

Federal Office of Public Health FOPH Health and Accident Insurance Directorate

## Changing your compulsory health insurance

## Explanation of terms

Compulsory health insurance Standard health insurance		Basic insurance Compulsory health insurance with standard deductible and free choice of service provider
Standard deductible	=	Lowest deductible: adults CHF 300/children CHF 0 per calendar year
Service provider	=	Doctor, hospital, chemist, Spitex (home care), physiotherapist, etc.
Special insurance	=	Compulsory health insurance with selectable higher deductible, restricted choice of service provider or no- claims bonus
Selectable deductible	=	Adults CHF 500–2500/children CHF 100–600 per calendar year
Health insurance with restricted		
choice of service provider	=	HMO centre/general practitioner (GP), medical advice hotline
Insurance with no-claims bonus	=	Reduction in premium if no claims were made during one year

	Description	Statutory deadline for giving notice	Changeover date	Applicable provisions
1	Change from insurance without restricted choice of service providers to special type of insurance with restricted choice of service providers	No statutory deadline	Change possible at any time.	Art. 100 para. 2 KVV
2	Change from standard deductible to selectable deductible	No statutory deadline	1 January	Art. 94 para. 1 KVV
3	Change from selectable deductible to standard deductible or to a lower selectable deductible	30 November, once new premiums from 1 January have been published	1 January	Art. 7 para. 2 KVG in conjunction with Art. 94 para. 2 KVV
4	Change from a special insurance with restrictions on choice of service provider to another type of insurance.	30 November, once new premiums from 1 January have been published	1 January	Art. 7 para. 2 KVG in conjunction with Art. 100 para. 3 KVV
5	Change from standard health insurance to insurance with no-claims bonus	No statutory deadline	1 January	Art. 97 para. 1 KVV

6	Change from no-claims bonus insurance to another type of insurance	30 November, once new premiums from 1 January have been published	1 January	Art. 7 para. 2 KVG in conjunction with Art. 97 para. 2 KVV
7	Change of health insurer	31 March	1 July This is only possible when the insured person has standard health insurance with a standard deductible. A special type of insurance with restrictions on the choice of service provider may be taken out with the new insurer.	Art. 7 para. 1 KVG, Art. 94 para. 2 KVV, Art. 97 para. 2 KVV, Art. 100 para. 3 KVV Art. 100 para. 2 KVV
8	Change of health insurer	30 November, once new premiums from 1 January have been published	1 January The type of insurance and the deductible can be changed with the new insurer.	Art. 7 para. 2 KVG, Art. 94 para. 1+2 KVV, Art. 97 para. 1+2 KVV, Art. 100 para. 2+3 KVV

**NB:** Your current insurer must receive notice of your wish to cancel your policy before the cancellation deadline (31 March, 30 November). The date on which notice of cancellation is received by the insurer counts, not the date of the postmark. The insurer must receive notice of cancellation during normal office hours on the final cancellation date at the latest. Registered post which is placed in a post-office box is considered received when it is collected from the post office. It is advisable to give notice of cancellation in time.

**NB:** Always give the notice of cancellation yourself. This is the only way to ensure that notice has been given in good time and you can provide proof of it if necessary.

**NB:** We recommend that you do not take out new health insurance from 1 January until the new premiums have been approved by the FOPH. Approved premiums are published at the end of September on <u>www.priminfo.ch</u>.