



FAQs on integrity, transparency and obligation to pass on discounts for therapeutic products: change history and updates made in track changes mode

Changed on	Section	Topic/remarks	Document with updates in track changes mode
20.06.2022	I.B.12	Topic: Return of expired products The applicable cut-off date for returns is the date when the products were sent by the professional/organisation and not when they arrived at the seller	Updated question/answer on section I.B.12
14.09.2022	I.B.13	Topic: Delivery costs for returns Either delivery costs are levied or they must be disclosed as a discount or refund	New question/answer on section I.B.13
14.09.2022	IV.10	Topic: Delivery costs for returns on therapeutic products covered by compulsory health insurance Additional discount if the terms are more favourable at time of return than when purchased	Updated question/answer on section IV.10