



Updated frequent questions on integrity, transparency and obligation to pass on discounts for therapeutic products in track changes mode

Section I.B.13

Do the delivery costs have to be charged for returns?

For returns, the delivery costs must be invoiced in the same way as for purchases. If the delivery costs are waived, this constitutes a price reduction on the purchase of prescription medicinal products and thus a financial advantage. Such an advantage is only permitted for a return if it is shown as a discount or refund in accordance with the requirements set out under Art. 55 para. 2 let. d TPA and Art. 8 TPITO and provided it has no influence on the choice of treatment. In addition, in accordance with the applicable provisions, such a discount must be shown on the invoices and accounts and disclosed to the FOPH on request (Art. 56 TPA and Art. 10 TPITO).

It is up to companies to decide whether and to what extent they wish to pay the delivery costs. However, within the framework of the integrity and transparency provisions, it is important that the costs (and discounts) are correctly invoiced and disclosed.

Change of 14.09.2022