

2024 INTERNATIONAL HEALTH POLICY SURVEY OF OLDER ADULTS (FINAL VERSION)**(P.N.- PLEASE PLACE TIMERS PER SECTION)**

SUBJECTS FOR QUESTIONNAIRE:

SECTION 600: SAMPLE PRELOADS
SECTION 700: INTRODUCTION AND SCREENER
SECTION 800: ACCESS TO HEALTH CARE
SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER
SECTION 1000: COORDINATION OF CARE
SECTION 1020: EXPERIENCE WITH SPECIALISTS
SECTION 1100: PRESCRIPTION MEDICATION USE
SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE
SECTION 1400: GETTING CARE ASSISTANCE AT HOME
SECTION 1415: CHRONIC ILLNESS CARE
SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH
SECTION 1450: MATERIAL HARDSHIP
SECTION 1495: END OF LIFE CARE WISHES
SECTION 1500: HEALTHCARE COVERAGE
SECTION 1600: OUT OF POCKET COSTS
SECTION 1700: HEALTH EQUITY
SECTION 1800: CORONAVIRUS VACCINATION
SECTION 2000: DEMOGRAPHICS

GLOBAL PROGRAMMING INSTRUCTIONS

TEXT

- ANY TEXT RESPONSES COLLECTED SHOULD BE FORWARDED IN A MICROSOFT EXCEL SPREADSHEET MATCHED BY UNIQUE ID (QID.)

WEB VS. PHONE

- The “(DO NOT READ)” response options should be shown in phone only unless otherwise specified
- In the WEB program, respondents should be able to “skip” any questions and be coded as 999. Phone respondents should have a response for every question they are asked (i.e., not skipped due to a skip pattern).
- Interviewer notes and instructions should be shown in the phone program only, unless otherwise specified.
- Some interviewer notes/instructions should be modified and be shown to all respondents for web. These will be denoted with “(WEB NOTE ONLY:...)” These notes should be placed below the question-text in italic font.

NON-RESPONSE CODES

- BLANKS ARE DENOTED BY A 999 AND CORRESPOND TO SKIPS AT A GIVEN QUESTION IN THE “WEB” MODE
- CODES IN THE “PHONE” MODE MARKED WITH A “V” OR “VOL.” STAND FOR “VOLUNTARY” AND SHOULD NOT BE READ TO RESPONDENTS

MULTIPLE - RESPONSE

- Implement a hierarchy for the few questions where a hierarchy may be warranted. On questions where a hierarchy is implemented, SSRS will create a separate variable in which the multiple-response options will be reassigned according to the hierarchy that is put in place.

PN – PLEASE CALCULATE THE RESPONDENT’S RESPONSE RATE. THIS WOULD BE CALCULATED BY TAKING: THE TOTAL NUMBER OF QUESTIONS ASKED – THE TOTAL NUMBER OF SKIPPED QUESTIONS (SHOULD HAVE BEEN CODED AS 9) OVER THE TOTAL NUMBER OF QUESTION ASKED.

- **EM1: [ERROR MESSAGE]:** (PN: IF A RESPONDENT FAILS TO PROVIDE A RESPONSE TO SCREENER QUESTIONS (e.g. – SC2, SC2a, SC3a, SC3b, SC4a, CP1 Q710, Q710a) AND THE FIRST SURVEY QUESTION THAT IS SKIPPED: EM1 SHOULD BE PRESENTED. THE ERROR MESSAGE SHOULD APPEAR ABOVE THE QUESTION MISSED (ON THE SAME SCREEN) IN BOLD BLACK TEXT.)
- **EM1 “Your answers to these questions are very important to us. Can you please take a moment to respond to the question below?”**

SECTION 600: SAMPLE PRELOADS

[P.N. WHENEVER THE FOLLOWING LABEL IS USED “DATA/SAMPLE” IT MEANS THAT DATA-BASED INFO SHOULD BE USED FIRST. IF ‘DATA-BASED’ INFO IS UNAVAILABLE, THEN ‘SAMPLE-BASED’ INFO MAY BE EMPLOYED]

(IHP 2021 Q600, IHP 2017 Q600)

BASE: ALL RESPONDENTS

Q600 COUNTRY CODE

- 1 Australia
- 2 Canada
- 3 France
- 4 Germany
- 5 Netherlands
- 6 New Zealand
- 7 Norway
- 8 Sweden
- 9 Switzerland
- 10 United Kingdom
- 11 United States

(IHP 2021 Q600a, IHP 2017 Q600a)

BASE: ALL RESPONDENTS

Q600a. MODE OF COMPLETION

(Mode the interview was completed on per respondent)

- 1 Web
- 3 Phone

(IHP 2021 Q600b, IHP 2017 Q600b, IHP 2016 Q600b)

BASE: ALL SWISS RESPONDENTS (Q600=9)

Q600b. PHONE IN REGISTRY PER SAMPLE

- 1 Yes
- 2 No

(IHP 2021 Q601, IHP 2017 Q601, IHP 2014 Q601)

BASE: AUSTRALIA (Q600=1)

Q601. NEW SOUTH WALES SAMPLE

- 1 New South Wales sample
- 2 Not New South Wales sample

(IHP 2021 Q602, IHP 2017 Q602)

BASE: AUSTRALIA (Q600=1)

Q602. VICTORIA SAMPLE

- 1 Victoria (oversample)
- 2 Not Victoria sample (non-oversampled Victoria portion)

(IHP 2021 Q603, IHP 2017 Q603)

BASE: AUSTRALIA (Q600=1)

Q603. AUSTRALIA NATIONWIDE/NSW/VICTORIA SAMPLE

- 1 Australia nationwide sample
- 2 New South Wales sample
- 3 Victoria sample

(IHP 2021 Q604, IHP 2020 Q603)

BASE: UK (Q600=10)

Q604. UK SAMPLE

- 1 UK oversample
- 2 Not UK oversample (main sample)

(IHP 2021 Q615 modified – Norway and Switzerland removed from base, IHP 2017 Q615, IHP 2014 Q615 – remove Sweden)

BASE: ALL RESPONDENTS – GERMANY ONLY (Q600= 4)

FOR GERMANY SHOULD BE BASED OFF Q2200

Q615. COMMUNITY TYPE

[P.N. - Code as '7' if data/sample info is unavailable for Germany. Code as 'Missing' if other country.]

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 7 Not Available For This Country/These Countries

(IHP 2021 Q615a modified – Germany removed from base, IHP 2017 Q615a Modified – NZ removed from base)

BASE: ALL RESPONDENTS – AUSTRALIA, FRANCE, NETHERLANDS, UK ONLY (Q600= 1,3,5,10)

Q615a. URBAN/RURAL

[P.N. - Code as '7' if data/sample info is unavailable for AUSTRALIA, FRANCE, NETHERLANDS, UK - Code as 'Missing' if other country]

- 1 Predominantly urban
- 2 Intermediate
- 3 Predominantly rural
- 7 Not Available For This Country/These Countries

(IHP 2021 Q617, IHP 2017 Q617, IHP 2016 Q617 modified codes)

BASE: ALL RESPONDENTS –SWEDEN ONLY (Q600=8)

Q617. COMMUNITY TYPE (Derived via registry-based postal code)

[P.N. Code as '97' if data/sample info is unavailable for Sweden. Code as 'Missing' if other country.]

- 01 Cities (densely populated areas)
- 02 Towns and suburbs (intermediate density areas)
- 03 Rural areas (thinly populated areas)
- 97 Not Available for This Country/These Countries

(IHP 2021 Q620, IHP 2017 Q620, IHP 2014 Q620)

BASE: ALL RESPONDENTS - CANADA (Q600=2)

Q620. COMMUNITY SIZE

[P.N. Code as '97' if sample info is unavailable for Canada. Code as 'Missing' if other country]

[P.N. USE CODES 1-4 FOR CANADA]

- 1 Under 5,000
- 2 5,000-99, 999
- 3 100,000-999, 999
- 4 1,000,000 and over
- 97 Not Available For This Country/These Countries

(IHP 2021 Q630, IHP 2017 Q630 Modified – updated Norwegian regions for 2020 definitions, IHP 2014 Q630 – France region codes modified, Switzerland added back IHP 2017)

BASE: ALL COUNTRIES

Q630. REGION -

[USE CODES 1-8 FOR AUSTRALIA, CODES 9-21 FOR CANADA, CODES 22-25 FOR NEW ZEALAND, CODES 26-37 FOR UK, CODES 38-41 FOR US, CODES 42-57 FOR GERMANY, CODES 58-78 FOR SWEDEN, CODES 79-89 FOR NORWAY, CODES 98-109 FOR THE NETHERLANDS, CODES 110-122 FOR FRANCE, CODES 132-157 FOR SWITZERLAND.]

[P.N. - Please note that data for Switzerland IS included in IHP 2021 for this question]

[P.N. - Code as '997' if data/sample info is unavailable per country]

- 1 NSW
- 2 VIC
- 3 QLD
- 4 WA
- 5 SA
- 6 TS
- 7 ACT
- 8 NT
- 9 Newfoundland and Labrador
- 10 Prince Edward Island

- 11 Nova Scotia
- 12 New Brunswick
- 13 Quebec
- 14 Ontario
- 15 Manitoba
- 16 Saskatchewan
- 17 Alberta
- 18 British Columbia
- 19 Yukon Territory
- 20 Northwest Territories
- 21 Nunavut
- 22 Auckland**
- 23 North**
- 24 Central**
- 25 South**
- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 38 Northeast**
- 39 South**
- 40 Midwest**
- 41 West**
- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 58 Stockholm**
- 59 Uppsala**

- 60 **Södermanland**
- 61 **Östergötland**
- 62 **Jönköping**
- 63 **Kronoberg**
- 64 **Kalmar**
- 65 **Gotland**
- 66 **Blekinge**
- 67 **Skåne**
- 68 **Halland**
- 69 **Västra Götaland**
- 70 **Värmland**
- 71 **Örebro**
- 72 **Västmanland**
- 73 **Dalarna**
- 74 **Gävleborg**
- 75 **Västernorrland**
- 76 **Jämtland**
- 77 **Västerbotten**
- 78 **Norrbotten**
- 79 Agder
- 80 Innlandet
- 81 Møre og Romsdal
- 82 Nordland
- 83 Oslo
- 84 Rogaland
- 85 Troms og Finnmark
- 86 Trøndelag
- 87 Vestfold og Telemark
- 88 Vestland
- 89 Viken
- 98 **Drenthe**
- 99 **Flevoland**
- 100 **Friesland**
- 101 **Gelderland**
- 102 **Groningen**
- 103 **Limburg**
- 104 **Noord-Brabant**
- 105 **Noord-Holland**
- 106 **Overijssel**
- 107 **Utrecht**
- 108 **Zeeland**
- 109 **Zuid-Holland**
- 110 Grand Est
- 111 Nouvelle Aquitaine
- 112 Auvergne-Rhône-Alpes
- 113 Bourgogne, Franche-Comté
- 114 Bretagne
- 115 Centre-Val de Loire
- 116 Corse

117 Île-de-France
 118 Occitanie
 119 Hauts-de France
 120 Normandie
 121 Pays de la Loire
 122 Provence-Alpes, Côte-d'Azur
 132 ZH Zürich
 133 BE Bern
 134 LU Luzern
 135 UR Uri
 136 SZ Schwyz
 137 OW Obwalden
 138 NW Nidwalden
 139 GL Glarus
 140 ZG Zug
 141 FR Fribourg
 142 SO Solothurn
 143 BS Basel-Stadt
 144 BL Basel-Landschaft
 145 SH Schaffhausen
 146 AR Appenzell Ausserrhoden
 147 AI Appenzell Innerrhoden
 148 SG St. Gallen
 149 GR Graubünden
 150 AG Aargau
 151 TG Thurgau
 152 TI Ticino
 153 VD Vaud
 154 VS Valais
 155 NE Neuchatel
 156 GE Geneva
 157 JU Jura
 997 Not Available For This Country/These Countries

FOR FRANCE métropolitaine (Q600=3)

(IHP 2021, IHP 2017, IHP 2014)

+ RECODE uda => (To be derived using self-reported postal code at 'QD-ZF' for Landline and Cellphone, if Landline and postal code 'QD-ZF' was refused use sample info)

<u>1. IDF</u>
<u>2. Bassin Parisien OUEST</u>
<u>3. Bassin Parisien EST</u>
<u>4. Nord</u>
<u>5. Ouest</u>
<u>6. Est</u>
<u>7. Sud Ouest</u>
<u>8. Sud Est</u>
<u>9. Méditerranée</u>

(IHP 2021 Q635, IHP 2017 Q635, IHP 2014 Q635)

BASE: US ONLY (Q600=11)

Q635. STATE

[P.N. -Code as '97' if data/sample info is unavailable for US. Code as 'Missing' if other country]

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri
- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota

- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 97 Not Available For This Country/These Countries

(IHP 2021 Q640A, IHP 2017 Q640A, IHP 2013 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640a. CANTONS

[P.N.-Code as '97' if data/sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 01 ZH Zürich
- 02 BE Bern
- 03 LU Luzern
- 04 UR Uri
- 05 SZ Schwyz
- 06 OW Obwalden
- 07 NW Nidwalden
- 08 GL Glarus
- 09 ZG Zug
- 10 FR Fribourg
- 11 SO Solothurn
- 12 BS Basel-Stadt
- 13 BL Basel-Landschaft
- 14 SH Schaffhausen
- 15 AR Appenzell Ausserrhoden
- 16 AI Appenzell Innerrhoden
- 17 SG St. Gallen
- 18 GR Graubünden
- 19 AG Aargau
- 20 TG Thurgau
- 21 TI Ticino
- 22 VD Vaud
- 23 VS Valais
- 24 NE Neuchatel
- 25 GE Geneva
- 26 JU Jura
- 97 Not Available For This Country/These Countries

(IHP 2021 Q640, IHP 2017 Q640, IHP 2014 Q640)

BASE: ALL RESPONDENTS – SWITZERLAND ONLY (Q600=9)

Q640. LINGUISTIC REGIONS - PRELOAD

[P.N. Please note that this question was labeled Q642 in IHP 2020]

[P.N. Code as '7' if sample info is unavailable for Switzerland. Code as 'Missing' if other country.]

- 1 German
- 2 French
- 3 Italian
- 4 Rhaeto-Romansch
- 7 Not Available For This Country/These Countries

(IHP 2021 Q645, IHP 2017 Q645, IHP 2014 Q645)

BASE: ALL RESPONDENTS – UK only (Q600=10)

Q645. UK - COUNTRY

[P.N. Code as '7' if data/sample info is unavailable for UK. Code as 'Missing' if other country.]

- 1 England
- 2 Scotland
- 3 Wales
- 4 Northern Ireland
- 7 Not Available For This Country/These Countries

(IHP 2021 Q650 Modified – added code 4 for prob panel, IHP 2017 Q650 Modified – added ABS, IHP 2014 Q650)

BASE: ALL RESPONDENTS

Q650. CELL/LANDLINE - PRELOAD

- 1 Landline
- 2 Cell/Mobile
- 3 ABS
- 4 Probability Panel

(IHP 2021 Q655, IHP 2017 Q655, IHP 2014 Q655)

BASE: ALL RESPONDENTS - CANADA ONLY (Q600=2)

Q655. Postal code from sample file – PRELOAD
(P.N.-SAMPLE-BASD ONLY)

[ALPHANUMERIC; MAX 6 CHARACTERS]
|_|_|_|_|_|_|

(IHP 2021 Q660, IHP 2017 Q660 Modified – populated for Australia and New Zealand, IHP 2014 Q660)

BASE: ALL RESPONDENTS - AUSTRALIA AND NEW ZEALAND (Q600=1.6)

Q660. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 4 CHARACTERS]
|_|_|_|_|

(IHP 2021 Q661, IHP 2017 Q661)

BASE: ALL RESPONDENTS - FRANCE ONLY (Q600= 3)

Q661. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2021 Q662, IHP 2017 Q662)

BASE: ALL RESPONDENTS FROM NEW ZEALAND (Q600=6)

Q662. Region from sample file - PRELOAD

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 97 Not available for this country/these countries

(IHP 2021 Q665, IHP 2017 Q665, IHP 2016 Q665)

BASE: ALL RESPONDENTS - SWEDEN ONLY (Q600=8)

Q665. Postal code from sample file - PRELOAD

[ALPHANUMERIC; MAX 5 CHARACTERS]

|_|_|_|_|

(IHP 2021 Q666, IHP 2017 Q666, IHP 2016 Q666)

BASE: ALL RESPONDENTS - SWITZERLAND ONLY (Q600=9)

Q666. Postal code from sample file – PRELOAD

NOTE: SWITZERLAND DID NOT PROVIDE DUE TO PII CONCERNS

[ALPHANUMERIC; MAX 4 CHARACTERS]

|_|_|_|

(IHP 2021 Q668, IHP 2017 Q668)

BASE: ALL QUALIFIED - GERMANY ONLY (Q600=4)

Q668. GERMANY REGION - PRELOAD

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 97 Not available for this country/these countries

(IHP 2021 Q669, IHP 2017 Q669)

BASE: ALL QUALIFIED - NETHERLANDS ONLY (Q600=5)

Q669. NETHERLANDS PROVINCE – PRELOAD

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 97 Not available for this country/these countries

(IHP 2021 Q670, IHP 2017 Q670)

BASE: ALL QUALIFIED - UK ONLY (Q600=10)

Q670. UK REGION - PRELOAD

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 97 Not available for this country/these countries

(IHP 2021 Prefer_Lang2, IHP 2020 Prefer_Lang2)

BASE: CANADA (Q600=2)

Prefer_Lang2. INTERVIEWER: Please select a language to conduct the interview.

- 1 English
- 3 Français

SECTION 700: INTRODUCTION AND SCREENER

[PN: PLEASE INCLUDE TIME STAMP FOR EACH SECTION OF SURVEY.]

(PN – PLEASE ADD IN BELOW NOTE ON SAME SCREEN AS INTRO1 FOR LANDLINE RESPONDENTS ONLY Q650=1)

(INTERVIEWER NOTE -- Confirm that person on phone is adult (age 18 or older). If child is on phone, ask to speak with adult.)

BASE: ALL NON-ABS. NON-SWISS RESPONDENTS (Q650=1,2 AND Q600=1-8,10-11)

INTRO 1

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND** ‘NOT ONTARIO, OR QUEBEC SAMPLE’ (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND** ‘ONTARIO SAMPLE’ (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF CAN (Q600=2, **AND** ‘QUEBEC SAMPLE’ (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Health Foundation and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

(IF US (Q600=11) AND PRESCREENED OMNI OR PREPAID CELL): If you qualify for and complete the survey, we will offer you a \$10 reward to thank you for completing this survey.)

(IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses)

(IF NECESSARY: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.)

(IF NECESSARY: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.)

(IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) **[INSERT Q600]**'s health care system works in comparison to other countries.)

(IHP 2021 HH1, IHP 2017 HH1, IHP 2014 HH1 – updated base)

BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q600=1-6.8.10-11)

HH1. Just so we select the right person, can you please tell me, including yourself, how many adults 18 or older are there living in your household?

_____ (valid: 1-5)

- | | | |
|-----|----------------------------------------------------|------------------------|
| 96 | None | THANK AND TERM (TQHH1) |
| 6 | 6 or more adults age 18 or older | |
| 98 | PHONE ONLY: (DO NOT READ) Not sure | THANK AND TERM (TQHH1) |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | ASK B1 |

(IHP 2021 A1 Modified – added US back into base, IHP 2017 A1 Modified – Removed US from base, IHP 2014 A1 – updated base modified age from 54 to 64)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON 18+ IN HOUSEHOLD (HH1=1 AND Q600=1-6.8.10-11)

A1. And is this adult between 18 and 64 years old or over 64 years old?

- | | | |
|-----|----------------------------------------------------|--------------------------|
| 1 | 18-64 years old | THANK AND TERM (TQA1) |
| 2 | Over 64 | ASK A2 |
| 8 | PHONE ONLY: (DO NOT READ) Not sure | THANK AND TERM (TQA1) |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQA1) |

(IHP 2021 A2 modified – added US back into base, IHP 2017 A2 Modified – removed US from base, IHP 2014 A1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (A1=2 AND Q600=1-6.8.10-11)

A2. May I please speak with the adult age 65 or older living in this household?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

- | | | |
|-----|---------------------------------------------------------------------------|-------------------------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD
AS QA2 65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQA2) |

(IHP 2021 B1 modified – added US back into base, IHP 2017 B1 Modified – removed US, IHP 2014 B1 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND, NON-NORWAY AND NON-US LL SAMPLE WITH MORE THAN ONE PERSON IN HOUSEHOLD 18+ (HH1=2-6,999 AND Q600=1-6,8,10-11)

B1. And how many of these adults are age 65 or older?

_____ (1 through #of adults in HH1 **max value set at 5**)

6 6 or more adults age 65 or older (**P.N – ONLY SHOW CODE 6 ONLY IF QHH1=6**)

96 None THANK AND TERM (TQB1)

98 PHONE ONLY: (DO NOT READ) Not sure THANK AND TERM (TQB1)

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank ASK B3b

(IHP 2021 B2 modified – added US back into base, IHP 2017 B2 Modified – US removed from base, IHP 2014 B2 – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH ONE PERSON IN HOUSEHOLD 65+ (B1=1 AND Q600=1-6,8,10-11)

B2. May I please speak with the person living in this household who is age 65 or older?

(INTERVIEWER NOTE – If respondent asked for is not home at the moment/not available please select code '3' and record the respondent's name and as much information as possible)

(INTERVIEWER NOTE – If the respondent has already stated that they are the only 65+ respondent in the household, do not ask the question, code as "1" and continue.)

1 Qualified adult 65+ is on the phone GO TO SC5 IF GDPR COUNTRY;

OTHERWISE, GO TO INTRO3

2 Qualified adult 65+ is available (not on phone and brought to phone)

ASK FOR, GO TO SC4

3 Qualified adult 65+ is not available at this time SCHEDULE CB

(PN PLEASE SET UP AS A SUSPEND)

7 PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview

THANK & TERM. RECORD

AS QB2 65+Unable

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank THANK AND
TERM (RQB2)

(IHP 2021 B3a modified – added US back into base, IHP 2017 B3a Modified – removed US/updated code 3, IHP 2014 B3a – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH TWO PEOPLE IN HOUSEHOLD 65+ (B1=2 AND Q600=1-6,8,10-11)

P.N. – SELECT (YOUNGER/OLDER) WITH 50%/50% PROBABILITY FOR EACH

B3a. May I please speak with the (younger/older) of the two adults age 65 or older?

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with the other adult age 65 or older.)

- | | | |
|-----|---------------------------------------------------------------------------|-------------------------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD |
| | | AS QB3a65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQB3a) |

(IHP 2021 B3b modified – added US back into base, IHP 2017 B3b Modified – removed US, IHP 2014 B3b – updated base, modified age to be 65)

BASE: ALL NON SWITZERLAND LL SAMPLE WITH MORE THAN TWO PEOPLE IN HOUSEHOLD 65+ (B1=3-6 or 999 AND Q600=1-6,8,10-11)

(P.N. – RANDOMIZE “birthday last” vs. “birthday next”)

(P.N.: SHOW FIRST INTERVIEWER NOTE IF ‘CELEBRATED A BIRTHDAY LAST’ IS SELECTED)

B3b. May I please speak with the person living in this household who is age 65 years old or older who (celebrated a birthday last/will celebrate a birthday next)?

(INTERVIEWER NOTE: If respondent is confused, explain that you are asking for the adult age 65 or older in the household who had the **most recent** birthday.)

(INTERVIEWER NOTE: If adult age 65 or older asked for is not at home or not available, interviewer can continue with another adult age 65 or older who is at home.)

(INTERVIEWER NOTE – If an adult age 65 or older is not home at the moment/not available please select code ‘3’ and record the respondent’s name and as much information as possible)

- | | | |
|-----|---------------------------------------------------------------------------|-------------------------------------------------------|
| 1 | Qualified adult 65+ is on the phone | GO TO SC5 IF GDPR COUNTRY;
OTHERWISE, GO TO INTRO3 |
| 2 | Qualified adult 65+ is available (not on phone and brought to phone) | ASK FOR, GO TO SC4 |
| 3 | Qualified adult 65+ is not available at this time | SCHEDULE CB |
| | | (PN PLEASE SET UP AS A SUSPEND) |
| 7 | PHONE ONLY: (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM RECORD
AS QB3b65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK AND
TERM (RQB3b) |

(IHP 2021 SC4 modified – simplified US base, removed Norway, updated France’s sponsoring organization, IHP 2017 SC4 Modified – updated timing and most countries’ text-inserts and updated US text to mention SSRS and removed Sweden from base, IHP 2014 SC4 – Modified to remove Alberta intro; modified U.S. and CAN intros; added Interviewer Note to Quebec intro)

BASE: IF AUS, CAN, FR, GER, NETH, NZ, UK, US AND 65+ (Q600=1-6, 10-11 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))

SC4.

[IF AUS (Q600=1), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of **((INSERT ONLY IF Q601=1 “the Bureau of Health Information, and” INSERT ONLY IF Q602=1 “the Department of Health and Human Services (DHS), and”))** the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF CAN (Q600=2, **AND ‘NOT ONTARIO, OR QUEBEC SAMPLE’** (Q630=9-12,15-21)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Canadian Institute for Health Information (CIHI) and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘ONTARIO SAMPLE’** (Q630=14)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of Ontario Health, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF CAN (Q600=2, **AND ‘QUEBEC SAMPLE’** (Q630=13)), DISPLAY: Good morning/afternoon/evening, my name is _____. We are conducting a worldwide study about healthcare issues. We are not selling anything or asking for any donations. I am calling on behalf of the Ministère de la Santé et des Services sociaux, other national health organizations, and the Commonwealth Fund, a U.S. health care foundation.]

[IF FR (Q600=3), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF GER (Q600=4), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of Quality Assurance and Transparency in Health Care and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NETH (Q600=5), DISPLAY: Good morning/afternoon/evening, my name is _____. I am calling on behalf of IQ healthcare, the Dutch Ministry of Health and the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF NZ (Q600=6), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything]

[IF UK (Q600=10), Good morning/afternoon/evening, my name is _____. I am calling on behalf of the Commonwealth Fund, a U.S. health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

[IF US (Q600=11), Hello my name is _____. I'm calling from SSRS on behalf of the Commonwealth Fund with an important survey about healthcare issues in the United States. We are not selling anything or asking for donations.]

1	Agreed to interview	GO TO SC5 IF GDPR COUNTRY; OTHERWISE, GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4

(IHP 2021 SC4a, IHP 2017 SC4a, IHP 2014 SC4a)

BASE: IF SWEDEN AND 65+ (Q600=8 AND (QA2=2 OR QB2=2 OR QB3a=2 OR QB3b=2))

SC4a.

[IF SWE (Q600=8), Good morning/afternoon/evening, my name is _____. I am calling on behalf of Myndigheten för vårdanalys and an American health care foundation. We are conducting a worldwide study about healthcare issues. We are not selling anything.]

(IHP 2021, IHP 2017, IHP 2014)

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

Are you interested in participating?

1	Agreed to interview	GO TO INTRO3
999	PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank	THANK & TERM. RECORD AS RQSC4a

(IHP 2021 SC5 modified – updated email address, IHP 2020 SC5)

BASE: ALL GDPR LANDLINE QUALIFIED RESPONDENTS (Q600=3.4.5.7.10 AND Q650=1)

SC5. Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

1 Agreed to interview

GO TO Q710

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

THANK & TERM.
RECORD AS
RQSC5

INTRO3

(IHP 2021 Intro3, IHP 2017 Modified – updated base and read quality text to all, IHP 2014)

BASE: ALL NON-SWITZERLAND LANDLINE QUALIFIED RESPONDENTS (Q600=1-8,10-11 AND Q650=1 AND Q99=1)

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

BASE: ALL QUALIFIED RESPONDENTS FROM SWEDEN (Q600=8)

To protect your interest and to inform you what you agree on, I must inform you that your answers in this interview are covered by the “The Public Access to Information and Secrecy Act” under 24 8. At publication, we present information in such a way that no answer can be traced back to you. The personal data we save from this interview are only your answers and your phone number. They are saved to be able to answer the question of the population's experiences with health care.

Myndigheten för vårdanalys is responsible for the investigation and is the data controller. You can contact them if you have any questions about the survey or information saved.

BASE: SHOW IF NECESSARY NOTES IF SC4=1 or SC4a=1

INTERVIEWER: IF RESPONDENT ASKS WHO IS THIS STUDY FOR: This survey is being conducted by The Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations.

INTERVIEWER: IF RESPONDENT ASKS, WHY DO YOU NEED TO KNOW THIS INFORMATION: This survey is being conducted to help policy makers in your country understand your experiences with health care. It is also being conducted in 9 other countries. This survey is completely confidential. Your answers will be combined with those of other people and there will be nothing in the results that could identify you.

IF NECESSARY: The interview will take approximately 15 to 20 minutes, depending on your responses.

(P.N.- INSERT “the” for USA and UK only ‘Q600=10,11’)

IF NECESSARY: The answers you give will be kept strictly confidential and only be used to help understand how well (the) [INSERT Q600]’s health care system works in comparison to other countries.

(IHP 2021 CP-1 modified – US added back into base, IHP 2017 CP-1 Modified – Updated text for the UK, Netherlands, and France, IHP 2014 CP-1 – modified age from 54 to 64, modified to include “And so that I can ask you the right questions”, modified to exclude Norway)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q600=1-6.8.10-11)

CP-1. **(Q600=1,2,4,6,8, SHOW:** And so that I can ask you the right questions, could you please just tell me if you are younger than age 65, or age 65 or older?)

(Q600=3,5,10, SHOW: And so that I can ask you the right questions, could you please tell me your age?)

- | | | |
|-----|---------------------------------------------------------------|--------------------------------------|
| 1 | Younger than age 65 | THANK & TERM. RECORD AS TCP-1 |
| 2 | Age 65 or older | GO TO CP-2 |
| 7 | (DO NOT READ) 65+ respondent infirmed, unable to do interview | THANK & TERM. RECORD AS |
| | | QCP1_65+Unable |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS RCP-
1 |

(IHP 2021 CP-2 modified – base simplified after removal of CP-1US, IHP 2017 CP_2 Modified – Updated base for US respondents to be based on separate CP-1US question, IHP 2014 CP_2 – modified, removed note about incentives, base modified to ask of all Norway cell sample)

BASE: NON-SWITZERLAND CELL SAMPLE AND 65+ (((CP-1=2) AND Q600=1-6.8.10-11)))

CP-2. Before we continue, are you driving (OPTIONAL: and unable to complete the survey)?

- | | | |
|-----|----------------------------------------------------|---------------------------------------------|
| 1 | Not driving | GO TO QCP-3 text and then Q710 |
| 2 | Driving | SET UP CALL BACK |
| 3 | (DO NOT READ) This is NOT a cell phone | THANK & TERM. RECORD AS |
| | | TQCP-2 |
| 999 | PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank | THANK & TERM.
RECORD AS
RQCP_2 |

(IHP 2021 CP-#, IHP 2017 CP_3 Modified – text updated to read quality to all and modified for GDPR, IHP 2014)

BASE: IF NON-SWITZERLAND AND CP-2=1 (CP-2=1 AND Q600=1-8,10-11)

CP-3 text:

Thank you. All your responses in this survey will remain confidential and if there is a question you would rather not answer then we will move on. This interview may be recorded for training and quality control purposes.

[INTERVIEWER NOTE: IF CELL PHONE SAMPLE AND RESPONDENT THINKS WE HAVE INCORRECTLY DIALED BECAUSE WE HAVE REACHED HER/HIM ON CELL PHONE, READ: We are including cell phone numbers in the survey so we can talk to the widest sample of [INSERT Q600]'s residents]

READ TO GDPR AND NOT DRIVING (CP-2=1 AND Q600=3,4,5,7,10)

Your phone number has been randomly selected for this survey, which is voluntary and can be stopped at any time. The survey should take around 15 to 20 minutes to complete.

Your personal information and any opinions you share will be treated in confidence, used for research purposes only and combined with other people's responses so you will not be identified. The data will be sent to SSRS in the United States for processing.

If you agree to participate, you are entitled to all rights included in the General Data Protection Regulation, such as the right to access your information. For more information, you can visit our website at www.ssrs.com/privacy-policy or email us at privacy@ssrs.com.

Do you agree to participate in the survey?

READ TO NOT DRIVING (CP-2=1 AND Q600=1-8,10,11)

1 Agreed to interview

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

GO TO Q710

THANK &
TERM.

NOTE: THE FOLLOWING QUESTIONS WERE USED FOR GERMANY'S SELECTION PROCESS AND REPLACE HH1-SC5 AND CP1-CP3 IN GERMANY ONLY.

To identify exactly who should be interviewed in your household, we first ask a few short statistical questions. Would you be kind enough to tell us how many people live in your household who are 18 years old or older, including yourself?

If necessary: This theoretically gives every household member the same chance to take part in our survey. The aim is to achieve the best possible reflection of the population in the Federal Republic! All household members who live and work together and who finance their living together must be included.

yes 01

no 02

In order to make a selection, I would need the age and gender of these people from you. Please start with yourself and then continue in order, starting with the youngest person.

Our random sampling identified the <SELS>-year-old <BER1>e person in your household who is to be interviewed. Is that you or can you get the person on the phone?

10: KP (contact person) is ZP (target person)

11: KP gets ZP

12: KP: ZP not there/ can't at the moment - make an appointment => /CB

13: KP refuses on behalf of ZP => /END

14: KP: TP is definitely/permanently unable to answer (illness; etc.) => /END

15: KP: TP does not understand enough German => /END

16: KP: ZP is absent for a long time or cannot be reached during field time => /END

17: KP: ZP is warped => /END

18: KP: TP is deceased => /END

<INSERT KISH SELECTION GRID>

First of all: The survey is of course voluntary. In addition to questions about yourself, there are also questions about your health. Your telephone number will be stored separately from the survey results - i.e. your answers - and will be deleted immediately after the interview has been completed. The Robert Koch Institute only receives the survey results for scientific evaluation in anonymized form and therefore without any conclusions being drawn about you personally. Of course, you can choose not to answer individual questions at any time if you wish. If you do not participate, you will of course not suffer any disadvantages. Further information on data protection and the content of the study can also be found on the Robert Koch Institute website at www.rki.de/ihp. You can cancel the survey at any time. In this case, we will delete all data that has already been collected up to that point. Are you over 65 years old and would you like to take part in this survey?

On request: The interview lasts around 20 minutes, depending on your personal situation. Upon request: Revocation: As soon as the interview has been completed and your telephone number has been deleted, the data record can no longer be assigned to you. From this point on, you can no longer revoke your consent and no longer have your data deleted.

BASE: ALL US PANEL RESPONDENTS (Q600=11 AND Q650=4)

WEB INTRO

Welcome and thank you for your help with this important study. This study is being conducted by the Commonwealth Fund, a non-profit foundation in the United States that conducts international health research, and a partnership of international policy organizations. This study is being conducted to help policy makers in the U.S. understand your experiences with health care. Your response is very important to help us better understand how people like you view the U.S. health care system.

This study is also being conducted in 9 other countries. The answers you give will be kept strictly confidential and only will be used to help understand how well the U.S. health care system works in comparison to other countries.

The survey should take about 15 to 20 minutes of your time

BASE: ALL SWISS RESPONDENTS (Q600=9)

INTRO_CH

WEB INTRO

International Health Policy Survey 2024

Welcome and thank you for participating in this survey conducted by the Federal Office of Public Health. This survey provides decision makers with a better understanding of the views and experiences healthcare in your country. Your answers are very important to help us better understand how the healthcare system in Switzerland is performing.

This survey should take about 20 minutes of your time. If necessary, you can take a break in the survey and finish it later by clicking on "Finish the survey later". To resume the survey, go to the homepage of the study <https://survey.mis-trend.ch/IHP15> and log in again with your access data.

Thank you for your help in this important survey.

Please click on "Next" to continue.

CATI INTRO

Hello, my name is _____. I am calling on behalf of the Federal Office of Public Health. We are conducting a population survey of the healthcare system. You recently received a letter about this from the Federal Office of Public Health. (We are not selling anything).

May I please speak with [RESPONDENT'S NAME] ? The survey will take about 20 minutes.

- | | | |
|---|---------------------------------|-------------------|
| 1 | (V) Takes part in the interview | GO TO TELNO_INT |
| 2 | (V) Currently not at home | SET UP CALLBACK |
| 3 | (V) No answer | → RECALL |
| 4 | (V) Line busy | → RECALL |
| 5 | (V) Answering machine | → RECALL |
| 6 | (V) Change language | → SELECT LANGUAGE |

German/French/Italian

- | | | |
|----|--------------------------------------------------------------------|----------------------------------------------|
| 7 | (V) Changed/new telephone number | GO TO CHANGE_TELNOa |
| 8 | (V) Call blocking (on all available numbers) | STOP |
| 9 | (V) Refusal to take part | GO TO REF_reason |
| 10 | (V) Modem/fax | → RECALL |
| 11 | (V) All available telephone numbers invalid | → STOP |
| 12 | (V) Home (for the elderly), institution | → STOP |
| 13 | (V) Language problem (does not speak German, French or Italian) | → STOP |
| 17 | (V) Target person aged over 65 fragile, unable to answer | THANK & TERM.
RECORD AS
QSC2a65+Unable |
| 18 | (V) Target person not living (any longer) in the household reached | →
TRACKINGa |

(Thank you very much. All your answers in this survey will be treated confidentially. If you would prefer not to answer any one question, just say "Pass").

INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHOM THE STUDY IS INTENDED FOR:
This survey is being conducted in Switzerland for the Federal Office of Public Health. It is also being conducted in many other countries and is being coordinated internationally by the Commonwealth Fund, a charitable foundation.

INTERVIEWER: IF RESPONDENT WANTS TO KNOW WHY YOU NEED THIS INFORMATION: This survey is being conducted in order to help politicians in Switzerland to understand your experiences with the healthcare system. It is also being conducted in 10 other countries. The survey is absolutely confidential. Your answers are mixed with other people's answers, and nothing in the end result will allow you to be identified.

(IF NECESSARY: This survey takes approximately 20 minutes, depending on your answers)
IF NECESSARY: Your answers are absolutely confidential and are only needed in order to understand how efficiently Switzerland's healthcare system is working compared to that of other countries.

BASE: INTRO CH=18 AND Q600=9

TRACKINGa

Can you please tell me why [NAME OF RESPONDENT] is not living (any longer) in your household?

- | | | |
|---|--------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 1 | (V) Has left the household (<u>regardless</u> of reason) and is living in another <u>private household in Switzerland</u> | GO TO TRACKINGb |
| 2 | (V) Has left the household (<u>regardless</u> of reason) and is now living in an institution (home for the elderly, hospital, etc.) | STOP |
| 3 | (V) Has left Switzerland | STOP |
| 4 | (V) Target person unknown | STOP |
| 5 | (V) Other situation | STOP |

BASE: TRACKINGa=1 AND Q600=9

TRACKINGb

Could you please tell me where [NAME OF RESPONDENT] is living now and give me his/her current telephone number?

- | | | |
|---|---------------------------------------|---------------------|
| 1 | (V) Gives a current telephone number | GO TO CHANGE_TELNOa |
| 2 | (V) No current telephone number given | → STOP |

BASE: (INTRO CH=7 OR TRACKINGb=1) AND Q600=9
CHANGE_TELNOa

What telephone number should be changed/re-entered?

- Telno1: 0 __ / -----
- Telno2: 0 __ / -----
- Telno3: 0 __ / -----

➔ GO TO INTRO_CH

BASE: INTRO CH=9 AND Q600=9

REF_reason

INTERVIEWER: Note down exact reason for refusal: _____

➔ STOP

BASE: INTRO CH=1 AND Q600=9

phoneproportion

- 1 Phone number on registry
- 2 No phone number on registry

(IHP 2021 Q710 modified – updated ranges, IHP 2017 Q710 Modified – updated ranges, IHP 2014 Q710 –MODIFIED for 65+ and question wording, range modified from 1906 to 1909)

BASE: ALL

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

[PN: FOR WEB SHOW BOX ONLY; IF YEAR OUTSIDE OF 1915-2005 IS ENTERED, THANK & TERMINATE]

Q710. First, what year were you born?

(INTERVIEWER: IF NEEDED: We request this information to make sure we ask only the questions relevant to you.)

(INTERVIEWER: ENTER AS FOUR-DIGIT NUMBER, e.g., 1956)

INSERT YEAR OF BIRTH _____ (RANGE 1916-1959)

9997 (DO NOT READ) Year of birth is greater than 1959

9998 (DO NOT READ) Not sure / Cannot remember year of birth

9999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

PN: -If 9997 is selected for both CELL PHONE AND LL SAMPLE, Thank & Term GEN IN AS CODE 6 UNDER Q730.

PN: PLEASE NOTE THAT IN IHP 2017 ALL LL and CELL RESPONDENTS got terminated if code '9997' was selected at Q710.

(IHP 2021 Q710a modified to reflect all countries among 65+, response options for web, IHP 2017 Q710a, IHP 2014 Q710a –MODIFIED for 65+ and added code 996, added Q710=9998 to the base)

BASE: (NON-SWITZERLAND (Q600=1-8,10,11) AND Q710 = 9998,9999) OR SWITZERLAND (Q600=9)

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q710a. What is your age?

_____ (RECORD NUMBER 65-108)

996 (PHONE: DO NOT READ/WEB: DO NOT SHOW) Over 65

997 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Under age 65

THANK AND TERM AS Q710a

999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

THANK AND
TERM AS Q710a

(IHP 2021 Q715 modified – updated to reflect all countries 65+, IHP 2017 Q715 Modified – updated ranges, IHP 2014 Q715 –MODIFIED for 65+)

BASE: NON-SWITZERLAND AND REPORTED AGE/YEAR OF BIRTH ((Q600=1-8,10 AND Q710=1913-1956) OR (Q600=11 AND Q710=1913-1961)) OR ((Q600=1-8,10 AND Q710a=65-108) OR (Q600=11 AND Q710a=60-108)) OR SWITZERLAND (Q600=9)
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q715. [P.N. - HIDDEN COMPUTE FOR AGE.]

[RANGE 65-108]

- **AGE** = 2024 MINUS 'year provided' at Q710 IF Non-Switzerland (Q600=1-8, 10, 11)
- OR IF ((Non-Switzerland (Q600=1-8, 10-11) AND Q710a=65-108 AND Q710=9998) then **AGE**=Q710a
- OR IF Switzerland (Q600=9) then **AGE**=Q710a

(IHP 2021 Q720 modified – removed code for age 60-64, ranges updated, IHP 2017 Q720 Modified – updated ranges, added code 1 for 60-64 in the US, updated text of code 7 to account for 60+ in the US, IHP 2013 –MODIFIED for 65+, ranges updated and code 7 added, code 2 modified from 1944 to 1948)

BASE: ALL

Q720. AGE CATEGORIES (NOT SHOWN ON SCREEN)

2	65-69	(Q710= 1955-1959 OR Q710a=65-69)
3	70-74	(Q710= 1950-1954 OR Q710a=70-74)
4	75+	(Q710= 1916-1949 OR Q710a=75+)
7	Over 65 but exact age refused	(Q710a=996)
999	Decline to answer	(Q710=9999 OR Q710a=997,999)

[PN: IF (Q600=1-10 AND AGE 65 OR OLDER (Q720 =2-7)) OR (Q600=11 AND Q720=1-7)), ASK Q725. OTHERWISE SKIP TO Q730.]

(IHP 2021 Q725 modified – Germany removed from base, IHP 2017 Q725 Modified – removed US, CAN, SWITZ from base, IHP 2014 Q725 modified base and added codes 7,9)

BASE: AUSTRALIA, FRANCE, NETHERLANDS, NEW ZEALAND, SWEDEN ((Q600=1.3.5.6.7.8) AND UK PHONE (Q600=10 AND Q650=1.2) AND 65+ (Q720 = 2-7))
(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q725. (RESPONDENT SEX) (INTERVIEWER NOTE: IF GENDER OBVIOUS, PLEASE CONFIRM. IF NOT SURE, PLEASE ASK, "Are you...?")

- 1 Male
- 2 Female
- 7 (DO NOT READ) Something else/Other
- 999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2021 Q726, IHP 2017 Q726, IHP 2014 Q726 modified base)

BASE: AGE 65+ FROM SWITZERLAND 'Q720 = 2-7' AND Q600=9

(P.N. FOR SWITZERLAND GENERATE FROM SAMPLE INFORMATION)

Q726. (RESPONDENT LANGUAGE)
(INTERVIEWER NOTE: PLEASE CONFIRM LANGUAGE OF INTERVIEW)

- 1 French
- 2 Italian
- 3 German

(IHP 2021 Q730, IHP 2017 Q730, IHP 2014 -MODIFIED for 65+)

BASE: ALL RESPONDENTS

Q730. SCREENER QUALIFICATION IDENTIFICATION (P.N.-DOES NOT APPEAR ON SCREEN)

[PN: IF 65+ (Q720=2-7), GET CODE 1. ALL OTHERS GET CODE 6.]

- | | | |
|---|---------------------|----------------|
| 1 | QUALIFIED | ASK Q740 |
| 6 | NOT QUALIFIED (AGE) | THANK AND TERM |

(IHP 2021 Q740, IHP 2017 Q740, IHP 2014 Q720)

BASE: ALL QUALIFIED RESPONDENTS (Q730=1)

Q740. QUOTA SET - BEHIND THE SCENES

- | | | |
|----|-------------|----------------------|
| 1 | AUSTRALIA | (Q600=1 AND Q730=1) |
| 2 | CANADA | (Q600=2 AND Q730=1) |
| 3 | FRANCE | (Q600=3 AND Q730=1) |
| 4 | GERMANY | (Q600=4 AND Q730=1) |
| 5 | NETHERLANDS | (Q600=5 AND Q730=1) |
| 6 | NEW ZEALAND | (Q600=6 AND Q730=1) |
| 7 | NORWAY | (Q600=7 AND Q730=1) |
| 8 | SWEDEN | (Q600=8 AND Q730=1) |
| 9 | SWITZERLAND | (Q600=9 AND Q730=1) |
| 10 | UK | (Q600=10 AND Q730=1) |
| 11 | US | (Q600=11 AND Q730=1) |

(IHP 2021 Q742, IHP 2017 Q742, IHP 2014 Q742 - modified base to be only AUS and UK)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA AND UK (Q730=1 AND Q600=1.10)

Q742. QUOTA SET - BEHIND THE SCENES UK & AUSTRALIA
(PN - OTHER COUNTRIES SHOULD BE "MISSING" AT THIS VARIABLE)

- | | | |
|---|------------------|-------------------------|
| 1 | ENGLAND | (Q630=26-34 AND Q730=1) |
| 2 | SCOTLAND | (Q630=36 AND Q730=1) |
| 3 | WALES | (Q630=35 AND Q730=1) |
| 4 | NORTHERN IRELAND | (Q630=37 AND Q730=1) |
| 5 | NSW | (Q630=1 AND Q730=1) |
| 6 | VICTORIA | (Q630=2 AND Q730=1) |
| 7 | NON-NSW/VIC | (Q630=3-8 AND Q730=1) |
| 8 | ALL OTHERS | |

(IHP 2021 Q743, IHP 2017 Q743 Modified – added instructions for populating from both sample-data and self-report, IHP 2014 Q743)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA (Q730=1 AND Q600=1)

Q743. QUOTA SET – BEHIND THE SCENES - AUSTRALIA (MAJOR CITY/NOT MAJOR CITY)

[P.N. Code as '7' if sample info is unavailable for Australia. Code as 'Missing' if other country.]

- P.N. SHOULD USE SAMPLE FIELD, 'bAreaType' TO POPULATE.
- IF bAreaType IS MISSING, USE SELF-REPORTED POSTAL CODE.
- IF SELF-REPORTED POSTAL CODE IS MISSING, USE SAMPLE-BASED POSTAL CODE.

- 1 Major cities
- 2 Inner regional
- 3 Outer regional
- 4 Remote
- 5 Very Remote
- 7 Not Available For This Country/These Countries

(IHP 2021 Q750, IHP 2017 Q750, IHP 2014 Q750)

BASE: ALL QUALIFIED RESPONDENTS FROM CANADA (Q730=1 AND Q600=2)

Q750. QUOTA SET – BEHIND THE SCENES – CANADA PROVINCES

[P.N. Code as '7' if data/sample info is unavailable for Canada. Code as 'Missing' if other country.]

- 1 Ontario (Q630=14 AND Q730=1)
- 2 Quebec (Q630=13 AND Q730=1)
- 3 Alberta (Q630=17 AND Q730=1)
- 4 All other provinces (Q630=9-12, 15-16, 18-21 AND Q730=1)
- 7 Not Available For This Country/These Countries

(IHP 2021 Q99, IHP 2017 Q99, IHP 2014 Q99)

BASE: ALL RESPONDENTS

Q99. P.N.- IF Q730=1 (QUALIFIED), Q99=1 (QUALIFIED)

(IHP 2021 D-Z2, IHP 2017 D-Z2, IHP 2014 D-Z2 modified verification screen and programming note, matches 2016)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

(P.N. POSTAL CODES IN CANADA ARE ALPHA NUMERIC A#A -#A#. 'A' BEING A LETTER FROM ALPHABET AND '#' BEING ANY DIGIT.

(P.N. THIS SCREEN SHOULD ONLY ALLOW POSTAL CODES THAT ARE 6 CHARACTERS LONG.)

D-Z2. What is your postal code?

--- ---
999999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

Can I verify that you provided the following postal code?

(INSERT POSTAL CODE)

INTERVIEWER NOTE: PLEASE READ ALOUD THE FULL POSTAL CODE PROVIDED BY THE RESPONDENT. RE-READ EACH CHARACTER/DIGIT. USE THE PHONETIC/PROVINCE LIST PROVIDED (E.G., IS THAT 'V' AS IN 'VICTOR' 'CAN I CONFIRM THAT YOU ARE IN BRITISH COLUMBIA?') IF POSTAL CODE IS INCORRECT, PLEASE RE-TYPE IT AND CONFIRM IT IS CORRECT.

- | | | |
|----------|------------|----------------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-Z2) |

(P.N. IF INTERVIEWER ENTERED A POSTAL CODE THAT DOES NOT FOLLOW THE REQUIRED FORMAT A#A -#A#, PLEASE SHOW THE FOLLOWING NOTE FOR THE INTERVIEWER, AND RE-ASK QD-Z2:

"INTERVIEWER NOTE: THE POSTAL CODE ENTERED WAS IN A BAD FORMAT. POSTAL CODES MUST BE IN LETTER-NUMBER-LETTER-NUMBER-LETTER-NUMBER FORMAT (i.e. A#A#A#)"

(P.N.- QD-Z2 'postal code for CANADA' – should NOT be included in any "CLIENT" deliverables. We will need it in our "INTERNAL" versions for checking; though this should please be removed from ANY client deliverables. However, variable "QD-Z2truncated", which is outlined below should be included.)

(IHP 2021 D-Z2truncated, IHP 2017 D-Z2truncated, IHP 2014 D-Z2truncated)

(P.N. – PLEASE GENERATE "QD-Z2truncated" VARIABLE BASED ON THE FIRST THREE DIGITS PROVIDED AT Q-DZ2)

QD-Z2truncated. First three digits of postal code for Canada
(GENERATE FROM QD-Z2)

(IHP 2021 D-Z3, IHP 2017 D-Z3 Modified – added text for territories, IHP 2014 D-Z3)

BASE: ALL QUALIFIED CANADIAN LANDLINE RESPONDENTS FOR WHOM SAMPLE INFO ON PROVINCES IS MISSING OR CELL PHONE RESPONDENTS WHO REFUSED ZIPCODE (Q99=1 AND Q600 = 2 AND [(Q650=1 AND D-Z2=999999 AND 'no sample info') OR (Q650=2 AND D-Z2=999999)])

(PN – as there is no CELL sample in Canada for IHP 2021 only the first part of this skip applies)

D-Z3. What province or territory is this household located in?

- 01 Newfoundland and Labrador
- 02 Prince Edward Island
- 03 Nova Scotia
- 04 New Brunswick
- 05 Quebec
- 06 Ontario
- 07 Manitoba
- 08 Saskatchewan
- 09 Alberta
- 10 British Columbia
- 11 Yukon Territory
- 12 Northwest Territories
- 13 Nunavut
- 999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

(IHP 2021 D-Z3a, IHP 2017 D-Z3a, IHP 2014 D-Z3a)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA (Q99=1 AND Q600 = 2)

D-Z3a. BEHIND THE SCENES – CANADA DATA-BASED PROVINCES

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'A' = Newfoundland and Labrador

(code 1)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'C' = Prince Edward Island (code 2)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'B' = Nova Scotia (code 3)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'E' = New Brunswick (code 4)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'G,H,J' = Quebec (code 5)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'K, L, M, N, P' = Ontario (code 6)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'R' = Manitoba (code 7)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'S' = Saskatchewan (code 8)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'T' = Alberta (code 9)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'V' = British Columbia (code 10)

IF FIRST LETTER OF POSTAL CODE at D-Z2 IS 'Y' = Yukon (code 11)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'X1A or 'X0E or 'X0G' = Northwest Territories (code 12)

IF FIRST THREE CHARACTERS OF POSTAL CODE/D-Z2 ARE 'XoA' or 'X0B' or 'X0C' = Nunavut (code 13)

****IF LL (Q650=1) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid)) AND NO SAMPLE INFO (Q750= 7)**

OR

****IF CELL (Q650=2) AND (REFUSED OR INVALID ZIP (D-Z2=999999, invalid))**

IF D-Z3 = 1 PROVINCE = Newfoundland and Labrador (code 1)

IF D-Z3 = 2 PROVINCE = Prince Edward Island (code 2)

IF D-Z3 = 3 PROVINCE = Nova Scotia (code 3)

IF D-Z3 = 4 PROVINCE = New Brunswick (code 4)

IF D-Z3 = 5 PROVINCE = Quebec (code 5)

IF D-Z3 = 6 PROVINCE = Ontario (code 6)

IF D-Z3 = 7 PROVINCE = Manitoba (code 7)

IF D-Z3 = 8 PROVINCE = Saskatchewan (code 8)

IF D-Z3 = 9 PROVINCE = Alberta (code 9)

IF D-Z3 = 10 PROVINCE = British Columbia (code 10)

IF D-Z3 = 11 PROVINCE = Yukon (code 11)

IF D-Z3 = 12 PROVINCE = Northwest Territories (code 12)

IF D-Z3 = 13 PROVINCE = Nunavut (code 13)

*****IF Q650=1 (LL) AND D-Z2=999999 AND SAMPLE INFO IS AVAILABLE APPLY CODE FROM SAMPLE INFO**

ALL ELSE IN CANADA ARE MISSING Code 14 'missing CANADA' (code 14)

(IHP 2021 QD-ZA, IHP 2014 QD-ZA)

BASE: ALL QUALIFIED RESPONDENTS FROM- AUSTRALIA ONLY (Q600=1 AND Q99=1)

(P.N. 4 digit postal code)

D-ZA. What is your postal code?

9999 PHONE ONLY: (V) Refused/WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

1 Yes

(CONTINUE)

2 No

(RE-ASK D-ZA)

State/Territory	Abbreviation	Postcode range
New South Wales	NSW	1000—1999 (LVRs and PO Boxes only)
		2000—2599
		2619—2899
		2921—2999
Australian Capital Territory	ACT	0200—0299 (LVRs and PO Boxes only)
		2600—2618
		2900—2920

Victoria	VIC	3000—3999
		8000—8999 (LVRs and PO Boxes only)
Queensland	QLD	4000—4999
		9000—9999 (LVRs and PO Boxes only)
South Australia	SA	5000—5799
		5800—5999 (LVRs and PO Boxes only)
Western Australia	WA	6000—6797
		6800—6999 (LVRs and PO Boxes only)
Tasmania	TAS	7000—7799
		7800—7999 (LVRs and PO Boxes only)
Northern Territory	NT	0800—0899
		0900—0999 (LVRs and PO Boxes only)

(IHP 2021 D-ZAR, IHP 2017 D-ZAR Modified- updated base to match IHP 2020, IHP 2014 QD-ZAR, base modified to account for Victoria oversample)

BASE: ALL QUALIFIED AUSTRALIA RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE OR NSW OVERSAMPLE AND DID NOT ENTER A NSW POSTAL CODE OR VICTORIA OVERSAMPLE AND DID NOT ENTER A VICTORIA POSTAL CODE [(QD-ZA =9999 OR (Q601=1 AND QD-ZA ='not NSW postal code') OR (Q602=1 AND QD-ZA='not Victoria postal code') AND Q99=1 AND Q600=1]

D-ZAR. In which region are you living?
(READ LIST IF NECESSARY)

- 01 New South Wales
- 02 Victoria
- 03 Queensland
- 04 Western Australia
- 05 South Australia
- 06 Tasmania
- 07 Australian Capital Territory
- 08 Northern Territory
- 98 (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Refused/WEB ONLY: Blank

[PN: IF NSW OVERSAMPLE (Q601=1) AND QD-ZA NOT NSW POSTAL CODE (FROM POSTAL CODE TABLE) AND QD-ZAR NOT NSW (QD-ZAR=2-999), TERMINATE]

(IHP 2021 QD-UK, IHP 2017 QD-UK Modified – moved up to be part of screening, IHP 2014 QD-UK)

BASE: UK (Q600=10 AND Q99=1)

D-UK. In which region are you living?

PHONE ONLY: (READ LIST IF NECESSARY)

- 26 North East
- 27 Yorks & Humber
- 28 East Midlands
- 29 Eastern
- 30 London
- 31 South East
- 32 South West
- 33 West Midlands
- 34 North West
- 35 Wales
- 36 Scotland
- 37 Northern Ireland
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

[PN: IF Q604=1 AND D-UK=26-34,98,999 TERMINATE – IF UK Oversample and D-UK is NOT Wales, Scotland, or Northern Ireland]

(IHP 2021 Q755 modified – Switzerland and Germany added to base, UK web added to base, IHP 2020 Q755)

BASE: CANADA, GERMANY, SWITZERLAND, UNITED STATES (Q600=2, 4, 9, 11) AND UK WEB (Q600=10 AND Q650=4)

Q755. What is your gender?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Male (Man)
- 2 Female (Woman)
- 3 TransMale (TransMan)
- 6 TransFemale (TransWoman)
- 4 Gender non-conforming (Non-binary/Genderqueer)
- 5 (DO NOT READ) I identify as a different gender, (please specify: _____)
- 8 (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 800: ACCESS TO HEALTHCARE

(IHP 2021 Q800 Modified – response options updated, phone only text specified, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)

BASE: ALL QUALIFIED RESPONDENTS EXCEPT IN GERMANY (Q600=1-3;5-11 AND Q99=1)

NOTE: Due to translation error, respondents in the Germany were asked Q800_Germany

Q800. Overall, how satisfied are you with the quality of health care you have received during the past 12 months?

PHONE ONLY: Would you say you are ...

PHONE ONLY: (INTERVIEWER: READ LIST)

[ROTATE CODES 1-5/5-1]

- 1 Very satisfied
- 2 Somewhat satisfied
- 3 Neither satisfied nor dissatisfied
- 4 Somewhat dissatisfied
- 5 Very dissatisfied

(PHONE ONLY: "OR")

- 6 Have [PHONE ONLY: you] not received health care in the past 12 months
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q800, IHP 2017 Q800 Modified – code 5's text slightly updated to be read aloud)

BASE ALL QUALIFIED RESPONDENTS IN GERMANY (Q600=4 AND Q99=1)

Q800_Germany. Overall, how satisfied are you with the quality of health care you have received during the past 12 months? Would you say you are ...

(INTERVIEWER: READ LIST)

- 1 Completely satisfied
- 2 Very satisfied
- 3 Somewhat satisfied
- 4 Not at all satisfied

(PHONE ONLY: "OR")

- 5 Have you not received health care in past 12 months
- 98 (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 Q810 modified – item A5 added, IHP 2017 Q810, IHP 2014 Q810 item A4 to be asked to all)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q810. During the past 12 months, was there a time when you [INSERT ITEM]?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1- A5]

- A1 Did not [IF AUS, CAN, US, FR, NOR, SWITZ (Q600=1,2,11,3,7,9), DISPLAY: "fill" IF NZ, UK, GER, NETH, SWE (Q600=6,10,4,5,8), DISPLAY "collect"] a prescription for medicine, or you skipped doses of your medicine because of the cost
- A2 Had a medical problem but did not [IF UK (Q600=10), DISPLAY: "consult with"; ALL OTHERS, DISPLAY: "visit"] a doctor because of the cost
- A3 Skipped a medical test, treatment, or follow-up that was recommended by a doctor because of the cost
- A4 Did not visit a dentist when you needed to because of the cost
- A5 Did not get mental health services when you needed them because of the cost

(P.N.- On all questions which have several items (A1,A2,..., An) the variable name in the dataset should show up as "Q810A1", "Q810A2" ...and "Q810An")

(IHP 2021 Q830 modified – spelling for Huisartsenpost updated, IHP 2017 Q830 Modified – updated specific country wording to match 2020 and personalized by adding "for you," IHP 2014 Q815 – added Netherland interviewer note (same as IHP 2016))

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

- Q830. How easy or difficult is it for you to get medical care in the evenings, on weekends, or holidays without going to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR (Q600=1-7), DISPLAY: "emergency department?"; IF UK, (Q600=10), DISPLAY: "Accident and Emergency (A and E) Department?"; IF US, SWE (Q600=11,8), DISPLAY: "emergency room?"; IF SWITZ (Q600=9), DISPLAY: "emergency department or to an ambulatory emergency unit such as "Permanence" or "City Notfall?"]

(INTERVIEWER: READ LIST)

[IF NETH (Q600=5), DISPLAY: (INTERVIEWER IF NECESSARY: Huisartsenpost should be included when seeking medical care during the evening or weekend.)]"

- 1 Very easy
- 2 Somewhat easy
- 3 Somewhat difficult
- 4 Very difficult
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed care in the evenings, weekends, or holidays
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

*(IHP 2021 Q832, IHP 2017 Q832 Modified – Added code 08 to match 2020, changed text to reference needing to “see a doctor,” and added note about in person or virtual visit, IHP 2014 Q820 – Modified to add response option “0”. MODIFIED Switzerland only: Modification for **SWITZERLAND** - text for “or a nurse” **not** to be displayed if FRANCE OR GERMANY or **SWITZERLAND**)*

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 0

Q832. Last time you were sick or needed to see a doctor **[DISPLAY FOR ALL COUNTRIES, EXCEPT FRANCE AND GERMANY AND SWITZERLAND ‘Q600=1-2, 5-8,10-11: “or a nurse”]**, how quickly could you get an appointment?

This can include an in person appointment or an appointment you had over the telephone or through video.

Please do not include a visit to the hospital **[IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”; IF UK (Q600=10), DISPLAY: “A and E Department.”; IF US, SWE (Q600=11,8), DISPLAY: “emergency room.”]**. Did you get an appointment...?

(INTERVIEWER: READ LIST)

- 01 On the same day
- 02 The next day
- 03 In 2 to 5 days
- 04 In 6 to 7 days
- 05 In 8 to 14 days
- 06 After more than two weeks
- 07 Or were you never able to get an appointment
- 00 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need to make an appointment to see doctor or nurse
- 08 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I went to an urgent care facility or clinic
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q1160a Modified – UK text of “remote care” added)

BASE. ALL RESPONDENTS

Q840. For the next few questions, please think about medical care you have received through [IF CAN (Q600=2), DISPLAY: "virtual care"; IF UK (Q600=10), DISPLAY: "remote care"; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: "telehealth"] in the past 12 months. Please include clinical care and other health-related services provided by a physician by video or telephone, instead of having an in-person visit.

In the past 12 months, have you ever received healthcare by a (INSERT) through [IF CAN (Q600=2), DISPLAY: "virtual care"; IF UK (Q600=10), DISPLAY: "remote care"; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: "telehealth"]?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

A1. primary care provider

A3. mental health professional

(IHP 2023 Q1161 Modified – UK text of “remote care” added)

**BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE
(Q840A1 = 1 OR Q840A3 = 1)**

[PN: ASK Q845A1 or Q845A3 IMMEDIATELY AFTER EACH ITEM Q840=1]

Q845(A1, A3). Overall, how satisfied, if at all, are you with your [IF CAN (Q600=2), DISPLAY: “virtual care”; IF UK (Q600=10), DISPLAY: “remote care”; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: “telehealth”] visits with a (IF Q840A1=1 INSERT: primary care provider; IF Q840A3=1 INSERT: mental health professional)?

- 1 Very satisfied
 - 2 Somewhat satisfied
 - 3 Neither satisfied nor dissatisfied
 - 4 Somewhat dissatisfied
 - 5 Very dissatisfied
- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q1166a modified – asked about primary care provider or mental health provider, made specific to telehealth)

**BASE. RESPONDENTS WHO RECEIVED CARE THROUGH ANY TYPE OF TELEHEALTH SERVICE
(Q840A1 = 1 OR Q840A3 = 1)**

[PN: ASK Q850A1 or Q850A3 IMMEDIATELY AFTER Q845 FOR EACH ITEM Q840=1]

Q850(A1, A3). How often does your (IF Q840A1=1 primary care provider; IF Q840A3=1 mental health provider) treat you with courtesy and respect during your [IF CAN (Q600=2), DISPLAY: “virtual care”; IF UK (Q600=10), DISPLAY: “remote care”; IF NOT CAN OR UK (Q600=1, 3-9,11), DISPLAY: “telehealth”] visits?

1. Always
 2. Often
 3. Sometimes
 4. Rarely or never
- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 900: RELATIONSHIP WITH REGULAR DOCTOR/NURSE/PROVIDER

(IHP 2021 Q905, IHP 2017 Q905 Modified – updated code verbiage to match 2020, code 6 removed, IHP 2014 Q905 – Modified, code 6 added)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q905. **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2,3,4,8,9,11), DISPLAY:** “Is there one doctor you usually go to for your medical care?”

[IF US (Q600=11) SHOW : “IF NECESSARY: if respondent says nurse practitioner or physician assistant code as ‘Yes, I have one regular nurse practitioner or physician assistant””]

[IF CANADA (Q600=2) SHOW : “IF NECESSARY: if respondent says nurse or physician assistant code as ‘Yes, have nurse or physician assistant””]

[IF AUS, NETH, NZ, NOR, UK (Q600=1,5,6,7,10), DISPLAY: “Is there one GP you usually go to for your medical care?”]

[IF SWEDEN ‘Q600=8’ DISPLAY: “This means, do you have a specific person you usually contact about health care?”]

- 1 Yes, I have one **[IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY:** regular doctor; **IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** GP]
- 2 (DO NOT READ/SHOW IN WEB PROGRAM) Yes, but I have more than one **[IF CAN, FR, GER, SWE, SWITZ (Q600=2-4,8,9), DISPLAY:** regular doctor; **IF AUS, NETH, NZ, NOR, UK (Q600=1,5-7,10), DISPLAY:** GP; **IF US (Q600=11), DISPLAY:** regular doctor, nurse practitioner or physician assistant]
- 4 **PN - SHOW CODE 4 FOR US ONLY (Q600=11)** “(DO NOT READ) Yes, I have one regular nurse practitioner or physician assistant”
- 3 No
- 5 **PN - SHOW CODE 5 FOR CAN AND SWEDEN ONLY (Q600=2,8)** “(PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Yes, have nurse or physician assistant
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q910 modified – added UK web note, IHP 2017 Q910, IHP 2014 910)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE NO REGULAR DOCTOR, ARE NOT SURE OR DECLINE TO ANSWER (Q905=3,98,999 AND Q99=1)

Q910. Is there one doctor's group, health center, [IF GER, UK (Q600=4, 10) INSERT: "GP practice"; IF AUS (Q600=1) INSERT: "general practice"] or clinic you usually go to for most of your medical care?

[IF AUS, CAN, FR, GER, NETH, NOR, NZ, SWITZ, (Q600=1,2,3,4,5,7,6,9), DISPLAY: Please do not include the hospital emergency department.]

[IF UK (Q600=10), DISPLAY: Please do not include the hospital A and E Department. (INTERVIEWER NOTE): IF ASKED, This means are you registered with a GP practice. IF WEB, DISPLAY: This means are you registered with a GP practice.]

[IF SWE, US (Q600=8,11), DISPLAY: Please do not include the hospital emergency room].

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q915, IHP 2017 Q915 Modified – code 6 removed from Q905 logic, IHP 2014 Q915 – code 1 updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q915. REGULAR DOCTOR OR PLACE [DOES NOT APPEAR ON SCREEN]

1 HAS REGULAR DOCTOR/GP/NP, PA (Q905=1, 2, 4, 5)

2 HAS REGULAR PLACE (Q905=3,98,999 AND Q910=1)

3 NO REGULAR DOC/PLACE (Q905=3,98,999 AND Q910=2,98,999)

(IHP 2021 Q935 modified – interviewer instructions marked as phone only, IHP 2017 Q935 Modified – added “This could be by phone or text, through email or electronically” to match 2020/updated code 5, added emphasis to “regular place” text for the US/Canada as in other text-inserts, IHP 2016 Q1150, IHP 2014 Q935, modified “call” changed to “contact” and response option 5 updated)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q915=1, 2 AND Q99=1)

Q935. **[IF FR, GER, SWE, SWITZ, (Q600=3,4,8,9) OR US/CAN AND REGULAR DOCTOR (Q600=11, 2 and Q905=1,2], DISPLAY:** When you contact your regular doctor’s office with a medical concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF US/CAN [(600=11, 2 AND (Q915=2 or Q905=4, 5)] DISPLAY THIS TEXT INSTEAD OF TEXT ABOVE: When you contact your usual place of care with a medical concern during regular practice hours, how often do you get an answer the same day? This could be by phone or text, through email or electronically.]

[IF AUS, NETH, NZ, NOR (Q600=1,5,6,7) DISPLAY: When you contact your regular GP’s practice with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

[IF UK (Q600=10) DISPLAY: When you contact your regular GP’s surgery with a medical question or concern during regular practice hours, how often do you get an answer that same day? This could be by phone or text, through email or electronically.]

PHONE ONLY: (READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have never tried to contact my regular doctor’s office
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q940 modified – interviewer instructions made phone only, IHP 2017 Q940 Modified – Asked in Sweden only, items A3 and A4 deleted, and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q940 – Question text modified “When you need care or treatment” was deleted; item A4 deleted)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1, 2 AND Q99=1)

Q940. [IF (Q905=1,2), DISPLAY: “How often does your regular doctor or medical staff you see”; IF Q915=2 OR Q905=5, DISPLAY: “How often does the medical staff you see at your usual place of care”]...?

PHONE ONLY: (INTERVIEWER: READ LIST)

PHONE ONLY: Would you say it is...?

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE ITEMS – A1-A5]

- A1. Know important information about your medical history
- A2. Spend enough time with you
- A5. Involve you as much as you want in decisions about your treatment or care

(IHP 2023 Q1160 modified – item A5 added, A2 modified)

BASE: HAS REGULAR DOCTOR/PLACE (Q915=1,2)

[PN: RANDOMIZE A1-A5]

[PN: ASK ITEMS A3 AND A4 FOR CANADA AND SWEDEN ONLY (Q600=2,8)]

[PN: IF OPTION 7 (I don’t have email, a smartphone or a computer) SELECTED AT ANY ITEM, SKIP OUT OF REMAINING ITEMS AND CODE AS 7 (I don’t have email, a smartphone or a computer)]

Q970. In the last two years, have you used a (PHONE ONLY: “**secure website or patient portal or an app on your mobile phone**”; WEB ONLY: “secure website or patient portal or an app on your mobile phone”) to [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER: IF NECESSARY: A **mobile phone app** is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.)

WEB ONLY: [“Note: A mobile phone app is a computer program or software application designed to run on a mobile device such as a phone, tablet, or watch.”]

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ) I don’t have email, a smartphone or a computer
- 98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. communicate or email with your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11),
DISPLAY: "regular practice" IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: "GP practice" IF
UK (Q600=10) DISPLAY: "GP surgery"] about a medical question or concern
- A3. request prescription refills from your regular practice
- A4. request an appointment with your regular practice
- A2. view test results
- A5. view patient visit summaries

SECTION 1000: COORDINATION OF CARE

*(IHP 2021 Q1000 modified – response options updated for web, IHP 2017 Q1000 Modified – added
Note about in person and virtual visits, IHP 2014 Q1070 – Modified, range updated and interviewer
note)*

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

- Q1000. Not counting any time you may have been hospitalized, how many different doctors
have you seen in the past 12 months?

This can include an in person appointment or an appointment you had over the telephone
or through video.

(INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

(INTERVIEWER: If asked whether to count their regular doctor/GP or specialists, say yes. If
asked whether to count dentists, say no.)

(IF NECESSARY: Do not count any time you may have spent in the ER (IF UK: hospital A and
E department))

[WEB NOTE: *Please do not count any time you may have spent in the ER (IF UK: hospital A and
E department).*]

[WEB NOTE: *Please provide your best estimate.*]

[WEB NOTE: *Please include your regular doctor/SP/GP and specialists but do not include
dentists.*]

_____ [RANGE 0-65]

- 0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Didn't see a doctor
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one doctor but
(PHONE: doesn't/WEB: don't) know exact number
- 98 (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

*(IHP 2021 Q1003 modified – interviewer notes made phone only, IHP 2017 Q1003 Modified – code 5
updated verbiage, IHP 2014 Q1060 – Modified, code 5 response option)*

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE A REGULAR DOCTOR/PLACE AND SAW MORE THAN 1 DOCTOR (Q99=1, Q915=1,2 and Q1000=2-97)

Q1003. **[IF CAN, US, FR, SWE, SWITZ (Q600=2,11,3,8,9), DISPLAY:** How often does your regular doctor or someone in your doctor's practice help coordinate or arrange the care you receive from other doctors and places?

[IF AUS, GER, NZ, UK, NETH, NOR (Q600=1, 4, 6,10,5,7), DISPLAY: How often does your GP or someone in your GP 's practice help you coordinate or arrange the care you receive from other doctors and places?]

Coordination could include helping you get appointments, following up to make sure you get recommended care, and making sure other doctors have important information.

PHONE ONLY: INTERVIEWER, IF NECESSARY: Think about the practice you go to the most, if you have multiple regular doctors or practices.

[WEB NOTE: *Think about the practice you go to the most, if you have multiple regular doctors or practices.*]

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Always
- 2 Often
- 3 Sometimes
- 4 Rarely or never
- 5 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Have not needed to see any other doctors/health professionals or have not needed any coordination
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1015, IHP 2017 Q1015 Modified – Asked in Sweden only, items A1, A3, and A4 deleted, emphasis added “ever,” IHP 2014 Q1005 – modified, A4 added, previously Q1115 in IHP 2014)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q1015A2. Now thinking about the past 2 years, when receiving care for a medical problem, was there ever a time when you received conflicting information from different doctors or health care professionals?

- 1 Yes, this happened
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not Applicable
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1020. EXPERIENCE WITH SPECIALISTS

(IHP 2021 Q1020, IHP 2017 Q1020 Modified – added interviewer note, IHP 2014 Q1020 – modified Sweden question pipe-in)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1020. Have you seen or needed to see any [IF SWEDEN (Q600=8, DISPLAY: “doctors in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist doctors”) [IF AUS, NZ, UK, GER, (Q600=1,6,10,4), ADD “(or consultants)”] in the past 2 years?

By “specialist” we mean doctors that specialize in one area of health care like surgery, heart, allergy or [IF AUS, CAN, FR, GER, NZ, NOR, SWE, SWITZ, UK, US (Q600=1,2,3,4,6,7,8,9,10,11) “mental health”] [IF NETH (Q600=5) “neurology”.]

PHONE ONLY: (IF NECESSARY: Please do not include dentists.)

[WEB ONLY: *Note: Please do not include dentists.*]

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1025 Modified – Germany and Switzerland added to base, “or consultant” added for Germany, interviewer note about in person vs. telephone or video added, IHP 2020 Q1220 Modified – Updated base to be Canada-only and added Interviewer Notes for handling recurring appointments and “still waiting” responses, IHP 2017 Q1030 Heavily Modified)

BASE: CANADA, GERMANY, AND SWITZERLAND RESPONDENTS WHO SAW OR NEEDED TO SEE SPECIALIST IN PAST 2 YEARS (Q600=2, 4, 9 AND Q1020=1)

Q1025. After you were advised to see or decided to see a specialist [IF GER (Q600=4) ADD “(or consultant)”], how long did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER NOTE: If respondent has scheduled a recurrent appointment, code as “7 No waiting period”)

PHONE ONLY: (INTERVIEWER NOTE: If respondent mentions still waiting for an appointment, code as “8 Not Sure”)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: This can include an in person appointment or an appointment you had over the telephone or through video.

PHONE ONLY: (INTERVIEWER: READ LIST)

WEB ONLY: [*Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.*]

1 Less than one week

- 2 One week to less than one month
- 3 One month to less than two months
- 4 Two months to less than one year
- 5 One year or more
- 6 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never tried to get an appointment
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No waiting period
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1030 Modified – Germany and Switzerland added to base, interviewer note about in person vs. telephone or video added, IHP 2020 Q1221 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK (Q600=2, 4, 9 AND Q1025=1)

Q1030. How many days did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: This can include an in person appointment or an appointment you had over the telephone or through video.

WEB ONLY: [Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.

Note: Please provide your best estimate.]

- 1 Days __ [RANGE 0-6]
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1035 Modified – Germany and Switzerland added to base, interviewer note about in person vs. telephone or video added, IHP 2020 Q1222– Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN ONE WEEK TO LESS THAN TWO MONTHS (Q600=2, 4, 9 AND Q1025=2 OR 3)
(PN: IF Q1025=2 RANGE SHOULD BE [1-4]; IF Q1025=3 RANGE SHOULD BE [4-10])

Q1035. How many weeks did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: This can include an in person appointment or an appointment you had over the telephone or through video.

WEB ONLY: [Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.]

Note: Please provide your best estimate.]

- 1 Weeks __ [RANGE 1-10]
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1040 Modified – Germany and Switzerland added to base, interviewer note about in person vs. telephone or video added, IHP 2020 Q1223 – Updated base to be Canada-only)

BASE: CANADA, GERMANY, AND SWITZLERLAND RESPONDENTS WHO SAW SPECIALIST IN TWO MONTHS TO LESS THAN ONE YEAR (Q600=2, 4, 9 AND Q1025=4)

Q1040. How many months did you have to wait for an appointment?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was referred to or needed to see more than one specialist, ask about the most recent time.)

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

PHONE ONLY: (INTERVIEWER NOTE IF NECESSARY: This can include an in person appointment or an appointment you had over the telephone or through video.

WEB ONLY: [Note: If you were referred to or needed to see more than one specialist, please think about the most recent time.]

Please provide your best estimate.]

- 1 Months __ [RANGE 2-12]
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1050 Modified – response options 1 and 2 modified, IHP 2017 Q1050 Modified – Code 3 updated and updated text-insert logic for “regular doctor” to be based on Q905 rather than Q915, IHP 2014 Q1050 – Modified Sweden pipe-in)

BASE: ALL QUALIFIED RESPONDENTS WHO SAW OR NEEDED TO SEE A SPECIALIST IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q1020=1 & Q915=1,2 AND Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTIONS 3 OR 4

Q1050. In the past two years, was there a time (INSERT ITEM)?

- 1 Yes, this has happened
- 2 No, this has not happened
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never saw a [IF SWEDEN (Q600=8, DISPLAY: “doctor in specialist health care” IF ELSE, (Q600=1-7, 9-11), DISPLAY: “specialist”] [IF AUS, NZ, UK, GER, (Q600=1,4,6,10) ADD “(or consultant)”]

P.N. –SHOW CODE 4 FOR ITEM A2 ONLY

- 4 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) IF Q600=1-3,5-6,9-11, SHOW: Did not see regular doc/GP since seeing specialist/consultant; IF Q600=4, SHOW: Do not have GP
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. when a [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, ((Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD "(or consultant)"] did not have basic medical information or test results from [IF FR, SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: "your regular doctor", IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5, 7 & Q915=1), DISPLAY: "your GP") [IF (Q915=2 OR Q905=4,5), DISPLAY: "the place you usually go for medical care"] about the reason for your visit.
- A2. after you saw the [IF SWEDEN (Q600=8, DISPLAY: "doctor in specialist health care" IF ELSE, (Q600=1-7, 9-11), DISPLAY: "specialist") [IF AUS, NZ, UK, GER(Q600=1,6,10,4) ADD "(or consultant)"], that [IF FR,SWITZ (Q600=3,9 & Q915=1) OR US/CAN/SWE AND REGULAR DOCTOR (Q600=11,2,8 and Q905=1,2, DISPLAY: "your regular doctor" IF AUS, GER, NZ, UK, NETH, NOR (Q600=1,4,6,10,5,7 & Q915=1), DISPLAY: "your GP") [IF (Q915=2 OR Q905=4,5), DISPLAY: "the place you go to for your medical care"] did not seem informed and up-to-date about the care you got from the specialist [IF AUS, NZ, UK, GER, (Q600=1,6,10,4) ADD "(or consultant)"]

SECTION 1100: PRESCRIPTION MEDICATION USE

(IHP 2021 Q1105 modified – interviewer notes made phone only, IHP 2017 Q1105 Modified – note read to everyone rather than if necessary, added emphasis to "does not," and emphasized "only" to match 2020's survey, IHP 2014 Q1105 – modified, range updated)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

- Q1105. How many different prescription medications are you taking on a regular or ongoing basis?

'Regular or ongoing basis' **does not** include prescriptions you may be taking for short term conditions such as allergy, an ear infection, or strep. Please only include medications that you needed a prescription to obtain.

PHONE ONLY: (INTERVIEWER: PROMPT FOR BEST ESTIMATE IF CAN'T PROVIDE NUMBER)

[WEB NOTE: *Please provide your best estimate.*]

_____ [RANGE 0-65]

- 0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Do not take any prescription medication
- 97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than one prescription medication but don't know exact number
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1110 modified – interview note made phone only, IHP 2017 Q1110 Modified – A2 & A3 removed, IHP 2014 Q1110 – modified items A2 and A3 now SWISS ONLY)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE TAKING AT LEAST TWO PRESCRIPTION MEDICATIONS (Q1105=2-97 AND Q99=1)

Q1110. In the past 12 months, has a health care professional reviewed with you all the medications you take?

PHONE ONLY: [INTERVIEWER, IF ASKED: This could include a doctor, nurse, or pharmacist.]

[WEB NOTE: *This could include a doctor, nurse, or pharmacist.*]

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1115. How concerned, if at all, are you that you have been prescribed more medications than necessary in the past 12 months?

INTERVIEWER: READ LIST

1 Very concerned

2 Somewhat concerned

3 Not too concerned

4 Not at all concerned

5 (DO NOT READ) Have not been prescribed medication in the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN CANADA WHO ARE TAKING AT LEAST ONE PRESCRIPTION MEDICATION (Q1105=1-97 AND Q99=1 AND Q600=2)

Q1120. Over the past 12 months, how comfortable, if at all, have you felt talking to your health care provider about any medication concerns, such as side effects, the number of medications being prescribed, or how well the medications were working for you?

INTERVIEWER: READ LIST

1 Very comfortable

2 Somewhat comfortable

3 Not too comfortable

4 Not at all comfortable

5 (DO NOT READ) Have not been prescribed medication in the past 12 months

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1300: EXPERIENCES WITH HOSPITAL CARE AND ER USE

(IHP 2021 Q1300, IHP 2017 Q1300 Modified – placed frame of reference at the beginning of the question and clarified text to read “for at least one night,” IHP 2014 Q1300)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1300. In the past 2 years, have you been admitted to the hospital for at least one night?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1310A3 modified – interviewer note made phone only, IHP 2017 Q1310A3 Modified – to match IHP 2020 wording, IHP 2014 Q1310A3 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 3

Q1310A3. Before you left the hospital, did someone review with you all your prescribed medications, including those you were taking before your hospital stay?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

1 Yes

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I was not prescribed any medications and was not taking any medications before the hospital stay

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[P.N. - ROTATE Q1310A1 AND Q1310A2]

(IHP 2021 Q1310A1 modified – interviewer note made phone only, IHP 2017 Q1310A1, IHP 2014 Q1310A1 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A1. When you left the hospital, did you receive written information on what to do when you returned home and what symptoms to watch for?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

1 Yes

- 2 No
98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1310A2 modified – interviewer note made phone only, IHP 2017 Q1310A2, IHP 2014 Q1310A2 – modified interviewer note)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1310A2. When you left the hospital, did the hospital make arrangements or make sure you had follow-up care with a doctor or other health care professional?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable – did not need follow up care
98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1325 modified – interviewer note made phone only, IHP 2017 Q1325 Modified – asked in Sweden only, IHP 2014 Q1325 – interviewer note added)

BASE: ALL QUALIFIED SWEDEN RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS AND HAS REGULAR DOCTOR/PLACE (Q600=8 AND Q915=1.2 AND Q1300=1 AND Q99=1)

Q1325. After you left the hospital, did the doctors or staff at the place where you usually get medical care seem informed and up-to-date about the care you received in the hospital?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

- 1 Yes
2 No
3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not see a/my doctor/GP after leaving the hospital
98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1328 modified – interviewer note made phone only, IHP 2017 Q1328)

BASE: ALL QUALIFIED RESPONDENTS WHO WERE HOSPITALIZED IN PAST 2 YEARS (Q1300=1 AND Q99=1)

Q1328. After you left the hospital, did you feel that you had the support and services you needed to help you manage your health condition at home?

PHONE ONLY: (INTERVIEWER NOTE: If respondent was hospitalized more than once, ask about most recent time they were hospitalized overnight in the past 2 years.)

[WEB ONLY: *Please think about the most recent time you were hospitalized overnight in the past 2 years.*]

1 Yes

2 No

3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) I did not need support to manage my health

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1330 Modified – note about coronavirus testing removed, IHP 2017 Q1330 Modified – added note about visiting ED for coronavirus testing, IHP 2013 Q1330 – Modified range)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1330. **[IF AUS, CAN, NZ, GER, NETH, FR, NOR, SWITZ (Q600=1,2,6,4,5,3,7,9) DISPLAY:**
“How many times have you used a hospital emergency department for your own medical care in the past 2 years?”

IF UK (Q600=10), DISPLAY: “How many times have you used a hospital A and E Department for your own medical care in the past 2 years?”

IF US, SWE (Q600=11,8), DISPLAY: “How many times have you used a hospital emergency room for your own medical care in the past 2 years?”]

_____ [RANGE 0-50]

0 **PN – SHOW CODE ONLY FOR SWITZ (Q600=9)** WEB ONLY: Didn't go to a hospital emergency department

97 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) More than once but don't know exact number

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1335 Modified – note about coronavirus testing removed, language for regular doctor updated, IHP 2017 Q1335 Modified – added note about visiting ED for coronavirus testing, IHP 2014 Q1335)

BASE: ALL QUALIFIED RESPONDENTS WHO USED ER IN THE PAST 2 YEARS (Q1330=1-97 AND Q99=1)

Q1335. The last time you went to the hospital [IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWITZ (Q600=1,2,3,4,5,6,7,9), DISPLAY: “emergency department”, IF UK (Q600=10), DISPLAY: “A and E Department”, IF SWE, US (Q600=8,11), DISPLAY: “emergency room”] was it for a condition that you thought could have been treated by the doctors or staff at the place where you usually get medical care, including your [IF CAN, FR, GER, SWE, SWITZ, US (Q600=2-4,8,9,11), DISPLAY: “regular practice” IF AUS, NETH, NZ, NOR (Q600=1,5-7), DISPLAY: “GP practice” IF UK (Q600=10) DISPLAY: “GP surgery”], if they had been available?

1 Yes

2 No

98 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 1400: GETTING CARE ASSISTANCE AT HOME

PHONE ONLY: Now, I would like to talk to you about your health and other health-related experiences.

WEB ONLY: The next few questions are about your health and other health-related experiences.

(IHP 2021 Q1401 modified – interviewer note made phone only, IHP 2017 Q1401, IHP 2014 Q1401)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1401. In general, how would you describe your own health?

PHONE ONLY: (READ LIST)

1 Excellent

2 Very good

3 Good

4 Fair

5 Poor

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1402 modified – interviewer note made phone only, IHP 2017 QSWED22 Modified – made ASK ALL)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1402. To what extent are you limited in everyday activities, such as feeding yourself, getting in and out of bed or a chair, dressing and undressing, bathing, or using the toilet?

PHONE ONLY: Would you say you are severely limited, somewhat limited, or not limited at all with any of these activities?

- 1 Severely limited
- 2 Somewhat limited
- 3 Not limited at all
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS WHO ARE SEVERELY OR SOMEWHAT LIMITED (Q1402=1, 2)

Q1402a. Do you receive help from (INSERT ITEM) to help you out of bed, dress/undress, bathe or use the toilet?

- A1. (IF AUS, CAN, FR, GER, NETH, NZ, NOR, SWE, US (Q600=1-8,11), DISPLAY: “an aide, nurse, or other health professional”, IF SWITZ (Q600=9), DISPLAY: “paid professional help such as Spitex”, IF UK (Q600=10), DISPLAY: A care assistant or care professional)
- A2. someone else such as a family member, friend or member of your community

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: HAS A FAMILY MEMBER, FRIEND, OR MEMBER OF THE COMMUNITY HELP THEM WITH THEIR ACTIVITIES (Q1402aA2=1)

Q1402b. You said someone such as a family member, friend, or member of your community helps you with your daily activities or care. What is the primary reason for choosing this option?

- 1 The cost of a professional service is too high
- 2 I prefer a close family member to provide these services
- 3 I don't know how to get a professional to help with these services
- 4 Some other reason
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: DOES NOT GET HELP WITH ANY ACTIVITIES (Q1402aA1=2,98,999 AND Q1402aA2=2,98,999)

Q1402c. You said that you do not receive any help with activities such as bathing and dressing. What is the primary reason you don't currently receive any help with these activities?

- 1 The cost of a professional service is too high
- 2 The wait time to get help was too long
- 3 You did not know whom to contact or where you had to go to receive the needed care
- 4 You believed the care being provided would not be sufficient
- 5 You don't believe you need any help
- 6 Some other reason

- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1403 modified – made Switzerland only, moved to after Q1402c, IHP 2017 Q1403)

BASE: ALL QUALIFIED RESPONDENTS IN SWITZERLAND (Q600=9)

Q1403. Because of a health problem, do you need someone to help you with housework, preparing meals, managing daily medications, or shopping?

- 1 Yes
2 No
8 (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 Q1414, IHP 2017 Q1414 – Modified made Swiss Only Question)

BASE: SWITZERLAND ONLY (Q600=9 AND Q99=1)

Q1414. Do you provide care or assistance at least once a week to one or more persons living with some age-related problem, chronic health condition or disability?

(IF NECESSARY: Exclude any care provided as part of your profession).
(IF NECESSARY: Age-related problems may include memory loss or difficulty with bathing or eating.)

[WEB ONLY: Please exclude any care provided as part of your profession.]
[WEB ONLY: Age-related problems may include memory loss or difficulty with bathing or eating.]

- 1 Yes
2 No
98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1415: CHRONIC ILLNESS CARE

(IHP 2021 Q1415 Modified – Netherlands added to base for A10, interviewer note made phone only, IHP 2017 Q1415 Modified – A10 & A11 added, IHP 2014 Q1415 modified 1) “ever” is being removed from the question; 2) A9 asked to all; 3) A10 was added for Switzerland only; 4) code 7 added)

BASE FOR ITEMS A1-A9: ALL QUALIFIED RESPONDENTS (Q99=1)

BASE FOR ITEM A10: ALL QUALIFIED RESPONDENTS FROM NETHERLANDS AND SWITZERLAND (Q600=5.9 AND Q99=1)

BASE FOR ITEM A11: ALL QUALIFIED RESPONDENTS FROM US (Q600=11 AND Q99=1)

Q1415. The next few questions are about some specific conditions you may have.

Have you been told by a doctor that you have [INSERT ITEM]?

PHONE ONLY: (INTERVIEWER, IF NECESSARY: IF RESPONDENT ASKS IF SHOULD INCLUDE BORDERLINE CONDITIONS, SAY YES.)

(WEB NOTE: Note: Include borderline conditions.)

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No longer treating this condition
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health conditions
- A6. Cancer
- A8. joint pain or arthritis
- A9. Had a stroke
- A10. **[SWITZERLAND AND NETHERLANDS ONLY]** Neurological problems-like dementia/Alzheimer's disease
- A11. **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2021 Q1416)

BASE FOR EACH ITEM: ALL QUALIFIED RESPONDENTS WHO SAID THEY HAVE BEEN TOLD THEY HAVE CONDITION (Q99=1 AND Q1415A1-A11=1)

PN: ASK FOR EACH ITEM WHERE Q1415=1 (YES)

PN: SHOW DIRECTLY AFTER EACH Q1415=1 (YES)

Q1416. Are you currently treating or seeing a health care professional to help manage your (INSERT ITEM FROM Q1415)?

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE – SAME ORDER AS Q1415]

- A1. Hypertension or high blood pressure
- A2. Heart disease, including heart attack
- A3. Diabetes
- A4. Asthma or chronic lung disease such as chronic bronchitis, emphysema or COPD
- A5. Depression, anxiety or other mental health conditions
- A6. Cancer
- A8. joint pain or arthritis
- A9. stroke
- A10. **[SWITZERLAND AND NETHERLANDS ONLY]** Neurological problems-like dementia/Alzheimer's disease
- A11. **[US ONLY]** chronic kidney disease or kidney failure

(IHP 2021 Q1420vrhh, IHP 2017 Q1420vrhh Modified – Stroke and Chronic Kidney added and updated to be based on Q1416)

BASE: ALL QUALIFIED RESPONDENTS WHO HAVE AT LEAST ONE CONDITION (Q1416A1-A9,A11 =1,7 FOR ANY AND Q99=1)

Q1420vrhh. CONDITION HIERARCHY [DOES NOT APPEAR ON SCREEN]

- 1 chronic kidney disease or kidney failure (Q1416A11=1,7)
- 2 diabetes (Q1416A3=1,7 AND Q1416A11=2,98,999)
- 3 high blood pressure (Q1416A1=1,7 AND Q1416A3=2,98,999AND
Q1416A11=2,98,999)
- 4 heart disease (Q1416A2=1,7 AND Q1416A3=2,98,999AND
Q1416A1=2,98,999AND Q1416A11=2,98,999)
- 5 chronic lung problems (Q1416A4=1,7 AND Q1416A3=2,98,999AND
Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A11=2,98,999)
- 6 depression, anxiety, or another mental health problem (Q1416A5=1,7 AND
Q1416A3=2,98,999AND Q1416A1=2,98,999AND Q1416A2=2,98,999AND
Q1416A4=2,98,999AND Q1416A11=2,98,999)
- 7 cancer (Q1416A6=1,7 AND Q1416A3=2,98,999AND
Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND
Q1416A5=2,98,999AND Q1416A11=2,98,999)
- 8 stroke (Q1416A9=1,7 AND Q1416A3=2,98,999AND
Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND
Q1416A5=2,98,999AND Q1416A6=2,98,999AND Q1416A11=2,98,999)
- 9 Joint pain or arthritis (Q1416A8=1,7 AND Q1416A3=2,98,999AND
Q1416A1=2,98,999AND Q1416A2=2,98,999AND Q1416A4=2,98,999AND
Q1416A5=2,98,999 AND Q1416A6=2,98,999 AND Q1416A9=2,98,999AND
Q1416A11=2,98,999)

(IHP 2021 Q1420 – base updated to remove Germany, IHP 2017 Q1420 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 verbiage updated, IHP 2014 Q1420 – modified, 1) code 3 added; 2) A4 deleted; 3) A5 added for Sweden only)

BASE: QUALIFIED RESPONDENTS IN ALL COUNTRIES BUT GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1.7 FOR ANY AND Q99=1 AND Q600=1-3;5-11)

Q1420. During the past year, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)...**(INSERT ITEM)?**

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. Discussed with you your main goals or priorities in caring for this condition
- A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment
- A5. **(SWEDEN ONLY Q600=8)** Informed you about the next step in your care and treatment

(IHP 2024 New)

BASE: ALL QUALIFIED RESPONDENTS IN GERMANY WHO HAVE AT LEAST ONE CONDITION (Q1416A1- A9,A11=1 FOR ANY AND Q99=1)

Q1420_Germany. During the past year, has any health care professional you see for your (INSERT CONDITION SELECTED AT Q1420VRBH)...**(INSERT ITEM)?**

- 1 Yes
- 2 No
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Taking medication for condition, but not currently seeing a health care professional
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[RANDOMIZE]

- A1. Discussed with you your main goals or priorities in caring for this condition
- A3. Given you clear instructions about symptoms to watch for and when to seek further care or treatment
- A5. Informed you about the next step in your care and treatment

(IHP 2021 Q1429 modified – made Switzerland only, IHP 2017 Q1429 Modified – stroke/kidney added to base, base updated to be based on Q1416, programming autocode removed, updated question-text, and code 7 removed, IHP 2014 Q1424 modified code 7 added and programming autocode added and “Are you” added)

BASE: ALL SWITZERLAND RESPONDENTS WHO HAVE AT LEAST ONE CONDITION Q1416A1- A9,A11=1.7 FOR ANY AND Q600=9)

Q1429. How confident are you that you can control and manage your health conditions? Are you...

(READ LIST)

1 Very confident

2 Confident

3 Not very confident

4 Not at all confident

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1430: SOCIAL ISOLATION, LONELINESS, MENTAL HEALTH

READ TO ALL: The next questions are about how you feel about different aspects of your life.

(IHP 2021 Q1412 modified – interviewer note made phone only, IHP 2017 Q1412 Modified – updated scale to separate “Never” and “Hardly ever” as individual response-options)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

PN: ROTATE RESPONSE OPTIONS 1-4/4-1

Q1412. How often do you feel isolated from others?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Never
- 2 Hardly ever
- 3 Some of the time
- 4 Often
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1430, IHP 2017 Q1488 Modified – updated time frame, IHP 2016 Q1860)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1430. In the past 12 months, have you experienced emotional distress such as anxiety or great sadness which you found difficult to cope with by yourself?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q1915 modified – added note about what counseling and treatment means, IHP 2020 Q1915 – moved to before Q1910 and modified to ask all, added UK prob panel spelling) [US Behavioral Risk Factor Surveillance System modified, 2017]

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1445. In the past 12 months, have you received (PHONE ONLY: “**any**”; WEB ONLY: “**any**”) counseling or treatment for your mental health? This includes counseling or treatment you may have received for depression, anxiety, or other mental health conditions.

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: HAVE NOT RECEIVED MENTAL HEALTH CARE IN THE LAST 12 MONTHS (Q1445=2)

Q1445a. What is the main reason you have not received (PHONE ONLY: “any”; WEB ONLY: “any”) counseling or treatment for your mental health in the past 12 months?

[RANDOMIZE 1:4]

- 1 You could not afford the cost
- 2 You could not find an appropriate provider or health care professional
- 3 You didn’t know how to find the counseling or treatment you needed
- 4 The wait-time to see a provider or health care professional was too long
- 96 Did not want (PHONE ONLY: “or”; WEB ONLY: “or”) need to see a provider or health care professional
- 97 Some other reason
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: RECEIVED MENTAL HEALTH COUNSELING/TREATMENT FOR MENTAL HEALTH AND HAS A REGULAR DOCTOR OR REGULAR PLACE (Q1445=1 AND Q915=1, 2)

Q1446. In the past 12 months, did you see a mental health care provider that was a part of your primary care practice?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1450: MATERIAL HARDSHIP

(IHP 2021 Q1450 Modified – item A1 text modified, item A4 added, interviewer note made phone only, IHP 2017 Q1590, IHP 2016, Q1866 – Modified question text, 2016 item A3 is now item A2, item A3 is NEW)

BASE: ASK ALL QUALIFIED RESPONDENTS (Q99=1)

NOTE: SWEDEN DID NOT DISPLAY OPTION 7. SWEDEN’S DATA ARE EXCLUDED FOR COMPARABILITY REASONS.

Q1450. How often in the past 12 months would you say you were worried or stressed about [INSERT ITEM]?

PHONE ONLY: Would you say...

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 Always
- 2 Usually
- 3 Sometimes
- 4 Rarely
- 5 Never
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Not applicable

- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

[PN: RANDOMIZE A1 & A2 & A4- A3 is always asked last]

- A1. Having enough food
- A2. Having enough money to pay your rent or mortgage
- A3. Having enough money to pay for other monthly bills, like electricity, heat, and your telephone
- A4. Having a stable source of income

SECTION 1495: END OF LIFE CARE WISHES

PHONE ONLY: Now I am going to ask you about some conversations you may have had about your care in the future.

WEB ONLY: The next few questions are about some conversations you may have had about your care in the future.

(IHP 2021 Q1495, IHP 2017 Q1495, IHP 2014-Q1495)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1495. In the event you become very ill or injured and you cannot make decisions for yourself, have you had a discussion with family, a close friend, or with a health care professional about what healthcare treatment you want, or do not want?

- 1 Yes
- 2 No

- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1496, IHP 2017 Q1496, IHP 2014 Q1496)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1496. Do you have a written plan or document describing the health care treatment you want or do not want at the end of your life?

- 1 Yes, have a written plan
- 2 No

- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1497 modified – made Switzerland only, IHP 2017 Q1497, IHP 2014-Q1497)

BASE: ALL SWITZERLAND RESPONDENTS (Q600=9)

Q1497. Do you have a written document that names someone to make treatment decisions for you if you cannot make decisions for yourself?

- 1 Yes
- 2 No

- 98 PHONE ONLY: (DO NOT READ) Not sure
999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1499, IHP 2017 Q1499, IHP 2014 Q1499)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1499. Are you a member of a self-determined living and dying organization such as Exit, Dignitas?

(IF RESPONDENT SAYS "NO", PROBE: "Is there an intention to become a member?")

- 1 Yes
- 2 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) No, but there is an intention to become a member
- 3 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QSWISS3, IHP 2017 QSWISS3)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS3. In the past 12 months, when you needed medical care, has a doctor or a health care professional ever talked with you about your wishes regarding dying or your death?

- 1 Yes
- 2 No
- 3 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Never needed medical care in past 12 months
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QCAN3, IHP 2017 QCAN3)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN3. Have you or a family member ever talked to a health care provider about access to medical assistance in dying?

(INTERVIEWER NOTE: expand on “medical assistance in dying” only if asked: “Medical assistance in dying means that a person who is suffering from an incurable disease, illness or disability and is approaching death and is considered eligible can receive help from a doctor or nurse practitioner to end their lives under strict rules”)

- 1 Yes
- 2 No
- 3 (DO NOT READ) No, it is not an option I/we would consider
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QCAN4, IHP 2017 QCAN4)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

QCAN4. How confident are you that you would be able to obtain medical assistance in dying in your community, if you were eligible and wished to receive it? Would you say you are...?

(READ LIST)

- 1 Very confident
- 2 Confident
- 3 Not very confident
- 4 Not at all confident
- 7 (DO NOT READ) I would never wish to receive it
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

SECTION 1500: HEALTHCARE COVERAGE

READ TO ALL EXCEPT FOR US (Q600=1-10):

For the next few questions, we are interested in hearing more about your health coverage.

(IHP 2021 Q1505, IHP 2017 Q1505 Modified – Added France-specific text at the end of the question, IHP 2016, Q1405 – updated base)

BASE: ALL QUALIFIED RESPONDENTS FROM AUSTRALIA, CANADA, NEW ZEALAND & FRANCE (Q600=1,2,3,6 AND Q99=1)

Q1505. In addition to government funded health services, are you currently covered by any private health insurance that you or your family pays for or that an employer or association provides [IF FRANCE (Q600=3), DISPLAY: “, including complementary CMU (CMUC)”]?

(INTERVIEWER NOTE: ONLY IF NEEDED: This includes any private health insurance for a hospital or physicians, or for specific benefits such as prescription drugs or dental care.)

- 1 Yes, have private insurance
- 2 No, do not have private insurance
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1506, IHP 2017 Q1506, IHP 2016, Q1407)

BASE: FRANCE RESPONDENTS WHO ARE INSURED (Q600=3 AND Q1505=1 AND Q99=1)

Q1506. Is your insurance through your or a family member's employer or did you take out insurance by yourself?

- 1 Through your employer or a family member's employer who generally co-finance the insurance with you
- 2 You or a family member take it out directly
- 3 You benefit from the the social complementary insurance called "CMU complémentaire (CMU-C)"
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1515, IHP 2017 Q1515, IHP 2014 Q1515 – response option 1 updated)

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY (Q600=4 AND Q99=1)

Q1515. What kind of health insurance do you have? (INTERVIEWER: READ LIST.)

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any private health insurance for hospital or physicians or for specific benefits such as dental prostheses.)

- 1 Social or statutory health insurance (zum Beispiel AOK, Barmer GEK, TK, BKK, IKK etc.) without any private insurance
- 2 Social or statutory insurance and also supplementary private insurance
- 3 Private comprehensive insurance
- 4 Insured through system of "freie Heilfürsorge", system of Beihilfe, social assistance
- 5 No health insurance or other form of coverage in case of illness
- 98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1520 modified – added interviewer note to web, IHP 2017 Q1520, IHP 2014 Q1520 – updated interviewer note)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q1520. In addition to the National Health Service (NHS), are you currently covered by private health insurance that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED/SHOW ON WEB: This includes any private health insurance for hospital or physicians or for prescription drugs. It does not include dental insurance, alone.)

1 Yes, have private insurance

2 No, do not have private insurance

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1525, IHP 2017 Q1525, IHP 2014 Q1525)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1525. In addition to the “basic insurance,” are you currently covered by an additional health care insurance package that you or your family pays for or that an employer or association provides?

(INTERVIEWER NOTE, ONLY IF NEEDED: This includes any additional health insurance for hospital or physicians or for specific benefits such as dental care or physical therapy.)

1 Yes, have additional insurance package

2 No, do not have additional insurance package

3 No, do not have an insurance package at all

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1527, IHP 2017 Q1527, IHP 2014 Q1527 – updated question text)

BASE: ALL QUALIFIED RESPONDENTS FROM THE NETHERLANDS (Q600=5 AND Q99=1)

Q1527. What is the amount of voluntary annual excess that you pay yourself, on top of the mandatory deductible of EURO 385?

(INTERVIEWER: READ LIST, IF NECESSARY.)

1 €0

2 €100

3 €200

4 €300

5 €400

6 €500

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1530, IHP 2017 Q1530, IHP 2014 Q1530)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1530. What type of personal health insurance (compulsory basic insurance) do you have?

(INTERVIEWER: READ LIST.)

- 1 General health insurance with deductible
- 2 Bonus insurance
- 3 HMO insurance
- 4 Family GP model
- 5 Insurance model with telephone consultation prior to every visit to the doctor's (telephone model)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1535, IHP 2017 Q1535, IHP 2014 Q1535)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

Q1535. What is the amount of your annual excess that you have to pay yourself?

(INTERVIEWER: READ LIST.)

- 1 CHF 300
- 2 500
- 3 1000
- 4 1500
- 5 2000
- 6 2500
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1546 modified – web notes added, IHP 2017 Q1546, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1546. PHONE ONLY: Now, I'd like to talk to you about the different kinds of health plans or health insurance people have, including those provided by the government.

WEB ONLY: The next few questions are about the different kinds of health plans or health insurance people have, including those provided by the government.

Medicare is health insurance coverage most people receive when they turn 65 or for people with certain disabilities. Are you now covered by Medicare or by any Medicare plan?

PHONE ONLY: (This includes traditional Medicare along with health plans offered through the Medicare program—like Medicare HMOs (Health Maintenance Organizations), Medicare Managed Care, and Medicare Supplemental Insurance (Medigap).)

WEB ONLY: *This includes traditional Medicare along with health plans offered through the Medicare program—like Medicare HMOs (Health Maintenance Organizations), Medicare Managed Care, and Medicare Supplemental Insurance (Medigap).*

- 1 Yes, covered
- 2 No, not covered
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1550 modified – web notes added)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1550. Are you enrolled in a Medicare Advantage Plan?

PHONE ONLY: (This is different from traditional Medicare and is sometimes called a Medicare HMO (Health Maintenance Organization), a PPO (Preferred Provider Organization), or Medicare Managed Care.)

WEB ONLY: *This is different from traditional Medicare and is sometimes called a Medicare HMO (Health Maintenance Organization), a PPO (Preferred Provider Organization), or Medicare Managed Care.*

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1551, IHP 2017 Q1551, Modified from CMWF 2004 Older Adult Survey)

BASE: UNITED STATES AND HAS MEDICARE (Q1546=1)

Q1551. Would you say that the Medicare program is an excellent, very good, good, fair, or poor program?

- 1 Excellent
- 2 Very good
- 3 Good
- 4 Fair
- 5 Poor
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q1555 Modified – item A4 added, A3 updated and made last, web notes added, IHP 2017 Q1555 Modified – Updated A3's base to be asked of all US respondents and A3's text to make examples ready only IF NECESSARY, IHP 2014 Q1546 – modified question)

BASE: ALL QUALIFIED RESPONDENTS FROM THE US (Q600=11 AND Q99=1)

Q1555. (IF HAS MEDICARE (Q1546=1): "In addition to Medicare, do you also have...") (IF DOES NOT HAVE MEDICARE (Q1546=2, 8, 9): "Do you have...")

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- A1. Health insurance through your or someone else's employer or union (IF PHONE: IF NECESSARY: This can include retiree insurance through a former employer.; IF WEB: *(this can include retiree insurance through a former employer)*)
- A2. Medicaid or any other state medical assistance plan for those with lower incomes
- A4. **[ASK IF DOES NOT HAVE MEDICARE ADVANTAGE; Q1550=2-999]** Medicare Supplement Insurance, also known as Medigap that helps you pay your out-of-pocket costs, like copays and deductibles (IF PHONE: This is a plan sold by private insurance companies or offered through a current or former employer to fill the gaps in traditional Medicare coverage; IF WEB: *This is a plan sold by private insurance companies or offered through a current or former employer to fill the gaps in traditional Medicare coverage*)
- A3. Health insurance through ANY other source (IF PHONE: IF NECESSARY: For example, through the Veteran's Administration or the Indian Health Service; IF WEB: *(for example, through the Veteran's Administration or the Indian Health Service)*)

SECTION 1600: OUT OF POCKET COSTS

(IHP 2021 Q1605 Modified – “please provide your best estimate” note added, IHP 2017 Q1605 Modified – updated READ TO ALL note, IHP 2014 Q1605 – updated range and pipe in logic)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q1605. [IF NZ, GER, NETH, FR, SWE (Q600=3, 4, 5, 6, 8), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by public or private insurance?”]

[IF AUS, CAN (Q600=1, 2), DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by Medicare or private insurance?”]

[IF US (Q600=11), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by insurance?”]

[IF NOR (Q600=7) DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF UK (Q600=10) DISPLAY: “In the past 12 months, about how much of your own money have you and your family spent for medical treatments or services that were not covered by the National Health Service (NHS) or private insurance?”]

[IF SWITZ (Q600=9), DISPLAY: “In the past 12 months, about how much have you and your family spent out-of-pocket for medical treatments or services that were not covered by your compulsory basic insurance and any supplementary insurance?”]

SHOW TO PHONE AND WEB – This would include what you paid for prescription medicines, medical and dental care, including co-payments for these services (but does not include premiums).

ADDITIONALLY, IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums”)

Please provide your best estimate.

(INTERVIEWER NOTE: ONLY IF NEEDED: Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.)

(WEB ONLY: *Please count only the amount spent by yourself and any family members in this household. Please do not count the amount spent by family members in other households.*)

(ENTER WHOLE UNITS OF CURRENCY ONLY. ENTER “999998” IF “NOT SURE”; “999999” IF “DECLINE TO ANSWER”).

----- (RANGE 0 – 899999)

999998 (DO NOT READ) Not sure

999999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

(IHP 2021 Q1610 modified – updated to include UK web in note, Germany values modified, IHP 2017 Q1610 Modified – updated ranges, IHP 2014 Q1620, modified text, pipe in logic and response options, breaks updated for NZ, Sweden, UK)

BASE: NOT SURE OR DECLINE TO ANSWER (Q1605=999998, 999999)

[PN: INSERT TEXT FOR CODES 01-05 BASED ON TABLE BELOW]

Q1610. Can you provide your best estimate of what you and your family spent out-of-pocket for medical treatments or services in the past 12 months? Would you say it was...?

(INTERVIEWER NOTE: ONLY IF NEEDED/SHOW IF UK WEB (Q600=10 AND Q650=4): “This would include what you paid for prescription medicines, medical and dental care, (IF UK AND NOT COVERED BY PRIVATE INSURANCE (Q600=10 AND Q1520=2,) DO NOT SHOW “,but does not include premiums” but show to all others (but does not include premiums).”)

(READ LIST)

01 [INSERT CODE 1 AMOUNT FROM TABLE]

02 [INSERT CODE 2 AMOUNT FROM TABLE]

03 [INSERT CODE 3 AMOUNT FROM TABLE]

04 [INSERT CODE 4 AMOUNT FROM TABLE]

05 [INSERT CODE 5 AMOUNT FROM TABLE]

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

	AUS/CAN / US	FRA/GER /NET	NZ	NOR	SWE	SWI	UK
	Q600=1,2 , 11	Q600=3, 4,5	Q600= 6	Q600=7	Q600=8	Q600=9	Q600=1 0
0 1	Less than \$100	Less than €90	Less than \$140	Less than 800 kr	Less than 650kr	Less than 100CHF	Less than £80

0 2	\$100 to less than \$500	€90 to less than €450	\$140 to less than \$700	800 kr to less than 4,000kr	650kr to less than 3,250kr	100CHF to less than 500CHF	£80 to less than £400
0 3	\$500 to less than \$1,000	€450 to less than €900	\$700 to less than \$1,400	4,000 kr to less than 8,500kr	3,250kr to less than 6,500kr	500CHF to less than 1000CH F	£400 to less than £800
0 4	\$1,000 to less than \$2,000	€900 to less than €1,800	\$1,400 to less than \$2,800	8,500kr to less than 17,000k r	6,500kr to less than 13,000k r	1000CH F to less than 2000CH F	£800 to less than £1,600
0 5	\$2,000 or more	€1,800 or more	\$2,800 or more	17,000k r or more	13,000k r or more	2000CH F or more	£1,600 or more

SECTION 1700: HEALTH EQUITY

(IHP 2023 Q1997 modified – formatting for ever updated, IHP 2021 Q1705 modified – removed reference to race in this question, made base all countries, moved after section 1600)

BASE: ALL RESPONDENTS

Q1705. When receiving health care, have you (PHONE ONLY: “**ever**”; WEB ONLY: “**ever**”) (INSERT ITEM)?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

[RANDOMIZE ITEMS A1-A2]

A1. Been treated unfairly

A2. Felt your health concerns were not taken seriously

(IHP 2023 Q1998 modified – item A8 added)

BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1705A1=1 OR Q1705A2=1)

[PN: RANDOMIZE RESPONSE OPTIONS A1-A7]

Q1706. The next few questions ask about reasons people may be treated unfairly or feel their health concerns are not taken seriously when receiving health care.

Have you ever [IF Q1705A1=1, INSERT: “been treated unfairly”; IF Q1705A2=1, INSERT: “felt your health concerns were not taken seriously”; IF Q1705A1=1 AND Q1705A2=1 INSERT: “been treated unfairly or felt your health concerns were not taken seriously”] because of (INSERT ITEM)?

1 Yes

2 No

98 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

- A1. your race or ethnicity
- A2. your age
- A3. your sex or gender
- A4. your sexual orientation
- A5. a disability, impairment, chronic disease, or long-lasting health condition
- A6. your religion or beliefs
- A7. your country of origin
- A8. a language barrier

(IHP 2023 Q1999, IHP 2021 Q1710 modified – based on responses to Q1705, previously only asked about race/ethnicity, moved to after section 1600, made base all countries)

BASE: HAS BEEN TREATED UNFAIRLY OR FELT HEALTH CONCERNS WERE NOT TAKEN SERIOUSLY (Q1706A1-A8=1)

[PN: ASK Q1710 IMMEDIATELY AFTER EACH ITEM Q1706=1]

Q1710. As a result of [IF Q1705A1=1, INSERT: “being treated unfairly”; IF Q1705A2=1, INSERT: “feeling your health concerns were not taken seriously”; IF Q1705A1=1 AND Q1705A2=1 INSERT: “being treated unfairly or feeling your health concerns were not taken seriously”] because of (INSERT Q1706 ITEM) have you ever not gotten care or treatment you felt you needed?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to Answer; WEB ONLY: Blank

SECTION 2000: DEMOGRAPHICS

(ALL PHONE EXCEPT CAN (Q600=1,3-11 AND Q650=1,2) SHOW: “We are nearly finished.”) (IF UK OR US AND PROB PANEL (Q600=10,11 AND Q650=4) SHOW: “The survey is nearly finished.”) The next series of questions is for classification purposes only.

(IHP 2021 Q2000, IHP 2017 Q2000)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2000. Including yourself, how many people live in your household?

(INTERVIEWER NOTE IF RESPONDENT HESITATES PLEASE RE ASSURE THEM. This is for classification purposes only.)

____ [RANGE: 01-5]

6 6 or more people

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2005 modified – age range updated to 65+ for all countries, base updated, IHP 2017 Q2005 Modified – added “yourself” to question-wording, IHP 2014 Q2005 – updated range and base)
BASE: (ALL GERMANY RESPONDENTS (Q600=4)) OR (ALL COUNTRIES EXCEPT SWEDEN AND SWITZERLAND ASKED OF CELL PHONE SAMPLE ONLY WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER (Q99=1 AND Q650=2 AND Q600=1-3.5-6.10-11 AND Q2000>1)) OR UK WEB (Q600=10 AND Q650=4)

OR

(IN SWITZERLAND ASKED OF ALL RESPONDENTS WHO DO NOT LIVE ALONE OR NOT SURE/DECLINE TO ANSWER/BLANK (Q600=9 AND Q99=1 AND Q2000>1))

[PN: IF Q650=2 AND Q2000=1 THEN AUTOCODE Q2005=1. PLEASE DO NOT ALLOW RESPONSE LARGER THAN RESPONSE FROM Q2000 (ex.- IF Q2000=4, Q2005 can only be 1-4)]

Q2005. Including yourself, how many adults, age 65 or older, live in your household [IF NZ (Q600=6) ADD: “including boarders”]?
_____ [RANGE: 01-5]

6 6 or more adults

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2015, IHP 2017 Q2015, IHP 2014 Q2015)

BASE: AUSTRALIA (Q600=1 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2015. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

01 Postgraduate Degree Level

02 Graduate Diploma and Graduate Certificate Level

03 Bachelor Degree Level

04 Advanced Diploma and Diploma Level

05 Certificate Level

06 Senior Secondary Education (e.g., year 12, Senior Secondary Certificate of Education)

07 Junior Secondary Education (e.g., Year 10)

08 Primary Education

09 Pre-primary Education

10 Other Education

11 No Education

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2020, IHP 2017 Q2020, IHP 2014 Q2020)

(“en collège communautaire, collège technique ou professionnel” replaced with “collégiales, techniques ou professionnelles” in Canada per partner)

BASE: CANADA (Q600=2 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2020. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

1 Less than high school

2 Some high school

- 3 High school graduate or equivalent
- 4 Some community college, technical, trade, or vocational college
- 5 Community college degree or diploma
- 6 Some university, but no degree
- 7 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2025, IHP 2017 Q2025, IHP 2014 Q2025)

BASE: NEW ZEALAND (Q600=6 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2025. What is your highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Intermediate education or lower (13 yrs and under)
- 02 5th form school certificate – Year 11 (now known as NCEA Level 1)
- 03 6th form higher school certificate - Year 12 (now known as NCEA Level 2)
- 04 University entrance, bursary level - Year 13 (now known as NCEA Level 3)
- 05 Attended university or technical college, but did not graduate
- 06 Technical/trade or other tertiary qualification
- 07 University degree or higher
- 08 (DO NOT READ) Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2030, IHP 2017 Q2030, IHP 2014 Q2030)

BASE: UK (Q600=10 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2030. What is the highest level of formal education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 1 No formal education
- 2 Primary education
- 3 Secondary education
- 4 Some post-secondary education or university, but no university degree
- 5 University degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2035, IHP 2017 Q2035, IHP 2014 Q2035)

BASE: US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2035. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST IF NECESSARY)

- 1 Less than high school graduate
- 2 High school graduate or equivalent (e.g., GED)
- 3 Completed some college, but no degree
- 4 Completed technical or community college (e.g., associates degree)

- 5 College or university degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2040, IHP 2017 Q2040, IHP 2014 Q2040 modified – added code 00)

BASE: GERMANY (Q600=4 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2040. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 0 Kein Schulabschluss
- 1 Hauptschulabschluss/ Volksschulabschluss (i.e., junior/middle school certificate)
- 2 Mittlere Reife, Realschulabschluss (i.e., intermediate high school certificate)
- 3 Fachhochschulreife (i.e., high school)
- 4 Abitur (i.e. high school plus one year college, in Germany: university entrance qualification)
- 5 Abschluss einer Fachschule oder Berufsfachschule (i.e., completed technical college)
- 6 Abschluss an einer Fachhochschule oder Universität (i.e., university degree or higher)
- 7 Other degree
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2045, IHP 2017 Q2045, IHP 2014 Q2045)

BASE: NETHERLANDS (Q600=5 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2045. What is the highest level of education that you have *finished*?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED)

- 01 Primary school or no formal education
- 02 Lower vocational or technical training
- 03 General secondary school - lower levels
- 04 Vocational secondary school - lower levels
- 05 General secondary school - higher levels
- 06 Vocational or technical college or university bachelor degree
- 07 University masters degree or higher
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2050, IHP 2017 Q2050, IHP 2014 Q2050 – response options modified)

BASE: FRANCE (Q600=3 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2050. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Never went to school
- 02 Primary (CP to CM2)
- 03 College level (6th-3rd)
- 04 High School (2nd – terminal)
- 05 Upper level (after tray)

- 98 PHONE ONLY: (DO NOT READ) Not sure
 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2060, IHP 2017 Q2060, IHP 2014 Q2060 code 2 modified and added interviewer notes)

BASE: SWEDEN (Q600=8 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2060. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

(INTERVIEWER NOTE: "REALSKOLA" SHOULD BE INCLUDED IN "CODE 2 - GRUNDSKOLA ELLER MOTSVARANDE".)

(INTERVIEWER NOTE: "2 YEAR GYMANISUM" SHOULD BE INCLUDED IN "CODE 3 - GYMNASIENIVÅ".)

- 01 No formal education
 02 Compulsory school or equivalent
 03 Upper secondary school (senior) high school
 04 Post secondary school education, but no university degree
 05 University degree
 98 PHONE ONLY: (DO NOT READ) Not sure
 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2065, IHP 2017 Q2065, IHP 2014 Q2065)

BASE: SWITZERLAND (Q600=9 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2065. What is the highest level of education you have completed to date?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 01 Pre-primary education
 02 Primary education
 03 Lower secondary education
 04 (Upper) secondary education
 05 Post-secondary non tertiary education
 06 First stage of tertiary education (not leading directly to an advanced research qualification)
 07 Second stage of tertiary education (leading to an advanced research qualification)
 98 PHONE ONLY: (DO NOT READ) Not sure
 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

NOTE: Switzerland asked Q2065 with the following response options, which were mapped onto the above response options.

(1) 1	Pre-primary education	Pas achevé la scolarité obligatoire
(2) 2	Primary education	Achévé la scolarité obligatoire
(3) 3	Lower secondary education	1 année de formation (10e année scolaire, année d'enseignement ménager, préapprentissage, etc.)
(4) 4	(Upper) secondary education	2 années de formation professionnelle initiale: attestation fédérale de formation professionnelle (AFP), formation élémentaire

(5)		2 années d'école professionnelle à plein temps, école de commerce
(6)		Formation de 2-3 ans: école d'enseignement général (école de degré diplôme, école de culture générale)
(7)		3-4 années d'apprentissage (CFC)
(8)		3-4 années d'école professionnelle à plein temps, école des métiers, école supérieure de commerce
(9)		Ecole normale
(10)		Maturité gymnasiale
(11)		Maturité professionnelle ou spécialisée
(12) 5	Post-secondary non tertiary education	Formation professionnelle supérieure avec brevet fédéral/ diplôme/maîtrise fédérale
(13) 6	First stage of tertiary education (not leading directly to an advanced research qualification)	Ecole supérieure (ES)
(14)		Haute école spécialisée (HES)
(15)		Haute école pédagogique (HEP)
(16)		Université, EPF avec examen propédeutique, licence, Bachelor, Master
(17) 7	Second stage of tertiary education (leading to an advanced research qualification)	Doctorat à l'université, EPF

(IHP 2021 Q2076-US modified – interview notes made phone only, IHP 2017 Q2076-US)

BASE: U.S. (Q600=11)

Q2076-US. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans?

PHONE ONLY: Just stop me when I get to the right category.

PHONE ONLY: (READ LIST)

PHONE ONLY: (PROBE: Your best estimate is fine.)

1 Less than \$25,000

2 \$25,000 to less than \$35,000

3 \$35,000 to less than \$50,000

4 \$50,000 to less than \$75,000

5 \$75,000 or more

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2075-SWI, IHP 2017 Q2075-SWI)

BASE: SWITZERLAND (Q600=9)

Q2075-SWI. Could you tell us, in what range the overall fortune (incl. residential property) in your household is?

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 10'000.- CHF
- 2 From 10'000 to 50'000.- CHF
- 3 From 50'000 to 100'000.- CHF
- 4 From 100'000 to 500'000.- CHF
- 5 From 500'000 to 1 Million CHF
- 6 1 Million CHF or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-SWI, IHP 2017 Q2076-SWI)

BASE: SWITZERLAND (Q600=9)

Q2076-SWI. Could you tell us, what range of monthly income your household has?

(READ LIST)

- 1 Less than 2'000.- CHF
- 2 From 2'000 to less than 3'500.- CHF
- 3 From 3'500 to less than 5'000.- CHF
- 4 From 5'000 to less than 7'000.- CHF
- 5 From 7'000 to less than 9'000.- CHF
- 6 From 9'000 to less than 11'000 - CHF
- 7 11'000 CHF or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-UK modified – updated to include web, IHP 2017 Q2076-UK)

BASE: UK (Q600=10)

Q2076-UK. What is your annual household income from all sources, including welfare benefits?
(IF PHONE) Just stop me when I get to the right category.

(READ LIST)

PROBE/SHOW ON WEB: Your best estimate is fine.

- 1 Less than £10,000
- 2 £10,000 to less than £12,000
- 3 £12,000 to less than £25,000
- 4 £25,000 to less than £50,000
- 5 £50,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-CAN, IHP 2017 Q2076-CAN Modified – updated ranges for English but they were not updated in French)

BASE: CANADA (Q600=2)

Q2076-CAN. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$30,000
- 2 \$30,000 to less than \$50,000
- 3 \$50,000 to less than \$80,000
- 4 \$80,000 to less than \$100,000
- 5 \$100,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NZ, IHP 2017 Q2076-NZ)

BASE: NEW ZEALAND (Q600=6)

Q2076-NZ. What is your annual household income from all sources, including welfare benefits?
Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$33,000
- 2 \$33,000 to less than \$45,000
- 3 \$45,000 to less than \$65,000
- 4 \$65,000 to less than \$100,000
- 5 \$100,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-AUS, IHP 2017 Q2076-AUS)

BASE: AUSTRALIA (Q600=1)

Q2076-AUS. What is your total annual household income from all sources before taxes, including any pensions, benefits or superannuation? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than \$20,000
- 2 \$20,000 to less than \$25,000
- 3 \$25,000 to less than \$40,000
- 4 \$40,000 to less than \$60,000
- 5 \$60,000 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 Q2075)

BASE: GERMANY (Q600=4)

NOTE: GERMANY ASKED THE GEN POP INCOME QUESTION, RATHER THAN THE OLDER ADULTS INCOME QUESTION

Q2076-GER. PHONE ONLY: Now, just stop me when I get to the right category.

Was your household income:

PHONE ONLY: (IF NECESSARY: Your best guess is fine)

PHONE ONLY: (READ LIST)

- 1 Less than €2.333
- 2 €2.333 to less than €4.333
- 3 €4.333 to less than €5.083
- 4 €5.083 to less than €6.917
- 5 €6.917 to less than €9.167
- 6 €9.167 or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-NETH modified – ranges updated, IHP 2017 Q2076-NETH)

BASE: NETHERLANDS (Q600=5)

Q2076-NETH. What is your total annual household income from all sources before taxes, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 21.000 €
- 2 21.000 € to less than 25.000 €
- 3 25.000 € to less than 35.000 €
- 4 35.000 € to less than 45.000 €
- 5 45.000 € to less than 55.000 €
- 6 55.000 € or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-FRA, IHP 2017 Q2076-FRA)

BASE: FRANCE (Q600=3)

Q2076-FRA. What is your monthly net household income from all sources, including any social security payments and retirement or pension plans? Just stop me when I get to the right category.

(READ LIST)

PROBE: Your best estimate is fine.

- 1 Less than 1.000 €
- 2 1.000 € to less than 1,500 €
- 3 1,500 € to less than 2,000 €
- 4 2,000 to less than 3,000 €
- 5 3,000 € or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2076-SWE, IHP 2017 Q2076-SWE)

BASE: ALL SWEDEN RESPONDENTS (Q99=1 AND Q600=8)

Q2076-SWE. What is your total monthly household net income from all sources, including retirement, capital income and any social security payments? Just stop me when I get to the right category. Is your household income ...?

(NOTE: Net income is the sum of all gross incomes from all sources minus final tax i.e. all net incomes.)

- 1 Less than 12,000kr
- 2 12,000kr to less than 15,500kr
- 3 15,500kr to less than 23,500kr
- 4 23,500kr to less than 35,000kr
- 5 35,000kr or more
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2080 – removed “the” in Netherlands insert, IHP 2017 Q2080 Modified – Updated answer options and text for Germany based on age, IHP 2013 Q2080 Modified – Not asked in Sweden but populated via Q2120)

BASE: ASKED OF NON-SWEDEN QUALIFIED RESPONDENTS (Q99=1 AND Q600=1-7,9-11)
(P.N.- FOR SWEDEN WILL BE AUTOPOPULATED FROM Q2120)

Q2080. Were you born in [IF UK, US (Q600=10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600] [IF NOT FRANCE OR GERMANY (Q600=1,2,5-7,9-11), DISPLAY: “or somewhere else”] [IF GER (Q600=4) AND Q710<1945, DISPLAY: “or within the limits of the German Reich at that time (INTERVIEWER NOTE: Are meant also East Prussia or Sudetenland.)”] [IF GER (Q600=4) AND (Q710=1945+,9998,9999, DISPLAY: “(This also includes the former DDR.)”?

- 1 Yes, born in [IF UK, US (Q600=10,11), DISPLAY: “the”][INSERT COUNTRY FROM Q600]
- 2 No, I was born somewhere else

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2084, IHP 2017 Q2084, IHP 2016 Q2084)

BASE: NOT BORN IN AUSTRALIA (Q2080=2 AND Q600=1 AND Q99=1)

Q2084. At what age did you enter AUSTRALIA?

____ [RANGE: 00-100]

998 (DO NOT READ) Not sure

999 (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2090, IHP 2017 Q2090, IHP 2016 Q2090)

BASE: CANADA - ALL QUALIFIED (Q600=2 AND Q99=1)

Q2090. Were your parents born in Canada or somewhere else?

(READ LIST)

1 Yes, both parents were born in Canada

2 No, both parents were born in some other country

3 One parent was born in Canada and the other was born in some other country

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2100, IHP 2017 Q2100, IHP 2013 Q2100)

BASE: GERMANY (Q99=1 AND Q600=4)

Q2100. Were your parents born in Germany or somewhere else?

(INTERVIEWER: READ LIST)

(INTERVIEWER NOTE: ONLY IF NEEDED: "Germany" includes the former East (DDR).)

- 1 Yes, both parents were born in Germany
- 2 No, both parents were born in some other country
- 3 One parent was born in Germany and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2105, IHP 2017 Q2105 Modified – Updated question-text, IHP 2013 Q2105)

BASE: FRANCE (Q99=1 AND Q600=3)

Q2105. Were your parents born in France?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in France
- 2 No, both parents were born in some other country
- 3 One parent was born in France and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2115, IHP 2017 Q2115, IHP 2013 Q2115)

BASE: SWITZERLAND (Q99=1 AND Q600=9)

Q2115. Were your parents born in Switzerland or somewhere else?

(INTERVIEWER: READ LIST)

- 1 Yes, both parents were born in the Switzerland
- 2 No, both parents were born in some other country
- 3 One parent was born in the Switzerland and the other was born in some other country
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2120, IHP 2017 Q2120, IHP 2016 Q2059 – will not be in datafile)

BASE: SWEDEN (Q600=8 AND Q99=1)

Q2120. Where were you born?

(INTERVIEWER: READ LIST UNTIL RESPONSE IS ENDORSED.)

- 1 Sweden
- 2 Nordic countries (excluding Sweden)
- 3 Europe (excluding the Nordic countries)
- 4 Outside of Europe
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2125, IHP 2017 Q2125, IHP 2014 Q2110)

BASE: THE NETHERLANDS (Q99=1 AND Q600=5)

Q2125. To which ethnic group do you belong?

(INTERVIEWER: READ LIST)

- 01 Autochthonic Dutch
- 02 Moroccan
- 03 Turkish
- 04 Surinamese
- 05 Netherlands Antilles and Aruba
- 06 Other ethnic group
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2130, IHP 2017 Q2130, IHP 2014 Q2120)

BASE: CANADA (Q99=1 AND Q600=2) [TO BE USED FOR WEIGHTING]

Q2130. Do you speak [IF CONDUCTED IN ENGLISH DISPLAY: "French" IF CONDUCTED IN FRENCH DISPLAY: "English"] well enough to conduct a conversation?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2155, IHP 2017 Q2155, IHP 2014 Q2155)

BASE: GERMANY (Q600=4 AND Q99=1)

Q2155. Do you speak a language other than German at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2160, IHP 2017 Q2160, IHP 2014 Q2160)

BASE: FRANCE (Q600=3 AND Q99=1)

Q2160. Do you speak a language other than French at home?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2165, IHP 2017 Q2165, IHP 2014 Q2123)

BASE: NEW ZEALAND (Q600=6 AND Q99=1)

Q2165. To which ethnic group or groups do you belong?

(INTERVIEWER: READ LIST. ALLOW MORE THAN ONE RESPONSE.)

- 01 NZ European
- 02 Maori
- 03 Samoan
- 04 Cook Island Maori
- 05 Tongan
- 06 Niuean
- 07 Chinese
- 08 Indian
- 96 Other (such as Dutch, Japanese, Tokelauan)
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2170, IHP 2017 Q2170, IHP 2014 Q2125)

BASE: THE UNITED KINGDOM (Q600=10 AND Q99=1)

Q2170. To which of the following groups do you consider you belong?

(INTERVIEWER: READ LIST)

- 1 White
- 2 Asian or Asian British
- 3 Black or Black British
- 4 Chinese
- 5 Mixed Ethnic group, or
- 6 Other
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2180, IHP 2017 Q2180, IHP 2014 Q2128)

BASE: AUSTRALIA (Q600=1 AND Q99=1)

Q2180. Are you of Aboriginal origin, Torres Strait Islander origin, or both?

(IF YES, ASK: Is that Aboriginal origin, Torres Strait Islander, or both?)

- 1 Yes, Aboriginal
- 2 Yes, Torres Strait Islander
- 3 Yes, both Aboriginal and Torres Strait Islander
- 4 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2185, IHP 2017 Q2185, IHP 2014 Q2130)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2185. Are you of Latino or Hispanic origin or descent, such as Mexican, Puerto Rican, Cuban, or some other Latin American background?

- 1 Yes
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2190 modified – interviewer note made phone only, IHP 2017 Q2190, IHP 2015 Q2135)

BASE: THE US (Q600=11 AND Q99=1) [TO BE USED FOR WEIGHTING]

Q2190. Do you consider yourself...?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 1 White
- 2 Black or African American
- 3 Asian or Pacific Islander
- 4 Native American or Alaskan native
- 5 Or some other race or multiple races
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2195, IHP 2017 Q2195 Modified – revised question-text and updated to be multi-response)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-3; CODES 4,8,9 SHOULD BE SINGLE-PUNCH.

Q2195. Do you identify as First Nations, Métis (pronounced: MAY-TEE) and/or Inuk/Inuit (pronounced: in-ook, in-OO-it)?

(INTERVIEWER NOTE: IF YES, CLARIFY WHICH THEY IDENTIFY WITH AND SELECT APPLICABLE CODES 1-3.)

1 Yes, First Nations

2 Yes, Métis

3 Yes, Inuk/Inuit

4 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

PN: ALLOW MULTIPLE RESPONSE WITH CODES 1-9; CODES 98 AND 99 SHOULD BE SINGLE-PUNCH.

Q2196. Which category or categories best describes your race or racial background? **Please select all that apply:**

INTERVIEWER: READ LIST

INTERVIEWER NOTE IF NECESSARY: In our society, people are often described by their race or racial background. These are not based in science, but our race may influence the way we are treated by individuals and institutions, and this may affect our health.

1 Black (IF NECESSARY: for example, African, Afro-Caribbean, African Canadian descent)

2 East Asian (IF NECESSARY: for example, Chinese, Korean, Japanese, Taiwanese descent)

3 Indigenous (IF NECESSARY: First Nations, Inuk/Inuit (pronounced: in-ook, in-OO-it), Métis (pronounced: MAY-TEE))

4 Latin American (IF NECESSARY: for example, Latino/Latina/Latinx, Hispanic descent)

5 Middle Eastern (IF NECESSARY: for example, Arab, Persian, West Asian descent such as Afghan, Egyptian, Iranian, Lebanese, Turkish, Kurdish descent)

6 South Asian (IF NECESSARY: for example, Indian, Pakistani, Bangladeshi, Sri Lankan, Indo-Caribbean descent)

7 Southeast Asian (IF NECESSARY: for example, Filipino, Vietnamese, Cambodian, Thai, Indonesian descent)

8 White (IF NECESSARY: for example, European descent)

9 Another race category

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2200 Modified – Norway removed from base, IHP 2017 Q2200, IHP 2014 Q2150 base modified to remove Sweden)

BASE: UK OR GERMANY (Q600=10, 4 AND Q99=1)

Q2200. Which of the following describes where you live?

(INTERVIEWER: READ LIST)

- 1 City/large town
- 2 Suburbs of a city/large town
- 3 Small town
- 4 Village or rural location
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

INFORMATION ON TELEPHONES, POSTAL CODES

(IHP 2021 LL1, IHP 2017 LL1, IHP 2014 QLL1)

BASE: ALL NON-SWITZERLAND LANDLINE SAMPLE (Q650=1 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

LL1. Now thinking about your telephone use...Does anyone in your household, including yourself, have a working (cell/mobile) phone?

- 1 Yes, respondent or someone in household has (cell/mobile) phone
- 2 No
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 C1, IHP 2017 CP1, IHP 2014 QCP1)

BASE: ALL NON-SWITZERLAND CELL SAMPLE (Q650=2 AND Q99=1 AND Q600=1-8, 10-11)

P.N - USE "mobile" if NZ,UK,AUS (Q600=6,10,1); USE "cell" for all others (Q600=2-5,7-9,11)

C1. Now thinking about your telephone use, is there at least one telephone INSIDE your home that is currently working and is not a (cell/mobile) phone?

- 1 Yes, has a home telephone
- 2 No, no home telephone
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2023 INTFREQA)

BASE: US RESPONDENTS (Q600=11)

INTFREQA. About how often do you use the Internet?

PHONE ONLY: (INTERVIEWER: READ LIST)

- 0 PHONE ONLY: (DO NOT READ) Never
- 1 Almost constantly
- 2 Several times a day
- 3 About once a day

- 4 Several times a week
- 5 Less often
- 98 PHONE ONLY: (DO NOT READ) Don't know
- 999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2021 D-Z1, IHP 2017 D-Z1, IHP 2014 QD-Z1)

BASE: ALL QUALIFIED RESPONDENTS FROM THE UNITED STATES ONLY (Q600 = 11 AND Q99=1)

D-Z1. What is your zip code/postal code?

_____ (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK ZIP CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit zip code? (INSERT ZIP CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z1)

(IHP 2021 D-Z4, IHP 2017 D-Z4, IHP 2014 QD-Z4)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600 = 9 AND Q99=1)

(P.N. POSTAL CODES IN SWITZERLAND HAVE 4 DIGITS)

D-Z4. What is your postal code?

_____ (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 4 digit postal code? (INSERT POSTAL CODE)

- 1 Yes (CONTINUE)
- 2 No (RE-ASK D-Z4)

(IHP 2023 D-ZSWU, IHP 2020 D-ZSWU, IHP 2016 D-ZSWU, IHP 2013 D-ZSWU)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM SWITZERLAND WHO REFUSED TO PROVIDE POSTAL CODE (Q600= 9 AND D-Z4=9999 AND Q650=2)

(PN: NOT ASKED BUT FILLED IN FROM SAMPLE)

D-ZSWU. Would you say your living area is ... ?

PHONE ONLY: (READ LIST)

- 1 Predominantly an urban region
- 2 Both urban and rural (intermediate)
- 3 Predominantly a rural region
- 98 PHONE ONLY: (DO NOT READ) Don't know

999 PHONE ONLY: (DO NOT READ) Refused; WEB ONLY: Blank

(IHP 2021 D-ZF, IHP 2017 D-ZF, IHP 2014 QD-ZF)

BASE: ALL QUALIFIED RESPONDENTS FROM FRANCE ONLY (Q600=3 AND Q99=1)

(P.N - 5 digit postal code)

D-ZF. What is your postal code?

99999 (DO NOT READ) Refused; WEB ONLY: Blank

(P.N. PLEASE ADD VERIFICATION SCREEN FOR INTERVIEWERS TO CHECK POSTAL CODE ENTERED)

INTERVIEWER ONLY: Did respondent provide the following 5 digit postal code? (INSERT POSTAL CODE)

- | | | |
|----------|------------|----------------------|
| 1 | Yes | (CONTINUE) |
| 2 | No | (RE-ASK D-ZF) |

(IHP 2021 D-Z1a, IHP 2017 D-Z1a, IHP 2014 QD-Z1a)

BASE: ALL QUALIFIED U.S. CELL PHONE RESPONDENTS WHO REFUSED TO PROVIDE ZIP CODE (Q600= 11 AND Q650=2 AND D-Z1=99999 AND Q99=1)

D-Z1a. What state do you live in?

- 01 Alabama
- 02 Alaska
- 03 Arizona
- 04 Arkansas
- 05 California
- 06 Colorado
- 07 Connecticut
- 08 Delaware
- 09 District of Columbia
- 10 Florida
- 11 Georgia
- 12 Hawaii
- 13 Idaho
- 14 Illinois
- 15 Indiana
- 16 Iowa
- 17 Kansas
- 18 Kentucky
- 19 Louisiana
- 20 Maine
- 21 Maryland
- 22 Massachusetts
- 23 Michigan
- 24 Minnesota
- 25 Mississippi
- 26 Missouri

- 27 Montana
- 28 Nebraska
- 29 Nevada
- 30 New Hampshire
- 31 New Jersey
- 32 New Mexico
- 33 New York
- 34 North Carolina
- 35 North Dakota
- 36 Ohio
- 37 Oklahoma
- 38 Oregon
- 39 Pennsylvania
- 40 Rhode Island
- 41 South Carolina
- 42 South Dakota
- 43 Tennessee
- 44 Texas
- 45 Utah
- 46 Vermont
- 47 Virginia
- 48 Washington
- 49 West Virginia
- 50 Wisconsin
- 51 Wyoming
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: US RESPONDENTS (Q600=11)

OWNHOME. Is your home owned or rented?

- 1 Owned
- 2 Rented
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-NETH, IHP 2017 QDZ-NETH , IHP 2014 QDZ-NETH)

BASE: ALL QUALIFIED CELL PHONE RESPONDENTS FROM THE NETHERLANDS ONLY
(Q600=5 and Q650=2 AND Q99=1)

QDZ-NETH. What province do you live in?

- 98 Drenthe
- 99 Flevoland
- 100 Friesland
- 101 Gelderland
- 102 Groningen
- 103 Limburg
- 104 Noord-Brabant
- 105 Noord-Holland
- 106 Overijssel
- 107 Utrecht
- 108 Zeeland
- 109 Zuid-Holland
- 997 (V) Other
- 999 (V) Refused; WEB ONLY: Blank

(IHP 2021 D-NZ, IHP 2017 D-NZ , IHP 2014 QD-NZ)

BASE: NZ (Q600=6) AND Q99=1

D-NZ. In which region are you living?

(READ LIST IF NECESSARY)

- 01 Northland
- 02 Auckland
- 03 Waikato
- 04 Bay of Plenty
- 05 Gisborne
- 06 Hawke's Bay
- 07 Taranaki
- 08 Manawatu-Wanganui
- 09 Wellington
- 10 Tasman
- 11 Nelson
- 12 Marlborough
- 13 West Coast
- 14 Canterbury
- 15 Otago
- 16 Southland
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 D-NZU, IHP 2017 D-NZU , IHP 2014 QD-NZU)

BASE: NZ (Q600=6 AND Q99=1)

D-NZU. Would you say your living area is...?

(READ LIST)

- 1 A city
- 2 Or a regional or rural area
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QDZ-GER, IHP 2017 DZ-GER , IHP 2014 QDZ-GER modified delete code 997)

BASE: GERMANY ONLY (Q600=4 AND Q99=1)

QDZ-GER. What region do you live in?

- 42 Schleswig-Holstein
- 43 Hamburg
- 44 Bremen
- 45 Niedersachsen
- 46 Nordrhein-Westfalen
- 47 Rheinland-Pfalz
- 48 Saarland
- 49 Hessen
- 50 Baden-Württemberg
- 51 Bayern
- 52 Berlin
- 53 Mecklenburg-Vorpommern
- 54 Brandenburg
- 55 Sachsen-Anhalt
- 56 Thüringen
- 57 Sachsen
- 999 (V) Refused; WEB ONLY: Blank

(IHP 2023 MONEY2 Modified – updated base and question-text to apply to prepaid cell sample exclusively, IHP 2020 MONEY2)

BASE: U.S. PREPAID CELL ('bPrepaid Cell Flag').any('Y')

MONEYP. We'd like to send you \$10 for your time. Can I please have your full name and a mailing address where we can send the check?

INTERVIEWER NOTE: If R does not want to give full name, explain we only need it so we can send the \$10 to them personally.

1 [ENTER FIRST NAME] (INTERVIEWER: PLEASE VERIFY SPELLING)

2 [ENTER LAST NAME]

3 STREET ADDRESS

4 APT

5 [City]

6 [State]

7 CONFIRM ZIP from above

999 (PHONE: DO NOT READ/WEB: SHOW IN PROGRAM) I do not want the \$10 sent to me;
WEB BLANK

(IHP 2024 New)

BASE: U.S. PROB PANEL (Q600=11 AND Q650=4)

[PN: INSERT COMPENSATION AMOUNT BASED ON PROB. PANEL STANDARD SETUP]

[PN: QUESTION IS REQUIRED; DO NOT LET RESPONDENT SKIP; IF RESPONDENT ATTEMPTS TO SKIP, SHOW ERROR MESSAGE: "This is a required question. Please respond."]

[PN: STANDARD PANEL INCENTIVES ARE \$10 IF LTHS (pEDUCATION=1) OR SPANISH (language=10); ELSE \$5]

MONEYW. In appreciation of your time, we would like to offer you <<\$INSERT>> in compensation via an electronic gift code immediately upon completion of this survey. Would you like to receive this compensation?

1 Yes

2 No

COUNTRY-SPECIFIC QUESTIONS INCLUDED IN 2021

BASE: ALL QUALIFIED RESPONDENTS FROM GERMANY AND SWITZERLAND (Q600=4,9 AND Q99=1):

We have nearly finished the interview. There are only few questions remaining, which are asked only in Switzerland, because they affect specifically our Health-System.

(IHP 2021 QSWISS0 modified – item a2 added, b removed, IHP 2017 QSWISS0 Modified – Added item A1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND (Q600=9 AND Q99=1)

QSWISS0. In the past two years, have you...

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

- a1. Sent text messages to any health professional with a medical question?
- a2. Communicated via a web-based app with a health profession
 - a. Emailed any health professional with a medical question?
 - c. Used online resources to inform yourself about health related subjects?
 - d. Used any type of digital application (i.e. website, app) to collect health related information but not to share with a health professional?
 - e. Used any type of digital application (i.e. website, app) to collect health related information in order to share them with a health professional?

(IHP 2021 QSWISS1 modified – Germany added to base, IHP 2017 QSWISS1)

BASE: ALL QUALIFIED RESPONDENTS FROM SWITZERLAND AND GERMANY (Q600=4,9 AND Q99=1)

QSWISS1. Concerning medical basic care or treatment: could you imagine getting follow-up care or treatment by a specialised care professional (e.g., a specialised nurse) instead of a doctor?

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QSWISS2 modified – Germany added to base, IHP 2017 QSWISS2)

BASE: ALL SWITZERLAND AND GERMANY RESPONDENTS (Q600=4,9 AND Q99=1)

QSWISS2. Thinking about all of the medical care that you received in the past 12 months, do you think you have received...

- 1 Too little care
- 2 About the right amount of care
- 3 Too much care
- 7 (PHONE: DO NOT READ/SHOW IN WEB PROGRAM) Did not need any care
- 98 PHONE ONLY: (DO NOT READ) Not sure
- 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 QSWI4 modified – Germany added to base, item L removed IHP 2020 QSWI4 Modified – Added item L, updated base to be asked to all Swiss respondents, and added programming autocode logic at item k based on QSWISS2)

BASE: SWITZERLAND AND GERMANY ONLY (Q99=1 AND Q600=4,9)

PN: IF QSWISS2=7. AUTO-CODE QSWI4k AS CODE 01 AND DO NOT DISPLAY.

QSWI4. Have you not gone to a doctor or have you decided to give up treatment in the last 12 months for the following reasons? Please answer yes or no to any reason. You gave up because...

- 01 Yes
 - 02 No
 - 98 PHONE ONLY: (DO NOT READ) Not sure
 - 999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank
-
- a. ...you wanted to wait and see if the medical problem would go away on its own
 - b. ...you did not want to cause more health care costs to the general public
 - c. ...you were afraid of what the doctor might tell you
 - d. ...you have a lack of trust in doctors, hospitals, examination or treatment in general
 - e. ...you do not know a good doctor
 - f. ...you have difficulties communicating in a national language
 - g. ...you did not get an appointment
 - h. ...you did not have time for professional reasons
 - i. ...you did not have time because of caring for children or other persons
 - j. ...you could not travel
 - k. ...you did not need medical treatment

SECTION 2800: HOME CARE AND PALLIATIVE HOME CARE QUESTIONS

READ TO ALL CANADIAN RESPONDENTS (Q600=2): Now, we have a few questions on home care services that you or anyone in your household may have received because of a health condition or a limitation in daily activities.

(IHP 2021 Q2800 modified – additional interviewer note added, IHP 2017 Q2800)

BASE: ALL CANADA RESPONDENTS (Q99=1 AND Q600=2)

Q2800. In the past twelve months, have you or anyone in your household received home care services from a government home care program?

(IF NECESSARY: Home care services include services provided in your own home by the government such as nursing care, meal preparation, someone to help with bathing or housework, etc. Do not include help from family, friends or neighbors.

(IF NECESSARY: Home care services are those provided by publically-funded programs [IF **New Brunswick:**] *such as the Extra Mural Program* [IF **Quebec:**] *such as CLSCs* [IF **Ontario:**] *such as CCACs or LHINs (pronounced: LINNS)* [IF **ANY OTHER PROVINCE/TERRITORY:**] *through your regional health authority.*)

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2024 New)

BASE: ALL CANADA RESPONDENTS WHO HAVE RECEIVED HOME CARE SERVICES (Q99=1 AND Q600=2 AND Q2800=1)

Q2800b. Was this service for palliative care?

INTERVIEWER NOTE IF NECESSARY: Palliative care is specialized medical care that focuses on providing relief from pain and other symptoms of a serious illness.

1 Yes

2 No

98 PHONE ONLY: (DO NOT READ) Not sure

999 PHONE ONLY: (DO NOT READ) Decline to answer; WEB ONLY: Blank

(IHP 2021 Q2300 modified – coronavirus resource links removed, IHP 2017 Q2300, IHP 2014 Q2165)

BASE: ALL QUALIFIED RESPONDENTS (Q99=1)

Q2300.

Those are all the questions I have. We greatly appreciate your participation in this study. Thank you and have a nice day.