

**2021 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS  
TRANSLATION VERSION**

**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

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**SUBJECTS FOR QUESTIONNAIRE:**

SECTION 600: SAMPLE PRELOADS  
SECTION 700: INTRODUCTION AND SCREENER  
SECTION 800: ACCESS TO HEALTH CARE  
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER  
SECTION 1000: COORDINATION OF CARE  
SECTION 1020: EXPERIENCE WITH SPECIALISTS  
SECTION 1100: PRESCRIPTION MEDICATION USE  
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE  
SECTION 1400: GETTING CARE ASSISTANCE AT HOME  
SECTION 1415: CHRONIC ILLNESS CARE  
SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH  
SECTION 1450: MATERIAL HARDSHIP  
SECTION 1495: END OF LIFE CARE WISHES  
SECTION 1500: HEALTHCARE COVERAGE  
SECTION 1600: OUT OF POCKET COSTS  
SECTION 2000: DEMOGRAPHICS

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## **GLOBAL PROGRAMMING INSTRUCTIONS**

### **TEXT**

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

### **WEB VS. PHONE**

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- In the WEB program, respondents should be able to “skip” any questions and be coded as 9. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

### **NON-RESPONSE CODES**

- BLANKS ARE DENOTED BY A 9 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

### **MULTIPLE - RESPONSE**

- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

**PN – PLEASE CALCULATE THE RESPONDENT’S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.**

**SECTION 600: SAMPLE PRELOADS**

**[P.N. WHENEVER THE FOLLOWING LABEL IS USED "DATA/SAMPLE" IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF 'DATA-BASED' INFO IS UNAVAILABLE, THEN 'SAMPLE-BASED' INFO MAY BE EMPLOYED]**

*(IHP 2017 Q600)*

**BASE: ALL RESPONDENTS**

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

*(IHP 2017 Q600a)*

**BASE: ALL RESPONDENTS**

Q600a. MODE OF COMPLETION  
(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

*(IHP 2017 Q600b, IHP 2016 Q600b)*

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

*(IHP 2017 Q601, IHP 2014 Q601)*

**BASE: AUSTRALIA (Q600=1)**

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

*(IHP 2017 Q602)*

**BASE: AUSTRALIA (Q600=1)**

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

*(IHP 2017 Q603)*

**BASE: AUSTRALIA (Q.600=1)**

Q603. AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample

*(IHP 2020 Q603)*

**BASE: UK (Q600=10)**

Q604. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

*(IHP 2017 Q615, IHP 2014 Q615 – remove Sweden)*

**BASE: ALL RESPONDENTS – GERMANY, NORWAY, SWITZERLAND ONLY (Q600= 4,7,9)**

FOR NORWAY, GERMANY SHOULD BE BASED OFF Q2200

Q615. COMMUNITY TYPE

**[P.N. - Code as '7' if data/sample info is unavailable for Germany, Norway, Switzerland. Code as 'Missing' if other country.]**

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

*(IHP 2017 Q615a)*

**BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK ONLY (Q600= 1,3,4,5,6,10)**

Q615a. URBAN/RURAL

**[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, UK - Code as 'Missing' if other country]**

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries

(IHP 2017 Q617, IHP 2016 Q617 modified codes)

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

**Q617. COMMUNITY TYPE** (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden. Code as 'Missing' if other country.]

- 01 Large cities and municipalities near large cities
- 02 Medium-sized towns and municipalities near medium-sized towns
- 03 Smaller towns/urban areas and rural municipalities
- 97 Not Available for This Country/These Countries

(IHP 2017 Q620, IHP 2014 Q620)

**BASE: ALL RESPONDENTS - CANADA (Q600=2)**

**Q620. COMMUNITY SIZE**

[P.N. Code as '97' if sample info is unavailable for Canada. Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2017 Q625, IHP 2014 Q625)

**BASE: ALL RESPONDENTS - US ONLY (Q600=11)**

**Q625. AREA TYPE**

[P.N. Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]

[P.N. USE CODES 4-6 FOR US]

- 4 Urban (MSC=1)
- 5 Suburban (MSC =2-4)
- 6 Rural (MSC=5)
- 97 Not Available For This Country/These Countries

**US ONLY (Q600=11) - METRO STATUS (variable name: METRO)**

Code	Description of where the HHs reside
1	In the Center City if an MSA
2	Outside the Center City of an MSA, but inside the county containing the Center City
3	Inside a Suburban County of the MSA
4	In an MSA that has NO Center City
5	Not in an MSA

*(IHP 2017 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2014 Q630 – France region codes modified, Switzerland added back IHP 2017)*

**BASE: ALL COUNTRIES**

**Q630. REGION -**

[USE **CODES 1-8 FOR AUSTRALIA**, CODES 9-21 FOR CANADA, **CODES 22-25 FOR NEW ZEALAND**, CODES 26-37 FOR UK, **CODES 38-41 FOR US**, CODES 42-57 FOR GERMANY, **CODES 58-78 FOR SWEDEN**, CODES 79-89 FOR NORWAY, **CODES 98-109 FOR THE NETHERLANDS**, CODES 110-122 FOR FRANCE, **CODES 132-157 FOR SWITZERLAND.**]

[P.N. - Please note that data for Switzerland IS included in IHP 2021 for this question]

[P.N. - Code as '997' if data/sample info is unavailable per country]

- 1 **NSW**
- 2 **VIC**
- 3 **QLD**
- 4 **WA**
- 5 **SA**
- 6 **TS**
- 7 **ACT**
- 8 **NT**
- 9 Newfoundland and Labrador
- 10 Prince Edward Island
- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 **Auckland**
- 23 **North**
- 24 **Central**
- 25 **South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland

- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**
- 60 Södermanland**
- 61 Östergötland**
- 62 Jönköping**
- 63 Kronoberg**
- 64 Kalmar**
- 65 Gotland**
- 66 Blekinge**
- 67 Skåne**
- 68 Halland**
- 69 Västra Götaland**
- 70 Värmland**
- 71 Örebro**
- 72 Västmanland**
- 73 Dalarna**
- 74 Gävleborg**
- 75 Västernorrland**
- 76 Jämtland**
- 77 Västerbotten**
- 78 Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark

86 Trøndelag  
87 Vestfold og Telemark  
88 Vestland  
89 Viken  
**98 Drenthe**  
**99 Flevoland**  
**100 Friesland**  
**101 Gelderland**  
**102 Groningen**  
**103 Limburg**  
**104 Noord-Brabant**  
**105 Noord-Holland**  
**106 Overijssel**  
**107 Utrecht**  
**108 Zeeland**  
**109 Zuid-Holland**  
110 Grand Est  
111 Nouvelle Aquitaine  
112 Auvergne-Rhône-Alpes  
113 Bourgogne, Franche-Comté  
114 Bretagne  
115 Centre-Val de Loire  
116 Corse  
117 Île-de-France  
118 Occitanie  
119 Hauts-de France  
120 Normandie  
121 Pays de la Loire  
122 Provence-Alpes, Côte-d'Azur  
**132 ZH Zürich**  
**133 BE Bern**  
**134 LU Luzern**  
**135 UR Uri**  
**136 SZ Schwyz**  
**137 OW Obwalden**  
**138 NW Nidwalden**  
**139 GL Glarus**  
**140 ZG Zug**  
**141 FR Fribourg**  
**142 SO Solothurn**  
**143 BS Basel-Stadt**  
**144 BL Basel-Landschaft**  
**145 SH Schaffhausen**  
**146 AR Appenzell Ausserrhoden**  
**147 AI Appenzell Innerrhoden**  
**148 SG St. Gallen**  
**149 GR Graubünden**  
**150 AG Aargau**  
**151 TG Thurgau**



- 152 TI Ticino
- 153 VD Vaud
- 154 VS Valais
- 155 NE Neuchatel
- 156 GE Geneva
- 157 JU Jura
- 997 Not Available For This Country/These Countries

**FOR FRANCE métropolitaine (Q600=3)**

*(IHP 2017, IHP 2014)*

**+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)**

<b><u>1. IDF</u></b>
<b><u>2. Bassin Parisien OUEST</u></b>
<b><u>3. Bassin Parisien EST</u></b>
<b><u>4. Nord</u></b>
<b><u>5. Ouest</u></b>
<b><u>6. Est</u></b>
<b><u>7. Sud Ouest</u></b>
<b><u>8. Sud Est</u></b>
<b><u>9. Méditerranée</u></b>

*(IHP 2017 Q635, IHP 2014 Q635)*

**BASE: US ONLY (Q600=11)**

Q635. STATE

**[P.N. -Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]**

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana

- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

*(IHP 2017 Q640A, IHP 2013 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

Q640a. CANTONS

**[P.N.-Code as '97' if data/sample info is unavailable for Switzerland. Code as 'Missing' if other country.]**

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

*(IHP 2017 Q640, IHP 2014 Q640)*

**BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)**

Q640. LINGUISTIC REGIONS - PRELOAD

**[P.N. Please note that this question was labeled Q642 in IHP 2020]**

**[P.N. Code as '7' if sample info is unavailable for Switzerland. Code as 'Missing' if other country.]**

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2017 Q645, IHP 2014 Q645)

**BASE: ALL RESPONDENTS - UK only (Q600=10)**

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK. Code as 'Missing' if other country.]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2017 Q650 Modified - added ABS, IHP 2014 Q650)

**BASE: ALL RESPONDENTS**

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS

(IHP 2017 Q650a)

**BASE: ALL NORWAY RESPONDENTS Q600=7**

Q650a. PRELOAD NUMBER OF CELL PHONE NUMBERS

(shows number of cell phone numbers at which a given individual could have been reached)

(IHP 2017 Q650b)

**BASE: ALL NORWAY RESPONDENTS Q600=7**

Q650b. PRELOAD NUMBER OF LANDLINE PHONE NUMBERS

(shows number of landline phone numbers at which a given individual could have been reached)

(IHP 2017 Q655, IHP 2014 Q655)

**BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)**

Q655. Postal code from sample file - PRELOAD  
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]

|\_|\_|\_|\_|\_|\_|\_|

(IHP 2017 Q660, IHP 2014 Q660)

**BASE: ALL RESPONDENTS - AUSTRALIA ONLY (Q600=1)**

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|\_|

(IHP 2017 Q661)

**BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)**

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|

(IHP 2017 Q662)

**BASE: ALL RESPONDENTS FROM NEW ZEALAND (Q600=6)**

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 97 Not available for this country/these countries

(IHP 2017 Q663 Modified – updated Norwegian regions for 2020 definitions)

**BASE: ALL QUALIFIED - NORWAY ONLY (Q600=7)**

Q663. County from sample file - PRELOAD

- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 97 Not available for this country/these countries

(IHP 2017 Q665, IHP 2016 Q665)

**BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)**

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|\_|\_|\_|\_|

(IHP 2017 Q666, IHP 2016 Q666)

**BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)**

Q666. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]

|\_|\_|\_|

(IHP 2017 Q667, IHP 2016 Q667)

**BASE: ALL RESPONDENTS - NORWAY ONLY (Q600= 7)**

Q667. Sample-based Age

[NUMERIC; MAX 3 CHARACTERS]

|\_|\_|

999 Age missing in sample

(IHP 2017 Q668)

**BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)**

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg- Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 97 Not available for this country/these countries

*(IHP 2017 Q669)*

**BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)**

Q669. NETHERLANDS PROVINCE - PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 97 Not available for this country/these countries

*(IHP 2017 Q670)*

**BASE: ALL QUALIFIED - UK ONLY (Q600=10)**

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 97 Not available for this country/these countries

*(IHP 2020 Prefer\_Lang2)*

**BASE: CANADA (Q600=2)**

Prefer\_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

## **SECTION 700: INTRODUCTION AND SCREENER**

**[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]**

***(PN – PLEASE ADD IN BELOW NOTE ON SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)***

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

**BASE: ALL NON-ABS, NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10-11)**

### **INTRO 1**

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. ]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé and Caisse nationale de l’assurance maladie. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]



[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

(IF US (Q600=11) AND PRESCREENED OMNI OR PREPAID CELL): If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

*(IHP 2017 HH1, IHP 2014 HH1 – updated base)*

**BASE: ALL NON-SWITZERLAND AND NON-NORWAY LANDLINE SAMPLE (Q650=1 AND Q600=1-6,8,10-11)**

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

\_\_\_\_\_ (valid: 1-5)

- |    |  |                        |
|----|--|------------------------|
| 96 | None   | THANK AND TERM (TQHH1) |
| 6  | 6 or more adults age 18 or older                   |                        |
| 98 | PHONE ONLY: (DO NOT READ) Not sure                 | THANK AND TERM (TQHH1) |
| 99 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | ASK B1                 |

*(IHP 2017 A1 Modified – Removed US from base, IHP 2014 A1 – updated base modified age from 54 to 64)*

**BASE : ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6,8,10)**

A1. And is this adult between 18 and 64 years old or over 64 years old?

- |   |  |                          |
|---|--|--------------------------|
| 1 | 18-64 years old                                    | THANK AND TERM (TQA1)    |
| 2 | Over 64  | ASK A2                   |
| 8 | PHONE ONLY: (DO NOT READ) Not sure                 | THANK AND TERM (TQA1)    |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND<br>TERM (RQA1) |

(IHP 2021 New)

**BASE : ALL US LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=11)**

A1US. And is this adult between 18 and 59 years old or over 59 years old?

- |   |  |                          |
|---|--|--------------------------|
| 1 | 18-59 years old                                    | THANK AND TERM (TQA1)    |
| 2 | Over 59  | ASK A2                   |
| 8 | PHONE ONLY: (DO NOT READ) Not sure                 | THANK AND TERM (TQA1)    |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND<br>TERM (RQA1) |

(IHP 2017 A2 Modified – removed US from base, IHP 2014 A1 – updated base, modified age to be 65)

**BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6.8,10)**

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- |   |   |   |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone                                       | GO TO SC5 IF GDPR COUNTRY;<br>OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                                    |
| 3 | Qualified adult 65+ is not available at this time                         | SCHEDULE CB<br><b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD<br>AS QA2 65+Unable              |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND<br>TERM (RQA2)                              |

(IHP 2021 New)

**BASE: ALL US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 60+ (A1US=2 AND Q600=11)**

A2US. May I please speak with the adult age 60 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 60+ respondent in the household, do not ask the question, code as "1" and continue.)

- |   |  |   |
|---|--|---|
| 1 | Qualified adult 60+ is on the phone                                  | GO TO INTRO3  |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4                                    |
| 3 | Qualified adult 60+ is not available at this time                    | SCHEDULE CB<br><b>(PN PLEASE SET UP AS A SUSPEND)</b> |

- 7 PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview  
THANK & TERM. RECORD  
AS QA2US 60+Unable
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND  
TERM (RQA2)

*(IHP 2017 B1 Modified – removed US, IHP 2014 B1 – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6,99 AND Q600=1-6,8,10)**

B1. And how many of these adults are age 65 or older?

- \_\_\_\_\_ (1 through #of adults in HH1 **max value set at 5**)
- 6 6 or more adults age 65 or older **(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)**
- 96 None THANK AND TERM (TQB1)
- 98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1)
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3b

*(IHP 2021 New)*

**BASE: ALL US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6,99 AND Q600=11)**

B1US. And how many of these adults are age 60 or older?

- \_\_\_\_\_ (1 through #of adults in HH1 **max value set at 5**)
- 6 6 or more adults age 60 or older **(P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6)**
- 96 None THANK AND TERM (TQB1US)
- 98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1US)
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3bUS

*(IHP 2017 B2 Modified – US removed from base, IHP 2014 B2 – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10)**

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as “1” and continue.)

- 1 Qualified adult 65+ is on the phone GO TO SC5 IF GDPR COUNTRY;  
OTHERWISE, GO TO INTRO3
- 2 Qualified adult 65+ is available (not on phone and brought to phone)  
ASK FOR, GO TO SC4
- 3 Qualified adult 65+ is not available at this time SCHEDULE CB  
**(PN PLEASE SET UP AS A SUSPEND)**
- 7 PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview  
THANK & TERM. RECORD  
AS QB2 65+Unable

9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND  
TERM (RQB2)

*(IHP 2021 New)*

**BASE: ALL US LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 60+ (B1US=1 AND Q600=11)**

B2US. May I please speak with the person living in this household who is age 60 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 60+ respondent in the household, do not ask the question, code as “1” and continue.)

- |   |   |  |
|---|---|--|
| 1 | Qualified adult 60+ is on the phone                                       | GO TO INTRO3                               |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                         |
| 3 | Qualified adult 60+ is not available at this time                         | SCHEDULE CB                                |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b>     |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD<br>AS QB2US 60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND<br>TERM (RQB2)                   |

*(IHP 2017 B3a Modified – removed US/updated code 3, IHP 2014 B3a – updated base, modified age to be 65)*

**BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10)**

**P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILTY FOR EACH**

B3a May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the other adult age 65 or older.)

- |   |   |   |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone                                       | GO TO SC5 IF GDPR COUNTRY;<br>OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                                    |
| 3 | Qualified adult 65+ is not available at this time                         | SCHEDULE CB   |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b>                |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD<br>AS QB3a65+Unable              |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND<br>TERM (RQB3a)                             |

(IHP 2021 New)

**BASE: ALL US LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 60+ (B1US=2 AND Q600=11)**

**P.N. - SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH**

B3aUS May I please speak with the (younger/older) of the two adults age 60 or older?

(INTERVIEWER NOTE: If adult age 60 or older asked for is not at home or not available, interviewer can continue with the other adult age 60 or older.)

- |   |   |  |
|---|---|--|
| 1 | Qualified adult 60+ is on the phone                                       | GO TO INTRO3                           |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                     |
| 3 | Qualified adult 60+ is not available at this time                         | SCHEDULE CB                            |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD                   |
|   |   | AS QB3aUS 60+Unable                    |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND                              |
|   |   | TERM (RQB3a)                           |

(IHP 2017 B3b Modified - removed US, IHP 2014 B3b - updated base, modified age to be 65)

**BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or RR AND Q600=1-6,8,10)**

**(P.N. - RANDOMIZE "birthday last" vs. "birthday next")**

**(P.N.: SHOW FIRST INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)**

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with another adult age 65 or older who is at home.)

(INTERVIEWER NOTE - If an adult age 65 or older is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- |   |   |   |
|---|---|---|
| 1 | Qualified adult 65+ is on the phone                                       | GO TO SC5 IF GDPR COUNTRY;<br>OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                                    |
| 3 | Qualified adult 65+ is not available at this time                         | SCHEDULE CB   |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b>                |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD                                   |
|   |   | AS QB3b65+Unable                                      |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND   |
|   |   | TERM (RQB3b)  |

(IHP 2021 New)

**BASE: ALL US LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 60+ (B1US=3-6,99 AND Q600=11)**

**(P.N. - RANDOMIZE "birthday last" vs. "birthday next")**

**(P.N.: SHOW FIRST INTERVIEWER NOTE IF 'CELEBRATED A BIRTHDAY LAST' IS SELECTED)**

B3bUS. May I please speak with the person living in this household who is age 60 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 60 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 60 or older asked for is not at home or not available, interviewer can continue with another adult age 60 or older who is at home.)

(INTERVIEWER NOTE - If adult age 60 or older is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

- |   |   |  |
|---|---|--|
| 1 | Qualified adult 60+ is on the phone                                       | GO TO INTRO3                           |
| 2 | Qualified adult 60+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                     |
| 3 | Qualified adult 60+ is not available at this time                         | SCHEDULE CB                            |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | PHONE ONLY: (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM RECORD                    |
|   |   | AS QB3b60+Unable                       |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND                              |
|   |   | TERM (RQB3b)                           |

(IHP 2017 B4)

**BASE: ALL NORWAY (Q600=7)**

B4. Hello, may I please speak with [INSERT RESPONDENT NAME FROM LISTED SAMPLE]?

- |   |   |  |
|---|---|--|
| 1 | Qualified adult 65+ is on the phone                                       | GO TO SC4                              |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone)      | ASK FOR, GO TO SC4                     |
| 3 | Qualified adult 65+ is not available at this time                         | SCHEDULE CB                            |
|   |   | <b>(PN PLEASE SET UP AS A SUSPEND)</b> |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD                   |
|   |   | AS QB465+Unable                        |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank                        | THANK AND                              |
|   |   | TERM (RQB4)                            |

*(IHP 2017 SC4 Modified – updated timing and most countries’ text-inserts and removed Sweden from base, IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)*

**BASE: IF AUS, CAN, FR, GER, NETH, NZ, UK AND 65+ (Q600=1-6,10 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2)) OR US AND 60+ (Q600=11 AND (QA2US=2 OR QB2US=2 OR QB3aUS=2 OR QB3bUS=2)) OR NORWAY AND 65+ (Q600=7 AND Qb4=1.2)**

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’**), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Haute Autorité de Santé, Caisse nationale de l’assurance maladie and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]



[IF NOR (Q600=7), DISPLAY: Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Good morning/afternoon/evening, my name is \_\_\_\_\_. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation.]

- |   |  |   |                                  |
|---|--|---|----------------------------------|
| 1 | Agreed to interview                                | GO TO SC5 IF GDPR COUNTRY; OTHERWISE,<br>GO TO INTRO3 |                                  |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank |   | THANK & TERM.<br>RECORD AS RQSC4 |

*(IHP 2017 SC4a, IHP 2014 SC4a)*

**BASE: IF SWEDEN AND 65+ (Q600=8 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))**  
SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is \_\_\_\_\_. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

*(IHP 2017, IHP 2014)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

Are you interested in participating?

- |   |  |              |                                      |
|---|--|--------------|--------------------------------------|
| 1 | Agreed to interview                                | GO TO INTRO3 |                                      |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank |              | THANK & TERM.<br>RECORD AS<br>RQSC4a |

*(IHP 2020 SC5)*

**BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3,4,5,7,10 AND Q650=1)**

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [info@ssrs.com](mailto:info@ssrs.com).

Do you agree to participate in the survey?

- 1 Agreed to interview
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

GO TO Q710

THANK & TERM.  
RECORD AS  
RQSC5

### INTRO3

*(IHP 2017 Modified – updated base and read quality text to all, IHP 2014)*

**BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-8,10-11 AND Q650=1 AND Q99=1)**

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)**

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care.

Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

**BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1**

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 10 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

**(P.N.- INSERT “the” for USA and UK only ‘Q600=10,11’)**

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

*(IHP 2017 CP-1, IHP 2014 CP-1 – modified age from 54 to 64, modified to include “And so that I can ask you the right questions”, modified to exclude Norway)*

**BASE: ALL NON-SWITZERLAND AND NON-NORWAY AND NON-US CELL SAMPLE (Q650=2 AND Q600=1-6,8,10)**

CP-1. And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?

- |   |   |   |
|---|---|---|
| 1 | Younger than age 65   | THANK & TERM. RECORD AS TCP-1             |
| 2 | Age 65 or older   | GO TO CP-2                                |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS<br>QCP1_65+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank            | THANK & TERM.<br>RECORD AS RCP-<br>1      |

*(New IHP 2021)*

**BASE: ALL US CELL SAMPLE (Q650=2 AND Q600=11)**

CP-1US. And so that I can ask you the right questions, could you please just tell me if you are younger than age 60, or age 60 or older?

- |   |   |   |
|---|---|---|
| 1 | Younger than age 60   | THANK & TERM. RECORD AS TCP-1US             |
| 2 | Age 60 or older   | GO TO CP-2                                  |
| 7 | (DO NOT READ) 60+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS<br>QCP1US_60+Unable |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank            | THANK & TERM.<br>RECORD AS RCP-<br>1US      |

*(IHP 2017 CP\_2, IHP 2014 CP\_2 – modified, removed note about incentives, base modified to ask of all Norway cell sample)*

**BASE: NON-SWITZERLAND CELL SAMPLE AND 65+ (((CP-1=2 OR CP-1US=2) AND Q600=1-6,8,10-11) OR (Q600=7 AND Q650=2))**

CP-2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- |   |  |                                      |
|---|--|--------------------------------------|
| 1 | Not driving  | GO TO QCP-3 text and then Q710       |
| 2 | Driving  | SET UP CALL BACK                     |
| 3 | (DO NOT READ) This is NOT a cell phone             | THANK & TERM. RECORD AS<br>TQCP-2    |
| 9 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.<br>RECORD AS<br>RQCP_2 |

(IHP 2017 CP\_3 Modified – text updated to read quality to all and modified for GDPR, IHP 2014)

**BASE: IF NON-SWITZERLAND AND CP-2=1 (CP-2=1 AND Q600=1-8,10-11)**

CP-3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

**READ TO GDPR AND NOT DRIVING (CP-2=1 AND Q600=3,4,5,7,10)**

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at [www.ssrs.com/privacy-policy](http://www.ssrs.com/privacy-policy) or email us at [info@ssrs.com](mailto:info@ssrs.com).

Do you agree to participate in the survey?

**READ TO NOT DRIVING (CP-2=1 AND Q600=1-8,10,11)**

- 1 Agreed to interview
- 9 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

GO TO Q710  
THANK &  
TERM.

**BASE: ALL SWISS RESPONDENTS (Q600=9)**

**INTRO\_CH**

**WEB INTRO**

**Enquête auprès de la population sur le système de santé**

**Bienvenue et merci de participer à cette enquête conduite par l'Office fédéral de la santé publique. Cette enquête fournit aux décideurs une meilleure compréhension des points de vue et des expériences avec le système de santé en Suisse. Vos réponses sont très importantes pour nous aider à mieux comprendre les points forts et les faiblesses de notre système de santé.**

**Cette enquête devrait prendre environ 20 minutes de votre temps. Si nécessaire, vous avez la possibilité de faire une pause dans l'enquête et de la finir ultérieurement en fermant cette fenêtre. Pour reprendre l'enquête, allez sur la page d'accueil de l'étude <https://survey.mis-trend.ch/IHP17> et connectez-vous à nouveau avec vos données d'accès.**

Merci pour votre aide dans cette importante enquête.

Veuillez cliquer sur "Suivant" pour continuer.

#### CATI INTRO

Bonjour/ bonsoir, je m'appelle \_\_\_\_\_. Nous menons auprès de la population une enquête concernant le système de santé pour laquelle vous venez de recevoir un courrier de la part de l'Office fédéral de la santé publique. (Nous ne vendons rien).

Pourrais-je parler à [RESPONDENT'S NAME] ? La durée de l'interview est d'environ 20 minutes.

1	(V) Démarrer l'interview	GO TO TELNO_INT
2	(V) Momentanément absent / Rendez-vous	SET UP
CALLBACK		
3	(V) Personne ne décroche	→ RECALL
4	(V) Occupé	→ RECALL
5	(V) Répondeur téléphonique	→ RECALL
6	(V) changement de langue	→ SELECT German/French/Italian
7	(V) Changement / nouveau numéro de téléphone	GO TO CHANGE_TELNOa
8	(V) Blocage technique de l'appel (pour tous les numéros disponibles)	STOP
9	(V) refus de participer	GO TO REF_reason
10	(V) Modem/fax	→ RECALL
11	(V) Tous les numéros de téléphone sont invalides	→ STOP
12	(V) EMS, Home, institution	→ STOP
13	(V) Problème de langue (ne parle ni français, ni italien, ni allemand)	→ STOP
17	(V) Pers. cible de 65+ ans fragile, impossible de répondre	
	THANK & TERM. RECORD AS QSC2a65+Unable	
18	(V) Pers. cible ne vit (plus) dans le ménage contacté	→ TRACKINGa

(Merci. Toutes vos réponses dans cette enquête resteront confidentielles et s'il y a une question à laquelle vous préféreriez ne pas répondre, nous passerons à la suivante).

#### INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POUR QUI EST CE SONDAGE:

Cette enquête est menée, en Suisse, par l'Office Fédéral de la Santé Publique. Elle est d'ailleurs également réalisée dans de nombreux autres pays et la coordination internationale est assurée par le Commonwealth Fund, une fondation à but non lucratif.

#### INTERVIEWER: SI L'INTERLOCUTEUR DEMANDE POURQUOI VOUS AVEZ BESOIN DE SAVOIR CETTE INFORMATION:

Cette enquête est menée pour aider les décideurs politiques en Suisse à comprendre vos expériences avec le système de santé. Elle est aussi réalisée dans dix autres pays. Nous garantissons la confidentialité de vos réponses. Celles-ci seront d'ailleurs mises ensemble avec les réponses des autres répondants et il sera impossible de vous identifier dans les données.

(IF NECESSARY: Selon vos réponses, l'interview prendra environ 20 minutes)

IF NECESSARY: Vos réponses seront traitées de façon strictement confidentielle et serviront uniquement à analyser comment le système de santé suisse fonctionne en comparaison avec d'autres pays.

**BASE: INTRO CH=18 AND Q600=9**

**TRACKINGa**

Pourriez-vous me dire, s'il vous plaît, pourquoi [NAME OF RESPONDENT] n'habite (plus) dans votre ménage?

- |   |   |                 |
|---|---|-----------------|
| 1 | (V) A quitté le ménage ( <u>peu importe</u> la raison) et vit dans un autre <u>ménage privé en Suisse</u> | GO TO TRACKINGb |
| 2 | (V) A quitté le ménage ( <u>peu importe</u> la raison) et vit dans une institution (EMS, Hôpital, etc.)   | STOP            |
| 3 | (V) A quitté la Suisse  | STOP            |
| 4 | (V) Personne cible inconnue   | STOP            |
| 5 | (V) Autre situation   | STOP            |

**BASE: TRACKINGa=1 AND Q600=9**

**TRACKINGb**

Pourriez-vous me dire, s'il vous plaît, où habitez maintenant [NAME OF RESPONDENT] et me donner son numéro de téléphone actuel?

- |   |   |                     |
|---|---|---------------------|
| 1 | (V) Donne un numéro de téléphone actuel               | GO TO CHANGE_TELNOa |
| 2 | (V) Aucune indication d'un numéro de téléphone actuel | → STOP              |

**BASE: (INTRO CH=7 OR TRACKINGb=1 ) AND Q600=9**  
CHANGE\_TELNOa

Quel numéro de téléphone doit être changé / saisi à nouveau?

- Telno1: 0 \_\_ / -----
- Telno2: 0 \_\_ / -----
- Telno3: 0 \_\_ / -----

→ GO TO INTRO\_CH

**BASE: INTRO CH=9 AND Q600=9**

REF\_reason

INTERVIEWER: Noter la raison exacte du refus: \_\_\_\_\_

→ STOP

**BASE: INTRO CH=9 AND Q600=9**

NUMBEROFPHONES

*(shows the number of phone numbers at which a given individual could have been reached at)*

**BASE: INTRO CH=1 AND Q600=9**

TELNO\_INT

Records which phone number (if several available for the respondent) is used to conduct the interview

**BASE: INTRO CH=1 AND Q600=9**

*phoneproportion*

- 1 Phone number on registry
- 2 No phone number on registry



(IHP 2017 Q710 Modified – updated ranges, IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

**BASE: ALL**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q710. **Tout d'abord, en quelle année êtes-vous né/e?**

**ENQUETEUR: SI NECESSAIRE: Nous avons besoin de cette information afin de vous poser uniquement les questions qui vous concernent.)**

**(ENTRER UN NUMERO A QUATRE CHIFFRES, EX., 1956)**

INSERT YEAR OF BIRTH \_\_\_\_\_ (IF Q600=1-10, RANGE 1913-1956; IF Q600=11, RANGE 1913-1961)

9997 (DO NOT READ) Année de naissance supérieure à (IF Q600=1-10, SHOW: "1956"; IF Q600=11, SHOW: "1961")

9998 (V) Ne sais pas/ Ne se souviens pas de l'année de naissance

9999 PHONE ONLY: (V) Refus/WEB ONLY: Blank

**PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q730.**

**PN: PLEASE NOTE THAT IN IHP 2017 ALL LL and CELL RESPONDENTS got terminated if code '9997' was selected at Q710.**

(IHP 2017 Q710a, IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

**BASE: (NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 9998,9999) OR SWITZERLAND (Q600=9)**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q710a. **Quel est votre âge?**

\_\_\_\_\_ (IF Q600=1-8,10, RECORD NUMBER 65-108; IF Q600=11, RECORD NUMBER 60-108)

996 (DO NOT READ) Plus de (IF Q600=1-8,10, SHOW: "65"; IF Q600=11, SHOW: "60") mais refuse d'indiquer l'âge exact

997 (DO NOT READ) Plus jeune que (IF Q600=1-8,10, SHOW: "65"; IF Q600=11, SHOW: "60") **THANK AND TERM AS Q710a**

999 PHONE ONLY: (V) Refus/WEB ONLY: Blank

**THANK AND  
TERM AS Q710a**

*(IHP 2017 Q715 Modified – updated ranges, IHP 2014 Q715 –MODIFIED for 65+)*

**BASE: NON-SWITZERLAND AND REPORTED AGE/YEAR OF BIRTH ((Q600=1-8,10 AND Q710=1913-1956) OR (Q600=11 AND Q710=1913-1961)) OR ((Q600=1-8,10 AND Q710a=65-108) OR (Q600=11 AND Q710a=60-108)) OR SWITZERLAND (Q600=9)**  
***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[IF Q600=1-8,10, RANGE 65-108; IF Q600=11, RANGE 60-108]

- **AGE** = 2021 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)
- OR IF ((Non-Switzerland/US (Q600=1-8, 10) AND Q710a=65-108 AND Q710=9998) OR IF (US (Q600=11) AND Q710a=60-108 AND Q710=9998)) then **AGE**=Q710a
- OR IF Switzerland (Q600=9) then **AGE**=Q710a

*(IHP 2017 Q720 Modified – updated ranges, added code 1 for 60-64 in the US, updated text of code 7 to account for 60+ in the US, IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)*

**BASE: ALL**

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

- |   |  |                                  |
|---|--|----------------------------------|
| 1 | 60-64  | (Q710= 1957-1961 OR Q710a=60-64) |
| 2 | 65-69  | (Q710= 1952-1956 OR Q710a=65-69) |
| 3 | 70-74  | (Q710= 1947-1951 OR Q710a=70-74) |
| 4 | 75+  | (Q710= 1913-1946 OR Q710a=75+)   |
| 7 | Over 60 in the US / 65 elsewhere but exact age refused | (Q710a=996)                      |
| 9 | Decline to answer                                      | (Q710=9999 OR Q710a=997,999)     |

**[PN: IF (Q600=1-10 AND AGE 65 OR OLDER (Q720 =2-7)) OR (Q600=11 AND Q720=1-7)), ASK Q725. OTHERWISE SKIP TO Q730.]**

*(IHP 2017 Q725 Modified – removed US, CAN, SWITZ from base, IHP 2014 Q725 modified base and added codes 7,9)*

**BASE: AUSTRALIA, FRANCE, GERMANY, NETHERLANDS, NEW ZEALAND, SWEDEN, UK (Q600=1,3,4,5,6,7,8,10) AND (Q600=1-10 AND 65+ (Q720 = 2-7)) OR (Q600=11 AND 60+ (Q720=1-7))**

***(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)***

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female
- 7 (DO NOT READ) Something else/Other
- 9 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2017 Q726, IHP 2014 Q726 modified base)

**BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9**

**(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)**

Q726. [LANGUE DE L'INTERLOCUTEUR]

[INTERVIEWER NOTE: MERCI DE CONFIRMER LA LANGUE DE L'INTERVIEW]

1 Français

2 Italien

3 allemand

(IHP 2017 Q730, IHP 2014 -MODIFIED for 65+)

**BASE: ALL RESPONDENTS**

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

1 QUALIFIED

ASK Q740

6 NOT QUALIFIED (AGE)

THANK AND TERM

(IHP 2017 Q740, IHP 2014 Q720)

**BASE: ALL QUALIFIED RESPONDENTS (Q730=1)**

Q740. QUOTA SET - BEHIND THE SCENES

1 AUSTRALIA (Q600=1 AND Q730=1)

2 CANADA (Q600=2 AND Q730=1)

3 FRANCE (Q600=3 AND Q730=1)

4 GERMANY (Q600=4 AND Q730=1)

5 NETHERLANDS (Q600=5 AND Q730=1)

6 NEW ZEALAND (Q600=6 AND Q730=1)

7 NORWAY (Q600=7 AND Q730=1)

8 SWEDEN (Q600=8 AND Q730=1)

9 SWITZERLAND (Q600=9 AND Q730=1)

10 UK (Q600=10 AND Q730=1)

11 US (Q600=11 AND Q730=1)

(IHP 2017 Q742, IHP 2014 Q742 - modified base to be only AUS and UK)

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1.10)**

Q742. QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA

(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARIABLE)

1 ENGLAND (Q630=26-34 AND Q730=1)

2 SCOTLAND (Q630=36 AND Q730=1)

3 WALES (Q630=35 AND Q730=1)

4 NORTHERN IRELAND (Q630=37 AND Q730=1)

5 NSW (Q630=1 AND Q730=1)

6 VICTORIA (Q630=2 AND Q730=1)

7 NON-NSW/VIC (Q630=3-8 AND Q730=1)

8 ALL OTHERS

*(IHP 2017 Q743 Modified – added note to use sample-data if self-report is missing, IHP 2014 Q743)*

**BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q730=1 AND Q600=1)**

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

**[P.N. Code as ‘7’ if sample info is unavailable for Australia. Code as ‘Missing’ if other country.]**

- P.N. SHOULD USE SAMPLE FIELD, ‘bAreaType’ TO POPULATE.
- IF bAreaType IS MISSING, USE SELF-REPORTED POSTAL CODE.
- IF SELF-REPORTED POSTAL CODE IS MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

*(IHP 2017 Q750, IHP 2014 Q750)*

**BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q730=1 AND Q600=2)**

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

**[P.N. Code as ‘7’ if data/sample info is unavailable for Canada. Code as ‘Missing’ if other country.]**

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

*(IHP 2017 Q99, IHP 2014 Q99)*

**BASE: ALL RESPONDENTS**

Q99. P.N.- IF Q.730=1 (QUALIFIED), Q.99=1 (QUALIFIED)

*(IHP 2017 D-Z2, IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)*

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A#A -#A#. 'A' BEING A LETTER FROM ALPHABET AND '#' BEING ANY DIGIT.

**(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)**

D-Z2. What is your postal code?

--- ---  
999999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**Can I verify that you provided the following postal code?**

**(INSERT POSTAL CODE)**

**INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z2)**

**(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A#A -#A#, PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:**

**"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A#A#A#)"**

**(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)**

*(IHP 2017 D-Z2truncated, IHP 2014 D-Z2truncated)*

**(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)**

QD-Z2truncated. First three digits of postal code for Canada  
(GENERATE FROM QD-Z2)

(IHP 2017 D-Z3, IHP 2014 D-Z3)

**BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=999999 AND 'no sample info') OR (Q650=2 AND D-Z2=999999)]])**

**(PN – as there is no CELL sample in Canada for IHP 2021 only the first part of this skip applies)**

D-Z3. What province or territory is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 99 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2017 D-Z3a, IHP 2014 D-Z3a)

**BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)**

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador

(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' = Nunavut (code 13)

**\*\*IF LL (Q650=1) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid)) AND NO SAMPLE INFO (Q750= 7)**

**OR**

**\*\*IF CELL (Q650=2) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid))**

- IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)
- IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)
- IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)
- IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)
- IF D-Z3 = 5 PROVINCE = Quebec (code 5)
- IF D-Z3 = 6 PROVINCE = Ontario (code 6)
- IF D-Z3 = 7 PROVINCE = Manitoba (code 7)
- IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)
- IF D-Z3 = 9 PROVINCE = Alberta (code 9)
- IF D-Z3 = 10 PROVINCE = British Columbia (code 10)
- IF D-Z3 = 11 PROVINCE = Yukon (code 11)
- IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)
- IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

**\*\*\*IF Q650=1 (LL) AND D-Z2=999999 AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

**ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)**

*(IHP 2014 QD-ZA)*

**BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)**

**(P.N. 4 digit postal code)**

D-ZA. What is your postal code?

9999 PHONE ONLY: (V) Refused/WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-ZA)**

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920

Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

*(IHP 2017 D-ZAR Modified- updated base to match IHP 2020, IHP 2014 QD-ZAR, base modified to account for Victoria oversample)*

**BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =9999 OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]**

D-ZAR. In which region are you living?  
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 99 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

**[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-99), TERMINATE]**



*(IHP 2017 QD-UK Modified – moved up to be part of screening, IHP 2014 QD-UK)*

**BASE: UK (Q600=10 AND Q99=1)**

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 99 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q604=1 AND D-UK=26-34,98,99 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2020)

**BASE: CANADA, UNITED STATES (Q600=2, 11)**

Q755. What is your gender?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Male (Man)
- 2 Female (Woman)
- 3 TransMale (TransMan)
- 6 TransFemale (TransWoman)
- 4 Gender non-conforming (Non-binary/Genderqueer)
- 5 (DO NOT READ) I identify as a different gender, (please specify: \_\_\_\_\_)
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2020)

**BASE: SWITZERLAND ONLY (Q600=9)**

Q760. PHONE ONLY: Excusez-moi, mais je dois obligatoirement vérifier – êtes-vous...

WEB ONLY: Êtes-vous...

PHONE ONLY: (ENQUÊTEUR: LIRE LES REPONSES)

- 1 Un homme
- 2 Une femme
- 3 Autre (spécifier: \_\_\_\_\_)
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

## **SECTION 800: ACCESS TO HEALTHCARE**

*(IHP 2017 Q800)*

### **BASE ALL QUALIFIED RESPONDENTS (Q99=1)**

Q800. D'une manière générale, dans quelle mesure êtes-vous satisfait/e de la qualité des soins médicaux que vous avez reçus au cours des 12 derniers mois? Diriez-vous...

(ENQUETEUR: LIRE LISTE)

- 1 Entièrement satisfait/e
- 2 Très satisfait/e
- 3 Moyennement satisfait/e
- 4 Pas satisfait/e du tout

(PHONE ONLY: "OU")

- 5 (PHONE: Pas reçu de soins médicaux au cours des 12 derniers mois / WEB: N'ai pas reçu de soins médicaux au cours des 12 derniers mois)
- 8 (NE PAS LIRE) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q810, IHP 2014 Q810 item A4 to be asked to all)*

### **BASE FOR ALL ITEMS A1-A4: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q810. Durant les 12 derniers mois, vous est il arrivé [INSERT ITEM]?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas concerné
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

[RANDOMIZE ITEMS A1- A3]

- A1 de ne pas avoir retiré un médicament sur ordonnance ou de ne pas avoir pris des doses de votre médicament pour des raisons de coût.
- A2 d'avoir eu un problème médical mais de ne pas avoir consulté un docteur à cause du coût [IF UK (Q600=4), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visite"]
- A3 de ne pas avoir effectué pour des raisons de coût un test médical, un traitement ou un examen de contrôle recommandés par un médecin.
- A4 de ne pas avoir consulté un dentiste quand vous en aviez besoin à cause du coût.

**(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2"...and "Q810An")**

(IHP 2017 Q830 Modified – updated specific country wording to match 2020, IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q830. Dans quelle mesure est-il facile ou difficile pour vous de recevoir des soins médicaux le soir, durant les week-end ou les jours fériés sans se rendre à l'hôpital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: "emergency department?"; IF UK, (Q600=10), DISPLAY: "Accident and Emergency (A and E) Department?"; IF US, SWE (Q600=11,8), DISPLAY: "emergency room?"; IF SWITZ (Q600=9), DISPLAY: "aux urgences ou dans un cabinet de garde ou une permanence ?

**(ENQUETEUR: LIRE LES REponses)**

[IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpos should be included when seeking medical care during the evening or weekend.)]"

- 1 très facile
- 2 assez facile
- 3 assez difficile
- 4 très difficile
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu besoin de soins le soir, durant les week-ends ou les jours fériés
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2017 Q832 Modified – Added code 08 to match 2020 and note about in person or virtual visit , IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only: Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if **FRANCE OR GERMANY or SWITZERLAND**)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q832. La dernière fois que vous avez été malade ou que vous avez eu besoin de voir un médecin [DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND 'Q600=1-2, 5-8,10-11: “or a nurse”], combien de temps a-t-il fallu pour obtenir un rendez-vous ?

Il peut s'agir d'un rendez-vous en personne ou d'un rendez-vous que vous avez eu par téléphone ou par vidéo.

Veillez ne pas considérer toute visite aux urgences d'un hôpital. Avez-vous obtenu un rendez-vous...?

**(ENQUETEUR: LIRE LES REPONSES)**

- 01 le même jour
- 02 le lendemain
- 03 dans les 2 à 5 jours
- 04 dans les 6 à 7 jours
- 05 dans les 8 à 14 jours
- 06 après plus de deux semaines
- 07 ou n'avez-vous jamais réussi à obtenir un rendez-vous
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) il n'était pas nécessaire de fixer un rendez-vous
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Je suis allé(e) aux urgences
- 98 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2021 New)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q835. Au cours des 12 derniers mois, un de vos rendez-vous avec un médecin ou un autre professionnel de la santé a-t-il été annulé ou reporté à cause du coronavirus ? Veuillez penser à tous les rendez-vous liés aux soins de santé, y compris les contrôles réguliers et les tests de dépistage de routine.

PHONE ONLY: (IF NECESSARY: Veuillez ne pas inclure le dentiste.)

[WEB ONLY: Note: Veuillez ne pas inclure le dentiste.]

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q945. Au cours des 12 derniers mois, avez-vous eu des rendez-vous avec un médecin ou un autre professionnel de la santé par téléphone ou par vidéo ?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain(e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)**

Q950. Before the coronavirus pandemic, did you ever have an appointment with a doctor or other healthcare professional over the telephone or through video?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

## **SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER**

(IHP 2017 Q905 Modified – updated code verbiage to match 2020, IHP 2014 Q905 – Modified, code 6 added)

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY: “Consultez-vous généralement le même médecin quand vous avez besoin de vous faire soigner ?”**

**[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have one regular nurse practitioner or physician assistant”]**

**[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant”]**

**[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]**

**[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]**

- 1** Oui, je consulte le même [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), médecin/généraliste; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP]
- 2** (DO NOT READ/SHOW IN WEB PROGRAM) Oui, mais j’ai plusieurs [IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY: médecins/généralistes réguliers; IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY: GP; IF US (Q600=11), DISPLAY: regular doctor, nurse practitioner or physician assistant]
- 3** Non
- 4** **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(DO NOT READ) Yes, I have one regular nurse practitioner or physician assistant”
- 5** **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 8** (V) Pas certain(e)
- 9** PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q910, IHP 2014 910)*

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,8,9 AND Q99=1)**

Q910. **Consultez-vous généralement le même groupe de médecins, le même centre de santé ou la même clinique quand vous avez besoin de vous faire soigner?**

**[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: Veuillez ne pas inclure les urgences de l'hôpital, les cabinets de garde ou les permanences.]**

**[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice]**

**[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].**

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q915, IHP 2014 Q915 – code 1 updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

- 1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5)
- 2 HAS REGULAR PLACE (Q905=3,8,9 AND Q910=1)
- 3 NO REGULAR DOC/PLACE (Q905=3,8,9 AND Q910=2,8,9)



(IHP 2017 Q935 Modified – added “This could be by phone or text, through email or electronically” to match 2020/updated code 5, IHP 2016 Q1150, IHP 2014 Q935, modified “call” changed to “contact” and response option 5 updated)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)**

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q905=1,2), DISPLAY: Quand vous contactez le cabinet de votre médecin habituel en raison d’un problème médical durant les heures de consultations habituelles, à quelle fréquence recevez-vous une réponse le même jour ? Cela peut être par téléphone, e-mail ou par voie électronique.]**

**[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day? This could be by phone or text, through email or electronically.]**

**[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]**

**[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]**

**(LIRE LA LISTE)**

- 1 toujours
- 2 souvent
- 3 parfois
- 4 rarement ou jamais
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N’ai encore jamais essayé de contacter le cabinet de mon médecin habituel
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q940 Modified – Asked in Sweden only, items A3 and A4 deleted, and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A4 deleted)*

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1, 2 AND Q99=1)**

Q940. [IF (Q905=1,2), DISPLAY: “How often does your regular doctor or medical staff you see”; IF Q915=2 OR Q905=5, DISPLAY: “How often does the medical staff you see at your usual place of care”]...?

(INTERVIEWER: READ LIST)

Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

**[RANDOMIZE ITEMS – A1-A5]**

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A5. Involve you as much as you want in decisions about your treatment or care

**Q945 & Q950 – MOVED TO DISPLAY AFTER Q835 02/05/21**

**Q955 & Q960 – DELETED 1/29/21**

**SECTION 1000: COORDINATION OF CARE**

*(IHP 2017 Q1000 Modified – added Note about in person and virtual visits, IHP 2014 Q1070 – Modified, range updated and interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1000. Sans compter les éventuelles hospitalisations, combien de différents médecins avez-vous vu durant les 12 derniers mois?

Il peut s'agir d'un rendez-vous en personne ou d'un rendez-vous que vous avez eu par téléphone ou par vidéo.

**(ENQUÊTEUR: RELANCER POUR AVOIR UNE ESTIMATION SI NE SAIS PAS LE NOMBRE EXACT)**

**(INTERVIEWER: si demande s'il faut compter leur médecin habituel/de famille/ généraliste ou spécialistes, dites oui. Si demande s'il faut compter les dentistes, dites non.**

**(ENQ: Ne pas compter les séjours au service des urgences)**

**(WEB) Veuillez ne pas compter les séjours au service des urgences.**

**(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.**

**(WEB NOTE: Merci d'inclure votre médecin habituel / de famille / généraliste et spécialistes mais pas les dentistes.)**

\_\_\_\_ Nombre de médecins consultés dans les 12 dernier mois [FOURCHETTE 0-65]  
97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'un médecin mais ne connais pas le nombre exact  
0 WEB : N'ai pas vu de médecin  
98 (V) Ne sais pas  
99 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2017 Q1003 Modified – code 5 updated verbiage, IHP 2014 Q1060 – Modified, code 5 response option)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)**

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY: A quelle fréquence votre médecin habituel ou un membre du cabinet vous aide-t-il à coordonner ou organiser des soins que vous recevez par d'autres médecins ou à d'autres endroits?**

**[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]**

Coordination peut signifier par exemple vous aider à obtenir des rendez-vous.

(ENQ: Pensez au cabinet médical où vous allez le plus souvent.

(WEB) Pensez au cabinet médical où vous allez le plus souvent si vous vous rendez régulièrement dans plusieurs cabinets ou chez plusieurs médecins.

(ENQUETEUR: LIRE LES REPONSES)

1 Toujours

2 Souvent

3 Parfois

4 Rarement ou jamais

5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas eu besoin de consulter d'autres médecins/professionnels de la santé ou pas eu besoin de coordination

8 (V) Ne sais pas

9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2017 Q1005 Modified – Canada Only Question)

**BASE: CANADA RESPONDENTS WHO REPORTED SOMEONE IN DOCTOR'S PRACTICE "SOMETIMES" OR "RARELY OR NEVER" HELPS COORDINATE CARE FROM OTHER DOCTORS AND PLACES (Q600=2 AND Q1003=3, 4)**

Q1005. In the last 12 months, did you need any help to arrange or coordinate the care or treatment you received from different health care professionals?

1 Yes

2 No

8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1015 Modified – Asked in Sweden only, items A1, A3, and A4 deleted, emphasis added  
“ever,” IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)*

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)**

Q1015A2. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when you received conflicting information from different doctors or health care professionals?

- 1 Yes, this happened
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 8 (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

## **SECTION 1020. EXPERIENCE WITH SPECIALISTS**

*(IHP 2017 Q1020 Modified – added interviewer note, IHP 2014 Q1020 – modified Sweden question pipe-in)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1020. Avez-vous consulté ou eu besoin de consulter un **spécialiste** [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD “(or consultants)”] au cours des deux dernières années??

Par «spécialiste», nous entendons les médecins qui se spécialisent dans un domaine des soins de santé comme la chirurgie, la cardiologie, une allergie ou la santé mentale.

PHONE ONLY: (IF NECESSARY: Veuillez ne pas inclure le dentiste.)

WEB ONLY: Note: Veuillez ne pas inclure le dentiste

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2020 Q1220 Modified – Updated base to be Canada-only and added Interviewer Notes for handling recurring appointments and “still waiting” responses, IHP 2017 Q1030 Heavily Modified)*

**BASE: CANADA RESPONDENTS WHO SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q600=2 AND Q1020=1)**

Q1025. After you were advised to see or decided to see a specialist, how long did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER NOTE: If respondent has scheduled a recurrent appointment, code as “7 No waiting period”)

PHONE ONLY: (INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as “8 Not Sure”)

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.]

- 1 Less than one week
- 2 One week to less than one month
- 3 One month to less than two months
- 4 Two months to less than one year
- 5 One year or more
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period

- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1221 – Updated base to be Canada-only)*

**BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK (Q600=2 AND Q1025=1)**

Q1030. How many days did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

*Note: Please provide your best estimate.*]

- 1 Days \_\_ [RANGE 0-6]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2020 Q1222– Updated base to be Canada-only)*

**BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q600=2 AND Q1025=2 OR 3)**

**(PN: IF Q1025=2 RANGE SHOULD BE [1-4]; IF Q1025=3 RANGE SHOULD BE [4-10])**

Q1035. How many weeks did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

*Note: Please provide your best estimate.*]

- 1 Weeks \_\_ [RANGE 1-10]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank



*(IHP 2020 Q1223 – Updated base to be Canada-only)*

**BASE: CANADA RESPONDENTS WHO SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q600=2 AND Q1025=4)**

Q1040. How many months did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

*Please provide your best estimate.*]

- 1 Months \_\_ [RANGE 2-12]
- 8 PHONE ONLY: (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q1050 Modified – code 3 updated, IHP 2014 Q1050 – Modified Sweden pipe-in)

**BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)**

Q1050. **Durant les 2 dernières années, vous est-il arrivé**

1 Oui

2 Non

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a jamais consulté un [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "spécialiste"] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD "(or consultant)"]

**P.N. -SHOW CODE 4 FOR ITEM A2 ONLY**

4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Je n'ai pas vu le médecin/généraliste qui me soigne régulièrement depuis ma visite chez le spécialiste

8 (V) Ne sais pas

9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

A1. Qu'un spécialiste [IF AUS, NZ, UK GER, (Q600=1,6,10,4) ADD "(or consultant)"] n'ait pas de renseignements médicaux basiques ou les résultats des tests de [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: "votre médecin habituel", IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: "your GP"] [IF (Q915=2 OR Q905=4, 5), DISPLAY: "l'endroit habituel où vous allez pour des soins médicaux"] concernant la raison de votre visite

A2. Que, après avoir vu le spécialiste, [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD "(or consultant)"], [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: "votre médecin habituel" IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: "your GP"] [IF (915=2 OR Q905=4, 5), DISPLAY: "le personnel medical de l'endroit habituel où vous allez pour des soins médicaux"] ne semblait pas informé et à jour concernant les soins que vous aviez reçus d'un spécialiste [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD "(or consultant)"]

**SECTION 1100: PRESCRIPTION MEDICATION USE**

*(IHP 2017 Q1105 Modified – note read to everyone rather than if necessary, IHP 2014 Q1105 – modified, range updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1105. Combien de différents médicaments sur ordonnance prenez-vous régulièrement et de façon continue?

'De façon continue' **n'inclut pas** les prescriptions de médicaments pour des affections de courte durée telles qu'une allergie, otite ou angine. Veuillez inclure uniquement les médicaments où vous aviez besoin d'une ordonnance.

(ENQUETEUR: RELANCER POUR OBTENIR UNE ESTIMATION SI NE CONNAIT PAS LE NOMBRE EXACT)

(WEB) Veuillez donner une estimation si vous ne connaissez pas le nombre exact.

[FOURCHETTE 0-65]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une ordonnance médicale mais ne sais pas combien exactement

0 WEB : Ne prends aucun médicament sur ordonnance

98 (V) Ne sais pas

99 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q1110 Modified – A2 & A3 removed, IHP 2014 Q1110 – modified items A2 and A3 now SWISS ONLY)*

**BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)**

Q1110. Au cours des 12 derniers mois, est-ce qu'un professionnel de la santé a revu avec vous tous les médicaments que vous prenez ?

[INTERVIEWER, SI DEMANDE: Cela pourrait inclure un médecin, une infirmière ou un pharmacien]

[INFO WEB: Cela peut être un médecin, une infirmière ou un pharmacien]

1 Oui

2 Non

8 (V) Ne sais pas

9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

**SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE**

*(IHP 2017 Q1300, IHP 2014 Q1300)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1300. Au cours des 2 dernières années, avez-vous été admis/e dans un hôpital pour au moins une nuit ?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q1310A3 Modified – to match IHP 2020 wording, IHP 2014 Q1310A3 – modified interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A3. Lors de votre sortie d'hôpital, est-ce que quelqu'un vous a expliqué les raisons de prendre chacun de vos médicaments, y compris ceux que vous preniez avant votre séjour à l'hôpital?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Aucun médicament ne m'a été prescrit et je ne prenais aucun médicament avant mon séjour à l'hôpital
- 8 PHONE ONLY: (V) Ne sait pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[P.N. - ROTATE Q1310A1 AND Q1310A2]

*(IHP 2017 Q1310A1, IHP 2014 Q1310A1 – modified interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1310A1. Lors de votre sortie d'hôpital, avez-vous reçu des informations écrites sur quoi faire dès votre retour à domicile et quels symptômes vous deviez surveiller?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non

- 8 (V) Ne sais pas
- 9 (V) Refus

(IHP 2017 Q1310A2, IHP 2014 Q1310A2 – modified interviewer note)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS**

**(Q1300=1 AND Q99=1)**

Q1310A2. Lorsque vous avez quitté l'hôpital, est ce que l'hôpital a pris des arrangements ou s'est assuré que vous aviez des soins de suivi avec un médecin ou un autre professionnel de santé?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Ne s'applique pas - n'ai pas eu besoin de soins de suivi
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1310A4, IHP 2014 Q1310A4 – modified interviewer note)

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS**

**(Q600=8 AND Q1300=1 AND Q99=1)**

Q1310A4. Lors de votre sortie d'hôpital, saviez-vous qui contacter en cas de questions sur votre état de santé ou votre traitement?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1325, IHP 2014 Q1325 – interviewer note added)

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1,2 AND Q1300=1 AND Q99=1)**

Q1325. Lors de votre sortie d'hôpital, les médecins ou le personnel de l'endroit où vous recevez généralement les soins médicaux ont-ils semblé informés et au courant des dernières informations concernant les soins que vous aviez reçus à l'hôpital?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'a pas vu un/son médecin après la sortie d'hôpital
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1328)

**BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)**

Q1328. Après avoir quitté l'hôpital, avez-vous le sentiment d'avoir eu le soutien et les services dont vous aviez besoin pour gérer votre état de santé à la maison ?

(INFO ENQUETEUR: Si le répondant a été hospitalisé plus d'une fois, se référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.

(INFO WEB: " Veuillez vous référer à l'hospitalisation la plus récente d'au moins une nuit au cours des 2 dernières années.»

- 1 Oui
- 2 Non
- 3 (TELEPHONE: NE PAS LIRE/APPARAÎT DANS LA PROGRAMMATION WEB) Je n'ai pas eu besoin de soutien pour gérer mon état de santé
- 8 (NE PAS LIRE) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1330 Modified – added note about visiting ED for coronavirus testing, IHP 2013 Q1330 – Modified range)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1330. **IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY:**  
"Combien de fois avez-vous utilisé un service d'urgence hospitalier pour vos propres soins médicaux dans les 2 dernières années?" Veuillez ne pas inclure le recours au service d'urgence d'un hôpital pour se faire tester pour le coronavirus.

**F UK (Q600=10), DISPLAY:** "How many times have you used a hospital A and E Department for your own medical care in the past 2 years?"; Please do not include using a hospital A and E Department to get tested for the coronavirus.

**IF US, SWE (Q600=11,8), DISPLAY:** "How many times have you used a hospital emergency room for your own medical care in the past 2 years?" Please do not include using a hospital emergency room to get tested for the coronavirus.]

Nombre de consultations dans le service d'urgence d'un hôpital dans les 2 dernières années [FOURCHETTE 0-50]

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Plus d'une fois mais ne sais pas le nombre exact

0 WEB : N'ai pas utilisé de service d'urgence hospitalier

98 (V) Ne sais pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 Q1335 Modified – added note about visiting ED for coronavirus testing, IHP 2014 Q1335)*  
**BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)**

Q1335. La dernière fois que vous vous êtes rendu/e aux urgences d'un hôpital, était-ce pour un problème de santé dont vous pensiez qu'il aurait pu être traité par les médecins ou le personnel de l'endroit où vous recevez habituellement les soins médicaux s'ils avaient été disponibles?

(IF NECESSARY: Veuillez ne pas inclure le recours au service d'urgence d'un hôpital pour se faire tester pour le coronavirus.)

[WEB ONLY: Veuillez ne pas inclure le recours au service d'urgence d'un hôpital pour se faire tester pour le coronavirus.]

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank



**SECTION 1400: GETTING CARE ASSISTANCE AT HOME**

**READ TO ALL:** J'aimerais aborder maintenant avec vous votre état de santé et d'autres questions en rapport avec votre santé.

*(IHP 2017 Q1401, IHP 2014 Q1401)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1401. Comment décririez-vous votre santé en général?

(ENQUETEUR: LIRE LES REPONSES)

- 1 Excellente
- 2 Très bonne
- 3 Bonne
- 4 Passable
- 5 Mauvaise
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 QSWED22 Modified – made ASK ALL)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1402. Dans quelle mesure êtes-vous limité(e) dans vos activités quotidiennes, telles que vous nourrir, vous mettre ou vous lever du lit ou d'une chaise, vous habiller et vous déshabiller, prendre un bain ou aller aux toilettes ? Diriez-vous que vous êtes sérieusement limité(e), quelque peu limité(e) ou pas limité(e) du tout dans l'une de ces activités ?

- 1 Sérieusement limité(e)
- 2 Quelque peu limité(e)
- 3 Pas limité(e) du tout
- 8 (DO NOT READ) Pas certain(e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2017 Q1403)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1403. A cause d'un problème de santé, avez-vous besoin de quelqu'un pour vous aider dans les tâches ménagères, préparation des repas, gestion quotidienne des médicaments ou les courses ?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1406)

**BASE: NEEDED SOMEONE TO COME TO HELP WITH ACTIVITIES (Q1403=1)**

Q1406. A quelle fréquence quelqu'un vous aide-t-il pour l'une ou l'autre de ces activités ?

Veillez penser tant aux aides professionnelles que de la part de la famille ou des amis.

(INTERVIEWER: READ LIST)

[IF NECESSARY: Ceci inclut l'aide aux tâches ménagères, préparation des repas et gestion des activités quotidiennes]

(WEB NOTE: "Note: Ceci inclut l'aide aux tâches ménagères, préparation des repas et gestion des activités quotidiennes.")

- 1 Toujours
- 2 Souvent
- 3 Parfois
- 4 Rarement ou
- 5 Jamais
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1408 Modified – updated A1 language for the UK and removed A3)

**BASE:HAS SOMEONE WHO HELPS THEM WITH THEIR ACTIVITIES (Q1406=1, 2, 3, 4)**

Q1408. Recevez-vous de l'aide d'... (INSERT ITEM)?

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[PN: RANDOMIZE A1-A2]

A1. une aide-soignante, infirmière ou autre professionnel/le de santé (P.N. SHOW THE FOLLOWING ONLY FOR SWITZERLAND (Q600=9 AND Q99=1): aide professionnelle payée comme Spitex)

A2. quelqu'un d'autre comme un membre de la famille, ami(e) ou membre de votre entourage

(IHP 2017 Q1410 Modified – Added Items A2 & A3)

**BASE: QUALIFIED RESPONDENTS WHO SAID THEY NEEDED HELP (Q99=1 and Q1403=1)**

Q1410. Au cours de la dernière année, est-il arrivé que vous **N'ayez PAS reçu** l'aide dont vous aviez besoin pour des raisons [INSERT ITEM] ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[PN: RANDOMIZE ITEMS A1-A3, KEEP A2 & A3 TOGETHER]

A1. de coûts

A2. dues au fait que des services ont été annulés ou très limités en raison de la pandémie de coronavirus

A3. dues au fait que vous ne vouliez avoir personne à la maison à cause de la pandémie de coronavirus

(IHP 2021 New)

**BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1) AND Q1408A1=1**

QSWI1. En raison de la pandémie de coronavirus, avez-vous eu besoin de l'aide du Spitex (soins et assistance à domicile) ou d'un autre service professionnel rémunéré ?

- 1 Plus souvent
- 2 A peu près la même chose qu'avant la pandémie de coronavirus
- 3 Moins souvent
- 8 (DO NOT READ) Pas certain(e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2017 Q1414 – Modified made Swiss Only Question)

**BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1)**

Q1414. Est-ce que vous apportez des soins ou de l'assistance au moins une fois par semaine à une ou plusieurs personnes qui ont des problèmes liés à l'âge, des maladies chroniques ou des handicaps?

(SI NECESSAIRE: Exclure tous les soins apportés dans le cadre de votre activité professionnelle).

(SI NECESSAIRE: Les problèmes liés à l'âge peuvent inclure la perte de mémoire ou la difficulté à prendre un bain ou à manger.)

(WEB NOTE: Exclure tous les soins apportés dans le cadre de votre activité professionnelle).

(WEB NOTE: Les problèmes liés à l'âge peuvent inclure la perte de mémoire ou la difficulté à prendre un bain ou à manger.)

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

## **SECTION 1415: CHRONIC ILLNESS CARE**

(IHP 2017 Q1415 Modified – A10 & A11 added, IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

**BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)**

**BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

**BASE FOR ITEM A11: ALL QUALIFIED RESPONDENTS FROM US (Q600=11 AND Q99=1)**

Q1415. Les quelques questions suivantes concernent des maladies spécifiques que vous pourriez avoir.

Est-ce qu'un médecin vous a déjà dit que vous avez [INSERT ITEM]?

(INTERVIEWER, SI NECESSAIRE: SI LE REpondant DEMANDE S'IL DOIT INCLURE DES CAS LIMITES DE MALADIES QU'IL POURRAIT AVOIR, DITES OUI.)

(WEB NOTE: “Note: Veuillez inclure les cas limites de maladies que vous pourriez avoir.”)

1 Oui

2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'est plus en traitement pour ce cas

8 (V) Pas certain(e)

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[RANDOMIZE]

A1. de l'hypertension ou une haute pression sanguine

A2. une maladie cardiaque, y compris crise cardiaque

A3. du diabète

A4. de l'asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive (BPCO)

A5. une dépression, anxiété ou d'autres problèmes psychiques

A6. un cancer

A8. des douleurs articulaires ou de l'arthrite

A9. eu une attaque cérébrale/AVC

A10. [SWITZERLAND ONLY] des problèmes neurologiques comme la démence, la maladie d'Alzheimer

A11. [US ONLY] chronic kidney disease or kidney failure

(IHP 2021 New)

**BASE FOR EACH ITEM: ALL QUALIFIED RESPONDENTS WHO SAID THEY HAVE BEEN TOLD THEY HAVE CONDITION (Q99=1 AND Q1415A1-A11=1)**

PN: ASK FOR EACH ITEM WHERE Q1415=1 (YES)

PN: SHOW DIRECTLY AFTER EACH Q1415=1 (YES)

Q1416. Etes-vous actuellement en traitement ou consultez-vous un professionnel de la santé pour vous aider à gérer votre (INSERT ITEM FROM Q1415)?

1 Oui

2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Prends des médicaments pour cette maladie, mais ne consulte pas actuellement un professionnel de la santé

8 (V) Pas certain(e)

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[RANDOMIZE - SAME ORDER AS Q1415]

A1. hypertension ou une haute pression sanguine

A2. maladie cardiaque, y compris crise cardiaque

A3. diabète

A4. l'asthme ou une maladie pulmonaire chronique comme de la bronchite chronique, emphysème ou bronchopneumopathie chronique obstructive (BPCO)

A5. dépression, anxiété ou d'autres problèmes psychiques

A6. cancer

A8. douleurs articulaires ou de l'arthrite

A9. attaque cérébrale/AVC

A10. [SWITZERLAND ONLY] problèmes neurologiques comme la démence, la maladie d'Alzheimer

A11. [US ONLY] chronic kidney disease or kidney failure

(IHP 2017 Q1420vrhb Modified - Stroke and Chronic Kidney added)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)**

Q1420vrhb. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

1 maladie rénale ou insuffisance rénale (Q1416A11=1,7)

2 diabète (Q1416A3=1,7 AND Q1416A11=2,8,9)

3 hypertension (Q1416A1=1,7 AND Q1416A3=2,8,9 AND Q1416A11=2,8,9)

4 maladie cardiaque (Q1416A2=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A11=2,8,9)

5 maladie pulmonaire chronique (Q1416A4=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A11=2,8,9)

6 dépression, anxiété ou autres problèmes psychiques (Q1416A5=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A11=2,8,9)

7 cancer (Q1416A6=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A11=2,8,9)

8 AVC (Q1416A9=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A6=2,8,9 AND Q1416A11=2,8,9)

9 douleurs articulaires ou arthrite (Q1416A8=1,7 AND Q1416A3=2,8,9 AND Q1416A1=2,8,9 AND Q1416A2=2,8,9 AND Q1416A4=2,8,9 AND Q1416A5=2,8,9 AND Q1416A6=2,8,9 AND Q1416A9=2,8,9 AND Q1416A11=2,8,9)

(IHP 2017 Q1420 Modified – stroke and kidney added to base, IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)**

Q1420. Au cours de l'année dernière, un professionnel de la santé que vous avez vu pour votre (INSERT CONDITION SELECTED AT Q1420VRBH)...(INSERT ITEM)?

- 1 Oui
- 2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Prends des médicaments pour cette maladie, mais ne consulte pas actuellement un professionnel de la santé

- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[RANDOMIZE]

A1. a-t-il parlé avec vous de vos priorités ou des principaux objectifs que vous souhaitez atteindre en soignant vos/votre maladie

A3. vous a-t-il donné des instructions claires sur les symptômes à surveiller et vous a-t-il expliqué à quel moment il était nécessaire de consulter

A5. (SWEDEN ONLY Q600=8) Informed you about the next step in your care and treatment

(IHP 2017 Q1427 Modified - stroke and kidney added to base, IHP 2014 Q1422 modified code 7 added and programming autocode added)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)**

Q1427. Avez-vous un plan de traitement pour votre (INSERT CONDITION SELECTED AT Q1420VRBH), que vous pouvez gérer dans votre vie quotidienne?

(IF NEEDED: Un plan de traitement décrit les buts et objectifs de la gestion de votre maladie. Ce plan peut comprendre la prise régulière de médicaments, la participation à un mode de vie sain ou l'obtention de soins de suivi réguliers.)

(WEB NOTE: Un plan de traitement décrit les buts et objectifs de la gestion de votre maladie. Ce plan peut comprendre la prise régulière de médicaments, la participation à un mode de vie sain ou l'obtention de soins de suivi réguliers.)

- 1 Oui
- 2 Non

7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Prends des médicaments pour cette maladie, mais ne consulte pas actuellement un professionnel de la santé

- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank



(IHP 2017 Q1425 Modified - stroke and kidney added to base, IHP 2014 Q1425 modified, codes 6 & 7 added and programming autocode added)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAS AT LEAST ONE CONDITION (Q1416A1-A9,A11=1,7 FOR ANY AND Q99=1)**

Q1425. Entre les visites chez le médecin, y a-t-il un professionnel de la santé (LIRE LA LISTE)?

- 1 Oui
- 2 Non
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai jamais eu de contact entre les visites
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Prends des médicaments pour cette maladie, mais ne consulte pas actuellement un professionnel de la santé
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

[ROTATE]

A1. qui vous contacte pour savoir comment vous vous portez

A2. que vous pouvez facilement contacter pour poser une question ou demander un conseil sur votre (vos) maladie(s)

(IHP 2017 Q1429 Modified - stroke and kidney added to base, IHP 2014 Q1424 modified code 7 added and programming autocode added and "Are you" added)

**BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)**

Q1429. Dans quelle mesure êtes-vous confiant (e) quant au fait de pouvoir contrôler et gérer vos problèmes de santé ?

Etes-vous...

(INTERVIEWER: LISTE VORLESEN)

- 1 Très confiant(e)
- 2 Confiant(e)
- 3 Pas très confiant(e)
- 4 Pas du tout confiant(e)
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

**SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH**

**READ TO ALL:** Les questions suivantes portent sur la manière dont vous vous sentez sur différents aspects de votre vie.

*(IHP 2017 Q1412 Modified – code 1 text updated)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

PN: ROTATE RESPONSE OPTIONS 1-4/4-1

Q1412. A quelle fréquence vous sentez-vous isolé/e des autres ?

(INTERVIEWER: READ LIST)

- 1 Jamais
- 2 Presque jamais
- 3 Parfois
- 4 Souvent
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)**

PN: ROTATE ITEMS IN PARENS WITH SCALE 1-2/2-1

Q1413. Since the coronavirus pandemic began, have you felt (more) socially connected to family and friends, (less) socially connected to family and friends, or about the same?

- 1 More socially connected
- 2 Less socially connected
- 3 About the same
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

**Q1424 – DELETED 1/29/2021**

(IHP 2017 Q1488 Modified – updated time frame, IHP 2016 Q1860)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1430. Au cours des 12 derniers mois, avez-vous fait l'objet d'une détresse émotionnelle comme de l'anxiété ou une grande tristesse que vous avez trouvé difficile à gérer par vous-même ?

- 1 Oui
- 2 Non
- 8 PHONE ONLY: (DO NOT READ) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2020 CORO8 Modified – Swiss note added, IHP 2017 Q1490 Modified, IHP 2016-Q1865)

**BASE: HAD EMOTIONAL DISTRESS (Q1430=1)**

Q1435. Lorsque vous vous sentiez ainsi, avez-vous pu obtenir l'aide d'un professionnel quand vous en aviez besoin ?

(PHONE ONLY: INTERVIEWER NOTE: IF NO, ASK "Etait-ce parce que vous ne vouliez pas voir un professionnel, que vous ne pouviez pas obtenir de l'aide, que vous n'aviez pas les moyens de consulter un professionnel ou une autre raison?")

**SWITZ ONLY (Q600=9):** Par exemple, votre médecin habituel ou du personnel de santé, une aide professionnelle comme Spitex (aide à domicile).

- 1 Oui
- 2 Non, ne voulais pas voir un professionnel
- 3 Non, ne pouvais pas obtenir de l'aide ou n'avais pas les moyens de voir un professionnel
- 4 Non, pour une autre raison
- 8 PHONE ONLY: (DO NOT READ) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

(IHP 2021 New)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1440. A quelle fréquence, le cas échéant, utilisez-vous Internet sur un ordinateur, tablette, smartphone ou sur un autre appareil électronique pour vous connecter avec vos amis, famille et autres membre de votre entourage?

- 1 Au moins une fois par jour
- 2 Plusieurs fois par semaine
- 3 Une ou deux fois par semaine
- 4 Quelques fois par mois
- 5 Moins souvent
- (PHONE ONLY: "OR")
- 6 Jamais
- 8 PHONE ONLY: (DO NOT READ) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

**SECTION 1450: MATERIAL HARDSHIP**

*(IHP 2017 Q1590, IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)*

**BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1450. Au cours des 12 derniers mois, à quelle fréquence vous êtes-vous fait du souci...

(ENQUETEUR: LIRE LES REPONSES.)

- 1 Toujours
- 2 Généralement
- 3 Parfois
- 4 Rarement ou
- 5 Jamais
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Pas applicable
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

**[PN: RANDOMIZE A1 & A2 - A3 is always asked last]**

- A1. ... concernant le fait d'avoir assez d'argent pour acheter des aliments sains?
- A2. ... concernant le fait d'avoir assez d'argent pour payer votre loyer ou votre hypothèque?
- A3. ...concernant le fait d'avoir assez d'argent pour payer d'autres factures mensuelles comme l'électricité, le chauffage et votre téléphone ?

(IHP 2020 CORO6 Modified – removed A1 and updated A3)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1455. PHONE ONLY: (PN: SHOW FOR FIRST ITEM ONLY: Avez-vous vécu une des situations suivantes en raison de la pandémie de coronavirus?)

PHONE ONLY: SHOW FOR FIRST ITEM ONLY: Avez-vous (INSERT FIRST ITEM) en raison du coronavirus?

PHONE ONLY: SHOW FOR SUBSEQUENT ITEMS: How about (INSERT NEXT ITEM)?

PHONE ONLY: (SHOW FOR SUBSEQUENT ITEMS: IF NECESSARY: Avez-vous vécu cela en raison du coronavirus?)

WEB ONLY: Avez-vous (INSERT ITEM) en raison de la pandémie de coronavirus?

1 Oui

2 Non

3 FOR ITEM A2 ONLY: (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Je n'ai pas / jamais eu d'économie

8 PHONE ONLY: (DO NOT READ) Pas certain(e)

9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

**[RANDOMIZE ITEMS A2- A3]**

A2. utilisé toutes ou la plupart de vos économies

A3. perdu un travail ou source de revenus y compris une réduction de paiements de retraite ou de pension

**SECTION 1495: END OF LIFE CARE WISHES**

**READ TO ALL:** Maintenant nous allons vous poser des questions concernant des discussions que vous pourriez avoir eues concernant vos soins dans le futur.

(IHP 2017 Q1495, IHP 2014-Q1495)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1495. Si vous deviez tomber très malade ou être grièvement blessé/e et que vous ne puissiez plus prendre de décisions pour vous, avez-vous parlé avec votre famille, un ami proche ou un professionnel de la santé de quels traitements vous VOULEZ ou NE VOULEZ PAS recevoir?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1496, IHP 2014 Q1496)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1496. Avez-vous un document écrit décrivant les soins médicaux que vous voulez ou ne voulez pas à la fin de votre vie ?

- 1 Oui, j'ai un document écrit
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1497, IHP 2014-Q1497)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1497. Avez-vous un document écrit qui désigne quelqu'un pour prendre des décisions concernant vos soins dans le cas où vous ne pourriez pas les prendre vous-même ?

- 1 Oui
- 2 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1499, IHP 2014 Q1499)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1499. Êtes-vous membre d'une organisation pour l'autodétermination de fin de vie comme Exit ou Dignitas?

(SI LE REpondant DIT "NON", RELANCEZ: "Avez-vous l'intention d'en devenir membre ?")

- 1 Oui
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Non, mais a l'intention d'en devenir membre
- 3 Non
- 8 (V) Pas certain(e)
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 QSWISS3)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS3. Au cours des 12 derniers mois, lorsque vous aviez besoin de soins médicaux, un médecin ou un professionnel de la santé a-t-il déjà parlé avec vous de vos volontés concernant votre manière de mourir ou votre mort ?

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) n'ai jamais eu besoin de soins médicaux dans les 12 derniers mois
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 QCAN3)

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on "medical assistance in dying" only if asked: "Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules")

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 QCAN4)

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 8 (DO NOT READ) Not Sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

## **SECTION 1500: HEALTHCARE COVERAGE**

### **READ TO ALL EXCEPT FOR US (Q600=1-10):**

**Avec les quelques questions suivantes, nous sommes intéressés à en connaître davantage sur votre couverture d'assurance-maladie.**

*(IHP 2017 Q1505 Modified – Added France-specific text at the end of the question, IHP 2016, Q1405 – updated base)*

### **BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)**

- Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides **[IF FRANCE (Q600=3), DISPLAY: “, including complementary CMU (CMUC)”]**?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1506, IHP 2016, Q1407)*

### **BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)**

- Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1515, IHP 2014 Q1515 – response option 1 updated)*

### **BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)**

- Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness



- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1520, IHP 2014 Q1520 – updated interviewer note)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM OR NORWAY (Q600=10, 7 AND Q99=1)**

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1525, IHP 2014 Q1525)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1525 In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

- 1 Yes, have additional insurance package
- 2 No, do not have additional insurance package
- 3 No, do not have an insurance package at all
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1527, IHP 2014 Q1527 – updated question text)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)**

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

- 1 €0
- 2 €100
- 3 €200
- 4 €300
- 5 €400
- 6 €500
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2017 Q1530, IHP 2014 Q1530)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1530. Quel modèle d'assurance-maladie avez-vous personnellement pour l'assurance de base obligatoire?

(ENQUETEUR: LIRE TOUTE LA LISTE.)

- 1 une assurance ordinaire avec franchise
- 2 une assurance BONUS
- 3 une assurance en réseau de santé (HMO)
- 4 un modèle de médecin de famille
- 5 (PHONE) un modèle prévoyant une consultation médicale par téléphone au préalable/avant chaque visite médicale, donc le modèle par téléphone
- 5 (WEB) un modèle prévoyant une consultation médicale par téléphone au préalable/avant chaque visite médicale, (modèle par téléphone)
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1535, IHP 2014 Q1535)

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

Q1535. Quelle est votre franchise annuelle, c'est-à-dire le montant que vous devez payer de toute façon vous-même?

(ENQUETEUR: LIRE LES REPONSES.)

- 1 300 francs suisses
- 2 500
- 3 1000
- 4 1500
- 5 2000 (CATI) ou ...
- 6 2500 (CATI) francs
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q1546 modified, IHP 2014 Q1546 – modified question)

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)**

Q1546. Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

Do you currently have Medicare, a government plan that pays health care bills for people aged 65 or older and for some people with disabilities?

(IF NECESSARY: MEDICARE is health insurance that most people receive when they turn 65 and are eligible for Social Security. This includes different kinds of health plans offered THROUGH the Medicare program, like H-M-Os.)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)**

Q1550. Do you receive these benefits through a Medicare Advantage Plan?

(IF NECESSARY: "These are sometimes called a Medicare HMO (that is a Health Maintenance Organization) or Medicare Managed Care.")

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1551, Modified from CMWF 2004 Older Adult Survey)*

**BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)**

Q1551. Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q1555, IHP 2014 Q1546 – modified question)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)**

Q1555. (IF HAS MEDICARE (Q1546=1): "In addition to Medicare, do you also have...") (IF DOES NOT HAVE MEDICARE (Q1546=2, 8, 9): "Do you have...")

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

- A1. Health insurance through your or someone else's employer or union (IF NECESSARY: This can include retiree insurance through a former employer.)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A3. Health insurance from some other source (IF NECESSARY: For example, through the Veteran's Administration or the Indian Health Service)

*(IHP 2017 Q1560, IHP 2014 Q1560 – added interview note to match 2016)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8 AND Q99=1)**

Q1560. Do you have a private health care insurance either paid by yourself, your Household, by your employer or by a union?

(IF NECESSARY: Do not include dental insurance, alone.)

1 Yes

2 No

8 (DO NOT READ) Not sure

9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

**Q1565 - DELETED 3/3/2021**

## **SECTION 1600: OUT OF POCKET COSTS**

*(IHP 2017 Q1605 Modified – updated READ TO ALL note, IHP 2014 Q1605 – updated range and pipe in logic)*

### **BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “ Au cours des 12 derniers mois, combien avez-vous ainsi que votre famille, dépensé pour des traitements ou des services médicaux qui ne sont pas couverts par votre assurance de base obligatoire ou une assurance complémentaire?”]

**READ TO ALL – Cela inclut ce que vous avez payé pour les médicaments sur ordonnance, les soins médicaux et dentaires y compris ceux pour lesquels vous avez payé une partie vous-même (mais ne comprend pas les primes d'assurance maladie).**

**ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q.600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”**

**(NOTE À L'INTERVIEWEUR: SI NÉCESSAIRE: merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.)**

**(WEB NOTE: ONLY IF NEEDED: “merci de ne compter que le montant dépensé par vous-même et tous les membres de la famille dans cette maison. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.”)**

**(ENTRER uniquement unités entières de monnaie. ENTRER "999998" SI "NE SAIS PAS", "999999" SI "refuse de répondre".)**

**----- (FOURCHETTE 0 – 899999)**

**PHONE, WEB 999998 (V) Ne sais pas**

999999 PHONE ONLY : (V) Refus ; WEB ONLY: Blank

(IHP 2017 Q1610, IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Swede, UK)

**BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)**

**[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]**

Q1610. Pouvez-vous donner l'estimation la plus proche de ce que vous et votre famille avez dépensé de votre poche en soins ou services médicaux au cours des 12 dernier mois ? Diriez-vous que c'était...

(ENQ: cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes.)

(WEB) Cela comprend aussi les dépenses pour les médicaments sur ordonnance, les soins médicaux et dentaires, mais ne comprend pas les primes. Ne comptez pas le montant dépensé par les membres de la famille dans d'autres ménages.

(ENQUETEUR: LIRE LES REPONSES.)

01 [INSERT CODE 1 AMOUNT FROM TABLE]

02 [INSERT CODE 2 AMOUNT FROM TABLE]

03 [INSERT CODE 3 AMOUNT FROM TABLE]

04 [INSERT CODE 4 AMOUNT FROM TABLE]

05 [INSERT CODE 5 AMOUNT FROM TABLE]

98 (V) Ne sais pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

	AUS/CAN/ US	FRA/ NET	GER	NZ	NOR	SWE	SWI	UK
	Q600=1,2, 11	Q600= 3,5	Q600=4	Q600=6	Q600=7	Q600=8	Q600=9	Q600=10
01	Less than \$100	Less than €90	Less than €100	Less than \$140	Less than 800 kr	Less than 650kr	moins de 100CHF	Less than £80
02	\$100 to less than \$500	€90 to less than €450	€100 to less than €500	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100CHF jusqu'à moins de 500CHF	£80 to less than £400
03	\$500 to less than \$1,000	€450 to less than €900	€500 to less than €1000	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500CHF jusqu'à moins de 1000CHF	£400 to less than £800
04	\$1,000 to less than \$2,000	€900 to less than €1,800	€1,000 to less than €2,000	\$1,400 to less than \$2,800	8,500kr to less than 17,000kr	6,500kr to less than 13,000kr	1000CHF jusqu'à moins de 2,000CHF	£800 to less than £1,600
05	\$2,000 or more	€1,800 or more	€2,000 or more	\$2,800 or more	17,000kr or more	13,000kr or more	2,000CHF ou plus	£1,600 or more





## **SECTION 1800: CORONAVIRUS VACCINATION**

*(IHP 2021 New)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

**Q1800. Avez-vous été vacciné ( e) contre le coronavirus ?**

**(INTERVIEWER NOTE: IF RESPONDENT SAYS THEY HAVE RECEIVED ONE OF TWO DOSES OR ONLY ONE DOSE, CODE AS 'Yes'.)**

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) A déjà eu le coronavirus
- 8 (DO NOT READ) Pas certain (e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: RESPONDENTS WHO HAVE NOT RECEIVED THE CORONAVIRUS VACCINE**

**(Q1800=2,3,8,9)**

**Q1805. Prévoyez-vous de vous faire vacciner contre le coronavirus?**

- 1 Oui
- 2 Non
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) A déjà eu le coronavirus
- 8 (DO NOT READ) Pas certain (e)
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: RESPONDENTS WHO DO NOT PLAN TO GET THE VACCINE WHEN AVAILABLE**

**(Q1805=2,3,8,9)**

**PN: RANDOMIZE OPTIONS 1-5**

**Q1810. Quelle est la raison **principale** pour laquelle vous ne prévoyez pas d'être vacciné(e) contre le coronavirus ?**

**(INTERVIEWER: READ LIST)**

- 1 Vous ne faites pas confiance aux vaccins en général
- 2 Vous vous inquiétez des éventuels effets secondaires
- 3 Vous ne faites pas confiance au gouvernement pour s'assurer que le vaccin est fiable
- 4 C'est trop difficile d'obtenir le vaccin
- 5 Vous ne pensez pas avoir besoin du vaccin
- OU
- 7 Une autre raison
- 8 (DO NOT READ) Pas certain
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

**SECTION 2000: DEMOGRAPHICS**

**(ALL EXCEPT CAN (Q600=1,3-11) SHOW: "Nous avons bientôt terminé.")** Les séries suivantes de questions servent uniquement à affiner les analyses.

*(IHP 2017 Q2000)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2000. **Y compris vous-même, combien de personnes vivent dans votre ménage ?**

**(INTERVIEWER NOTE SI LES REpondANTS HESITENT, MERCI DE LES RASSURER. C'est uniquement pour des buts d'approfondir l'analyse.)**

\_\_\_\_ [RANGE: 01-5 ]  
6 6 personnes ou plus  
98 (DO NOT READ) Pas certain/e  
99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 Q2005 Modified – added "yourself" to question-wording, IHP 2014 Q2005 – updated range and base)*

**BASE: (ALL COUNTRIES EXCEPT SWITZERLAND AND NORWAY ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-6,8,10-11 AND Q2000>1))**

**OR**

**(IN SWITZERLAND AND NORWAY ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK (Q600=7,9 AND Q99=1 AND Q2000>1))**

**[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]**

Q2005. **Vous y compris, combien d'adultes âgés d'au moins [IF US (Q600=11) INSERT: "60", ALL OTHERS INSERT: "65"] vivent dans votre ménage [IF NZ (Q600=6) ADD: "including boarders"]?**

\_\_\_\_ [BEREICH: 01-5]  
6 6 adultes ou plus  
98 (V) Ne sais pas  
99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 Q2015, IHP 2014 Q2015)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Postgraduate Degree Level
- 02 Graduate Diploma and Graduate Certificate Level
- 03 Bachelor Degree Level
- 04 Advanced Diploma and Diploma Level
- 05 Certificate Level
- 06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)
- 07 Junior Secondary Education (e.g., Year 10)
- 08 Primary Education
- 09 Pre-primary Education
- 10 Other Education
- 11 No Education
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2020, IHP 2014 Q2020)*

*(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)*

**BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Less than high school
- 2 Some high school
- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2025, IHP 2014 Q2025)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2030, IHP 2014 Q2030)*

**BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2035, IHP 2014 Q2035)*

**BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)
- 5 College or university degree or higher
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2040, IHP 2014 Q2040 modified – added code 00)

**BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2045, IHP 2014 Q2045)

**BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2050, IHP 2014 Q2050 – response options modified)

**BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6<sup>th</sup>-3<sup>rd</sup>)
- 04 High School (2<sup>nd</sup> – terminal)
- 05 Upper level (after tray)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2055, IHP 2014 Q2055)

**BASE: NORWAY (Q600=7 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2055. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Primary school
- 02 High school or vocational school
- 03 University or college (1 to including 4 years)
- 04 University or college or more (more than 4 years, including research training)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2060, IHP 2014 Q2060 code 2 modified and added interviewer notes)

**BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
- 02 Compulsory school or equivalent
- 03 Upper secondary school (senior) high school
- 04 Post secondary school education, but no university degree
- 05 University degree
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2065, IHP 2014 Q2065)

**BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2065. Quel est le niveau de formation le plus élevé que vous avez atteint?

(ENQUETEUR: LIRE LES REponses JUSQU'A CE QU'UNE REponse EST CHOISIE.)

(1) 1	Pre-primary education	Pas achevé la scolarité obligatoire
(2) 2	Primary education	Achévé la scolarité obligatoire
(3) 3	Lower secondary education	1 année de formation (10e année scolaire, année d'enseignement ménager, préapprentissage, etc.)
(4) 4	(Upper) secondary education	2 années de formation professionnelle initiale; attestation fédérale de formation professionnelle (AFP), formation

		élémentaire
(5)		2 années d'école professionnelle à plein temps, école de commerce
(6)		Formation de 2-3 ans: école d'enseignement général (école de degré diplôme, école de culture générale)
(7)		3-4 années d'apprentissage (CFC)
(8)		3-4 années d'école professionnelle à plein temps, école des métiers, école supérieure de commerce
(9)		Ecole normale
(10)		Maturité gymnasiale
(11)		Maturité professionnelle ou spécialisée
(12) 5	Post-secondary non tertiary education	Formation professionnelle supérieure avec brevet fédéral/diplôme/maîtrise fédérale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Ecole supérieure (ES)
(14)		Haute école spécialisée (HES)
(15)		Haute école pédagogique (HEP)
(16)		Université, EPF avec examen propédeutique, licence, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doctorat à l'université, EPF

98 (V) Ne sais pas

99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q2076-US)

**BASE: U.S. (Q600=11)**

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than \$25,000
- 2 \$25,000 to less than \$35,000
- 3 \$35,000 to less than \$50,000
- 4 \$50,000 to less than \$75,000
- 5 \$75,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2075-SWI)

**BASE: SWITZERLAND (Q600=9)**

Q2075-SWI. Pouvez-vous indiquer dans quelle catégorie se trouve la fortune totale de votre ménage (y compris les biens immobiliers) ?

(ENQ : LIRE LISTE)

WEB/PHONE : Votre meilleure estimation conviendra parfaitement

- 1 Moins de 10'000.- CHF
- 2 De 10'000 à moins de 50'000.- CHF
- 3 De 50'000 à moins de 100'000.- CHF
- 4 De 100'000 à moins de 500'000.- CHF
- 5 De 500'000 à moins de 1 Million CHF
- 6 1 Million CHF ou plus
- 98 (V) Ne sais pas
- 99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q2076-SWI)

**BASE: SWITZERLAND (Q600=9)**

Q2076-SWI. Pouvez-vous indiquer dans quelle catégorie se trouvent les revenus totaux de votre ménage (de toutes les personnes, y compris les salaires, les rentes AVS, les éventuelles prestations complémentaires, les rentes de la caisse de pension, le 3ème pilier et les autres revenus).

(ENQ : LIRE LISTE)

- 1 Moins de 2'000.- CHF
- 2 De 2'000 à moins de 3'500.- CHF
- 3 De 3'500 à moins de 5'000.- CHF
- 4 De 5'000 à moins de 7'000.- CHF
- 5 De 7'000 à moins de 9'000.- CHF
- 6 De 9'000 à moins de 11'000 - CHF
- 7 11'000 CHF ou plus



- 98 (DO NOT READ) Pas certain/e  
99 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 Q2076-UK)*

**BASE: UK (Q600=10)**

Q2076-UK. What is your annual household income from all sources, including welfare benefits?  
Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than £10,000
  - 2 £10,000 to less than £12,000
  - 3 £12,000 to less than £25,000
  - 4 £25,000 to less than £50,000
  - 5 £50,000 or more
- 98 (DO NOT READ) Not sure  
99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-CAN)*

**BASE: CANADA (Q600=2)**

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$25,000
  - 2 \$25,000 to less than \$35,000
  - 3 \$35,000 to less than \$55,000
  - 4 \$55,000 to less than \$80,000
  - 5 \$80,000 or more
- 98 (DO NOT READ) Not sure  
99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-NZ)*

**BASE: NEW ZEALAND (Q600=6)**

Q2076-NZ. What is your annual household income from all sources, including welfare benefits?  
Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more

- 98 (DO NOT READ) Not sure  
99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-NOR)*

**BASE: NORWAY (Q600=7)**

Q2076-NOR. What is your total annual household income? Just stop me when I get to the right category.

(FOR INTERVIEWER: If respondent says he/she is retired, please read: this includes any social security payments and retirement or pension plans)

(READ LIST)

(PROBE: Your best estimate is fine.)

- 1 Less than 340.000 NOK
- 2 340.000 NOK to less than 600.000 NOK
- 3 600.000 NOK to less than 740.000 NOK
- 4 740.000 NOK to less than 1.000.000 NOK
- 5 1.000.000 NOK to less than 1.300.000 NOK
- 6 1.300.000 NOK or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-AUS)*

**BASE: AUSTRALIA (Q600=1)**

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-GER)*

**BASE: GERMANY (Q600=4)**

Q2076-GER. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-NETH)*

**BASE: NETHERLANDS (Q600=5)**

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 50.000 €
- 5 50.000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-FRA)*

**BASE: FRANCE (Q600=3)**

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1.000 €
- 2 1.000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2076-SWE)*

**BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)**

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

**Q2078 - DELETED 3/3/2021**

(IHP 2017 Q2080 Modified – Updated answer options and text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

**BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)  
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)**

Q2080. Etes-vous né(e) en [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600] [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “ou ailleurs”] [IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”?

1 Oui, né(e) en [IF UK, US, NETH (Q600=5,10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]

2 Non, pas né(e) en Suisse

8 PHONE ONLY: (V) Ne sait pas

9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

(IHP 2017 Q2084, IHP 2016 Q2084)

**BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)**

Q2084. At what age did you enter AUSTRALIA?

\_\_\_ [RANGE: 00-100]

998 (DO NOT READ) Not sure

999 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2017 Q2090, IHP 2016 Q2090)

**BASE: CANADA – ALL QUALIFIED (Q600=2 AND Q99=1)**

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

8 (DO NOT READ) Not sure

9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2100, IHP 2013 Q2100)*

**BASE: GERMANY (Q99=1 AND Q600=4)**

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2105 Modified – Updated question-text, IHP 2013 Q2105)*

**BASE: FRANCE (Q99=1 AND Q600=3)**

Q2105. Were your parents born in France?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2115, IHP 2013 Q2115)*

**BASE: SWITZERLAND (Q99=1 AND Q600=9)**

Q2115. Est-ce que vos parents sont nés en Suisse ou ailleurs?

(INTERVIEWER: LIRE LISTE)

- 1 Oui, les deux parents sont nés en Suisse
- 2 Non, les deux parents sont nés dans un autre pays
- 3 Un parent est né en Suisse et l'autre est né dans un autre pays
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 Q2120, IHP 2016 Q2059 – will not be in datafile)*

**BASE: SWEDEN (Q600=8 AND Q99=1)**

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2125, IHP 2014 Q2110)*

**BASE: THE NETHERLANDS (Q99=1 AND Q600=5)**

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2130, IHP 2014 Q2120)*

**BASE: CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]**

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2155, IHP 2014 Q2155)*

**BASE: GERMANY (Q600=4 AND Q99=1)**

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank



*(IHP 2017 Q2160, IHP 2014 Q2160)*

**BASE: FRANCE (Q600=3 AND Q99=1)**

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2165, IHP 2014 Q2123)*

**BASE: NEW ZEALAND (Q600=6 AND Q99=1)**

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2170, IHP 2014 Q2125)*

**BASE: THE UNITED KINGDOM (Q600=10 AND Q99=1)**

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2180, IHP 2014 Q2128)*

**BASE: AUSTRALIA (Q600=1 AND Q99=1)**

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2017 Q2185, IHP 2014 Q2130)*

**BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2017 Q2190, IHP 2015 Q2135)*

**BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]**

Q2190. Do you consider yourself...?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 Q2195 Modified – revised question-text and updated to be multi-response)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-3; CODES 4,8,9 SHOULD BE SINGLE-PUNCH.

Q2195. Do you identify as First Nations, Métis (pronounced: MAY-TEE) and/or Inuk/Inuit (pronounced: in-ook, in-OO-it )?

(INTERVIEWER NOTE: IF YES, CLARIFY WHICH THEY IDENTIFY WITH AND SELECT APPLICABLE CODES 1-3.)

- 1 Yes, First Nations
- 2 Yes, Métis
- 3 Yes, Inuk/Inuit
- 4 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

**SECTION 1700: HEALTH EQUITY**

**READ TO ALL:** Maintenant, nous allons vous poser des questions sur le système de santé en [IF UK, US, NETH (Q600=5,10,11) DISPLAY: “the”][INSERT COUNTRY FROM Q600].

*(IHP 2021 New)*

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q1700. Dans quelle mesure, considérez-vous, le cas échéant, que le système de santé en [IF UK, US, NETH (Q600=5,10,11) DISPLAY: “the”][INSERT COUNTRY FROM Q600] traite de manière injuste les personnes en raison de leur origine ethnique ?

(INTERVIEWER: READ LIST)

- 1 Très souvent
- 2 Souvent
- 3 Parfois
- 4 Rarement
- 5 Jamais
- 8 (DO NOT READ) Ne sais pas
- 9 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

*(IHP 2021 New)*

**BASE: ALL US RESPONDENTS (Q99=1 AND Q600=11)**

Q1705. When receiving health care, have you ever (INSERT ITEM) because of your racial or ethnic background?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

- A1. Been treated unfairly
- A2. Felt your health concerns were not taken seriously

*(IHP 2021 New)*

**BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1705A1=1 OR Q1705A2=1)**

Q1710. As a result of [IF Q1705A1=1, INSERT: “being treated unfairly”; IF Q1705A2=1, INSERT: “feeling your health concerns were not taken seriously”; IF Q1705A1=1 AND Q1705A2=1, INSERT: “being treated unfairly or feeling your health concerns were not taken seriously”] because of your racial or ethnic background, have you ever not gotten care or treatment when you needed it?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2017 Q2200, IHP 2014 Q2150 base modified to remove Sweden)*

**BASE: UK OR NORWAY OR GERMANY (Q600=10, 7, 4 AND Q99=1)**

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

### **INFORMATION ON TELEPHONES, POSTAL CODES**

*(IHP 2017 LL1, IHP 2014 QLL1)*

**BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 CP1, IHP 2014 QCP1)*

**BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q99=1 AND Q600=1-8, 10-11)**

**P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)**

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 D-Z1, IHP 2014 QD-Z1)*

**BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)**

D-Z1. What is your zip code/postal code?

\_\_\_\_\_ (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-Z1)**

*(IHP 2017 D-Z4, IHP 2014 QD-Z4)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)**

**(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)**

D-Z4. **Quel est votre code postal?**

\_\_\_\_\_ 9999 PHONE ONLY : (V) Refus ; WEB ONLY : Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**ENQ: LA PC A-T-ELLE INDIQUÉ CE NUMÉRO POSTAL? (INSERT POSTAL CODE)**

- 1 oui (CONTINUE)**
- 2 Non (RE-ASK D-Z4)**

*(IHP 2017 D-ZF, IHP 2014 QD-ZF)*

**BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)**

**(P.N - 5 digit postal code)**

D-ZF. What is your postal code?

\_\_\_\_\_ (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)**
- 2 No (RE-ASK D-ZF)**

*(IHP 2017 D-Z1a, IHP 2014 QD-Z1a)*

**BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99 AND Q99=1)**

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas

- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 99 (DO NOT READ) Refused; WEB ONLY: Blank

*(IHP 2017 QDZ-NETH , IHP 2014 QDZ-NETH)*

**BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY (Q600=5 and Q650=2 AND Q99=1)**

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused; WEB ONLY: Blank

*(IHP 2020 QDZ-NORa)*

**BASE: ALL RESPONDENTS - NORWAY ONLY (Q600=7) (P.N - 4 digit postal code)**

QDZ-NORa. What is your postal code?

\_\_\_\_\_

9999 (DO NOT READ) Refused; WEB ONLY: Blank

**(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)**

**INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)**

- 1 Yes (CONTINUE)
- 2 No (RE-ASK DZ-NORa)



*(IHP 2017 QDZ-NOR Modified – updated base for all respondents from Norway and updated regions for 2020 national definitions, IHP 2014 QDZ-NOR)*

**BASE: ALL RESPONDENTS THAT REFUSED POSTAL CODE AT DZ-NORa – NORWAY ONLY (Q600=7 and QDZ-NORa=9999)**

QDZ-NOR. What COUNTY do you live in?

- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 (V) Other
- 99 (V) Refused; WEB ONLY: Blank

*(IHP 2017 D-NZ, IHP 2014 QD-NZ)*

**BASE: NZ (Q600=6) AND Q99=1**

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 (DO NOT READ) Not sure
- 99 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 D-NZU , IHP 2014 QD-NZU)*

**BASE: NZ (Q600=6 AND Q99=1)**

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2017 DZ-GER , IHP 2014 QDZ-GER modified delete code 997)*

**BASE: GERMANY ONLY (Q600=4 AND Q99=1)**

QDZ-GER. What region do you live in?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 99 (V) Refused; WEB ONLY: Blank

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1):**

Nous avons presque terminé l'interview. Il reste quelques questions posées seulement en Suisse car elles concernent spécifiquement notre système de santé.

*(IHP 2017 QSWISS0 Modified – Added item A1)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS0. Dans les deux dernières années, avez-vous...

- 1 Oui
- 2 Non
- 8 (DO NOT READ) Pas certain/e
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

- a1. envoyé un SMS à un professionnel de la santé pour une question médicale ?
- a. envoyé un email à un professionnel de la santé pour une question médicale ?
- b. visionné sur internet ou téléchargé des informations sur votre santé, comme des résultats de tests ou de laboratoires ?
- c. utilisé internet pour vous informer sur des sujets concernant la santé ?
- d. utilisé une application numérique (c-à-d app) pour recueillir des informations sur votre santé mais pas pour les partager avec un professionnel de la santé ?
- e. utilisé une application numérique (c-à-d app) pour recueillir des informations sur votre santé afin de les partager avec un professionnel de la santé ?

*(IHP 2017 QSWISS1)*

**BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)**

QSWISS1. En ce qui concerne des soins ou traitements médicaux de base : pourriez-vous imaginer recevoir la suite du traitement par un autre professionnel spécialisé de la santé (ex. infirmières et infirmiers spécialisés) au lieu d'un docteur ?

- 1 Oui
- 2 Non
- 8 (V) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2017 QSWISS2)*

**BASE: ALL SWITZERLAND RESPONDENTS (Q600=9 AND Q99=1)**

QSWISS2. En pensant à l'ensemble des soins médicaux que vous avez reçus au cours des 12 derniers mois, diriez-vous que vous avez reçu...

- 1 trop peu de soins médicaux
- 2 la quantité de soins appropriée ou
- 3 trop de soins médicaux
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) N'ai pas eu besoin de soins Médicaux
- 8 (DO NOT READ) Ne sais pas
- 9 PHONE ONLY: (V) Refus; WEB ONLY: Blank

*(IHP 2020 QSWI4 Modified – Added item L)*

**BASE: SWITZERLAND ONLY AND OTHER REASONS DID NOT VISIT DOCTOR (Q99=1 AND Q600=9 AND QSWI5=1)**

**PN: IF QSWISS2=7, AUTO-CODE QSWI4k AS CODE 01 AND DO NOT DISPLAY.**

QSWI4. N'êtes-vous pas allé chez un médecin ou avez-vous décidé de renoncer à un traitement au cours des 12 derniers mois pour les raisons suivantes ? Veuillez répondre oui ou non à chaque raison. Vous avez renoncé parce que...

01 Oui

02 Non

98 PHONE ONLY: (DO NOT READ) Ne sait pas

99 PHONE ONLY: (DO NOT READ) Refus; WEB ONLY: Blank

a ... vous vouliez attendre et voir si le problème médical finirait par partir de lui-même

b ... vous ne vouliez pas causer plus de coûts de santé à la population

c ... vous aviez peur de ce que le médecin pourrait vous dire

d ... vous manquez de confiance en les médecins, hôpitaux, examens et traitements en général

e ... vous ne connaissez pas de bon médecin

f ... vous avez des difficultés à communiquer dans une langue nationale

g ... vous n'avez pas eu de rendez-vous

h ... vous n'avez pas eu le temps pour des raisons professionnelles

i ... vous n'avez pas eu le temps car vous deviez vous occuper d'enfants ou d'autres personnes

j ... vous ne pouviez pas vous déplacer

k ... vous n'aviez pas besoin d'un traitement médical

l. ...vous redoutiez d'attraper le coronavirus au cabinet de votre médecin

## **SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS**

**READ TO ALL CANADIAN RESPONDENTS (Q600=2):** Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities. These include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

*(IHP 2017 Q2800)*

### **BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF **New Brunswick:**] *such as the Extra Mural Program* [IF **Quebec:**] *such as CLSCs* [IF **Ontario:**] *such as CCACs or LHINs (pronounced: LINNS)* [IF ANY OTHER PROVINCE/TERRITORY:] *through your regional health authority.*)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(IHP 2017 Q2808 Modified to account for removal of Q2805)*

### **BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2808. Approximately how long did you or the other person in your household wait for the first government home care service after requesting or being referred for government home care? (READ LIST)

(IF NECESSARY: If more than one home care received, respondent should think about the home care service they received first.)

- 1 Less than a week
- 2 One to two weeks
- 3 Three to four weeks
- 4 One to two months
- 5 Over two months
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(IHP 2017 Q2833 Modified to account for removal of Q2805)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2833. Thinking about the government home care received in the past twelve months, did you or someone else in your household start receiving government home care services after an emergency room visit or a hospital stay?

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(IHP 2017 Q2835 Modified to account for removal of Q2805)*

**BASE: CANADIAN RESPONDENTS WHO HAVE RECEIVED HOME CARE FROM A GOVERNMENT HOME CARE PROGRAM (Q99=1 AND Q2800=1)**

Q2835. In general, how would you rate the level of coordination between your or the other member of your household's government home care provider and other health professionals who provide regular care such as the family physician. Would you say the coordination is...?

(INTERVIEWER: READ LIST)

INSTRUCTION IF NEEDED for clarity: By coordination we mean whether your/their regular doctor or nurse practitioner seems informed and up to date about the care received in your home and whether the home care provider seems informed about care plans from your/their regular doctor.

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 7 (DO NOT READ) There is/was no need for coordination
- 8 (DO NOT READ) Not Sure
- 9 (DO NOT READ) Decline to Answer

*(IHP 2017 Q2850)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2850. The following question is about digital technologies you can use in your home to monitor your health.

During the past 12 months, have you used a smart phone, a digital tablet or a wearable device such as a watch or a clip-on device to help you monitor certain aspects of your health and well-being at home?

(IF NEEDED: Examples include digital devices to monitor your weight, physical activity, sleep, blood pressure and blood sugar)

- 1 Yes
- 2 No
- 8 (DO NOT READ) Not sure
- 9 (DO NOT READ) Decline to answer

*(IHP 2021 New)*

**BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)**

Q2855. How confident are you that you will have enough services in your community to support you at the end of life in the location of your choice? (READ LIST)

- 1 Very confident
- 2 Somewhat confident
- 3 Not confident
- 8 Don't know enough about services available
- 9 (DO NOT READ) Decline to answer

(IHP 2017 Q2300, IHP 2014 Q2165)

**BASE: ALL QUALIFIED RESPONDENTS (Q99=1)**

Q2300. [IF Q600=1 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Australia, please visit <https://www.health.gov.au/news/health-alerts/novel-coronavirus-2019-ncov-health-alert>".]

[IF Q600=2 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Canada, please visit "[www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html](http://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html)".]

[IF Q600=3 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in France, a toll-free number answers your questions about the Coronavirus COVID-19 permanently, 24 hours a day and 7 days a week: 0 800 130 000. Or, please visit "<https://www.gouvernement.fr/info-coronavirus>".]

[IF Q600=5 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the Netherlands, please visit "<https://www.rivm.nl/coronavirus/covid-19>" or "<https://www.rijksoverheid.nl/onderwerpen/coronavirus-covid-19>".]

[IF Q600=6 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in New Zealand, please visit "[covid19.govt.nz](http://covid19.govt.nz)" or "[www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus](http://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus)".]

[IF Q600=7 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in Norway, please visit "[www.fhi.no/sv/smittsomme-sykdommer/corona](http://www.fhi.no/sv/smittsomme-sykdommer/corona)" or "[www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-covid-19](http://www.fhi.no/nettpub/coronavirus/fakta/rad-og-informasjon-til-befolkningen-om-nytt-koronavirus-covid-19)".]

[IF Q600=10 SHOW: (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the UK, please visit "[www.gov.uk/coronavirus](http://www.gov.uk/coronavirus)".]

[IF Q600=11 AND Q600a=3 SHOW (INTERVIEWER: IF RESPONDENT REQUESTED INFORMATION OR RESOURCES FOR CORONAVIRUS, READ: For more information about the coronavirus in the US, please visit "<https://www.coronavirus.gov>".]

IF RESPONDENT IS IN WALES, SCOTLAND, OR NORTHERN IRELAND, PROVIDE:

- Wales: [gov.wales/coronavirus](http://gov.wales/coronavirus)
- Scotland: [www.gov.scot/coronavirus-covid-19/](http://www.gov.scot/coronavirus-covid-19/)
- Northern Ireland: [www.nidirect.gov.uk/](http://www.nidirect.gov.uk/) ]

(PHONE) Nous sommes arrivés à la fin de l'interview. Merci beaucoup pour votre participation. Il peut arriver que nous devions vous rappeler brièvement pour une



demande de précisions ou en cas d'incertitude. Mais cela n'arrive que rarement. Nous vous souhaitons encore une excellente soirée et vous remercions pour ces précieux renseignements.

(WEB) Nous vous souhaitons encore une excellente journée et vous remercions pour vos précieux renseignements.