



FAQs on integrity, transparency, and obligation to pass on discounts for therapeutic products: change history

Changed on	Section	Topic/remarks
20.06.2022	I.B.12	Topic: Return of expired products The applicable cut-off date for returns is the date when the products were sent by the professional/organization and not when they arrived at the seller
14.09.2022	I.B.13	Topic: Delivery costs for returns Either delivery costs are levied or they must be disclosed as a discount or refund
14.09.2022	IV.10	Topic: Delivery costs for returns on therapeutic products covered by compulsory health insurance Additional discount if the terms are more favourable at time of return than when purchased
11.04.2024	I.A.7	Topic: Integrity provisions The planned date for the opening of the consultation for the partial revision of the TPITO was added
11.04.2024	I.A.8	Topic: Integrity provisions The planned date for the opening of the consultation for the partial revision of the TPITO was added