![SSRS redefining research]

2024 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS
Swiss German Translation

(P.N.- PLEASE PLACE TIMERS PER SECTION)

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600:   SAMPLE PRELOADS
SECTION 700:   INTRODUCTION AND SCREENER
SECTION 800:   ACCESS TO HEALTH CARE
SECTION 900:   RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER
SECTION 1000:   COORDINATION OF CARE
SECTION 1020:   EXPERIENCE WITH SPECIALISTS
SECTION 1100:   PRESCRIPTION MEDICATION USE
SECTION 1300:   EXPERIENCES WITH HOSPITAL CARE AND ER USE
SECTION 1400:   GETTING CARE ASSISTANCE AT HOME
SECTION 1415:   CHRONIC ILLNESS CARE
SECTION 1430:   SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH
SECTION 1450:   MATERIAL HARDSHIP
SECTION 1495:   END OF LIFE CARE WISHES
SECTION 1500:   HEALTHCARE COVERAGE
SECTION 1600:   OUT OF POCKET COSTS
SECTION 1700:   HEALTH EQUITY
SECTION 1800:   CORONAVIRUS VACCINATION
SECTION 2000:   DEMOGRAPHICS

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQE ID (QID.)

WEB VS. PHONE

- The "(DO NOT READ)" response options should be shown in phone only unless otherwise specified
- In the WEB program, respondents should be able to "skip" any questions and be coded as 999. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with "(WEB NOTE ONLY:...)." These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 999 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE "WEB" MODE
- CODES IN THE "PHONE" MODE MARKED WITH A "V" OR "VOL." STAND FOR "VOLUNTARY" AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE
- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

PN – PLEASE CALCULATE THE RESPONDENT'S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

- **EM1: [ERROR MESSAGE]**: (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) AND THE FIRST SURVEY QUESTION THAT IS SKIPPED: EM1 SHOULD BE PRESENTED.   THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 "Ihre Antworten auf unsere Fragen sind für uns sehr wertvoll. Könnten Sie bitte versuchen, diese Frage zu beantworten?"**

SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED "DATA/SAMPLE" IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF 'DATA-BASED' INFO IS UNAVAILABLE, THEN 'SAMPLE-BASED' INFO MAY BE EMPLOYED]

(IHP 2021 Q600, IHP 2017 Q600)
BASE: ALL RESPONDENTS
    Q600   COUNTRY CODE

        1   Australia
        2   Canada
        3   France
        4   Germany
        5   Netherlands
        6   New Zealand
        7   Norway
        8   Sweden
        9   Switzerland
        10   United Kingdom
        11   United States

(IHP 2021 Q600a, IHP 2017 Q600a)
BASE: ALL RESPONDENTS
    Q600a.   MODE OF COMPLETION
               (Mode the interview was completed on per respondent)

        1   Web
        3   Phone

(IHP 2021 Q600b, IHP 2017 Q600b, IHP 2016 Q600b)
BASE: ALL SWISS RESPONDENTS (Q600=9)
    Q600b.   PHONE IN REGISTRY PER SAMPLE

        1   Yes
        2   No

(IHP 2021 Q601, IHP 2017 Q601, IHP 2014 Q601)
BASE: AUSTRALIA (Q600=1)
    Q601.   NEW SOUTH WALES SAMPLE

        1   New South Wales sample
        2   Not New South Wales sample

(IHP 2021 Q602, IHP 2017 Q602)
BASE: AUSTRALIA (Q600=1)
   Q602.   VICTORIA SAMPLE

       1   Victoria (oversample)
       2   Not Victoria sample (non-oversampled Victoria portion)

(IHP 2021 Q603, IHP 2017 Q603)
BASE: AUSTRALIA (Q600=1)
   Q603.   AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

       1   Australia nationwide sample
       2   New South Wales sample
       3   Victoria sample

(IHP 2021 Q604, IHP 2020 Q603)
BASE: UK (Q600=10)
   Q604. UK SAMPLE

       1   UK oversample
       2   Not UK oversample (main sample)

(IHP 2021 Q615 modified – Norway and Switzerland removed from base, IHP 2017 Q615, IHP 2014 Q615 – remove Sweden)
BASE: ALL RESPONDENTS – GERMANY ONLY (Q600= 4)
FOR GERMANY SHOULD BE BASED OFF Q2200
   Q615.   COMMUNITY TYPE

   [P.N. - Code as '7' if data/sample info is unavailable for <u>Germany</u>. Code as 'Missing' if <u>other country</u>.]

       1   City/large town
       2   Suburbs of a city/large town
       3   Small town
       4   Village or rural location
       7   Not Available For This Country/These Countries

(IHP 2021 Q615a modified – Germany removed from base, IHP 2017 Q615a Modified – NZ removed from base)
BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, NETHERLANDS, UK ONLY (Q600= 1,3,5,10)
   Q615a.   URBAN/RURAL

   [P.N. -   Code as '7' if data/sample info is unavailable for <u>AUSTRALIA, FRANCE, NETHERLANDS, UK</u> - Code as 'Missing' if <u>other country</u>]

       1   Predominantly urban
       2   Intermediate
       3   Predominantly rural
       7   Not Available For This Country/These Countries

(IHP 2021 Q617, IHP 2017 Q617, IHP 2016 Q617 modified codes)
BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)
   Q617.   COMMUNITY TYPE (Derived via registry-based postal code)

   [P.N. Code as '97' if data/sample info is unavailable for <u>Sweden</u>. Code as 'Missing' if <u>other country</u>.]

      01   Cities (densely populated areas)
      02   Towns and suburbs (intermediate density areas)
      03   Rural areas (thinly populated areas)
      97   Not Available for This Country/These Countries

(IHP 2021 Q620, IHP 2017 Q620, IHP 2014 Q620)
BASE: ALL RESPONDENTS - CANADA (Q600=2)
   Q620.   COMMUNITY SIZE

   [P.N. Code as '97' if sample info is unavailable for <u>Canada</u>. Code as 'Missing' if <u>other country</u>]
   [P.N. USE CODES 1-4 FOR CANADA]

      1   Under 5,000
      2   5,000-99, 999
      3   100,000-999, 999
      4   1,000,000 and over
      97   Not Available For This Country/These Countries

(IHP 2021 Q630, IHP 2017 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2014 Q630 – France region codes modified, Switzerland added back IHP 2017)
BASE: ALL COUNTRIES
   Q630.   REGION -

   [USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-89 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND**.]

   [P.N. - Please note that data for Switzerland IS included in IHP 2021 for this question]
   [P.N. - Code as '997' if data/sample info is unavailable per country]

      1   NSW
      2   VIC
      3   QLD
      4   WA
      5   SA
      6   TS
      7   ACT
      8   NT
      9   Newfoundland and Labrador
      10   Prince Edward Island

11   Nova Scotia
12   New Brunswick
13   Quebec
14   Ontario
15   Manitoba
16   Saskatchewan
17   Alberta
18   British Columbia
19   Yukon Territory
20   Northwest Territories
21   Nunavut
22   Auckland
23   North
24   Central
25   South
26   North East
27   Yorks & Humber
28   East Midlands
29   Eastern
30   London
31   South East
32   South West
33   West Midlands
34   North West
35   Wales
36   Scotland
37   Northern Ireland
38   Northeast
39   South
40   Midwest
41   West
42   Schleswig-Holstein
43   Hamburg
44   Bremen
45   Niedersachsen
46   Nordrhein-Westfalen
47   Rheinland-Pfalz
48   Saarland
49   Hessen
50   Baden-Württemberg
51   Bayern
52   Berlin
53   Mecklenburg-Vorpommern
54   Brandenburg
55   Sachsen-Anhalt
56   Thüringen
57   Sachsen
58   Stockholm
59   Uppsala

60 Södermanland
61 Östergötland
62 Jönköping
63 Kronoberg
64 Kalmar
65 Gotland
66 Blekinge
67 Skåne
68 Halland
69 Västra Götaland
70 Värmland
71 Örebro
72 Västmanland
73 Dalarna
74 Gävleborg
75 Västernorrland
76 Jämtland
77 Västerbotten
78 Norrbotten
79 Agder
80 Innlandet
81 Møre og Romsdal
82 Nordland
83 Oslo
84 Rogaland
85 Troms og Finnmark
86 Trøndelag
87 Vestfold og Telemark
88 Vestland
89 Viken
98 Drenthe
99 Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht
108 Zeeland
109 Zuid-Holland
110 Grand Est
111 Nouvelle Aquitaine
112 Auvergne-Rhône-Alpes
113 Bourgogne, Franche-Comté
114 Bretagne
115 Centre-Val de Loire
116 Corse

117 Île-de-France
118 Occitanie
119 Hauts-de France
120 Normandie
121 Pays de la Loire
122 Provence-Alpes, Côte-d'Azur
132 ZH   Zürich
133 BE   Bern
134 LU   Luzern
135 UR   Uri
136 SZ   Schwyz
137 OW   Obwalden
138 NW   Nidwalden
139 GL   Glarus
140 ZG   Zug
141 FR   Fribourg
142 SO   Solothurn
143 BS   Basel-Stadt
144 BL   Basel-Landschaft
145 SH   Schaffhausen
146 AR   Appenzell Ausserrhoden
147 AI   Appenzell Innerrhoden
148 SG   St. Gallen
149 GR   Graubünden
150 AG   Aargau
151 TG   Thurgau
152 TI   Ticino
153 VD   Vaud
154 VS   Valais
155 NE   Neuchatel
156 GE   Geneva
157 JU   Jura
997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2021, IHP 2017, IHP 2014)
+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

1. IDF
2. Bassin Parisien OUEST
3. Bassin Parisien EST
4. Nord
5. Ouest
6. Est
7. Sud Ouest
8. Sud Est
9. Méditerranée

(IHP 2021 Q635, IHP 2017 Q635, IHP 2014 Q635)
BASE: US ONLY (Q600=11)
Q635.   STATE

[P.N. -Code as '97' if data/sample info is unavailable for <u>US</u>. Code as 'Missing' if <u>other country</u>]

01   Alabama
02   Alaska
03   Arizona
04   Arkansas
05   California
06   Colorado
07   Connecticut
08   Delaware
09   District of Columbia
10   Florida
11   Georgia
12   Hawaii
13   Idaho
14   Illinois
15   Indiana
16   Iowa
17   Kansas
18   Kentucky
19   Louisiana
20   Maine
21   Maryland
22   Massachusetts
23   Michigan
24   Minnesota
25   Mississippi
26   Missouri
27   Montana
28   Nebraska
29   Nevada
30   New Hampshire
31   New Jersey
32   New Mexico
33   New York
34   North Carolina
35   North Dakota
36   Ohio
37   Oklahoma
38   Oregon
39   Pennsylvania
40   Rhode Island
41   South Carolina
42   South Dakota

43   Tennessee
44   Texas
45   Utah
46   Vermont
47   Virginia
48   Washington
49   West Virginia
50   Wisconsin
51   Wyoming
97   Not Available For This Country/These Countries

(IHP 2021 Q640A, IHP 2017 Q640A, IHP 2013 Q640)
BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)
   Q640a.   CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for <u>Switzerland</u>. Code as 'Missing' if <u>other country</u>.]

    01   ZH   Zürich
    02   BE   Bern
    03   LU   Luzern
    04   UR   Uri
    05   SZ   Schwyz
    06   OW   Obwalden
    07   NW   Nidwalden
    08   GL   Glarus
    09   ZG   Zug
    10   FR   Fribourg
    11   SO   Solothurn
    12   BS   Basel-Stadt
    13   BL   Basel-Landschaft
    14   SH   Schaffhausen
    15   AR   Appenzell Ausserrhoden
    16   AI   Appenzell Innerrhoden
    17   SG   St. Gallen
    18   GR   Graubünden
    19   AG   Aargau
    20   TG   Thurgau
    21   TI   Ticino
    22   VD   Vaud
    23   VS   Valais
    24   NE   Neuchatel
    25   GE   Geneva
    26   JU   Jura
    97   Not Available For This Country/These Countries

(IHP 2021 Q640, IHP 2017 Q640, IHP 2014 Q640)
BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)
   Q640.   LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2020]
[P.N. Code as '7' if sample info is unavailable for <u>Switzerland</u>. Code as 'Missing' if <u>other country</u>.]

    1   German
    2   French
    3   Italian
    4   Rhaeto-Romansch
    7   Not Available For This Country/These Countries

(IHP 2021 Q645, IHP 2017 Q645, IHP 2014 Q645)
BASE: ALL RESPONDENTS – UK only (Q600=10)
    Q645.   **UK - COUNTRY**

    [P.N. Code as '7' if data/sample info is unavailable for <u>UK</u>. Code as 'Missing' if <u>other country</u>.]

        1   England
        2   Scotland
        3   Wales
        4   Northern Ireland
        7   Not Available For This Country/These Countries

(IHP 2021 Q650 Modified – added code 4 for prob panel, IHP 2017 Q650 Modified – added ABS, IHP 2014 Q650)
BASE: ALL RESPONDENTS
    Q650.   CELL/LANDLINE - PRELOAD

        1   Landline
        2   Cell/Mobile
        3   ABS
        4   Probability Panel

(IHP 2021 Q655, IHP 2017 Q655, IHP 2014 Q655)
BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)
    Q655.   Postal code from sample file – PRELOAD
               (P.N.-SAMPLE-BASD ONLY)

        [ALPHANUMERIC; MAX 6 CHARACTERS]
        |__|__|__|__|__|__|

(IHP 2021 Q660, IHP 2017 Q660 Modified – populated for Australia and New Zealand, IHP 2014 Q660)
BASE: ALL RESPONDENTS - AUSTRALIA AND NEW ZEALAND (Q600=1,6)
    Q660.   Postal code from sample file - PRELOAD

        [ALPHANUMERIC; MAX 4 CHARACTERS]
        |__|__|__|__|

(IHP 2021 Q661, IHP 2017 Q661)
BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)
Q661.　　Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]
|__|__|__|__|__|

(IHP 2021 Q662, IHP 2017 Q662)
BASE: ALL RESPONDENTS FROM NEW ZEALAND (Q600=6)
Q662.　　Region from sample file - PRELOAD

01　Northland
02　Auckland
03　Waikato
04　Bay of Plenty
05　Gisborne
06　Hawke's Bay
07　Taranaki
08　Manawatu-Wanganui
09　Wellington
10　Tasman
11　Nelson
12　Marlborough
13　West Coast
14　Canterbury
15　Otago
16　Southland
97　Not available for this country/these countries

(IHP 2021 Q665, IHP 2017 Q665, IHP 2016 Q665)
BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)
Q665.　　Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]
|__|__|__|__|__|

(IHP 2021 Q666, IHP 2017 Q666, IHP 2016 Q666)
BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)
NOTE: SWITZERLAND DID NOT PROVIDE DUE TO PII CONCERNS
Q666.　　Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|__|__|__|__|

(IHP 2021 Q668, IHP 2017 Q668)
BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)
    Q668.   GERMANY REGION - PRELOAD

      42   Schleswig-Holstein
      43   Hamburg
      44   Bremen
      45   Niedersachsen
      46   Nordrhein-Westfalen
      47   Rheinland-Pfalz
      48   Saarland
      49   Hessen
      50   Baden-Württemberg
      51   Bayern
      52   Berlin
      53   Mecklenburg-Vorpommern
      54   Brandenburg
      55   Sachsen-Anhalt
      56   Thüringen
      57   Sachsen
      97   Not available for this country/these countries

(IHP 2021 Q669, IHP 2017 Q669)
BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)
    Q669.   NETHERLANDS PROVINCE – PRELOAD

      98   Drenthe
      99   Flevoland
      100 Friesland
      101 Gelderland
      102 Groningen
      103 Limburg
      104 Noord-Brabant
      105 Noord-Holland
      106 Overijssel
      107 Utrecht
      108 Zeeland
      109 Zuid-Holland
      97   Not available for this country/these countries

BASE: ALL QUALIFIED - UK ONLY (Q600=10)
    Q670.   UK REGION - PRELOAD

          26   North East
          27   Yorks & Humber
          28   East Midlands
          29   Eastern
          30   London
          31   South East
          32   South West
          33   West Midlands
          34   North West
          35   Wales
          36   Scotland
          37   Northern Ireland
          97   Not available for this country/these countries

ANY TRANSLATION-SPECIFIC MODIFICATIONS HAVE BEEN ANNOTATED IN THE COUNTRY-SPECIFIC TRANSLATED QUESTIONNAIRES.

BASE: CANADA (Q600=2)
Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

          1   English
          3   Français

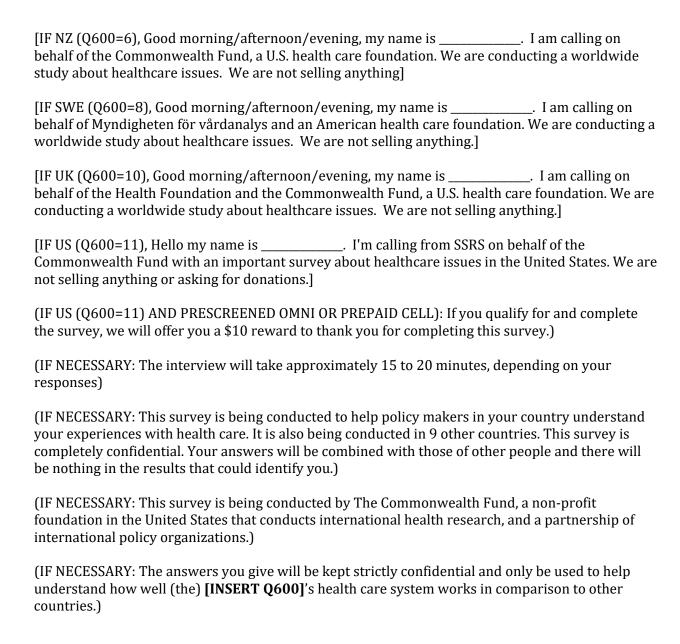## SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN BELOW NOTE ON SAME SCREEN AS INTRO1 FOR <u>LANDLINE</u> RESPONDENTS ONLY Q650=1)
(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10-11)
INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**" INSERT ONLY IF Q602=1** "the Department of Health and Human Services (DHS), and**"))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE' (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** 'ONTARIO SAMPLE' (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF CAN (Q600=2, **AND** 'QUEBEC SAMPLE' (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

(IF US (Q600=11) AND PRESCREENED OMNI OR PREPAID CELL): If you qualify for and complete the survey, we will offer you a $10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2021 HH1, IHP 2017 HH1, IHP 2014 HH1 – updated base)
BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-6,8,10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)

96	None	THANK AND TERM (TQHH1)
6	6 or more adults age 18 or older	
98	PHONE ONLY: (DO NOT READ) Not sure	THANK AND TERM (TQHH1)
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	ASK B1

(IHP 2021 A1 Modified – added US back into base, IHP 2017 A1 Modified – Removed US from base, IHP 2014 A1 – updated base modified age from 54 to 64)
BASE : ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10-11)

A1.   And is this adult between 18 and 64 years old or over 64 years old?

1	18-64 years old	THANK AND TERM (TQA1)
2	Over 64	ASK A2
8	PHONE ONLY: (DO NOT READ) Not sure	THANK AND TERM (TQA1)
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK AND TERM (RQA1)

(IHP 2021 A2 modified – added US back into base, IHP 2017 A2 Modified – removed US from base, IHP 2014 A1 – updated base, modified age to be 65)
BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6,8,10-11)

A2.   May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

1	Qualified adult 65+ is on the phone	GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
2	Qualified adult 65+ is available (not on phone and brought to phone)	ASK FOR, GO TO SC4
3	Qualified adult 65+ is not available at this time	SCHEDULE CB **(PN PLEASE SET UP AS A SUSPEND)**
7	PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview	THANK & TERM. RECORD AS QA2 65+Unable
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK AND TERM (RQA2)

(IHP 2021 B1 modified – added US back into base, IHP 2017 B1 Modified – removed US, IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6,999 AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

_____ (1 through #of adults in HH1 **max value set at 5**)

6   6 or more adults age 65 or older **(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)**
96   None   THANK AND TERM (TQB1)
98   PHONE ONLY: (DO NOT READ) Not sure   THANK AND TERM (TQB1)
999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank   ASK B3b

(IHP 2021 B2 modified – added US back into base, IHP 2017 B2 Modified – US removed from base, IHP 2014 B2 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

1   Qualified adult 65+ is on the phone   GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
2   Qualified adult 65+ is available (not on phone and brought to phone)
                                                                        ASK FOR, GO TO SC4
3   Qualified adult 65+ is not available at this time   SCHEDULE CB
                                                          (PN PLEASE SET UP AS A SUSPEND)
7   PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
                                                          THANK & TERM. RECORD AS QB2 65+Unable
999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank   THANK AND TERM (RQB2)

(IHP 2021 B3a modified – added US back into base, IHP 2017 B3a Modified – removed US/updated code 3, IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILTY FOR EACH

B3a.   May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the other adult age 65 or older.)

1   Qualified adult 65+ is on the phone   GO TO SC5 IF GDPR COUNTRY;
                                                      OTHERWISE, GO TO INTRO3
2   Qualified adult 65+ is available (not on phone and brought to phone)
                                                      ASK FOR, GO TO SC4
3   Qualified adult 65+ is not available at this time   SCHEDULE CB
                                                      (PN PLEASE SET UP AS A SUSPEND)
7   PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
                                                      THANK & TERM. RECORD
                                                      AS QB3a65+Unable
999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank   THANK AND
                                                      TERM (RQB3a)

(IHP 2021 B3b modified – added US back into base, IHP 2017 B3b Modified – removed US, IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or 999 AND Q600=1-6,8,10-11)
(P.N. – RANDOMIZE "birthday last" vs. "birthday next")
(P.N.: SHOW FIRST INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)

B3b.   May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with another adult age 65 or older who is at home.)

(INTERVIEWER NOTE – If an adult age 65 or older is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

1   Qualified adult 65+ is on the phone   GO TO SC5 IF GDPR COUNTRY;
                                                                                OTHERWISE, GO TO INTRO3
2   Qualified adult 65+ is available (not on phone and brought to phone)
                                                                                ASK FOR, GO TO SC4
3   Qualified adult 65+ is not available at this time   SCHEDULE CB
                                                                    (PN PLEASE SET UP AS A SUSPEND)
7   PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview
                                                                                THANK & TERM RECORD
                                                                                AS QB3b65+Unable
999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank   THANK AND
                                                                                TERM (RQB3b)

(IHP 2021 SC4 modified – simplified US base, removed Norway, updated France's sponsoring organization, IHP 2017 SC4 Modified – updated timing and most countries' text-inserts and updated US text to mention SSRS and removed Sweden from base, IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

BASE: IF AUS, CAN, FR, GER, NETH, NZ, UK, US AND 65+ (Q600=1-6, 10-11 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1** "the Bureau of Health Information, and**" INSERT ONLY IF Q602=1** "the Department of Health and Human Services (DHS), and**))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** 'NOT ONTARIO, OR QUEBEC SAMPLE' (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** 'ONTARIO SAMPLE' (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** 'QUEBEC SAMPLE' (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

1	Agreed to interview	GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4

(IHP 2021 SC4a, IHP 2017 SC4a, IHP 2014 SC4a)
BASE: IF SWEDEN AND 65+ (Q600=8 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))
   SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2021, IHP 2017, IHP 2014)
BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)
   Are you interested in participating?

1	Agreed to interview	GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4a

(IHP 2021 SC5 modified – updated email address, IHP 2020 SC5)
BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q650=1)
SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

      1   Agreed to interview   GO TO Q710
   999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank   THANK & TERM.
                                                                               RECORD AS
                                                                                RQSC5

INTRO3

(IHP 2021 Intro3, IHP 2017 Modified – updated base and read quality text to all, IHP 2014)
BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-8,10-11 AND Q650=1 AND Q99=1)
Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)
To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the "The Public Access to Information and Secrecy Act" under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care. Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1
INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

(P.N.- INSERT "the" for USA and UK only 'Q600=10,11')
IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.

(IHP 2021 CP-1 modified – US added back into base, IHP 2017 CP-1 Modified – Updated text for the UK, Netherlands, and France, IHP 2014 CP-1 – modified age from 54 to 64, modified to include "And so that I can ask you the right questions", modified to exclude Norway)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q600=1-6,8,10-11)

CP-1. **(Q600=1,2,4,6,8, SHOW:** And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?**)**

(Q600=3,5,10, SHOW: And so that I can ask you the right questions, could you please tell me your age?**)**

1	Younger than age 65	THANK & TERM. RECORD AS TCP-1
2	Age 65 or older	GO TO CP-2
7	(DO NOT READ) 65+ respondent infirmed, unable to do interview	THANK & TERM. RECORD AS QCP1_**65+Unable**
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RCP-1

(IHP 2021 CP-2 modified – base simplified after removal of CP-1US, IHP 2017 CP_2 Modified – Updated base for US respondents to be based on separate CP-1US question, IHP 2014 CP_2 – modified, removed note about incentives, base modified to ask of all Norway cell sample)

BASE: NON-SWITZERLAND CELL SAMPLE AND 65+ (((CP-1=2) AND Q600=1-6,8, 10-11)))

CP-2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

1	Not driving	GO TO QCP-3 text and then Q710
2	Driving	SET UP CALL BACK
3	(DO NOT READ) This is NOT a cell phone	THANK & TERM. RECORD AS TQCP-2
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQCP_2

(IHP 2021 CP-3, IHP 2017 CP_3 Modified – text updated to read quality to all and modified for GDPR, IHP 2014)

BASE: IF NON-SWITZERLAND AND CP-2=1 (CP-2=1 AND Q600=1-8,10-11)

    CP-3 text:

        Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

        [INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of **[INSERT Q600]**'s residents]

READ TO GDPR AND NOT DRIVING (CP-2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP-2=1 AND Q600=1-8,10,11)

1	Agreed to interview	GO TO Q710
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM.

NOTE: THE FOLLOWING QUESTIONS WERE USED FOR GERMANY'S SELECTION PROCESS AND REPLACE HH1-SC5 AND CP1-CP3 IN GERMANY ONLY.

To identify exactly who should be interviewed in your household, we first ask a few short statistical questions. Would you be kind enough to tell us how many people live in your household who are 18 years old or older, including yourself?

If necessary: This theoretically gives every household member the same chance to take part in our survey. The aim is to achieve the best possible reflection of the population in the Federal Republic! All household members who live and work together and who finance their living together must be included.
yes 01
no 02

In order to make a selection, I would need the age and gender of these people from you.
Please start with yourself and then continue in order, starting with the youngest person.

Our random sampling identified the <SELS>-year-old <BER1>e person in your household who is to be interviewed. Is that you or can you get the person on the phone?

10: KP (contact person) is ZP (target person)
11: KP gets ZP
12: KP: ZP not there/ can't at the moment - make an appointment => /CB
13: KP refuses on behalf of ZP => /END
14: KP: TP is definitely/permanently unable to answer (illness; etc.) => /END
15: KP: TP does not understand enough German => /END
16: KP: ZP is absent for a long time or cannot be reached during field time => /END
17: KP: ZP is warped => /END
18: KP: TP is deceased => /END

<INSERT KISH SELECTION GRID>

First of all: The survey is of course voluntary. In addition to questions about yourself, there are also questions about your health. Your telephone number will be stored separately from the survey results - i.e. your answers - and will be deleted immediately after the interview has been completed. The Robert Koch Institute only receives the survey results for scientific evaluation in anonymized form and therefore without any conclusions being drawn about you personally. Of course, you can choose not to answer individual questions at any time if you wish. If you do not participate, you will of course not suffer any disadvantages. Further information on data protection and the content of the study can also be found on the Robert Koch Institute website at www.rki.de/ihp. You can cancel the survey at any time. In this case, we will delete all data that has already been collected up to that point. Are you over 65 years old and would you like to take part in this survey?

On request: The interview lasts around 20 minutes, depending on your personal situation. Upon request: Revocation: As soon as the interview has been completed and your telephone number has been deleted, the data record can no longer be assigned to you. From this point on, you can no longer revoke your consent and no longer have your data deleted.

BASE: ALL US PANEL RESPONDENTS (Q600=11 AND Q650=4)
WEB INTRO

Welcome and thank you for your help with this important study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 9 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time

BASE: ALL SWISS RESPONDENTS (Q600=9)
   INTRO_CH

WEB INTRO
International Health Policy Survey 2024

Willkommen und vielen Dank für Ihre Teilnahme an dieser vom Bundesamt für Gesundheit durchgeführten Erhebung. Diese ermöglicht den Entscheidungsträgerinnen und -trägern ein besseres Verständnis der Einschätzungen und Erfahrungen mit der Gesundheitsversorgung in unserem Land. Ihre Antworten sind sehr wichtig, damit wir besser verstehen, wie das Gesundheitssystem in der Schweiz funktioniert.

Der Fragebogen sollte etwa 20 Minuten in Anspruch nehmen. Bei Bedarf können Sie diesen unterbrechen und später beenden. Um den Fragebogen fortzusetzen, gehen Sie auf die Webseite der Studie https://survey.mis-trend.ch/IHP24 und melden sich erneut mit Ihren Zugangsdaten an.

Vielen Dank für Ihre Mithilfe bei dieser wichtigen Erhebung.

Bitte klicken Sie auf "Weiter", um fortzufahren.

CATI INTRO
Guten Abend/Tag, mein Name ist _____. Ich rufe im Auftrag des Bundesamts für Gesundheit an. Wir führen eine Bevölkerungsbefragung zum Gesundheitswesen durch. Sie haben kürzlich dazu ein Schreiben des Bundesamtes für Gesundheit erhalten. (Wir wollen nichts verkaufen).

Könnte ich bitte mit [NAME DER ZIELPERSON] sprechen? Das Interview wird etwa 20 Minuten dauern.

1	(V) Takes part in the interview	GO TO TELNO_INT
2	(V) Currently not at home	SET UP CALLBACK
3	(V) No answer	→ RECALL
4	(V) Line busy	→ RECALL
5	(V) Answering machine	→ RECALL
6	(V) Change language	→ SELECT LANGUAGE

German/French/Italian

7	(V) Changed/new telephone number	GO TO CHANGE_TELNOa
8	(V) Call blocking (on all available numbers)	STOP
9	(V) Refusal to take part	GO TO REF_reason
10	(V) Modem/fax	→ RECALL
11	(V) All available telephone numbers invalid	→ STOP
12	(V) Home (for the elderly), institution	→ STOP
13	(V) Language problem (does not speak German, French or Italian)	→ STOP
17	(V) Target person aged over 65 fragile, unable to answer	THANK & TERM. RECORD AS QSC2**a65+Unable**
18	(V) Target person not living (any longer) in the household reached	→ TRACKINGa

(Herzlichen Dank. Alle Ihre Antworten in diesem Interview werden vertraulich behandelt. Wenn Sie es vorziehen, eine Frage nicht zu beantworten, sagen Sie einfach "Weiter".).

INTERVIEWER: WENN DER BEFRAGTE WISSEN MÖCHTE, FÜR WEN DIE STUDIE DURCHGEFÜHRT WIRD:
Diese Erhebung wird in der Schweiz im Auftrag des Bundesamtes für Gesundheit durchgeführt. Sie wird auch in zahlreichen anderen Ländern durchgeführt und international koordiniert durch den Commonwealth Fund, einer gemeinnützigen Stiftung.

INTERVIEWER: WENN DER BEFRAGTE WISSEN MÖCHTE, WARUM SIE DIESE INFORMATIONEN BENÖTIGEN: Diese Erhebung wird durchgeführt, um den Politikern in der Schweiz zu helfen, Ihre Erfahrungen mit dem Gesundheitssystem zu verstehen. Sie wird auch in 10 weiteren Ländern durchgeführt. Die Befragung ist absolut vertraulich. Ihre Antworten werden mit den Antworten anderer Personen vermischt, und nichts im Endergebnis lässt Ihre Identifizierung zu.

(FALLS NÖTIG: Das Interview dauert etwa 20 Minuten, abhängig von Ihren Antworten)
FALLS NÖTIG: Ihre Antworten bleiben absolut vertraulich und werden nur benötigt, um zu verstehen, wie effizient das schweizerische Gesundheitssystem im Vergleich zu anderen Ländern funktioniert.

BASE: INTRO_CH=18 AND Q600=9
TRACKINGa

Können Sie mir bitte sagen, warum [NAME DER ZIELPERSON] nicht (mehr) in Ihrem Haushalt lebt?

    1   (V) Hat den Haushalt verlassen (unabhängig vom Grund) und lebt in einem anderen Privathaushalt in der Schweiz   GO TO TRACKINGb
    2   (V) Hat den Haushalt verlassen (unabhängig vom Grund) und lebt jetzt in einer Einrichtung (Altersheim, Krankenhaus usw.)   STOP
    3   (V) Hat die Schweiz verlassen   STOP
    4   (V) Zielperson unbekannt   STOP
    5   (V) Andere Situation   STOP

BASE: TRACKINGa=1 AND Q600=9
TRACKINGb

Könnten Sie mir bitte sagen, wo [NAME DER ZIELPERSON] jetzt wohnt, und mir seine/ihre aktuelle Telefonnummer geben?

    1   (V) Gibt eine aktuelle Telefonnummer an   GO TO CHANGE_TELNOa
    2   (V) Keine aktuelle Telefonnummer angegeben   → STOP

BASE: (INTRO_CH=7 OR TRACKINGb=1) AND Q600=9
CHANGE_TELNOa

Welche Telefonnummer soll geändert/eingegeben werden?

- Telno1: 0 _ _ / _ _ _ _ _ _ _
- Telno2: 0 _ _ / _ _ _ _ _ _ _
- Telno3: 0 _ _ / _ _ _ _ _ _ _

➔ GO TO INTRO_CH

BASE: INTRO_CH=9 AND Q600=9

REF_reason

INTERVIEWER: Notieren Sie den genauen Grund für die Verweigerung: _____

➔ STOP

BASE: INTRO_CH=1 AND Q600=9
phoneproportion
      1   Phone number on registry
      2   No phone number on registry

(IHP 2021 Q710 modified – updated ranges, IHP 2017 Q710 Modified – updated ranges, IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)
BASE: ALL
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1915-2005 IS ENTERED, THANK & TERMINATE]

Q710.   Zuerst einmal, in welchem Jahr wurden Sie geboren?

(BEFRAGER: FALLS NÖTIG: Wir brauchen diese Information, um Ihnen nur die Fragen zu stellen wo für Sie von Bedeutung sind.)

(INTERVIEWER: ALS VIER-STELLIGE ZAHL EINGEBEN, Z.B. 1956)

INSERT YEAR OF BIRTH _____ (RANGE 1916-1959)
9997 (DO NOT READ) Geburtsjahr ist grösser als 1959
9998 (V) Weiss nicht/ Kann sich nicht an das Geburtsjahr erinnern
9999 PHONE ONLY: (V) Antwort verweigert /WEB ONLY: Blank

PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term <u>GEN IN AS CODE 6 UNDER Q730.</u>
PN: PLEASE NOTE THAT IN IHP 2017 ALL LL and CELL RESPONDENTS got terminated if code '9997' was selected at Q710.

(IHP 2021 Q710a modified to reflect all countries among 65+, response options for web, IHP 2017 Q710a, IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)
BASE: (NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 9998,9999) OR SWITZERLAND (Q600=9)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a.   Wie alt sind Sie?

_____ (RECORD NUMBER 65-108)
996 (PHONE: DO NOT READ/WEB: DO NOT SHOW) Über 65
997 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Jünger als 65 Jahre   THANK AND TERM AS Q710a
999 PHONE ONLY: (V) Antwort verweigert /WEB ONLY: Blank   THANK AND TERM AS Q710a

(IHP 2021 Q715 modified – updated to reflect all countries 65+, IHP 2017 Q715 Modified – updated ranges, IHP 2014 Q715 –MODIFIED for 65+)
BASE: NON-SWITZERLAND AND REPORTED AGE/YEAR OF BIRTH ((Q600=1-8,10 AND Q710=1913-1956) OR (Q600=11 AND Q710=1913-1961)) OR ((Q600=1-8,10 AND Q710a=65-108) OR (Q600=11 AND Q710a=60-108)) OR SWITZERLAND (Q600=9)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
    Q715.   **[P.N. - HIDDEN COMPUTE FOR AGE.]**

    [RANGE 65-108]

- **AGE** = 2024 <u>MINUS</u> 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)
- <u>OR</u> IF ((Non-Switzerland (Q600=1-8, 10-11) AND Q710a=65-108 AND Q710=9998-then **AGE**=Q710a
- <u>OR</u> IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2021 Q720 modified – removed code for age 60-64, ranges updated, IHP 2017 Q720 Modified – updated ranges, added code 1 for 60-64 in the US, updated text of code 7 to account for 60+ in the US, IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)
BASE: ALL
    Q720.   AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	65-69	(Q710= 1955-1959 OR Q710a=65-69)
3	70-74	(Q710= 1950-1954 OR Q710a=70-74)
4	75+	(Q710= 1916-1949 OR Q710a=75+)
7	Over 65 but exact age refused	(Q710a=996)
999	Decline to answer	(Q710=9999 OR Q710a=997,999)

[PN: IF (Q600=1-10 AND AGE 65 OR OLDER (Q720 =2-7)) OR (Q600=11 AND Q720=1-7)), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2021 Q725 modified – Germany removed from base, IHP 2017 Q725 Modified – removed US, CAN, SWITZ from base, IHP 2014 Q725 modified base and added codes 7,9)
BASE: AUSTRALIA, FRANCE, NETHERLANDS, NEW ZEALAND, SWEDEN ((Q600=1,3,5,6,7,8) AND UK PHONE (Q600=10 AND Q650=1,2) AND 65+ (Q720 = 2-7))
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
    Q725.   (RESPONDENT SEX) (INTERVIEWER: FALLS GESCHLECHT OFFENSICHTLICH, BITTE BESTÄTIGEN. FALLS NICHT SICHER, FRAGEN „SIND SIE…?")

1	Ein Mann
2	Eine Frau
7	(V) Anderes
999	PHONE ONLY: (V) Antwort verweigert /WEB ONLY: Blank

(IHP 2021 Q726, IHP 2017 Q726, IHP 2014 Q726 modified base)
BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)
Q726.   (SPRACHE DES BEFRAGTEN)
        (INTERVIEWER ACHTUNG: BITTE BESTÄTIGEN SIE DIE SPRACHE DES INTERVIEWS)

1   Französisch
2   Italienisch
3   Deutsch

(IHP 2021 Q730, IHP 2017 Q730, IHP 2014 –MODIFIED for 65+)
BASE: ALL RESPONDENTS
Q730.   SCREENER QUALIFICATION IDENTIFICATION (**P.N.-DOES NOT APPEAR ON SCREEN**)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

1   QUALIFIED   ASK Q740
6   NOT QUALIFIED (AGE)   THANK AND TERM

(IHP 2021 Q740, IHP 2017 Q740, IHP 2014 Q720)
BASE: ALL QUALIFIED RESPONDENTS (Q730=1)
Q740.   QUOTA SET – BEHIND THE SCENES

1   AUSTRALIA   (Q600=1 AND Q730=1)
2   CANADA   (Q600=2 AND Q730=1)
3   FRANCE   (Q600=3 AND Q730=1)
4   GERMANY   (Q600=4 AND Q730=1)
5   NETHERLANDS   (Q600=5 AND Q730=1)
6   NEW ZEALAND   (Q600=6 AND Q730=1)
7   NORWAY   (Q600=7 AND Q730=1)
8   SWEDEN   (Q600=8 AND Q730=1)
9   SWITZERLAND   (Q600=9 AND Q730=1)
10   UK   (Q600=10 AND Q730=1)
11   US   (Q600=11 AND Q730=1)

(IHP 2021 Q742, IHP 2017 Q742, IHP 2014 Q742 – modified base to be only AUS and UK)
BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1,10)
Q742.   QUOTA SET – BEHIND THE SCENES UK & AUSTRALIA
        (PN – OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARAIABLE)

1   ENGLAND   (Q630=26-34 AND Q730=1)
2   SCOTLAND   (Q630=36 AND Q730=1)
3   WALES   (Q630=35 AND Q730=1)
4   NORTHERN IRELAND   (Q630=37 AND Q730=1)
5   NSW   (Q630=1 AND Q730=1)
6   VICTORIA   (Q630=2 AND Q730=1)
7   NON-NSW/VIC   (Q630=3-8 AND Q730=1)
8   ALL OTHERS

(IHP 2021 Q743, IHP 2017 Q743 Modified – added instructions for populating from both sample-data and self-report, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q730=1 AND Q600=1)

Q743.   QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for <u>Australia.</u> Code as 'Missing' if <u>other country.</u>]
- P.N. SHOULD USE SAMPLE FIELD, 'bAreaType' TO POPULATE.
- IF bAreaType IS MISSING, USE SELF-REPORTED POSTAL CODE.
- IF SELF-REPORTED POSTAL CODE IS MISSING, USE SAMPLE-BASED POSTAL CODE.

1   Major cities
2   Inner regional
3   Outer regional
4   Remote
5   Very Remote
7   Not Available For This Country/These Countries

(IHP 2021 Q750, IHP 2017 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q730=1 AND Q600=2)

Q750.   QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for <u>Canada.</u> Code as 'Missing' if other country.]

1	Ontario	(Q630=14 AND Q730=1)
2	Quebec	(Q630=13 AND Q730=1)
3	Alberta	(Q630=17 AND Q730=1)
4	All other provinces	(Q630=9-12, 15-16, 18-21 AND Q730=1)
7	Not Available For This Country/These Countries	

(IHP 2021 Q99, IHP 2017 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99.   **P.N.- IF Q730=1 (QUALIFIED), Q99=1 (QUALIFIED)**

(IHP 2021 D-Z2, IHP 2017 D-Z2, IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A#A –#A#. 'A' BEING A LETTER FROM ALPHABET AND '#' BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

_ _ _   _ _ _

999999   PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

    1   Yes   (CONTINUE)
    2   No   (RE-ASK D-Z2)

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A#A –#A#, PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A#A#A#)"**)**

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2021 D-Z2truncated, IHP 2017 D-Z2truncated, IHP 2014 D-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated.   First three digits of postal code for Canada
                (GENERATE FROM QD-Z2)

(IHP 2021 D-Z3, IHP 2017 D-Z3 Modified – added text for territories, IHP 2014 D-Z3)
BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=999999 AND 'no sample info') OR (Q650=2 AND D-Z2=999999)])
(PN – as there is no CELL sample in Canada for IHP 2021 only the first part of this skip applies)
D-Z3. What province or territory is this household located in?

    01   Newfoundland and Labrador
    02   Prince Edward Island
    03   Nova Scotia
    04   New Brunswick
    05   Quebec
    06   Ontario
    07   Manitoba
    08   Saskatchewan
    09   Alberta
    10   British Columbia
    11   Yukon Territory
    12   Northwest Territories
    13   Nunavut
    999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2021 D-Z3a, IHP 2017 D-Z3a, IHP 2014 D-Z3a)
BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)
D-Z3a.   BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador
                                                                        (code 1)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island   (code 2)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia   (code 3)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick   (code 4)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec   (code 5)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba   (code 7)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan   (code 8)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta   (code 9)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia   (code 10)
IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon   (code 11)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G'= Northwest Territories   (code 12)
IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' =Nunavut
                                                                        (code 13)

**IF LL (Q650=1) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid)) AND NO SAMPLE INFO (Q750= 7)
OR
**IF CELL (Q650=2) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid))
IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador   (code 1)
IF D-Z3 = 2 PROVINCE = Prince Edward Island   (code 2)
IF D-Z3 = 3 PROVINCE = Nova Scotia   (code 3)
IF D-Z3 = 4 PROVINCE = New Brunswick   (code 4)
IF D-Z3 = 5 PROVINCE = Quebec   (code 5)
IF D-Z3 = 6 PROVINCE = Ontario   (code 6)
IF D-Z3 = 7 PROVINCE = Manitoba   (code 7)
IF D-Z3 = 8 PROVINCE = Saskatchewan   (code 8)
IF D-Z3 = 9 PROVINCE = Alberta   (code 9)
IF D-Z3 = 10 PROVINCE = British Columbia   (code 10)
IF D-Z3 = 11 PROVINCE = Yukon   (code 11)
IF D-Z3 = 12 PROVINCE = Northwest Territories   (code 12)
IF D-Z3 = 13 PROVINCE = Nunavut   (code 13)

***<u>IF Q650=1 (LL) AND D-Z2=999999 AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO</u>
ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA'   (code 14)

*(IHP 2021 QD-ZA, IHP 2014 Q*D-ZA*)*
<u>BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)</u>
<u>(P.N. 4 digit postal code)</u>
   D-ZA. What is your postal code?

   _____
      9999   PHONE ONLY: (V) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

   1   Yes   (CONTINUE)
   2   No   (RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920

Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2021 D-ZAR, IHP 2017 D-ZAR Modified- updated base to match IHP 2020, IHP 2014 QD-ZAR, base modified to account for Victoria oversample)
BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =9999 OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

    D-ZAR.   In which region are you living?
            (READ LIST IF NECESSARY)

        01   New South Wales
        02   Victoria
        03   Queensland
        04   Western Australia
        05   South Australia
        06   Tasmania
        07   Australian Capital Territory
        08   Northern Territory
        98   (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-999), TERMINATE]

(IHP 2021 QD-UK, IHP 2017 QD-UK Modified – moved up to be part of screening, IHP 2014 QD-UK)
BASE: UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

26   North East
27   Yorks & Humber
28   East Midlands
29   Eastern
30   London
31   South East
32   South West
33   West Midlands
34   North West
35   Wales
36   Scotland
37   Northern Ireland
98   PHONE ONLY: (DO NOT READ) Don't know
999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q604=1 AND D-UK=26-34,98,999 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2021 Q755 modified – Switzerland and Germany added to base, UK web added to base, IHP 2020 Q755)
BASE: CANADA, GERMANY, SWITZERLAND, UNITED STATES (Q600=2, 4, 9, 11) AND UK WEB (Q600=10 AND Q650=4)

Q755.   Welches ist Ihr Geschlecht?

PHONE ONLY: (ANTWORTEN FALLS NÖTIG VORLESEN)

1   Mann
2   Frau
3   Transmann
6   Transfrau
4   Nicht geschlechtsspezifisch (nicht-binär/genderqueer)
5   (DO NOT READ) Ich identifiziere mich als ein anderes Geschlecht, (bitte angeben: _____)
8   (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

SECTION 800: ACCESS TO HEALTHCARE

(IHP 2021 Q800 Modified – response options updated, phone only text specified, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)
BASE: ALL QUALIFIED RESPONDENTS EXCEPT IN GERMANY (Q600=1-3;5-11 AND Q99=1)
NOTE: Due to translation error, respondents in the Germany were asked Q800_Germany

Q800.   Wie zufrieden sind Sie insgesamt mit der Qualität der medizinischen Versorgung, die Sie in den letzten 12 Monaten erhalten haben?

PHONE ONLY: Würden Sie sagen Sie sind …

PHONE ONLY: (INTERVIEWER: LISTE VORLESEN)

[ROTATE CODES 1-5/5-1]

1   Sehr zufrieden
2   Ziemlich zufrieden
3   Weder zufrieden noch unzufrieden
4   Ziemlich unzufrieden
5   Sehr unzufrieden
(PHONE ONLY: "OR")
6   Habe in den vergangenen 12 Monaten keine medizinische Versorgung erhalten
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q800, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)
BASE ALL QUALIFIED RESPONDENTS IN GERMANY (Q600=4 AND Q99=1)

Q800_Germany. Overall, how satisfied are you with the quality of health care you have received during the past 12 months? Would you say you are …

(INTERVIEWER: READ LIST)

1   Completely satisfied
2   Very satisfied
3   Somewhat satisfied
4   Not at all satisfied
(PHONE ONLY: "OR")
5   Have you not received health care in past 12 months
98   (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 Q810 modified – item A5 added, IHP 2017 Q810, IHP 2014 Q810 item A4 to be asked to all)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q810.   Während der letzten 12 Monate, haben Sie da [INSERT ITEM]?

1   Ja
2   Nein
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend

98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[RANDOMIZE ITEMS A1- A5]

A1	wegen den Kosten ein verschriebenes Medikament nicht abgeholt, oder nicht so viel genommen wie vorgeschrieben
A2	ein medizinisches Problem gehabt, sind aber wegen den Kosten zu keinem Arzt gegangen
A3	wegen den Kosten einen medizinischen Test, eine Behandlung oder Nachuntersuchung, die vom Doktor empfohlen wurde, nicht gemacht
A4	wegen den Kosten nicht den Zahnarzt besucht, obwohl es nötig gewesen wäre
A5	aus Kostengründen keine psychische Gesundheitsversorgung in Anspruch genommen, als Sie diese benötigten

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")

(IHP 2021 Q830 modified – spelling for Huisartsenpost updated, IHP 2017 Q830 Modified – updated specific country wording to match 2020 and personalized by adding "for you," IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q830. Wie einfach oder schwierig ist es für Sie, medizinische Versorgung am Abend, am Wochenende oder an Feiertagen zu bekommen, ohne **[IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY:** "emergency department?"; **IF UK, (Q600=10), DISPLAY: "**Accident and Emergency (A and E) Department?**"; IF US, SWE (Q600=11,8), DISPLAY: "**emergency room?**"; IF SWITZ (Q600=9), DISPLAY: "**in die Notaufnahme eines Spitals oder in eine Notfallpraxis wie zum Beispiel eine "Permanence" oder "City Notfall" zu gehen?"]**

(INTERVIEWER: LISTE VORLESEN)

[IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpost should be included when seeking medical care suing the evening or weekend.)]"

1 Sehr einfach
2 Ziemlich einfach
3 Ziemlich schwierig
4 Sehr schwierig
5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie Betreuung am Abend, Wochenende oder Feiertag gebraucht
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

*(IHP 2021 Q832, IHP 2017 Q832 Modified – Added code 08 to match 2020, changed text to reference needing to "see a doctor," and added note about in person or virtual visit, IHP 2014 Q820 – Modified to add response option "0". MODIFIED Switzerland only: Modification for **SWITZERLAND** - text for "or a nurse" **not** to be displayed if FRANCE OR GERMANY **or SWITZERLAND**)*
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
NOTE: SWEDEN DID NOT DISPLAY OPTION 0
Q832. Als Sie das letzte Mal krank gewesen sind oder einen Arzt gebraucht haben **[DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND 'Q600=1-2, 5-8,10-11: "or a nurse"]**, wie schnell konnten Sie einen Termin erhalten?

Das kann ein persönlicher Termin vor Ort sein, oder ein Termin für eine Konsultation per Telefon oder per Videotelefonie.

Behandlungen in der Notaufnahme des Spitals sind davon ausgeschlossen. Haben Sie einen Termin…?

(INTERVIEWER: LISTE VORLESEN)

01   Am selben Tag bekommen
02   Dem nächsten Tag bekommen
03   Innerhalb von 2 bis 5 Tagen bekommen
04   Innerhalb von 6 bis 7 Tagen bekommen
05   Innerhalb von 8 bis 14 Tagen bekommen
06   Nach mehr als zwei Wochen bekommen
07   Oder haben Sie es nie geschafft, einen Termin zu bekommen
00   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Es war nicht notwendig, einen Termin zu vereinbaren
08   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich bin in eine Notfallklinik gegangen
98   PHONE ONLY: (V) Weiss nicht sure
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2023 Q1160a Modified – UK text of "remote care" added)
BASE. ALL RESPONDENTS

Q840. Bitte denken Sie bei den nächsten Fragen an die medizinische Versorgung, die Sie in den letzten 12 Monaten durch [IF CAN (Q600=2), DISPLAY: "virtual care"; IF UK (Q600=10), DISPLAY: "remote care"; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: "Telemedizin"] erhalten haben. Bitte denken Sie dabei an Behandlungen und andere gesundheitsbezogene Dienstleistungen, die von einem/r Arzt/Ärztin per Video oder Telefon anstelle eines persönlichen Termins erbracht wurden.

Wurden Sie in den letzten 12 Monaten jemals von (INSERT) über [IF CAN (Q600=2), DISPLAY: "virtual care"; IF UK (Q600=10), DISPLAY: "remote care"; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: "Telemedizin"] behandelt?

1   Ja
2   Nein
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

A1. einer Hausärztin / einem Hausarzt / Allgemeinmediziner/in (Grundversorger/in)
A3. einer Fachperson im Bereich der psychischen Gesundheit

(IHP 2023 Q1161 Modified – UK text of "remote care" added)
BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q840A1 = 1 OR Q840A3 = 1)
[PN: ASK Q845A1 or Q845A3 IMMEDIATELY AFTER EACH ITEM Q840=1]

Q845(A1, A3). Wie (un)zufrieden sind Sie insgesamt mit den [IF CAN (Q600=2), DISPLAY: "virtual care"; IF UK (Q600=10), DISPLAY: "remote care"; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: "Telemedizin"] "]-Konsultationen (IF Q840A1=1 INSERT: mit der Hausärztin/dem Hausarzt; IF Q840A3=1 INSERT: mit der Fachperson im Bereich der psychischen Gesundheit)?

1   Sehr zufrieden
2   Einigermassen zufrieden
3   Weder zufrieden, noch unzufrieden
4   Eher unzufrieden
5   Sehr unzufrieden
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2023 Q1166a modified – asked about primary care provider or mental health provider)
BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE (Q840A1 = 1 OR Q840A3 = 1)
[PN: ASK Q850A1 or Q850A3 IMMEDIATELY AFTER Q845 FOR EACH ITEM Q840=1]
Q850(A1, A3). Wie häufig werden Sie von (IF Q840A1=1 Ihrer Hausärztin / Ihrem Hausarzt; IF Q840A3=1 der Fachperson im Bereich der psychischen Gesundheit) während Ihren Telemedizin-Konsultationen mit Höflichkeit und Respekt behandelt?

> 1   Immer
> 2   Häufig
> 3   Manchmal
> 4   Selten oder nie
> 98 PHONE ONLY: (DO NOT READ) Weiss nicht
> 999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER

(IHP 2021 Q905, IHP 2017 Q905 Modified – updated code verbiage to match 2020, code 6 removed, IHP 2014 Q905 – Modified, code 6 added)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905.   **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY:** "Gibt es einen Arzt/eine Ärztin, den/die Sie normalerweise für Ihre medizinische Versorgung aufsuchen?"

[IF US (Q600=11) SHOW : "IF NECESSARY: if respondent says nurse practitioner or physician assistant code as 'Yes, I have one regular nurse practitioner or physician assistant'"]

[IF CANADA (Q600=2) SHOW : "IF NECESSARY: if respondent says nurse or physician assistant code as 'Yes, have nurse or physician assistant'"]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: "Is there one GP you usually go to for your medical care?"]

[IF SWEDEN 'Q600=8' DISPLAY: "This means, do you have a specific person you usually contact about health care?"]

1   Ja, ich habe eine(n) einzige(n) Hausarzt(in)/Allgemeinarzt(in), zu dem/der ich regelmässig gehe
2   (DO NOT READ/SHOW IN WEB PROGRAM) Ja, ich habe mehr als einen Hausarzt/Allgemeinarzt, [**IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY**: zu denen ich regelmässig gehe; **IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY**: GP; **IF US (Q600=11), DISPLAY**: regular doctor, nurse practitioner or physician assistant]
4   **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** "(DO NOT READ) Yes, I have one regular nurse practitioner or physician assistant"
3   Nein
5   **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** "(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant

98   PHONE ONLY: (V) Weiss nicht
        999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q910 modified – added UK web note, IHP 2017 Q910, IHP 2014 910)
BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,98,999 AND Q99=1)

Q910.   (PHONE) Gibt es eine Gruppe von Ärzten, ein Gesundheitszentrum oder eine Klinik, wo Sie normalerweise aufsuchen, wenn Sie medizinische Versorgung benötigen?
        (WEB) Gibt es eine Gruppe von Ärzten, ein Gesundheitszentrum oder eine Klinik, welche Sie normalerweise aufsuchen, wenn Sie medizinische Versorgung benötigen?

        [IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY:
        (PHONE) Bitte zählen Sie die Notaufnahme vom Spital, Notfallpraxis oder Permanence nicht dazu.]
        (WEB) Bitte die Notaufnahme des Spitals, die Notfallpraxis oder Permanence nicht einbeziehen.]

        [**IF UK (Q600=10), DISPLAY**: Please do not include the hospital A and E Department.
        (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice.
        IF WEB, DISPLAY: This means are you registered with a GP practice.**]**

        [IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

        1   Ja
        2   Nein
        98   PHONE ONLY: (V) Weiss nicht
        999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q915, IHP 2017 Q915 Modified – code 6 removed from Q905 logic, IHP 2014 Q915 – code 1 updated)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915.   REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

        1   HAS REGULAR DOCTOR/GP/NP, PA   **(Q905=1, 2, 4, 5)**
        2   HAS REGULAR PLACE   **(Q905=3,98,999 AND Q910=1)**
        3   NO REGULAR DOC/PLACE   **(Q905=3,98,999 AND Q910=2,98,999)**

(IHP 2021 Q935 modified – interviewer instructions marked as phone only, IHP 2017 Q935 Modified – added "This could be by phone or text, through email or electronically" to match 2020/updated code 5, added emphasis to "regular place" text for the US/Canada as in other text-inserts, IHP 2016 Q1150, IHP 2014 Q935, modified "call" changed to "contact" and response option 5 updated)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q905=1,2], DISPLAY:** Wenn Sie den Arzt/die Ärztin, zu dem Sie normalerweise hingehen, aufgrund eines medizinischen Anliegens während der normalen Öffnungszeiten kontaktieren, wie häufig erhalten Sie am gleichen Tag eine Antwort? Dies kann per Telefon, per E-mail oder sonst elektronisch geschehen.]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day? This could be by phone or text, through email or electronically.]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP's practice with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP's surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

PHONE ONLY: (LISTE VORLESEN)

1   Immer
2   Oft
3   Manchmal
4   Selten oder nie
5   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie versucht, den Arzt/die Ärztin, zu dem ich normalerweise hingehe, zu kontaktieren
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q940 modified – interviewer instructions made phone only, IHP 2017 Q940 Modified – Asked in Sweden only, items A3 and A4 deleted, and updated text-insert logic for "regular doctor" to be based on Q905 rather than Q915, IHP 2014 Q940 – Question text modified "When you need care or treatment" was deleted; item A4 deleted)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1, 2 AND Q99=1)

Q940. [**IF (Q905=1,2), DISPLAY:** "How often does your regular doctor or medical staff you see"; **IF Q915=2 OR Q905=5, DISPLAY:** "How often does the medical staff you see at your usual place of care"]…?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: Would you say it is…?

1   Always
2   Often
3   Sometimes
4   Rarely or never
5   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE ITEMS – A1-A5]
A1. Know important information about your medical history
A2. Spend enough time with you
A5. Involve you as much as you want in decisions about your treatment or care

(IHP 2023 Q1160 modified – item A5 added, A2 modified)
BASE: HAS REGULAR DOCTOR/PLACE (Q915=1,2)
[PN: RANDOMIZE A1-A5]
[PN: ASK ITEMS A3 AND A4 FOR CANADA AND SWEDEN ONLY (Q600=2,8)]
[PN: IF OPTION 7 (Ich habe kein E-Mail / keinen Computer / kein Smartphone) SELECTED AT ANY
        ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (Ich habe kein E-Mail /
        keinen Computer / kein Smartphone)]
Q970.   Haben Sie in den letzten 2 Jahren über eine sichere Internetseite oder ein
Patientenportal oder eine Handy-App [INSERT ITEM]?

        PHONE ONLY: (INTERVIEWER: FALLS NÖTIG: Eine **App für ein Mobiltelefon** ist ein
        Computerprogramm oder eine Softwareanwendung, die für die Verwendung auf
        einem mobilen Gerät wie einem Telefon, Tablet oder einer Uhr entwickelt wurde.)

        WEB ONLY: ["Note: *Eine **App für ein Mobiltelefon** ist ein Computerprogramm oder
        eine Softwareanwendung, die für die Verwendung auf einem mobilen Gerät wie einem
        Telefon, Tablet oder einer Uhr entwickelt wurde."*]

      1   Ja
      2   Nein
      7   (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Ich habe kein E-Mail / keinen
           Computer / kein Smartphone
      98   PHONE ONLY: PHONE ONLY: (V) Weiss nicht
      999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

  A1. mit der Praxis Ihres/r [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:
        "Hausarzt(in) kommuniziert oder gemailt" IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY:
        "GP practice" IF UK (Q600=10) DISPLAY: "GP surgery"] bezüglich einer medizinischen Frage
        oder Anliegen
  A3. request prescription refills from your regular practice
  A4. request an appointment with your regular practice
  A2. Resultate von Tests oder Laboranalysen angeschaut
  A5. Zusammenfassungen der Arztbesuche angeschaut

SECTION 1000: COORDINATION OF CARE

(IHP 2021 Q1000 modified – response options updated for web, IHP 2017 Q1000 Modified – added Note about in person and virtual visits, IHP 2014 Q1070 – Modified, range updated and interviewer note)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1000.   Wie viele verschiedene Ärzte/Ärztinnen haben Sie die letzten 12 Monate konsultiert? Bitte zählen Sie Spitalbesuche nicht dazu.

Dies kann persönliche Konsultationen oder Konsultationen per Telefon oder über Videotelefonie beinhalten.

(INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

(INTERVIEWER: Wenn die befragte Person wissen will, ob Sie den Hausarzt/Allgemeinarzt dazuzählen soll oder Spezialisten, antworten Sie mit ja. Falls die befragte Person wissen will, ob Sie den Zahnarzt dazuzählen soll, antworten Sie nein.)

(INT: Aufenthalte in einer Notaufnahme nicht mitzählen)

(WEB NOTE: "*Bitte zählen Sie Aufenthalte in einer Notaufnahme nicht dazu.*")

(WEB NOTE: "*Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen.*")

(WEB NOTE: "*Bitte zählen Sie auch ihren Hausarzt/Allgemeinarzt und Spezialisten dazu, aber nicht Zahnärzte.*")

_____ [RANGE 0-65]

0   **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Habe keinen Arzt konsultiert

97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als ein Arzt/eine Ärztin aber weiss genaue Zahl nicht

98   (V) Weiss nicht

999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1003 modified – interviewer notes made phone only, IIHP 2017 Q1003 Modified – code 5 updated verbiage, IHP 2014 Q1060 – Modified, code 5 response option)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY:** (CATI) Wie häufig hilft Ihnen Ihr Arzt, wo Sie normalerweise hingehen, oder jemand in der Arztpraxis, die Behandlung zu vereinbaren oder zu koordinieren, wo Sie von anderen Ärzten oder anderswo bekommen?

(WEB)   Wie häufig hilft Ihnen Ihr Arzt, zu dem Sie normalerweise hingehen, oder jemand in der Arztpraxis, die Behandlung zu vereinbaren oder zu koordinieren, die Sie von anderen Ärzten oder anderswo erhalten?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Bei Koordination kann es sich darum handeln, Ihnen dabei zu helfen, Termine zu bekommen, nachzuprüfen, ob Sie die empfohlene Behandlung bekommen und sicherzustellen, dass andere Ärzte über die wichtigen Informationen verfügen.

PHONE ONLY: INTERVIEWER, IF NECESSARY: Denken Sie an die Praxis, zu der Sie am Häufigsten gehen.

WEB NOTE*: Denken Sie an die Praxis, zu der Sie am Häufigsten gehen, falls Sie mehrere Ärzte oder Praxen regelmässig aufsuchen.*

PHONE ONLY: (INTERVIEWER: LISTE VORLESEN)

1   Immer
2   Häufig
3   Manchmal
4   Selten oder nie
5   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Musste keinen anderen Arzt / keine andere medizinische Fachperson aufsuchen oder brauchte keine Koordination.
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1015, IHP 2017 Q1015 Modified – Asked in Sweden only, items A1, A3, and A4 deleted, emphasis added "ever," IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)
BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q1015A2. Now thinking about the past 2 years, when receiving care for a medical problem, was there <u>ever</u> a time when you received conflicting information from different doctors or health care professionals?

    1   Yes, this happened
    2   No
    3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
    98   PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2021 Q1020, IHP 2017 Q1020 Modified – added interviewer note, IHP 2014 Q1020 – modified Sweden question pipe-in)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020.   Sind Sie in den vergangenen 2 Jahren bei einem [**IF SWEDEN (Q600=8, DISPLAY:** "doctors in specialist health care" **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** "Spezialist"**]** gewesen [**IF AUS, NZ, UK, GER, (Q600=1,4,6,10), ADD** "(or consultants)"**]** ?

    (PHONE) Mit „Spezialist" meinen wir Ärzte, wo sich auf ein Fachgebiet spezialisiert haben wie zum Beispiel Chirurgie, Herz, Allergien oder psychische Gesundheit.

    (WEB) Mit „Spezialist" meinen wir Ärzte, die sich auf ein Fachgebiet spezialisiert haben wie zum Beispiel Chirurgie, Herz, Allergien oder psychische Gesundheit.

    PHONE ONLY: (IF NECESSARY: Bitte den Zahnarzt nicht mitzählen.)

    WEB ONLY: *Note: Bitte den Zahnarzt nicht mitzählen..*

    1   Ja
    2   Nein
    98   PHONE ONLY: (V) Weiss nicht
    999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1025 Modified – Germany and Switzerland added to base, "or consultant" added for Germany, interviewer note about in person vs. telephone or video added, IHP 2020 Q1220 Modified – Updated base to be Canada-only and added Interviewer Notes for handling recurring appointments and "still waiting" responses, IHP 2017 Q1030 Heavily Modified)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q600=2, 4, 9 AND Q1020=1)

Q1025.   Nachdem Ihnen geraten worden ist oder Sie entschieden haben, einen Spezialisten aufzusuchen [IF GER (Q600=4) ADD "(or consultant)"], wie lange haben Sie auf einen Termin warten müssen?

PHONE ONLY: (INTERVIEWER: Falls der Befragte an mehrere Spezialisten verwiesen worden ist, oder mehrere hat sehen müssen, nach dem letzten Mal fragen.)

PHONE ONLY: (INTERVIEWER: Falls die befragte Personen einen wiederkehrenden Termin vereinbart hat, als "Keine Wartezeit" kodieren)

PHONE ONLY: (INTERVIEWER: Falls die befragte Personen immer noch auf einen Termin wartet, als "Weiss nicht" kodieren)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Dies kann persönliche Konsultationen oder Konsultationen per Telefon oder über Videotelefonie beinhalten.)

PHONE ONLY: (INTERVIEWER: LISTE VORLESEN)

WEB ONLY: ["*Falls Sie an mehrere Spezialisten verwiesen worden sind, so denken Sie bitte an das letzte Mal.*"]

1   Weniger als eine Woche
2   Eine Woche bis weniger als ein Monat
3   Ein Monat bis weniger als zwei Monate
4   Zwei Monate bis weniger als ein Jahr
5   Ein Jahr oder länger
6   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe nie versucht, einen Termin zu bekommen
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Keine Wartezeit
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1030 Modified – Germany and Switzerland added to base, IHP 2020 Q1221 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK (Q600=2, 4, 9 AND Q1025=1)

Q1030.   Wie viele Tage mussten Sie für einen Termin warten?

PHONE ONLY: INTERVIEWER: Falls der Befragte an mehrere Spezialisten verwiesen worden ist, oder mehrere hat sehen müssen, nach dem letzten Mal fragen.)

PHONE ONLY: (INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Dies kann persönliche Konsultationen oder Konsultationen per Telefon oder über Videotelefonie beinhalten.)

WEB ONLY: [*"Falls Sie an mehrere Spezialisten verwiesen worden sind, so denken Sie bitte an das letzte Mal."*

Bitte schätzen Sie, falls Sie es nicht genau wissen."]

1   Tage __ [RANGE 0-6]
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1035 Modified – Germany and Switzerland added to base, IHP 2020 Q1222– Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q600=2, 4, 9 AND Q1025=2 OR 3)
(PN: IF Q1025=2 RANGE SHOULD BE [1-4]; IF Q1025=3 RANGE SHOULD BE [4-10])

Q1035.   Wie viele Wochen mussten Sie für einen Termin warten?

PHONE ONLY: INTERVIEWER: Falls der Befragte an mehrere Spezialisten verwiesen worden ist, oder mehrere hat sehen müssen, nach dem letzten Mal fragen.)

PHONE ONLY: (INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Dies kann persönliche Konsultationen oder Konsultationen per Telefon oder über Videotelefonie beinhalten.)

WEB ONLY: [*"Falls Sie an mehrere Spezialisten verwiesen worden sind, so denken Sie bitte an das letzte Mal."*

Bitte schätzen Sie, falls Sie es nicht genau wissen."]

1   Wochen __ [RANGE 1-10]
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1040 Modified – Germany and Switzerland added to base, IHP 2020 Q1223 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q600=2, 4, 9 AND Q1025=4)

Q1040.　　Wie viele Monate mussten Sie für einen Termin warten?

PHONE ONLY: INTERVIEWER: Falls der Befragte an mehrere Spezialisten verwiesen worden ist, oder mehrere hat sehen müssen, nach dem letzten Mal fragen.)

PHONE ONLY: (INT: NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: Dies kann persönliche Konsultationen oder Konsultationen per Telefon oder über Videotelefonie beinhalten.)

WEB ONLY: ["*Falls Sie an mehrere Spezialisten verwiesen worden sind, so denken Sie bitte an das letzte Mal.*"

Bitte schätzen Sie, falls Sie es nicht genau wissen."]

1　Monate __ [RANGE 2-12]
98　PHONE ONLY: (V) Weiss nicht
999　PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1050 Modified – response options 1 and 2 modified, IHP 2017 Q1050 Modified – Code 3 updated and updated text-insert logic for "regular doctor" to be based on Q905 rather than Q915, IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)
NOTE: SWEDEN DID NOT DISPLAY OPTIONS 3 OR 4

Q1050.　Ist es in den letzten zwei Jahren vorgekommen, dass (INSERT ITEM)?

1　Ja, ist vorgekommen
2　Nein, ist nicht vorgekommen
3　(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nie einen" **[IF SWEDEN (Q600=8, DISPLAY:** "doctor in specialist health care" **IF ELSE, (Q600=1-7, 9-11), DISPLAY:** "Facharzt/Spezialisten gesehen"] **[IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD** "(or consultant)"]
P.N. –SHOW CODE 4 FOR ITEM A2 ONLY
4　(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) IF Q600=1-3,5-6,9-11, SHOW : Ich bin seit dem Besuch beim Spezialisten noch nicht wieder beim üblichen Arzt gewesen;
IF Q600=4, SHOW: Do not have GP
98　PHONE ONLY: (V) Weiss nicht
999　PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

A1.　ein Spezialist **[IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD "(**or consultant)"] keine grundlegenden medizinischen Informationen oder Testergebnisse von **[IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY:** "Ihrem normalen Arzt", **IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY:** "your GP**] [IF (Q915=2 OR Q905=4,5), DISPLAY:** "dem Ort, den Sie normalerweise aufsuchen für eine medizinische Behandlung "] über den Grund Ihres Besuches hatte.

A2.　nachdem Sie den Facharzt oder Spezialisten konsultiert hatten **[IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD** "(or consultant)"], Ihr **[IF FR,SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY:** "normaler Arzt" **IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY:** "your GP"] **[IF (915=2 OR Q905=4,5), DISPLAY:** "das medizinische Personal am Ort, den Sie normalerweise aufsuchen für eine medizinische Behandlung,"] nicht informiert und auf dem letzten Stand schien bezüglich der Behandlung, die Sie vom Spezialisten bekommen hatten. **[IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD** "(or consultant)"]

SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2021 Q1105 modified – interviewer notes made phone only, IHP 2017 Q1105 Modified – note read to everyone rather than if necessary, added emphasis to "does not," and emphasized "only" to match 2020's survey, IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1105.   Wie viele <u>unterschiedliche</u> rezeptpflichtige Medikamente nehmen Sie immer oder regelmässig?

Dies beinhaltet **<u>nicht</u>** Medikamente, die Sie eventuell für Erkrankungen von kurzer Dauer wie z.B. eine Allergie, eine Ohrenentzündung oder Streptokokken nehmen. Bitte geben Sie <u>nur</u> Medikamente an, für die Sie ein Rezept benötigen.

(INTERVIEWER: FALLS GENAUE ANZAHL UNBEKANNT, NACH BESTMÖGLICHER SCHÄTZUNG FRAGEN)

(WEB) Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen.

_____ [RANGE 0-65]

0	**PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB : Nehme keine rezeptpflichtigen Medikamente
97	(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als ein verschreibungspflichtiges Medikament, kenne aber genaue Zahl nicht
98	PHONE ONLY: (V) Weiss nicht
999	PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1110 modified – interview note made phone only, IHP 2017 Q1110 Modified – A2 & A3 removed, IHP 2014 Q1110 – modified items A2 and A3 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110.   Hat in den letzten 12 Monaten medizinisches Personal alle Medikamente überprüft, die Sie nehmen?

[INTERVIEWER, FALLS NÖTIG: Es kann sich um einen Arzt, eine Krankenschwester oder einen Apotheker handeln]

[WEB NOTE: *Es kann sich dabei um einen Arzt, eine Krankenschwester oder einen Apotheker handeln*]

1	Ja
2	Nein
98	PHONE ONLY: (V) Weiss nicht
999	PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2024 New)
BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE
PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1115.   How concerned, if at all, are you that you have been prescribed more medications than necessary in the past 12 months?

INTERVIEWER: READ LIST

1   Very concerned
2   Somewhat concerned
3   Not too concerned
4   Not at all concerned
5   (DO NOT READ) Have not been prescribed medication in the past 12 months
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)
BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE
PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1120.   Over the past 12 months, how comfortable, if at all, have you felt talking to your health care provider about any medication concerns, such as side effects, the number of medications being prescribed, or how well the medications were working for you?

INTERVIEWER: READ LIST

1   Very comfortable
2   Somewhat comfortable
3   Not too comfortable
4   Not at all comfortable
5   (DO NOT READ) Have not been prescribed medication in the past 12 months
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

(IHP 2021 Q1300, IHP 2017 Q1300 Modified – placed frame of reference at the beginning of the question and clarified text to read "for at least one night," IHP 2014 Q1300)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300.   Haben Sie in den letzten 2 Jahren mindestens eine Nacht in einem Spital verbracht?

1   Ja
2   Nein
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1310A3 modified – interviewer note made phone only, IHP 2017 Q1310A3 Modified – to match IHP 2020 wording, IHP 2014 Q1310A3 – modified interviewer note)
BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)
NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q1310A3. Bevor Sie aus dem Spital entlassen wurden, ist jemand mit Ihnen alle verschriebenen Medikamente durchgegangen, <u>inklusive</u> jene, die Sie bereits vor dem Spitalaufenthalten nahmen?

PHONE ONLY: (INTERVIEWER NOTE: Falls der Befragte mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

[WEB ONLY: *Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.*]

1 Ja
2 Nein
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich nahm keine Medikamente vor dem Spitalaufenthalt und mir wurden keine Medikamente verschrieben
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[P.N. - ROTATE Q1310A1 AND Q1310A2]

(IHP 2021 Q1310A1 modified – interviewer note made phone only, IHP 2017 Q1310A1, IHP 2014 Q1310A1 – modified interviewer note)
BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. Als Sie aus dem Spital entlassen worden sind, haben Sie schriftliche Informationen bekommen, was Sie machen müssen wenn Sie nach Hause kommen und auf welche Symptome Sie achten müssen?

PHONE ONLY: (INTERVIEWER NOTE: Falls der Befragte mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

[WEB ONLY: *Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.*]

1 Ja
2 Nein
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1310A2 modified – interviewer note made phone only, IHP 2017 Q1310A2, IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. (PHONE) Wo Sie das Krankenhaus verlassen haben, hat das Krankenhaus Anordnungen getroffen oder sichergestellt, dass Sie eine Folgebehandlung mit einem Arzt oder einem anderen Gesundheitsspezialisten bekommen?

(WEB) Als Sie das Krankenhaus verlassen haben, hat das Krankenhaus Anordnungen getroffen oder sichergestellt, dass Sie eine Folgebehandlung mit einem Arzt oder einem anderen Gesundheitsspezialisten erhalten?

PHONE ONLY: (INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

[WEB ONLY: *Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.*]

1   Ja
2   Nein
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht zutreffend – keine Folgebehandlung benötigt
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1325 modified – interviewer note made phone only, IHP 2017 Q1325 Modified – asked in Sweden only, IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1,2 AND Q1300=1 AND Q99=1)

Q1325.   After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

1   Yes
2   No
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
98   PHONE ONLY: (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1328 modified – interviewer note made phone only, IHP 2017 Q1328)
BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)
Q1328. Nachdem Sie das Spital verlassen haben, hatten Sie das Gefühl, die Unterstützung und die Dienstleistungen zu haben, welche Sie zur Bewältigung Ihrer Gesundheitsprobleme zu Hause benötigten?

PHONE ONLY: (INTERVIEWER NOTE: Falls Befragter mehrere Male über Nacht hospitalisiert war, fragen Sie nach dem letzten Mal in den letzten zwei Jahren, als der Befragte mindestens eine Nacht im Spital verbracht hat.)

[WEB ONLY: *Hinweis: Bitte denken Sie an das letzte Mal in den letzten 2 Jahren, als Sie mindestens eine Nacht in einem Spital verbracht haben.*]

1   Ja
2   Nein
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ich habe keine Unterstützung benötigt, um mich um meine Gesundheit zu kümmern
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1330 Modified – note about coronavirus testing removed, IHP 2017 Q1330 Modified – added note about visiting ED for coronavirus testing, IHP 2013 Q1330 – Modified range)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
Q1330.   **[IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY:** "Wie häufig haben Sie in den vergangenen 2 Jahren die Notaufnahme von einem Spital für Ihre eigene medizinische Behandlung in Anspruch genommen?"

IF UK (Q600=10), DISPLAY: "How many times have you used a hospital A and E Department for your own medical care in the past 2 years?"

IF US, SWE (Q600=11,8), DISPLAY: "How many times have you used a hospital emergency room for your own medical care in the past 2 years?"]

_____ [RANGE 0-50]
0   **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB : Habe keine Notaufnahme aufgesucht
97   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Mehr als einmal, aber kenne die genaue Anzahl nicht
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1335 Modified – note about coronavirus testing removed, language for regular doctor updated, IHP 2017 Q1335 Modified – added note about visiting ED for coronavirus testing, IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. Denken Sie an das letzte Mal, als Sie in der [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: "Notaufnahme eines Spitals", IF UK (Q600=10), DISPLAY: "A and E Department", IF SWE, US (Q600=8,11), DISPLAY: "emergency room"] waren. War dies wegen Beschwerden, die Ihrer Meinung nach auch von den Ärzten oder dem Personal in der Praxis wo Sie normalerweise hingehen [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: "(inklusive ihrem/r Hausarzt/in)" IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: "GP practice" IF UK (Q600=10) DISPLAY: "GP surgery"], hätte behandelt werden können, wenn diese verfügbar gewesen wären?

      1   Ja
      2   Nein
      98   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Weiss nicht
      999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

SECTION 1400: GETTING CARE ASSISTANCE AT HOME

PHONE ONLY: Jetzt möchte ich mit Ihnen über Ihre Gesundheit und andere Erfahrungen im Zusammenhang mit der Gesundheit sprechen.

WEB ONLY: In den nächsten Fragen geht es um Ihre Gesundheit und andere Erfahrungen im Zusammenhang mit der Gesundheit.

(IHP 2021 Q1401 modified – interviewer note made phone only, IHP 2017 Q1401, IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. Wie würden Sie Ihre Gesundheit im Allgemeinen beschreiben?

      PHONE ONLY: LISTE VORLESEN)

      1   Ausgezeichnet
      2   Sehr gut
      3   Gut
      4   Mittelmässig
      5   Schlecht
      98   PHONE ONLY: (V) Weiss nicht
      999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1402 modified – interviewer note made phone only, IHP 2017 QSWED22 Modified – made ASK ALL)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1402. Inwieweit sind Sie bei alltäglichen Aktivitäten eingeschränkt, z. B. bei der Nahrungsaufnahme, dem Aufstehen aus dem Bett oder einem Stuhl, dem An- und Ausziehen, dem Baden oder der Benutzung der Toilette?

PHONE ONLY: Würden Sie sagen, dass Sie <u>bei irgendeiner</u> dieser Aktivitäten stark eingeschränkt, ein Bisschen eingeschränkt oder überhaupt nicht eingeschränkt sind?

1   stark eingeschränkt
2   ein Bisschen eingeschränkt
3   überhaupt nicht eingeschränkt
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE SEVERELY OR SOMEWHAT LIMITED (Q1402=1, 2)

Q1402a. Erhalten Sie Hilfe von (INSERT ITEM) zum Aufstehen aus dem Bett, dem An- und Ausziehen, dem Baden oder der Benutzung der Toilette?

A1.   (IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, US (Q600=1-8,11), DISPLAY: "an aide, nurse, or other health professional", IF SWITZ (Q600=9), DISPLAY: "einer bezahlten professionellen Hilfe wie z.B. die Spitex", IF UK (Q600=10), DISPLAY: A care assistant or care professional)

A2.   jemand anderem, z. B. einem Familienmitglied, einem/r Freund/in oder jemandem aus der Umgebung

1   Ja
2   Nein
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999   PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2024 New)

BASE: HAS A FAMILY MEMBER, FRIEND, OR MEMBER OF THE COMMUNITY HELP THEM WITH THEIR ACTIVITIES (Q1402aA2=1)

Q1402b. Sie gaben an, dass jemand wie ein Familienmitglied, ein/e Freund/in oder jemand aus der Umgebung Ihnen bei Ihren täglichen Aktivitäten oder Ihrer Pflege hilft. Was ist der Hauptgrund für die Wahl dieser Option?

1   Die Kosten für professionelle Dienstleistungen sind zu hoch
2   Ich ziehe es vor, dass ein enges Familienmitglied dies macht
3   Ich weiss nicht, wie man Zugang zu professionelle Dienstleistungen erhält
4   Ein anderer Grund
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999   PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2024 New)

BASE: DOES NOT GET HELP WITH ANY ACTIVITIES (Q1402aA1=2,98,999 AND Q1402aA2=2,98,999)

Q1402c.   Sie gaben an, dass Sie keine Hilfe bei Aktivitäten wie Baden und Anziehen erhalten. Was ist der Hauptgrund dafür, dass Sie derzeit keine Hilfe bei diesen Tätigkeiten erhalten?

1	Die Kosten für professionelle Dienstleistungen sind zu hoch
2	Die Wartezeit, um Hilfe zu erhalten, war zu lang
3	Sie wussten nicht, an wen Sie sich wenden oder wohin Sie gehen mussten, um die benötigte Hilfe zu erhalten
4	Sie glaubten, dass die geleistete Hilfe nicht ausreichend sein würde
5	Sie denken, dass Sie keine Hilfe benötigen
6	Ein anderer Grund
98	PHONE ONLY: (DO NOT READ) Weiss nicht
999	PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1403 modified – made Switzerland only, moved to after Q1402c, IHP 2017 Q1403)

BASE: ALL QUALIFIED RESPONDENTS IN SWITZERLAND (Q600=9)

Q1403.   Sind Sie wegen eines Gesundheitsproblems auf jemanden angewiesen, der/die Ihnen bei der Hausarbeit, dem Zubereiten von Mahlzeiten, der täglichen Einnahme von Medikamenten oder bei Einkäufen hilft?

1	Ja
2	Nein
8	PHONE ONLY: (V) Weiss nicht
999	PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1414, IHP 2017 Q1414 – Modified made Swiss Only Question)
BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1)

Q1414. Pflegen oder betreuen Sie mindestens einmal pro Woche eine oder mehrere Personen mit altersbedingten Gesundheitsproblemen, einer chronischen Krankheit oder Behinderung?

(FALLS NÖTIG: Betreuung, die beruflich geleistet wurde, nicht berücksichtigen).

(FALLS NÖTIG: Bei altersbedingten Gesundheitsproblemen kann es sich um Gedächtnisverlust oder Schwierigkeiten beim Baden oder Essen handeln.)

(WEB NOTE: *Betreuung, die beruflich geleistet wurde, nicht berücksichtigen*).

(WEB NOTE: *bei altersbedingten Gesundheitsproblemen kann es sich um Gedächtnisverlust oder Schwierigkeiten beim Baden oder Essen handeln*)

1   Ja
2   Nein
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2021 Q1415 Modified – Netherlands added to base for A10, interviewer note made phone only, IHP 2017 Q1415 Modified – A10 & A11 added, IHP 2014 Q1415 modified 1) "ever" is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)
BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)
BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM NETHERLANDS AND SWITZERLAND (Q600=5,9 AND Q99=1)
BASE FOR ITEM A11: ALL QUALIFIED RESPONDENTS FROM US (Q600=11 AND Q99=1)

Q1415.   In den nächsten paar Fragen geht es um gewisse Krankheiten, die Sie vielleicht haben.

Ist Ihnen von einem Arzt gesagt worden, dass Sie [INSERT ITEM]?

(INTERVIEWER, FALLS NÖTIG: WENN DIE BEFRAGTE PERSON WISSEN WILL, OB SIE GRENZFÄLLE VON KRANKHEITEN, DIE SIE VIELLEICHT HAT, MITZÄHLEN SOLL, ANTWORTEN SIE JA.)

(WEB NOTE: "*Hinweis: Zählen Sie Grenzfälle von Krankheiten dazu, die Sie vielleicht haben.*")

1   Ja
2   Nein
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nicht mehr deswegen in Behandlung
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[RANDOMIZE]

A1.   Hypertonie oder Bluthochdruck haben
A2.   Herzkrankheiten haben, Herzinfarkt eingeschlossen
A3.   Diabetes haben
A4.   Asthma oder eine chronische Lungenkrankheit wie chronische Bronchitis, ein Emphysem oder chronisch-obstruktive Atemwegserkrankung haben
A5.   eine Depression, Angstzustände oder andere psychische Störungen haben
A6.   Krebs haben
A8.   Gelenkschmerzen oder Arthritis haben
A9.   einen Schlaganfall gehabt haben
A10.   **[SWITZERLAND AND NETHERLANDS ONLY]** Neurologische Erkrankungen wie Demenz oder Alzheimer haben
A11.   **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2021 Q1416)

BASE FOR EACH ITEM: ALL QUALIFIED RESPONDENTS WHO SAID THEY HAVE BEEN TOLD THEY HAVE CONDITION (Q99=1 AND Q1415A1-A11=1)

PN: ASK FOR EACH ITEM WHERE Q1415=1 (YES)

PN: SHOW DIRECTLY AFTER EACH Q1415=1 (YES)

Q1416.   Sind Sie derzeit in Behandlung oder gehen Sie zu einer medizinischen Fachperson, die Ihnen beim Umgang mit (INSERT ITEM FROM Q1415)?

1   Ja
2   Nein
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nehme Medikamente wegen dieser Erkrankung ohne Gesundheitspersonal aufzusuchen
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[RANDOMIZE – SAME ORDER AS Q1415]

A1.   Hypertonie oder Bluthochdruck hilft
A2.   der Herzkrankheit hilft (Herzinfarkt eingeschlossen)
A3.   Diabetes hilft
A4.   Asthma oder einer chronischen Lungenkrankheit wie chronische Bronchitis, einem Emphysem oder chronisch-obstruktiven Atemwegserkrankung hilft
A5.   einer Depression, Angstzuständen oder anderen psychischen Störungen hilft
A6.   Krebs hilft
A8.   Gelenkschmerzen oder Arthritis hilft
A9.   dem Schlaganfall hilft
A10.   **[SWITZERLAND AND NETHERLANDS ONLY]** einer neurologischen Erkrankungen wie Demenz oder Alzheimer hilft
A11.   **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2021 Q1420vrbh, IHP 2017 Q1420vrbh Modified – Stroke and Chronic Kidney added and updated to be based on Q1416)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)

Q1420vrbh. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

1 chronic kidney disease or kidney failure (Q1416A11=1,7)
2 Diabetes (Q1416A3=1,7 AND Q1416A11=2,98,999)
3 Bluthochdruck (Q1416A1=1,7 AND Q1416A3=2,98,999AND Q1416A11=2,98,999)
4 die Herzkrankheit (Q1416A2=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A11=2,98,999)
5 die chronische Lungenkrankheit (Q1416A4=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A11=2,98,999)
6 die Depression, Angstzustände oder anderen psychischen Störungen (Q1416A5=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND Q1416A11=2,98,999)
7 Krebs (Q1416A6=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND Q1416A5=2,98,999AND Q1416A11=2,98,999)
8 den Schlaganfall (Q1416A9=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND Q1416A5=2,98,999AND Q1416A6=2,98,999AND Q1416A11=2,98,999)
9 Gelenkschmerzen oder Arthritis (Q1416A8=1,7 AND Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND Q1416A5=2,98,999 AND Q1416A6=2,98,999 AND Q1416A9=2,98,999AND Q1416A11=2,98,999)

(IHP 2021 Q1420 – base updated to remove Germany, IHP 2017 Q1420 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 verbiage updated, IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

BASE: QUALIFIED RESPONDENTS IN ALL COUNTRIES BUT GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1,7 FOR ANY AND Q99=1 AND Q600=1-3;5-11)

Q1420.   Im vergangenen Jahr, hat da jemand vom Gesundheitspersonal, bei dem Sie für (INSERT CONDITION SELECTED AT Q1420VRBH) in Behandlung waren …**(INSERT ITEM)**?

1   Ja
2   Nein
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nehme Medikamente wegen dieser Erkrankung ohne Gesundheitspersonal aufzusuchen
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[RANDOMIZE]

A1.   mit Ihnen Ihre wichtigsten Ziele bzw. Prioritäten in Bezug auf die Behandlung Ihrer Krankheit(en) besprochen
A3.   Ihnen klare Anweisungen gegeben, auf welche Symptome Sie achten müssen und in welchem Fall Sie sich einer weiteren Versorgung oder Nachbehandlung unterziehen sollten
A5.   **(SWEDEN ONLY Q600= 8)** Informed you about the next step in your care and treatment

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1 FOR ANY AND Q99=1)

Q1420_Germany.   During the past year, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)…**(INSERT ITEM)**?

1   Yes
2   No
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
98   PHONE ONLY: (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]
A1.   Discussed with you your main goals or priorities in caring for this condition
A3.   Given you clear instructions about symptoms to watch for and when to seek further care or treatment
A5.   Informed you about the next step in your care and treatment

(IHP 2021 Q1429 modified – made Switzerland only, IHP 2017 Q1429 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 removed, IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added)

BASE: ALL SWITZERLAND RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1416A1-A9,A11 =1,7 FOR ANY AND Q600=9)

Q1429.   Wie zuversichtlich sind Sie, dass Sie Ihre Gesundheitsprobleme kontrollieren und bewältigen können? Sind Sie …

(LISTE VORLESEN)

1   Sehr zuversichtlich
2   Zuversichtlich
3   Nicht sehr zuversichtlich
4   Überhaupt nicht zuversichtlich
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH

READ TO ALL: Bei den nächsten Fragen geht es darum, wie Sie verschiedene Aspekte Ihres Lebens sehen.

(IHP 2021 Q1412 modified – interviewer note made phone only, IHP 2017 Q1412 Modified – updated scale to separate "Never" and "Hardly ever" as individual response-options)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
PN: ROTATE RESPONSE OPTIONS 1-4/4-1

Q1412. Wie oft fühlen Sie sich von anderen isoliert?

PHONE ONLY: (INTERVIEWER: LISTE VORLESEN)

1 Nie
2 Fast nie
3 Manchmal
4 Oft
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1430, IHP 2017 Q1488 Modified – updated time frame, IHP 2016 Q1860)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1430. Haben Sie in den vergangenen 12 Monaten unter seelischen Belastungen wie Angstzuständen oder grosser Traurigkeit gelitten, bei denen Sie das Gefühl gehabt haben, selbst nur schlecht damit fertig zu werden?

1 Ja
2 Nein
98 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2023 Q1915 Modified – response options changed, IHP 2020 Q1915 – moved to before Q1910 and modified to ask all, added UK prob panel spelling) [US Behavioral Risk Factor Surveillance System modified, 2017]
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1445. Haben Sie in den letzten 12 Monaten irgendeine Beratung oder eine Behandlung wegen Ihrer psychischen Gesundheit erhalten? Dazu gehören Beratung oder Behandlungen, die Sie vielleicht wegen Depressionen, Angstzuständen oder anderen psychischen Erkrankungen erhalten haben.

1 Ja
2 Nein
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[IHP 2024 New]
BASE: HAVE NOT RECEIVED MENTAL HEALTH CARE IN THE LAST 12 MONTHS (Q1445=2)
Q1445a. Was ist der Hauptgrund dafür, dass Sie in den letzten 12 Monaten **keine** Beratung oder Behandlung für Ihre psychische Gesundheit erhalten haben?

[RANDOMIZE 1:4]

1 Sie konnten es sich nicht leisten
2 Sie konnten keinen geeigneten Leistungserbringer oder Gesundheitsfachperson finden
3 Sie wussten nicht, wo Sie die benötigte Beratung oder Behandlung finden konnten
4 Die Wartezeit für eine Konsultation bei einem Leistungserbringer oder einer Gesundheitsfachperson war zu lang
96 Sie wollten **oder** brauchten keine Konsultation bei einem Leistungserbringer oder einer Gesundheitsfachperson
97 Aus einem anderen Grund
98 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2024 New)
BASE: RECEIVED MENTAL HEALTH COUNSELING/TREATMENT FOR MENTAL HEALTH AND HAS A REGULAR DOCTOR OR REGULAR PLACE (Q1445=1 AND Q915=1, 2)
Q1446. Waren Sie in den letzten 12 Monaten bei einer Fachperson für psychische Gesundheit, die zu Ihrer Hausarztpraxis gehört?

1 Ja
2 Nein
8 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

SECTION 1450: MATERIAL HARDSHIP

(IHP 2021 Q1450 Modified – item A1 text modified, item A4 added, interviewer note made phone only, IHP 2017 Q1590, IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)
BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)
NOTE: SWEDEN DID NOT DISPLAY OPTION 7. SWEDEN'S DATA ARE EXCLUDED FOR COMPARABILITY REASONS.
Q1450. Wie häufig haben Sie sich in den letzten 12 Monaten Sorgen gemacht oder waren gestresst [INSERT ITEM]?

PHONE ONLY: Würden Sie sagen…

PHONE ONLY: (INTERVIEWER: LISTE VORLESEN)

1 Immer
2 Normalerweise
3 Manchmal
4 Selten (CATI) oder

5   Nie
7   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Trifft nicht zu
98 PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

[PN: RANDOMIZE A1 & A2 & A4- A3 is always asked last]

A1.   … dass Sie ausreichend zu Essen haben
A2.   … dass Sie genügend Geld haben, um Ihre Miete oder Hypothek zu bezahlen?
A3.   … dass Sie genügend Geld haben, um andere monatliche Rechnungen wie Elektrizität, Heizung und Telefon zu bezahlen?
A4.   … dass Sie ein stabiles Einkommen haben

SECTION 1495: END OF LIFE CARE WISHES

PHONE ONLY: Im Folgenden geht es um Gespräche, die Sie vielleicht bezüglich Ihre zukünftigen medizinischen Versorgung geführt haben.

WEB ONLY: Im Folgenden geht es um Gespräche, die Sie vielleicht bezüglich Ihre zukünftigen medizinischen Versorgung geführt haben.

(IHP 2021 Q1495, IHP 2017 Q1495, IHP 2014-Q1495)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495.   Im Fall, dass Sie sehr krank oder verletzt würden und nicht selber entscheiden könnten, haben Sie mit der Familie, einem engen Freund(in) oder einer medizinischen Fachperson darüber gesprochen, welche Behandlung Sie WOLLEN oder NICHT WOLLEN?

1   Ja
2   Nein
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1496, IHP 2017 Q1496, IHP 2014 Q1496)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496.   Gibt es ein schriftliches Dokument, welches beschreibt, welche Behandlung Sie am Lebensende wollen oder nicht wollen?

1   Ja, es gibt ein schriftliches Dokument
2   Nein
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1497 modified – made Switzerland only, IHP 2017 Q1497, IHP 2014-Q1497)
BASE: ALL SWITZERLAND RESPONDENTS (Q600=9)

Q1497.   Gibt es ein schriftliches Dokument, welches jemanden bestimmt, der Entscheidungen zu Ihrer Behandlung trifft, wenn Sie dies nicht mehr selber können?

1   Ja
2   Nein
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1499, IHP 2017 Q1499, IHP 2014 Q1499)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499.   Sind Sie Mitglied einer Organisation für ein selbstbestimmtes Lebensende wie z.B. Exit oder Dignitas?

PHONE ONLY: (WENN DIE BEFRAGTE PERSON "NEIN" ANTWORTET, NACHFRAGEN: "Haben Sie vor, Mitglied zu werden?)

1   Ja
2   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Nein, aber habe vor, Mitglied zu werden
3   Nein
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 QSWISS3, IHP 2017 QSWISS3)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3.   Falls Sie in den letzten 12 Monaten medizinische Pflege benötigt haben, hat ein Arzt oder eine medizinische Fachperson je mit Ihnen über Ihre Wünsche für das Sterben oder Ihren Tod gesprochen?

1   Ja
2   Nein
3   (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Habe in den letzten 12 Monaten keine medizinische Pflege benötigt
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 QCAN3, IHP 2017 QCAN3)
BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3.   Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on "medical assistance in dying" only if asked: "Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules")

1   Yes
2   No
3   (DO NOT READ) No, it is not an option I/we would consider
98   PHONE ONLY: (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QCAN4, IHP 2017 QCAN4)
BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4.　How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are…?

(READ LIST)

1　Very confident
2　Confident
3　Not very confident
4　Not at all confident
7　(DO NOT READ) I would never wish to receive it
98　PHONE ONLY: (DO NOT READ) Not sure
999　PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):
In den nächsten paar Fragen möchten wir mehr über Ihren Krankversicherungsschutz wissen.

(IHP 2021 Q1505, IHP 2017 Q1505 Modified – Added France-specific text at the end of the question, IHP 2016, Q1405 – updated base)
BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505.　In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides **[IF FRANCE (Q600=3), DISPLAY:** ", including complementary CMU (CMUC)"**]**?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

1　Yes, have private insurance
2　No, do not have private insurance
98　PHONE ONLY: (DO NOT READ) Not sure
999　PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1506, IHP 2017 Q1506, IHP 2016, Q1407)
BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)
    Q1506.   Is your insurance through your or a family member's employer or did you take out insurance by yourself?

        1   Through your employer or a family member's employer who generally co-finance the insurance with you
        2   You or a family member take it out directly
        3   You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1515, IHP 2017 Q1515, IHP 2014 Q1515 – response option 1 updated)
BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)
    Q1515.   What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

    (INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as <u>dental</u> <u>prostheses</u>.)

        1   Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
        2   Social or statutory insurance and also supplementary private insurance
        3   Private comprehensive insurance
        4   Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
        5   No health insurance or other form of coverage in case of illness
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1520 modified – added interviewer note to web, IHP 2017 Q1520, IHP 2014 Q1520 – updated interviewer note)
BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)
    Q1520.   In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

    (INTERVIEWER NOTE, ONLY IF NEEDED/SHOW ON WEB: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

        1   Yes, have private insurance
        2   No, do not have private insurance
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1525, IHP 2017 Q1525, IHP 2014 Q1525)
BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525.   In addition to the "basic insurance," are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

1   Yes, have additional insurance package
2   No, do not have additional insurance package
3   No, do not have an insurance package at all
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1527, IHP 2017 Q1527, IHP 2014 Q1527 – updated question text)
BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527.   What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

1   €0
2   €100
3   €200
4   €300
5   €400
6   €500
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1530, IHP 2017 Q1530, IHP 2014 Q1530)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530.   Welche Art von Krankenversicherung haben Sie persönlich für die obligatorische Grundversicherung? (PHONE) Sie können mir sagen …

(INT: GANZE LISTE VORLESEN)

1   Gewöhnliche Krankenversicherung
2   Bonus-Versicherung
3   HMO-Versicherung
4   Hausarztmodell
5   (CATI) Versicherungsmodell mit vorheriger telefonischer Beratung vor jedem Arztbesuch, also das Telefonmodell
5   (WEB) Versicherungsmodell mit vorheriger telefonischer Beratung vor jedem Arztbesuch (Telefonmodell)
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1535, IHP 2017 Q1535, IHP 2014 Q1535)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535.   Wie hoch ist die Jahresfranchise, also der Betrag, wo Sie auf jeden Fall selber bezahlen müssen, für Sie persönlich?

(INTERVIEWER: LISTE VORLESEN.)

1   300 Franken
2   500
3   1000
4   1500
5   2000 (CATI oder …)
6   2500 (CATI) Franken
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1546 modified – web notes added, IHP 2017 Q1546, IHP 2014 Q1546 – modified question)
BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546.   PHONE ONLY: Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

WEB ONLY: The next few questions are about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some people with disabilities?

PHONE ONLY: (**IF NECESSARY:** MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

WEB ONLY: *Note: Medicare is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered through the Medicare program, like HMOs.*

1   Yes
2   No
98   PHONE ONLY: (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1550 modified – web notes added)
BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)
    Q1550.   Do you receive these benefits through a Medicare Advantage Plan?

        PHONE ONLY: (IF NECESSARY: "These are sometimes called a Medicare HMO (that is a Health Maintenance Organization) or Medicare Managed Care.")

        WEB ONLY: *Note: These are sometimes called a Medicare HMO (Health Maintenance Organization) or Medicare Managed Care.*

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1551, IHP 2017 Q1551, Modified from CMWF 2004 Older Adult Survey)
BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)
    Q1551.   Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

        1   Excellent
        2   Very good
        3   Good
        4   Fair
        5   Poor
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1555 Modified – item A4 added, web notes added IHP 2017 Q1555 Modified – Updated A3's base to be asked of all US respondents and A3's text to make examples ready only IF NECESSARY, IHP 2014 Q1546 – modified question)
BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)
    Q1555.   (IF HAS MEDICARE (Q1546=1): "In addition to Medicare, do you also have…") (IF DOES NOT HAVE MEDICARE (Q1546=2, 8, 9): "Do you have…")

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

    A1.   Health insurance through your or someone else's employer or union (IF PHONE: IF NECESSARY: This can include retiree insurance through a former employer.; IF WEB: (*this can include retiree insurance through a former employer*))
    A2.   Medicaid or any other state medical assistance plan for those with lower incomes
    A3.   Health insurance from some other source (IF PHONE: IF NECESSARY: For example, through the Veteran's Administration or the Indian Health Service; IF WEB: (*for example, through the Veteran's Administration or the Indian Health Service)*)
    A4.   Medicare Supplemental Insurance, also known as Medigap

SECTION 1600: OUT OF POCKET COSTS

(IHP 2021 Q1605 Modified – "please provide your best estimate" note added, IHP 2017 Q1605 Modified – updated READ TO ALL note, IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605.   [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by public or private insurance?"]

[IF AUS, CAN (Q600=1, 2), DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were <u>not</u> covered by Medicare or private insurance?"]

[IF US (Q600=11), DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by insurance?"]

[IF NOR (Q600=7) DISPLAY: "In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were <u>not</u> covered by the National Health Service (NHS) or private insurance?"

[IF UK (Q600=10) DISPLAY: "In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were <u>not</u> covered by the National Health Service (NHS) or private insurance?"

(CATI) [IF SWITZ (Q600=9), DISPLAY: "Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten aus eigener Tasche für medizinische Behandlungen und Versorgung ausgegeben, wo <u>nicht</u> durch die gesetzliche medizinische Grundversicherung oder Zusatzversicherungen abgedeckt gewesen sind?"]

(WEB) Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten aus eigener Tasche für medizinische Behandlungen und Versorgung ausgegeben, welche nicht durch die gesetzliche medizinische Grundversicherung oder Zusatzversicherungen abgedeckt waren?

SHOW TO PHONE AND WEB – Dies schliesst auch Ausgaben für verschreibungspflichtige Medikamente, medizinische und zahnärztliche Versorgung ein, auch wenn diese nur teilweise selber bezahlt wurden (zählen Sie aber Krankenkassenprämien nicht dazu).
ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW ",but does not include premiums")

Bitte geben Sie eine möglichst gute Schätzung an.

(INTERVIEWER AUF NACHFRAGE: Bitte zählen Sie nur Ausgaben von Ihnen selbst und Familienmitgliedern in Ihrem Haushalt. Bitte zählen Sie keine Ausgaben von Familienmitgliedern mit, wo in anderen Haushalten leben.)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER "999998" IF "NOT SURE"; "999999" IF "DECLINE TO ANSWER".)

----------------   (RANGE 0 – 899999)
999998   (V) Weiss nicht
999999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q1610, IHP 2017 Q1610 Modified – updated ranges, IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK)
BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)
[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610.   Wie viel haben Sie und Ihre Familie in den vergangenen 12 Monaten für medizinische Behandlungen und Versorgung aus eigener Tasche bezahlt? Bitte schätzen Sie, falls Sie die genaue Zahl nicht wissen. Würden Sie sagen es war…?

(INTERVIEWER NOTE: ONLY IF NEEDED/SHOW IF UK WEB (Q600=10 AND Q650=4):) (INT: Dies schliesst auch Ausgaben für verschreibungspflichtige Arzneimittel, medizinische und zahnärztliche Versorgung ein, aber keine Prämien.)

(WEB) Dies schliesst auch Ausgaben für verschreibungspflichtige Arzneimittel, medizinische und zahnärztliche Versorgung ein, aber keine Prämien..

(LISTE VORLESEN)

01   [INSERT CODE 1 AMOUNT FROM TABLE]
02   [INSERT CODE 2 AMOUNT FROM TABLE]
03   [INSERT CODE 3 AMOUNT FROM TABLE]
04   [INSERT CODE 4 AMOUNT FROM TABLE]
05   [INSERT CODE 5 AMOUNT FROM TABLE]
98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

	AUS/CAN / US	FRA/ GER/NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600=3, 4,5	Q600= 6	Q600=7	Q600=8	Q600=9	Q600=1 0
0 1	Less than $100	Less than €90	Less than $140	Less than 800 kr	Less than 650kr	Weniger als 100 Franken	Less than £80
0 2	$100 to less than $500	€90 to less than €450	$140 to less than $700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100 Franken bis weniger als 500 Franken	£80 to less than £400

0 3	$500 to less than $1,000	€450 to less than €900	$700 to less than $1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500 Franken bis weniger als 1'000 Franken	£400 to less than £800
0 4	$1,000 to less than $2,000	€900 to less than €1,800	$1,400 to less than $2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1'000 Franken bis weniger als 2'000 Franken	£800 to less than £1,600
0 5	$2,000 or more	€1,800 or more	$2,800 or more	17,000kr or more	13,000kr or more	2'000 Franken oder mehr (CATI) gewesen	£1,600 or more

SECTION 1700: HEALTH EQUITY

(IHP 2023, Q1997, IHP 2021 Q1705 modified – removed reference to race in this question, made base all countries, moved after section 1600)
BASE: ALL RESPONDENTS
Q1705.   Als Sie eine medizinische Behandlung erhielten, (INSERT ITEM)?

      1   Ja
      2   Nein
      98   PHONE ONLY: (DO NOT READ) Weiss nicht
      999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]
   A1.   wurden Sie da **jemals** ungerecht behandelt
   A2.   hatten Sie da **jemals** das Gefühl, dass Ihre Gesundheitssorgen nicht ernst genommen wurden

(IHP 2023 Q1998 modified – item A8 added)
**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN
SERIOUSLY (Q1705A1=1 OR Q1705A2=1)**
[PN: RANDOMIZE RESPONSE OPTIONS A1-A7]

Q1706. Bei den nächsten Fragen geht es um die Gründe, warum Menschen ungerecht behandelt werden oder das Gefühl haben, dass ihre gesundheitlichen Sorgen bei der medizinischen Versorgung nicht ernst genommen werden. [DISPLAY ONLY FOR FIRST ITEM]

[IF Q1705A1=1, INSERT: "Wurden Sie jemals ungerecht behandelt"; IF Q1705A2=1, INSERT: "Hatten Sie jemals das Gefühl, dass Ihre Gesundheitssorgen nicht ernst genommen wurden"; IF Q1705A1=1 AND Q1705A2=1 INSERT: " Wurden Sie jemals ungerecht behandelt oder hatten das Gefühl, dass Ihre Gesundheitssorgen nicht ernst genommen wurden "] wegen (INSERT ITEM)?

1	Ja
2	Nein
98	(PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Weiss nicht
999	PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

A1.	Ihrer ethnischen Zugehörigkeit
A2.	Ihrem Alter
A3.	Ihrer Geschlechtszugehörigkeit
A4.	Ihrer sexuellen Orientierung
A5.	einer Behinderung, Beeinträchtigung, chronischen Krankheit oder einem lang anhaltenden gesundheitlichen Problem
A6.	Ihrer Religion oder Ihrem Glauben
A7.	Ihrem Herkunftsland
A8.	einer Sprachbarriere

(IHP 2023 Q1999, IHP 2021 Q1710 modified – based on responses to Q1705, previously only asked about race/ethnicity, moved to after section 1600, made base all countries)
BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1706A1-A7=1)
[PN: ASK Q1710 IMMEDIATELY AFTER EACH ITEM Q1706=1]

Q1710.   Kam es, nachdem Sie wegen (INSERT Q1706 ITEM) [IF Q1705A1=1, INSERT: "ungerecht behandelt wurden"; IF Q1705A2=1, INSERT: "das Gefühl hatten, dass Ihre Gesundheitssorgen nicht ernst genommen wurden"; IF Q1705A1=1 AND Q1705A2=1 INSERT: "ungerecht behandelt wurden oder das Gefühl hatten, dass Ihre Gesundheitssorgen nicht ernst genommen wurden "] dazu, dass Sie die Pflege oder Behandlung, welche Sie benötigten, <u>nicht</u> erhalten haben?

    1   Ja
    2   Nein
   98   PHONE ONLY: (DO NOT READ) Weiss nicht
 999   PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

SECTION 2000: DEMOGRAPHICS

(ALL PHONE EXCEPT CAN (Q600=1,3-11 AND Q650=1,2) SHOW: "Wir sind fast am Ende.") (**IF UK OR US AND PROB PANEL (Q600=10,11 AND Q650=4)** SHOW: "The survey is nearly finished.") Die nächsten paar Fragen dienen nur der Unterscheidung bei der Analyse.

(IHP 2021 Q2000, IHP 2017 Q2000)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000.   Sie eingeschlossen, wie viele Personen leben in Ihrem Haushalt?

       (INTERVIEWER HINWEISE FALLS BEFRAGTER ZÖGERT, BITTE BERUHIGEN SIE DEN BEFRAGTEN. Diese Frage dient nur der Unterscheidung bei der Analyse.)

   ____ [RANGE: 01-5]
   6   6 oder mehr Personen
  98   PHONE ONLY: (V) Weiss nicht
 999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q2005 modified – age range updated to 65+ for all countries, base updated, IHP 2017 Q2005 Modified – added "yourself" to question-wording, IHP 2014 Q2005 – updated range and base)

BASE: (ALL GERMANY RESPONDENTS (Q600=4)) OR (ALL COUNTRIES EXCEPT SWEDEN AND SWITZERLAND ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-3,5-6,10-11 AND Q2000>1)) OR UK WEB (Q600=10 AND Q650=4)

OR

(IN SWITZERLAND ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK (Q600=9 AND Q99=1 AND Q2000>1))

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005.   Sie eingeschlossen, wie viele Erwachsene ab 65 Jahren leben in Ihrem Haushalt?

_____ [RANGE: 01-5]
6   6 oder mehr Personen ab 65 Jahren
98   PHONE ONLY: (V) Weiss nicht
999   PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q2015, IHP 2017 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015.   What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01   Postgraduate Degree Level
02   Graduate Diploma and Graduate Certificate Level
03   Bachelor Degree Level
04   Advanced Diploma and Diploma Level
05   Certificate Level
06   Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
07   Junior Secondary Education (e.g., Year 10)
08   Primary Education
09   Pre-primary Education
10   Other Education
11   No Education
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2020, IHP 2017 Q2020, IHP 2014 Q2020)
("en collège communautaire, collège technique ou professionnel" replaced with "collégiales, techniques ou professionnelles" in Canada per partner)
BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2020.   What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

1   Less than high school
2   Some high school
3   High school graduate or equivalent
4   Some community college, technical, trade, or vocational college
5   Community college degree or diploma
6   Some university, but no degree
7   University degree or higher
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2025, IHP 2017 Q2025, IHP 2014 Q2025)
BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2025.   What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

01   Intermediate education or lower (13 yrs and under)
02   5th form school certificate – Year 11 (now known as NCEA Level 1)
03   6th form higher school certificate - Year 12 (now known as NCEA Level 2)
04   University entrance, bursary level - Year 13 (now known as NCEA Level 3)
05   Attended university or technical college, but did not graduate
06   Technical/trade or other tertiary qualification
07   University degree or higher
08   (DO NOT READ) Other
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2030, IHP 2017 Q2030, IHP 2014 Q2030)
BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]
Q2030.   What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

1   No formal education
2   Primary education
3   Secondary education
4   Some post-secondary education or university, but no university degree
5   University degree or higher
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2035, IHP 2017 Q2035, IHP 2014 Q2035)
BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]
    Q2035.   What is the highest level of education you have completed to date?

    (INTERVIEWER: READ LIST IF NECESSARY)

    1   Less than high school graduate
    2   High school graduate or equivalent (e.g., GED)
    3   Completed some college, but no degree
    4   Completed technical or community college (e.g., associates degree)
    5   College or university degree or higher
    98   PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2040, IHP 2017 Q2040, IHP 2014 Q2040 modified – added code 00)
BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]
    Q2040.   What is the highest level of education you have completed to date?

    (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

    0   Kein Shulabschluss
    1   Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
    2   Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
    3   Fachhochschulreife (i.e., high school)
    4   Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
    5   Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
    6   Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
    7   Other degree
    98   PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2045, IHP 2017 Q2045, IHP 2014 Q2045)
BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]
    Q2045.   What is the highest level of education that you have *finished*?

    (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

    01   Primary school or no formal education
    02   Lower vocational or technical training
    03   General secondary school - lower levels
    04   Vocational secondary school - lower levels
    05   General secondary school - higher levels
    06   Vocational or technical college or university bachelor degree
    07   University masters degree or higher
    98   PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2050, IHP 2017 Q2050 , IHP 2014 Q2050 – response options modified)
BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050.   What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01   Never went to school
02   Primary (CP to CM2)
03   College level (6th-3rd)
04   High School (2nd – terminal)
05   Upper level (after tray)
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2060, IHP 2017 Q2060, IHP 2014 Q2060 code 2 modified and added interviewer notes)
BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060.   What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

01   No formal education
02   Compulsory school or equivalent
03   Upper secondary school (senior) high school
04   Post secondary school education, but no university degree
05   University degree
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2065, IHP 2017 Q2065, IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065.   Welches ist die höchste Ausbildung, wo Sie bis jetzt abgeschlossen haben?

(INTERVIEWER: LISTE VORLESEN, BIS ANTWORT BESTÄTIGT WIRD.)

(1) 1	Pre-primary education	Keine Schule abgeschlossen	Keine Schule abgeschlossen
(2) 2	Primary education	Obligatorische Schule abgeschlossen	Obligatorische Schule abgeschlossen
(3) 3	Lower secondary education	1-jährige Ausbildung (10. Schuljahr, Haushaltslehrjahr, Vorlehre etc.)	1-jährige Ausbildung (10. Schuljahr, Haushaltslehrjahr, Vorlehre etc.)
(4) 4	(Upper) secondary education	2-jährige berufliche Grundbildung: eidg. Berufsattest (EBA), Anlehre	2-jährige berufliche Grundbildung: eidg. Berufsattest (EBA), Anlehre
(5)		2-jährige Vollzeitberufsschule, Handelsschule	2-jährige Vollzeitberufsschule, Handelsschule
(6)		2-3 jährige Ausbildung: allgemeinbildende Schule (Diplommittelschule, Fachmittelschule FMS)	2-3 jährige Ausbildung: allgemeinbildende Schule (Diplommittelschule, Fachmittelschule FMS)
(7)		3-4 jährige Berufslehre (EFZ)	3-4 jährige Berufslehre (EFZ)
(8)		3-4 jährige Vollzeitberufsschule, Lehrwerkstätte, Handelsmittelschule	3-4 jährige Vollzeitberufsschule, Lehrwerkstätte, Handelsmittelschule
(9)		Lehrerseminar	Lehrerseminar
(10)		Gymnasiale Maturität	Gymnasiale Maturität
(11)		Berufs- oder Fachmaturität	Berufs- oder Fachmaturität
(12) 5	Post-secondary non tertiary education	Höhere Berufsbildung mit eidg. Fachausweis/Diplom/Meisterdiplom	Höhere Berufsbildung mit eidg. Fachausweis/Diplom/Meisterdiplom
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Höhere Fachschule (HF)	Höhere Fachschule (HF)
(14)		Fachhochschule (FH)	Fachhochschule (FH)
(15)		Pädagogische Hochschule (PH)	Pädagogische Hochschule (PH)
(16)		Universität, ETH mit Vordiplom, Lizentiat, Bachelor, Master	Universität, ETH mit Vordiplom, Lizentiat, Bachelor, Master

(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doktorat an Universität, ETH	Doktorat an Universität, ETH

98   PHONE ONLY: (V) Weiss nicht
999 PHONE ONLY: (V) Antwort verweigert; WEB ONLY: Keine Angabe

(IHP 2021 Q2076-US modified – interview notes made phone only, IHP 2017 Q2076-US)
<u>**BASE: U.S. (Q600=11)**</u>
Q2076-US.   What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans?

PHONE ONLY: Just stop me when I get to the right category.

PHONE ONLY: (READ LIST)
PHONE ONLY: (PROBE: Your best estimate is fine.)

1   Less than $25,000
2      $25,000 to less than $35,000
3      $35,000 to less than $50,000
4      $50,000 to less than $75,000
5      $75,000 or more
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2075-SWI, IHP 2017 Q2075-SWI)
<u>**BASE: SWITZERLAND (Q600=9)**</u>
Q2075-SWI. Könnten Sie uns bitte angeben, in welchen Bereich das gesamte Vermögen (inklusive Wohneigentum) Ihres Haushalts fällt?

(INT: LISTE VORLESEN)
WEB/PHONE: Ihre beste Schätzung genügt

1   Weniger als 10'000.- Franken
2   Von 10'000 bis weniger als 50'000.- Franken
3   Von 50'000 bis weniger als 100'000.- Franken
4   Von 100'000 bis weniger als 500'000.- Franken
5   Von 500'000 bis weniger als 1 Million Franken
6   1 Million Franken oder mehr
98   PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q2076-SWI, IHP 2017 Q2076-SWI)
BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Können Sie bitte angeben, in welchen Bereich das monatliche Einkommen Ihres Haushalts fällt (alle Personen zusammengezählt, inklusive Löhne, Renten der AHV, allfällige Ergänzungsleistungen, Pensionskasse, 3. Säule und anderen Einkommen).

(LISTE VORLESEN)

1 Weniger als 2'000.- Franken
2 Von 2'000 bis weniger als 3'500.- Franken
3 Von 3'500 bis weniger als 5'000.- Franken
4 Von 5'000 bis weniger als 7'000.- Franken
5 Von 7'000 bis weniger als 9'000.- Franken
6 Von 9'000 bis weniger als 11'000 - Franken
7 11'000 Franken oder mehr
98 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 Q2076-UK modified – updated to include web, IHP 2017 Q2076-UK)
BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits?
(IF PHONE) Just stop me when I get to the right category.

(READ LIST)
PROBE/SHOW ON WEB: Your best estimate is fine.

1 Less than £10,000
2 £10,000 to less than £12,000
3 £12,000 to less than £25,000
4 £25,000 to less than £50,000
5 £50,000 or more
98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-CAN, IHP 2017 Q2076-CAN Modified – updated ranges for English but they were not updated in French)
BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)
PROBE: Your best estimate is fine.

1   Less than $30,000
2    $30,000 to less than $50,000
3    $50,000 to less than $80,000
4    $80,000 to less than $100,000
5    $100,000 or more
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NZ, IHP 2017 Q2076-NZ)
BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits? Just stop me when I get to the right category.

(READ LIST)
PROBE: Your best estimate is fine.

1   Less than $33,000
2    $33,000 to less than $45,000
3    $45,000 to less than $65,000
4    $65,000 to less than $100,000
5    $100,000 or more
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-AUS, IHP 2017 Q2076-AUS)
BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)
PROBE: Your best estimate is fine.

1   Less than $20,000
2    $20,000 to less than $25,000
3    $25,000 to less than $40,000
4    $40,000 to less than $60,000
5    $60,000 or more
98   PHONE ONLY: (DO NOT READ) Not sure
99   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q2075)
BASE: GERMANY (Q600=4)
NOTE: GERMANY ASKED THE GEN POP INCOME QUESTION, RATHER THAN THE OLDER ADULTS INCOME QUESTION

Q2076-GER. PHONE ONLY: Now, just stop me when I get to the right category.

Was your household income:

PHONE ONLY: (IF NECESSARY: Your best guess is fine)

PHONE ONLY: (READ LIST)

   1   Less than €2.333
   2   €2.333 to less than €4.333
   3   €4.333 to less than €5.083
   4   €5.083 to less than €6.917
   5   €6.917 to less than €9.167
   6   €9.167 or more
  98   PHONE ONLY: (DO NOT READ) Not sure
 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NETH modified – ranges updated, IHP 2017 Q2076-NETH)
BASE: NETHERLANDS (Q600=5)
Q2076-NETH.   What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)
PROBE: Your best estimate is fine.

   1   Less than 21.000 €
   2   21.000 € to less than 25.000 €
   3   25.000 € to less than 35.000 €
   4   35.000 € to less than 45.000 €
   5   45.000 € to less than 55.000 €
   6   55.000 € or more
  98   PHONE ONLY: (DO NOT READ) Not sure
 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-FRA, IHP 2017 Q2076-FRA)
BASE: FRANCE (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)
PROBE: Your best estimate is fine.

1   Less than 1.000 €
2   1.000 € to less than 1,500 €
3   1,500 € to less than 2,000 €
4   2,000 to less than 3,000 €
5   3,000 € or more
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-SWE, IHP 2017 Q2076-SWE)
BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE.   What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income …?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

1   Less than 12,000kr
2   12,000kr to less than 15,500kr
3   15,500kr to less than 23,500kr
4   23,500kr to less than 35,000kr
5   35,000kr or more
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2080 – removed "the" in Netherlands insert, IHP 2017 Q2080 Modified – Updated answer options and text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. Sind Sie in der Schweiz geboren [IF UK, US (Q600=10,11), DISPLAY: "the"][INSERT COUNTRY FROM Q600] [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: "oder an einem anderen Ort"] [IF GER (Q600=4) AND Q710<1945, DISPLAY: "or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)"] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: "(This also includes the former DDR.)"?

    1   Ja, in der Schweiz geboren [IF UK, US, NETH (Q600=5,10,11), DISPLAY: "the"][INSERT COUNTRY FROM Q600]
    2   Nein, nicht in der Schweiz geboren
    98 PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2084, IHP 2017 Q2084, IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

    _____ [RANGE: 00-100]
    998 (DO NOT READ) Not sure
    999 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2090, IHP 2017 Q2090, IHP 2016 Q2090)

BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

    (READ LIST)

    1   Yes, <u>both</u> parents were born in Canada
    2   No, <u>both</u> parents were born in some other country
    3   One parent was born in Canada and the other was born in some other country
    98 PHONE ONLY: (DO NOT READ) Not sure
    999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2100, IHP 2017 Q2100, IHP 2013 Q2100)
BASE: GERMANY (Q99=1 AND Q600=4)
   Q2100.   Were your parents born in Germany or somewhere else?

      (INTERVIEWER: READ LIST)

      (INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

      1   Yes, <u>both</u> parents were born in Germany
      2   No, <u>both</u> parents were born in some other country
      3   One parent was born in Germany and the other was born in some other country
      98   PHONE ONLY: (DO NOT READ) Not sure
      999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2105, IHP 2017 Q2105 Modified – Updated question-text, IHP 2013 Q2105)
BASE: FRANCE (Q99=1 AND Q600=3)
   Q2105.   Were your parents born in France?

      (INTERVIEWER: READ LIST)

      1   Yes, <u>both</u> parents were born in France
      2   No, <u>both</u> parents were born in some other country
      3   One parent was born in France and the other was born in some other country
      98   PHONE ONLY: (DO NOT READ) Not sure
      999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2115, IHP 2017 Q2115, IHP 2013 Q2115)
BASE: SWITZERLAND (Q99=1 AND Q600=9)
   Q2115.   (CATI) Sind Ihre Eltern in der Schweiz oder woanders geboren worden?

      (WEB) Wurden Ihre Eltern in der Schweiz oder woanders geboren?

      (INTERVIEWER: LISTE VORLESEN)

(CATI)
      1   Ja, <u>beide</u> Elternteile sind in der Schweiz geboren worden
      2   Nein, <u>beide</u> Elternteile sind in einem anderen Land geboren worden
      3   Ein Elternteil ist in der Schweiz geboren worden, und ein Elternteil ist in einem anderen Land geboren

(WEB)
      1   Ja, <u>beide</u> Elternteile wurden in der Schweiz geboren
      2   Nein, <u>beide</u> Elternteile wurden in einem anderen Land geboren
      3   Ein Elternteil wurde in der Schweiz geboren, und ein Elternteil wurde in einem anderen Land geboren
      98   PHONE ONLY: (V) Weiss nicht
      999 PHONE ONLY: (V) Antwort; WEB ONLY: Blank

(IHP 2021 Q2120, IHP 2017 Q2120, IHP 2016 Q2059 – will not be in datafile)
BASE: SWEDEN (Q600=8 AND Q99=1)
    Q2120.   Where were you born?

        (INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

        1   Sweden
        2   Nordic countries (excluding Sweden)
        3   Europe (excluding the Nordic countries)
        4   Outside of Europe
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2125, IHP 2017 Q2125, IHP 2014 Q2110)
BASE: THE NETHERLANDS (Q99=1 AND Q600=5)
    Q2125.   To which ethnic group do you belong?

        (INTERVIEWER: READ LIST)

        01   Autochthonic Dutch
        02   Moroccan
        03   Turkish
        04   Surinamese
        05   Netherlands Antilles and Aruba
        06   Other ethnic group
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2130, IHP 2017 Q2130, IHP 2014 Q2120)
BASE: CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]
    Q2130.   Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2155, IHP 2017 Q2155, IHP 2014 Q2155)
BASE: GERMANY (Q600=4 AND Q99=1)
    Q2155.   Do you speak a language other than German at home?

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2160, IHP 2017 Q2160, IHP 2014 Q2160)
BASE: FRANCE (Q600=3 AND Q99=1)
    Q2160.   Do you speak a language other than French at home?

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2165, IHP 2017 Q2165, IHP 2014 Q2123)
BASE: NEW ZEALAND (Q600=6 AND Q99=1)
    Q2165.   To which ethnic group or groups do you belong?

    (INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

        01   NZ European
        02   Maori
        03   Samoan
        04   Cook Island Maori
        05   Tongan
        06   Niuean
        07   Chinese
        08   Indian
        96   Other (such as Dutch, Japanese, Tokelauan)
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2170, IHP 2017 Q2170, IHP 2014 Q2125)
BASE: THE UNITED KINGDOM (Q600=10 AND Q99=1)
    Q2170.   To which of the following groups do you consider you belong?

    (INTERVIEWER: READ LIST)

        1   White
        2   Asian or Asian British
        3   Black or Black British
        4   Chinese
        5   Mixed Ethnic group, or
        6   Other
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2180, IHP 2017 Q2180, IHP 2014 Q2128)
BASE: AUSTRALIA (Q600=1 AND Q99=1)
   Q2180.   Are you of Aboriginal origin, Torres Strait Islander origin, or both?

          (IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

          1   Yes, Aboriginal
          2   Yes, Torres Strait Islander
          3   Yes, both Aboriginal and Torres Strait Islander
          4   No
          98   PHONE ONLY: (DO NOT READ) Not sure
          999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2185, IHP 2017 Q2185, IHP 2014 Q2130)
BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]
   Q2185.   Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

          1   Yes
          2   No
          98   PHONE ONLY: (DO NOT READ) Not sure
          999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2190 modified – interviewer note made phone only, IHP 2017 Q2190, IHP 2015 Q2135)
BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]
   Q2190.   Do you consider yourself…?

          PHONE ONLY: (INTERVIEWER: READ LIST)

          1   White
          2   Black or African American
          3   Asian or Pacific Islander
          4   Native American or Alaskan native
          5   Or some other race or multiple races
          98   PHONE ONLY: (DO NOT READ) Not sure
          999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2195, IHP 2017 Q2195 Modified – revised question-text and updated to be multi-response)
BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)
PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-3; CODES 4,8,9 SHOULD BE SINGLE-PUNCH.

Q2195.   Do you identify as First Nations, Métis (pronounced: MAY-TEE) and/or Inuk/Inuit (pronounced: in-ook, in-OO-it)?

(INTERVIEWER NOTE: IF YES, CLARIFY WHICH THEY IDENTIFY WITH AND SELECT APPLICABLE CODES 1-3.)

1   Yes, First Nations
2   Yes, Métis
3   Yes, Inuk/Inuit
4   No
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)
BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)
PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-9; CODES 98 AND 99 SHOULD BE SINGLE-PUNCH.

Q2196.   Which category or categories best describes your race or racial background? Please select all that apply:

INTERVIEWER: READ LIST

INTERVIEWER NOTE IF NECESSARY: In our society, people are often described by their race or racial background. These are not based in science, but our race may influence the way we are treated by individuals and institutions, and this may affect our health.

1   Black (IF NECESSARY: for example, African, Afro-Caribbean, African Canadian descent)
2   East Asian (IF NECESSARY: for example, Chinese, Korean, Japanese, Taiwanese descent)
3   Indigenous (IF NECESSARY: First Nations, Inuk/Inuit (pronounced: in-ook, in-OO-it), Métis (pronounced: MAY-TEE))
4   Latin American (IF NECESSARY: for example, Latino/Latina/Latinx, Hispanic descent)
5   Middle Eastern (IF NECESSARY: for example, Arab, Persian, West Asian descent such as Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish descent)
6   South Asian (IF NECESSARY: for example, Indian, Pakistani, Bangladeshi, Sri Lankan, Indo-Caribbean descent)
7   Southeast Asian (IF NECESSARY: for example, Filipino, Vietnamese, Cambodian, Thai, Indonesian descent)
8   White (IF NECESSARY: for example, European descent)
9   Another race category
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2200 Modified – Norway removed from base, IHP 2017 Q2200, IHP 2014 Q2150 base modified to remove Sweden)
BASE: UK OR GERMANY (Q600=10,4 AND Q99=1)
    Q2200.   Which of the following describes where you live?

        (INTERVIEWER: READ LIST)

        1   City/large town
        2   Suburbs of a city/large town
        3   Small town
        4   Village or rural location
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

INFORMATION ON TELEPHONES, POSTAL CODES

(IHP 2021 LL1, IHP 2017 LL1, IHP 2014 QLL1)
BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)
P.N - USE "mobile" **if NZ,UK,AUS (Q600=6,10,1); USE** "cell" **for all others (Q600=2-5,7-9,11)**
    LL1. Now thinking about your telephone use…Does anyone in your household, including yourself, have a working (cell/mobile) phone?

        1   Yes, respondent or someone in household has (cell/mobile) phone
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 C1, IHP 2017 CP1, IHP 2014 QCP1)
BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q99=1 AND Q600=1-8, 10-11)
P.N - USE "mobile" **if NZ,UK,AUS (Q600=6,10,1); USE** "cell" **for all others (Q600=2-5,7-9,11)**
    C1.   Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

        1   Yes, has a home telephone
        2   No, no home telephone
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 INTFREQA)
BASE: US RESPONDENTS (Q600=11)
      INTFREQA.   About how often do you use the Internet?

      PHONE ONLY: (INTERVIEWER: READ LIST)

        0   PHONE ONLY: (DO NOT READ) Never
        1   Almost constantly
        2   Several times a day
        3   About once a day

4   Several times a week
5   Less often
 98   PHONE ONLY: (DO NOT READ) Don't know
999   PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2021 D-Z1, IHP 2017 D-Z1, IHP 2014 QD-Z1)
BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)
D-Z1. What is your zip code/postal code?

_____
  99999   (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

  1   Yes   (CONTINUE)
  2   No   (RE-ASK D-Z1)

(IHP 2021 D-Z4, IHP 2017 D-Z4, IHP 2014 QD-Z4)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)
(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)
D-Z4. What is your postal code?

_____
  9999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

  1   Yes   (CONTINUE)
  2   No   (RE-ASK D-Z4)

(IHP 2023 D-ZSWU, IHP 2020 D-ZSWU, IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)
BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)
(PN: NOT ASKED BUT FILLED IN FROM SAMPLE)
D-ZSWU. Würden Sie sagen, dass Sie in einem Gebiet leben, dass:

      PHONE ONLY: (LISTE VORLESEN)

  1   vorranging Stadtgebiet ist
  2   sowohl städtisch als auch ländlich liegt (dazwischen)
  3   vorrangig ländlich ist
  98 PHONE ONLY: (DO NOT READ) Don't know
  999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)
(P.N - 5 digit postal code)

   D-ZF. What is your postal code?

   _____
   99999   (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)
INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

   1   Yes   (CONTINUE)
   2   No   (RE-ASK D-ZF)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99999 AND Q99=1)
   D-Z1a.   What state do you live in?

   01   Alabama
   02   Alaska
   03   Arizona
   04   Arkansas
   05   California
   06   Colorado
   07   Connecticut
   08   Delaware
   09   District of Columbia
   10   Florida
   11   Georgia
   12   Hawaii
   13   Idaho
   14   Illinois
   15   Indiana
   16   Iowa
   17   Kansas
   18   Kentucky
   19   Louisiana
   20   Maine
   21   Maryland
   22   Massachusetts
   23   Michigan
   24   Minnesota
   25   Mississippi
   26   Missouri
   27   Montana
   28   Nebraska

29   Nevada
30   New Hampshire
31   New Jersey
32   New Mexico
33   New York
34   North Carolina
35   North Dakota
36   Ohio
37   Oklahoma
38   Oregon
39   Pennsylvania
40   Rhode Island
41   South Carolina
42   South Dakota
43   Tennessee
44   Texas
45   Utah
46   Vermont
47   Virginia
48   Washington
49   West Virginia
50   Wisconsin
51   Wyoming
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)
BASE: US RESPONDENTS (Q600=11)
   OWNHOME. Is your home owned or rented?

1   Owned
2   Rented
98   PHONE ONLY: (DO NOT READ) Not sure
999   PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-NETH, IHP 2017 QDZ-NETH , IHP 2014 QDZ-NETH)
BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY (Q600=5 and Q650=2 AND Q99=1)
   QDZ-NETH. What province do you live in?

98   Drenthe
99   Flevoland
100 Friesland
101 Gelderland
102 Groningen
103 Limburg
104 Noord-Brabant
105 Noord-Holland
106 Overijssel
107 Utrecht

108 Zeeland
109 Zuid-Holland
997 (V)   Other
999 (V)   Refused; WEB ONLY: Blank

(IHP 2021 D-NZ, IHP 2017 D-NZ , IHP 2014 QD-NZ)
BASE: NZ (Q600=6) AND Q99=1
D-NZ.In which region are you living?

(READ LIST IF NECESSARY)

01   Northland
02   Auckland
03   Waikato
04   Bay of Plenty
05   Gisborne
06   Hawke's Bay
07   Taranaki
08   Manawatu-Wanganui
09   Wellington
10   Tasman
11   Nelson
12   Marlborough
13   West Coast
14   Canterbury
15   Otago
16   Southland
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 D-NZU, IHP 2017 D-NZU , IHP 2014 QD-NZU)
BASE: NZ (Q600=6 AND Q99=1)
D-NZU.   Would you say your living area is…?

(READ LIST)

1   A city
2   Or a regional or rural area
98   PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-GER, IHP 2017 DZ-GER , IHP 2014 QDZ-GER modified delete code 997)
BASE: GERMANY ONLY (Q600=4 AND Q99=1)
    QDZ-GER. What region do you live in?

        42   Schleswig-Holstein
        43   Hamburg
        44   Bremen
        45   Niedersachsen
        46   Nordrhein-Westfalen
        47   Rheinland-Pfalz
        48   Saarland
        49   Hessen
        50   Baden-Württemberg
        51   Bayern
        52   Berlin
        53   Mecklenburg-Vorpommern
        54   Brandenburg
        55   Sachsen-Anhalt
        56   Thüringen
        57   Sachsen
        999 (V) Refused; WEB ONLY: Blank

(IHP 2023 MONEY2 Modified – updated base and question-text to apply to prepaid cell sample exclusively, IHP 2020 MONEY2)
BASE: U.S. PREPAID CELL ('bPrepaid_Cell_Flag').any('Y'))
    MONEYP. We'd like to send you $10 for your time. Can I please have your full name and a mailing address where we can send the check?

        INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the $10 to them personally.

        1   [ENTER FIRST NAME] (INTERVIEWER: PLEASE VERIFY SPELLING)
        2   [ENTER LAST NAME]
        3   STREET ADDRESS
        4   APT
        5   [City]
        6   [State]
        7   CONFIRM ZIP from above
        999 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want the $10 sent to me; WEB BLANK

(IHP 2024 New)
BASE: U.S. PROB PANEL (Q600=11 AND Q650=4)
[PN: INSERT COMPENSATION AMOUNT BASED ON PROB. PANEL STANDARD SETUP]
[PN: QUESTION IS REQUIRED; DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP, SHOW ERROR MESSAGE: "This is a required question. Please respond."]
[PN: STANDARD PANEL INCENTIVES ARE $10 IF LTHS (pEDUCATION=1) OR SPANISH (language=10); ELSE $5]

MONEYW.   In appreciation of your time, we would like to offer you <<$INSERT>> in compensation via an electronic gift code immediately upon completion of this survey. Would you like to receive this compensation?

      1   Yes
      2   No

COUNTRY-SPECIFIC QUESTIONS INCLUDED IN 2021

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):
Sie sind fast am Ende der Befragung. Es gibt nur noch wenige Fragen, die nur in der Schweiz gefragt werden, da diese unser Gesundheitssystem besonders betreffen.

(IHP 2021 QSWISS0 modified – item a2 added, b modified, IHP 2017 QSWISS0 Modified – Added item A1)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)
QSWISS0. Haben Sie in den letzten zwei Jahren...

1	Ja
2	Nein
98	PHONE ONLY: (DO NOT READ) Weiss nicht
999	PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

a1.   einer medizinischen Fachperson eine medizinische Anfrage per Smartphone-Textnachricht (SMS, Whatsapp, etc.) geschickt? (mehr als nur zur Vereinbarung eines Termins)?

a2.   per web-basierter Applikation (sichere Webseite, sichere Applikation) mit einer medizinischen Fachperson eine medizinische Frage besprochen (mehr als nur zur Vereinbarung eines Termins)?

a.   einer medizinischen Fachperson eine E-Mail mit einer medizinischen Frage geschickt?

c.   das Internet gebraucht, um sich über Gesundheitsthemen zu informieren?

d.   irgendeine Art digitaler Applikationen (d.h., App) benutzt, um Daten über Ihre Gesundheit zu sammeln, aber nicht um diese mit einer medizinischen Fachperson zu teilen (z.B. Daten zur Bewegungserfassung wie Schrittzähler oder Vitalfunktionen wie die Herzfrequenz)?

e.   irgendeine Art digitaler Applikationen (d.h., Webseite, App) benutzt, um Daten über Ihre Gesundheit zu sammeln und diese mit einer medizinischen Fachperson zu teilen (z.B. Daten zur Bewegungserfassung wie Schrittzähler oder Vitalfunktionen wie die Herzfrequenz)?

(IHP 2021 QSWISS1 modified – Germany added to base, IHP 2017 QSWISS1)
BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND AND GERMANY (Q600=4,9 AND Q99=1)
QSWISS1. Wenn es um einfache medizinische Behandlungen geht: Könnten Sie sich vorstellen, eine Folgebehandlung statt durch einen Arzt durch spezialisiertes Gesundheitspersonal (z.B. spezialisierte Pflegefachpersonen) zu bekommen?

1	Ja
2	Nein
98	PHONE ONLY: (DO NOT READ) Weiss nicht
999	PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 QSWISS2 modified – Germany added to base, IHP 2017 QSWISS2)
BASE: ALL SWITZERLAND AND GERMANY RESPONDENTS (Q600=4,9 AND Q99=1)

QSWISS2. Wenn Sie an die gesamte medizinische Versorgung denken, wo Sie in den letzten 12 Monaten bekommen haben, würden Sie sagen, Sie haben…

(CATI)
1 zu wenig medizinische Versorgung
2 gerade richtig … oder …
3 zu viel medizinische Versorgung erhalten?

(WEB)
1 zu wenig medizinische Versorgung erhalten
2 gerade das richtige Mass an medizinischer Versorgung erhalten
3 zu viel medizinische Versorgung erhalten

7 (PHONE: DO NOT READ) Hat keine medizinische Versorgung benötigt
(SHOW IN WEB PROGRAM) Habe keine medizinische Versorgung benötigt
98 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

(IHP 2021 QSWI4 modified – Germany added to base, item L removed, IHP 2020 QSWI4 Modified – Added item L, updated base to be asked to all Swiss respondents, and added programming autocode logic at item k based on QSWISS2)
BASE: SWITZERLAND AND GERMANY ONLY (Q99=1 AND Q600=4,9)
PN: IF QSWISS2=7, AUTO-CODE QSWI4k AS CODE 01 AND DO NOT DISPLAY.

QSWI4. Sind Sie in den letzten 12 Monaten wegen einem der folgenden Gründe nicht zum Arzt gegangen oder haben auf eine medizinische Behandlung verzichtet? Bitte beantworten Sie jeden möglichen Grund mit Ja oder Nein. Sie haben verzichtet weil… ?

01 Ja
02 Nein
98 PHONE ONLY: (DO NOT READ) Weiss nicht
999 PHONE ONLY: (DO NOT READ) Antwort verweigert; WEB ONLY: Blank

a … Sie abwarten wollten, ob das gesundheitliche Problem von selbst verschwinden würde
b … Sie nicht weitere Kosten im Gesundheitswesen für die Allgemeinheit verursachen wollten
c … Sie Angst davor hatten, was der Arzt Ihnen sagen könnte
d … Ihnen das Vertrauen in Ärzte, Krankenhäuser, Untersuchungen oder allgemein in Behandlungen fehlt
e … Sie keinen guten Arzt kennen
f … Sie Mühe haben, in einer Landessprache zu kommunizieren
g … Sie keinen Termin bekommen haben
h … Sie aus beruflichen Gründen keine Zeit hatten
i … Sie wegen der Betreuung von Kindern oder anderen Personen keine Zeit hatten
j … Sie sich nicht dorthin begeben konnten
k … Sie keine medizinische Behandlung benötigt haben

SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities.

(IHP 2021 Q2800 modified – additional interviewer note added, IHP 2017 Q2800)
BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)
    Q2800.   In the past twelve months, have you or anyone in your household received home care services from a government home care program?

        (IF NECESSARY: Home care services include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

        (IF NECESSARY: Home care services are those provided by publically-funded programs [**IF New Brunswick:**] *such as the Extra Mural Program* [**IF Quebec:**] *such as CLSCs* [**IF Ontario:**] such as CCACs or LHINs (pronounced: LINNS) [**IF ANY OTHER PROVINCE/TERRITORY**:] *through your regional health authority*.)

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)
BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE SERVICES (Q99=1 AND Q600=2 AND Q2800=1)
    Q2800b. Was this service for palliative care?

        INTERVIEWER NOTE IF NECESSARY: Palliative care is specialized medical care that focuses on providing relief from pain and other symptoms of a serious illness.

        1   Yes
        2   No
        98   PHONE ONLY: (DO NOT READ) Not sure
        999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2300 modified – coronavirus resource links removed, IHP 2017 Q2300, IHP 2014 Q2165)
BASE: ALL QUALIFIED RESPONDENTS (Q99=1)
    Q2300.   Damit sind Sie am Schluss des Interviews. Wir bedanken uns bei Ihnen für Ihre wertvollen Auskünfte.