

**2023 Commonwealth Fund International Health Policy Survey  
ITALIAN (SWITZERLAND) VERSION**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

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**SUBJECTS FOR QUESTIONNAIRE:**

SECTION 600: SAMPLE PRELOAD  
SECTION 700: INTRODUCTION & SCREENER  
SECTION 1100: ACCESS & PRIMARY CARE  
SECTION 1200: USE OF SPECIALISTS  
SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER  
SECTION 1400: HEALTH CARE COVERAGE  
SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS  
SECTION 1600: PRESCRIPTION DRUG USE  
SECTION 1700: MEDICAL ERRORS  
SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE  
SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH  
SECTION 1900: MENTAL HEALTH  
SECTION 1950: SOCIAL SERVICE NEEDS  
SECTION 1975: OVERALL SYSTEM VIEWS AND OPINIONS  
SECTION 2000: DEMOGRAPHICS

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**Changes after Swiss pretest**

## **GLOBAL PROGRAMMING INSTRUCTIONS**

### **TEXT**

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

### **WEB VS. PHONE**

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- Questions marked with “(PN: MAKE A GRID)” should be shown in the web survey on one screen in a user-friendly grid
- In the WEB program, respondents should be able to “skip” any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

### **NON-RESPONSE CODES**

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

### **MULTIPLE - RESPONSE**

- We will NET the new ‘Multi-punch’ code with “Not sure” for all cases where “Not Sure” is offered as an option as a separate variable.
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

## GLOBAL WEB PROGRAMMING NOTES:

- **2023 International Health Care Experiences Study**
- Respondents should be allowed to skip every question
- Header on every page should contain the client official logo(s)
- The body of the page (question area) should be WHITE
- Please code any skipped/left blank response for a question a respondent saw as a 9 and code all programmatically skipped question as missing or with no code.
- Footer – light grey background for all pages other than landing page – smaller text font – should contain the following information:

SWISS FOOTER (Q600=9):

Per informazioni supplementari voglia contattare --

**If in German:** Tamara Bonassi, Projektleiterin in der Fachstelle Evaluation und Forschung des Bundesamts für Gesundheit, +41 31 323 92 48

**If in French:** Tamara Bonassi, chargé de projet du service Evaluation et recherche de l'Office fédéral de la santé publique, +41 31 323 92 48

**If in Italian:** Tamara Bonassi, Capo progetto del Servizio valutazione e ricerca dell'Ufficio federale della sanità pubblica, +41 31 323 92 48

**If in English:** Tamara Bonassi, project leader of the Evaluation and Research service of the Federal Office of Public Health, +41 31 323 92 48

US FOOTER (Q600=11)

If you have any technical trouble with this survey, please contact us by emailing [info@lifeinamericastudy.org](mailto:info@lifeinamericastudy.org).

- Question-text should be in larger font than response-options.
- Question-numbers will be removed before going live.
- Preferred fonts – Arial, Helvetica, or Verdana
- Grids:
  - Html tables should be programmed in a way that column widths are set as proportions of the screen size. This will allow content to adjust to different browser window sizes.
  - If possible, we would like grids NOT to display table lines
  - Columns should be of equal width
  - Rows should be shaded – starting with the first row
  - No vertical shading – i.e. columns
- **EM1: [ERROR MESSAGE]:** (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) OR THE FIRST SURVEY QUESTION (SWITZERLAND Q600=9: Q1000; ALL OTHER COUNTRIES: Q1105): EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 “Le Sue risposte sono di grande importanza per noi. Potrebbe dedicarci un momento per rispondere alla domanda qui sotto?”**

## **PN – WEB LINK LOGO**

For Desktops: Please display the logo at this link

("H:\V1109\Logos\2023 Life in America logo.png") in the Web program on the landing page and every screen in the survey – centered on the screen. The logo should display at 1/4 of the original file's size.

For Mobile: Please display the logo at this link

("H:\V1109\Logos\2023 Life in America logo.png") in the Web program on ONLY the landing page – centered on the screen.

## **Landing Page Text (U.S. Web):**

Welcome to the 2023 Life in America Study!

¡Le damos la bienvenida al Estudio sobre la Vida en Estados Unidos 2023!

To get started, please enter your unique password that you received by mail here:

Para empezar, introduzca aquí la contraseña única que recibió por correo postal:

[IF DESKTOP, DISPLAY: “For additional instructions on how to complete this survey, please click here.”]

You can also contact us about any technical trouble with this survey by emailing [info@lifeinamericastudy.org](mailto:info@lifeinamericastudy.org).

[IF DESKTOP, DISPLAY: “Para recibir instrucciones adicionales sobre cómo completar esta encuesta, haga clic aquí.”]

Si tiene algún problema técnico con esta encuesta, también puede enviar un correo electrónico a [info@lifeinamericastudy.org](mailto:info@lifeinamericastudy.org).

## **Survey Instructions for English (linked to ‘please click here’):**

Survey Instructions

NAVIGATING:

Do not use the browser's back button or browser menus while taking the survey. To move from page to page, use the navigation buttons at the bottom of each screen. On the bottom of each page, there are 3 buttons to help move you through the survey:

“BACK” to go back to an earlier question.

“NEXT” to go to the next question.

“FINISH LATER” to temporarily stop taking the survey.

ANSWERING QUESTIONS:

Please answer EACH question by selecting the item or category that best describes your response.

To select responses in questions with buttons, click on the button beside your response. If a question asks for a text response, click in the box and begin typing.

FINISH LATER:

When you wish to resume, return to the link you were provided, and it will take you to the last question you answered.

## **Survey Instructions for Spanish (linked to ‘haga clic aquí’):**

Información de la Encuesta:

### **NAVEGACIÓN:**

No utilice el botón “Atrás” ni los menús del navegador cuando esté contestando la encuesta. Para pasar de una página a otra, utilice los botones de navegación ubicados en la parte inferior de cada pantalla. En la parte inferior de cada pantalla, encontrará 3 botones que lo ayudarán a navegar en la encuesta:

“ATRÁS” para volver a la pregunta anterior.

“SIGUIENTE” para pasar a la siguiente pregunta.

“FINALIZAR MÁS TARDE” para interrumpir temporalmente la encuesta.

### **RESPONDER PREGUNTAS:**

Conteste CADA pregunta seleccionando la opción o la categoría que mejor describa su respuesta.

Para seleccionar las respuestas a las preguntas con botones, haga clic en el botón que se encuentra al lado de su respuesta. En las preguntas en las que sea necesario que escriba su respuesta, haga clic en el cuadro de texto y comience a escribir.

### **FINALIZAR MÁS TARDE:**

Cuando desee retomar la encuesta, vuelva a hacer clic en el enlace que recibió y este lo llevará a la última pregunta que respondió.

**PN - PLEASE CALCULATE THE RESPONDENT’S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED - THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.**

## **SECTION 600: SAMPLE PRELOAD**

*(IHP 2020 Q600, IHP 2016 Q600 Modified – Put in alphabetical order, IHP 2013 Q600)*

### **BASE: ALL RESPONDENTS**

**Q600**      COUNTRY CODE

- 1    Australia
- 2    Canada
- 3    France
- 4    Germany
- 5    Netherlands
- 6    New Zealand
- 7    Norway
- 8    Sweden
- 9    Switzerland
- 10    United Kingdom
- 11    United States

*(IHP 2020 Q600a, IHP 2016 Q600a)*

**BASE: ALL RESPONDENTS**

Q600a. MODE OF COMPLETION  
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

*(IHP 2020 Q600b, IHP 2016 Q600b)*

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

*(IHP 2020 Q601, IHP 2016 Q601, IHP 2013 Q601)*

**BASE: AUSTRALIA (Q600=1)**

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample (oversample)
- 2 Not New South Wales sample (main sample including the non-oversampled NSW portion)

*(IHP 2020 Q603)*

**BASE: UK (Q600=10)**

Q603. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

*(IHP 2020 Q602, IHP 2016 Q602)*

**BASE: AUSTRALIA (Q.600=1)**

Q602 VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

*(IHP 2020 Q604)*

**BASE: CAN (Q600=2)**

Q604. QUEBEC SAMPLE

- 1 Quebec Regional Oversample
- 2 Not Quebec Regional Oversample (other Canada sample)

*(IHP 2020 Q615 modified – Switzerland removed from base, IHP 2016 Q615, IHP 2014 Q615)*

**BASE: ALL RESPONDENTS – GERMANY ONLY (Q600=4)**

FOR GERMANY SHOULD BE BASED OFF Q2150

**Q615.** COMMUNITY TYPE

- [P.N. - **Code as ‘7’ if data/sample info is unavailable for Germany.**  
- **Code as ‘Missing’ if other country**]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

*(IHP 2020 Q617 modified categories, IHP 2016 Q617)*

**BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)**

**Q617.** COMMUNITY TYPE (Derived via registry-based postal code)

- [P.N. - **Code as ‘97’ if data/sample info is unavailable for Sweden.**  
- **Code as ‘Missing’ if other country**]

- 01 Cities (densely populated areas)
- 02 Towns and suburbs (intermediate density areas)
- 03 Rural areas (thinly populated areas)
- 97 Not Available For This Country/These Countries

(IHP 2020 Q620, IHP 2016 Q620, IHP 2014 Q620)

**BASE: ALL RESPONDENTS - CANADA (Q600=2)**

**Q620. COMMUNITY SIZE**

- [P.N. - Code as '97' if sample info is unavailable for Canada  
- Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2020 Q625, IHP 2016 Q625, IHP 2014 Q625)

**BASE: ALL RESPONDENTS - US ONLY (Q600=11)**

**Q625. AREA TYPE**

- [P.N. - Code as '97' if data/sample info is unavailable for US  
- Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

**US ONLY (Q600=11) - METRO STATUS (variable name: METRO)**

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

*(IHP 2020 Q630 Modified – updated France regions for latest national definitions based on IHP Older Adults 2021, IHP 2016 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2013 Q630 – MODIFIED regions for France)*

**BASE: ALL COUNTRIES, EXCEPT SWITZERLAND (Q600=1-8,10,11)**

**Q630. REGION –**

[USE CODES 1-8 FOR AUSTRALIA, CODES 9-21 FOR CANADA, CODES 22-25 FOR NEW ZEALAND, CODES 26-37 FOR UK, CODES 38-41 FOR US, CODES 42-57 FOR GERMANY, CODES 58-78 FOR SWEDEN, CODES 79-89 FOR NORWAY, CODES 98-109 FOR THE NETHERLANDS AND CODES 110-122 FOR FRANCE.]

[P.N. - Code as '997' if data/sample info is unavailable per country  
- Code as 'Missing' if other country (ONLY SWITZERLAND SHOULD BE MISSING)]

**NOTE: SWEDEN DID NOT DELIVER DUE TO PII CONCERNS**

- 1 NSW
- 2 VIC
- 3 QLD
- 4 WA
- 5 SA
- 6 TS
- 7 ACT
- 8 NT
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West

- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal

- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 Drenthe**
- 99 Flevoland**
- 100 Friesland**
- 101 Gelderland**
- 102 Groningen**
- 103 Limburg**
- 104 Noord-Brabant**
- 105 Noord-Holland**
- 106 Overijssel**
- 107 Utrecht**
- 108 Zeeland**
- 109 Zuid-Holland**
- 110 Grand Est
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse
- 117 Île-de-France
- 118 Occitanie
- 119 Hauts-de France
- 120 Normandie
- 121 Pays de la Loire
- 122 Provence-Alpes, Côte-d'Azur
- 997 Not Available For This Country/These Countries

**FOR FRANCE métropolitaine (Q600=3)**

*(IHP 2020, IHP 2016, IHP 2014)*

**+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)**

<b><u>1. IDF</u></b>
<b><u>2. Bassin Parisien OUEST</u></b>
<b><u>3. Bassin Parisien EST</u></b>
<b><u>4. Nord</u></b>
<b><u>5. Ouest</u></b>
<b><u>6. Est</u></b>
<b><u>7. Sud Ouest</u></b>
<b><u>8. Sud Est</u></b>

**9. Méditerranée**

*(IHP 2020 Q635, IHP 2016 Q635, IHP 2013 Q635)*

**BASE: ALL RESPONDENTS - US ONLY (Q600=11)**

**Q635. STATE**

**[P.N. - Code as '97' if data/sample info is unavailable for US**  
**- Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon

- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

*(IHP 2020 Q640, IHP 2016 Q640, IHP 2013 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**Q640. CANTONS**

**[P.N. - Code as '97' if data/sample info is unavailable for Switzerland  
- Code as 'Missing' if other country]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries



*(IHP 2020 Q642, IHP 2016 Q642, IHP 2014 Q642)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

**Q642.** LINGUISTIC REGIONS – PRELOAD

[P.N. - Code as '7' if sample info is unavailable for Switzerland  
- Code as 'Missing' if other country]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

*(IHP 2020 Q645, IHP 2016 Q645, IHP 2013 Q645)*

**BASE: ALL RESPONDENTS – UK only (Q600=10)**

**Q645.** PRELOAD

[P.N. - Code as '7' if data/sample info is unavailable for UK  
- Code as 'Missing' if other country]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

*(IHP 2020 Q650 modified – added code 4 for prob panel, IHP 2016 Q650 Modified – added ABS, IHP 2013 Q650)*

**BASE: ALL RESPONDENTS**

**Q650.** CELL/LANDLINE – PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS
- 4 Probability Panel

*(IHP 2020 Q655, IHP 2016 Q655, IHP 2013 Q655)*

**BASE: ALL RESPONDENTS – CANADA ONLY (Q600=2)**

**Q655.** Postal code from sample file – PRELOAD

[ALPHANUMERIC; MAX 6 CHARACTERS]  
|\_|\_|\_|\_|\_|\_|

*(IHP 2020 Q660, IHP 2016 Q660, IHP 2013 Q660)*

**BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**

**Q660.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]  
|\_|\_|\_|\_|



*(IHP 2020 Q665, IHP 2016 Q665)*

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

**NOTE: SWEDEN DOES NOT PROVIDE DUE TO PII CONCERNS**

**Q665.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|\_|

*(IHP 2020 Q666, IHP 2016 Q666)*

**BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)**

**NOTE: SWITZERLAND CANNOT PROVIDE DUE TO PII CONCERNS**

**Q666.** Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|\_|

**ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.**

*(IHP 2020 Prefer\_Lang2)*

**BASE: CANADA (Q600=2 AND Q99=1)**

Prefer\_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

## **SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

***(PN – PLEASE ADD IN SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)***

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10,11)**

### **INTRO 1**

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **(INSERT ONLY IF Q601=1 “the Bureau of Health Information, and”)** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’** (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’** (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’** (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_ from USUMA. I am calling on behalf of the Robert Koch Institute and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IF US (Q600=11) AND PREPAID CELL: If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

*(IHP 2020 D-UK-OS modified to phone only, IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK OVERSAMPLE (Q600=10 AND Q603=1 AND Q99=1)**

D-UK-OS. So that we can make sure we are representing everyone in the UK, in which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK-OS=26-34,98,99 TERMINATE – IF UK Oversample and D-UK-OS is NOT Wales, Scotland, or Northern Ireland]

[PN: STORE RESPONSE FROM D-UK-OS IN D-UK REGION VARIABLE]

**NOTE: THE FOLLOWING QUESTIONS WERE USED FOR GERMANY'S SELECTION PROCESS AND REPLACE SC2-SC5 AND CP1-CP3 IN GERMANY ONLY.**

In order to determine exactly who should be interviewed in your household, we first have a few short statistical questions. Would you be so kind as to tell us how many people aged 18 and over live in your household, including yourself?

If necessary: This theoretically gives every household member the same opportunity to take part in our survey. The aim is to achieve the best possible image of the population in the Federal Republic! All household members who live and work together and who finance their livelihood together are to be included.

yes 01

no 02

In order to be able to make a selection, I would need the age and gender of these people from you. Please start the information with yourself and then proceed in order, starting with the youngest person.

Our random sampling identified the <SELS>-year-old <BER1>e person in your household who is to be interviewed. Is that you or can you get the person on the phone?

10: KP (contact person) is ZP (target person)

11: KP gets ZP

- 12: KP: ZP not there/ can't at the moment - make an appointment => /CB
- 13: KP refuses on behalf of ZP => /END
- 14: KP: TP is definitely/permanently unable to answer (illness; etc.) => /END
- 15: KP: TP does not understand enough German => /END
- 16: KP: ZP is absent for a long time or cannot be reached during field time => /END
- 17: KP: ZP is warped => /END
- 18: KP: TP is deceased => /END

<INSERT KISH SELECTION GRID>

*(IHP 2020 SC2, IHP 2016 SC2, IHP 2014 QSC2 – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10,11)**

SC2. And so that I can ask you the right questions, could you please tell me: Including yourself [(IF NZ (Q600=6) ADD: “, including boarders” ], how many adults, 18 or older, live in your household?

- \_\_\_\_\_ (1-5)
- 96 None
  - 6 6 or more adults
  - 98 (DO NOT READ) Not sure
  - 99 (DO NOT READ) Refused

**(IF Q.SC2 = 'N None' THANK AND TERM)**

*(IHP 2020 SC2a, IHP 2016 SC2a, IHP 2014 SC2a – Modified question text to ask to confirm for the adult in the HH and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND ONE ADULT IN HH IF (Q.SC2 = 1 AND Q600=1-8,10,11)**

SC2a. And just to confirm, am I speaking with an adult age 18 or older who lives in this house or apartment?

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | SET UP CALLBACK                                    |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC2a <b>ADULTUnable</b>   |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC2a                     |

*(IHP 2020 SC3a modified – deleted Norway only interviewer note, IHP 2016 SC3a Modified – logic updated to At Home Selection, IHP 2014 SC3a – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND TWO ADULTS IN HH IF (QSC2 = 2 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT YOUNGER OR OLDER

SC3a. May I please speak with the (younger/older) of the two adults?

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3a <b>ADULTUnable</b>   |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC3a                     |

*(IHP 2020 SC3b modified – deleted Norway only interviewer note, IHP 2016 SC3b Modified – logic updated to At Home Selection, IHP 2014 SC3b – Modified to be appropriate for all adults rather than only 55+ Adults and to include the US and Canada)*

**BASE: NON-SWITZERLAND AND THREE OR MORE ADULTS IN HH OR 98/99 (Q.SC2 = 3+, 98, 99 AND Q600=1-8,10,11)**

P.N. – RANDOMLY SELECT CELEBRATED A BIRTHDAY LAST/WILL CELEBRATE A BIRTHDAY NEXT (P.N.: SHOW INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

SC3b. May I please speak with the adult who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult in the household who had the **most recent** birthday.)

**(P.N. SHOW CODE 4 ONLY IF QSC2=98 OR 99)**

- |   |  |  |
|---|--|--|
| 1 | Already on phone                                     | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 2 | Brought to phone                                     | GO TO Q.SC4  |
| 3 | Not at home now                                      | GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3 |
| 4 | No adult in HH                                       | THANK & TERM.                                      |
| 7 | (DO NOT READ) Adult infirmed, unable to do interview | THANK & TERM. RECORD AS QSC3b ADULTUnable          |
| 9 | (DO NOT READ) Refused                                | THANK & TERM. RECORD AS RQSC3b                     |

*(IHP 2020 SC4, IHP 2016 SC4 Modified – NOR, UK, QUE, ONT updated, IHP 2014 SC4)*

**BASE: IF NON-SWITZERLAND/SWEDEN (QSc2a=2 OR Q.SC3a OR Q.SC3b = 2) AND (Q600=1-7, 10,11)**

**PN: INSERT ‘the’ for US and UK (Q600=10,11)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of (**INSERT ONLY IF Q601=1** “the Bureau of Health Information, and”) the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Canadian Institute for Health Information (CIHI), and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, AND ' QUEBEC SAMPLE'), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l'assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_ from USUMA. I am calling on behalf of the Robert Koch Institute and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

- 1 Agreed to interview GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
- 9 (DO NOT READ) Refused THANK & TERM. RECORD AS RQSC4

*(IHP 2020 SC4a, IHP 2016 SC4a, IHP 2014 Sc4)*

**BASE: IF SWEDEN (Q600=8) AND QSc2a=2 OR Q.SC3a OR Q.SC3b = 2 )**

SC4a. [IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

*(IHP 2016 SC4a follow up, IHP 2014 SC4 follow up for Sweden-Only where this question must be explicitly asked of respondents)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

Are you interested in participating?

- |   |                       |                                |
|---|-----------------------|--------------------------------|
| 1 | Agreed to interview   | GO TO INTRO3                   |
| 9 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC4a |

*(IHP 2020 SC5 modified – updated email address)*

**BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q600a=3 and Q650=1)**

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [privacy@ssrs.com](mailto:privacy@ssrs.com).

Do you agree to participate in the survey?

- |    |                       |                               |
|----|-----------------------|-------------------------------|
| 1  | Agreed to interview   | GO TO Q710                    |
| 99 | (DO NOT READ) Refused | THANK & TERM. RECORD AS RQSC5 |

**INTRO3**

*(IHP 2020, IHP 2016 Modified – updated base and reading quality text to all, IHP 2014)*

**BASE: ALL NON-GERMANY, NON-SWEDEN, NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-3, 5-6,10,11 AND Q600a=3 AND Q650=1 AND Q99=1)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4)**

First of all, the survey is of course voluntary. In addition to questions about yourself, there are also questions about your health. Your telephone number will be saved separately from the survey

results - i.e. your answers - and will be deleted immediately after the interview has been completed. The Robert Koch Institute only receives the survey results for scientific evaluation in an anonymous form and therefore without any conclusions about your person. Of course, you can also not answer individual questions at any time if you wish. If you do not participate, you will of course not suffer any disadvantages. Further information on data protection and the content of the study can also be found on the Robert Koch Institute website at [www.rki.de/ihp](http://www.rki.de/ihp). You can cancel the survey at any time. In this case, we will delete all data that has already been collected. Are you over 18 and would you like to take part in this survey?

On request: The interview lasts about 20 minutes, depending on your personal situation. Upon request: Withdrawal: As soon as the interview has been completed and your telephone number has been deleted, the data record can no longer be assigned to you personally. From this point on, you can no longer revoke your consent and no longer have your data deleted.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations .

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

**(P.N.- INSERT “the” for USA and UK only (Q600=10,11))**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

*(IHP 2020 CP-1, IHP 2016 CP-1, IHP 2013 CP-1 – Modified to include “And so that I can ask you the right questions”)*

**BASE: NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q600=1-8,10,11)**

CP-1. And so that I can ask you the right questions, could you please tell me if you are 18 or older?

- |   |                       |                               |
|---|-----------------------|-------------------------------|
| 1 | Under 18              | THANK & TERM. RECORD AS TCP-1 |
| 2 | 18 or older           | GO TO CP_2                    |
| 9 | (DO NOT READ) REFUSED | THANK & TERM. RECORD AS RCP-1 |

*(IHP 2020 CP\_2, IHP 2016 CP\_2 Modified – removed \$5 text, IHP 2014 CP\_2)*

(PN: SHOW INTERVIEWER NOTE IF US CELL PHONE SAMPLE; Q600=11 and Q650=2)

**BASE: NON-SWITZERLAND CELL SAMPLE AND 18+ (CP-1=2 AND Q600=1-8,10,11)**

CP\_2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- |   |             |                            |
|---|-------------|----------------------------|
| 1 | Not driving | GO TO Q.CP_3 text and then |
|---|-------------|----------------------------|

- 2 Driving
- 3 (DO NOT READ) This is NOT a cell phone
- 9 (DO NOT READ) Refused

Q.710  
SET UP CALL BACK  
THANK & TERM. RECORD AS  
TQCP\_1  
THANK & TERM. RECORD  
AS RQCP\_1

*(IHP 2020 CP\_3 text, IHP 2016 CP\_3text modified for GDPR, IHP 2014 CP\_3)*

**READ TO NON-SWEDEN, NON-SWITZERLAND AND NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)**

CP\_3. Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

*(IHP 2020 Read to GDPR and not driving modified with new email address)*

**READ TO GDPR AND NOT DRIVING (CP 2=1 AND Q600=3,4,5,7,10)**

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [privacy@ssrs.com](mailto:privacy@ssrs.com).

Do you agree to participate in the survey?

**READ TO NOT DRIVING (CP 2=1 AND Q600=1-7,10,11)**

- |   |                       |               |
|---|-----------------------|---------------|
| 1 | Agreed to interview   | GO TO Q710    |
| 9 | (DO NOT READ) Refused | THANK & TERM. |

*(IHP 2020 Prefer\_Lang1)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

Prefer\_Lang1. Do you prefer to take the survey in English or Spanish?

¿Prefiere llenar sus encuestas en inglés o en español?

- |   |         |
|---|---------|
| 1 | English |
| 2 | Español |

*(IHP 2020 WEBINTRO modified to remove references to healthcare as in mailing materials)*

**BASE: U.S. WEB RESPONDENTS (Q600=11 AND Q600a=1)**

**WEBINTRO. 2023 Life in America Study [BOLD AND CENTERED ON THE SCREEN]**

Welcome and thank you for taking part in the 2023 Life in America Study. This study is being conducted to help policy makers in the U.S. understand your experiences. Your response is very important.

The answers you give will be kept strictly confidential.

The survey should take about 15 to 20 minutes of your time. If necessary, you have the option to pause the survey and finish it later by clicking "Finish the survey later." To resume taking the survey, go to the survey home page at [www.lifeinamericastudy.org](http://www.lifeinamericastudy.org), log in again with your passcode, and click the link to take you to the page where you left off. You will also need to log in again after thirty minutes of inactivity.

**Thank you for your help with this important study.**

Please click 'NEXT' to continue.

*(IHP 2020 CALLIN1 modified to remove references to healthcare as in mailing materials)*

**BASE: U.S. ABS CALL-INS (Q600=11 AND Q650=3 AND Q600a=3)**

CALLIN1. Hello, I am \_\_\_\_\_, at SSRS. Thank you for calling to take part in the 2023 Life in America Study.

IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

This interview may be recorded for training and quality control purposes.

(IHP 2020 S1a)

**BASE: U.S. ABS RESPONDENTS (Q600=11 AND Q650=3)**

[PN: SHOW EM1 IF S1a=9; TERMINATE IF S1a=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1a. To confirm we have the correct person, are you the adult, age 18 or older, living in the household who has had the most recent birthday?

- |   |   |              |  |
|---|---|--------------|--|
| 1 | Yes                                     | (GO TO Q710) |  |
| 2 | No                                      | (GO TO S1aa) |  |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK |              | THANK & SUSPEND; RECORD AS BQS1a. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

(IHP 2020 S1aa)

**BASE: U.S. ABS RESPONDENTS WHO ARE NOT THE YOUNGEST ADULT LIVING IN HOUSEHOLD (Q600=11 AND Q650=3 AND S1a=2)**

[PN: SHOW EM1 IF S1aa=9; TERMINATE IF S1aa=9 AFTER SHOWING EM1. ALLOW TO COMPLETE ON ALL MODES STILL]

S1aa. We are sorry but only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Is this person available to complete the survey?

- |   |   |   |   |
|---|---|---|---|
| 1 | Yes, this person is available now       | GO TO CALLIN1/WEBINTRO AND S1a, THEN TO Q710  |   |
| 2 | No, not available now                   | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |   |
| 9 | PHONE: (DO NOT READ) REFUSED/ WEB BLANK |   | THANK & SUSPEND; RECORD AS BQS1aa. ALLOW TO COMPLETE ON ALL MODES STILL. WHEN ACCESS SURVEY AGAIN, START AT INTRO |

[IF (S1a=9 OR S1aa=2,9), THANK AND TERM. SHOW: Thank you for your interest in our survey. Only the adult, age 18 or older, living in the household who has had the most recent birthday is qualified to participate. Have a great day!]

(IHP 2020 Q710, IHP 2016 Q710 Modified – Updated question wording and ranges, IHP 2014 Q710)

**BASE: ALL**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1915-2005 IS ENTERED, THANK & TERMINATE]

PN: IN GERMANY, RESPONDENTS WERE ASKED FOR MONTH AND YEAR OF BIRTH.

Q710. Per prima cosa, qual'è la Sua data di nascita?

(INTERVISTATORE: SE NECESSARIO: Questa informazione ci serve solo per farLe le domande pertinenti secondo la Sua età.)

(INTERVISTATORE: INSERIMENTO numero di quattro cifre, ad esempio, 1953)

INSERIRE ANNO DI NASCITA \_\_\_\_\_ (INTERVALLO 1915-2005)

9997 PHONE ONLY: (DO NOT READ) L'anno di nascita è dopo il 2005

9998 (V) Non sa/ Non si ricorda l'anno di nascita

9999 (V) Rifiuta di rispondere /WEB ONLY: Blank

PN: If 9997 is selected for both CELL PHONE, Thank & Term. **GEN-IN AS CODE 6 UNDER Q730.**

PN: PLEASE NOTE THAT IN IHP 2016 ALL LL and CELL RESPONDENTS get terminated if code '9997' is selected at Q710.

(IHP 2020 Q710a, IHP 2016 Q710a, IHP 2014 Q710a Modified – code 996 added)

**BASE: ASK IF Q710=9998,9999 'Respondent cannot remember year of birth or refused to provide year of birth')**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q710a. Qual'è la Sua età?

\_\_\_\_\_ (REGISTRARE NUMERO 18-108)

996 (NON LEGGERE) Più di 18 anni, ma rifiuta di dare l'età esatta

997 (V) Meno di 18 anni THANK AND TERM AS Q710a

999 (V) Rifiuto/WEB ONLY: Blank THANK AND TERM AS Q710a

(IHP 2020 Q715 modified – age calculated for all countries (not taken from sample for Switzerland), IHP 2016 Q715 Modified Years for ranges, IHP 2014 Q715)

**BASE: Q710 = 1915-2005 OR Q710a=18-108)**

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 18 -108]

(AGE = 2023 MINUS 'year provided' at Q710 OR IF (Q710a=18-108 and Q710=9998) then AGE=Q710a)

(IHP 2020 Q720, IHP 2013 – Q720 – MODIFIED added code 7)

**BASE: ALL**

Q720.AGE CATEGORIES (NOT SHOWN ON SCREEN)

- |   |   |                                  |
|---|---|----------------------------------|
| 2 | 18-24                                     | (Q710=2005-1999 OR Q710a =18-24) |
| 3 | 25-34                                     | (Q710=1998-1989 OR Q710a =25-34) |
| 4 | 35-49                                     | (Q710=1988-1974 OR Q710a =35-49) |
| 5 | 50-64                                     | (Q710=1973-1959 OR Q710a =50-64) |
| 6 | 65+                                       | (Q710=1958-1915 OR Q710a=65-108) |
| 7 | Over 18 but exact age refused (Q710a=996) |                                  |
| 9 | Decline to answer (q710a=997,999)         |                                  |

**[PN: IF AGE 18 OR OLDER (Q720 = 2-7), ASK Q725. OTHERWISE SKIP TO Q730.]**

(IHP 2020 Q725 modified – added code 3 for UK prob panel and removed Germany from base, IHP 2016 Q725 Modified – Removal of US, CAN, SWITZ from base, IHP 2014 Q725)

**BASE: AUSTRALIA, FRANCE, NETHERLANDS, NEW ZEALAND, SWEDEN, UK (Q600=1,3,5,6,7,8,10)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

**(P.N. USE CODE 3 FOR UK PROB PANEL (Q600=10 AND Q650=4 ONLY)**

Q725. (SESSO DELLA PERSONA INTERVISTATA) (INTERVISTATORE NOTA: SE IL SESSO È OVVIO, CONFERMARE. SE NON È SICURO, CHIEDERE, "Lei è...?")

- 1 Uomo
- 2 Donna
- 3 Another gender

(IHP 2020 Q726, IHP 2016 Q726, IHP 2014 Q726)

**BASE: AGE 18+ FROM SWITZERLAND (Q720 = 2-7 AND Q600=9)**

Q726. (LINGUA DELL'INTERVISTATO)

(NOTA INTERVISTATORE: SI PREGA DI CONFERMARE LINGUA NELLA QUALE SI SVOLGE IL COLLOQUIO)

- 1 Francese
- 2 Italiano
- 3 Tedesco

*(IHP 2020 Q730, IHP 2016 Q730, IHP 2014 Q730)*

**BASE: ALL**

Q730.SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

**[PN: IF 18+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]**

- |   |                     |                |
|---|---------------------|----------------|
| 1 | QUALIFIED           | ASK Q740       |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

*(IHP 2020 Q740, IHP 2016 Q740, IHP 2014 Q740)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740.QUOTA SET - BEHIND THE SCENES

- |    |             |                      |
|----|-------------|----------------------|
| 1  | AUSTRALIA   | (Q600=1 AND Q730=1)  |
| 2  | CANADA      | (Q600=2 AND Q730=1)  |
| 3  | NEW ZEALAND | (Q600= 6 AND Q730=1) |
| 4  | UK          | (Q600=10 AND Q730=1) |
| 5  | US          | (Q600=11 AND Q730=1) |
| 6  | GERMANY     | (Q600=4 AND Q730=1)  |
| 7  | NETHERLANDS | (Q600=5 AND Q730=1)  |
| 8  | FRANCE      | (Q600=3 AND Q730=1)  |
| 9  | NORWAY      | (Q600=7 AND Q730=1)  |
| 10 | SWEDEN      | (Q600=8 AND Q730=1)  |
| 11 | SWITZERLAND | (Q600=9 AND Q730=1)  |

*(IHP 2020 Q742, IHP 2016 Q742, IHP 2014 Q742)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q742.QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA

(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

- |   |                  |                         |
|---|------------------|-------------------------|
| 1 | ENGLAND          | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND         | (Q630=36 AND Q730=1)    |
| 3 | WALES            | (Q630=35 AND Q730=1)    |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1)    |
| 5 | NSW              | (Q630=1 AND Q730=1)     |
| 6 | NON-NSW          | (Q630=2-8 AND Q730=1)   |
| 7 | ALL OTHERS       |                         |

*(IHP 2020 Q743, IHP 2016 Q743, IHP 2014 Q743)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. - Code as '7' if data/sample info is unavailable for Australia  
Code as 'Missing' if other country]

P.N. SHOULD USE SELF-REPORTED POSTAL CODE, IF MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

*(IHP 2020 Q750, IHP 2016 Q750, IHP 2014 Q750)*

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. - Code as '7' if data/sample info is unavailable for Canada  
- Code as 'Missing' if other country]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

*(IHP 2020 Q99, IHP 2016 Q99, IHP 2014 Q99)*

**BASE: ALL RESPONDENTS**

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

*(IHP 2020 D-Z2, IHP 2016 D-Z2, IHP 2014 -D-Z2)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A1A -1A1. 'A' BEING A LETTER FROM ALPHABET AND '0' BEING ANY DIGIT.)

**(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)**

D-Z2. What is your postal code?

--- ---  
999999 PHONE ONLY: (DO NOT READ) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**Can I verify that you provided the following postal code?**

**(INSERT POSTAL CODE)**

**INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z2)**

**(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A1A -1A1 PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:**

**"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A1A1A1)"**

**(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)**

*(IHP 2020 QD-Z2truncated, IHP 2016 QD-Z2truncated, IHP 2014 QD-Z2truncated)*

**(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated.First three digits of postal code for Canada  
(GENERATE FROM QD-Z2)

*(IHP 2020 check DZ-2)*

PN: IF Q604=1, CHECK DZ-2 AGAINST "CSBE\_Codes\_20200420\_RVSD\_05.21.20\_v2.xlsx"

PN: IF Q604=1 AND DZ-2 DOESN'T MATCH ANY POSTAL CODES ON

"CSBE\_Codes\_20200420\_RVSD\_05.21.20\_v2.xlsx", ASK D-Z3

*(IHP 2020 QD-Z3, IHP 2016 QD-Z3, IHP 2014 QD-Z3)*

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE OR QUEBEC OVERSAMPLE RESPONDENTS WHO DON'T PROVIDE VALID ZIPCODE (Q99=1 AND Q600=2 AND [(Q650=1 AND D-Z2=RR AND 'no sample info') OR (Q650=2 AND D-Z2=999999) OR (Q604=1 AND D-Z2 DOESN'T MATCH LIST)])**

D-Z3. What province is this household located in?

- 1 Newfoundland and Labrador
- 2 Prince Edward Island
- 3 Nova Scotia
- 4 New Brunswick
- 5 Quebec
- 6 Ontario
- 7 Manitoba
- 8 Saskatchewan
- 9 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 (DO NOT READ) Refused

PN: IF Q604=1 AND D-Z3=1, 2, 3, 4, 6, 7, 8, 9, 10, 11, 12, 13, 99 THANK & TERMINATE

*(IHP 2020 D-Z3a, IHP 2016 D-Z3a, IHP 2014 D-Z3a)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador (code 1)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)  
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)  
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)  
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut (code 13)

**\*\*IF LL (Q650=1) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid)) AND NO SAMPLE INFO (Q750= 7)**

**OR**

**IF CELL (Q650=2) AND (REFUSED ZIP OR INVALID ZIP (D-Z2=RR, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador	(code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island	(code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia	(code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick	(code 4)
IF D-Z3 = 5 PROVINCE = Quebec	(code 5)
IF D-Z3 = 6 PROVINCE = Ontario	(code 6)
IF D-Z3 = 7 PROVINCE = Manitoba	(code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan	(code 8)
IF D-Z3 = 9 PROVINCE = Alberta	(code 9)
IF D-Z3 = 10 PROVINCE = British Columbia	(code 10)
IF D-Z3 = 11 PROVINCE = Yukon	(code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories	(code 12)
IF D-Z3 = 13 PROVINCE = Nunavut	(code 13)

**\*\*\*IF Q650=1 (LL) AND D-Z2=RR AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)**

*(IHP 2020 D-Z3aa)*

**BASE: QUEBEC OS CELL RESPONDENTS WHO DO NOT PROVIDE A VALID POSTAL CODE OR DK/REF POSTAL CODE AND LIVE IN QUEBEC (Q604=1 AND D-Z3=5 AND Q650=2)**

D-Z3aa. What health region, or health authority, do you live in?

(READ LIST IF NECESSARY)

- 01 Bas-Saint-Laurent
- 02 Saguenay-Lac-St-Jean
- 03 Capitale-Nationale
- 04 Mauricie et Centre-du-Québec
- 05 Estrie
- 06 Montréal
- 07 Outaouais
- 08 Abitibi-Témiscamingue
- 09 Côte-Nord
- 10 Nord-du-Québec
- 11 Gaspésie-Îles-de-la-Madeleine
- 12 Chaudière-Appalaches
- 13 Laval
- 14 Lanaudière
- 15 Laurentides
- 16 Montérégie
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused

IF D-Z3aa=98 OR 99, THANK & TERMINATE

*(IHP 2020 D-Z3ab)*

**BASE: ALL QUEBEC OS RESPONDENTS IN CANADA (Q604=1)**

PN: POPULATE USING SAMPLE POSTAL CODE AND OVERWRITE USING RESPONDENT PROVIDED POSTAL CODE WHEN ABLE SO THIS VARIABLE IS FULLY POPULATED.

PN: IF D-Z3aa IS ASKED, USE ANSWER AT D-Z3aa TO POPULATE D-Z3ab  
D-Z3ab. BEHIND THE SCENES – QUEBEC REGIONS

	<b><u>QUOTA</u></b>
01 Bas-Saint-Laurent	226
02 Saguenay–Lac-St-Jean	205
03 Capitale-Nationale	154
04 Mauricie et Centre-du-Québec	197
05 Estrie	184
06 Montréal	252
07 Outaouais	223
08 Abitibi-Témiscamingue	228
09 Côte-Nord	228
10 Nord-du-Québec	228
11 Gaspésie–Îles-de-la-Madeleine	226
12 Chaudière-Appalaches	208
13 Laval	197
14 Lanaudière	191
15 Laurentides	174
16 Montérégie	95

PN : SET UP COUNTER WITH 999 AT EACH CODE, SO WE CAN EASILY CHANGE THE NUMBER IF WE NEED TO START SHUTTING DOWN REGIONS

*(IHP 2020 QD-ZA, IHP 2016 QD-ZA Modified NSW screening process to no longer account for PHN as no longer necessary as there are no PHN quotas, IHP 2014 QD-ZA)*

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)  
(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 (V) Refused

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)**  
**2 No (RE-ASK D-ZA)**

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920
Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

*(IHP 2020 QD-ZAR, IHP 2016 Modified logic based on above updates, IHP 2013 D-ZAR)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA**

**OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =REFUSED OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living?  
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused
- X (WEB BLANK)

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]

[PN: IF VICTORIA OVERSAMPLE (Q602=1) AND QD-ZA NOT VICTORIA POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT VICTORIA (QD-ZAR=1, 3-99), TERMINATE]

**(PN: JUST NEED DATA LOCATIONS FOR THESE 3 QUESTIONS – WE WILL POPULATE THEM ON THE BACK END)**

*(IHP 2020 QVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

- QVICTORIAREGIONS. Regions in Victoria
- 01 Loddon Mallee (Rural)
  - 02 Barwon-South Western (Rural)
  - 03 Hume (Rural)
  - 04 Grampians (Rural)
  - 05 Gippsland (Rural)
  - 06 North & West Metropolitan (Urban)
  - 07 Southern Metropolitan (Urban)
  - 08 Eastern Metropolitan (Urban)
  - 09 Duplicate (Postal codes that overlap across regions)
  - 99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 QCOLLAPSEDVICTORIAREGIONS)*

**BASE: ALL QUALIFIED VICTORIA RESPONDENTS (Q630=2)**

QCOLLAPSEDVICTORIAREGIONS. Regions in Victoria with Rural Collapsed

- 01 Rural **[QVICTORIAREGIONS=01-05]**
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 QSAMPLEVICTORIAREGIONS)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS (Q600=1)**

**(P.N.-PLEASE GENERATE USING SAMPLE-BASED POSTAL CODE)**

QSAMPLEVICTORIAREGIONS. Regions in Victoria Sample-based

- 01 Loddon Mallee (Rural)
- 02 Barwon-South Western (Rural)
- 03 Hume (Rural)
- 04 Grampians (Rural)
- 05 Gippsland (Rural)
- 06 North & West Metropolitan (Urban)
- 07 Southern Metropolitan (Urban)
- 08 Eastern Metropolitan (Urban)
- 09 Duplicate (Postal codes that overlap across regions)
- 99 Victoria region missing (e.g., due to invalid postal code)

*(IHP 2020 D-UK, IHP 2016 D-UK Moved to earlier in QN for screening, IHP 2013 D-UK)*

**BASE: UK (Q600=10 AND Q99=1 AND (Q603=2 OR D-UK-OS IS BLANK))**

[PN: STORE D-UK-OS RESPONSE IN D-UK]

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q603=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2023 New)

**BASE: GERMANY AND SWITZERLAND ONLY (Q600=4,9)**

**PN: OPTIONS 3 AND 4 NOT SHOWN IN GERMANY**

Q754. **Quale sesso Le è stato assegnato alla nascita (sesso sul certificato di nascita)?**  
**(INTERVIEWER: INTERVISTATORE: LEGGERE LA LISTA SE NECESSARIO)**

- 1 Uomo
- 2 Donna
- 3 Intersessuale
- 4 PHONE ONLY: (DO NOT READ/SHOW IN WEB PROGRAM) Altro, (specificare):
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q755/Q760 Modified – combined questions for Canada, US, and Switzerland, added Germany to base)

**BASE: CANADA, GERMANY, SWITZERLAND, UNITED STATES (Q600=2, 4, 9, 11)**

**PN: OPTIONS 3, 4, AND 6 NOT SHOWN IN GERMANY**

Q755. **PHONE ONLY: Le chiedo scusa, ma ho l'obbligo di verificare, qual è il Suo genere [IF SWI (Q600=9), DISPLAY "adesso"]?**  
**WEB ONLY: Qual è il Suo genere [IF SWI (Q600=9), DISPLAY "adesso"]?**  
**PHONE ONLY: (INTERVIEWER: READ LIST IF NECESSARY)**

- 1 Uomo
- 2 Donna
- 3 Uomo trans (FtM)
- 6 Donna trans (MtF)
- 4 Non conformità di genere (Identità non binaria)
- 5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Mi identifico in un genere diverso, (specificare, per favore: \_\_\_\_\_)
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: SWITZERLAND ONLY (Q600=9)**

Q756. **Lei si considera...**  
**PHONE ONLY: (INTERVISTATORE: LEGGERE LA LISTA)**

- 1 Eterosessuale (attratti dal sesso opposto: un uomo dalle donne / una donna dagli uomini.)
- 2 Gay
- 3 Lesbica
- 4 Bisessuale
- 7 Altro, (specificare, per favore: \_\_\_\_\_)
- 8 Non so
- 8 PHONE ONLY: (DO NOT READ) Non sa
- 9 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

**SECTION 1100: ACCESS & PRIMARY CARE**

*(IHP 2020 Q1100, IHP 2016 Q1900 Modified Base)*

**BASE: SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)**

Q1100. **In generale, come valuta la qualità dell'assistenza medica in Svizzera?**

**(PHONE) Può dire...**

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Sufficiente
- 5 Pessima
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1105, IHP 2016 Q1005, IHP 2013 Q1805)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. **In generale, come descriverebbe la Sua salute?**

**(INTERVISTATORE: LEGGERE LISTA)**

- 1 Eccellente
- 2 Molto buona
- 3 Buona
- 4 Passabile
- 5 Pessima
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1110 Modified – updated question-text, IHP 2020 Q1110, IHP 2016 Q1110 modified – code 08 added and QN wording updated for Swiss, IHP 2013 Q1110)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: Do not show code 08 on the web for Switzerland]

Q1110. L'ultima volta che è stato/a malato/a o che ha avuto bisogno di un medico [DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND 'Q600=1-2, 5-8,10-11: "o di un infermiere/a"], quanto rapidamente ha potuto ottenere un appuntamento?

Può essere un appuntamento di persona, un appuntamento telefonico o un appuntamento video.

Per favore, non includa le visite [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: "emergency department"; IF UK (Q600=10), DISPLAY: "Accident and Emergency (A and E) Department."; IF SWE OR US (Q600=8,11), DISPLAY: "emergency room."; IF SWITZ (Q600=9), DISPLAY: "al pronto soccorso di un ospedale, in un centro di pronto soccorso o servizio medico permanente."].

(PHONE ONLY) Ha ottenuto un appuntamento...?

(INTERVISTATORE: LEGGERE LISTA)

- 01 Lo stesso giorno
- 02 Il giorno dopo
- 03 Dai 2 ai 5 giorni seguenti
- 04 Dai 6 ai 7 giorni seguenti
- 05 Dagli 8 ai 14 giorni seguenti
- 06 Dopo più di due settimane
- 07 (PHONE) O non sono mai riuscito a ottenere un appuntamento (WEB) Non sono mai riuscito/a ad ottenere un appuntamento
- 00 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non era necessario fissare un appuntamento
- 08 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Sono andato/a in un centro o una clinica di pronto soccorso
- 98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM): (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1115, IHP 2016 Q1115 Modified – Swiss and UK wording updated, IHP 2013 Q1115 Modified – interviewer note modified in the Dutch-only version of the questionnaire)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1115. Quanto è facile o difficile ottenere cure mediche di sera, nei fine settimana o durante le vacanze, senza andare al [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY “emergency department?”; IF UK, (Q600=10), DISPLAY: “Accident and Emergency (A and E) Department?”; IF SWE OR US (Q600=8,11), DISPLAY: “emergency room?”; IF SWITZ (Q600=9), DISPLAY: “pronto soccorso di un ospedale o in un centro di pronto soccorso o presso un servizio medico permanente?”]

PHONE ONLY: È...?

PHONE ONLY: [IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpost should be included when seeking medical care during the evening or weekend.)]

(INTERVISTATORE: LEGGERE LISTA)

- 1 Molto facile
- 2 Abbastanza facile
- 3 Abbastanza difficile
- 4 Molto difficile
- 6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Mai avuto bisogno di cure di sera, durante i fine settimana o le vacanze
- 98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM): (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1120 modified – added item A5, IHP 2016 Q1120, IHP 2013 Q1106 items A1-A3/IHP 2013 Q1657 item A4)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE ITEMS A1-A5]

Q1120. (PHONE) Negli ultimi 12 mesi, Le è successo di... [INSERIRE ELEMENTO]?  
(WEB) Negli ultimi 12 mesi, Le è successo di...?

- 1 Sì
- 2 No
- 3 (V) Non si applica
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. avere un problema medico, ma non ha [IF UK (Q600=10), DISPLAY: “consult with”; ALL OTHERS, DISPLAY: “visitato”] un medico a causa dei costi

A2. avere saltato un test medico, non aver seguito un trattamento, o una postassistenza che Le erano stati raccomandati da un medico a causa dei costi.

A3. non essere andata/o a [IF AUS, CAN, FR, NOR, SWITZ, US (Q600=1-3,7,9,11), DISPLAY: “prendere” IF GER, NETH, NZ, SWE, UK (Q600=4-6,8,10), DISPLAY “collect”] medicinali sotto ricetta medica, o aver saltato dosi dei Suoi medicinali a causa dei costi.

A4. aver saltato le cure dentistiche o visite dentistiche a causa dei costi

A5. non aver usufruito di un trattamento di salute mentale a causa dei costi, anche se ne aveva bisogno.

[P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q1120A1", "Q1106A2" ...and "Q1120An"]

*(IHP 2020 Q1126 modified – Netherlands removed from base, updated to include Germany in base, include Canada in A3, IHP 2016 Q1126 Modified – Made a Canada, Netherlands and Swiss specific question / A3 revised for Canada / lead in text for second and third item updated, IHP 2013 Q1126)*

**BASE: CANADA, GERMANY, SWITZERLAND (Q99=1 AND Q600=2,4,9)**

Q1126. (PHONE) Ora pensi agli ultimi 2 anni. Quando ha ricevuto cure per un problema medico, è MAI successo che...?

(WEB) Se ora pensa agli scorsi 2 anni: quando ha ricevuto cure per un problema medico, Le è MAI successo che ...

Pensando sempre agli ultimi 2 anni: quando ha ricevuto cure per un problema medico, Le è MAI successo che ... [INSERT NEXT ITEM]?

- 1 Si
- 2 No
- 3 (V) Non pertinente
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. i risultati di test o la documentazione medica non siano stati disponibili nel giorno previsto del Suo appuntamento medico

A2. abbia ricevuto informazioni contraddittorie da diversi dottori o professionisti della sanità

A3. medici Le abbiano prescritto un test medico che non Le sembrava necessario perché il test era già stato fatto

(IHP 2020 Q1130, IHP 2016 Q1130 modified – Sweden wording updated and codes 1,2,4 wording updated, IHP 2014 Q905)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: FOR WEB, SHOW CODE 4 BEFORE CODE 3

Q1130. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “Ha un medico dal quale va abitualmente per le Sue cure mediche?”]

[IF US (Q600=11), SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have nurse practitioner or physician assistant’”]

[IF CANADA (Q600=2), SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant’”]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN (Q600=8), DISPLAY: “This means, do you have a specific person at a GP-Practitioners office you usually contact about health care?”]

1 Sì, ho un [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: medico abituale; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]

2 (DO NOT READ/SHOW IN WEB PROGRAM) Sì, ma ho più di un [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: medico abituale; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]

3 No

4 PN - SHOW CODE 4 FOR US ONLY (Q600=11) “(PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Yes, I have nurse practitioner or physician assistant”

5 PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8) “(PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Yes, have nurse or physician assistant

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: US-ONLY (Q600 = 11) AND HAVE REGULAR DOCTOR (Q1130=1)**

Q1130a. To the best of your knowledge, is this regular doctor you usually go to for your medical care of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

1 Yes

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 New)

**BASE: US-ONLY (Q600 = 11) AND HAVE REGULAR DOCTOR (Q1130=1)**

Q1130b. To the best of your knowledge, is this regular doctor you usually go to for your medical care:

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Some other race or multiple races
- 98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q1132, IHP 2016 Q1132 Modified – UK wording updated, IHP 2014 Q910)

("d'urgence" replaced with "des urgences" in Canada per feedback from partner)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q1130=3,8,9 AND Q99=1)**

Q1132. Ha uno studio medico, un centro sanitario [IF GER OR UK (Q600=4,10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] o una clinica a cui di solito si rivolge per la maggior parte delle Sue esigenze mediche?

[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1-7,9),

DISPLAY: Non includa il pronto soccorso dell'ospedale o di un altro centro di pronto soccorso o altro servizio medico permanente.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital Accident and Emergency (A and E) Department.]

[IF UK (Q600=10), DISPLAY: (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]

[IF SWE OR US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

1 Si

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1135, IHP 2016 Q1135, IHP 2014 Q915)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1135. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

[PN: IF HAS ONE OR MORE REGULAR DOCTOR(S) (Q1130=1, 4, 5), GET CODE 1. IF HAS USUAL PLACE ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2), GET CODE 2. ALL OTHERS, GET CODE 3.]

- |   |                              |  |
|---|------------------------------|--|
| 1 | HAS REGULAR DOCTOR/GP/NP, PA | (Q1130=1, 4, 5)                        |
| 2 | HAS REGULAR PLACE            | ((Q1130=3,8,9 AND Q1132=1) OR Q1130=2) |
| 3 | NO REGULAR DOC/PLACE         | (Q1130=3,8,9 AND Q1132=2,8,9)          |

(IHP 2020 Q1140 modified – removed note for Germany, IHP 2016 Q1140 Modified – Updated question wording for US, Canada and Sweden / Removed web note, IHP 2013 Q1140 Modified)

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1140. **Da quanto tempo** [[IF US (Q600=11 & Q1130= 1), DISPLAY: “seeing your regular doctor”, IF US (Q600=11 & Q1130=4), DISPLAY: “seeing this nurse practitioner or physician assistant”, **IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9 & Q1130= 1), DISPLAY: “va da questo medico ”**, IF CAN, SWE (Q600=2 OR 8 & Q1130=5), DISPLAY: “seeing this nurse or physician assistant”, IF AUS, NETH, NZ, NOR, UK, (Q600=1,5-7,10 & Q1135= 1), DISPLAY: “seeing this GP”, **IF Q1135= 2, DISPLAY: “va in questo posto”]** per le Sue cure mediche?

SHOW IF NOT GERMANY (Q600=1-3, 5-11): **PHONE ONLY: (INT: SE LA PERSONA DICE DI VEDERE UN INFERMIERE O UN ASSISTENTE MEDICO, RISPONDA ALLA DOMANDA RISPETTO A TALE OPERATORE SANITARIO.)**

**PHONE ONLY IF NECESSARY: (INT: SE NECESSARIO: Pensi al Suo medico attuale)**

**(INTERVISTATORE: LEGGERE LISTA)**

**(WEB NOTE) Pensi al Suo medico attuale.**

- |    |  |
|----|--|
| 1  | Meno di 1 anno   |
| 2  | Da 1 anno a meno di 3 anni                             |
| 3  | Da 3 a meno di 5 anni                                  |
| 4  | 5 anni o più   |
| 98 | PHONE ONLY: (V) Non sa                                 |
| 99 | PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank |

*(IHP 2020 Q1150, IHP 2016 Q1150 Modified – Added “This could be by phone, though email or electronically” for all countries / Removed web note, IHP 2013 Q1150 Modified)*

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1150. [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY : Se, durante gli orari normali di apertura, per motivi medici contatta il medico al quale si rivolge normalmente: con quale frequenza riceve una risposta lo stesso giorno?] Può essere per telefono, via e-mail o elettronicamente.

[IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: When you contact your regular GP's office with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone, through email or electronically.

**PHONE ONLY: (INT: SE NECESSARIO: pensi al Suo medico attuale)**

**(INTERVISTATORE: LEGGERE LISTA)**

1 Sempre

2 Spesso

3 A volte

4 Raramente o mai

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non ho mai provato a contattare lo studio del mio medico abituale

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1160 Modified – updated items A3 and A4 to be only asked in Canada and Sweden, IHP 2016 Q1160 Heavily Modified – QN wording change / A1 modified / A3 and A4 are new / Code 7 updated to include “a smartphone”; IHP 2013 Q1160 Modified)

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1, A3, A4, A2]

[PN: ASK ITEMS A3 AND A4 FOR CANADA, SWEDEN ONLY (Q600=2, 8)]

[PN: IF OPTION 7 (I don't have email or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don't have email or a computer)]

Q1160. Negli ultimi 2 anni ha [INSERT ITEM] tramite un sito sicuro o portale per pazienti o tramite app per telefono cellulare?

PHONE ONLY: (INTERVISTATORE: SE NECESSARIO: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.)

WEB ONLY: [“Nota: Una **app per telefono cellulare** è un programma informatico o software creato per funzionare su un dispositivo mobile come un telefono, tablet o orologio.”]

1 Sì

2 No

7 (PHONE: DO NOT READ) Non ho la mail, smartphone o il computer

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. comunicato con il Suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”] a proposito di una domanda o un problema medico via e-mail, oppure

A3. richiesto delle ricariche di medicinali soggetti a prescrizione al suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11) DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]

A4. richiesto un appuntamento presso il Suo [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “medico abituale” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10), DISPLAY: “GP surgery”]

A2. consultato online delle informazioni sulla Sua salute, come resoconti di visite, i Suoi test o analisi di laboratorio

(IHP 2023 New)

**BASE. ALL RESPONDENTS**

Q1160a. Per le prossime domande voglia pensare alle cure mediche che ha ricevuto tramite [IF CAN (Q600=2), DISPLAY: “virtual care”; IF NOT CAN (Q600=1, 3-11), DISPLAY: “telemedicina”] negli ultimi 12 mesi. Voglia includere assistenza clinica e altri servizi legati alla salute forniti da un medico via video o telefono al posto di una visita di persona. [DISPLAY ONLY FOR FIRST ITEM A1]

Negli ultimi 12 mesi, ha ricevuto assistenza sanitaria da (INSERT) tramite [IF CAN (Q600=2), DISPLAY: “virtual care”; IF NOT CAN (Q600=1, 3-11), DISPLAY: “telemedicina”]?

- 1 Sì
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Non sa
- 99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

A1. un prestatario di cure di base (medico generalista)  
A3. un professionista della salute mentale

(IHP 2023 New)

**BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q1160aA1 = 1 OR Q1160aA3 = 1)**

**[PN: ASK Q1161 IMMEDIATELY AFTER EACH ITEM Q1160a=1]**

Q1161(A1, A3). In generale quanto è soddisfatto/a delle Sue visite tramite [IF CAN (Q600=2), DISPLAY: "virtual care"; IF NOT CAN (Q600=1, 3-11), DISPLAY: "telemedicina"] con un (IF Q1160aA1=1 INSERT: prestatario principale di cure; IF Q1160aA3=1 INSERT: professionista della salute mentale)?

- 1. Molto soddisfatto/a
- 2. Parzialmente soddisfatto/a
- 3. Ne soddisfatto/a o insoddisfatto/a
- 4. Parzialmente insoddisfatto/a
- 5. Molto insoddisfatto/a

- 98 PHONE ONLY: (DO NOT READ) Non sa
- 99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1166, IHP 2016 Q1166 Modified – code 05 no longer shown for web, IHP 2013 Q1166 Modified)

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

[PN: RANDOMIZE A1-A4]

Q1166. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135= 1), DISPLAY: "Quando ha bisogno di assistenza o di un trattamento, con che frequenza il Suo medico abituale o il personale medico che consulta"; IF AUS, NZ, UK, NETH, NOR (Q600=1,5-7,10 & Q1135=1) DISPLAY: "When you need care or treatment, how often does your GP or medical provider you see"; IF Q1135=2 DISPLAY: "Quando ha bisogno di assistenza o di un trattamento, con che frequenza il Suo medico o il personale medico che consulta abitualmente"] [INSERT ITEM]?

(INTERVISTATORE: LEGGERE LISTA)

Lei direbbe...?

- 1 Sempre
- 2 Spesso
- 3 A volte
- 4 Raramente o mai
- 5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non pertinente
- 98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Conosce informazioni importanti sulla Sua storia medica

A2. Passa abbastanza tempo con Lei

A3. La coinvolge nella misura da Lei desiderata nella presa di decisioni concernenti l'assistenza e il trattamento?

A4. Le spiega le cose in maniera che siano facili da capire per Lei

(IHP 2023 New)

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

**NOTE: SWEDEN SEPARATED RARELY (4) AND NEVER (5) INTO SEPARATE CODES**

Q1166a. Con che frequenza il Suo medico abituale, o fornitore di cure, La tratta con cortesia e rispetto?

1 Sempre

2 Spesso

3 Talvolta

4 Raramente o mai

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1170 Modified – updated base to be all countries, IHP 2016 Q1170 Modified base – made country specific, IHP 2013 Q1170 Modified)

**BASE: HAS REGULAR DOCTOR/PLACE (Q1135=1,2)**

Q1170. [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11), DISPLAY: Con che frequenza il Suo medico abituale, o qualcun'altro nello studio del Suo medico, aiuta a coordinare o organizzare le cure che riceve da altri medici ed altri studi?

[IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordinare può includere aiutarLa ad ottenere appuntamenti, dare seguito per assicurarsi che Lei riceva le cure raccomandate ed assicurarsi che gli altri medici abbiano informazioni importanti.

PHONE ONLY: (INTERVIEWER, IF NECESSARY: Pensi allo studio in cui va più spesso, se frequenta più medici o più studi regolarmente.)

PHONE ONLY: (INTERVIEWER: LEGGERE LA LISTA)

WEB ONLY: [Note: Pensi allo studio in cui va più spesso, se frequenta più medici o più studi regolarmente

1 Sempre

2 Spesso

3 Ogni tanto

4 Raramente o mai

5 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non ha avuto bisogno di vedere alcun medico/professionista della salute o non ha avuto bisogno di alcuna coordinazione

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1190 Modified – updated scale, IHP 2016 Q1190 Modified – Switzerland Specific Question, IHP 2013 Q1190)

**BASE: SWITZERLAND (Q99=1 AND Q600=9) AND HAS REGULAR DOCTOR/PLACE**

**(Q1135=1,2)**

Q1190. Nell'insieme, come giudica le cure mediche ricevute negli ultimi 12 mesi nello studio del Suo medico abituale?

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

1 Molto buone

2 Buone

3 Accettabili

4 Scadenti

5 Pessime

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non ho ricevuto cure mediche nel corso dell'anno passato

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

## **SECTION 1200: USE OF SPECIALISTS**

(IHP 2020 Q1210, IHP 2016 Q1210 Modified – Add phone and web note “Please do not include dentists”)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1210. Ha consultato, o avuto bisogno di consultare, uno [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10), ADD “(or consultants)”] durante gli ultimi 2 anni?

Per “specialista” intendiamo i medici che si specializzano in un settore della sanità come chirurgia, cuore, allergie o [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “la salute mentale.”] [IF NETH (Q600=5) “neurology.”]

PHONE ONLY: (IF NECESSARY: Si prega di non includere i dentisti.)

WEB ONLY: Note: Si prega di non includere i dentisti.

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1220 Modified – added interviewer notes for recurring appts and those still waiting for an appt, IHP 2016 Q1220 Heavily Modified – Asks for range now rather than exact time)

**BASE: SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q1210=1)**

Q1220. Quando ha deciso di consultare uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”) [IF AUS, NZ, UK, GER (Q600=1,4,6,10) ADD “(or consultant)”], o Le è stato consigliato di farlo, quanto tempo ha dovuto aspettare per un appuntamento?

PHONE ONLY: (INTERVISTATORE: Se la persona è stata mandata o ha avuto bisogno di vedere più specialisti, chiedere del più recente.)

PHONE ONLY: (INTERVIEWER NOTE: Se la persona ha fissato un appuntamento ricorrente, inserire 7 “Nessun periodo di attesa”)

PHONE ONLY: (INTERVIEWER NOTE: Se la persona dice di essere ancora in attesa per un appuntamento, inserire 8 “Non sa”)

PHONE ONLY: (INTERVIEWER: LEGGERE LISTA)

WEB ONLY: [“Se ha visto più specialisti, pensi a quello più recente.”]

- 1 Meno di 1 settimana
- 2 Da 1 settimana a meno di 1 mese
- 3 Da 1 mese a meno di 2 mesi
- 4 Da 2 mesi a meno di 1 anno
- 5 1 anno o più
- 6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Mai tentato di ottenere un appuntamento
- 7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Nessun periodo di attesa
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1226 modified – updated responses options 1 and 2, added code 4 for item A2 only, IHP 2016 Q1226)

**BASE: SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1210=1 & Q1135=1,2)**

**[PN: SHOW CODE 4 FOR ITEM A2 ONLY]**

Q1226. (PHONE) Negli ultimi due anni, quando ha visto uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”], le è capitato di fare le seguenti esperienze?

(WEB) Negli ultimi due anni, Le è successo di fare le esperienze indicate qui di seguito quando è stato da uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]

1 Sì, è successo

2 No, non è successo

5 (PHONE) (V) Mai visto uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]

(WEB) (V) Non sono mai stato/a da uno [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]

4 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non ha visto un [IF CAN, FRA, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: “medico” IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: “GP”; IF (Q1135=2), DISPLAY: “medico o un fornitore di cure nel luogo in cui va abitualmente”] da quando ha visto [IF SWEDEN (Q600=8, DISPLAY: “un dottore in cure specialistiche” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “uno specialista”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(o un consulente)”]

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM): (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. Lo [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD “(or consultant)”] non aveva ricevuto informazioni mediche di base o risultati dei controlli [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: “da parte del medico dal quale va abitualmente”, IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: “your GP”] [IF (Q1135=2), DISPLAY: “da parte del luogo presso il quale va abitualmente per cure mediche”] riguardo al motivo della sua 13 visita.

A2. Dopo che è stato/a dallo [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialista”] [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD “(or consultant)”] [IF CAN, US, GER, FR, SWE, SWITZ (Q600=2,3,4,8,9,11 & Q1135=1), DISPLAY: “il medico dal quale va abitualmente” IF AUS, NZ, UK, NETH, NOR (Q600=1,5,6,7,10 & Q1135=1), DISPLAY: “GP”] [IF (Q1135=2), DISPLAY: “il suo medico”] apparentemente non era informato o aggiornato sulle cure che ha ricevuto dallo specialista. [IF AUS, NZ, UK GER, (Q600=1,4,6,10) ADD “(or consultant)”]



## **SECTION 1300: EXPERIENCES WITH CARE IN THE HOSPITAL & ER**

*(IHP 2020 Q1305, IHP 2016 Q1305 Modified – Read if Necessary statement now read or shown to all respondents / Updated surgeries included as examples, IHP 2013 Q1305)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1305. Negli ultimi due anni, ha dovuto essere sottoposto/a ad interventi chirurgici non urgenti o che erano pianificabili?

Per interventi chirurgici non urgenti o pianificabili intendiamo interventi per disturbi che non mettano immediatamente in pericolo la vita, come uno strappo ai legamenti o un'operazione della cataratta.)

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1310, IHP 2016 Q1310 Heavily Modified – Updated to ask about ranges rather than exact time)*

**BASE: NEEDED NON-EMERGENCY SURGERY IN PAST 2 YEARS (Q1305=1)**

**(PN: derived 'days' variable added to SPSS for all countries)**

Q1310. Dopo che Le è stato consigliato di sottoporsi ad un intervento chirurgico, quanto tempo ha dovuto aspettare per questo intervento non urgente o pianificabile?

(INTERVISTATORE: Se più di un intervento negli ultimi due anni, considerare il più recente.)

(INTERVISTATORE: AIUTARE A STIMARE AL MEGLIO SE NON PUÒ FORNIRE IL NUMERO ESATTO)

(INTERVISTATORE CHIEDERE: SE STA ANCORA ASPETTANDO PER L'INTERVENTO: Da quanto tempo sta aspettando?)

(WEB NOTE: "Se negli ultimi due anni ha avuto più di due interventi chirurgici, risponda alla domanda riferendosi all'ultimo intervento al quale è stato/a sottoposto/a. Se è ancora in attesa dell'intervento chirurgico: da quanto tempo sta aspettando?")

1 Meno di 1 settimana

2 Da 1 settimana a meno di 1 mese

3 Da 1 mese a meno di 2 mesi

4 Da 2 mesi a meno di 1 anno

5 1 anno o più

6 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Mai provato a ottenere un appuntamento per un intervento chirurgico

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Nessun periodo di attesa

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1320 Modified – updated question text, IHP 2016 Q1320, IHP 2013 Q1320 modified question text; EHIS HC1)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1320. Negli ultimi 2 anni, è stato/a ricoverato/a in ospedale per almeno una notte?

- 1 Sì
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 EHIS Introduction, IHP 2016 EHIS Introduction Modified – Changed base so not shown to all / moved placement to after Q1320)

**[SHOW TO THOSE WHO HAVE BEEN IN HOSPITAL INPATIENT IN PAST 2 YEARS (Q1320=1)]**

Le domande successive riguardano le degenze all'ospedale. Non includa le visite al pronto soccorso.

(IHP 2020 Q1322, IHP 2016 Q1322)

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1322. Pensi alla Sua ultima degenza all'ospedale: è stato/a coinvolto/a nella presa di decisione riguardante le Sue cure nella misura da Lei desiderata?

(INT: se sì, leggere le categorie)

- 1 Sì, assolutamente
- 2 Sì, in parte
- 3 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1324, IHP 2016 Q1324 Modified – added interviewer/web note, NEW, HCAHPS Q1)

**BASE: RESPONDENTS WHO WERE HOSPITALIZED (Q1320=1)**

Q1324. Durante la Sua degenza all'ospedale, il personale infermieristico l'ha trattato cortesemente e con rispetto? In quale misura?

(INT: LEGGERE)

PHONE ONLY: (INT: Se la persona è stata ricoverata più di una volta durante la notte, chiedere dell'ospedalizzazione più recente negli ultimi 2 anni.)

WEB ONLY: La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.

- 1 Mai
- 2 A volte
- 3 Spesso
- 4 Sempre
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1325, IHP 2016 Q1340 Modified – Question wording updated / interviewer/web note added, IHP 2013 Q1340, IHP 2016 revised)

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1325. Durante questa ospedalizzazione, ha ricevuto delle informazioni scritte su quali sintomi o problemi di salute avrebbe dovuto prestare attenzione dopo essere stato/a dimesso/a?

PHONE ONLY: (INT: Se le persona è stata ricoverata più di una volta durante la notte, chiedere dell'ospedalizzazione più recente negli ultimi 2 anni.)

WEB ONLY: *La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.*

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1330, IHP 2016 Q1330 Modified – Question wording updated / interviewer and web note added, IHP 2013 Q1330)

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1330. Prima di lasciare l'ospedale, qualcuno Le ha spiegato lo scopo di ognuno dei Suoi medicinali prescritti, inclusi quelli che prendeva prima della Sua ammissione in ospedale?

PHONE ONLY: (INT: Se le persona è stata ricoverata più di una volta durante la notte, chiedere dell'ospedalizzazione più recente negli ultimi 2 anni.)

WEB ONLY: *La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.*

1 Sì

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non mi sono stati prescritti medicinali e non stavo prendendo nessun medicamento prima dell'ammissione in ospedale

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1335, IHP 2016 Q1335 Modified – interviewer and web note added, IHP 2013 Q1335)

**BASE: HOSPITALIZED OVERNIGHT IN PAST 2 YEARS (Q1320=1)**

Q1335. Quando ha lasciato l'ospedale, l'ospedale ha preso le disposizioni o ha garantito che fosse seguito/a da un medico o da un altro operatore sanitario per le cure successive?

PHONE ONLY: (INT: Se le persona è stata ricoverata più di una volta durante la notte, chiedere dell'ospedalizzazione più recente negli ultimi 2 anni.)

WEB ONLY: *La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.*

1 Si

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non pertinente - non avevo bisogno di cure ulteriori

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1345 Modified – updated base to Sweden only, IHP 2016 Q1345 Modified – interviewer and web note added, IHP 2013 Q1345)

**BASE: SWEDEN AND HOSPITALIZED OVERNIGHT IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q1320=1 AND Q1135=1,2)**

Q1345. (PHONE) Quando è stato/a dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

(WEB) Quando è stato dimesso/a dall'ospedale, ha avuto l'impressione che i medici o il personale dello studio medico dove va abitualmente fosse informato e aggiornato sulle cure che ha ricevuto all'ospedale?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

WEB ONLY: *La preghiamo di pensare all'ultima volta che è stato/a ricoverato in ospedale durante la notte negli ultimi 2 anni.*

1 Si

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non visto il medico/il medico di famiglia dopo aver lasciato l'ospedale

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM): (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY

## **EMERGENCY DEPARTMENT USE**

*(IHP 2020 Q1350, IHP 2016 Q1350 – UK question wording updated to “A and E”, IHP 2013 Q1350)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 10 (ANYTHING GREATER THAN 10 CODED AS SWEDEN-SPECIFIC CODE 10 FOR “10 OR MORE TIMES”)**

Q1350. [IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9) DISPLAY: “Negli ultimi 2 anni, quante volte ha fatto ricorso al pronto soccorso di un ospedale per le proprie cure mediche?” IF UK (Q600=10), DISPLAY: “How many times have you used a hospital Accident and Emergency (A and E) Department for your own medical care in the past 2 years?”; IF US, SWE (Q600=8,11), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

[INTERVALLO 0-96]

97 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Più di una volta, ma non conosco il numero esatto

98 (V) Non sa

99 (V) Rifiuta di rispondere

*(IHP 2020 Q1360 Modified – updated question-text, IHP 2016 Q1360 Modified – UK question wording updated to «A and E», IHP 2013 Q1360)*

**BASE: HAS REG PLACE AND HAS USED ER IN PAST 2 YEARS (Q1135=1,2 & Q1350=1-97)**

Q1360. L'ultima volta che è stato/a in ospedale [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “al pronto soccorso”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”] era per un disturbo che, secondo Lei, avrebbe potuto essere trattato dai medici o dal personale medico nel luogo in cui va abitualmente, compreso lo studio del suo medico, se fossero stati disponibili?

1 Sì

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) : (V) Non sa

99 (V) Rifiuta di rispondere

## **SECTION 1400: HEALTH CARE COVERAGE**

**(PHONE) Ora Le pongo alcune domande sull'assicurazione malattie.**

**(WEB) Ora seguono alcune domande sull'assicurazione malattie.**

*(IHP 2020 Q1405, IHP 2016 Q1405 Modified – France removed from base, IHP 2013 Q1405)*

**BASE: AUSTRALIA, CANADA, NEW ZEALAND (Q600=1, 2, 6 AND Q99=1)**

Q1405. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides?

PHONE ONLY: (INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1405a)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q1405a. Currently, are you covered by complementary health insurance, which reimburses care in addition to Social Security?

- 1 Yes, you benefit from the complementary health solidarity, formerly called CMU or ACS.
- 2 Yes, you benefit from private health insurance, more often called mutual insurance
- 3 No, you are not covered by complementary health insurance.
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1406 Modified – updated response-options, IHP 2016 Q1406 Modified – Addition of Q1405=1 to base)*

**BASE: AUSTRALIA AND SAW SPECIALIST (Q600=1 AND Q1210=1 AND Q1405=1)**

Q1406. Did you pay or use your private health insurance for your most recent specialist consultation?

- 1 Yes, I had to pay and there was no private health rebate
- 2 Yes, I had to pay and the out of pocket cost was partially or fully covered by my private health insurance
- 3 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1407, IHP 2016 Q1407 Heavily Modified – Base updated [addition of Q1405a=2] / Question text and answer options heavily modified)*

**BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1405a=2 AND Q99=1)**

Q1407. How did you get this complementary health / mutual benefit?

PHONE ONLY: (INTERVIEWER: READ LIST.)

- 1 I am covered by a complementary company health insurance
- 2 I am covered by complementary health insurance for civil servants
- 3 I am covered by supplementary individual health
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1415, IHP 2016 Q1415, IHP 2013 Q1415 Modified – response option 1 updated)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q1415. What kind of health insurance do you have?

PHONE ONLY: (INTERVIEWER: READ LIST.)

PHONE ONLY: (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of “freie Heilfürsorge”, system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1420, IHP 2016 Q1420, IHP 2013 Q1420 Modified – interviewer note updated)*

**BASE: UNITED KINGDOM (Q600=10 AND Q99=1)**

Q1420. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1425, IHP 2016 Q1425, IHP 2013 Q1425 Modified – changes made to translation 12.22.15)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1425. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1427, IHP 2016 Q1427, IHP 2013 Q1427 Modified – question text and amount)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q1427. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1430, IHP 2016 Q1430, IHP 2013 Q1430)*

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q1430. (PHONE) **Quale tipo di assicurazione malattie ha personalmente per l'assicurazione di base obbligatoria?**

**(WEB) Quale tipo di assicurazione malattie ha personalmente per quanto riguarda l'assicurazione obbligatoria di base?**

**(INT: LEGGERE)**

- 1 **Assicurazione malattie normale**
- 2 **Assicurazione con bonus**
- 3 **Assicurazione HMO (medici associati)**
- 4 **Modello “medico di famiglia”**
- 5 **Assicurazione con consulenza medica per telefono prima di recarsi, vale a dire “modello telefonico”**

- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2016 Q1435, IHP 2013 Q1435, IHP 2010 Q1435)

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q1435. Di quanti franchi è la franchigia annuale, vale a dire l'importo che in ogni caso deve pagare da solo/a?

(WEB) A quanto ammonta la franchigia annua, vale a dire l'importo che in ogni caso deve pagare da solo/a?

(INTERVISTATORE: LEGGERE LISTA.)

- 1 300 franchi
- 2 500
- 3 1000
- 4 1500
- 5 2000 (PHONE) o ...
- 6 2500 franchi
- 98 (V) Non sa
- 99 (V) Rifiuta di rispondere

(IHP 2020 QSWI6 Modified – updated question-text)

**BASE: SWITZERLAND ONLY 65 OR OLDER (Q99=1 AND Q600=9 AND Q710a=65-108)**

QSWI6. Lei riceve benefici supplementari all'AVS?

- 1 Sì
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1440, IHP 2016 Q1440 Modified – Question text updated to reflect HIIA survey)

**BASE: UNITED STATES (Q600=11)**

Q1440. Do you currently have health insurance?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 New - Biennial Survey 2022 Q14)

**(BASE: UNITED STATES (Q600=11 AND Q1440=1))**

Q1445a. PHONE ONLY: I'm going to read a list of a few types of health insurance, and I'd like you to tell me which of these you CURRENTLY have, if any.

WEB ONLY: The next few questions ask about any health insurance you currently have that helps pay for the cost of health care. Please think about insurance plans that cover the costs of doctor and hospital bills in general, and not those that cover only dental or eye care or the costs of caring for specific diseases.

(First,) are you now personally covered by (INSERT IN ORDER)?

PHONE ONLY: [INTERVIEWER: IF RESPONDENT IS NOT SURE WHICH INSURANCE IS INCLUDED, READ: Please think about insurance plans that cover the costs of doctor and hospital bills IN GENERAL, and NOT those that cover ONLY dental or eye care or the costs of caring for specific diseases.]

PHONE ONLY: [INTERVIEWER: IF RESPONDENTS TRY TO TELL TYPE THEY HAVE INSTEAD OF GOING THROUGH THE LIST, READ: I'm sorry but I have to ask about each type of insurance for the survey. Just tell me 'no' if you don't have this type.]

- 1 Yes
- 2 No
- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused/Web blank

- a. private health insurance offered through an employer or union? WEB ONLY: *This could be insurance through a current job, a former job, your job, or someone else's job. Military or veterans insurance should not be included as employer insurance.* [PHONE ONLY: IF ANSWERS "NO": This could be insurance through a current job, a former job, your job or someone else's job.] (PHONE ONLY: INTERVIEWER NOTE: Military or veterans insurance should not be included as employer insurance.)
- b. Medicaid [IF STATE SPECIFIC NAME FOR MEDICAID IS NOT MEDICAID INSERT: also known in your state as [state specific Medicaid program]]
- c. a health insurance plan that you signed up for through a health insurance marketplace also known as [if state specific marketplace: INSERT STATE MARKETPLACE NAME in your state or] [PHONE ONLY: healthcare DOT gov / WEB SHOW: www.healthcare.gov] created by the Affordable Care Act [WEB ONLY: sometimes referred to as Obamacare] (PHONE ONLY: INTERVIEWER NOTE: If respondent says do you mean Obamacare, then say: "It is sometimes referred to as Obamacare.")
- d. a health insurance plan that you bought directly from an insurance company
- e. Medicare, the government program that pays health care bills for people age 65 and older and for some disabled people
- f. health insurance through ANY other source, including military or veteran's coverage [PHONE ONLY: INTERVIEWER NOTE: "Tricare" is military coverage]

*(IHP 2020 Q1455, IHP 2016 Q1455 Modified – no longer asked in Switzerland, IHP 2013 Q1455 Modified – no longer asked in AUS or US)*

**BASE: GER, NETH (Q600=4 OR 5 AND Q99=1)**

Q1455. [IF NETH-(Q600=5), DISPLAY: “In the past 3 years, how many times have you changed health insurance or health plans?” IF GER (Q600=4), DISPLAY: “In the past 3 years, how many times have you changed sickness funds?”]

PHONE ONLY: (INTERVIEWER: IF RESPONDENT ASKS: “Does this include company/employer changing plans?” SAY YES, PLEASE INCLUDE.)

WEB ONLY: [“*Note: Please include company/employer changing plans.*”]

- 1 Not at all
- 2 One time
- 3 2 or more times
- 4 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Have not been insured during past 3 years
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1460, IHP 2016 Q1460, IHP 2013 Q1460 Modified – new interviewer note)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q1460. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

PHONE ONLY: (INTERVIEWER: Do not include dental insurance, alone.)

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

## **SECTION 1500: OUT OF POCKET COSTS & MEDICAL BILLS**

*(IHP 2020 Q1505 modified to include “please provide your best estimate” note, removed Sweden from base, IHP 2016 Q1505, IHP 2013 Q1505 Modified – question text updated for AUS, CAN, UK)*

**BASE: AUS, CAN, FR, GER, NETH, NZ, SWITZ, UK, US (Q600=1, 2, 3, 4, 5, 6, 9, 10, 11 AND Q99=1)**

Q1505. [IF FR, GER, NETH, NZ, (Q600=3, 4, 5, 6), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “Negli ultimi 12 mesi, quanto ha speso di tasca propria, Lei e la Sua famiglia per i trattamenti medici o servizi che non erano coperti dall'assicurazione obbligatoria di base o da assicurazioni supplementari?”]

**READ TO ALL – Ciò include anche i costi per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, inclusi i costi partecipativi per questi servizi (ma non l'ammontare dei premi).**

**Voglia stimare al meglio, per favore.**

**ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW “,but does not include premiums”**

**PHONE ONLY: (INT: SE NECESSARIO: Conti solo l'importo speso da Lei stesso/a e dai membri del Suo nucleo familiare. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.)**

**WEB ONLY: [“Conti solo gli importi spesi da Lei stesso/a e dai membri della Sua economia domestica. Non includa le spese di altri membri della famiglia che vivono in altri nuclei familiari.”**

PHONE ONLY: (INSERIRE SOLO VALORI INTERI. INDICARE "999998" SE "NON SICURO"; "999999" SE "RIFIUTA DI RISPONDERE".)

----- (INTERVALLO 0 – 999997)

999998 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM): (V) Non sa

999999 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 1510 modified – removed Sweden from base, IHP 2016 Q1510, IHP 2013 Q1510 Modified – question text updated)

**BASE: NOT SURE OR DECLINE TO ANSWER (Q1505=999998, 999999)**

Q1510. Se non riesce a ricordare quanto Lei e la Sua famiglia avete speso personalmente per cure o servizi medici, fornisca la Sua migliore stima.

Ciò include anche i costi per i medicinali soggetti a prescrizione medica, cure mediche e dentistiche, inclusi i costi partecipativi per questi servizi (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1420=2,) DO NOT SHOW "ma non l'ammontare dei premi" but show to all others (ma non l'ammontare dei premi).

PHONE ONLY: È stato ...?

PHONE ONLY: (LEGGERE L'ELENCO)

[PN: IF AUS, CAN, US (Q600=1,2,11), DISPLAY 1-5,98,99; FR, GER, NETH (Q600=3,4,5), DISPLAY 6-10,98,99; NZ (Q600=6), DISPLAY 11-15,98,99; NOR (Q600=7), DISPLAY 16-20,98,99; SWE (Q600=8), DISPLAY 21-25,98,99; SWITZ (Q600=9), DISPLAY 26-30,98,99; UK (Q600=10), DISPLAY 31-35,98,99]

- 01 Less than \$100
- 02 \$100 to less than \$500
- 03 \$500 to less than \$1,000
- 04 \$1,000 to less than \$2,000
- 05 \$2,000 or more
- 06 Less than €90
- 07 €90 to less than €450
- 08 €450 to less than €900
- 09 €900 to less than €1,800
- 10 €1,800 or more
- 11 Less than \$150
- 12 \$150 to less than \$750
- 13 \$750 to less than \$1,500
- 14 \$1,500 to less than \$3,000
- 15 \$3,000 or more
- 16 Less than 825kr
- 17 825kr to less than 4,175kr
- 18 4,175kr to less than 8,350kr
- 19 8,350kr to less than 16,700kr
- 20 16,700kr or more
- 21 Less than 650kr

- 22 650kr to less than 3,250kr
- 23 3,250kr to less than 6,500kr
- 24 6,500kr to less than \$13,000kr
- 25 13,000kr or more
- 26 Meno di 100 franchi
- 27 da 100 franchi a meno di 500 franchi
- 28 500 franchi a meno di 1000 franchi
- 29 1000 franchi a meno di 2000 franchi
- 30 2000 franchi o più
- 31 Less than £70
- 32 £70 to less than £350
- 33 £350 to less than £700
- 34 £700 to less than £1,400
- 35 £1,400 or more
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1516 Modified – removed Sweden from the base, IHP 2016 Q1516 Modified – Removed interviewer/web note, IHP 2013 Q1516 Modified – added interviewer note)

**BASE: AUS, CAN, FR, GER, NETH, NZ, SWITZ, UK, US (Q600=1, 2, 3, 4, 5, 6, 9, 10, 11 AND Q99=1)**

[PN: Please show code '3' only for item A3 only]

Q1516. Negli ultimi 12 mesi, ci sono stati periodi in cui...?

- 1 Si
- 2 No
- 3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non aveva l'assicurazione malattia/ non ha avuta l'assicurazione nel periodo precedente agli ultimi 12 mesi
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

- A1. Ha avuto seri problemi a pagare o è stato/a incapace di pagare le Sue fatture mediche
- A2. Ha perso molto tempo con la burocrazia o avuto diverbi a proposito di fatture mediche

(PHONE)

- A3. La Sua assicurazione [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] si è rifiutata di pagare per un servizio medico o non ha pagato quanto si aspettava?

(WEB)

- A3. La Sua assicurazione [IF AUS (Q600=1), DISPLAY: (Medicare or your private insurance)] [IF FRA (Q600=3), DISPLAY: (NHI or supplemental health insurance)] si è rifiutata di pagare per un servizio medico oppure non ha pagato l'importo che Lei si aspettava?

(IHP 2020 QSWI5)

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

QSWI5. Lei, o un'altra persona nell'economia domestica, ha ricevuto un contributo cantonale per la riduzione dei premi della cassa malati, lo scorso anno?

- 1 Si

- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

**SECTION 1600: PRESCRIPTION DRUG USE**

(IHP 2020 Q1605, IHP 2016 Q1605 Modified – Interviewer/web note now read to everyone, IHP 2013 Q1605)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 15 (ANYTHING GREATER THAN 15 CODED AS SWEDEN-SPECIFIC CODE 15 FOR “15 OR MORE PRESCRIPTION MEDICINES”)**

Q1605. Quanti **diversi** medicinali soggetti all'obbligo di ricetta assume sempre o regolarmente?

Sempre o regolarmente non include eventuali medicinali assunti per un periodo limitato contro disturbi come allergie, otiti, o streptococchi. Per favore, includa solamente i medicinali per cui ha bisogno di una ricetta medica

[IF UK (Q600=10): PHONE ONLY: (INTERVIEWER: “Do not count medications that you can buy over the counter; only count medications that you need a prescription to obtain and could not purchase without a prescription.”)]

PHONE ONLY: (INT: “Se non conosce il numero esatto, indichi una stima.”)]

Se non conosce il numero esatto, indichi una stima.

- \_\_\_\_\_ [INTERVALLO 0-96]
- 97 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Più di un medicamento soggetto all'obbligo di ricetta, ma non sa/so il numero esatto
  - 98 PHONE ONLY: (V) Non sa
  - 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1611 – modified question text, IHP 2016 Q1611 Modified – removal of items A2 and A3, IHP 2013 Q1611 MODIFIED - Added nurse in IHP 2016 for all countries but France, items A2 and A3 base changed to France only)

**BASE: TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1605=2-97)**

Q1611A1. Negli ultimi 12 mesi, un professionista della salute ha verificato tutti i medicinali che assume?

[INT, SE NECESSARIO: Questo può includere dottori, infermieri o farmacisti.]

[WEB NOTE: Questo può includere dottori, infermieri o farmacisti.]

- 1 Sì
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

**SECTION 1700: MEDICAL ERRORS**

*(IHP 2020 Q1710 Modified – switched order with Q1705 and changed base from all countries to Switzerland only, IHP 2016 Q1710, IHP 2013 Q1710)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

Q1710. Negli ultimi 2 anni, Le è successo di pensare che fosse stato commesso un errore medico riguardo al Suo trattamento o alla Sua cura?

(INTERVISTATORE: SE NECESSARIO: Per errore medico intendiamo un errore commesso da un medico, un'infermiera, un ospedale o professionista della sanità.)

(WEB NOTE: "Nota: Per errore medico intendiamo un errore commesso da un medico, un'infermiera, un ospedale o da personale sanitario.")

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1705 Modified – switched order with Q1710 and changed base from all countries to Switzerland only, IHP 2016 Q1705, IHP 2013 Q1705)*

**BASE: SWITZERLAND ONLY (Q99=1 AND Q600=9)**

Q1705. Negli ultimi 2 anni, Le è mai stato dato il medicamento sbagliato o la dose sbagliata da un medico, un'infermiera, un ospedale o un farmacista?

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1715, IHP 2016 Q1715)

**BASE: SWITZERLAND ONLY AND GIVEN WRONG MEDICATION OR YES TO MEDICAL MISTAKE (Q600=9 AND Q1705=1 OR Q1710=1)**

Q1715. Dove si è verificato questo errore medico?

PHONE ONLY: È stato ... [INSERT] ?

(INT: SE PIÙ DI UN ERRORE MEDICO: "Pensi all'errore più recente")

PHONE ONLY: (LEGGERE L'ELENCO)

(WEB NOTE: "Se si sono verificati più errori medici, pensi all'errore più recente.")

(PHONE) 1 ... dal medico dove va abitualmente

2 ... in un ospedale: nel pronto soccorso, durante un intervento chirurgico o presso uno specialista

3 ... ambedue, sia presso il medico che all'ospedale

4 ... durante la somministrazione di cure mediche a casa Sua ... o ....

5 ... altrove

(WEB) 1 Dal medico dal quale va abitualmente

2 In un ospedale: al pronto soccorso, durante un intervento chirurgico o presso uno specialista

3 Ambedue, sia presso il medico che all'ospedale

4 Durante la somministrazione di cure mediche a casa Sua

5 Altrove

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1716, IHP 2016 Q1716 Modified – removal of Canada from base, IHP 2013 Q1740 Modified – base updated)

**BASE: SWITZERLAND ONLY -GIVEN WRONG MEDICATION/DOSE (Q600=9 AND Q1705=1) OR MEDICAL MISTAKE WAS MADE (Q600=9 AND Q1710=1)**

Q1716. Il Suo medico o un'altra persona specializzata coinvolta Le ha detto che c'è stato un errore nel Suo trattamento?

(INT: SE PIÙ DI UN ERRORE MEDICO: "Pensi all'errore più recente")

(WEB NOTE: "Se si sono verificati più errori medici, pensi all'errore più recente.")

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

## **SECTION 1800: HEALTH STATUS AND CHRONIC ILLNESS CARE**

(IHP 2020 Q1811, IHP 2016 Q1811 Modified - A4, A2 and A1 reworded / A10 added for Sweden only, IHP 2013 Q1811 Modified - 1) item A1 "Joint pain or" added, 2) item A2 updated, 3) item A8 deleted, 4) item A9 is NEW in 2016)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**[PN: ASK A10 IF SWEDEN ONLY Q600=8 AND Q99=1]**

Q1811. Un medico Le ha mai detto che Lei...[INSERT ITEM]]?

(INT: CODIFICARE ANCHE CASI LIMITE, COME ASMA LEGGERA)

(WEB NOTE: "Note: Includa anche casi limite.")

1 Si

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE]

A1. ... soffre di artrite?

A2. ... soffre d'asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO

A3. ... ha un cancro

A4. ... soffre di depressione, ansia o altre condizioni di salute mentale

A5. ... soffre di diabete

A6. ... soffre di malattie cardiache, inclusi attacchi di cuore

A7. ... soffre d'ipertensione o pressione sanguigna alta

A9. ... ha già avuto una volta un ictus?

A10. (SWEDEN ONLY Q600=8) Other chronic condition

(IHP 2021 Q1420vrhb Modified – updated text and logic to match Q1811-Q1811 conditions and logic)  
**BASE: ALL QUALIFIED RESPONDENTS WITH AT LEAST ONE CONDITION (Q1811A1-A9=1,7 FOR ANY AND Q99=1)**

h1811txt. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

1	del diabete	(Q1811A5=1,7)
2	d'ipertensione o pressione sanguigna alta re	(Q1811A7=1,7 AND Q1811A5=2,8,9,NOT ASKED)
3	di malattie cardiache, inclusi attacchi di cuore	(Q1811A6=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED)
4	d'asma o malattie croniche dei polmoni come bronchite cronica, enfisema o BPCO	(Q1811A2=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED AND Q1811A6=2,8,9,NOT ASKED)
5	di depressione, ansia o altre condizioni di salute mentale	(Q1811A4=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED AND Q1811A6=2,8,9,NOT ASKED AND Q1811A2=2,8,9,NOT ASKED)
6	del cancro	(Q1811A3=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED AND Q1811A6=2,8,9,NOT ASKED AND Q1811A2=2,8,9,NOT ASKED AND Q1811A4=2,8,9,NOT ASKED)
7	dell'artrite	(Q1811A1=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED AND Q1811A6=2,8,9,NOT ASKED AND Q1811A2=2,8,9,NOT ASKED AND Q1811A4=2,8,9,NOT ASKED AND Q1811A3=2,8,9,NOT ASKED)
8	dell'ictus	(Q1811A9=1,7 AND Q1811A5=2,8,9,NOT ASKED AND Q1811A7=2,8,9,NOT ASKED AND Q1811A6=2,8,9,NOT ASKED AND Q1811A2=2,8,9,NOT ASKED AND Q1811A4=2,8,9,NOT ASKED AND Q1811A3=2,8,9,NOT ASKED AND Q1811A1=2,8,9,NOT ASKED)

(IHP 2020 Q1817 Modified – updated base and logic to be based off of Q1811 and h1811txt CV, IHP 2016 Q1817 Modified – A4 and A1 from Q1811 reworded, IHP 2014 Q1420 Modified – item A2 is NEW, item A5 is NEW and for Sweden only)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1811 A1-A9 =1,7 FOR ANY AND Q99=1)**

[PN: IF CODE 3 (No longer treating this condition) IS SELECTED AT ANY ITEM, RESPONDENT SHOULD SKIP OUT OF REMAINING ITEMS AND CODE AS 3 (No longer treating this condition)]

Q1817. Negli ultimi anni, lo specialista che La segue a causa (INSERT CONDITION SELECTED AT h1811txt)...(INSERT ITEM)?

1 Sì

2 No

3 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non più in cura per questo problema di salute

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. ... ha discusso con Lei i principali obiettivi o le priorità relativi a questo problema di salute

A2. ... ha discusso con Lei le Sue possibilità di trattamento e anche i possibili effetti collaterali?

A4. ... Le ha dato un piano scritto nel quale è indicato come può curarsi?

A5. (SWEDEN ONLY Q600=8) informed you about the next step in your care and treatment

(IHP 2020 Q1820, IHP 2016 Q1820 Modified – Base updated to include any 'yes' at Q1811)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION**

**(Q1811A1-A9 =1,7 FOR ANY AND Q99=1)**

Q1820. È dell'avviso di aver ricevuto il sostegno sufficiente da parte dei professionisti della salute affinché Lei possa gestire meglio i Suoi problemi di salute?

(INTERVISTATORE: LEGGERE LISTA)

1 Sì, assolutamente

2 Sì, in parte

3 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

## **SECTION 1850: BEHAVIORAL FACTORS AFFECTING HEALTH**

**SHOW TO ALL QUALIFIED RESPONDENTS (Q99=1):**

Le domande seguenti riguardano il Suo uso di prodotti a base di tabacco, alcool e altre sostanze. Sappiamo che queste informazioni sono personali, ma ricordi che le Sue risposte rimarranno confidenziali.

*(IHP 2020 Q1850 and Q1855 modified – incorporated both questions, IHP 2016 Q1825 Heavily Modified – Question wording and items updated, IHP 2014 Q1483; IHP 2013 Q1825 Modified – question text and response options) [US Behavioral Risk Factor Surveillance System, 2017]*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1850. Lei utilizza prodotti a base di tabacco come sigarette o vaporizzatori elettronici (incluse le sigarette elettroniche)?

1 quotidianamente

2 talvolta

3 mai

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1856, IHP 2016 Q1856A3 Modified – Question wording and code 7 updated)*

**BASE: SMOKE/USE TOBACCO EVERY DAY OR SOME DAYS (Q1850=1,2)**

Q1856. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei dei rischi della salute legati al fumo e di modi per smettere?

1 Sì

2 No

7 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non ho visto/parlato con un medico o con altri professionisti della sanità negli ultimi 12 mesi

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q1896 modified – added A4, A5, and updated language for phone, IHP 2016 Q1856 Modified – removal of A3, A4 and A5 / code 07 wording updated / question wording updated)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

[PN: RANDOMIZE A1-A5]

Q1896. Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei (PHONE ONLY: INSERT FIRST ITEM; WEB ONLY: INSERT ITEM)?

PHONE ONLY: E Le ha parlato (INSERT NEXT ITEM)?

PHONE ONLY: INT: Rileggere la domanda se necessario: Negli ultimi 12 mesi, un medico o un altro professionista della sanità ha parlato con Lei... ?

1 Sì

2 No

7 PHONE ONLY (V) Non è stato dal medico o da altri professionisti della sanità negli ultimi 12 mesi

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

A1. di una dieta salutare e il mangiar sano

A2. di movimento o attività fisica

A4. di consumo di alcool

A5. di cose che La preoccupano nella Sua vita o che Le causano stress

**SECTION 1900: MENTAL HEALTH**

(IHP 2020 Q1915 – moved to before Q1910 and modified to ask all, added UK prob panel spelling) [US Behavioral Risk Factor Surveillance System modified, 2017]

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1915. Negli ultimi 12 mesi, ha ricevuto consulenza o un trattamento per la Sua salute mentale?

1 Sì

2 No

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: SWITZERLAND ONLY (Q600=9) AND Q1915=1**

Q1920. Da chi ha ricevuto consulenze o trattamenti per la Sua salute mentale?

PHONE ONLY: (INT: Se l'intervistato/a si è rivolto/a a più professionisti della salute mentale, chiedere l'ultima volta che ha ricevuto una consulenza o un trattamento per la propria salute mentale

WEB ONLY: Nota: Voglia pensare all'ultima volta che ha ricevuto una consulenza o un trattamento per la propria salute mentale

- 1 Medico abituale
- 2 Psicoterapeuta
- 3 Psicologo/a infantile e dell'adolescenza
- 4 Psicologo/a
- 5 Neuropsicologo/a
- 6 Psicologo/a della salute
- 7 Psichiatra
- 8 Altro, (specificare, per favore: \_\_\_\_\_)
- 98 PHONE ONLY: (DO NOT READ) Non sa
- 99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1910 – modified question text)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1910. C'è stato un periodo, negli ultimi 12 mesi, in cui ha avuto bisogno di servizi per la salute mentale, ma non ne ha ottenuti?

- 1 Sì
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q1930)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1930. When you received counseling or treatment, did the health professional you talked with treat you with courtesy and respect?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1935)*

**BASE: SWEDEN RESPONDENTS WHO RECEIVED COUNSELING OR TREATMENT (Q99=1 AND Q600=8 AND Q1915=1)**

Q1935. Were you able to get the treatment or counseling that you needed?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1950: SOCIAL SERVICE NEEDS**

*(IHP 2020 Q1951 – removed intro sentence and modified language for phone, code 7 not asked in Switzerland, IHP 2016 Q1866 Modified – A2 Removed; A4 & A5 New; Updated Intro for Web)*

**BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

(PN: CODE 7 NOT ASKED IN SWITZERLAND)

Q1951. Negli ultimi 12 mesi, quante volte si è preoccupato/a [PHONE ONLY: INSERT FIRST ITEM; WEB ONLY: INSERT ITEM]?

PHONE ONLY: Direbbe ... (READ LIST)?

PHONE ONLY: E ... (INSERT NEXT ITEM)?

PHONE ONLY: INT: Rileggere se necessario: Negli ultimi 12 mesi, quante volte si è preoccupato/a..?

- 1 Sempre
- 2 Di solito
- 3 A volte
- 4 Raramente (PHONE) o
- 5 Mai
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

**[RANDOMIZE]**

- A1. di non avere abbastanza cibo
- A3. di non avere abbastanza soldi per pagare l'affitto o l'ipoteca?
- A4. di non avere un posto pulito e sicuro in cui dormire
- A5 di non avere un lavoro o una fonte di guadagno stabile

**1975: OVERALL SYSTEM VIEWS AND OPINIONS**

*(IHP 2020 Q1980 Modified – made Netherland-only Q with all-country intro text added to beginning, IHP 2019 Q1)*

**BASE: NETHERLANDS ONLY (Q600=5)**

**NOTE: ADDED INTO PROGRAM 12 DAYS INTO FIELD PERIOD**

Q1980. Now thinking more broadly about health care in the Netherlands. How would you rate the overall performance of the healthcare system in [INSERT COUNTRY]?

PHONE ONLY: Would you say it is... (READ LIST)?

- 1 Very good
- 2 Good
- 3 Acceptable
- 4 Poor
- 5 Very Poor
- 98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1985 modified – incorporated section intro text into question, IHP 2016 Q1905 Modified – asked of Australia only)*

**BASE: AUSTRALIA ONLY (Q99=1 AND Q600=1)**

Q1985. Now thinking more broadly about health care in Australia, which of the following statements comes closest to expressing your overall view of the **health care system** in [INSERT country]?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 On the whole, the system works pretty well and only minor changes are necessary to make it work better.
  - 2 There are some good things in our health care system, but fundamental changes are needed to make it work better.
  - 3 Our health care system has so much wrong with it that we need to completely rebuild it.
- 98 PHONE ONLY: (DO NOT READ) Not sure  
99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**CAREGIVING:**

*(IHP 2023 New)*

**BASE: ALL RESPONDENTS**

Q1990. Alcune persone forniscono aiuto a corto o a lungo termine a dei membri della famiglia che hanno malattie o disabilità croniche o importanti. Questo può includere un aiuto per cose che non riescono a fare da sole.

Negli ultimi 12 mesi, Lei ha fornito degli aiuti simili ad un membro della famiglia? Possono essere assistenze pagate o a titolo gratuito.

PHONE ONLY: (SE NECESSARIO: Questo aiuto può includere assistenza personale come vestire, pulire e lavare una persona, aiutarla a mangiare o aiutare nelle faccende domestiche come ad es. far da mangiare, fare acquisti, pulizie domestiche o gestire i medicinali.

WEB ONLY: Questo aiuto può includere assistenza personale come vestire, pulire e lavare una persona, aiutarla a mangiare o aiutare nelle faccende domestiche come ad es. far da mangiare, fare acquisti, pulizie domestiche o gestire i medicinali.

- 1 Sì
- 2 No

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1991. Quanti anni ha la persona di cui si è preso/a cura?

Se si è occupato/a di più di un membro della famiglia, voglia pensare alla persona a cui ha dedicato più aiuto.

- 1 Meno di 18 anni
- 2 Tra i 18 e i 64
- 3 65 anni o più

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

**PN: PROGRAM AS GRID**

Q1992. Lei ha detto di fornire assistenza o cure ad (SHOW IF Q1991=1: un membro della famiglia di meno di 18 anni di età) (SHOW IF Q1991=2: un membro della famiglia di età compresa tra i 18 e i 64 anni) (SHOW IF Q1991=3: un membro della famiglia di 65 anni o più) (SHOW IF Q1991=98,99: un membro della famiglia).

Per questo membro della famiglia, Lei (INSERT ITEM)?

- 1 Sì
- 2 No

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

- a. aiuta con assistenza personale come vestirla, pulirla, lavarla o aiutarla a mangiare
- b. aiuta nelle faccende domestiche come ad es. far da mangiare, fare acquisti, pulizie domestiche o gestire i medicinali
- c. si occupa dell'amministrazione, come ad es. pagare fatture o inviare giustificativi alle assicurazioni
- d. ne coordina le cure, come ad es. prendere medicinali sotto ricetta e trovare dottori e diversi fornitori di prestazioni mediche e sociali

(IHP 2023 New)

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1993. In media, durante gli ultimi 12 mesi, con che frequenza ha aiutato questo (SHOW IF Q1991=1: membro della famiglia di meno di 18 anni di età) (SHOW IF Q1991=2: membro della famiglia di età compresa tra i 18 e i 64 anni) (SHOW IF Q1991=3: membro della famiglia di 65 anni o più) (SHOW IF Q1991=98,99: membro della famiglia)?

- 1 Quotidianamente
- 2 Almeno una volta a settimana
- 3 Almeno una volta al mese
- 4 Meno di una volta al mese / alcune volte durante l'anno

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: SWITZERLAND AND RESPONDENTS WHO PROVIDE INFORMAL CARE TO A FAMILY MEMBER (Q600=9 AND Q1990=1)**

Q1994. Lei riceve un compenso economico per le Sue cure ad un membro della famiglia?

- 1 Sì
- 2 No

- 98 PHONE ONLY: (DO NOT READ) Non sa  
99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2023 New)

**BASE: RESPONDENTS WHO PROVIDE INFORMAL CARE**

Q1995. Quanto è pesante provvedere all'assistenza di questo membro della famiglia?

Se si è occupato/a di più di un membro della famiglia, voglia pensare alla persona a cui ha dedicato più aiuto.

- 1 Estremamente pesante  
2 Molto pesante  
3 Abbastanza pesante  
4 Non molto pesante  
5 Per nulla pesante  
98 PHONE ONLY: (DO NOT READ) Non sa  
99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

**RACE/ETHNICITY - DISCRIMINATION QUESTIONS**

(IHP 2021 Q1705 Modified – updated question-text)

**BASE: ALL RESPONDENTS**

Q1997. Adesso si parla nuovamente di Lei.  
Quando ha ricevuto delle cure, (INSERT ITEM)?

- 1 Sì  
2 No  
98 (PHONE ONLY: (DO NOT READ)/DO NOT SHOW IN WEB) Non sa  
99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

- A1. si è mai sentito/a trattato/a ingiustamente  
A2. ha mai sentito che le preoccupazioni per la Sua salute non fossero prese sul serio

(IHP 2023 New)

**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1997A1=1 OR Q1997A2=1)**

**[PN: RANDOMIZE RESPONSE OPTIONS A1-A7]**

Q1998. Le prossime domande parlano di motivi per cui le persone possono venir trattate ingiustamente o sentire che le preoccupazioni per la loro salute non vengono prese sul serio quando si tratta di ricevere delle cure. [PN: DISPLAY ONLY FOR FIRST ITEM]

Ha mai [IF Q1997A1=1, INSERT: “subito un trattamento ingiusto”; IF Q1997A2=1, INSERT: “sentito che le preoccupazioni per la Sua salute non fossero prese sul serio”; IF Q1997A1=1 AND Q1997A2=1 INSERT: “subito un trattamento ingiusto o sentito che le preoccupazioni per la Sua salute non fossero prese sul serio ”] a causa (INSERT ITEM)?

- 1 Sì
- 2 No
- 98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Non sa
- 99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

- A1. della Sua etnia
- A2. della Sua età
- A3. del Suo sesso o genere
- A4. del suo orientamento sessuale
- A5. di una disabilità, un impedimento, una malattia cronica o una condizione di salute di lunga durata
- A6. della sua religione o del suo credo
- A7. del suo paese di origine

(IHP 2021 Q1710 Modified – based on responses to Q1998, previously only asked about race/ethnicity)

**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1998A1-A7=1)**

**[PN: ASK Q1999 IMMEDIATELY AFTER EACH ITEM Q1998=1]**

Q1999. A seguito di [IF Q1997A1=1, INSERT: “un trattamento ingiusto”; IF Q1997A2=1, INSERT: “aver percepito che le preoccupazioni per la Sua salute non venivano prese sul serio”; IF Q1997A1=1 AND Q1997A2=1 INSERT: “un trattamento ingiusto o di aver percepito che le preoccupazioni per la Sua salute non venivano prese sul serio”] a causa (INSERT Q1998 ITEM), Lei non ha ricevuto le cure o il trattamento che sentiva di aver bisogno?

1 Sì

2 No

98 (PHONE ONLY: DO NOT READ/DO NOT SHOW IN WEB) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

## **SECTION 2000: DEMOGRAPHICS**

(PHONE) Siamo quasi giunti al termine.

(WEB) Siamo quasi giunti al termine.

(IHP 2020 Q2005, IHP 2016 Q2005 Modified – Based updated and added “yourself” to question wording, IHP 2013 Q2005)

**BASE: ASKED OF CELL PHONE SAMPLE AUS, CAN, FR, NETH, NZ, NOR, SWE, UK, US (Q99=1 AND Q650=2 AND Q600=1-3, 5-8,10-11)]; ASKED OF ALL RESPONDENTS IN GER, SWITZ, US ((Q99=1 AND Q600=4, 9, 11)); ASKED OF PANEL RESPONDENTS IN UK (Q99=1 AND Q600=10 AND Q650= 4)**

Q2005. Lei incluso/a, quanti adulti, di 18 anni o più, vivono nella Sua economia domestica [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_ [INTERVALLO: 01-05]

6 6 adulti o di più

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q2006)

**BASE: ALL ELIGIBLE RESPONDENTS (Q99=1)**

**NOTE: SWEDEN TRUNCATED RESPONSES AT 5 (ANYTHING GREATER THAN 5 CODED AS SWEDEN-SPECIFIC CODE 5 FOR “5 OR MORE CHILDREN”)**

Q2006. Quanti bambini, al di sotto dei 18 anni, vivono nella Sua economia domestica [IF NZ (Q600=6) ADD: , “including boarders”]?

\_\_\_\_\_ (0-5)

6 6 bambini o di più

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q2015, IHP 2016 Q2015, IHP 2014 Q2015)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2020, IHP 2016 Q2020, IHP 2013 Q2020 Modified – response options updated)*

*(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Less than high school graduation
- 02 High school graduate or equivalent
- 03 Some community college, technical, trade, or vocational college
- 04 College or university degree, or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2025, IHP 2016 Q2025, IHP 2013 Q2025)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13yrs and under)
- 02 NCEA Level 1 – Year 11 (formally known as 5<sup>th</sup> form school certificate)
- 03 NCEA Level 2 – Year 12 (formally known as 6<sup>th</sup> form, higher school certificate)
- 04 NCEA Level 3 – Year 13 (formally known as university entrance, bursary level)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2030, IHP 2016 Q2030, IHP 2013 Q2030)*

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 No formal education
- 02 Primary education
- 03 Secondary education
- 04 Some post-secondary education or university, but no university degree
- 05 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: UK (Q600=10 AND Q99=1)**

UK1. Currently, are you yourself employed full time, part time, or not at all?

[PHONE ONLY: INTERVIEWER NOTE: IF RESPONDENT SAYS, “not at all,” ASK: “Are you retired, looking after family or your home, a student, temporarily unemployed, disabled, on a government training scheme, unpaid worker in family business, or something else?”]

- 1 Full Time
- 2 Part Time
- 3 Retired
- 4 Looking after family or home
- 5 Student
- 6 Temporarily unemployed
- 7 Disabled
- 8 On a government training scheme
- 9 Unpaid worker in family business
- 10 Something else, not employed

- 98 (DO NOT READ) Don't know
- 99 (DO NOT READ) Refused/Web Blank

*(IHP 2020 Q2035, IHP 2016 Q2035, IHP 2013 Q2035)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Less than high school graduate
- 02 High school graduate or equivalent (e.g., GED)
- 03 Completed some college, but no degree
- 04 Completed technical or community college (e.g., associates degree)
- 05 College or university degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2040, IHP 2016 Q2040, IHP 2013 Q2040)

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 02 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 03 Fachhochschulreife (i.e., high school)
- 04 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 05 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 06 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 96 Other degree
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2045, IHP 2016 Q2045, IHP 2013 Q2045)

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2050, IHP 2016 Q2050 Modified – Question wording / Modified code 03 / Added code 06, IHP 2013 Q2050)

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 06 No schooling
- 01 Primary School
- 02 Secondary School with Brevet Diploma
- 03 Secondary, technical or vocational school with Baccalaureate or any equivalent
- 04 Some university without degree
- 05 Higher education (University or *Grandes Ecoles*) with Diploma
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2059, IHP 2016 Q2059)

**BASE: SWEDEN (Q600=8 AND Q99=1)**

**NOTE: SWEDEN CANNOT PROVIDE DUE TO PII CONCERNS**

Q2059. Where were you born?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2060, IHP 2016 Q2060, IHP 2013 Q2060; IHP 2010 Q2080 – Modified from IHP 2013 and IHP 2010 at code 2 to read “*Grundskola eller motsvarande*” or “*Compulsory school or equivalent*”. Additionally, two interviewer notes to guide interviewers on how to code Realskola and 2 year Gymanisum mentions were incorporated.)

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

PHONE ONLY: (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

PHONE ONLY: (INTERVIEWER NOTE: “REALSKOLA” SHOULD BE INCLUDED IN “CODE 2 – GRUNDSKOLA ELLER MOTSVARANDE”.)

PHONE ONLY: (INTERVIEWER NOTE: “2 YEAR GYMANISUM” SHOULD BE INCLUDED IN “CODE 3 – GYMNASIENIVÅ”.)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2065, IHP 2016 Q2065, IHP 2013 Q2065)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. Qual è il grado di formazione più elevato che ha portato a termine fino ad ora?

(INT: LEGGERE DALLA LISTA FINO A QUANDO INDICA LA RISPOSTA.)

(1) 1	Pre-primary education	Scuola dell'obbligo non completata
(2) 2	Primary education	Scuole dell'obbligo
(3) 3	Lower secondary education	Formazione di 1 anno (10° anno scolastico, anno di economia domestica, pretirocinio ecc.)

(4) 4	(Upper) secondary education	Formazione professionale di base di 2 anni: certificato fed. di formazione pratica (CFP)
(5)		Scuola professionale a tempo pieno di 2 anni, scuola di commercio
(6)		Formazione di 2-3 anni: scuola di formazione generale (scuola di diploma, scuola specializzata)
(7)		Tirocinio di 3-4 anni (AFC)
(8)		Scuola professionale a tempo pieno di 3-4 anni, scuola d'arti e mestieri, scuola di commercio
(9)		Scuola magistrale
(10)		Maturità liceale/ginnasiale
(11)		Maturità professionale o maturità specializzata
(12) 5	Post-secondary non tertiary education	Formazione professionale superiore con attestato/diploma/diploma di maestria federale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Scuola specializzata superiore (SSS)
(14)		Scuola universitaria professionale (SUP)
(15)		Alta scuola pedagogica (ASP)
(16)		Università, ETH con prediploma, licenza, bachelor, master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Dottorato universitario/ETH

98 (DO NOT READ) Non sa

99 (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q2070 modified – Sweden removed from base, NETH amount modified, Germany modified from year to month, IHP 2016 Q2070 Modified – pipe amounts for AUS, CAN, UK, US, and NETH, IHP 2013 Q2070 Modified – pipe amounts for CAN, GER, NETH, and SWITZ updated)*

*(In IHP 2016 for Netherlands added “(uw brutotkomen)” to the translated version per partner feedback)*

*(IHP 2016 – “netto” was removed from the question text per partner feedback in Norway on 4/20/16)*

**BASE: ALL QUALIFIED RESPONDENTS NOT IN SWEDEN (Q600 =1-6,9-11)**

**NOTE: SWEDEN CANNOT PROVIDE DUE TO PII CONCERNS**

Q2070. Il reddito medio delle famiglie in Svizzera è di circa CHF 8,500 al [IF ALL EXCEPT GERMANY AND SWITZ (Q600 =1-3, 5-8,10-11), DISPLAY: "year" IF SWITZ (Q600=9, DISPLAY: "mese (13esima e altri redditi inclusi)"; IF GERMANY (Q600=5), DISPLAY: "month"].

NOTA PER L'INTERVISTATORE: Se richiesto: "Intendo il reddito lordo prima delle detrazioni fiscali e tasse"

In confronto il reddito della Sua economia domestica è:

(INTERVISTATORE: LEGGERE LISTA)

WEB NOTE: "Si intende il reddito lordo del nucleo familiare prima di qualsiasi detrazione."

[PN: IF AUS (Q600=1) ENTER "\$90,000"; IF CAN (Q600=2) ENTER "\$70,336"; IF NZ (Q600=6) ENTER "\$66,000"; IF UK (Q600=10) ENTER "£29,400"; IF US (Q600=11) ENTER "\$62,000"; IF GER (Q600=4) ENTER "4.979 Euros"; NETH (Q600=5) ENTER "30,000 Euros"; IF FRANCE (Q600=3), ENTER "41,000 Euros"; IF NOR (Q600=7), ENTER "670,000 NOK"; IF SWE (Q600=8), ENTER "340,000 SEK"; IF SWITZ, (Q600=9), ENTER "CHF8500"].

- 1 Molto sopra la media
- 2 Un po' sopra la media
- 3 Nella media
- 4 Un po' sotto la media
- 5 Molto sotto la media
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q2075 modified – Germany and Switzerland shown all response options, Germany amounts changed, IHP 2016 Q2075 Modified – Breaks updated for AUS, CAN, US, NETH, SWISS, IHP 2013 Q2075)

**BASE: Q2070=1-5**

**NOTE: ALL GERMAN AND SWISS RESPONDENTS WHO WERE ASKED THIS QUESTION WERE SHOWN OPTIONS 59-64.**

Q2075. PHONE ONLY: Ora mi fermi quando arrivo alla categoria corretta.

Il reddito della Sua economia domestica è...

(INT: CHIEDERE DI INDICARE UNA STIMA)

WEB NOTE: "Nota: È sufficiente una stima."

(INTERVISTATORE: LEGGERE LISTA)

[NOTE TO PROGRAMMERS: RESPONDENTS WHO ANSWER "MUCH/SOMEWHAT BELOW AVERAGE" TO Q2070 SHOULD ONLY BE ASKED THE FIRST THREE INCOME BRACKETS AT

**Q2075; RESPONDENTS WHO ANSWER “AVERAGE” SHOULD BE ASKED THE SECOND, THIRD, AND FOURTH INCOME BRACKETS; AND RESPONDENTS WHO ANSWER “MUCH/SOMEWHAT ABOVE AVERAGE” SHOULD BE ASKED THE THIRD, FOURTH, FIFTH AND SIXTH INCOME BRACKETS:**

IF AUS (Q600=1) AND Q2070 = 4-5 DISPLAY CODES 1-3, DD, RR  
IF AUS (Q600=1) AND Q2070 = 3 DISPLAY CODES 2-4, DD, RR  
IF AUS (Q600=1) AND Q2070 = 1-2 DISPLAY CODES 3-6, DD, RR

IF CAN (Q600=2) AND Q2070 = 4-5 DISPLAY CODES 7-9, DD, RR  
IF CAN (Q600=2) AND Q2070 = 3 DISPLAY CODES 8-10, DD, RR  
IF CAN (Q600=2) AND Q2070 = 1-2 DISPLAY CODES 9-12, DD, RR

IF NZ (Q600=6) AND Q2070 = 4-5 DISPLAY CODES 13-15, DD, RR  
IF NZ (Q600=6) AND Q2070 = 3 DISPLAY CODES 14-16, DD, RR  
IF NZ (Q600=6) AND Q2070 = 1-2 DISPLAY CODES 15-17, DD, RR

IF UK (Q600=10) AND Q2070 = 4-5 DISPLAY CODES 18-20, DD, RR  
IF UK (Q600=10) AND Q2070 = 3 DISPLAY CODES 19-21, DD, RR  
IF UK (Q600=10) AND Q2070 = 1-2 DISPLAY CODES 20-23, DD, RR

IF US (Q600=11) AND Q2070 = 4-5 DISPLAY CODES 24-26, DD, RR  
IF US (Q600=11) AND Q2070 = 3 DISPLAY CODES 25-27, DD, RR  
IF US (Q600=11) AND Q2070 = 1-2 DISPLAY CODES 26-28, DD, RR

IF GER (Q600=4) AND Q2070 = 4-5 DISPLAY CODES 29-31, DD, RR  
IF GER (Q600=4) AND Q2070 = 3 DISPLAY CODES 30-32, DD, RR  
IF GER (Q600=4) AND Q2070 = 1-2 DISPLAY CODES 31-34, DD, RR

IF NETH (Q600=5) AND Q2070 = 4-5 DISPLAY CODES 35-37, DD, RR  
IF NETH (Q600=5) AND Q2070 = 3 DISPLAY CODES 36-38, DD, RR  
IF NETH (Q600=5) AND Q2070 = 1-2 DISPLAY CODES 37-40, DD, RR

IF FRANCE (Q600=3) AND Q2070 = 4-5 DISPLAY CODES 41-43, DD, RR  
IF FRANCE (Q600=3) AND Q2070 = 3 DISPLAY CODES 42-44, DD, RR  
IF FRANCE (Q600=3) AND Q2070 = 1-2 DISPLAY CODES 43-46, DD, RR

IF NOR (Q600=7) AND Q2070 = 4-5 DISPLAY CODES 47-49, DD, RR  
IF NOR (Q600=7) AND Q2070 = 3 DISPLAY CODES 48-50, DD, RR  
IF NOR (Q600=7) AND Q2070 = 1-2 DISPLAY CODES 49-52, DD, RR

IF SWE (Q600=8) AND Q2070 = 4-5 DISPLAY CODES 53-55, DD, RR  
IF SWE (Q600=8) AND Q2070 = 3 DISPLAY CODES 54-56, DD, RR  
IF SWE (Q600=8) AND Q2070 = 1-2 DISPLAY CODES 55-58, DD, RR]

IF SWIT (Q600=9) AND Q2070 = 4-5 DISPLAY CODES 59-61, DD, RR  
IF SWIT (Q600=9) AND Q2070 = 3 DISPLAY CODES 60-62, DD, RR  
IF SWIT (Q600=9) AND Q2070 = 1-2 DISPLAY CODES 61-64, DD, RR]

01 Less than \$45,000  
02 \$45,000 to less than \$80,000  
03 \$80,000 to less than \$100,000  
04 \$100,000 to less than \$135,000  
05 \$135,000 to less than \$180,000  
06 \$180,000 or more

07 Less than \$30,000  
08 \$30,000 to less than \$60,000  
09 \$60,000 to less than \$90,000  
10 \$90,000 to less than \$125,000  
11 \$125,000 to less than \$150,000  
12 \$150,000 or more

13 Less than \$33,000  
14 \$33,000 to less than \$66,000  
15 \$66,000 to less than \$99,000  
16 \$99,000 to less than \$132,000  
17 \$132,000 or more

18 Less than £14,000  
19 £14,000 to less than £25,000  
20 £25,000 to less than £31,000  
21 £31,000 to less than £42,000  
22 £42,000 to less than £56,000  
23 £56,000 or more

24 Less than \$26,000  
25 \$26,000 to less than \$36,000  
26 \$36,000 to less than \$65,000  
27 \$65,000 to less than \$100,000  
28 \$100,000 or more

29 Less than €2.333  
30 €2.333 to less than €4.333  
31 €4.333 to less than €5.083  
32 €5.083 to less than €6.917  
33 €6.917 to less than €9.167  
34 €9.167 or more

35 Less than €20,000  
36 €20,000 to less than €35,000  
37 €35,000 to less than €40,000  
38 €40,000 to less than €55,000  
39 €55,000 to less than €72,000  
40 €72,000 or more

41 Less than €21,000  
42 €21,000 to less than €37,000

- 43 €37,000 to less than €45,000
- 44 €45,000 to less than €62,000
- 45 €62,000 to less than €82,000
- 46 €82,000 or more
  
- 47 Less than 340,000 NOK
- 48 340,000 NOK to less than 600,000 NOK
- 49 600,000 NOK to less than 740,000 NOK
- 50 740,000 NOK to less than 1,000,000 NOK
- 51 1,000,000 NOK to less than 1,300,000 NOK
- 52 1,300,000 NOK or more
  
- 53 Less than 170,000 SEK
- 54 170,000 SEK to less than 300,000 SEK
- 55 300,000 SEK to less than 370,000 SEK
- 56 370,000 SEK to less than 510,000 SEK
- 57 510,000 SEK to less than 680,000 SEK
- 58 680,000 SEK or more
  
- 59 inferiore ai 4500 franchi
- 60 tra 4500 franchi e meno di 7500 franchi
- 61 tra 7500 franchi e meno di 9500 franchi
- 62 tra 9500 franchi e meno di 13'000 franchi
- 63 tra 13'000 franchi e meno di 17'000 franchi
- 64 17'000 franchi o più

- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q2080 modified – Germany note, IHP 2016 Q2080 Modified – Removed intro sentence and updated answer options, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2059)*

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)**

**PN: FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2059**

**PN: IN GERMANY. QUESTION NOT ASKED IF Q710<1945. RESPONDENTS BORN BEFORE 1945 WERE ASSIGNED Q2080=1 IF BOTH PARENTS WERE BORN IN GERMANY. Q2080=2 IF BOTH PARENTS WERE NOT BORN IN GERMANY; Q2080=99 OTHERWISE.**

Q2080. È nato/a in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Svizzera [IF NOT FRANCE (Q600=1,2,4-7,9-11), DISPLAY: “o altrove”]?

[IF GER (Q600=4), DISPLAY: (INTERVIEWER NOTE: ONLY IF NEEDED: “This means within the current borders of the Federal Republic of Germany.”)]

- 1 Sì, nato/a in [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”] Svizzera
- 2 No, non è nato/a in Svizzera
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 Q2084, IHP 2016 Q2084)*

**BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)**

Q2084. At what age did you enter AUSTRALIA?

[RANGE: 00-100]

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2090, IHP 2016 Q2090, IHP 2013 Q2090)*

**BASE: CANADA - ALL QUALIFIED (Q600=2 AND Q99=1)**

Q2090. Were your parents born in Canada or somewhere else?

PHONE ONLY: (READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2100, IHP 2016 Q2100, IHP 2013 Q2100)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2100. Were your parents born in Germany or somewhere else?

PHONE ONLY: (INTERVIEWER: READ LIST)

[IF GER (Q600=4), DISPLAY: "(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)"]

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2105, IHP 2016 Q2105 Modified – question wording updated, IHP 2013 Q2105)*

**BASE: FRANCE (Q600=3 AND Q99=1)**

Q2105. Were your parents born in France?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2110, IHP 2016 Q2110, IHP 2013 Q2110)*

**BASE: NETHERLANDS (Q600=5 AND Q99=1)**

Q2110. To which ethnic group do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2115, IHP 2016 Q2115, IHP 2013 Q2115)

**BASE: SWITZERLAND (Q600=9 AND Q99=1)**

Q2115. **I Suoi genitori sono nati in Svizzera o in altri paesi?**

**(INTERVISTATORE: LEGGERE LA LISTA)**

- 1 Sì, entrambi i genitori sono nati in Svizzera
- 2 No, entrambi i genitori sono nati in un altro paese
- 3 Un genitore è nato in Svizzera e l'altro è nato in un altro Paese
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 Q2120, IHP 2016 Q2120, IHP 2013 Q2120)

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2120. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020 Q2122 – modified question and responses, IHP 2017 Q2195)

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

**[PN: ALLOW MULTIPLE RESPONSES 1-3]**

**NOTE: SSRS UNABLE TO SHARE THIS DATA AS IT IS PII**

Q2122. Do you identify as First Nations, Inuk/Inuit (pronounced: in-ook, in-OO-it ) and/or Métis (pronounced: MAY-TEE)?

*Please select all that apply.*

- 1 Yes, First Nations
- 2 Yes, Inuk/Inuit
- 3 Yes, Métis
- 4 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2123, IHP 2016 Q2123, IHP 2013 Q2123)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2123. To which ethnic group or groups do you belong?

PHONE ONLY: (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2124, IHP 2016 Q2124, IHP 2014 Q2128 MODIFIED - to read Torres rather than Torrest)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1)**

Q2124. Are you of Aboriginal origin, Torres Strait Islander origin, or both?  
(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 Q2125, IHP 2016 Q2125, IHP 2013 Q2125)*

**BASE: UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2125. To which of the following groups do you consider you belong?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 New, CHIS 2022 AH34)

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

**[PN: CHOOSING CODE 997 SHOULD LEAD TO DROP DOWN LIST OF OTHER COUNTRIES]**

Q2126. In what country were you born?

- 2 American Samoa
- 3 Canada
- 4 China
- 9 Guam
- 16 Japan
- 17 Korea
- 18 Mexico
- 19 Philippines
- 22 Puerto Rico
- 25 Vietnam
- 26 Virgin Islands
- 997 Other (Specify: \_\_\_\_\_)
- 998 PHONE ONLY: (DO NOT READ) Don't know
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

PN: LIST OF OTHER COUNTRIES TO SHOW WHEN Q2126=997

- 5 El Salvador
- 6 England
- 8 Germany
- 10 Guatemala
- 11 Hungary
- 12 India
- 13 Iran
- 14 Ireland
- 15 Italy
- 20 Poland
- 21 Portugal
- 23 Russia
- 24 Taiwan
- 27 Afghanistan
- 28 Albania
- 29 Algeria
- 30 Andorra
- 31 Angola
- 32 Antigua and Barbuda
- 33 Argentina
- 34 Armenia
- 35 Aruba

36	Australia
37	Austria
38	Azerbaijan
39	Bahamas
40	Bahrain
41	Bangladesh
42	Barbados
43	Belarus
44	Belgium
45	Belize
46	Benin
47	Bhutan
48	Bolivia
49	Bosnia and Herzegovina
50	Botswana
51	Brazil
52	Brunei
53	Bulgaria
54	Burkina Faso
55	Burundi
56	Côte d'Ivoire
57	Cabo Verde
58	Cambodia
59	Cameroon
60	Cayman Islands
61	Central African Republic
62	Chad
63	Chile
64	Colombia
65	Comoros
66	Congo (Congo-Brazzaville)
67	Costa Rica
68	Croatia
69	Cuba
70	Cyprus
71	Czechia (Czech Republic)

	Democratic Republic of the Congo
72	
73	Denmark
74	Djibouti
75	Dominica
	Dominican Republic
76	
77	Ecuador
78	Egypt
79	Equatorial Guinea
80	Eritrea
81	Estonia
	Eswatini (fmr. "Swaziland")
82	
83	Ethiopia
84	Fiji
85	Finland
86	France
87	French Guiana
88	Gabon
89	Gambia
90	Georgia
91	Ghana
92	Greece
93	Grenada
94	Grenadines
95	Guadeloupe
96	Guinea
97	Guinea-Bissau
98	Guyana
99	Haiti
100	Holy See
101	Honduras
102	Hong Kong
103	Iceland
104	Indonesia
105	Iraq
106	Israel
107	Jamaica
108	Jordan
	Kazakhstan
109	
110	Kenya

111 Kiribati  
112 Kuwait  
113 Kyrgyzstan  
114 Laos  
115 Latvia  
116 Lebanon  
117 Lesotho  
118 Liberia  
119 Libya  
120 Liechtenstein  
121 Lithuania  
122 Luxembourg  
123 Madagascar  
124 Malawi  
125 Malaysia  
126 Maldives  
127 Mali  
128 Malta  
129 Marshall Islands  
130 Martinique  
131 Mauritania  
132 Mauritius  
133 Micronesia  
  
134 Moldova  
135 Monaco  
  
136 Mongolia  
137 Montenegro  
138 Morocco  
139 Mozambique  
  
140 Myanmar (formerly Burma)  
141 Namibia  
142 Nauru  
143 Nepal  
144 Netherlands  
145 Nevis  
146 New Zealand  
147 Nicaragua  
148 Niger  
149 Nigeria  
150 North Korea  
151 North Macedonia

212 Northern Ireland  
152 Norway  
153 Oman  
154 Pakistan  
155 Palau  
156 Palestine State  
157 Panama  
  
158 Papua New Guinea  
159 Paraguay  
160 Peru  
161 Qatar  
162 Romania  
163 Rwanda  
164 Saint Barthelemy  
  
165 Saint Kitts and Nevis  
166 Saint Lucia  
  
167 Saint Vincent and the Grenadines  
168 San Marino  
  
169 Sao Tome and Principe  
170 Saudi Arabia  
213 Scotland  
171 Senegal  
172 Serbia  
173 Seychelles  
174 Sierra Leone  
175 Singapore  
176 Slovakia  
177 Slovenia  
178 Solomon Islands  
179 Somalia  
180 South Africa  
181 South Korea  
182 South Sudan  
183 Spain  
184 Sri Lanka  
185 Sudan  
186 Suriname  
187 Sweden  
188 Switzerland

- 189 Syria
- 190 Tajikistan
- 191 Tanzania
- 192 Thailand
- 193 Timor-Leste
- 194 Togo
- 195 Tonga
  
- 196 Trinidad and Tobago
- 197 Tunisia
- 198 Turkey
- 199 Turkmenistan
  
- 200 Turks and Caicos Islands
- 201 Tuvalu
- 202 Uganda
- 203 Ukraine
  
- 204 United Arab Emirates
- 205 Uruguay
- 206 Uzbekistan
- 207 Vanuatu
- 208 Venezuela
- 214 Wales
- 209 Yemen
- 210 Zambia
- 211 Zimbabwe

*(IHP 2023 New, CHIS 2022 AH41)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2127. How many years have you lived in the United States?

*For less than a year, enter 1 year.*

\_\_\_\_ Number of years

98 PHONE ONLY: (DO NOT READ) Don't know

99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New, CHIS 2022 AH39)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2128. Have you acquired citizenship?

- 1 Yes
- 2 No
- 3 Application pending
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2023 New, CHIS 2022 AH40)*

**BASE: US BUT NOT BORN IN US (Q600=11 and Q2080=2)**

Q2129. Are you a permanent resident with a green card? Your answers are confidential and will not be reported to Immigration Services.

*People usually call this a "Green Card" but the color can also be pink, blue, or white.*

- 1 Yes
- 2 No
- 3 Application pending
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2130, IHP 2016 Q2130, IHP 2013 Q2130)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2130. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2135, IHP 2016 Q2135 Modified – code 05 updated for web, IHP 2013 Q2135)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2135. Do you consider yourself:

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Some other race or multiple races
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

**Q2150 – DELETED FOR SWEDEN ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING ZIPCODE TO DERIVE A VERSION OF THIS**

*(IHP 2020 Q2150, IHP 2016 Q2150, IHP 2013 Q2150)*

**BASE: UK OR GERMANY (Q600=4, 10 AND Q99=1)**

Q2150. Which of the following describes where you live?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2155, IHP 2016 Q2155, IHP 2013 Q2155)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q2155, IHP 2016 Q2160, IHP 2013 Q2160)*

**BASE : FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 LL1 modified – added US ABS and prob panel into base and removed Switzerland from base, IHP 2016 LL1, IHP 2013 LL1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE (Q650=1 AND Q600=1-8,10-11) OR US ABS OR PROB. PANEL SAMPLE (Q600=11 AND Q650=3,4)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)**

LL1. LL1. Se ora pensa all'uso del Suo telefono... Qualcuno del Suo nucleo familiare, Lei compreso/a, ha un telefono cellulare in funzione?

- 1 Sì (PHONE), persona intervistata o qualcuno nell'economia domestica ha un cellulare
- 2 No
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 C3 modified – removed Switzerland from base, IHP 2016 C3)*

**BASE: NON-SWITZERLAND AND CELLPHONE SAMPLE OR HH HAS A CELLPHONE (Q650=2 OR LL1=1 AND Q600=1-8,10-11) OR US ABS OR PROB. PANEL SAMPLE THAT HAS A CELLPHONE (Q600=11 AND Q650=3,4 AND LL1=1)**

(PN - Allow for ZERO)

C3. Quanti numeri diversi di cellulare utilizza attivamente?

\_\_\_\_\_ numeri di telefoni cellulare

99 PHONE ONLY: (DO NOT READ) Non sa/Nessuna risposta; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US ABS OR PROB. PANEL RESPONDENTS WITH AT LEAST ONE CELLPHONE (Q600=11 AND Q650=3.4 AND C3>0 AND C3<99)**

L2. [IF C3=1, SHOW: "Is your cell phone"; IF C3>1, SHOW: "Are any of your cell phones"] on a prepaid plan? Prepaid plans, also known as pay-as-you-go or no-contract phones, are plans where the user pays for a specific amount of data usage or minutes in advance.

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Don't know

99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 C1, IHP 2016 CP1, IHP 2013 CP1 – Adapted for web respondents in Switzerland in IHP 2016)*

**BASE: NON-SWITZERLAND AND CELL SAMPLE (Q.650=2 AND Q600 =1-8,10-11) OR SWITZERLAND ASK ALL (Q600 =9)**

**P.N – USE "mobile" if NZ,UK,AUS (Q600=1,6,10); USE "cell" for all others (Q600=2-5,7-9,11)**

C1. Nella Sua abitazione c'è almeno un telefono che funziona e che non sia un telefono cellulare?

1 Sì, ha un telefono di rete fissa

2 No, nessun telefono di rete fissa

98 PHONE ONLY: (V) Non sa

99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

*(IHP 2020 C3a, IHP 2016 C3a)*

**BASE: NON-SWITZERLAND AND LANDLINE SAMPLE OR HH HAS A LANDLINE PHONE (Q600=1-8,10-11 AND (Q650=1 OR C1=1))**

C3a. How many telephone numbers does your household have that I could have reached you on? Not extensions, but different telephone numbers, not counting (cell/mobile) phones?

\_\_\_\_\_ (ENTER # LANDLINE PHONE NUMBERS)

99 PHONE ONLY: (DO NOT READ) Don't know/No answer; WEB ONLY: Blank

*(IHP 2023 New)*

**BASE: US RESPONDENTS (Q600=11) OR UK PROB PANEL (Q600=10 AND Q650=4)**

INTFREQA. About how often do you use the Internet?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 0 PHONE ONLY: (DO NOT READ) Never
- 1 Almost constantly
- 2 Several times a day
- 3 About once a day
- 4 Several times a week
- 5 Less often
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-Z1, IHP 2016 D-Z1, IHP 2013 D-Z1)*

**BASE: ALL QUALIFIED RESPONDENTS -UNITED STATES ONLY (Q99=1 AND Q600 = 11)**

D-Z1. What is your zip code/postal code?

\_\_\_\_\_ 99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z1)**

(IHP 2020 D-Z4, IHP 2016 D-Z4, IHP 2013 D-Z4)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q99=1 AND Q600 = 9)**

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS, NOT ASKED BUT FILLED IN FROM SAMPLE)

D-Z4. Qual è il Suo codice di avviamento postale?

9999 PHONE ONLY: (V) Rifiuto; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: INT: LA PERSONA INTERVISTATA LE HA INDICATO QUESTO NUMERO POSTALE? (INSERT ZIP CODE)

- 1 Si (CONTINUE)
- 2 No (RE-ASK D-Z4)

*QD-ZSW - DELETED ON 04/14/16 AS LINK CONFIRMED THEY DO NOT NEED THIS VARIABLE*

(IHP 2020 D-ZSWU, IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)**

(PN: NOT ASKED BUT FILLED IN FROM SAMPLE)

D-ZSWU. Definirebbe la zona dove abita come un'area:

Not asked / Postal code is being taken either from self-reporting (D-Z4.) or the registry.

(LEGGERE LISTA )

- 1 prevalentemente urbana
- 2 urbana e rurale (intermedia)
- 3 prevalentemente rurale
- 98 PHONE ONLY: (V) Non sa
- 99 PHONE ONLY: (V) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 D-ZF, IHP 2016 D-ZF, IHP 2013 D-ZF)

**BASE: ALL RESPONDENTS - FRANCE ONLY (Q600=3)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

99999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-ZF)

D-ZFA -TOWN RESPONDENTS LIVE IN VARIABLE/NEW IN IHP 2016 - REMOVED ON 03/03/16

(IHP 2020 D-ZFR, IHP 2016 D-ZFR)

**BASE: ALL QUALIFIED FRENCH RESPONDENTS WHO PROVIDED INVALID POSTAL CODE OR REFUSED TO PROVIDE A POSTAL CODE [Q600=3 and (QD-ZF='starting with 96, 98, and 99' or QD-ZF=99999)]**

D-ZFR. Which region do you live in?

PHONE ONLY: (INTERVIEWER READ LIST)

- 1 Alsace, Champagne-Ardenne, Lorraine
- 2 Aquitaine Limousin Poitou-Charentes
- 3 Auvergne-Rhône-Alpes
- 4 Bourgogne, Franche-Comté
- 5 Bretagne
- 6 Centre, Val de Loire
- 7 Corse
- 8 Île-de-France
- 9 Languedoc-Roussillon, Midi-Pyrénées
- 10 Nord-Pas-de-Calais, Picardie
- 11 Normandie
- 12 Pays de la Loire
- 13 Provence-Alpes, Côte-d'Azur
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2020 D-Z1a, IHP 2016 D-Z1a, IHP 2013 D-Z1a)

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa

- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 QDZ-NETH, IHP 2016 QDZ-NETH, IHP 2013 QDZ-NETH)*

**BASE: ALL CELL PHONE RESPONDENTS – NETHERLANDS ONLY (Q600=5 and Q650=2)**

QDZ-NETH. What province do you live in ?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 PHONE ONLY: (DO NOT READ) Other
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP QDZ-NORa New)*

*(IHP 2020 D-NZ, IHP 2016 D-NZ, IHP 2013 D-NZ)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZ. In which region are you living ?

PHONE ONLY: (READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 D-NZU, IHP 2016 D-NZU, IHP 2013 D-NZU)*

**BASE: NZ (Q600=6 and Q99=1)**

D-NZU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2020 QDZ-GER, IHP 2016 QDZ-GER, IHP 2013 QDZ-GER Modified – removed code "997 – Other")*

**BASE:GERMANY ONLY (Q600=4)**

QDZ-GER. What region do you live in ?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 990 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

***QDZ-SWED – DELETED ON 01/07/16 AS VARDANALYS CONFIRMED THEY PREFER ASKING  
ZIPCODE TO DERIIVE THIS***

*(IHP 2020 MONEY modified – updated strata)*

**BASE: U.S. ABS RESPONDENTS THAT ARE HISPANIC OR LOW-INCOME (Q600=11 AND Q650=3  
AND bStrata3=11-16, 21-26, 31-36, 51-56)**

MONEY. As a thank you for completing the survey, we would like to offer you \$10 in the form of an Amazon gift code or a check in the mail. Which of these would you like to receive?

- 1 I want to receive a \$10 Amazon gift code
- 2 I want to receive a \$10 check
- 99 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want to receive \$10;  
WEB BLANK

(IHP 2020 MONEY2)

**BASE: U.S. PREPAID CELL OR MONEY=1,2)**

[PN: IF PREPAID CELL OR MONEY=2, SHOW CODES 1-7,9; IF MONEY=1, SHOW CODES 8,9]

MONEY2. (SHOW IF PREPAID CELL: We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?)

(SHOW IF MONEY=2: We just need to confirm your full name and a mailing address where we can send the \$10 check. (PHONE ONLY: "What is your full name and mailing address?"))

(SHOW IF (PREPAID CELL OR MONEY=2) AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Your gift code will be emailed to you. (PHONE ONLY: "What is your email address?"; WEB ONLY: "Please provide your email address in the box below."))

(SHOW IF MONEY=1 AND PHONE ONLY: INTERVIEWER NOTE: If R does not want to give email address, explain we only need it so we can send the \$10 to them personally.)

(SHOW IF MONEY=1: Please be on the lookout for your gift code from [rewards@tremendous.com](mailto:rewards@tremendous.com). The email subject will be 'SSRS sent you \$10'. Once you open the email and click 'View Reward', you'll be able to obtain Amazon gift code.

You should receive the email within the next business day. If you do not receive it, please send an email to [info@lifeinamericastudy.org](mailto:info@lifeinamericastudy.org).)

- 1 [ENTER FIRST NAME] (PHONE ONLY: "- INTERVIEWER: PLEASE VERIFY SPELLING")
- 2 [ENTER LAST NAME]
- 3 STREET ADDRESS
- 4 APT
- 5 [City]
- 6 [State]
- 7 CONFIRM ZIP from above
- 8 Email
- 99 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want the \$10 sent to me;  
WEB BLANK

**SECTION: PANEL RECRUITMENT MODULE**

(PN: INSERT CLICKABLE HYPERLINK THAT OPENS TO PANEL WEBSITE

<https://www.srsopinionpanel.com/> IN A SEPARATE BROWSER TAB OR SEPARATE BROWSER WINDOW. DO NOT DIRECT AWAY FROM THE CURRENT SURVEY)

(PN: QUESTION IS REQUIRED; DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP, SHOW ERROR MESSAGE: "This is a required question. Please respond.")

*(IHP 2023 New)*

**BASE: U.S. ABS OR CELL (Q600=11 AND Q650=2, 3)**

PANEL1. We hope you enjoyed taking this survey today. We would like to invite you to join the SSRS Opinion Panel where you can give your opinions on even more topics. You are always paid for your opinions. You will also receive a {Insert Current Panel Incentive} reward after completing the short registration process.

Would you be interested in continuing to take surveys as part of the SSRS Opinion Panel?

**[PN: IF WEB:]** More information about the SSRS Opinion Panel can be found on our website at [www.ssrsopinionpanel.com](http://www.ssrsopinionpanel.com)

**[PN: IF CATI:]** (READ IF NECESSARY: More information about the SSRS Opinion Panel can be found on our website at [www.ssrsopinionpanel.com](http://www.ssrsopinionpanel.com))

- 1 Yes
- 2 No

*(IHP 2023 New)*

**(ASK IF PANEL1=1; ELSE END SECTION)**

PANEL1B. You can participate in surveys online or by phone. How would you prefer to take future surveys?

- 1 Online
- 2 Phone

**(ASK IF PANEL1B=1 - JOIN ONLINE)**

**(PN: PANELEMAIL IS A REQUIRED FIELD, DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP SHOW ERROR MESSAGE: "A valid email address is required for you to join the SSRS Opinion Panel and take surveys online.")**

**(PN: EMAIL ADDRESSES ENTERED MUST MATCH ONE ANOTHER TO CONTINUE TO NEXT QUESTION; IF MISMATCHED, SHOW ERROR MESSAGE: "The email addresses you entered do not match. Please try again.")**

*(IHP 2023 New)*

PANELEMAIL. To join the SSRS Opinion Panel and receive compensation for taking surveys, please enter the email address you want us to use to send you surveys.

Enter email address: [INSERT OPEN-END TEXT BOX]  
Re-enter email address: [INSERT OPEN-END TEXT BOX]

**(ASK IF PANEL1B=2 - JOIN BY PHONE)**

**(PN: ACCEPT 10-DIGIT RESPONSES ONLY. DO NOT ACCEPT ALPHA OR ALPHANUMERIC RESPONSES.)**

**(PN: PANELEMAIL IS A REQUIRED FIELD, DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP SHOW ERROR MESSAGE: "A valid telephone number is required for you to join the SSRS Opinion Panel and take surveys.")**

*(IHP 2023 New)*

PANELTELEPHONE.

(IF WEB): What phone number would you like us to use to call you for surveys?

(IF CATI) Thank you. Someone from SSRS will call you in the next few days to join the SSRS Opinion Panel. Can you please tell me the phone number we should call to reach you?

(READ IF NECESSARY: "If you don't provide a phone number, we cannot call you to complete the registration process.")

(INTERVIEWER: BEFORE MOVING ONTO THE NEXT QUESTION, RE-READ EACH DIGIT OF THE TELEPHONE NUMBER BACK TO THE RESPONDENT TO CONFIRM ACCURACY.)

Enter telephone number [INSERT OPEN-END TEXT BOX]

*(IHP 2023 New)*

**(ASK IF PANELTELEPHONE OR PANELEMAIL)**

PANELFNAME.

(IF CATI: ) What is your first name so that we can ask for you when we call?

(IF WEB:) What is your first name so that we can personalize our survey email invitations to you?

Enter First Name: [INSERT OPEN-END TEXT BOX]

**(PN: FULL SAMPLE FILE FOR THIS STUDY MUST BE UPLOADED TO THE SSRS OPINION PANEL, FORMATTED FOR THE SSRS OPINION PANEL REGISTRATION SURVEY)**

*(IHP 2023 New)*

**PANELOUTRO:**

IF CATI AND PANEL1B = WEB AND PANEL EMAIL has email display:

Thank you. Following the end of this survey, you will receive an email from our SSRS Opinion Panel Manager Jamie Miller with instructions on how to complete the registration process for the SSRS Opinion Panel.

IF WEB AND PANEL1B=1 AND PANEL EMAIL has email display:

Thank you. Following the end of this survey, you will be redirected to the SSRS Opinion Panel to complete the registration process.

IF PANEL1B=2 && PANELTELEPHONE then display:

Thank you. Someone from SSRS will call you in the next few days to join the SSRS Opinion Panel.

*(IHP 2020 Q2165, IHP 2016 Q2165, IHP 2013 Q2165)*

**BASE: ALL RESPONDENTS**

Q2165. (PHONE) Siamo arrivati alla fine dell'intervista. La ringrazio moltissimo per la Sua partecipazione. Può succedere che per approfondire una domanda o in caso di incertezze dobbiamo richiamarla brevemente. Ma ciò succede molto raramente. Le auguro ancora una bella serata e La ringrazio per le Sue preziose informazioni.

(WEB) L'intervista si conclude qui. Grazie di cuore! Le auguriamo ancora una bella giornata e La ringraziamo per le preziose informazioni.

**COUNTRY SPECIFIC QUESTIONS:**

(IHP 2020 text before QSWI3)

**BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)**

Precedentemente Le è stato chiesto se ha rinunciato ad un trattamento o ad una visita medica a causa dei costi.

(IHP 2023 New)

**BASE: SWITZERLAND ONLY AND DID NOT SKIP CARE BECAUSE OF THE COST (Q99=1 AND Q600=9 AND Q1120A1=2)**

QSWI3. Oltre ai costi, ci sono altre ragioni per cui ha deciso di non andare dal medico o di rinunciare a delle cure negli ultimi 12 mesi?

1 Sì

2 No

98 PHONE ONLY: (DO NOT READ) Non sa

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

(IHP 2020 QSWI4)

**BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI3=1)**

QSWI4. Non è andato da un medico o ha deciso di rinunciare a delle cure per i motivi seguenti? Si prega di rispondere sì o no ad ogni motivo. Ha rinunciato perché...

01 Sì

02 No

98 PHONE ONLY: (DO NOT READ) Non so

99 PHONE ONLY: (DO NOT READ) Rifiuta di rispondere; WEB ONLY: Blank

a ... ha voluto aspettare e vedere se il problema medico sarebbe sparito da solo

b ... non voleva generare ulteriori costi alla sanità pubblica

c ... aveva paura di quello che i dottori avrebbero potuto dirle

d ... ha una mancanza di fiducia in generale nei medici, ospedali, esami o trattamenti

e ... non conosce un buon medico

f ... ha delle difficoltà a comunicare in una lingua nazionale

g ... non Le è stato fissato un appuntamento

h ... non ha avuto tempo per ragioni professionali

i ... non ha avuto tempo perché doveva prendersi cura di bambini o di altre persone

j ... non poteva spostarsi

k ... non ha avuto bisogno di un trattamento medicale