: Da quanto tempo sta aspettando?)

(WEB NOTE: "Se negli ultimi due anni ha avuto più di due interventi chirurgici, risponda alla domanda riferendosi all'ultimo intervento al quale è stato/a sottoposto/a.")

(WEB NOTE: "Se non ricorda esattamente, indichi una stima.")

(WEB NOTE: "Se è ancora in attesa dell'intervento chirurgico: da quanto tempo sta aspettando?")

1 Mesi _ [INTERVALLO 2-12]

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1320, IHP 2013 Q1320 modified question text; EHIS HC1)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1320. Negli ultimi 2 anni, ha passato almeno una notte all'ospedale in qualità di paziente?

1 Sì

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 EHIS Introduction Modified – Changed base so not shown to all / moved placement to after Q1320)

[SHOW TO THOSE WHO HAVE BEEN IN HOSPITAL INPATIENT IN PAST 2 YEARS (Q1320=1)]

Le domande successive riguardano le degenze all'ospedale. Non includa le visite al pronto soccorso.

(IHP 2016 Q1322)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1322: Pensi alla Sua ultima degenza all'ospedale: è stato/a coinvolto/a nella presa di decisione riguardante le Sue cure nella misura da Lei desiderata?

(INT: se sì, leggere le categorie)

- 1 Sì, assolutamente
- 2 Sì, in parte
- 3 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1323 Modified – Added interviewer/web note, NEW, HCAHPS Q5)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1323. Durante la Sua degenza all'ospedale, i medici L'hanno trattata cortesemente e con rispetto? In quale misura?

(INT: LEGGERE)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.

- 1 Mai
- 2 A volte
- 3 Spesso
- 4 Sempre
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1324 Modified – added interviewer/web note, NEW, HCAHPS Q1)

BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)

Q1324: Durante la Sua degenza all'ospedale, il personale infermieristico L'ha trattato cortesemente e con rispetto? In quale misura?

(INT: LEGGERE)

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: Note: Please think about the most recent time you were hospitalized overnight in the past 2 years.

- 1 Mai
- 2 A volte
- 3 Spesso
- 4 Sempre
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1340 Modified – Question wording updated / interviewer/web note added, IHP 2013 Q1340, IHP 2016 revised)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1325. Durante questa ospedalizzazione, ha ricevuto delle informazioni scritte su quali sintomi o problemi di salute avrebbe dovuto prestare attenzione dopo essere stato/a dimesso/a?

La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1330 Modified – Question wording updated / interviewer and web note added, IHP 2013 Q1330)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1330. Prima di lasciare l'ospedale, qualcuno Le ha spiegato lo scopo di ognuno dei Suoi medicinali prescritti, inclusi quelli che prendeva prima della Sua ammissione in ospedale?

La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non mi sono stati prescritti medicinali e non stavo prendendo nessun medicamento prima dell'ammissione in ospedale

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1335 Modified – interviewer and web note added, IHP 2013 Q1335)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)

Q1335. Quando ha lasciato l'ospedale, l'ospedale ha preso le disposizioni o ha garantito che fosse seguito/a da un medico o da un altro operatore sanitario per le cure successive?

La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non pertinente - non avevo bisogno di cure ulteriori

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

PN: HOLD FOR FRA2

(IHP 2016 Q1345 Modified – interviewer and web note added, IHP 2013 Q1345)

BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1320=1 AND Q1135=1,2)

Q1345. (PHONE) Quando è stato/a dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

(WEB) Quando è stato dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.

1 Si

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non visto il medico/il medico di famiglia dopo aver lasciato l'ospedale

8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

EMERGENCY DEPARTMENT USE

(IHP 2016 Q1350 – UK question wording updated to “A and E”, IHP 2013 Q1350)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1350. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “Negli ultimi 2 anni, quante volte ha fatto ricorso al pronto soccorso di un'ospedale per le proprie cure mediche?” IF UK (Q600=10), DISPLAY: “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”; IF US, SWE (Q600=8,11), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

_____ [INTERVALLO 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di una volta, ma non conosco il numero esatto

98 (V) Non sa

99 (V) Rifiuta di rispondere

(IHP 2016 Q1360 Modified – UK question wording updated to «A and E», IHP 2013 Q1360)

BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)

Q1360. Pensi all'ultima volta che è stato/a al [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “pronto soccorso”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”]. È stato a causa di disturbi che a Suo avviso i medici o il personale medico dello studio in cui va abitualmente avrebbero potuto curare se fossero stati disponibili?

1 Sì

2 No

8 ((PHONE: DO NOT READ/SHOW IN WEB PROGRAM) : (V) Non sa

9 (V) Rifiuta di rispondere

(IHP 2016 Q1361 Modified – UK Question wording updated to «A and E», IHP 2013 Q1355)

BASE: HAS USED ER IN PAST 2 YEARS (Q1350=1-97)

Q1361. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “L'ultima volta che è andato/a al pronto soccorso, quanto tempo ha aspettato prima di ricevere le cure?”

IF UK (Q600=10), DISPLAY: “The last time you went to the hospital Accident and Emergency Department (A and E), how long did you wait before being treated?”

IF US, SWE (Q600=8,11), DISPLAY: “The last time you went to the hospital emergency room, how long did you wait before being treated?”]

(INT: NON LEGGERE LA LISTA)

(INT: SE NON SA, CHIEDERE DI DARE UNA STIMA.)

(WEB NOTE: “Se non ricorda esattamente, indichi una stima.”)

01 Meno di 30 minuti

02 Da 30 minuti a meno di un'ora

03 da 1 ora a meno di 2 ore

04 da 2 ore a meno di 3 ore

05 da 3 ore a meno di 4 ore

06 da 4 ore a meno di 5 ore

07 da 5 ore a meno di 8 ore

08 8 ore o più

09 ((PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mai ricevuto cure/Ci sono stato/a senza ricevere cure

98 ((PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non sa

99 (V) Rifiuta di rispondere

SECTION 1400: HEALTH CARE COVERAGE

(PHONE) Ora Le pongo alcune domande sull'assicurazione malattie.

(WEB) Ora seguono alcune domande sull'assicurazione malattie.

(IHP 2016 Q1405 Modified – France removed from base, IHP 2013 Q1405)

BASE: AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1, 2, 3, 6 AND Q99=1)

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE : FRANCE (Q600=3 AND Q99=1)

Q1405a. Currently, are you covered by complementary health insurance, which reimburses care in addition to Social Security?

- 1 Yes, you benefit from the complementary health solidarity, formerly called CMU or ACS.
- 2 Yes, you benefit from private health insurance, more often called mutual insurance
- 3 No, you are not covered by complementary health insurance.
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1406 Modified – Addition of Q1405=1 to base)

BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1)

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

- 1 Yes, I had to pay and/or use private health cover
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1407 Heavily Modified – Base updated [addition of Q1405a=2] / Question text and answer options heavily modified)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1405a=2 AND Q99=1)

Q1407. How did you get this complementary health / mutual benefit?

PHONE ONLY: (INTERVIEWER: READ LIST.)

- 1 I am covered by a complementary company health insurance
- 2 I am covered by complementary health insurance for civil servants
- 3 I am covered by supplementary individual health
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1415, IHP 2013 Q1415 Modified – response option 1 updated)

BASE: GERMANY (Q600=4 AND Q99=1)

Q1415. What kind of health insurance do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

PHONE ONLY: (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1420, IHP 2013 Q1420 Modified - interviewer note updated)

BASE: NORWAY OR UNITED KINGDOM (Q600=7, 10 AND Q99=1)

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1425, IHP 2013 Q1425 Modified – changes made to translation 12.22.15)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1427, IHP 2013 Q1427 Modified - question text and amount)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1430, IHP 2013 Q1430)

BASE: SWITZERLAND (Q600=9 AND Q99=1)

Q1430. (PHONE) Quale tipo di assicurazione malattie ha personalmente per l'assicurazione di base obbligatoria?

(WEB) Quale tipo di assicurazione malattie ha personalmente per quanto riguarda l'assicurazione obbligatoria di base?

(INT: LEGGERE)

- 1 Assicurazione malattie normale
- 2 Assicurazione con bonus
- 3 Assicurazione HMO (medici associati)
- 4 Modello "medico di famiglia"
- 5 Assicurazione con consulenza medica per telefono prima di recarsi, vale a dire "modello telefonico"
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY 65 OR OLDER (Q99=1 AND Q600=9 AND Q710a=65-108)

QSWI6. A parte la sua rendita AVS: riceve anche dei benefici supplementari?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1440 Modified – Question text updated to reflect HIIA survey)

BASE: UNITED STATES (Q600=11)

Q1440. Do you currently have health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New [HIIA Survey])

(BASE: UNITED STATES (Q600=11 AND Q1440=1))

Q1445. How do you obtain your (PHONE ONLY: "**main**"; WEB ONLY: "**main**") health insurance?

PHONE ONLY: Is it through your or your spouse's employer or union, Medicare, Medicaid, or in some other way such as through the marketplace or through coverage you've purchased on your own?

PHONE ONLY: (INTERVIEWER NOTE: EMPLOYER INSURANCE COULD BE THROUGH THE RESPONDENT'S CURRENT OR FORMER JOB OR SOMEONE ELSE'S JOB.)

PHONE ONLY: (INTERVIEWER NOTE: SELECT CODE 1 IF RESPONDENT IS COVERED THROUGH MILITARY). SELECT CODE 3 IF THE RESPONDENT IS COVERED THROUGH MEDICAID.

PHONE ONLY: SELECT CODE 4 IF THE RESPONDENT IS COVERED THROUGH THE MARKETPLACE (AFFORDABLE CARE ACT) OR A PRIVATE PLAN BOUGHT DIRECTLY FROM A HEALTH PLAN/INSURANCE COMPANY.)

WEB ONLY: *Note: Health insurance through an employer could be through your current or former job, or someone else's job. If you have insurance through the military, please select 'through your or your spouse's employer or union'.*

- 1 A plan through your or your spouse's employer or union
- 2 Medicare (PHONE: IF NECESSARY/SHOW IN WEB PROGRAM: (This is the government program that pays health care bills for people over age 65 and for some disabled people.))
- 3 Medicaid
- 4 Some other type of health insurance (e.g., through the marketplace or through coverage you purchased on your own)
- 0 (PHONE: DO NOT READ) I am uninsured
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1450, IHP 2013 Q1450 Modified - base updated)

BASE: US AND INSURED ((Q600=11 AND (Q1440=1) AND Q99=1))

Q1450. In the past year, was there ever a time when you did (PHONE ONLY: "**not**"; WEB ONLY: "**not**") have any health insurance?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q1455 Modified – no longer asked in Switzerland, IHP 2013 Q1455 Modified – no longer asked in AUS or US)

BASE: GER, NETH (Q600=4 OR 5 AND Q99=1)

Q1455. [IF NETH-(Q600=5), DISPLAY: “In the past 3 years, how many times have you changed health insurance or health plans?” IF GER (Q600=4), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

PHONE ONLY: (INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

WEB ONLY: [“*Note: Please include company/employer changing plans.*”]

- 1 Not at all
- 2 One time
- 3 2 or more times
- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not been insured during past 3 years
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q1460, IHP 2013 Q1460 Modified – new interviewer note)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

PHONE ONLY: (INTERVIEWER: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS

(IHP 2016 Q1505, IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1505. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “Negli ultimi 12 mesi, quanto ha speso di tasca propria, Lei e la Sua famiglia per i trattamenti medici o servizi che non erano coperti dall'assicurazione obbligatoria di base o da assicurazioni supplementari?”]

READ TO ALL - Ciò include anche i costi per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, inclusi i costi partecipativi per questi servizi (ma non l'ammontare dei premi).

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums”

PHONE ONLY: (INT: SE NECESSARIO: Conti solo l'importo speso da Lei stesso/a e dai membri del Suo nucleo familiare. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.)

WEB ONLY: [“Conti solo gli importi spesi da Lei stesso/a e dai membri della Sua economia domestica. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.”

PHONE ONLY: (INSERIRE SOLO VALORI INTERI. INDICARE "999998" SE "NON SICURO"; "999999" SE "RIFIUTA DI RISPONDERE".)

----- (INTERVALLO 0 – 999997)

999998 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa

999999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1510, IHP 2013 Q1510 Modified – question text updated)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)

Q1510. Se non riesce a ricordare quanto lei e la sua famiglia avete speso personalmente per cure o servizi medici, fornisca la sua migliore stima.

Ciò include anche i costi per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, inclusi i costi partecipativi per questi servizi (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “ma non l'ammontare dei premi” but show to all others (ma non l'ammontare dei premi)).

PHONE ONLY: È stato ...?

PHONE ONLY: (LEGGERE L'ELENCO)

[PN: IF AUS, CAN, US (Q600=1,2,11), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €90
- 07 €90 to less than €450
- 08 €450 to less than €900
- 09 €900 to less than €1,800
- 10 €1,800 or more
- 11 Less than \$150
- 12 \$150 to less than \$750
- 13 \$750 to less than \$1,500
- 14 \$1,500 to less than \$3,000
- 15 \$3,000 or more
- 16 Less than 825kr
- 17 825kr to less than 4,175kr
- 18 4,175kr to less than 8,350kr
- 19 8,350kr to less than 16,700kr
- 20 16,700kr or more
- 21 Less than 650kr
- 22 650kr to less than 3,250kr
- 23 3,250kr to less than 6,500kr
- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 Meno di 100 franchi
- 27 da 100 franchi a meno di 500 franchi
- 28 500 franchi a meno di 1000 franchi
- 29 1000 franchi a meno di 2000 franchi
- 30 2000 franchi o più

- 31 Less than £70
- 32 £70 to less than £350
- 33 £350 to less than £700
- 34 £700 to less than £1,400
- 35 £1,400 or more

98 PHONE ONLY: (V) Non sa
 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1516 Modified – Removed interviewer/web note, IHP 2013 Q1516 Modified – added interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: Please show code '3' only for item A3 only]

Q1516. Negli ultimi 12 mesi, ci sono stati periodi in cui...?

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non avevo l'assicurazione malattia/ non ho avuto l'assicurazione nel periodo precedente agli ultimi 12 mesi
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Ha avuto seri problemi a pagare o è stato incapace di pagare le sue fatture mediche
 A2. Ha perso molto tempo con la burocrazia o avuto diverbi a proposito di fatture mediche

(PHONE)

A3. La Sua assicurazione [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] si è rifiutata di pagare per un servizio medico o non ha pagato quanto si aspettava?

(WEB)

A3. La Sua assicurazione [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] si è rifiutata di pagare per un servizio medico oppure non ha pagato l'importo che Lei si aspettava?

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

QSWI5. Lei, o un'altra persona nell'economia domestica, ha ricevuto un contributo cantonale per la riduzione dei premi della cassa malati, lo scorso anno?

- 1 Si
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1600: PRESCRIPTION DRUG USE

(IHP 2016 Q1605 Modified – Interviewer/web note now read to everyone, IHP 2013 Q1605)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. Quanti **diversi** medicinali soggetti all'obbligo di ricetta assume sempre o regolarmente?

Sempre o regolarmente non include eventuali medicinali assunti per un periodo limitato contro disturbi come allergie, otiti, o streptococchi. Per favore, includa solamente i medicinali per cui ha avuto bisogno di una ricetta medica

[IF UK (Q600=10): PHONE ONLY: (INTERVIEWER: "Do not count medications that you can buy over the counter; only count medications that you need a prescription to obtain and could not purchase without a prescription.)"]

PHONE ONLY: (INT: "Se non conosce il numero esatto, indichi una stima.")

(WEB NOTE: "Se non conosce il numero esatto, indichi una stima.")

[INTERVALLO 0-96]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Più di un medicinale soggetto all'obbligo di ricetta, ma non sa/so il numero esatto

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1611 Modified – removal of items A2 and A3, IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)

BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)

Q1611. Negli ultimi 12 mesi, un medico, [ALL COUNTRIES BUT FRANCE Q600=1-2, 4-11: una persona curante] o un farmacista ...?

1 Sì

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. ... ha controllato tutti i medicinali che assume?

SECTION 1700: MEDICAL ERRORS

(IHP 2016 Q1705, IHP 2013 Q1705)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1705. Negli ultimi 2 anni, Le è mai stato dato il medicinale sbagliato o la dose sbagliata da un medico, un'infermiera, un ospedale o un farmacista?

1 Sì

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1710, IHP 2013 Q1710)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1710 Negli ultimi 2 anni, Le è successo di pensare che fosse stato commesso un errore medico riguardo al Suo trattamento o alla Sua cura?

(INTERVISTATORE: SE NECESSARIO: Per errore medico intendiamo un errore commesso da un medico, un'infermiera, un ospedale o professionista della sanità.)

(WEB NOTE: "Nota: Per errore medico intendiamo un errore commesso da un medico, un'infermiera, un ospedale o da personale sanitario.")

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1715)

BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=9 AND Q1705=1 OR Q1710=1)

Q1715. Dove si è verificato questo errore medico?

PHONE ONLY: È stato ... [INSERT] ?

(INT: SE PIÙ DI UN ERRORE MEDICO: "Pensi all'errore più recente")

PHONE ONLY: (LEGGERE L'ELENCO)

(WEB NOTE: "Se si sono verificati più errori medici, pensi all'errore più recente.")

- (PHONE)
- 1 ... dal medico dove va abitualmente
 - 2 ... in un ospedale: nel pronto soccorso, durante un intervento chirurgico o presso uno specialista
 - 3 ... ambedue, sia presso il medico che all'ospedale
 - 4 ... durante la somministrazione di cure mediche a casa Sua ... o
 - 5 ... altrove

- (WEB)
- 1 Dal medico dal quale va abitualmente
 - 2 In un ospedale: al pronto soccorso, durante un intervento chirurgico o presso uno specialista
 - 3 Ambedue, sia presso il medico che all'ospedale
 - 4 Durante la somministrazione di cure mediche a casa Sua
 - 5 Altrove

- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1716 Modified – removal of Canada from base, IHP 2013 Q1740 Modified – base updated)
BASE: SWITZERLAND ONLY -GIVEN WRONG MEDICATION/DOSE (Q600=9 AND Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=9 AND Q1710=1)

Q1716. Il Suo medico o un'altra persona specializzata coinvolta Le ha detto che c'è stato un errore nel Suo trattamento?

(INT: SE PIÙ DI UN ERRORE MEDICO: "Pensi all'errore più recente")

(WEB NOTE: "Se si sono verificati più errori medici, pensi all'errore più recente.")

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE

(IHP 2016 Q1811 Modified - A4, A2 and A1 reworded / A10 added for Sweden only, IHP 2013 Q1811 Modified – 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]

Q1811. Un medico Le ha mai detto che Lei soffre di [INSERT ITEM]?

(INT: CODIFICARE ANCHE CASI LIMITE, COME ASMA LEGGERA)

(WEB NOTE: "Note: Includa anche casi limite.")

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE]

A1. ... artrite?

A2. ... asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO

A3. ... cancro

A4. Depressione, ansia o altre condizioni di salute mentale

A5. ... diabete

A6. ... malattie cardiache, inclusi attacchi di cuore

A7. ... ipertensione o pressione sanguigna alta

A9. ... ha già avuto una volta un ictus?

A10. (SWEDEN ONLY Q600=8) Other chronic condition

(IHP 2016 Q1817 Modified – A4 and A1 from Q1811 reworded, IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION

(Q1811 A1-A9 =1 FOR ANY AND Q99=1)

[PN: IF CODE 3 (No longer treating this condition) IS SELECTED AT ANY ITEM, RESPONDENT SHOULD SKIP OUT OF REMAINING ITEMS AND CODE AS 3 (No longer treating this condition)]

Q1817. Negli ultimi anni, lo specialista che La segue a causa [X] ...

[P.N -INSERT ONLY ONE CHRONIC CONDITION FROM Q1811 ACCORDING TO THE FOLLOWING HIERARCHY:

“ del diabete ”; if (Q1811A5 =1);

“ dell'ipertonia o dell'ipertensione ” if (Q1811A7 = 1);

“ dei disturbi cardiaci ” if (Q1811A6=1);

“ dell'asma o della malattia polmonare cronica, come la bronchite cronica ” if (Q1811A2=1);

“ depressione, ansia o altre condizioni di salute mentale ” if (Q1811A4=1);

“ del cancro ” if (Q1811A3=1)

“ artrite o dolori alle giunture ” if (Q1811A1=1)];

“ del colpo apoplettico ” if (Q1811A9=1)]...

(INSERT ITEM) ?

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non più in cura per questo problema di salute

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1.ha discusso con Lei i principali obiettivi o le priorità relativi a questo problema di salute

A2. ... ha discusso con Lei le Sue possibilità di trattamento e anche i possibili effetti collaterali?

A4. ...Le ha dato un piano scritto nel quale è indicato come può curarsi?

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

(IHP 2016 Q1820 Modified – Base updated to include any 'yes' at Q1811)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION

(Q1811 A1-A9 =1 FOR ANY AND Q99=1)

Q1820. Quanto è fiducioso/a di poter controllare e superare i Suoi problemi di salute?

Con ciò intendiamo che può riconoscere i sintomi che permettono di prevenire che la malattia riappaia o che può controllarne lo stato.

(INTERVISTATORE: LEGGERE LISTA)

1 Molto fiducioso

2 Fiducioso

3 Non molto fiducioso

4 Per niente fiducioso

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

PN: HOLD FOR POTENTIAL Q1821

SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH

SHOW TO ALL QUALIFIED RESPONDENTS (Q99=1):

Le domande seguenti riguardano il Suo uso di prodotti a base di tabacco, alcool e altre sostanze. Sappiamo che queste informazioni sono personali, ma ricordi che le Sue risposte rimarranno confidenziali.

(IHP 2016 Q1825 Heavily Modified – Question wording and items updated, IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options) [US Behavioral Risk Factor Surveillance System, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1850. Fuma sigarette o fa uso di qualunque altro prodotto a base di tabacco quotidianamente, talvolta o per nulla?

1 quotidianamente

2 talvolta

3 per nulla

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1855. Fa uso di sigarette elettroniche o altri vaporizzatori elettronici quotidianamente, talvolta o per nulla?

1 quotidianamente

2 talvolta

3 per nulla

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1856A3 Modified – Question wording and code 7 updated)

BASE: SMOKE/USE TOBACCO EVERY DAY OR SOME DAYS (Q1850=1,2 OR Q1855 =1,2)

Q1856. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei dei rischi della salute legati al fumo e di modi per smettere?

1 Sì

2 No

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho visto/parlato con un medico o con altri professionisti della sanità negli ultimi 12 mesi

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New) [EHIS]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1860. Negli ultimi 12 mesi, con che frequenza ha consumato [FOR WOMEN, {(Q600=2,11 AND Q755=2,3,4,5,8,9) OR (Q600=9 AND Q760=2,3,8,9) OR (Q600=1,3,4,5,6,7,8,10 AND Q725=2)}, INSERT ("4 o più"); [FOR MEN, {(Q600=2,11 AND Q755=1) OR (Q600=9 AND Q760=1) (Q600=1,3,4,5,6,7,8,10 AND Q725=1) INSERT ("5 o più")]
bevande alcoliche in un giorno?

PHONE ONLY: (INT. : SE NECESSARIO: Una bevanda corrisponde ad una birra di 33cl, un bicchiere di 1,5dl di vino o un cocktail contenente uno shot di liquore.)

WEB ONLY: ["Nota: Una bevanda corrisponde ad una birra di 33cl, un bicchiere di 1,5dl di vino o un cocktail contenente uno shot di liquore."]

1 Mai

2 Meno di una volta al mese

3 Mensilmente

4 Settimanalmente

5 Quotidianamente o quasi quotidianamente

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1856A4 Modified – Question wording and code 3 updated)

BASE: RESPONDENTS WHO HAVE HAD X DRINKS AT LEAST ONCE IN PAST 12 MONTHS

(Q1860=2,3,4,5)

Q1865. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei del Suo consumo di alcool?

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non è stato dal medico o da altri professionisti della sanità negli ultimi 2 anni

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW) [EHIS, AL3 modified]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1870. Negli ultimi 12 mesi ha fatto uso di marijuana o cannabis?

1 Sì, ne ho fatto uso

2 No, non ne ho fatto uso

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW) [EHIS, AL3 modified to replace "illegal" with illicit drugs and added examples of drugs]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1875. Negli ultimi 12 mesi, ha fatto uso di altre droghe come cocaina, anfetamine, eroina o altre sostanze simili?

1 Sì, ne ho fatto uso

2 No, non ne ho fatto uso

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 NEW)

BASE: USED MARIJUANA OR ANY OTHER DRUG (Q1870=1 OR Q1875=1)

Q1880. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei del Suo uso di marijuana, cannabis o altre droghe come cocaina, anfetamine, eroina o altre sostanze simili?

1 Sì

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non ho visto/parlato con un medico o un altro professionista della sanità negli ultimi 12 mesi

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New) [Youth Behavioral Risk Survey -2019]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1885. Ha mai preso degli antidolorifici soggetti a prescrizione, senza una ricetta medica o diversamente da come le aveva detto un medico? [FOR US (Q600=11), INSERT: "Prescription pain medications include: codeine (CO-DEAN), Vicodin (VI-CO-DIN), OxyContin (OXY-CON-TIN), Hydrocodone (HI-DRO-CO-DONE), and Percocet (PER-CO-CET)."; FOR CAN (Q600=2), INSERT: "Prescription pain medications include: Tylenol #3 (acetaminophen with codeine), OxyNEO, MS Contin, and Percocet (PER-CO-CET)."; FOR NET (Q600=4), INSERT: "Prescription pain medications include: codeine, OxyContin, OxyCodin."; FOR FRA (Q600=3), INSERT: "Prescription pain medications include: Tramadol, Ixprim, Oxycodone, Fentanyl, etc."; FOR AUSTRALIA (Q600=1), INSERT: "Prescription pain medications include: Endone, Mersyndol, Panadol Forte, and Diamorphine"; FOR NZ (Q600=6), INSERT: "Prescription pain medications include: Tramadol, Percocet, Meperidine, and Hydromorphone"; FOR UK (Q600=10), INSERT: "Prescription pain medications include: Codeine, Tramadol, Morphine, and Oramorph"; FOR SWITZ (Q600=9), INSERT: "Esempi di antidolorifici soggetti a prescrizione: Co-Dafalgan, Codein, Oxycodon, Tramadol, Fentanyl"; FOR GERMANY (Q600=4), INSERT: "Prescription pain medications include: Andolor, Fentanyl, Pethidin, Piritramid, Tilidin und Tramadol"; FOR NORWAY (Q600=7), INSERT: "Prescription pain medications include: codeine, OxyContin, Tramadol, Oxycodone, or Fentanyl"]

1 Si

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New)

BASE: USED ALCOHOL, DRUGS OR SUBSTANCES, OR PRESCRIPTION PAIN MEDICINE (Q1860=2-5 OR Q1870=1 OR Q1875=1 OR Q1885=1)

[PN: IF R QUALIFIES FOR MULTIPLE INSERTS, SHOW ALL AND INSERT 'or' BETWEEN LAST AND SECOND TO LAST ITEM]

Q1890. Negli ultimi 12 mesi, c'è stato un periodo in cui ha avuto bisogno di un trattamento o di consulenza per [IF Q1860=2-5, INSERT: il suo uso di alcool; IF Q1870=1, INSERT: il suo uso di marijuana; IF Q1875=1, INSERT: il suo uso di altre droghe o altre sostanze; IF Q1885=1, INSERT: il suo uso, senza ragioni mediche, di medicinali soggetti a prescrizione]?

[PN: IF RESPONDENT SAYS Q1860=2-5 AND Q1870=1 AND Q1875=1 AND Q1885=1, INSERT: il suo uso di alcool o droghe]

1 Si

2 No

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New)

BASE: NEEDED TREATMENT (Q1890=1)

Q1895. Ha potuto ottenere il trattamento o la consulenza di cui aveva bisogno?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1856 Modified – removal of A3, A4 and A5 / code 07 wording updated / question wording updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

[PN: RANDOMIZE A1-A2]

Q1896. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei (INSERT ITEM)?

- 1 Sì
- 2 No
- 7 PHONE ONLY (V) Non è stato dal medico o da altri professionisti della sanità negli ultimi 12 mesi
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. di una dieta salutare e il mangiar sano

A2. di movimento o attività fisica

(IHP 2016 Q1857 Modified – Base and question wording updated to reflect changes at Q1896)

BASE: ALL SWEDEN RESPONDENTS (Q600=8) ANSWERING YES TO (Q1896 A1=1 'Diet' OR Q1896 A2=1 'Exercise')

Q1898. Have any of these conversations contributed to you changing your habits regarding

[DISPLAY PER Q1896A1 OR A2=1---- IF Q1896A1=1, DISPLAY: "diet", IF Q1896A2=1, DISPLAY: "exercise"]?

[PN: IF RESPONDENT HAS MORE THAN ONE "YES" AT Q1896, DISPLAY ALL THAT APPLY IN QUESTION TEXT, AND INSERT THE WORD "or" PRIOR TO THE LAST ITEM, FOR EXAMPLE: "...regarding diet or exercise?"]

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

SECTION 1900: MENTAL HEALTH

(IHP 2020 New)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1910. Negli ultimi 12 mesi, c'è mai stato un periodo in cui ha voluto parlare con un medico o un altro professionista della sanità a proposito della sua salute mentale?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: WANTED/NEEDED TO TALK WITH HEALTH PROFESSIONAL ABOUT MENTAL HEALTH (Q1910=1 OR Q1811A4=1)

Q1915. Negli ultimi 12 mesi, ha ricevuto consulenza o un trattamento per la sua salute mentale?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)

Q1930. Quando ha ricevuto consulenza o un trattamento, il professionista della sanità con cui ha parlato l'ha trattato con cortesia e rispetto?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)

Q1935. Ha potuto ottenere il trattamento o la consulenza di cui aveva bisogno?

- 1 Sì
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

SECTION 1950: SOCIAL SERVICE NEEDS

(IHP 2016 Q1866 Modified – A2 Removed; A4 & A5 New; Updated Intro for Web)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

Q1951. (PHONE) Ora Le pongo alcune domande su vari fattori che possono influire sulla salute di una persona.

(WEB) Ora Le pongo alcune domande su vari fattori che possono influire sulla salute di una persona.

Negli ultimi 12 mesi, quante volte si è preoccupato/a...

PHONE ONLY: Would you say (READ LIST)?

- 1 Sempre
- 2 Di solito
- 3 A volte
- 4 Raramente (PHONE) o
- 5 Mai
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE]

- A1. di non avere abbastanza cibo
- A3. di non avere abbastanza soldi per pagare l'affitto o l'ipoteca?
- A4. di non avere un posto pulito e sicuro in cui dormire
- A5. di non avere un lavoro o una fonte di guadagno stabile

(IHP 2020 New)

BASE: HAS REGPLACE AND WORRIED ABOUT HAVING ENOUGH FOOD, STABLE HOUSING, STABLE JOB OR INCOME (Q99=1 AND Q1135=1,2 AND [Q1951A1=1,2,3 OR Q1951A3=1,2,3 OR Q1951A4=1,2,3 OR Q1951A5=1,2,3])

Q1953. Lo [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: studio del suo medico abituale; IF AUS, NETH, NZ (Q600= 1,5,6), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery] le ha fornito informazioni su come ottenere aiuto per [IF (Q1951A1=1,2,3) DISPLAY: "avere abbastanza cibo"; IF (Q1951A4=1,2,3) DISPLAY: "trovare un alloggio stabile"; IF (Q1951A3=1,2,3 OR Q1951A5=1,2,3) DISPLAY: "trovare un lavoro o una fonte di guadagno stabile"]?

- 1 Si
- 2 No
- 7 (DO NOT READ/SHOW IN WEB PROGRAM) Mai discusso nel [IF CAN, FR, GER, SWE, SWITZ, US (Q600= 2,3,4,8,9,11), DISPLAY: studio del mio medico abituale; IF AUS, NETH, NZ, NOR (Q600= 1,5,6,7), DISPLAY: regular GP's office; IF UK (Q600= 10), DISPLAY: regular GP's surgery]
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

1975: OVERALL SYSTEM VIEWS AND OPINIONS

(PHONE) Le domande seguenti riguardano la sanità in Svizzera in generale.

(WEB) Le domande seguenti riguardano la sanità in Svizzera in generale.

(IHP 2019 Q1)

BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)

Q1980. In generale, come valuta la qualità dell'assistenza medica in Svizzera? Può dire...

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Sufficiente
- 5 Pessima
- 8 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM): (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1905 Modified – asked of Australia only)

BASE: AUSTRALIA ONLY (Q99=1 AND Q600=1)

Q1985. Which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.
- 2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
- 3 Our health care system has so much wrong with it that we need to completely rebuild it.
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

Supplemental COVID-19 Questions

READ TO AUS MAIN, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)))

PHONE ONLY: The next few questions are about the new coronavirus or COVID-19 (PRONOUNCED: Co-Vid nineteen) pandemic, that is spreading around the world, including [INSERT COUNTRY].

WEB ONLY: The next few questions are about the new coronavirus or COVID-19 pandemic, that is spreading around the world, including [INSERT COUNTRY].

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1))

COR01. Have you been tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: IF COR01=2,8,9

COR02. Have you wanted to get tested for the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1))

COR03. Have you been told by a health care professional that you have or had the coronavirus?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: IF COR03=1

COR04. Have you been able to get the care that you needed to treat your coronavirus symptoms?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

(ASK ITEM A IF CORO4=2,8,9)

(ASK ITEM B IF CORO4=2,8,9 AND (Q600=3,5,6,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: ROTATE A-B]

CORO5. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Why have you not been able to get the care that you need or needed to treat your coronavirus symptoms?)

PHONE ONLY: (SHOW FOR EACH ITEM: Is it because [INSERT ITEM]?)

PHONE ONLY: (SHOW FOR SECOND ITEM ONLY: IF NECESSARY: Is this a reason you have not been able to get the care that you need or needed to treat your coronavirus symptoms?)

WEB ONLY: Have you not been able to get the care that you need or needed to treat your coronavirus symptoms because (INSERT ITEM)?

1 Yes

2 No

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

a. the care was not available

b. you were concerned about the amount you would need to pay out-of-pocket

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: RANDOMIZE A-D]

[PN: SHOW CODE 3 FOR ITEM B ONLY]

COR06. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Have you experienced any of the following because of the coronavirus pandemic?)

PHONE ONLY: SHOW FOR FIRST ITEM ONLY: Have you (INSERT FIRST ITEM) because of the coronavirus?

PHONE ONLY: SHOW FOR SUBSEQUENT ITEMS: How about (INSERT NEXT ITEM)?

PHONE ONLY: (SHOW FOR SUBSEQUENT ITEMS: IF NECESSARY: Have you experienced this because of the coronavirus?)

WEB ONLY: Have you (INSERT ITEM) because of the coronavirus pandemic?

- 1 Yes
- 2 No
- 3 FOR ITEM B ONLY: (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I don't have/never had any savings
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. been unable to pay for basic necessities like food, heat or rent
- b. used up all or most of your savings
- c. lost a job or source of income
- d. borrowed money or taken out a loan

(IHP2017, Q1488, revised)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, NETH, NZ, NOR, UK, AND US (Q600=3,5,6,7,10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

COR07. Since the coronavirus outbreak started, have you experienced stress, anxiety or great sadness that you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017)

BASE: CORO7=1

COR08. When you felt this way, were you able to get help from a professional when you needed it?

(PHONE ONLY: INTERVIEWER NOTE: IF NO, ASK "Was this because you did not want to see a professional, or you could not get help or could not afford to see a professional, or for some other reason?")

- 1 Yes, I was able to get help from a professional
- 2 No, I did not want to see a professional
- 3 No, I was not able to get help or I could not afford to see a professional
- 4 No, for some other reason
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: AUS MAIN, VICTORIA OS, CAN MAIN, OVERSAMPLE QUEBEC, FRANCE, GER, NETH, NZ, UK, AND US (Q600=3,4,5,6, 10,11 OR (Q600=1 AND Q601=2) OR (Q600=2 AND BIDENT2=1 OR (BIDENT2=2 AND (D-Z3a=5 OR (D-Z3a IS BLANK AND DZ3=5) OR (D-Z3a IS BLANK AND DZ3=99 AND Q630=13)) OR (Q602=1)))

[PN: DO NOT ASK ITEM C FOR FRANCE Q600=3]

[PN: RANDOMIZE A-C]

CORO9. PHONE ONLY: SHOW FOR FIRST ITEM ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?
Would you say (READ LIST)?

PHONE ONLY: SHOW FOR 2nd AND 3rd ITEMS ONLY: How about [INSERT NEXT ITEM]?

PHONE ONLY: SHOW FOR 2nd AND 3rd ITEMS ONLY: (IF NECESSARY: How good of a job do you think [INSERT BELOW] [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?)

WEB ONLY: How good of a job do you think (INSERT ITEM) [has/have] done handling the coronavirus pandemic in [INSERT COUNTRY]?

- 1 Very good
- 2 Good
- 3 Acceptable
- 4 Poor
- 5 Very poor
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a. hospitals, doctors, and nurses
- b. [IF Q600=2 INSERT: your Provincial or Territorial leaders; IF Q600=3 INSERT: public powers; IF Q600=5 INSERT: your provincial government leaders and municipalities; IF Q600=6 INSERT: your government leaders; IF Q600=7 INSERT: your regional health authorities or municipalities; IF Q600=10 INSERT: local NHS and council leaders; IF Q600=1,11 INSERT: your state and local government leaders]
- c. [IF Q600=1 INSERT: Prime Minister Scott Morrison; IF Q600=2 INSERT: Prime Minister Justin Trudeau; IF Q600=5 INSERT: Prime Minister Mark Rutte; IF Q600=6 INSERT: Prime Minister Jacinda Ardern; IF Q600=7 INSERT: Prime Minister Erna Solberg; IF Q600=10 INSERT: the UK government; IF Q600=11 INSERT: President Donald Trump; IF Q600=4 INSERT: Prime Minister Angela Merkel"; IF Q600=8 INSERT: the national government]

SECTION 2000: DEMOGRAPHICS

(PHONE) Siamo quasi giunti al termine.

(WEB) Siamo quasi giunti al termine.

(IHP 2016 Q2005 Modified – Based updated and added “yourself” to question wording, IHP 2013 Q2005)

BASE: ASKED OF CELL PHONE SAMPLE AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, UK, US (Q99=1 AND Q650=2 AND Q600=1-8,10-11)] ASKED OF ALL RESPONDENTS IN SWITZ ((Q99=1 AND Q600=9)) ASKED OF ABS RESPONDENTS US (Q99=1 AND Q600=11 AND ABS SAMPLE [COMPLETING WEB OR CATI])

Q2005. Lei incluso/a, quanti adulti, di 18 anni o più, vivono nella Sua economia domestica [IF NZ (Q600=6) ADD: , “including boarders”]?

_____ [INTERVALLO: 01-05]

6 6 adulti o di più

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 New)

BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)

Q2006. Quanti bambini, al di sotto dei 18 anni, vivono nella Sua economia domestica [IF NZ (Q600=6) ADD: , “including boarders”]?

_____ (0-5)

6 6 bambini o di più

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2020, IHP 2013 Q2020 Modified – response options updated)
(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school graduation
- 02 High school graduate or equivalent
- 03 Some community college, technical, trade, or vocational college
- 04 College or university degree, or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2025, IHP 2013 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 NCEA Level 1 - Year 11 (formally known as 5th form school certificate)
- 03 NCEA Level 2 - Year 12 (formally known as 6th form, higher school certificate)
- 04 NCEA Level 3 - Year 13 (formally known as university entrance, bursary level)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2030, IHP 2013 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2035, IHP 2013 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2040 Modified – new code 97 for no degree, IHP 2013 Q2040)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- 97 Kein Abschluss
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2045, IHP 2013 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2050 Modified – Question wording / Modified code 03 / Added code 06, IHP 2013 Q2050)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 06 No schooling
- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccaalaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2055, IHP 2013 Q2055)

BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2055. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2059)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2059. Where were you born?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2060 Modified – updated answer options and added codes 06 and 09, IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read “Grundskola eller motsvarande” or “Compulsory school or equivalent”. Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

PHONE ONLY: (INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN “CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE”.)

PHONE ONLY: (INTERVIEWER NOTE: “2 YEAR GYMANISUM” SHOULD BE INCLUDED IN “CODE 3 - GYMNASIENIVÅ”.)

- 01 Primary and secondary education less than 9 years
- 02 Primary and secondary education 9 (or equivalent)
- 03 Upper secondary education
- 04 Post-secondary education less than 2 years
- 05 Post-secondary education 2 years or more
- 06 Post-graduate education
- 09 No information about level of educational attainment
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2065, IHP 2013 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. Qual è il grado di formazione più elevato che ha portato a termine fino ad ora?

(INT: LEGGERE DALLA LISTA FINO A QUANDO INDICA LA RISPOSTA.)

(2) 2	Primary education	Scuole dell'obbligo
(3) 3	Lower secondary education	Formazione di 1 anno (10° anno scolastico, anno di economia domestica, pretirocinio ecc.)
(4) 4	(Upper) secondary education	Formazione professionale di base di 2 anni: certificato fed. di formazione pratica (CFP)
(5)		Scuola professionale a tempo pieno di 2 anni, scuola di commercio
(6)		Formazione di 2-3 anni: scuola di formazione generale (scuola di diploma, scuola specializzata)
(7)		Tirocinio di 3-4 anni (AFC)
(8)		Scuola professionale a tempo pieno di 3-4 anni, scuola d'arti e mestieri, scuola di commercio
(9)		Scuola magistrale
(10)		Maturità liceale/ginnasiale
(11)		Maturità professionale o maturità specializzata
(12) 5	Post-secondary non tertiary education	Formazione professionale superiore con attestato/diploma/diploma di maestria federale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Scuola specializzata superiore (SSS)
(14)		Scuola universitaria professionale (SUP)
(15)		Alta scuola pedagogica (ASP)
(16)		Università, ETH con prediploma, licenza, bachelor, master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Dottorato universitario/ETH

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2070 Modified – pipe amounts for AUS, CAN, UK, US, and NETH, IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)

(In IHP 2016 for Netherlands added “(uw brutotoinkomen)” to the translated version per partner feedback)

(IHP 2016 – “netto” was removed from the question text per partner feedback in Norway on 4/20/16)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2070. Il reddito medio delle famiglie in Svizzera è di circa CHF 8,500 al [IF ALL EXCEPT SWITZ (Q600 =1-8,10-11), DISPLAY: “year’ IF SWITZ (Q600=9, DISPLAY: “mese (13esima e altri redditi inclusi)].

NOTA PER L’INTERVISTATORE: Se richiesto: “Intendo il reddito lordo prima delle detrazioni fiscali e tasse”

In confronto il reddito della Sua economia domestica è:

(INTERVISTATORE: LEGGERE LISTA)

WEB NOTE: “Si intende il reddito lordo del nucleo familiare prima di qualsiasi detrazione.”

[PN: IF AUS (Q600=1) ENTER “\$90,000”; IF CAN (Q600=2) ENTER “\$70,336”; IF NZ (Q600=6) ENTER “\$66,000”; IF UK (Q600=10) ENTER “£29,400”; IF US (Q600=11) ENTER “\$62,000”; IF GER (Q600=4) ENTER “49,000 Euros”; NETH (Q600=5) ENTER “35,000 Euros”; IF FRANCE (Q600=3), ENTER “36,000 Euros”; IF NOR (Q600=7), ENTER “670,000 NOK”; IF SWE (Q600=8), ENTER “340,000 SEK”; IF SWITZ, (Q600=9), ENTER “CHF8500”].

1 Molto sopra la media

2 Un po’ sopra la media

3 Nella media

4 Un po’ sotto la media

5 Molto sotto la media

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2075 Modified – Breaks updated for AUS, CAN, US, NETH, SWISS, IHP 2013 Q2075)

BASE: Q2070=1-5)

Q2075. Il reddito della Sua economia domestica è...

(INT: CHIEDERE DI INDICARE UNA STIMA)

(INTERVISTATORE: LEGGERE LISTA)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT BELOW AVERAGE” TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT

ABOVE AVERAGE" SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR
IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR
IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR
IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR
IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR
IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR
IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR
IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR
IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR
IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR
IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR
IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR
IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR
IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR
IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR
IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR
IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR
IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR
IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

- 01 Less than \$45,000
- 02 \$45,000 to less than \$80,000

03 \$80,000 to less than \$100,000
04 \$100,000 to less than \$135,000
05 \$135,000 to less than \$180,000
06 \$180,000 or more

07 Less than \$30,000
08 \$30,000 to less than \$60,000
09 \$60,000 to less than \$90,000
10 \$90,000 to less than \$125,000
11 \$125,000 to less than \$150,000
12 \$150,000 or more

13 Less than \$33,000
14 \$33,000 to less than \$66,000
15 \$66,000 to less than \$99,000
16 \$99,000 to less than \$132,000
17 \$132,000 or more

18 Less than £14,000
19 £14,000 to less than £25,000
20 £25,000 to less than £31,000
21 £31,000 to less than £42,000
22 £42,000 to less than £56,000
23 £56,000 or more

24 Less than \$26,000
25 \$26,000 to less than \$36,000
26 \$36,000 to less than \$65,000
27 \$65,000 to less than \$100,000
28 \$100,000 or more

29 Less than €23,000
30 €23,000 to less than €41,000
31 €41,000 to less than €50,000
32 €50,000 to less than €68,000
33 €68,000 to less than €90,000
34 €90,000 or more

35 Less than €20,000
36 €20,000 to less than €35,000
37 €35,000 to less than €40,000
38 €40,000 to less than €55,000
39 €55,000 to less than €72,000
40 €72,000 or more

- 41 Less than €21,000
- 42 €21,000 to less than €37,000
- 43 €37,000 to less than €45,000
- 44 €45,000 to less than €62,000
- 45 €62,000 to less than €82,000
- 46 €82,000 or more

- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more

- 53 Less than 170,000 SEK
- 54 170,000 SEK to less than 300,000 SEK
- 55 300,000 SEK to less than 370,000 SEK
- 56 370,000 SEK to less than 510,000 SEK
- 57 510,000 SEK to less than 680,000 SEK
- 58 680,000 SEK or more

- 59 inferiore ai 4500 franchi
- 60 tra 4500 franchi e meno di 7500 franchi
- 61 tra 7500 franchi e meno di 9500 franchi
- 62 tra 9500 franchi e meno di 13'000 franchi
- 63 tra 13'000 franchi e meno di 17'000 franchi
- 64 17'000 franchi o più

- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2080 Modified – Removed intro sentence and updated answer options; updated text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059)**

Q2080. È nato/a in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Svizzera [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “o altrove”] [IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”]

- 1 Sì, nato/a in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Svizzera
- 2 No, non è nato/a in Svizzera
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

[FOURCHETTE: 00-100]

98 PHONE ONLY: (V) Ne sait pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2090, IHP 2013 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

PHONE ONLY: (READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2100, IHP 2013 Q2100)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2100. Were your parents born in Germany or somewhere else?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

[IF GER (Q600=4), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

1 Yes, both parents were born in Germany

2 No, both parents were born in some other country

3 One parent was born in Germany and the other was born in some other country

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2105 Modified – question wording updated, IHP 2013 Q2105)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2105. Were your parents born in France?

PHONE ONLY: (INTERVIEWER: READ LIST)

1 Yes, both parents were born in France

2 No, both parents were born in some other country

3 One parent was born in France and the other was born in some other country

8 PHONE ONLY: (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2110)

BASE: NETHERLANDS (Q600=5 AND Q99=1)

Q2110. To which ethnic group do you belong?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2110, IHP 2013 Q2115)

BASE: SWITZERLAND (Q600=9 AND Q99=1)

Q2115. I suoi genitori sono nati in Svizzera o in altri paesi?

(INTERVISTATORE: LEGGERE LA LISTA)

- 1 Sì, entrambi i genitori sono nati in Svizzera
- 2 No, entrambi i genitori sono nati in un altro paese
- 3 Un genitore è nato in Svizzera e l'altro è nato in un altro Paese
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q2120, IHP 2013 Q2120)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q2195)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2122. Are you an Aboriginal person, that is, First Nations, Métis (pronounced: MAY-TEE) or Inuk /Inuit (pronounced: in-ook, in-OO-it)? First Nations includes Status and Non-Status Indians.

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 Q2123, IHP 2013 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2123. To which ethnic group or groups do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (V) Ne sait pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2124, IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?
(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 Q2125, IHP 2013 Q2125)

BASE: UNITED KINGDOM (Q600=10 AND Q99=1)

Q2125. To which of the following groups do you consider you belong?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2130, IHP 2013 Q2130)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2135 Modified – code 05 updated for web, IHP 2013 Q2135)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2135. Do you consider yourself:

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Some other race or multiple races
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIIVE A VERSION OF THIS

(IHP 2016 Q2150, IHP 2013 Q2150)

BASE: UK OR NORWAY OR GERMANY (Q600=4, 7, 10 AND Q99=1)

Q2150. Which of the following describes where you live?

PHONE ONLY: (ENQUETEUR: LIRE LES REPONSES)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2155, IHP 2013 Q2155)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 Q2160, IHP 2013 Q2160)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2016 QSWI1a)

BASE: SWITZERLAND (Q600=9 AND Q99=1) AND SAID YES TO SKIPPING CARE BECAUSE OF COST (Q1120 A1=1)

QSWI1a. Prima ha detto che negli ultimi 12 mesi ha avuto un problema di salute e che però per motivi di costi non è andato/a dal medico. Il problema di salute è peggiorato, rimasto uguale o è migliorato?

(INT: SE PIÙ VOLTE NON È ANDATO DAL MEDICO A CAUSA DI UN PROBLEMA: Pensi all'ultima volta che ha avuto un problema di salute e che non è andato/a dal medico.)

(WEB NOTE: " Se ciò è accaduto più volte, pensi all'ultima volta che ha avuto un problema di salute ma non è andato/a dal medico.

- 1 Peggiorato
- 2 Invariato
- 3 Migliorato
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 QSW11b)

BASE: SWITZERLAND (Q600=9 AND Q99=1) and medical problem has gotten worse or stayed the same or gotten better (QSW1a=1,2,3)

QSW11b. (PHONE) Ha detto che il problema è [IF QSW11a=1 INSERT: "peggiorato"; IF QSW11a=2 INSERT: "rimasto uguale"; IF QSW11a=3 INSERT "migliorato"]. È andato/a dal medico per questo problema o prevede di andare dal medico?

(WEB) Ha indicato che il problema è [IF QSW11a=1 INSERT: "peggiorato"; IF QSW11a=2 INSERT: "rimasto uguale"; IF QSW11a=3 INSERT "migliorato"]. È andato/a dal medico per questo problema o prevede di andare dal medico?

(CATI)

- 1 Sì, andato dal medico (e forse ci torna di nuovo)
- 2 Sì, prevede di andare dal medico
- 3 No, non è andato dal medico e non prevede di andarci

(WEB)

- 1 Per questo problema sono andato/a dal medico (e forse ci torno di nuovo)
- 2 Prevedo di andare dal medico per questo problema
- 3 Per questo problema non sono andato/a dal medico e non prevedo di andarci

- 4 (PHONE: DO NOT READ) Non può ancora permettersi di andare dal medico
(SHOW IN WEB PROGRAM) Non posso permettermi di andare dal medico
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 LL1, IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10-11) OR SWITZERLAND ASK ALL (Q600=9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Se ora pensa all'uso del Suo telefono... Qualcuno del Suo nucleo familiare, Lei compreso/a, ha un telefono cellulare in funzione?

- 1 Sì (PHONE), persona intervistata o qualcuno nell'economia domestica ha un cellulare
- 2 No
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 C3)

BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-8,10-11) OR SWITZERLAND AND HAS A CELLPHONE (Q600=9 AND QLL1=1)

(PN - Allow for ZERO)

C3. Quanti numeri diversi di cellulare utilizza in maniera attiva?

_____ numeri di telefoni cellulari

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2016 CP1, IHP 2013 CP1 - Adapted for web respondents in Switzerland in IHP 2016)

BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600 =1-8,10-11) OR SWITZERLAND ASK ALL (Q600 =9)

P.N - USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)

C1. Nella Sua abitazione c'è almeno un telefono che funziona e che non sia un telefono cellulare?

1 Sì, ha un telefono di rete fissa

2 No, nessun telefono di rete fissa

8 PHONE ONLY: (V) Non sa

9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 C3a)

BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-8,10-11 AND (Q650=1 OR C1=1))

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

_____ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2016 C3b)

BASE: SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=9 AND Q650=1 OR C1=1)

CATI:

C3b. A quanti numeri diversi di rete fissa avrei potuto raggiungerla nella Sua economia domestica?

(INT: SOLO NUMERI DIVERSI DI RETE FISSA, SENZA NUMERI DI TELEFONI CELLULARI.)

(WEB) Conti solo i diversi numeri di rete fissa, non i numeri di telefoni cellulari

_____ numeri di rete fissa

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

(IHP 2020 New)

BASE: US SAMPLE AND CATI (Q99=1 AND Q600=11 AND COMPLETING VIA CATI [EITHER OUTBOUND OR INBOUND])

C4. Do you or any member of your household have access to the internet at home? This could be internet access by paying a cell phone company or an internet service provider.

- 1 Yes
- 2 No
- 8 PHONE ONLY: (DO NOT READ) Don't know
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-Z1, IHP 2013 D-Z1)

BASE: ALL QUALIFIED RESPONDENTS -UNITED STATES ONLY (Q99=1 AND Q600 = 11)

D-Z1. What is your zip code/postal code?

_____ 99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2016 D-Z4, IHP 2013 D-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 9)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. Qual è il Suo codice di avviamento postale?

_____ 9999 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: INT: LA PERSONA INTERVISTATA LE HA INDICATO QUESTO NUMERO POSTALE? (INSERT ZIP CODE)

- 1 Si (CONTINUE)
- 2 No (RE-ASK D-Z4)

QD-ZSW - DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE

(IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)

D-ZSWU. Definirebbe la zona dove abita come un'area :

Not asked / Postal code is being taken either from self-reporting (D-Z4.) or the registry.

(LEGGERE LISTA)

- 1 prevalentemente urbana
- 2 urbana e rurale (intermedia)
- 3 prevalentemente rurale
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 D-ZF, IHP 2013 D-ZF)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)

D-ZFA -TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 - REMOVED ON 03/03/16

(IHP 2016 D-ZFR)

BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=3 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]

D-ZFR. Which region do you live in?

PHONE ONLY: (INTERVIEWER READ LIST)

- 1 Alsace, Champagne-Ardenne, Lorraine
- 2 Aquitaine Limousin Poitou-Charentes
- 3 Auvergne-Rhône-Alpes
- 4 Bourgogne, Franche-Comté
- 5 Bretagne
- 6 Centre, Val de Loire
- 7 Corse
- 8 Île-de-France
- 9 Languedoc-Roussillon, Midi-Pyrénées
- 10 Nord-Pas-de-Calais, Picardie
- 11 Normandie
- 12 Pays de la Loire
- 13 Provence-Alpes, Côte-d'Azur
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-Z1a, IHP 2013 D-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland

- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 QDZ-NETH, IHP 2013 QDZ-NETH)

BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=5 and Q650=2)

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 PHONE ONLY: (DO NOT READ) Other
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2020 New)

BASE: ALL RESPONDENTS – NORWAY ONLY (Q600=7)

(P.N - 4 digit postal code)

QDZ-NORa. What is your postal code?

9999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK DZ-NORa)**

(IHP 2016 QDZ-NOR Modified – included Cell respondents and updated regions for 2020 national definitions, IHP 2013 QDZ-NOR)

BASE: ALL RESPONDENTS THAT REFUSED POSTAL CODE AT DZ-NORa – NORWAY ONLY (Q600=7 and QDZ-NORa=9999)

QDZ-NOR. What COUNTY do you live in ?

- 79 Agder (Aust-Agder, Vest-Agder)
- 80 Innlandet (Hedmark, Oppland)
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark (Troms, Finnmark, Svalbard)
- 86 Trøndelag (Sør-Trøndelag, Nord-Trøndelag)
- 87 Vestfold og Telemark (Vestfold, Telemark)
- 88 Vestland (Hordaland, Sogn og Fjordane)
- 89 Viken (Østfold, Akershus, Buskerud)
- 98 PHONE ONLY: (DO NOT READ) Other
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-NZ, IHP 2013 D-NZ)

BASE: NZ (Q600=6 and Q99=1)

D-NZ. In which region are you living ?

PHONE ONLY: (READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 D-NZU, IHP 2013 D-NZU)

BASE: NZ (Q600=6 and Q99=1)

D-NZU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2016 QDZ-GER, IHP 2013 QDZ-GER Modified – removed code “997 – Other”)

BASE:GERMANY ONLY (Q600=4)

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 990 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

***QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING
ZIPCODE TO DERIIVE THIS***

(IHP 2020 New)

**BASE: U.S. ABS RESPONDENTS THAT ARE HISPANIC OR LOW-INCOME (Q600=11 AND Q650=3
AND bSTRATA3=11-64)**

MONEY. As a thank you for completing the survey, we would like to offer you \$10 in the form of an Amazon gift code or a check in the mail. Which of these would you like to receive?

- 1 I want to receive a \$10 Amazon gift code
- 2 I want to receive a \$10 check
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want to receive \$10;
WEB BLANK

(IHP 2020 New)

BASE: U.S. PREPAID CELL OR MONEY=1,2)

[PN: IF PREPAID CELL OR MONEY=2, SHOW CODES 1-7,9; IF MONEY=1, SHOW CODES 8,9]

MONEY2. (SHOW IF PREPAID CELL: We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?)

(SHOW IF MONEY=2: We just need to confirm your full name and a mailing address where we can send the \$10 check. (PHONE ONLY: "What is your full name and mailing address?"))

(SHOW IF (PREPAID CELL OR MONEY=2) AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Your gift code will be emailed to you. (PHONE ONLY: "What is your email address?"; WEB ONLY: "Please provide your email address in the box below."))

(SHOW IF MONEY=1 AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give email address, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Please be on the lookout for your gift code from rewards@tremendous.com. The email subject will be 'SSRS sent you \$10'. Once you open the email and click 'View Reward', you'll be able to obtain Amazon gift code.

You should receive the email within the next business day. If you do not receive it, please send an email to info@internationalhealthstudy.org.)

- 1 [ENTER FIRST NAME] (PHONE ONLY: "- INTERVIEWER: PLEASE VERIFY SPELLING")
- 2 [ENTER LAST NAME]
- 3 STREET ADDRESS
- 4 APT
- 5 [City]
- 6 [State]
- 7 CONFIRM ZIP from above
- 8 Email
- 9 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I do not want the \$10 sent to me;
WEB BLANK

[GIFT ROCKET INCENTIVE EMAIL TEXT]

Email subject: 'SSRS sent you \$10'

Email text:

Thank you for completing the 2020 International Health Care Experiences Study! Here is our promised incentive.

(IHP 2016 Q2165, IHP 2013 Q2165)

BASE: ALL RESPONDENTS

Q2165. [IF Q600=1 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Australia, please visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>".]

[IF Q600=2 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Canada, please visit "www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html".]

[IF Q600=3 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in France, a toll-free number answers your questions about the Coronavirus COVID-19 permanently, 24 hours a day and 7 days a week: 0 800 130 000. Or, please visit "<https://www.gouvernement.fr/info-coronavirus>".]

[IF Q600=5 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the Netherlands, please visit "<https://www.rivm.nl/coronavirus/covid-19>" or "<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19>".]

[IF Q600=6 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in New Zealand, please visit "covid19.govt.nz" or "www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus".]

[IF Q600=7 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Norway, please visit "www.fhi.no/sv/smittsomme-sykdommer/corona" or "www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-covid-19".]

[IF Q600=10 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the UK, please visit "www.gov.uk/coronavirus".]

[IF Q600=11 AND Q600a=3 SHOW (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

[IF Q600=11 AND Q600a=1 SHOW For more information about the coronavirus in the US, please visit "<https://www.cdc.gov/coronavirus/2019-ncov/index.html>".]

IF RESPONDENT IS IN WALES, SCOTLAND, OR NORTHERN IRELAND, PROVIDE:

- Wales: gov.wales/coronavirus
- Scotland: www.gov.scot/coronavirus-covid-19/
- Northern Ireland: www.nidirect.gov.uk/]

(PHONE) Siamo arrivati alla fine dell'intervista. La ringrazio moltissimo per la Sua partecipazione. Può succedere che per approfondire una domanda o in caso di incertezze dobbiamo richiamarla brevemente. Ma ciò succede molto raramente. Le auguro ancora una bella serata e La ringrazio per le Sue preziose informazioni.

(WEB) L'intervista si conclude qui. Grazie di cuore! Le auguriamo ancora una bella giornata e La ringraziamo per le preziose informazioni.

(IHP 2020 New)

BASE: SWEDEN ONLY (Q600=8)

QSWE1. In the past three months, have you considered yourself in need of medical care but still refrained from seeking care?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY AND REFRAINED FROM SEEKING CARE IN PAST 3 MONTHS (Q600=8 AND QSWE1=1)

QSWE2. What was the reason (s) why you did not seek medical attention? Several options can be specified.

- 1 Economic reasons
- 2 Did not know how to seek help
- 3 Distance to health care is too far
- 4 Another reason
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY (Q600=8)

QSWE3. In the past three months, have you refrained from buying medicines for which you have been prescribed?

- 1 Yes
- 2 No
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWEDEN ONLY AND REFRAINED FROM BUYING MEDICINES PRESCRIBED (Q600=8 AND QSWE3=1)

QSWE4. What was the reason (s) why you did not buy medicine? Several options can be specified.

(WEB NOTE: Think of medicine for which you have been prescribed)

- 1 Economic reasons
- 2 Distance to the pharmacy is too far
- 3 Another reason
- 4 Economic reasons AND Distance to the pharmacy is too far
- 5 Economic reasons AND Another reason
- 6 Distance to the pharmacy is too far AND Another reason
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)

Precedentemente Le è stato chiesto se ha rinunciato ad un trattamento o ad una visita medica a causa dei costi.

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI3=1)

QSWI4. Non è andato da un medico o ha deciso di rinunciare a delle cure per i motivi seguenti? Si prega di rispondere sì o no ad ogni motivo. Ha rinunciato perché...

- 01 Sì
- 02 No
- 98 PHONE ONLY: (DO NOT READ) Non so
- 99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

- a ... ha voluto aspettare e vedere se il problema medico sarebbe sparito da solo
- b ... Non voleva generare ulteriori costi alla sanità pubblica
- c ... aveva paura di quello che i dottori avrebbero potuto dirle
- d ... ha una mancanza di fiducia in generale nei medici, ospedali, esami o trattamenti
- e ... non conosce un buon medico
- f ... ha delle difficoltà a comunicare in una lingua nazionale
- g ... non le è stato fissato un appuntamento
- h ... non ha avuto tempo per ragioni professionali
- i ... non ha avuto tempo perché doveva prendersi cura di bambini o di altre persone
- j ... non poteva spostarsi
- k ... non ha avuto bisogno di un trattamento medicale

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

Siamo quasi al termine del questionario. Le ultime domande trattano di salute e problemi dei consumatori.

(IHP 2020 NEW)

BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)

QSWI7. Ha già sentito parlare di (INSERT ITEM)?

- 1 Sì, ne ho sentito parlare
- 2 No, non ne ho sentito parlare
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

- A1. salmonella negli alimenti
- A2. alimenti geneticamente modificati
- A3. resistenza agli antibiotici
- A4. residui di fitofarmaci negli alimenti
- A5. alluminio in confezioni o contenitori per alimenti
- A6. microplastica negli alimenti
- A7. glifosato negli alimenti (PHONE ONLY: INTERVIEWER NOTE: Il glifosato è un erbicida; WEB ONLY: Il glifosato è un erbicida)
- A8. veleni della muffa negli alimenti
- A9. campilobatteri negli alimenti (PHONE ONLY: INTERVIEWER NOTE: I campilobatteri sono batteri che causano diarree infettive; WEB ONLY: I campilobatteri sono batteri che causano diarree infettive.)
- A10. editing genomico (PHONE ONLY: INTERVIEWER NOTE: L'editing genomico è un insieme di tecniche di biologia molecolare mirate all'alterazione del DNA; WEB ONLY: L'editing genomico è un insieme di tecniche di biologia molecolare mirate all'alterazione del DNA.)

(IHP 2020 New)

BASE: SWITZERLAND ONLY AND HAVE HEARD OF ITEM BEFORE (Q99=1 AND Q600=9 AND QSWI7=1)

PN: ASK IMMEDIATELY AFTER EACH ITEM IN QSWI7 FOR EVERY ITEM RESPONDENT SAID YES
QSWI8. Quanto è preoccupato/a da (INSERT ITEM)?

PHONE ONLY: (INT: LEGGERE)

- 1 Molto preoccupato/a
- 2 Piuttosto preoccupato/a
- 3 Piuttosto poco preoccupato/a
- 4 Non preoccupato/a
- 8 PHONE ONLY: (V) Non sa
- 9 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

- A1. Salmonella negli alimenti
- A2. Alimenti geneticamente modificati
- A3. Resistenza agli antibiotici
- A4. Residui di fitofarmaci negli alimenti
- A5. Alluminio in confezioni o contenitori per alimenti
- A6. Microplastica negli alimenti
- A7. Glifosato negli alimenti (PHONE ONLY: INTERVIEWER NOTE: Il glifosato è un erbicida;
WEB ONLY: Il glifosato è un erbicida)
- A8. Veleni di muffa negli alimenti
- A9. Campilobatteri negli alimenti (PHONE ONLY: INTERVIEWER NOTE: I campilobatteri sono
batteri che causano diarree infettive; WEB ONLY: I campilobatteri sono batteri che causano diarree
infettive.)
- A10. Editing genomico (PHONE ONLY: INTERVIEWER NOTE: L'editing genomico è un insieme
di tecniche di biologia molecolare mirate all'alterazione del DNA; WEB ONLY: L'editing genomico è
un insieme di tecniche di biologia molecolare mirate all'alterazione del DNA.)